

Regulatory Disclosures

Please Note

Complaints registered with CICs:

1. TAT (Turn Around Time) for resolution of complaints is 30 days as per Credit Information Companies Regulation Act, 2005.
2. Complaints Data provided in column B and D is updated up to March 31, 2025.

Note to be added on the data submission

1. Certain CIs who had submitted data in the previous years may not have data submitted in the subsequent years either due to merger, amalgamation, or termination of Certificate of Registration (COR) by the Reserve Bank of India (RBI).
2. The data contains the total number of records ingested into respective repository maintained by TU CIBIL for the reporting cycle month.
3. Records for the month of March 2025 are not included in column B of the table.
4. This information is extracted on April 01, 2025 and any submissions / uploaded post the cut-off date of April 01, 2025 is not considered

Complaints registered with CICs during the year ended March 31, 2025

| Financial Year | Total number of complaints received by the Credit Information Company (CIC) | Complaints pertaining to issues at Credit Institutions (CIs) level | | Complaints pertaining to issues at CIC end | |
|----------------|---|--|--|--|--|
| | | Total Number of complaints received | Number of complaints unresolved within TAT | Total Number of complaints received | Number of complaints unresolved within TAT |
| | A = B + D | (B) | (C) | (D) | (E) |
| 2024-2025 | 2,294,855 | 1,714,771 | 14,261 | 580,084 | 31,133 |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 1 | 121 FINANCE PRIVATE LIMITED | 12,138 | 23 | 0.189% | 1 | 4.348% |
| 2 | 4FIN FINANCE PRIVATE LIMITED | 4,674 | 0 | 0.000% | 0 | |
| 3 | 5 PAISA P2P LIMITED | 1,568 | 9 | 0.574% | 1 | 11.111% |
| 4 | 510, ARMY BASE WORKSHOP CREDIT CO-OPERAT | 7,968 | 1 | 0.013% | 0 | 0.000% |
| 5 | A K CAPITAL FINANCE LIMITED | 11,640 | 0 | 0.000% | 0 | |
| 6 | A N N CAPITAL FINANCE PRIVATE LIMITED | 40 | 0 | 0.000% | 0 | |
| 7 | A R T LEASING LIMITED | 85,573 | 0 | 0.000% | 0 | |
| 8 | A. P. MAHAJAN'S CO-OPERATIVE URBAN BANK LI | 604 | 0 | 0.000% | 0 | |
| 9 | A.B. LEASING & FINANCE LTD. | 590,873 | 6 | 0.001% | 0 | 0.000% |
| 10 | A.G.F. FINLEASE (INDIA) LTD | 10,507 | 67 | 0.638% | 11 | 16.418% |

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|----|---|------------|--------|--------|-----|---------|
| 11 | A.K.M. SYSTEMS (P) LTD | 162 | 0 | 0.000% | 0 | |
| 12 | AADHAR HOUSING FINANCE LIMITED | 10,778,426 | 232 | 0.002% | 1 | 0.431% |
| 13 | AADHAR INDIA FINVEST LIMITED | 53 | 0 | 0.000% | 0 | |
| 14 | AADHI BHAGAVAN FINANCE PRIVATE LIMITED | 486 | 0 | 0.000% | 0 | |
| 15 | AAKANKSHA FINANCIAL AND PLACEMENT SERVI | 6 | 0 | 0.000% | 0 | |
| 16 | AAMARA CAPITAL PRIVATE LIMITED | 19 | 0 | 0.000% | 0 | |
| 17 | AAR KAY FINLEASE PRIVATE LIMITED | 8,438 | 1 | 0.012% | 0 | 0.000% |
| 18 | AARADHYA CAPITAL PRIVATE LIMITED | 1,585 | 1 | 0.063% | 0 | 0.000% |
| 19 | AARAMBH SECURITIES LIMITED | 51,571 | 43 | 0.083% | 0 | 0.000% |
| 20 | AARSH FINCON LIMITED | 429,644 | 47 | 0.011% | 3 | 6.383% |
| 21 | AATMA CAPITAL PRIVATE LIMITED | 37 | 1 | 2.703% | 0 | 0.000% |
| 22 | AAVAS FINANCIERS LIMITED | 7,798,886 | 491 | 0.006% | 1 | 0.204% |
| 23 | AB BANK LIMITED | 43 | 0 | 0.000% | 0 | |
| 24 | ABANS FINANCE LIMITED | 1,862 | 0 | 0.000% | 0 | |
| 25 | ABASAHEB PATIL RENDAL SAHAKARI BANK LTD , R | 50,832 | 4 | 0.008% | 2 | 50.000% |
| 26 | ABHINANDAN URBAN CO-OPERATIVE BANK LTD., | 42,188 | 8 | 0.019% | 0 | 0.000% |
| 27 | ABHINAV CAPITAL SERVICES LIMITED | 134 | 0 | 0.000% | 0 | |
| 28 | ABHISHEK CHEMICALS PRIVATE LIMITED | 50 | 0 | 0.000% | 0 | |
| 29 | ABHISHEK FINLEASE LIMITED | 84 | 0 | 0.000% | 0 | |
| 30 | ABHIYAN MERCHANTS PRIVATE LIMITED | 50 | 0 | 0.000% | 0 | |
| 31 | ABHYUDAYA CO-OPERATIVE BANK LIMITED | 1,619,500 | 373 | 0.023% | 1 | 0.268% |
| 32 | ABREPOSE FINANCIAL AND TECHNICAL SERVICES | 2,086 | 0 | 0.000% | 0 | |
| 33 | ACCESS EQUITY PRIVATE LIMITED | 10 | 0 | 0.000% | 0 | |
| 34 | ACCREDIT DISTRIBUTORS PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 35 | ACCURA CAPITAL PRIVATE LIMITED | 320 | 9 | 2.813% | 1 | 11.111% |
| 36 | ACCUREX TRADERS PRIVATE LIMITED | 6 | 0 | 0.000% | 0 | |
| 37 | ACE FINLEASE PVT. LTD. | 18,973 | 1 | 0.005% | 0 | 0.000% |
| 38 | ACEPRO FINANCE PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 39 | ACETYLENE TREXIM PRIVATE LIMITED | 22 | 0 | 0.000% | 0 | |
| 40 | ACG LEASING LIMITED | 11,325 | 0 | 0.000% | 0 | |
| 41 | ACHAL HOLDINGS & FINANCE PRIVATE LIMITED | 62 | 0 | 0.000% | 0 | |
| 42 | ACHIEVERS FINANCE INDIA PRIVATE LIMITED | 154,140 | 432 | 0.280% | 1 | 0.231% |
| 43 | AD - MANUM FINANCE LIMITED | 0 | 9 | | 2 | 22.222% |
| 44 | ADANI CAPITAL PRIVATE LIMITED | 2,656,149 | 76 | 0.003% | 3 | 3.947% |
| 45 | ADARNIYA P.D. PATILSHAEB SAHAKARI BANK LTD | 41,346 | 0 | 0.000% | 0 | |
| 46 | ADARSH CAPITAL FINSTOCK LIMITED | 66 | 0 | 0.000% | 0 | |
| 47 | ADARSH CO-OPERATIVE BANK LTD. | 56,307 | 11 | 0.020% | 0 | 0.000% |
| 48 | ADARSH CO-OPERATIVE URBAN BANK LTD.,JEEDI | 166,287 | 20 | 0.012% | 1 | 5.000% |
| 49 | ADARSH MAHILA MERCANTILE CO-OPERATIVE BA | 136,056 | 5 | 0.004% | 0 | 0.000% |
| 50 | ADHYAPAKA URBAN CO-OPERATIVE BANK LTD. | 2,222 | 0 | 0.000% | 0 | |
| 51 | ADINATH EXIM RESOURCES LIMITED | 81 | 0 | 0.000% | 0 | |
| 52 | ADITSH FINTECH PVT LTD | 0 | 3 | | 2 | 66.667% |
| 53 | ADITYA BIRLA ARC LIMITED | 49 | 0 | 0.000% | 0 | |
| 54 | ADITYA BIRLA FINANCE LIMITED | 58,631,212 | 24,591 | 0.042% | 101 | 0.411% |
| 55 | ADITYA BIRLA HOUSING FINANCE LIMITED | 5,682,791 | 260 | 0.005% | 0 | 0.000% |
| 56 | ADJAVIS CAPITAL PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 57 | ADVAITA FINANCE SOLUTION PRIVATE LIMITED | 134 | 0 | 0.000% | 0 | |
| 58 | ADVENTZ FINANCE PRIVATE LIMITED | 508 | 0 | 0.000% | 0 | |
| 59 | ADVOCATE SHAMRAOJI SHINDE SATYASHODHAK | 31,716 | 1 | 0.003% | 0 | 0.000% |
| 60 | AEON CREDIT SERVICE PRIVATE LIMITED | 1,539,067 | 340 | 0.022% | 1 | 0.294% |
| 61 | AEROFLEX FINANCE PRIVATE LIMITED | 17,960 | 10 | 0.056% | 0 | 0.000% |
| 62 | AFFIRMATIVE FINANCIAL SERVICES PRIVATE LIM | 274 | 1 | 0.365% | 0 | 0.000% |
| 63 | AGARNI LEASING AND FINANCE PRIVATE LIMITED | 16 | 0 | 0.000% | 0 | |
| 64 | AGARWAL ASSIGNMENTS PRIVATE LIMITED | 0 | 31 | | 0 | 0.000% |
| 65 | AGILE FINSERV PRIVATE LIMITED | 28,200 | 1 | 0.004% | 0 | 0.000% |

| | | | | | | |
|----|----------------------------------|-----|---|--------|---|--------|
| 66 | AGNI FIN LEASE PRIVATE LIMITED | 244 | 0 | 0.000% | 0 | |
| 67 | AGR INVESTMENTS LIMITED | 11 | 0 | 0.000% | 0 | |
| 68 | AGRA ZILA SAHKARI BANK LTD. AGRA | 683 | 2 | 0.293% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 69 | AGRIM FINCAP PRIVATE LIMITED | 88 | 0 | 0.000% | 0 | |
| 70 | AGRIM HOUSING FINANCE PRIVATE LIMITED | 75,581 | 2 | 0.003% | 0 | 0.000% |
| 71 | AGRIWISE FINSERV LIMITED | 69,270 | 41 | 0.059% | 1 | 2.439% |
| 72 | AGROHA CO-OPERATIVE URBAN BANK LIMITED, | 3,016 | 9 | 0.298% | 0 | 0.000% |
| 73 | AHALIA FINFOREX LIMITED | 1,132,394 | 55 | 0.005% | 1 | 1.818% |
| 74 | AHAM HOUSING FINANCE PRIVATE LIMITED | 20,991 | 2 | 0.010% | 0 | 0.000% |
| 75 | AHMEDNAGAR SAHAR SAHAKARI BANK MARYAD | 69,527 | 8 | 0.012% | 0 | 0.000% |
| 76 | AHMEDNAGAR ZHILAPRATHMIK SHIKSHAN SAHA | 253,539 | 0 | 0.000% | 0 | |
| 77 | AIM FINCON PVT LTD | 98 | 0 | 0.000% | 0 | |
| 78 | AISHWARYAM FINANCIAL SERVICES PRIVATE LIM | 1,154 | 1 | 0.087% | 1 | 100.000% |
| 79 | AISWARYA HIRE PURCHASE AND LEASING PRIVAT | 623 | 0 | 0.000% | 0 | |
| 80 | AJVIKA FINANCE LIMITED | 86,670 | 10 | 0.012% | 0 | 0.000% |
| 81 | AJMER CENTRAL CO-OPERATIVE BANK LTD., AJM | 279 | 0 | 0.000% | 0 | |
| 82 | AKAL HIRE PURCHASE LIMITED | 0 | 1 | | 0 | 0.000% |
| 83 | AKARA CAPITAL ADVISORS PRIVATE LIMITED | 10,173,959 | 13,062 | 0.128% | 142 | 1.087% |
| 84 | AKASA FINANCE LIMITED | 2,122,300 | 127 | 0.006% | 0 | 0.000% |
| 85 | AKG INVESTMENT SCENARIO (P) LTD | 8 | 0 | 0.000% | 0 | |
| 86 | AKHAND ANAND CO-OPERATIVE BANK LTD. | 65,602 | 255 | 0.389% | 2 | 0.784% |
| 87 | AKME FINTRADE INDIA LTD. | 884,086 | 92 | 0.010% | 7 | 7.609% |
| 88 | ALANKIT FINSEC LIMITED | 0 | 2 | | 0 | 0.000% |
| 89 | ALAVI CO-OPERATIVE BANK LTD. | 30,716 | 0 | 0.000% | 0 | |
| 90 | ALCHEMIST ASSET RECONSTRUCTION COMPANY | 12,800 | 0 | 0.000% | 0 | |
| 91 | ALEXCY TRACON PRIVATE LIMITED | 4 | 6 | 150.000% | 0 | 0.000% |
| 92 | ALFA FISCAL SERVICES PRIVATE LTD. | 126 | 0 | 0.000% | 0 | |
| 93 | ALIGARH DISTRICT CO-OPERATIVE BANK LTD., ALI | 511 | 0 | 0.000% | 0 | |
| 94 | ALLAHABAD DISTRICT CO-OPERATIVE BANK LTD | 357 | 0 | 0.000% | 0 | |
| 95 | ALLEN'S HOUSING & FINANCE LIMITED | 212 | 0 | 0.000% | 0 | |
| 96 | ALLEPPEY URBAN CO-OPERATIVE BANK LTD | 14,163 | 5 | 0.035% | 0 | 0.000% |
| 97 | ALLIED COMMODITIES PRIVATE LIMITED | 15 | 0 | 0.000% | 0 | |
| 98 | ALLIED STOCK INVESTORS LIMITED | 1 | 0 | 0.000% | 0 | |
| 99 | ALLNET FINANCIAL SERVICES PRIVATE LIMITED | 13 | 0 | 0.000% | 0 | |
| 100 | ALMORA URBAN CO-OPERATIVE BANK LTD. | 657,013 | 54 | 0.008% | 0 | 0.000% |
| 101 | ALMORA ZILA SAHKARI BANK LIMITED | 168,187 | 7 | 0.004% | 1 | 14.286% |
| 102 | ALOKIK FINLEASE PRIVATE LIMITED | 568 | 0 | 0.000% | 0 | |
| 103 | ALOSHA MARKETING PRIVATE LIMITED | 14 | 0 | 0.000% | 0 | |
| 104 | ALPHA ALTERNATIVES FINANCIAL SERVICES PRIVA | 28 | 0 | 0.000% | 0 | |
| 105 | ALPHA MOTOR FINANCE LIMITED | 1,588 | 1 | 0.063% | 0 | 0.000% |
| 106 | ALT CAPITAL PRIVATE LIMITED | 160 | 0 | 0.000% | 0 | |
| 107 | ALTHAEA FINANCE & LEASING PVT. LTD. | 5,552 | 0 | 0.000% | 0 | |
| 108 | ALTITUDE FINVEST LIMITED | 10 | 0 | 0.000% | 0 | |
| 109 | ALTUM Credo HOME FINANCE PRIVATE LIMITED | 425,452 | 4 | 0.001% | 0 | 0.000% |
| 110 | ALWAR GENERAL FINANCE CO. (P) LTD. | 27,856 | 22 | 0.079% | 0 | 0.000% |
| 111 | AMAN SAHAKARI BANK LTD., ICHALKARANJI | 23,927 | 0 | 0.000% | 0 | |
| 112 | AMANATH CO-OPERATIVE BANK LIMITED | 203 | 0 | 0.000% | 0 | |

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|-----|--|------------|-------|--------|----|---------|
| 113 | AMAR PLAZA AND HOLDINGS PRIVATE LIMITED | 37 | 0 | 0.000% | 0 | |
| 114 | AMAR SECURITIES PRIVATE LIMITED | 30 | 0 | 0.000% | 0 | |
| 115 | AMARPADMA CREDITS PRIVATE LIMITED | 265,852 | 28 | 0.011% | 0 | 0.000% |
| 116 | AMBAJOGAI PEOPLES CO-OPERATIVE BANK MAR | 75,223 | 31 | 0.041% | 0 | 0.000% |
| 117 | AMBARNUJ FINANCE & INVESTMENTS PRIVATE L | 62 | 3 | 4.839% | 0 | 0.000% |
| 118 | AMBERNATH JAI HIND CO-OPERATIVE BANK LTD. | 114,781 | 2 | 0.002% | 0 | 0.000% |
| 119 | AMBIT FINVEST PRIVATE LIMITED | 1,610,452 | 540 | 0.034% | 3 | 0.556% |
| 120 | AMBIUM FINSERVE PRIVATE LIMITED | 1,743 | 0 | 0.000% | 0 | |
| 121 | AMBUJA NEOTIA HOLDINGS PRIVATE LIMITED | 86 | 0 | 0.000% | 0 | |
| 122 | AMERICAN EXPRESS BANKING CORP | 16,008,970 | 3,464 | 0.022% | 20 | 0.577% |
| 123 | AMICA FINANCE PRIVATE LIMITED | 339,444 | 267 | 0.079% | 2 | 0.749% |
| 124 | AML FINANCIAL SERVICES PRIVATE | 17 | 0 | 0.000% | 0 | |
| 125 | AMOD NAGRIC COOPERATIVE BANK LTD. | 9,939 | 0 | 0.000% | 0 | |
| 126 | AMPI FINANCE PRIVATE LIMITED | 2 | 0 | 0.000% | 0 | |
| 127 | AMRAVATI ZILLA MAHILA SAHAKARI BANK LTD. | 27,379 | 0 | 0.000% | 0 | |
| 128 | AMRAVATI ZILLA PARISHAD SHIKSHAK SAHAKARI | 154,094 | 2 | 0.001% | 0 | 0.000% |
| 129 | AMRELI NAGARIK SAHAKARI BANK LTD., AMRELI, | 53,491 | 3 | 0.006% | 0 | 0.000% |
| 130 | AMRIT MALWA CAPITAL LIMITED | 1,663,687 | 244 | 0.015% | 0 | 0.000% |
| 131 | AMRIT SALES PROMOTION PRIVATE LIMITED | 225 | 0 | 0.000% | 0 | |
| 132 | AMRITVANI EXIM PRIVATE LIMITED | 181 | 0 | 0.000% | 0 | |
| 133 | AMROS COMMERCIAL PRIVATE LIMITED | 5,935 | 80 | 1.348% | 1 | 1.250% |
| 134 | AMTIK SECURITIES PRIVATE LIMITED | 123,849 | 13 | 0.010% | 2 | 15.385% |
| 135 | AMU LEASING PRIVATE LIMITED | 129,491 | 6 | 0.005% | 0 | 0.000% |
| 136 | ANAANTA FINVEST PRIVATE LIMITED | 2,129 | 1 | 0.047% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|---|--|---|---|--|---|
| 137 | ANAND HOUSING FINANCE PRIVATE LIMITED | 3,789 | 0 | 0.000% | 0 | |
| 138 | ANAND MERCANTILE CO-OPERATIVE BANK LTD. | 67,624 | 5 | 0.007% | 0 | 0.000% |
| 139 | ANAND PROPERTY FINANCE LTD. | 163 | 35 | 21.472% | 3 | 8.571% |
| 140 | ANAND RATHI GLOBAL FINANCE LIMITED | 146,778 | 71 | 0.048% | 4 | 5.634% |
| 141 | ANANDA CO-OPERATIVE BANK LTD | 15,308 | 0 | 0.000% | 0 | |
| 142 | ANANYA FINANCE FOR INCLUSIVE GROWTH PRIV | 194,221 | 14 | 0.007% | 0 | 0.000% |
| 143 | ANCHORAGE FINKRED PRIVATE LIMITED | 2,276 | 1 | 0.044% | 0 | 0.000% |
| 144 | ANDAMAN & NICOBAR STATE CO-OPERATIVE BA | 784,519 | 7 | 0.001% | 0 | 0.000% |
| 145 | ANDHRA PRADESH GRAMEENA VIKAS BANK | 24,758,824 | 221 | 0.001% | 1 | 0.452% |
| 146 | ANDHRA PRADESH STATE FINANCIAL CORP | 68,118 | 61 | 0.090% | 0 | 0.000% |
| 147 | ANDHRA PRADESH STATE FINANCIAL SERVICES C | 66 | 0 | 0.000% | 0 | |
| 148 | ANDHRA PRAGATHI GRAMEENA BANK | 19,326,324 | 161 | 0.001% | 7 | 4.348% |
| 149 | ANISHA ESTATE & FINANCE PRIVATE LIMITED | 215 | 0 | 0.000% | 0 | |
| 150 | ANJANI FINANCE LIMITED | 26 | 0 | 0.000% | 0 | |
| 151 | ANKIT COMMERCE LIMITED | 2,024 | 0 | 0.000% | 0 | |
| 152 | ANKUR TRADE LINKS PRIVATE LIMITED | 241,152 | 38 | 0.016% | 0 | 0.000% |
| 153 | ANMOL FINANCIAL SERVICES LTD | 197 | 0 | 0.000% | 0 | |
| 154 | ANNAPOORNA FINVEST LIMITED,VIJAYAWADA | 35,116 | 0 | 0.000% | 0 | |
| 155 | ANNAPURNA FINANCE PRIVATE LIMITED | 0 | 180 | | 0 | 0.000% |
| 156 | ANNASAHEB MAGAR SAHAKARI BANK MARYADIT | 47,408 | 0 | 0.000% | 0 | |
| 157 | ANSON FINCORP PRIVATE LIMITED | 13,448 | 0 | 0.000% | 0 | |
| 158 | ANTRIKSH COMMERCE PRIVATE LIMITED | 0 | 2 | | 0 | 0.000% |
| 159 | ANTRIKSH VYAPAAR LTD | 2,817 | 2 | 0.071% | 0 | 0.000% |
| 160 | ANTWORKS P2P FINANCING PRIVATE LIMITED | 0 | 2 | | 0 | 0.000% |

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|-----|--|-----------|-------|----------|----|---------|
| 161 | ANU COLONISERS LIMITED | 32,435 | 131 | 0.404% | 4 | 3.053% |
| 162 | ANUPAM FINSERV LIMITED | 524 | 0 | 0.000% | 0 | |
| 163 | ANURADHA URBAN CO.OP BANK LTD. | 42,936 | 1 | 0.002% | 0 | 0.000% |
| 164 | ANUSUIYA CAPITAL PRIVATE LIMITED | 126,619 | 14 | 0.011% | 0 | 0.000% |
| 165 | APAAR SOURCE FINANCE PRIVATE LIMITED | 697 | 0 | 0.000% | 0 | |
| 166 | APAC FINANCIAL SERVICES PVT LTD | 1,104,023 | 24 | 0.002% | 0 | 0.000% |
| 167 | APANA FINVEST PRIVATE LIMITED | 4,063 | 0 | 0.000% | 0 | |
| 168 | APARAMPAAR FINANCE PVT LTD | 3,227 | 25 | 0.775% | 1 | 4.000% |
| 169 | APAROKSHA FINANCIAL SERVICES PRIVATE LIMIT | 274,716 | 4 | 0.001% | 0 | 0.000% |
| 170 | APHELION FINANCE PVT. LTD. | 58,640 | 182 | 0.310% | 0 | 0.000% |
| 171 | APIAN FINANCE & INVESTMENT LIMITED | 12 | 0 | 0.000% | 0 | |
| 172 | APNA SAHAKARI BANK LTD. | 214,945 | 63 | 0.029% | 2 | 3.175% |
| 173 | APOLLO FINVEST (INDIA) LIMITED | 514,640 | 1,883 | 0.366% | 33 | 1.753% |
| 174 | APPASAHEB BIRNALE SAHAKARI BANK LTD., DUD | 45,042 | 3 | 0.007% | 0 | 0.000% |
| 175 | APTUS FINANCE INDIA PRIVATE LIMITED | 941,597 | 8 | 0.001% | 0 | 0.000% |
| 176 | APTUS VALUE HOUSING FINANCE INDIA LIMITED | 2,534,951 | 23 | 0.001% | 0 | 0.000% |
| 177 | APUNDARIK MERCHANTS PRIVATE LIMITED | 20 | 0 | 0.000% | 0 | |
| 178 | ARDENT CAPITAL PRIVATE LIMITED | 4,636 | 2 | 0.043% | 0 | 0.000% |
| 179 | AREION FINSERVE PRIVATE LIMITED | 190 | 0 | 0.000% | 0 | |
| 180 | ARIHANT URBAN CO-OPERATIVE BANK LTD. | 2,803 | 2 | 0.071% | 0 | 0.000% |
| 181 | ARIS CAPITAL PRIVATE LIMITED | 19,994 | 18 | 0.090% | 1 | 5.556% |
| 182 | ARISE INVESTMENTS AND CAPITAL LIMITED | 24 | 0 | 0.000% | 0 | |
| 183 | ARISTO SECURITIES PRIVATE LIMITED | 535,335 | 4 | 0.001% | 0 | 0.000% |
| 184 | ARKA FINCAP LIMITED | 579,990 | 158 | 0.027% | 1 | 0.633% |
| 185 | ARKAY INTERNATIONAL FINSEC (P) LTD | 100 | 1 | 1.000% | 0 | 0.000% |
| 186 | ARMAN FINANCIAL SERVICES LIMITED | 1,504,781 | 33 | 0.002% | 0 | 0.000% |
| 187 | ARNOLD HOLDINGS LTD. | 1,786,617 | 1,504 | 0.084% | 64 | 4.255% |
| 188 | AROHAN FINANCIAL SERVICES LTD. | 14,384 | 82 | 0.570% | 3 | 3.659% |
| 189 | ARPAN TIE-UP PRIVATE LIMITED | 84 | 0 | 0.000% | 0 | |
| 190 | ARPIC FINANCE PRIVATE LIMITED, CHENNAI | 16,402 | 2 | 0.012% | 0 | 0.000% |
| 191 | ARRIBA INCLUSIVE FINANCE PRIVATE LIMITED | 169,135 | 0 | 0.000% | 0 | |
| 192 | ART HOUSING FINANCE (INDIA) LIMITED. | 176,721 | 20 | 0.011% | 0 | 0.000% |
| 193 | ARTH PADARTH FACTORS AND FINANCE PRIVATE | 81,941 | 11 | 0.013% | 0 | 0.000% |
| 194 | ARTHAN FINANCE PRIVATE LIMITED | 425,390 | 61 | 0.014% | 1 | 1.639% |
| 195 | ARTHASHASTRA EPAYLATER FINANCIAL PRIVATE L | 624,205 | 698 | 0.112% | 9 | 1.289% |
| 196 | ARTHIMPACT DIGITAL LOANS PRIVATE LTD | 39,858 | 669 | 1.678% | 2 | 0.299% |
| 197 | ARTHMATE FINANCING INDIA PRIVATE LIMITED | 303,552 | 1,105 | 0.364% | 25 | 2.262% |
| 198 | ARTLINE VINIMAY PRIVATE LIMITED | 354 | 0 | 0.000% | 0 | |
| 199 | ARUL FINANCIERS PRIVATE LIMITED, MAYILADUT | 106 | 0 | 0.000% | 0 | |
| 200 | ARUN MERCANTILES PRIVATE LIMITED | 22 | 0 | 0.000% | 0 | |
| 201 | ARUNA FINANCE LIMITED | 141,471 | 8 | 0.006% | 0 | 0.000% |
| 202 | ARUNA SAHAKARI BANK LTD. | 1 | 2 | 200.000% | 1 | 50.000% |
| 203 | ARUNACHAL PRADESH RURAL BANK | 83,304 | 14 | 0.017% | 0 | 0.000% |
| 204 | ARUNODAYA VANIJYA PVT. LIMITED | 23 | 0 | 0.000% | 0 | |

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|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 205 | ARVIND SAHAKARI BANK LIMITED | 214,468 | 4 | 0.002% | 0 | 0.000% |
| 206 | ARYABHATT SALES PRIVATE LIMITED | 26 | 0 | 0.000% | 0 | |
| 207 | ARYADHAN FINANCIAL SOLUTIONS PRIVATE LIM | 28,879 | 20 | 0.069% | 0 | 0.000% |
| 208 | ARYAFINROOT FINANCIALS PRIVATE LIMITED | 20 | 0 | 0.000% | 0 | |
| 209 | ARYAKUBE CAPITAL PRIVATE LIMITED | 100 | 0 | 0.000% | 0 | |
| 210 | ARYAPURAM CO-OPERATIVE URBAN BANK LTD. | 61,649 | 5 | 0.008% | 0 | 0.000% |
| 211 | ARYAVART BANK | 24,012,834 | 1,189 | 0.005% | 10 | 0.841% |

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|-----|--|-------------|---------|--------|-----|----------|
| 212 | ASCEND BIZCAP PRIVATE LIMITED | 156,742 | 11 | 0.007% | 0 | 0.000% |
| 213 | ASCOM LEASING & INVESTMENTS LIMITED | 154 | 4 | 2.597% | 3 | 75.000% |
| 214 | ASH GROVE CAPITAL PRIVATE LIMITED | 20 | 0 | 0.000% | 0 | |
| 215 | ASHISH FINVEST PRIVATE LIMITED | 14,250 | 2 | 0.014% | 0 | 0.000% |
| 216 | ASHOK FINANCE (KARUR) LIMITED | 902 | 0 | 0.000% | 0 | |
| 217 | ASHOK INVESTORS TRUST LIMITED | 12 | 0 | 0.000% | 0 | |
| 218 | ASHOK SAHAKARI BANK LTD. | 8,328 | 4 | 0.048% | 0 | 0.000% |
| 219 | ASHOKNAGAR CO-OPERATIVE BANK LTD., BANGA | 6,014 | 1 | 0.017% | 0 | 0.000% |
| 220 | ASHROJ CREDIT (INDIA) PRIVATE LIMITED | 25 | 0 | 0.000% | 0 | |
| 221 | ASHUTOSH AUTOFIN PVT.LTD. | 13,167 | 3 | 0.023% | 0 | 0.000% |
| 222 | ASHV FINANCE LIMITED | 319,873 | 283 | 0.088% | 3 | 1.060% |
| 223 | ASHWINI FINANCE PRIVATE LIMITED | 4,711 | 0 | 0.000% | 0 | |
| 224 | ASIA CAPITAL LTD. | 147 | 0 | 0.000% | 0 | |
| 225 | ASIRVAD MICROFINANCE PVT LTD | 3,219,994 | 302 | 0.009% | 11 | 3.642% |
| 226 | ASISH FINANCE PRIVATE LIMITED | 18 | 0 | 0.000% | 0 | |
| 227 | ASK FINANCIAL HOLDINGS PVT. LTD | 984 | 0 | 0.000% | 0 | |
| 228 | ASP FINCAP PRIVATE LIMITED | 1,214 | 1 | 0.082% | 0 | 0.000% |
| 229 | ASPOLIGHT AGENCIES PRIVATE LIMITED | 89 | 0 | 0.000% | 0 | |
| 230 | ASREC (INDIA) LIMITED | 1,047,904 | 134 | 0.013% | 0 | 0.000% |
| 231 | ASSAM FINANCIAL CORPORATION | 906 | 1 | 0.110% | 1 | 100.000% |
| 232 | ASSAM GRAMIN VIKASH BANK | 17,934,998 | 398 | 0.002% | 13 | 3.266% |
| 233 | ASSAM VALLEY FINANCE & INVESTMENT PRIVATE | 70 | 0 | 0.000% | 0 | |
| 234 | ASSET RECONSTRUCTION COMPANY (INDIA) LIM | 8,680,702 | 2,542 | 0.029% | 25 | 0.983% |
| 235 | ASSETS CARE & RECONSTRUCTION ENTERPRISE L | 1,246,363 | 632 | 0.051% | 0 | 0.000% |
| 236 | ASSOCIATE CO-OPERATIVE BANK LIMITED | 29,510 | 0 | 0.000% | 0 | |
| 237 | ASSURE FINANCIAL SERVICES PRIVATE LIMITED | 106 | 1 | 0.943% | 0 | 0.000% |
| 238 | ASTHA MAHILA NAGRIK SAHAKARI BANK MARYA | 13,228 | 1 | 0.008% | 1 | 100.000% |
| 239 | ASTREX ENTERPRISE PVT LTD | 18 | 0 | 0.000% | 0 | |
| 240 | ATD FINANCIAL SERVICES PVT. LTD. | 30,474 | 116 | 0.381% | 0 | 0.000% |
| 241 | ATEN CAPITAL PRIVATE LIMITED | 186 | 0 | 0.000% | 0 | |
| 242 | ATMARK FINVEST PRIVATE LIMITED | 5 | 0 | 0.000% | 0 | |
| 243 | ATMOS FINANCE PRIVATE LIMITED | 907,656 | 681 | 0.075% | 9 | 1.322% |
| 244 | ATUL ADANI FINANCIAL SERVICES PVT LTD | 4,836 | 5 | 0.103% | 0 | 0.000% |
| 245 | ATUL FIN RESOURCES LIMITED | 222 | 0 | 0.000% | 0 | |
| 246 | AU SMALL FINANCE BANK LIMITED | 49,550,975 | 13,140 | 0.027% | 96 | 0.731% |
| 247 | AUGUST TRADING PRIVATE LIMITED | 127 | 0 | 0.000% | 0 | |
| 248 | AURANGABAD DISTRICT CENTRAL CO-OPERATIVE | 91,067 | 14 | 0.015% | 0 | 0.000% |
| 249 | AURIOLUS FINVEST PRIVATE LIMITED | 786 | 8 | 1.018% | 0 | 0.000% |
| 250 | AURUM CAPITAL PROJECTS LIMITED | 144 | 0 | 0.000% | 0 | |
| 251 | AURUM IMPEX PRIVATE LIMITED | 33 | 0 | 0.000% | 0 | |
| 252 | AUSTRALIA AND NEW ZEALAND BANKING GROU | 322 | 3 | 0.932% | 3 | 100.000% |
| 253 | AUTHUM INVESTMENT AND INFRASTRUCTURE L | 0 | 1 | | 0 | 0.000% |
| 254 | AUTOTRAC FINANCE LIMITED | 67,502 | 6 | 0.009% | 0 | 0.000% |
| 255 | AUXILO FINSERVE PRIVATE LIMITED | 459,921 | 66 | 0.014% | 0 | 0.000% |
| 256 | AVANSE FINANCIAL SERVICES LIMITED | 2,134,075 | 570 | 0.027% | 3 | 0.526% |
| 257 | AVANTI FINANCE PRIVATE LIMITED | 8,366,759 | 204 | 0.002% | 0 | 0.000% |
| 258 | AVENDUS FINANCE PRIVATE LIMITED | 551 | 0 | 0.000% | 0 | |
| 259 | AVIOM INDIA HOUSING FINANCE PRIVATE LIMITE | 2,765,376 | 94 | 0.003% | 0 | 0.000% |
| 260 | AVIRAL FINANCE PRIVATE LIMITED | 962 | 0 | 0.000% | 0 | |
| 261 | AVON MERCANTILE LIMITED, NOIDA | 3 | 0 | 0.000% | 0 | |
| 262 | AVRO COMMERCIAL COMPANY PRIVATE LIMITED | 74 | 0 | 0.000% | 0 | |
| 263 | AWANTIKA IMPEX LIMITED | 6 | 0 | 0.000% | 0 | |
| 264 | AXIS BANK LTD | 277,744,552 | 104,324 | 0.038% | 594 | 0.569% |
| 265 | AXIS FINANCE LIMITED | 2,163,696 | 1,139 | 0.053% | 3 | 0.263% |
| 266 | AXON FINANCE AND SECURITIES LIMITED | 154,647 | 13 | 0.008% | 1 | 7.692% |
| 267 | AYE FINANCE PRIVATE LIMITED | 12,988,215 | 469 | 0.004% | 0 | 0.000% |
| 268 | B H C FINANCE & LEASING PRIVATE LIMITED | 25 | 0 | 0.000% | 0 | |

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|-----|---|---------|-----|--------|---|--------|
| 269 | B. B. BANTHIA FINANCE PRIVATE LIMITED | 508 | 0 | 0.000% | 0 | |
| 270 | B.ARUNKUMAR CAPITAL & CREDIT SERVICES PVT . | 110 | 0 | 0.000% | 0 | |
| 271 | B.P.SECURITIES (INDIA) PRIVATE LIMITED | 100,533 | 202 | 0.201% | 0 | 0.000% |
| 272 | B.R.M LEASE & CREDIT LIMITED. | 227,080 | 17 | 0.007% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 273 | B.S. GOEL FINANCE COMPANY (P) LTD | 2,536 | 0 | 0.000% | 0 | |
| 274 | BABA LEASE & INVESTMENT PRIVATE LIMITED,BH | 50,657 | 27 | 0.053% | 0 | 0.000% |
| 275 | BABAJI AUTO FINANCE PRIVATE LIMITED | 72 | 0 | 0.000% | 0 | |
| 276 | BABAJI DATE MAHILA SAHAKARI BANK LTD. | 0 | 15 | | 0 | 0.000% |
| 277 | BABUL HOLDINGS PRIVATE LIMITED | 29 | 0 | 0.000% | 0 | |
| 278 | BAHAR SUPPLIERS PRIVATE LIMITED | 37 | 0 | 0.000% | 0 | |
| 279 | BAID LEASING AND FINANCE COMPANY LTD | 137,197 | 29 | 0.021% | 0 | 0.000% |
| 280 | BAIRAVI FINANCE PRIVATE LIMITED | 1,145 | 0 | 0.000% | 0 | |
| 281 | BAJAJ AUTO CREDIT LIMITED | 3,546,510 | 202 | 0.006% | 3 | 1.485% |
| 282 | BAJAJ FINANCE LIMITED | 583,453,563 | 104,048 | 0.018% | 850 | 0.817% |
| 283 | BAJAJ HOUSING FINANCE LIMITED | 8,042,060 | 669 | 0.008% | 8 | 1.196% |
| 284 | BAJWA ADVANCES PRIVATE LIMITED | 10,234 | 0 | 0.000% | 0 | |
| 285 | BAKLIWAL HOLDINGS PVT LTD | 59 | 0 | 0.000% | 0 | |
| 286 | BAKSHIRAM UDERAM HOLDINGS PRIVATE LIMITE | 4 | 0 | 0.000% | 0 | |
| 287 | BALAGERIA C CO-OP BANK LTD , CONTAI | 57,690 | 7 | 0.012% | 1 | 14.286% |
| 288 | BALAJEE FINCOM INDIA LIMITED | 2,522 | 2 | 0.079% | 0 | 0.000% |
| 289 | BALAJI FUND GROWTH LIMITED | 13,418 | 0 | 0.000% | 0 | |
| 290 | BALITIKURI CO-OPERATIVE BANK LIMITED | 46,585 | 0 | 0.000% | 0 | |
| 291 | BALKRISHNA FINANCE PRIVATE LIMITED | 24 | 0 | 0.000% | 0 | |
| 292 | BALRAJ HIRE PURCHASE PRIVATE LIMITED | 8,298 | 0 | 0.000% | 0 | |
| 293 | BANARAS MERCANTILE CO-OPERATIVE BANK LTD | 0 | 2 | | 0 | 0.000% |
| 294 | BANDA DISTRICT CO-OPERATIVE BANK LTD, BAND | 4,948 | 3 | 0.061% | 0 | 0.000% |
| 295 | BANDA URBAN CO-OPERATIVE BANK LTD., BAND | 9,425 | 2 | 0.021% | 0 | 0.000% |
| 296 | BANDHAN BANK LIMITED | 43,005,090 | 4,297 | 0.010% | 33 | 0.768% |
| 297 | BANDHAN LIFE INSURANCE LIMITED | 0 | 1 | | 0 | 0.000% |
| 298 | BANGIYA GRAMIN VIKASH BANK | 6,849,843 | 295 | 0.004% | 6 | 2.034% |
| 299 | BANK OF AMERICA | 130,400 | 12 | 0.009% | 0 | 0.000% |
| 300 | BANK OF BAHRAIN & KUWAIT B S C | 5,268 | 3 | 0.057% | 0 | 0.000% |
| 301 | BANK OF BARODA | 179,625,102 | 17,963 | 0.010% | 231 | 1.286% |
| 302 | BANK OF CEYLON | 2,038 | 5 | 0.245% | 3 | 60.000% |
| 303 | BANK OF CHINA LIMITED | 63 | 0 | 0.000% | 0 | |
| 304 | BANK OF INDIA | 120,345,490 | 11,112 | 0.009% | 84 | 0.756% |
| 305 | BANK OF MAHARASHTRA | 28,551,275 | 3,362 | 0.012% | 46 | 1.368% |
| 306 | BANKA ENTERPRISES PRIVATE LIMITED | 124 | 0 | 0.000% | 0 | |
| 307 | BANKURA DISTRICT CENTRAL CO-OPERATIVE BAN | 26,433 | 1 | 0.004% | 0 | 0.000% |
| 308 | BANSAL CREDITS LTD. | 58,263 | 18 | 0.031% | 0 | 0.000% |
| 309 | BAPUJI CO-OPERATIVE BANK LTD.,DAVANGERE | 27,016 | 10 | 0.037% | 1 | 10.000% |
| 310 | BARAN KENDRIYA SAHKARI BANK LTD., BARAN (R | 15,377 | 0 | 0.000% | 0 | |
| 311 | BARAN NAGARIK SAHAKARI BANK LTD., BARAN | 109,350 | 10 | 0.009% | 2 | 20.000% |
| 312 | BARCLAYS BANK PLC | 100,269 | 608 | 0.606% | 2 | 0.329% |
| 313 | BARCLAYS INVESTMENTS AND LOANS (INDIA) PRI | 1,066 | 140 | 13.133% | 1 | 0.714% |
| 314 | BARODA GUJARAT GRAMIN BANK | 6,242,357 | 109 | 0.002% | 10 | 9.174% |
| 315 | BARODA RAJASTHAN KSHETRIYA GRAMIN BANK | 10,660,404 | 1,084 | 0.010% | 25 | 2.306% |
| 316 | BARODA U.P. BANK | 26,984,471 | 1,369 | 0.005% | 43 | 3.141% |
| 317 | BAROTA FINANCE LIMITED | 287,909 | 16 | 0.006% | 0 | 0.000% |

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|-----|--|-----------|-----|--------|---|--------|
| 318 | BARWALA LEASING AND FINANCE (P) LTD. | 116 | 0 | 0.000% | 0 | |
| 319 | BASAVESHWAR SAHAKAR BANK NIYAMIT , JAMK | 1,957 | 0 | 0.000% | 0 | |
| 320 | BASODA NAGRIK SAHAKARI BANK LTD. | 8,889 | 0 | 0.000% | 0 | |
| 321 | BASSEIN CATHOLIC CO-OPERATIVE BANK LIMITED | 1,221,724 | 142 | 0.012% | 1 | 0.704% |
| 322 | BASUDEV TRADING CO. LTD | 14 | 0 | 0.000% | 0 | |
| 323 | BAVICON SUPPLIERS PRIVATE LIMITED | 13 | 0 | 0.000% | 0 | |
| 324 | BAZAARI GLOBAL FINANCE LTD. | 584,688 | 8 | 0.001% | 0 | 0.000% |
| 325 | BAZIGAR TRADING PRIVATE LIMITED | 268 | 0 | 0.000% | 0 | |
| 326 | BEACON HOLDINGS LIMITED | 13 | 0 | 0.000% | 0 | |
| 327 | BEE PEE JAY FINANCE LIMITED | 127,875 | 7 | 0.005% | 0 | 0.000% |
| 328 | BEED DISTRICT CENTRAL COOPERATIVE BANK LIM | 13 | 1 | 7.692% | 0 | 0.000% |
| 329 | BELGAUM ZILLA RANI CHANNAMMA MAHILA SA | 103,336 | 6 | 0.006% | 0 | 0.000% |
| 330 | BELINDIA FINANCE AND INVESTMENTS PRIVATE L | 40 | 0 | 0.000% | 0 | |
| 331 | BELL FINVEST INDIA LIMITED | 0 | 19 | | 1 | 5.263% |
| 332 | BELL LEASING AND HIRE PURCHASE LIMITED | 1,539 | 0 | 0.000% | 0 | |
| 333 | BELLFLOWER FINANCE PRIVATE LIMITED | 77 | 0 | 0.000% | 0 | |
| 334 | BELSTAR MICROFINANCE LIMITED | 0 | 45 | | 0 | 0.000% |
| 335 | BERAR FINANCE LIMITED | 5,461,271 | 264 | 0.005% | 3 | 1.136% |
| 336 | BEROMT FINSERVE PRIVATE LIMITED | 661 | 0 | 0.000% | 0 | |
| 337 | BERYL SECURITIES LIMITED | 3,025 | 0 | 0.000% | 0 | |
| 338 | BEST CAPITAL SERVICES LIMITED | 146,480 | 54 | 0.037% | 1 | 1.852% |
| 339 | BEST FINANCE CORPORATION LIMITED | 19,034 | 2 | 0.011% | 0 | 0.000% |
| 340 | BEST POWER PLUS PRIVATE LIMITED | 27 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|---|--|---|---|--|---|
| 341 | BHADANI FINANCERS PRIVATE LIMITED | 45 | 0 | 0.000% | 0 | |
| 342 | BHADOHI URBAN COOPERATIVE BANK LTD. GYAN | 3,478 | 0 | 0.000% | 0 | |
| 343 | BHADRADRI CO-OPERATIVE URBAN BANK LTD | 263,403 | 27 | 0.010% | 0 | 0.000% |
| 344 | BHAGAT AGENCIES PRIVATE LIMITED | 26 | 0 | 0.000% | 0 | |
| 345 | BHAGAT REFINERERS & CHEMICALS PRIVATE LIM | 41 | 0 | 0.000% | 0 | |
| 346 | BHAGINI NIVEDITA SAHAKARI BANK MARYADIT | 756,224 | 22 | 0.003% | 0 | 0.000% |
| 347 | BHAGYALAXMI FINLEASE AND INVESTMENT (P) L | 6 | 0 | 0.000% | 0 | |
| 348 | BHALA FINANCE PRIVATE LIMITED | 3,143 | 14 | 0.445% | 1 | 7.143% |
| 349 | BHANIX FINANCE & INVESTMENT LTD | 3,855,305 | 4,752 | 0.123% | 18 | 0.379% |
| 350 | BHANSALI FINCOM PRIVATE LIMITED | 134 | 0 | 0.000% | 0 | |
| 351 | BHANUMATI DISTRIBUTORS PRIVATE LIMITED | 60 | 0 | 0.000% | 0 | |
| 352 | BHARAT FINLEASE LIMITED | 35 | 0 | 0.000% | 0 | |
| 353 | BHARAT HEAVY ELECTRICALS EMPLOYEES CO-OP | 181,811 | 9 | 0.005% | 0 | 0.000% |
| 354 | BHARATHIYA SAHAKARA BANK NIYAMITHA,CHAM | 7,934 | 7 | 0.088% | 1 | 14.286% |
| 355 | BHARATI SAHAKARI BANK LTD. | 409,167 | 54 | 0.013% | 1 | 1.852% |
| 356 | BHARATIYA FINCOM PRIVATE LIMITED | 123,182 | 63 | 0.051% | 0 | 0.000% |
| 357 | BHAUSAHEB BIRAJDAR NAGARI SAHAKARI (MAR | 42,649 | 4 | 0.009% | 0 | 0.000% |
| 358 | BHAVANI SAHAKARI BANK LTD. | 107,026 | 0 | 0.000% | 0 | |
| 359 | BHAVANI URBAN CO-OPERATIVE BANK LTD., GEO | 25,149 | 0 | 0.000% | 0 | |
| 360 | BHAVANIKUDAL CO-OPERATIVE URBAN BANK LTD | 23,277 | 5 | 0.021% | 0 | 0.000% |
| 361 | BHAVNAGAR MAHILA NAGRIK SAHAKARI BANK L | 4,456 | 1 | 0.022% | 0 | 0.000% |
| 362 | BHAWANA CAPITAL PRIVATE LIMITED | 89,115 | 60 | 0.067% | 1 | 1.667% |
| 363 | BHILWARA URBAN CO-OPERATIVE BANK LIMITED | 12,713 | 1 | 0.008% | 0 | 0.000% |
| 364 | BHINASWAR COMMERCIAL PVT. LTD. | 12 | 0 | 0.000% | 0 | |

| | | | | | | |
|-----|--|------------|-------|---------|-----|----------|
| 365 | BHIND NAGARIK SAHAKARI BANK MARYADIT,BHI | 4,432 | 2 | 0.045% | 0 | 0.000% |
| 366 | BHINGAR URBAN CO-OPERATIVE BANK LTD. | 259,345 | 2 | 0.001% | 0 | 0.000% |
| 367 | BHIRAGACHA FINANCE CO PVT LTD | 8 | 0 | 0.000% | 0 | |
| 368 | BHOLA AUTO FINLEASE PRIVATE LIMITED | 2,004 | 0 | 0.000% | 0 | |
| 369 | BHOPAL CO-OPERATIVE CENTRAL BANK LIMITED | 1,735,825 | 21 | 0.001% | 1 | 4.762% |
| 370 | BHORUKA CAPITAL LIMITED | 0 | 1 | | 1 | 100.000% |
| 371 | BHORUKA CLASSIC FINANCE PVT. LTD. | 33,585 | 0 | 0.000% | 0 | |
| 372 | BHUMI FINCAP PRIVATE LIMITED | 15,029 | 0 | 0.000% | 0 | |
| 373 | BIFCO LEASING AND FINANCE PRIVATE LIMITED | 5,042 | 0 | 0.000% | 0 | |
| 374 | BIGWIN INFOTECH PVT LTD | 0 | 2 | | 0 | 0.000% |
| 375 | BIHARJI COMMERCIALS LTD | 262 | 2 | 0.763% | 0 | 0.000% |
| 376 | BIJAPUR DISTRICT MAHILA CO-OPERATIVE BANK | 6,102 | 0 | 0.000% | 0 | |
| 377 | BIJAY FINANCE & INVESTMENT PRIVATE LIMITED | 12,149 | 3 | 0.025% | 0 | 0.000% |
| 378 | BIJNOR LEASING LIMITED | 25 | 0 | 0.000% | 0 | |
| 379 | BILAGI PATTAN SAHAKARI BANK NIYAMIT,BILAGI | 55,848 | 3 | 0.005% | 0 | 0.000% |
| 380 | BILAKHIA HOLDINGS PRIVATE LTD. | 235 | 0 | 0.000% | 0 | |
| 381 | BILASPUR NAGRIK SAHAKARI BANK LTD | 2,689 | 2 | 0.074% | 0 | 0.000% |
| 382 | BILLION LOANS FINANCIAL SERVICES PRIVATE LIM | 13,508 | 6 | 0.044% | 1 | 16.667% |
| 383 | BINDAWALA BANIJYA LTD | 0 | 6 | | 1 | 16.667% |
| 384 | BIRBHUM DISTRICT CENTRAL CO-OPERATIVE BAN | 535 | 0 | 0.000% | 0 | |
| 385 | BISHWANATH INDUSTRIES LIMITED | 0 | 72 | | 4 | 5.556% |
| 386 | BITC LOAN SERVICES PVT LTD | 390 | 2 | 0.513% | 0 | 0.000% |
| 387 | BIZLOAN PRIVATE LIMITED | 82,656 | 7 | 0.008% | 1 | 14.286% |
| 388 | BKP COMMERCIAL INDIA PRIVATE LIMITED | 9,182 | 0 | 0.000% | 0 | |
| 389 | BLACK OPAL FINANCIAL SERVICES PRIVATE LIMIT | 49 | 0 | 0.000% | 0 | |
| 390 | BLACKBUCK FINSERVE PRIVATE LIMITED | 8,508 | 7 | 0.082% | 0 | 0.000% |
| 391 | BLACKSOIL CAPITAL PRIVATE LIMITED | 112,778 | 76 | 0.067% | 3 | 3.947% |
| 392 | BLUE BIRD MERCANTILES PVT. LTD. | 38 | 0 | 0.000% | 0 | |
| 393 | BLUE JAY FINLEASE PRIVATE LIMITED | 30,504 | 76 | 0.249% | 10 | 13.158% |
| 394 | BLUE LAGOON INVESTMENTS PRIVATE LIMITED | 20 | 2 | 10.000% | 0 | 0.000% |
| 395 | BMW INDIA FINANCIAL SERVICES PRIVATE LIMITE | 256,951 | 86 | 0.033% | 0 | 0.000% |
| 396 | BNP PARIBAS | 91,626 | 10 | 0.011% | 0 | 0.000% |
| 397 | BOBCARD LIMITED | 31,017,308 | 7,610 | 0.025% | 215 | 2.825% |
| 398 | BOMBAY MERCANTILE CO-OPERATIVE BANK LTD | 230,014 | 31 | 0.013% | 1 | 3.226% |
| 399 | BORODRILL COMMERCIAL COMPANY PRIVATE LI | 7 | 0 | 0.000% | 0 | |
| 400 | BOTHRA CAPITAL PRIVATE LIMITED | 94 | 0 | 0.000% | 0 | |
| 401 | BQR INVESTMENT & CREDIT CO. LTD. | 35 | 0 | 0.000% | 0 | |
| 402 | BRABOURNE HOLDINGS PRIVATE LIMITED | 264 | 0 | 0.000% | 0 | |
| 403 | BRAHMADEODADA MANE SAHAKARI BANK LTD., | 75,725 | 3 | 0.004% | 0 | 0.000% |
| 404 | BRAHMAPURI URBAN CO-OPERATIVE BANK LTD., | 31,610 | 2 | 0.006% | 0 | 0.000% |
| 405 | BRANCH INTERNATIONAL FINANCIAL SERVICES P | 32,199,198 | 8,387 | 0.026% | 33 | 0.393% |
| 406 | BRD SECURITIES LIMITED | 0 | 3 | | 0 | 0.000% |
| 407 | BRICS GILT FINANCE LIMITED | 124 | 0 | 0.000% | 0 | |
| 408 | BRIDGE FINTECH SOLUTIONS PRIVATE LIMITED | 59,536 | 70 | 0.118% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 409 | BUDAUN ZILA SAHKARI BANK LTD., BUDAUN | 513 | 1 | 0.195% | 1 | 100.000% |
| 410 | BUDGE BUDGE NANGI COOPERATIVE BANK LTD | 359 | 1 | 0.279% | 0 | 0.000% |
| 411 | BULDANA DISTRICT CENTRAL COOPERATIVE BAN | 47,550 | 5 | 0.011% | 0 | 0.000% |
| 412 | BULTI LEASING AND FINANCE LTD | 790 | 0 | 0.000% | 0 | |

| | | | | | | |
|-----|--|-------------|--------|-----------|----|---------|
| 413 | BULWARK CAPITAL PRIVATE LIMITED | 7,533 | 9 | 0.119% | 0 | 0.000% |
| 414 | BURLINGTON FINANCE LIMITED | 631 | 0 | 0.000% | 0 | |
| 415 | BUSINESS CO-OPERATIVE BANK MARYADIT | 48,124 | 11 | 0.023% | 2 | 18.182% |
| 416 | BWDA FINANCE LIMITED | 139,601 | 1 | 0.001% | 0 | 0.000% |
| 417 | C I CAPITAL PRIVATE LIMITED | 22,785 | 9 | 0.039% | 2 | 22.222% |
| 418 | C S LEASE FIN LTD | 44 | 0 | 0.000% | 0 | |
| 419 | C.B.K. ESTATE DEVELOPERS LIMITED | 106 | 0 | 0.000% | 0 | |
| 420 | CANARA BANK | 240,436,401 | 13,896 | 0.006% | 43 | 0.309% |
| 421 | CANBANK FACTORS LIMITED | 5,739 | 13 | 0.227% | 2 | 15.385% |
| 422 | CANFIN HOMES LTD. | 7,777,611 | 334 | 0.004% | 2 | 0.599% |
| 423 | CAPARO FINANCIAL SOLUTIONS LIMITED | 122 | 0 | 0.000% | 0 | |
| 424 | CAPFLOAT FINANCIAL SERVICES PRIVATE LIMITED | 102,167,648 | 27,253 | 0.027% | 78 | 0.286% |
| 425 | CAPITAL FINSERV LIMITED | 2,331 | 0 | 0.000% | 0 | |
| 426 | CAPITAL HIND FINANCE PRIVATE LIMITED | 3,946 | 2 | 0.051% | 0 | 0.000% |
| 427 | CAPITAL INDIA FINANCE LIMITED | 881,165 | 177 | 0.020% | 5 | 2.825% |
| 428 | CAPITAL INDIA HOME LOANS LIMITED | 209,528 | 28 | 0.013% | 0 | 0.000% |
| 429 | CAPITAL PLUS FINANCE PVT. LTD | 2 | 4 | 200.000% | 0 | 0.000% |
| 430 | CAPITAL SMALL FINANCE BANK LIMITED | 2,954,845 | 259 | 0.009% | 0 | 0.000% |
| 431 | CAPITAL TRADE LINKS LIMITED | 122,674 | 441 | 0.359% | 31 | 7.029% |
| 432 | CAPITAL TRUST LIMITED | 1,514,965 | 211 | 0.014% | 0 | 0.000% |
| 433 | CAPITALXB FINANCE PRIVATE LIMITED | 166 | 0 | 0.000% | 0 | |
| 434 | CAPLIN VINIMAY PRIVATE LIMITED | 64 | 0 | 0.000% | 0 | |
| 435 | CAPRI GLOBAL CAPITAL LIMITED | 8,062,561 | 2 | 0.000% | 0 | 0.000% |
| 436 | CAPRI GLOBAL HOUSING FINANCE LIMITED | 1,052,808 | 966 | 0.092% | 27 | 2.795% |
| 437 | CAPSAVE FINANCE PRIVATE LIMITED | 89,451 | 19 | 0.021% | 2 | 10.526% |
| 438 | CAPUP FINANCIAL SERVICES PRIVATE LIMITED | 426 | 10 | 2.347% | 1 | 10.000% |
| 439 | CAPWISE FINANCE PRIVATE LIMITED | 142 | 0 | 0.000% | 0 | |
| 440 | CARE INDIA FINVEST LIMITED | 13,543 | 0 | 0.000% | 0 | |
| 441 | CARE INDIA FINVEST LIMITED | 0 | 3 | | 0 | 0.000% |
| 442 | CARNEX BARTER PRIVATE LIMITED | 34 | 0 | 0.000% | 0 | |
| 443 | CARS 24 FINANCIAL SERVICES PRIVATE LIMITED | 250,296 | 789 | 0.315% | 7 | 0.887% |
| 444 | CASELLA SECURITIES PRIVATE LIMITED | 21 | 0 | 0.000% | 0 | |
| 445 | CASHTREE FINANCE PRIVATE LIMITED | 17,471 | 4 | 0.023% | 0 | 0.000% |
| 446 | CASPIAN IMPACT INVESTMENTS PRIVATE LIMIT | 127,380 | 45 | 0.035% | 0 | 0.000% |
| 447 | CASPIAN IMPACT INVESTMENTS PRIVATE LIMITE | 0 | 2 | | 0 | 0.000% |
| 448 | CATERPILLAR FINANCIAL SERVICES INDIA PRIVATE | 40,175 | 45 | 0.112% | 0 | 0.000% |
| 449 | CDL FINANCIAL SERVICES PRIVATE LIMITED | 19,485 | 2 | 0.010% | 1 | 50.000% |
| 450 | CEEJAY FINANCE LTD. | 166,375 | 8 | 0.005% | 0 | 0.000% |
| 451 | CEETEN MOTOR FINANCE PRIVATE LIMITED | 69,244 | 0 | 0.000% | 0 | |
| 452 | CELESTIAL CONSULTANTS PRIVATE LIMITED | 10 | 0 | 0.000% | 0 | |
| 453 | CELESTIUM FINANCIAL LIMITED | 7,566 | 2 | 0.026% | 0 | 0.000% |
| 454 | CELINDIA FINANCE & INVESTMENT COMPANY LI | 3,929 | 0 | 0.000% | 0 | |
| 455 | CELLO CAPITAL PRIVATE LIMITED | 108 | 0 | 0.000% | 0 | |
| 456 | CEMFIL ENTERPRISES LIMITED | 8 | 0 | 0.000% | 0 | |
| 457 | CENT BANK HOME FINANCE LIMITED | 260,939 | 53 | 0.020% | 1 | 1.887% |
| 458 | CENTRAL BANK OF INDIA | 55,073,446 | 6,273 | 0.011% | 17 | 0.271% |
| 459 | CENTRAL INDIA GENERAL AGENTS LTD. | 3 | 0 | 0.000% | 0 | |
| 460 | CENTRUM FINANCIAL SERVICES LTD. | 4 | 56 | 1400.000% | 6 | 10.714% |
| 461 | CENTRUM HOUSING FINANCE LIMITED | 569,665 | 93 | 0.016% | 0 | 0.000% |
| 462 | CENTURY COMMOTRADE PRIVATE LIMITED | 9 | 0 | 0.000% | 0 | |
| 463 | CENTURY VEHICLES LOANS PRIVATE LIMITED | 92 | 0 | 0.000% | 0 | |
| 464 | CFM ASSET RECONSTRUCTION PRIVATE LIMITED | 5,799 | 13 | 0.224% | 4 | 30.769% |
| 465 | CH FINANCE PRIVATE LIMITED | 149 | 0 | 0.000% | 0 | |
| 466 | CHAAR CHINAR DEPOSITS AND HIRE PURCHASE L | 18 | 0 | 0.000% | 0 | |
| 467 | CHAITANYA CO-OPERATIVE URBAN BANK | 1,483 | 0 | 0.000% | 0 | |
| 468 | CHAITANYA GODAVARI GRAMEENA BANK | 13,201,039 | 116 | 0.001% | 0 | 0.000% |
| 469 | CHAITANYA INDIA FIN CREDIT PRIVATE LIMITED | 26,130 | 7 | 0.027% | 1 | 14.286% |
| 470 | CHAITANYA MAHILA SAHAKARI BANK LTD.,BIJAPU | 42,194 | 1 | 0.002% | 0 | 0.000% |

| | | | | | | |
|-----|--|---------|----|--------|---|---------|
| 471 | CHAKDANA MOTOR FINANCE PVT.LTD., GARHSHA | 0 | 1 | | 0 | 0.000% |
| 472 | CHALLANI CAPITAL LIMITED | 0 | 2 | | 0 | 0.000% |
| 473 | CHAMOLI ZILA SAHAKARI BANK LIMITED | 237,082 | 27 | 0.011% | 3 | 11.111% |
| 474 | CHAND ENERGY PVT LTD | 1,316 | 0 | 0.000% | 0 | |
| 475 | CHANDRIMA TREXIM PRIVATE LIMITED | 143 | 0 | 0.000% | 0 | |
| 476 | CHAPLOT FINANCE LIMITED | 28 | 1 | 3.571% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 477 | CHARBHUJA FINVEST PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 478 | CHARIOT EXIMP LIMITED | 28 | 0 | 0.000% | 0 | |
| 479 | CHARTERED SAHAKARI BANK NIYAMITHA | 6,162 | 0 | 0.000% | 0 | |
| 480 | CHASER FINANCIAL SERVICES PRIVATE LIMITED | 77 | 0 | 0.000% | 0 | |
| 481 | CHEAY INVESTMENTS PRIVATE LIMITED | 80 | 0 | 0.000% | 0 | |
| 482 | CHEERS FINANCIAL SERVICES (P) LTD. | 9,136 | 1 | 0.011% | 0 | 0.000% |
| 483 | CHEMM FINANCE LIMITED | 26,749 | 5 | 0.019% | 0 | 0.000% |
| 484 | CHEMMANUR CREDITS & INVESTMENTS LTD. | 1,363,916 | 87 | 0.006% | 0 | 0.000% |
| 485 | CHEMO TRADERS PVT.LTD. | 21 | 0 | 0.000% | 0 | |
| 486 | CHENNAI CENTRAL CO-OPERATIVE BANK LTD | 1,793,052 | 51 | 0.003% | 2 | 3.922% |
| 487 | CHERAMAN FINANCIAL SERVICES LIMITED | 1,894 | 0 | 0.000% | 0 | |
| 488 | CHERUSSERY CREDITS PRIVATE LIMITED | 20,475 | 0 | 0.000% | 0 | |
| 489 | CHHAJER FINANCE LIMITED | 3,164 | 0 | 0.000% | 0 | |
| 490 | CHHATTISGARH INVESTMENTS LIMITED | 1 | 0 | 0.000% | 0 | |
| 491 | CHHATTISGARH RAJYA GRAMIN BANK | 3,661,411 | 149 | 0.004% | 1 | 0.671% |
| 492 | CHIKMAGALUR PATTANA SAHAKARA BANK NIYA | 7,223 | 0 | 0.000% | 0 | |
| 493 | CHINMAY FINLEASE LIMITED | 464,974 | 2,498 | 0.537% | 9 | 0.360% |
| 494 | CHINTAMANI FINLEASE LIMITED | 133,915 | 558 | 0.417% | 8 | 1.434% |
| 495 | CHITTORGARH KENDRIYA SAHAKARI BANK LTD. | 40,917 | 5 | 0.012% | 0 | 0.000% |
| 496 | CHITTORGARH URBAN COOPERATIVE BANK LTD. | 40,941 | 1 | 0.002% | 0 | 0.000% |
| 497 | CHOICE FINSERV PRIVATE LIMITED | 197,565 | 62 | 0.031% | 1 | 1.613% |
| 498 | CHOLAMANDALAM INVESMENT & FINANCE COM | 85,285,915 | 13,341 | 0.016% | 94 | 0.705% |
| 499 | CHOPRA HIRE PURCHASE PRIVATE LIMITED | 24,138 | 1 | 0.004% | 0 | 0.000% |
| 500 | CHORSIYA FINVEST PRIVATE LIMITED | 293 | 3 | 1.024% | 0 | 0.000% |
| 501 | CHURU ZILA URBAN CO-OPERATIVE BANK LTD.,SA | 25,170 | 8 | 0.032% | 0 | 0.000% |
| 502 | CICAGO COMMODITIES PRIVATE LIMITED | 805 | 0 | 0.000% | 0 | |
| 503 | CISCO SYSTEMS CAPITAL(INDIA) PVT. LTD. | 3,997 | 0 | 0.000% | 0 | |
| 504 | CITIBANK N A | 92,810 | 1,816 | 1.957% | 71 | 3.910% |
| 505 | CITICORP FINANCE INDIA LIMITED | 229 | 829 | 362.009% | 94 | 11.339% |
| 506 | CITICORP MARUTI FINANCE LIMITED | 7 | 18 | 257.143% | 4 | 22.222% |
| 507 | CITIZEN CO-OPERATIVE BANK LIMITED, NOIDA | 9,415 | 4 | 0.042% | 0 | 0.000% |
| 508 | CITIZEN CREDIT CO-OPERATIVE BANK LIMITED | 124,264 | 23 | 0.019% | 0 | 0.000% |
| 509 | CITIZENS CO-OPERATIVE BANK LTD; RAJKOT | 70,656 | 0 | 0.000% | 0 | |
| 510 | CITIZENS' URBAN CO-OPERATIVE BANK LTD. | 32,619 | 0 | 0.000% | 0 | |
| 511 | CITRA FINANCIALS PRIVATE LIMITED | 131,029 | 394 | 0.301% | 1 | 0.254% |
| 512 | CITY CO-OPERATIVE BANK LTD, SHIMOGA | 13,858 | 0 | 0.000% | 0 | |
| 513 | CITY UNION BANK LIMITED | 16,029,198 | 441 | 0.003% | 4 | 0.907% |
| 514 | CKERS FINANCE PRIVATE LIMITED | 20,115 | 1 | 0.005% | 0 | 0.000% |
| 515 | CLASSIC LEASING & FINANCE LTD. | 15 | 0 | 0.000% | 0 | |
| 516 | CLEAR CREDITS AND INVESTMENT PRIVATE LIMIT | 22,719 | 0 | 0.000% | 0 | |
| 517 | CLIX CAPITAL SERVICES PRIVATE LIMITED | 4,070,150 | 2,590 | 0.064% | 9 | 0.347% |
| 518 | CLIX HOUSING FINANCE PRIVATE LIMITED | 12,480 | 2 | 0.016% | 0 | 0.000% |

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|-----|--|-----------|----|--------|---|---------|
| 519 | CMA INFIN CONSULTANTS PRIVATE LIMITED | 5,329 | 2 | 0.038% | 0 | 0.000% |
| 520 | CNH INDUSTRIAL CAPITAL (INDIA) PRIVATE LIMIT | 1,340,471 | 79 | 0.006% | 0 | 0.000% |
| 521 | COASTAL LOCAL AREA BANK LTD. | 632,985 | 45 | 0.007% | 3 | 6.667% |
| 522 | COL RD NIKAM SAINIK SAHAKARI BANK LTD. | 197,865 | 8 | 0.004% | 0 | 0.000% |
| 523 | COLLECTIUS FINANCE INDIA PRIVATE LIMITED | 141,606 | 99 | 0.070% | 3 | 3.030% |
| 524 | COLOUR MERCHANTS CO-OPERATIVE BANK LTD., | 62 | 0 | 0.000% | 0 | |
| 525 | COMERO LEASING AND FINANCIALS (P) LTD. | 0 | 2 | | 0 | 0.000% |
| 526 | COMFORT FINCAP LIMITED | 283 | 0 | 0.000% | 0 | |
| 527 | COMMUNITY FINANCE PRIVATE LIMITED | 84,526 | 5 | 0.006% | 0 | 0.000% |
| 528 | COMPETENT SECURITIES PVT LTD | 199 | 0 | 0.000% | 0 | |
| 529 | CONATUS FINSERVE PRIVATE LIMITED | 13,435 | 0 | 0.000% | 0 | |
| 530 | CONCORD MARKETING AND FINANCIERS PVT. LT | 34 | 0 | 0.000% | 0 | |
| 531 | CONNECT EQUIPMENT LEASING PRIVATE LIMITE | 244 | 0 | 0.000% | 0 | |
| 532 | CONSOLIDATED CAPITAL INVESTCARE PRIVATE LI | 999 | 0 | 0.000% | 0 | |
| 533 | CONSOLIDATED INDUSTRIAL FINANCE PRIVATE LT | 285 | 0 | 0.000% | 0 | |
| 534 | CONTAI CO-OPERATIVE BANK LTD., CONTAI | 720,005 | 10 | 0.001% | 4 | 40.000% |
| 535 | CONTINENTAL SECURITIES LIMITED | 530 | 0 | 0.000% | 0 | |
| 536 | CONTPARK FINANCE CORPORATION LIMITED | 0 | 3 | | 0 | 0.000% |
| 537 | COPPOLA HOLDINGS PRIVATE LIMITED | 60 | 0 | 0.000% | 0 | |
| 538 | CORACLE CAPITAL CONSULTING AND CORPORAT | 1,562 | 0 | 0.000% | 0 | |
| 539 | CORPORATE FINVEST INDIA PRIVATE LIMITED | 28 | 0 | 0.000% | 0 | |
| 540 | COSY CORNER INVESTMENTS PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 541 | CREATE FINANCE PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 542 | CREATIVE VANIYA PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 543 | CREDENT GLOBAL FINANCE LIMITED | 1,431 | 1 | 0.070% | 0 | 0.000% |
| 544 | CREDIFIN LIMITED | 226,539 | 42 | 0.019% | 1 | 2.381% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 545 | CREDILA FINANCIAL SERVICES LIMITED | 4,187,635 | 231 | 0.006% | 2 | 0.866% |
| 546 | CREDIT AGRICOLE CORPORATE AND INVESTMEN | 6,792 | 2 | 0.029% | 0 | 0.000% |
| 547 | CREDIT ONE PAYMENT SOLUTION PRIVATE LIMIT | 5,495 | 21 | 0.382% | 3 | 14.286% |
| 548 | CREDIT WISE CAPITAL PRIVATE LIMITED | 1,413,902 | 49 | 0.003% | 0 | 0.000% |
| 549 | CREDITACCESS GRAMEEN LIMITED | 1,860,922 | 43 | 0.002% | 0 | 0.000% |
| 550 | CREDRIGHT FINANCE PRIVATE LIMITED | 226,286 | 93 | 0.041% | 0 | 0.000% |
| 551 | CREST VENTURES LIMITED | 186 | 0 | 0.000% | 0 | |
| 552 | CRISS FINANCIAL LIMITED | 382,942 | 12 | 0.003% | 0 | 0.000% |
| 553 | CRSP CAPITAL PRIVATE LIMITED | 8,491 | 0 | 0.000% | 0 | |
| 554 | CSB BANK LIMITED | 11,545,885 | 504 | 0.004% | 0 | 0.000% |
| 555 | CSI LEASING INDIA PRIVATE LIMITED | 70 | 0 | 0.000% | 0 | |
| 556 | CSL FINANCE LIMITED | 123,683 | 55 | 0.044% | 0 | 0.000% |
| 557 | CTBC BANK COMPANY LIMITED | 1,997 | 2 | 0.100% | 0 | 0.000% |
| 558 | CUTTACK CENTRAL CO-OPERATIVE BANK LTD | 42,607 | 1 | 0.002% | 0 | 0.000% |
| 559 | CYRUS ENGINEERS PRIVATE LIMITED | 6 | 0 | 0.000% | 0 | |
| 560 | CYRUS INVESTMENTS PRIVATE LIMITED | 32 | 0 | 0.000% | 0 | |
| 561 | D K INVESTMENT AND FINANCE PRIVATE LIMITED | 22 | 0 | 0.000% | 0 | |
| 562 | D. S. INTEGRATED FINSEC PVT. LTD. | 10,895 | 4 | 0.037% | 0 | 0.000% |
| 563 | D.PAL LEASING AND FINANCE COMPANY LIMITED | 0 | 95 | | 10 | 10.526% |
| 564 | DADASAHEB GAJMAL CO-OP BANK LTD | 724 | 0 | 0.000% | 0 | |
| 565 | DADHICH FINSERV PRIVATE LIMITED | 8,002 | 2 | 0.025% | 0 | 0.000% |

| | | | | | | |
|-----|---|------------|-------|--------|----|----------|
| 566 | DAHANU ROAD JANATA CO-OP BANK LIMITED DA | 91,609 | 4 | 0.004% | 0 | 0.000% |
| 567 | DAIVADNYA SHAKARA BANK NIYAMIT SHAHAPUR | 268,621 | 7 | 0.003% | 0 | 0.000% |
| 568 | DAKSHIN BIHAR GRAMIN BANK | 13,681,733 | 258 | 0.002% | 8 | 3.101% |
| 569 | DAKSHIN DINAJPUR DISTRICT CENTRAL CO-OPER | 37,762 | 9 | 0.024% | 1 | 11.111% |
| 570 | DAKSHINA KANNADA JILLA MAHILA COOPERATIV | 27,396 | 3 | 0.011% | 0 | 0.000% |
| 571 | DALMIA IMPEX PRIVATE LIMITED | 46 | 0 | 0.000% | 0 | |
| 572 | DAPOLI URBAN CO-OPERATIVE BANK LTD., DAPO | 118,595 | 2 | 0.002% | 0 | 0.000% |
| 573 | DAR CREDIT & CAPITAL LIMITED | 134,682 | 32 | 0.024% | 0 | 0.000% |
| 574 | DARJEELING DISTRICT CENTRAL CO-OPERATIVE B | 87,980 | 0 | 0.000% | 0 | |
| 575 | DARUSSALAM CO-OP URBAN BANK LTD. | 328,901 | 29 | 0.009% | 0 | 0.000% |
| 576 | DASHAMI FINANCE PRIVATE LIMITED | 4,636 | 0 | 0.000% | 0 | |
| 577 | DATSON EXPORTS LIMITED | 93,429 | 391 | 0.418% | 85 | 21.739% |
| 578 | DATTATRAYA MAHARAJ KALAMBE JAOLI SAHAKA | 170,441 | 57 | 0.033% | 2 | 3.509% |
| 579 | DAUND URBAN CO-OP BANK LTD. | 0 | 4 | | 0 | 0.000% |
| 580 | DAUSA URBAN COOPERATIVE BANK LTD., DAUSA | 4,916 | 4 | 0.081% | 0 | 0.000% |
| 581 | DAVINTA FINANCIAL SERVICES PRIVATE LIMITED | 277,719 | 15 | 0.005% | 0 | 0.000% |
| 582 | DAYALBAGH MAHILA CO-OPERATIVE BANK LTD. A | 752 | 0 | 0.000% | 0 | |
| 583 | DBFS FINANCE & LEASING (INDIA) LTD. | 712 | 1 | 0.140% | 0 | 0.000% |
| 584 | DBS BANK LIMITED | 17,870,823 | 2,054 | 0.011% | 65 | 3.165% |
| 585 | DBS-BFL CO-BRANDED CARDS PROGRAMME | 0 | 17 | | 4 | 23.529% |
| 586 | DCB BANK | 15,232,402 | 1,929 | 0.013% | 10 | 0.518% |
| 587 | DDI FINANCE PRIVATE LIMITED | 164 | 0 | 0.000% | 0 | |
| 588 | DE LAGE LANDEN FINANCIAL SERVICES INDIA PV | 0 | 5 | | 1 | 20.000% |
| 589 | DEALING BENEFICIAL FINANCIAL SERVICE PRIVAT | 21,215 | 1 | 0.005% | 0 | 0.000% |
| 590 | DECCAN FINANCE LIMITED | 96,607 | 24 | 0.025% | 2 | 8.333% |
| 591 | DECIMUS FINANCIAL LIMITED | 2,923 | 28 | 0.958% | 2 | 7.143% |
| 592 | DEE DEE VANIJYA PRIVATE LIMITED | 17,018 | 0 | 0.000% | 0 | |
| 593 | DEEDI FINANCIAL SERVICES LIMITED | 4,373 | 0 | 0.000% | 0 | |
| 594 | DEENDAYAL NAGARI SAHAKARI BANK MARYADIT, | 187,875 | 52 | 0.028% | 6 | 11.538% |
| 595 | DEEP FINCAP PRIVATE LIMITED | 436 | 0 | 0.000% | 0 | |
| 596 | DEEPAK SAHAKARI BANK LTD.,RAJAJINAGAR,BAN | 30,876 | 2 | 0.006% | 0 | 0.000% |
| 597 | DEEPLOK FINANCIAL SERVICES LTD | 3 | 0 | 0.000% | 0 | |
| 598 | DEEPLOK SECURITIES LIMITED | 8 | 0 | 0.000% | 0 | |
| 599 | DEEVEE COMMERCIALS LIMITED | 10 | 0 | 0.000% | 0 | |
| 600 | DEEVENA MERCANTILES PRIVATE LIMITED | 77 | 0 | 0.000% | 0 | |
| 601 | DEFENCE ACCOUNTS CO-OP BANK LTD, PUNE | 28,722 | 0 | 0.000% | 0 | |
| 602 | DEL CAPITAL PRIVATE LIMITED | 982,463 | 232 | 0.024% | 1 | 0.431% |
| 603 | DELFIN INTERNATIONAL LIMITED | 20 | 0 | 0.000% | 0 | |
| 604 | DELHI FINANCIAL CORPORATION | 0 | 1 | | 1 | 100.000% |
| 605 | DELHI NAGRIK SEHKARI BANK LTD | 114,461 | 38 | 0.033% | 8 | 21.053% |
| 606 | DELHI PUNJAB FINANCE COMPANY LIMITED | 793 | 0 | 0.000% | 0 | |
| 607 | DELLA CAPITAL PRIVATE LIMITED | 16,672 | 0 | 0.000% | 0 | |
| 608 | DEOGIRI NAGARI SAHAKARI BANK LTD.; AURANG | 374,290 | 57 | 0.015% | 0 | 0.000% |
| 609 | DEUTSCHE BANK | 761,116 | 319 | 0.042% | 11 | 3.448% |
| 610 | DEUTSCHE INVESTMENTS INDIA PRIVATE LTD. | 2,255 | 0 | 0.000% | 0 | |
| 611 | DEV-AASHISH CAPITALS PRIVATE LIMITED | 170,201 | 176 | 0.103% | 0 | 0.000% |
| 612 | DEVELOPMENT CO-OPERATIVE BANK LIMITED, K | 3,399 | 2 | 0.059% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|---------------------------------------|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 613 | DEVI GAYATRI CO-OP URBAN BANK LIMITED | 1,574 | 1 | 0.064% | 0 | 0.000% |

| | | | | | | |
|-----|---|------------|-------|--------|----|---------|
| 614 | DEVIKA URBAN CO-OPERATIVE BANK LTD | 11,191 | 0 | 0.000% | 0 | |
| 615 | DEVMUNI LEASING & FINANCE LIMITED | 207,911 | 370 | 0.178% | 1 | 0.270% |
| 616 | DFL INFRASTRUCTURE FINANCE LTD | 0 | 4 | | 0 | 0.000% |
| 617 | DH QUICKFIN PRIVATE LIMITED | 157 | 2 | 1.274% | 0 | 0.000% |
| 618 | DHAKURIA CO-OPERATIVE BANK LTD. | 7,954 | 7 | 0.088% | 0 | 0.000% |
| 619 | DHAMI FINANCE LIMITED | 919 | 0 | 0.000% | 0 | |
| 620 | DHANA CAPITAL AND FINANCE LIMITED | 436 | 2 | 0.459% | 0 | 0.000% |
| 621 | DHANALAKSHMI HIRE PURCHASE AND LEASING L | 0 | 4 | | 1 | 25.000% |
| 622 | DHANASAKTHI FINANCE PRIVATE LIMITED | 1,482 | 0 | 0.000% | 0 | |
| 623 | DHANASHREE URBAN CO-OPERATIVE BANK LTD , | 5,337 | 0 | 0.000% | 0 | |
| 624 | DHANERA AJBANI'S LEASING & FINANCE PRIVATE | 123 | 0 | 0.000% | 0 | |
| 625 | DHANERA MERCANTILE CO-OPERATIVE BANK LTD | 141,487 | 0 | 0.000% | 0 | |
| 626 | DHANI LOANS AND SERVICES LIMITED | 48,617,864 | 9,593 | 0.020% | 37 | 0.386% |
| 627 | DHANLAXMI BANK LIMITED | 2,916,419 | 201 | 0.007% | 1 | 0.498% |
| 628 | DHANMALL VYAPAR PVT LTD | 89 | 0 | 0.000% | 0 | |
| 629 | DHANMAX FINANCE PRIVATE LIMITED | 2,309 | 0 | 0.000% | 0 | |
| 630 | DHANVARSHA FINVEST LTD. | 1,512,242 | 353 | 0.023% | 3 | 0.850% |
| 631 | DHANVIKAS FISCAL SERVICES PRIVATE LIMITED | 121 | 0 | 0.000% | 0 | |
| 632 | DHANWARIA INVESTMENTS (P) LTD | 20,467 | 10 | 0.049% | 1 | 10.000% |
| 633 | DHARA MOTOR FINANCE LIMITED | 648,558 | 19 | 0.003% | 1 | 5.263% |
| 634 | DHARAMVIR SAMBHAJI URBAN CO-OP BANK LTD | 16,413 | 4 | 0.024% | 0 | 0.000% |
| 635 | DHARMAPRIYA FINANCING COMPANY PRIVATE LI | 22,808 | 0 | 0.000% | 0 | |
| 636 | DHAWAN INVESTMENT & TRADING COMPANY | 49 | 0 | 0.000% | 0 | |
| 637 | DHRUVA CAPITAL SERVICES LIMITED | 3 | 0 | 0.000% | 0 | |
| 638 | DHRUVI SECURITIES LIMITED | 11 | 0 | 0.000% | 0 | |
| 639 | DHULE VIKAS SAHAKARI BANK LIMITED, DHULE | 4,140 | 5 | 0.121% | 0 | 0.000% |
| 640 | DIAMOND CAPFIN PRIVATE LIMITED | 9,887 | 2 | 0.020% | 0 | 0.000% |
| 641 | DIAMOND FINVEST CONSULTANTA PRIVATE LIMIT | 443 | 0 | 0.000% | 0 | |
| 642 | DIGAMBER CAPFIN LIMITED | 492,809 | 12 | 0.002% | 0 | 0.000% |
| 643 | DIGANTA INVESTMENTS & FINANCE COMPANY L | 6,986 | 1 | 0.014% | 0 | 0.000% |
| 644 | DIGIKREDIT FINANCE PRIVATE LIMITED | 6 | 0 | 0.000% | 0 | |
| 645 | DIGIMONEY FINANCE PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 646 | DIGNER FIN-LEASE & INVESTMENT PRIVATE LIMI | 0 | 5 | | 0 | 0.000% |
| 647 | DIGVIJAY FINLEASE LIMITED | 11 | 0 | 0.000% | 0 | |
| 648 | DILIP URBAN CO-OPERATIVE BANK LTD.BARSHI | 5,914 | 0 | 0.000% | 0 | |
| 649 | DINPATI COMMERCIALS PRIVATE LIMITED | 44 | 0 | 0.000% | 0 | |
| 650 | DIPL COMPUTERS PRIVATE LIMITED | 88 | 0 | 0.000% | 0 | |
| 651 | DIPLOMAT LIMITED | 11 | 0 | 0.000% | 0 | |
| 652 | DISHA PAINT PRIVATE LIMITED | 217 | 0 | 0.000% | 0 | |
| 653 | DISTRICT CENTRAL CO-OPERATIVE BANK LTD. AM | 3,148,160 | 0 | 0.000% | 0 | |
| 654 | DISTRICT CENTRAL CO-OPERATIVE BANK LTD. GH | 160 | 0 | 0.000% | 0 | |
| 655 | DISTRICT CENTRAL CO-OPERATIVE BANK LTD., DU | 10,289,877 | 54 | 0.001% | 3 | 5.556% |
| 656 | DISTRICT CENTRAL CO-OPERATIVE BANK LTD.,BIL | 6,130,037 | 41 | 0.001% | 3 | 7.317% |
| 657 | DISTRICT CO-OPERATIVE BANK , KANPUR | 2,939 | 0 | 0.000% | 0 | |
| 658 | DISTRICT CO-OPERATIVE BANK LTD. RAEBARELI | 455 | 0 | 0.000% | 0 | |
| 659 | DISTRICT COOPERATIVE BANK LTD. SAHARANPUR | 0 | 14 | | 0 | 0.000% |
| 660 | DISTRICT COOPERATIVE BANK LTD. SITAPUR | 16,224 | 0 | 0.000% | 0 | |
| 661 | DISTRICT CO-OPERATIVE BANK LTD., BARABANKI | 1,995 | 0 | 0.000% | 0 | |
| 662 | DISTRICT CO-OPERATIVE BANK LTD., DEHRADUN | 222,250 | 45 | 0.020% | 1 | 2.222% |
| 663 | DISTRICT CO-OPERATIVE BANK LTD., PRATAPGAR | 2,469 | 0 | 0.000% | 0 | |
| 664 | DITYA FINANCE PRIVATE LIMITED | 64,737 | 11 | 0.017% | 1 | 9.091% |
| 665 | DIVINE LIGHT FINANCE LIMITED | 26 | 0 | 0.000% | 0 | |
| 666 | DIVI'S FINVEST PRIVATE LIMITED | 4 | 0 | 0.000% | 0 | |
| 667 | DIVYA CAPITAL SERVICES LIMITED | 103 | 0 | 0.000% | 0 | |

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|-----|--|-------------|--------|--------|-----|---------|
| 668 | DIVYALAXMI FINLEASE PRIVATE LIMITED | 18 | 1 | 5.556% | 0 | 0.000% |
| 669 | DIWAKAR FINVEST PRIVATE LIMITED | 86 | 0 | 0.000% | 0 | |
| 670 | DIWAKAR TRACOM PVT LTD | 181,925 | 18 | 0.010% | 2 | 11.111% |
| 671 | DJT FINANCIAL SERVICES PRIVATE LIMITED | 6,819 | 2 | 0.029% | 0 | 0.000% |
| 672 | DMI FINANCE PRIVATE LIMITED | 111,376,852 | 35,853 | 0.032% | 129 | 0.360% |
| 673 | DMI HOUSING FINANCE PRIVATE LIMITED | 437,441 | 58 | 0.013% | 3 | 5.172% |
| 674 | DOABA FINSERV PRIVATE LIMITED | 4,467 | 2 | 0.045% | 0 | 0.000% |
| 675 | DOHA BANK Q.P.S.C | 2,536 | 0 | 0.000% | 0 | |
| 676 | DOLLAR HOLDINGS PRIVATE LIMITED | 35 | 0 | 0.000% | 0 | |
| 677 | DOLPHIN MONEY PRIVATE LIMITED | 39,303 | 3 | 0.008% | 0 | 0.000% |
| 678 | DOMBIVALI NAGARIK SAHAKARI BANK LTD. | 558,498 | 43 | 0.008% | 0 | 0.000% |
| 679 | DORITE TRACON PRIVATE LIMITED | 71 | 0 | 0.000% | 0 | |
| 680 | DOSLEASE AND FINANCE PRIVATE LIMITED | 22 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|---|--|---|---|--|---|
| 681 | DOST FINCAP PRIVATE LIMITED | 654 | 0 | 0.000% | 0 | |
| 682 | DOVER GLOBAL FINANCE PRIVATE LIMITED | 35 | 0 | 0.000% | 0 | |
| 683 | DOVETAIL FINANCIAL SERVICE PRIVATE LIMITED | 7 | 0 | 0.000% | 0 | |
| 684 | DOWELL FISCAL SERVICES PVT. LTD. | 32,756 | 4 | 0.012% | 0 | 0.000% |
| 685 | DPGC FINANCE LIMITED | 706 | 0 | 0.000% | 0 | |
| 686 | DR. ANNASHEB CHOUGULE URBAN COOPERATI | 78,999 | 9 | 0.011% | 3 | 33.333% |
| 687 | DR. APPASHEB URF SA. RE. PATIL JAYSINGPUR U | 230,929 | 3 | 0.001% | 0 | 0.000% |
| 688 | DR. BABASHEB AMBEDKAR URBAN CO-OPERATI | 10,908 | 5 | 0.046% | 1 | 20.000% |
| 689 | DR. JAIPRAKASH MUNDADA URBAN COOPERATIV | 19,870 | 3 | 0.015% | 0 | 0.000% |
| 690 | DR. PUNJABRAO DESHMUKH URBAN COOPERATI | 46,615 | 2 | 0.004% | 0 | 0.000% |
| 691 | DRP FINANCIAL SERVICES PRIVATE LIMITED | 0 | 8 | | 0 | 0.000% |
| 692 | DSP FINANCE PRIVATE LIMITED | 0 | 5 | | 0 | 0.000% |
| 693 | DSP MERRILL LYNCH CAPITAL LIMITED | 0 | 19 | | 0 | 0.000% |
| 694 | DUGAR FINANCE & INVESTMENTS LIMITED, CHE | 0 | 3 | | 2 | 66.667% |
| 695 | DU-LUCK INVESTMENT & LEASING PRIVATE LIMIT | 20 | 0 | 0.000% | 0 | |
| 696 | DURGAPUR STEEL PEOPLES' CO-OP BANK LTD | 24,207 | 19 | 0.078% | 0 | 0.000% |
| 697 | DURUVA FINANCE PRIVATE LIMITED | 111,589 | 0 | 0.000% | 0 | |
| 698 | EARLYSALARY SERVICES PRIVATE LIMITED | 15,249,125 | 16,445 | 0.108% | 154 | 0.936% |
| 699 | EAST COAST TRADEFIN LTD. | 3,791 | 0 | 0.000% | 0 | |
| 700 | EASTERN & NORTH EAST FRONTIER RAILWAY CO- | 0 | 1 | | 0 | 0.000% |
| 701 | EASTERN ALLOY AND ENGINEERING INDUSTRIES | 84 | 0 | 0.000% | 0 | |
| 702 | EASTERN AUTO INVESTO PRIVATE LIMITED | 29,688 | 7 | 0.024% | 0 | 0.000% |
| 703 | EASY HOME FINANCE LIMITED | 144,968 | 16 | 0.011% | 0 | 0.000% |
| 704 | EASYACCESS FINANCIAL SERVICES LTD. | 0 | 1 | | 0 | 0.000% |
| 705 | ECL FINANCE | 229,304 | 232 | 0.101% | 3 | 1.293% |
| 706 | ECLIPSE TRADES PRIVATE LIMITED | 24 | 0 | 0.000% | 0 | |
| 707 | ECOFY FINANCE PRIVATE LIMITED | 287,901 | 16 | 0.006% | 0 | 0.000% |
| 708 | ECOMARK GENERAL FINANCE AND LEASING LIMI | 170,399 | 4 | 0.002% | 0 | 0.000% |
| 709 | ECONOTECH SERVICES PRIVATE LIMITED | 191 | 0 | 0.000% | 0 | |
| 710 | ECW CONSULTANTS PRIVATE LIMITED | 3,726 | 0 | 0.000% | 0 | |
| 711 | EDC LIMITED | 176,397 | 2 | 0.001% | 0 | 0.000% |
| 712 | EDELWEISS ASSET RECONSTRUCTION COMPANY | 771,770 | 353 | 0.046% | 1 | 0.283% |
| 713 | EDELWEISS RETAIL FINANCE LIMITED | 65,022 | 65 | 0.100% | 0 | 0.000% |
| 714 | EDGRO FINANCE PRIVATE LIMITED | 392,037 | 21 | 0.005% | 0 | 0.000% |
| 715 | EDIFICE FINCAP PRIVATE LIMITED | 312 | 0 | 0.000% | 0 | |

| | | | | | | |
|-----|---|------------|-------|---------|----|--------|
| 716 | EDUVANZ FINANCING PRIVATE LIMITED | 331,287 | 270 | 0.082% | 3 | 1.111% |
| 717 | EIGHT FINANCE PRIVATE LIMITED | 129 | 2 | 1.550% | 0 | 0.000% |
| 718 | EKAGRATA FINANCE PRIVATE LIMITED | 170,457 | 441 | 0.259% | 5 | 1.134% |
| 719 | EKANTA PLASTICS PRIVATE LIMITED | 10 | 0 | 0.000% | 0 | |
| 720 | ELARA FINANCE (INDIA) PRIVATE LIMITED | 119 | 0 | 0.000% | 0 | |
| 721 | ELECTRONICA FINANCE LIMITED | 2,091,551 | 364 | 0.017% | 0 | 0.000% |
| 722 | ELEPHANT INDIA FINANCE PRIVATE LIMITED | 8 | 0 | 0.000% | 0 | |
| 723 | ELLAQUAI DEHATI BANK | 387,590 | 38 | 0.010% | 0 | 0.000% |
| 724 | ELPHIN MERCHANTS PRIVATE LIMITED | 2,712 | 0 | 0.000% | 0 | |
| 725 | EMBABY GENERAL FINANCE INDIA PRIVATE LIMIT | 203,535 | 0 | 0.000% | 0 | |
| 726 | EMERALD FINANCE LIMITED | 59,653 | 21 | 0.035% | 1 | 4.762% |
| 727 | EMIRATES NBD BANK (P.J.S.C) | 1,333 | 1 | 0.075% | 0 | 0.000% |
| 728 | EMM DEE R FINANCE LIMITED | 110 | 0 | 0.000% | 0 | |
| 729 | EMOTE CAPITAL LIMITED | 49 | 0 | 0.000% | 0 | |
| 730 | EMOTE FINANCE PRIVATE LIMITED | 145 | 0 | 0.000% | 0 | |
| 731 | EMOTE HOLDINGS PRIVATE LIMITED | 34 | 0 | 0.000% | 0 | |
| 732 | EMOTE INVESTMENTS PRIVATE LIMITED | 66 | 0 | 0.000% | 0 | |
| 733 | EMOTE LEASING AND FINANCE PRIVATE LIMITED | 66 | 0 | 0.000% | 0 | |
| 734 | ENCORE ASSET RECONSTRUCTION COMPANY PRI | 4,215,881 | 1,354 | 0.032% | 10 | 0.739% |
| 735 | ENERGETIC MARKETING PRIVATE LIMITED | 15 | 0 | 0.000% | 0 | |
| 736 | ENES FINANCE PRIVATE LIMITED | 9 | 6 | 66.667% | 0 | 0.000% |
| 737 | ENN ENN FINCAP INDIA PRIVATE LIMITED | 111 | 0 | 0.000% | 0 | |
| 738 | ENNEM MOTOR CREDIT (P) LIMITED | 65 | 0 | 0.000% | 0 | |
| 739 | ENORME CAPITAL PRIVATE LIMITED | 7,753 | 1 | 0.013% | 0 | 0.000% |
| 740 | ENRON SECURITIES PVT LTD. | 0 | 46 | | 0 | 0.000% |
| 741 | EPIC VYAPAAR PRIVATE LIMITED | 186 | 0 | 0.000% | 0 | |
| 742 | EPIMONEY PRIVATE LIMITED | 974,809 | 4,320 | 0.443% | 31 | 0.718% |
| 743 | EQUATOR CORPORATE FINANCE PRIVATE LIMITE | 168 | 0 | 0.000% | 0 | |
| 744 | EQUENTIA FINANCIAL SERVICES PRIVATE LIMITED | 11,493 | 40 | 0.348% | 2 | 5.000% |
| 745 | EQUITAS SMALL FINANCE BANK LIMITED | 17,841,274 | 863 | 0.005% | 2 | 0.232% |
| 746 | ERAAVAT CAPITAL PRIVATE LIMITED | 21,674 | 2 | 0.009% | 0 | 0.000% |
| 747 | ESAAR (INDIA) LTD. | 663 | 5 | 0.754% | 0 | 0.000% |
| 748 | ESAF SMALL FINANCE BANK LIMITED | 7,911,643 | 143 | 0.002% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|---|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 749 | ESPOUSE CAPITAL PRIVATE LIMITED | 204 | 0 | 0.000% | 0 | |
| 750 | ESSEL FINANCE BUSINESS LOANS LIMITED | 0 | 2 | | 1 | 50.000% |
| 751 | ESSEL FINANCE HOME LOANS LIMITED | 0 | 9 | | 3 | 33.333% |
| 752 | ETAH DISTRICT CO-OPERATIVE BANK LIMITED | 2,886 | 0 | 0.000% | 0 | |
| 753 | ETAH URBAN CO-OPERATIVE BANK LTD. | 18,747 | 1 | 0.005% | 0 | 0.000% |
| 754 | ETAWAH DISTRICT COOPERATIVE BANK LTD., ETA | 4,244 | 1 | 0.024% | 0 | 0.000% |
| 755 | ETAWAH URBAN CO-OPERATIVE BANK LIMITED | 23,572 | 0 | 0.000% | 0 | |
| 756 | ETTUKAI HOLDINGS PRIVATE LIMITED | 373 | 0 | 0.000% | 0 | |
| 757 | ETYACOL TECHNOLOGIES PRIVATE LIMITED | 19,921 | 62 | 0.311% | 1 | 1.613% |
| 758 | EUREKA CREDIT FINANCE PRIVATE LIMITED | 981 | 0 | 0.000% | 0 | |
| 759 | EVEREST FINANCE AND INVESTMENTS PRIVATE L | 91 | 0 | 0.000% | 0 | |
| 760 | EX SERVICEMEN HIRE PURCHASE FINANCE PRIVA | 5,239 | 0 | 0.000% | 0 | |
| 761 | EXCELLENT CO-OPERATIVE BANK LTD. | 288 | 0 | 0.000% | 0 | |
| 762 | EXCLUSIVE LEASING AND FINANCE PRIVATE LIMIT | 58,843 | 27 | 0.046% | 0 | 0.000% |

| | | | | | | |
|-----|---|------------|-------|-----------|----|----------|
| 763 | EXPERION CAPITAL PRIVATE LIMITED | 43 | 0 | 0.000% | 0 | |
| 764 | EXPORT IMPORT BANK OF INDIA | 12,551 | 13 | 0.104% | 0 | 0.000% |
| 765 | EZCRED PRIVATE LIMITED | 2 | 1 | 50.000% | 0 | 0.000% |
| 766 | F.MEC INTERNATIONAL FINANCIAL SERVICES LTD. | 9,971 | 19 | 0.191% | 1 | 5.263% |
| 767 | F6 CAPITAL & FINANCE PVT LTD | 6,930 | 8 | 0.115% | 1 | 12.500% |
| 768 | FACIT COMMOSALES PRIVATE LIMITED | 13 | 0 | 0.000% | 0 | |
| 769 | FAIR DEAL GENERAL FINANCE COMPANY LIMITED | 19,482 | 7 | 0.036% | 0 | 0.000% |
| 770 | FAIR VINIMAY SERVICES PRIVATE LIMITED | 2,596 | 1 | 0.039% | 0 | 0.000% |
| 771 | FAIRASSETS TECHNOLOGIES INDIA PVT LTD | 1,517,844 | 287 | 0.019% | 2 | 0.697% |
| 772 | FAITH FINANCIALS PRIVATE LIMITED | 13 | 173 | 1330.769% | 5 | 2.890% |
| 773 | FAIZABAD CO-OPERATIVE DISTRICT BANK LIMITE | 140 | 0 | 0.000% | 0 | |
| 774 | FAMILY CREDIT LIMITED | 0 | 1 | | 1 | 100.000% |
| 775 | FAMILY HOME FINANCE PRIVATE LIMITED | 1,475 | 0 | 0.000% | 0 | |
| 776 | FAMY FINANCE PRIVATE LIMITED | 8 | 1 | 12.500% | 0 | 0.000% |
| 777 | FARGROW FINANCE AND INVESTMENTS PVT. LTD | 0 | 1 | | 0 | 0.000% |
| 778 | FARIDABAD PAPER MILLS PRIVATE LIMITED | 7 | 0 | 0.000% | 0 | |
| 779 | FARRUKHABAD DISTRICT CO-OPERATIVE BANK LT | 1,229 | 1 | 0.081% | 0 | 0.000% |
| 780 | FASHION TRADES & AGENCIES (P) LTD. | 419,094 | 495 | 0.118% | 5 | 1.010% |
| 781 | FASTLEND CAPITAL LIMITED | 740 | 0 | 0.000% | 0 | |
| 782 | FATEHPUR DISTRICT CO-OPERATIVE BANK LIMITE | 3,189 | 0 | 0.000% | 0 | |
| 783 | FDPL FINANCE PRIVATE LIMITED | 2,427,847 | 675 | 0.028% | 1 | 0.148% |
| 784 | FEDBANK FINANCIAL SERVICES LIMITED | 6,996,001 | 597 | 0.009% | 1 | 0.168% |
| 785 | FEDEX FINANCE PRIVATE LIMITED | 201 | 0 | 0.000% | 0 | |
| 786 | FEXPRIME FINANCE PRIVATE LIMITED | 2,289,952 | 259 | 0.011% | 1 | 0.386% |
| 787 | FIN COOPERS CAPITAL PVT LTD | 6,337 | 3 | 0.047% | 1 | 33.333% |
| 788 | FINAGLE FINANCIAL SERVICES PRIVATE LIMITED | 53 | 0 | 0.000% | 0 | |
| 789 | FINALEAP FINSERV PRIVATE LIMITED | 31,890 | 4 | 0.013% | 0 | 0.000% |
| 790 | FINCAP FINANCIAL CORPORATION LTD | 41 | 1 | 2.439% | 1 | 100.000% |
| 791 | FINCARE SMALL FINANCE BANK LIMITED | 493,588 | 18 | 0.004% | 0 | 0.000% |
| 792 | FINC FRIENDS PRIVATE LIMITED | 11,071,101 | 4,455 | 0.040% | 15 | 0.337% |
| 793 | FINCRED INVESTMENTS LIMITED | 868 | 4 | 0.461% | 0 | 0.000% |
| 794 | FINDOC FINVEST PRIVATE LIMITED | 8,738 | 1 | 0.011% | 0 | 0.000% |
| 795 | FINERGY TRANSPORT FINANCE LIMITED | 22,646 | 2 | 0.009% | 1 | 50.000% |
| 796 | FINGROW CAPITAL PRIVATE LIMITED | 7,071 | 7 | 0.099% | 1 | 14.286% |
| 797 | FINGROWTH CO-OPERATIVE BANK LIMITED | 21,638 | 2 | 0.009% | 0 | 0.000% |
| 798 | FINDIA CREDIT AND FINANCE LIMITED | 1,998 | 1 | 0.050% | 0 | 0.000% |
| 799 | FINKURVE FINANCIAL SERVICES LIMITED | 1,604,405 | 1,779 | 0.111% | 14 | 0.787% |
| 800 | FINNABLE CREDIT PRIVATE LIMITED | 111,836 | 3,505 | 3.134% | 18 | 0.514% |
| 801 | FINOTEX VINIMOY PRIVATE LIMITED | 9 | 0 | 0.000% | 0 | |
| 802 | FINOVA CAPITAL PRIVATE LIMITED | 3,246,073 | 152 | 0.005% | 0 | 0.000% |
| 803 | FINQUEST FINANCIAL SOLUTIONS PRIVATE LIMIT | 172 | 0 | 0.000% | 0 | |
| 804 | FINSTARS CAPITAL LIMITED | 49,795 | 3 | 0.006% | 0 | 0.000% |
| 805 | FINTELLIGENCE DATA SCIENCE PRIVATE LIMITED | 63,195 | 96 | 0.152% | 0 | 0.000% |
| 806 | FINTREE FINANCE PRIVATE LIMITED | 546,021 | 139 | 0.025% | 0 | 0.000% |
| 807 | FINVASIA FINANCIAL SERVICES PRIVATE LIMITED | 140 | 0 | 0.000% | 0 | |
| 808 | FINVENT FINANCE AND INVESTMENTS LIMITED | 546,596 | 4 | 0.001% | 0 | 0.000% |
| 809 | FINVESCO CAPITAL INDIA PRIVATE LIMITED | 12,219 | 0 | 0.000% | 0 | |
| 810 | FINWIZZ RETAIL FINANCE PRIVATE LIMITED | 5,538 | 0 | 0.000% | 0 | |
| 811 | FIROZABAD ZILA SAHKARI BANK LTD | 166 | 0 | 0.000% | 0 | |
| 812 | FIRST ABU DHABI BANK PJSC | 424 | 0 | 0.000% | 0 | |
| 813 | FIRST BLUE HOME FINANCE LIMITED | 1 | 3 | 300.000% | 0 | 0.000% |
| 814 | FIRSTSOURCE CREDITS PRIVATE LIMITED | 8,864 | 0 | 0.000% | 0 | |
| 815 | FIVE-STAR BUSINESS FINANCE LIMITED | 5,608,816 | 39 | 0.001% | 0 | 0.000% |
| 816 | FLIPSTAR FINANCE LIMITED | 2,079 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|--|--|---|---|--|---|
| 817 | FLUTE DEVELOPERS PRIVATE LIMITED | 189 | 0 | 0.000% | 0 | |
| 818 | FLY HI FINANCIAL SERVICES LIMITED | 2,417 | 0 | 0.000% | 0 | |
| 819 | FORD CREDIT INDIA PRIVATE LIMITED | 0 | 6 | | 0 | 0.000% |
| 820 | FORESIGHT HOLDINGS PVT. LTD. | 54 | 0 | 0.000% | 0 | |
| 821 | FORT FINANCE LIMITED | 609 | 0 | 0.000% | 0 | |
| 822 | FOX CAPITAL PRIVATE LIMITED | 135 | 35 | 25.926% | 1 | 2.857% |
| 823 | FRATERNAL CREDIT AND FINANCIAL SERVICES LI | 11,741 | 0 | 0.000% | 0 | |
| 824 | FRONTIER CAPITAL LIMITED | 0 | 26 | | 7 | 26.923% |
| 825 | FTCASH FINANCE PVT LTD | 61,494 | 186 | 0.302% | 2 | 1.075% |
| 826 | FUJI GLOBAL FINANCE PRIVATE LIMITED | 5,487 | 2 | 0.036% | 0 | 0.000% |
| 827 | FUN 'N' FOOD PRIVATE LIMITED | 4,718 | 2 | 0.042% | 0 | 0.000% |
| 828 | FUSION FINANCE LIMITED | 621,320 | 76 | 0.012% | 0 | 0.000% |
| 829 | FUTURE FINVEST CO. PVT. LTD. | 14,465 | 0 | 0.000% | 0 | |
| 830 | FUTURE MONEY A DIVN OF FUTURE CAPITAL HO | 0 | 1 | | 0 | 0.000% |
| 831 | FYL-FOT TRADE & COMMERCE PRIVATE LIMITED | 57 | 0 | 0.000% | 0 | |
| 832 | G.R.P FINCAP LEASE PRIVATE LIMITED | 11,186 | 3 | 0.027% | 0 | 0.000% |
| 833 | G.S. LEASING AND FINANCE PRIVATE LIMITED | 4,543 | 47 | 1.035% | 0 | 0.000% |
| 834 | GADHINGLAJ URBAN CO-OPERATIVE BANK LIMIT | 91,633 | 4 | 0.004% | 0 | 0.000% |
| 835 | GAGAN METALS LIMITED | 21,158 | 151 | 0.714% | 0 | 0.000% |
| 836 | GAJET FINANCIAL SERVICES PRIVATE LIMITED | 7,233 | 0 | 0.000% | 0 | |
| 837 | GAJRAJ SECURITIES & SERVICEES PVT. LTD. | 30 | 0 | 0.000% | 0 | |
| 838 | GALADA FINANCE LTD | 5,436 | 0 | 0.000% | 0 | |
| 839 | GALLON HOLDINGS PRIVATE LIMITED | 5 | 0 | 0.000% | 0 | |
| 840 | GAMBIT LEASING AND FINANCE PRIVATE LIMITE | 6,166 | 0 | 0.000% | 0 | |
| 841 | GANDHIBAG SAHAKARI BANK LTD; NAGPUR | 54,881 | 7 | 0.013% | 1 | 14.286% |
| 842 | GANESH CAPFIN LIMITED | 0 | 1 | | 1 | 100.000% |
| 843 | GANESH GANGA INVESTMENT PVT LTD | 35,737 | 29 | 0.081% | 5 | 17.241% |
| 844 | GANESH HIRE PURCHASE & LEASING FINANCE PR | 42 | 0 | 0.000% | 0 | |
| 845 | GANESH LEASFIN PRIVATE LIMITED | 6,323 | 22 | 0.348% | 0 | 0.000% |
| 846 | GANG - JONG DEVELOPMENT FINANCE PRIVATE | 477 | 0 | 0.000% | 0 | |
| 847 | GANGOJ LEASING & FINANCE PVT. LIMITED | 10,939 | 1 | 0.009% | 0 | 0.000% |
| 848 | GANGOTRI COMMODITIES & FINVEST PRIVATE LI | 38 | 0 | 0.000% | 0 | |
| 849 | GATEWAY LEASING PRIVATE LIMITED | 53 | 0 | 0.000% | 0 | |
| 850 | GAUTAM SAHAKARI BANK LTD. | 22,250 | 0 | 0.000% | 0 | |
| 851 | GAVDE FINANCE PRIVATE LIMITED | 55 | 0 | 0.000% | 0 | |
| 852 | GAYATRI CO-OPERATIVE URBAN BANK LTD, JAGTI | 575,807 | 22 | 0.004% | 0 | 0.000% |
| 853 | GAYLORD COMMERCIAL COMPANY LTD. | 0 | 1 | | 1 | 100.000% |
| 854 | GBR FINVEST PVT LTD | 5,616 | 0 | 0.000% | 0 | |
| 855 | GBULANI RURAL FINANCE PRIVATE LIMITED | 85,340 | 2 | 0.002% | 0 | 0.000% |
| 856 | GEECEE FINCAP LIMITED | 9 | 0 | 0.000% | 0 | |
| 857 | GEO VPL FINANCE PRIVATE LIMITED | 7,673 | 0 | 0.000% | 0 | |
| 858 | GEOJIT CREDITS PRIVATE LIMITED | 14,391 | 0 | 0.000% | 0 | |
| 859 | GEPL FINANCE PVT. LTD. | 98 | 3 | 3.061% | 0 | 0.000% |
| 860 | GETGROWTH CAPITAL PRIVATE LIMITED | 41,525 | 13 | 0.031% | 1 | 7.692% |
| 861 | GHALLA AND BHANSALI SECURITIES PRIVATE LIM | 211,783 | 483 | 0.228% | 7 | 1.449% |
| 862 | GHOUGHAMBA VIBHAG NAGRIK SAHAKARI BANK | 41,863 | 1 | 0.002% | 0 | 0.000% |
| 863 | GIC HOUSING FINANCE LIMITED | 5,534,028 | 163 | 0.003% | 0 | 0.000% |
| 864 | GILADA FINANCE & INVESTMENT LTD. | 18,148 | 0 | 0.000% | 0 | |
| 865 | GINNI FINANCIAL SERVICES LTD. | 161 | 0 | 0.000% | 0 | |

| | | | | | | |
|-----|---|---------|-----|--------|---|---------|
| 866 | GIRDHAR FINLEASE PRIVATE LIMITED | 295,687 | 330 | 0.112% | 2 | 0.606% |
| 867 | GIRDHAR TRACOM PRIVATE LIMITED | 427 | 0 | 0.000% | 0 | |
| 868 | GIRNAR CAPITAL PRIVATE LIMITED | 77,713 | 51 | 0.066% | 0 | 0.000% |
| 869 | GITA FINVEST PRIVATE LIMITED, HYDERABAD | 11 | 0 | 0.000% | 0 | |
| 870 | GLAXO FINANCE PRIVATE LIMITED | 143 | 0 | 0.000% | 0 | |
| 871 | GLOBAL ASSETS LEASING AND FINANCE PRIVATE | 639 | 0 | 0.000% | 0 | |
| 872 | GLOBAL LOANS PRIVATE LIMITED | 234 | 0 | 0.000% | 0 | |
| 873 | GLOBE FINCAP LIMITED | 577 | 0 | 0.000% | 0 | |
| 874 | GMAC FINANCIAL SERVICES LTD | 0 | 16 | | 1 | 6.250% |
| 875 | GMR AIRPORTS LIMITED | 28 | 0 | 0.000% | 0 | |
| 876 | GMR ENTERPRISES PRIVATE LIMITED | 1 | 0 | 0.000% | 0 | |
| 877 | GOCAPITAL FINANCE LIMITED | 3,379 | 4 | 0.118% | 0 | 0.000% |
| 878 | GOD GIFT FINVEST AND LEASING PRIVATE LIMITE | 3,002 | 0 | 0.000% | 0 | |
| 879 | GODAVARI LAXMI CO-OPERATIVE BANK LTD., JAL | 7,288 | 0 | 0.000% | 0 | |
| 880 | GODAVARI URBAN CO-OP. BANK LIMITED | 36,286 | 6 | 0.017% | 1 | 16.667% |
| 881 | GODAVARI URBAN COOPERATIVE BANK LTD., VAZ | 9,553 | 5 | 0.052% | 0 | 0.000% |
| 882 | GODREJ FINANCE LIMITED | 440,781 | 215 | 0.049% | 0 | 0.000% |
| 883 | GODREJ HOUSING FINANCE LIMITED | 392,447 | 18 | 0.005% | 0 | 0.000% |
| 884 | GOKULESH COMMERCIAL PRIVATE LIMITED | 264 | 3 | 1.136% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|--|--|---|---|--|---|
| 885 | GOLD MOHORE INVESTMENT COMPANY LIMITED | 12 | 0 | 0.000% | 0 | |
| 886 | GOLDEN-ERA MERCHANTS PRIVATE LIMITED | 33 | 0 | 0.000% | 0 | |
| 887 | GOLDLINE FINANCE PRIVATE LIMITED | 176,115 | 1,193 | 0.677% | 37 | 3.101% |
| 888 | GOLDMAN SACHS (INDIA) FINANCE PRIVATE LTD | 11 | 0 | 0.000% | 0 | |
| 889 | GOLF LINK FINANCE AND RESORTS PRIVATE LIM | 422 | 1 | 0.237% | 0 | 0.000% |
| 890 | GONDAL NAGRIK SAHAKARI BANK LTD. | 30,890 | 26 | 0.084% | 0 | 0.000% |
| 891 | GOOD LUCK FINANCIAL INCLUSION PRIVATE LIM | 110,537 | 2 | 0.002% | 0 | 0.000% |
| 892 | GOODLUCK ADVANCES AND FINLEASE LIMITED | 2,933 | 4 | 0.136% | 0 | 0.000% |
| 893 | GOODSKILL SECURITIES AND SERVICES LIMITED | 115,073 | 1,065 | 0.925% | 11 | 1.033% |
| 894 | GOODWIN FINANCIAL HOLDINGS PRIVATE LIMIT | 35 | 0 | 0.000% | 0 | |
| 895 | GOSREE FINANCE LIMITED | 26,467 | 12 | 0.045% | 2 | 16.667% |
| 896 | GOVE FINANCE LIMITED | 53,512 | 9 | 0.017% | 0 | 0.000% |
| 897 | GOVIND COMMERCIAL COMPANY LIMITED | 71 | 0 | 0.000% | 0 | |
| 898 | GOWRA LEASING & FINANCE LTD. | 311 | 0 | 0.000% | 0 | |
| 899 | GOYAL ASSOCIATES LIMITED | 0 | 27 | | 2 | 7.407% |
| 900 | GOYAL FINCAP PRIVATE LIMITED | 1,381 | 0 | 0.000% | 0 | |
| 901 | GP PARSIK SAHAKARI BANK LTD, KALWA, THANE | 708,756 | 55 | 0.008% | 6 | 10.909% |
| 902 | GRAMADHAR FINSERVE PRIVATE LIMITED | 9,591 | 0 | 0.000% | 0 | |
| 903 | GRAMEEN IMPACT INVESTMENTS INDIA PRIVATE | 704 | 1 | 0.142% | 0 | 0.000% |
| 904 | GRANDHI ENTERPRISES PRIVATE LIMITED | 42 | 0 | 0.000% | 0 | |
| 905 | GREAT MEERA FINLEASE PRIVATE LIMITED, CHEN | 6,161 | 28 | 0.454% | 1 | 3.571% |
| 906 | GREAVES FINANCE LIMITED | 116,662 | 6 | 0.005% | 0 | 0.000% |
| 907 | GREEN MALABAR FINANCE VENTURES LIMITED | 11,890 | 61 | 0.513% | 4 | 6.557% |
| 908 | GREENLAND COMMODITIES PRIVATE LIMITED | 105 | 0 | 0.000% | 0 | |
| 909 | GREENVALLEY FINANCE & LEASING PVT. LTD. | 1,365 | 4 | 0.293% | 1 | 25.000% |
| 910 | GREENWINGS INNOVATIVE FINANCE PRIVATE LIM | 13,004 | 6 | 0.046% | 0 | 0.000% |
| 911 | GRESHMA FINVEST PRIVATE LIMITED | 166 | 0 | 0.000% | 0 | |
| 912 | GRIHUM HOUSING FINANCE LIMITED | 2,531,444 | 302 | 0.012% | 0 | 0.000% |
| 913 | GRJ TRADES AND FINANCE LIMITED | 20 | 40 | 200.000% | 0 | 0.000% |

| | | | | | | |
|-----|--|-------------|--------|--------|-----|----------|
| 914 | GROMOR FINANCE PRIVATE LIMITED | 36,692 | 48 | 0.131% | 1 | 2.083% |
| 915 | GROW MONEY CAPITAL PRIVATE LIMITED | 742,365 | 354 | 0.048% | 9 | 2.542% |
| 916 | GROWW CREDITSERV TECHNOLOGY PRIVATE LIM | 829,340 | 160 | 0.019% | 0 | 0.000% |
| 917 | GROWXCD FINANCE PRIVATE LIMITED | 51,529 | 1 | 0.002% | 0 | 0.000% |
| 918 | GRUH FINANCE LTD | 0 | 3 | | 0 | 0.000% |
| 919 | GS MAHANAGAR CO-OPERATIVE BANK LIMITED, | 744,456 | 71 | 0.010% | 0 | 0.000% |
| 920 | GSD TRADING AND FINANCE SERVICE PRIVATE LI | 1,570,238 | 1,113 | 0.071% | 47 | 4.223% |
| 921 | GTLAXMI FINANCE PRIVATE LIMITED | 3,699 | 0 | 0.000% | 0 | |
| 922 | GUARDIAN SECURITIES PRIVATE LIMITED | 87 | 1 | 1.149% | 0 | 0.000% |
| 923 | GUARDIAN SOUHARDA SAHAKARI BANK NIYAMIT | 28,878 | 5 | 0.017% | 0 | 0.000% |
| 924 | GUJARAT AMBUJA CO-OPERATIVE BANK LTD | 24,858 | 0 | 0.000% | 0 | |
| 925 | GUJARAT MERCANTILE CO-OP. BANK LTD. | 1,452 | 0 | 0.000% | 0 | |
| 926 | GUJARAT STATE FINANCIAL SERVICES LIMITED | 441 | 0 | 0.000% | 0 | |
| 927 | GULEDGUDD LAXMI COOPERATIVE BANK LTD., G | 72,848 | 2 | 0.003% | 2 | 100.000% |
| 928 | GULMOHUR TRADING PVT.LTD. | 36 | 0 | 0.000% | 0 | |
| 929 | GULSHAN MERCANTILE URBAN CO-OPERATIVE B | 17,909 | 2 | 0.011% | 0 | 0.000% |
| 930 | GUNA NAGARIK SAHAKARI BANK MARYADIT, GU | 9,734 | 0 | 0.000% | 0 | |
| 931 | GUNDLUPET FINANCE AND INVESTMENTS PRIVA | 314 | 0 | 0.000% | 0 | |
| 932 | GURDASPUR FINANCE & LEASING PRIVATE LIMIT | 619 | 3 | 0.485% | 0 | 0.000% |
| 933 | GURUNANAK FINANCE LIMITED | 0 | 1 | | 0 | 0.000% |
| 934 | GYAN ENTERPRISES PRIVATE LIMITED | 60 | 0 | 0.000% | 0 | |
| 935 | GYANDHAN FINANCIAL SERVICES PRIVATE LIMITE | 39,407 | 2 | 0.005% | 0 | 0.000% |
| 936 | H.B. STOCK HOLDINGS LIMITED | 181 | 0 | 0.000% | 0 | |
| 937 | H.L.A. INVESTMENTS PRIVATE LIMITED | 126 | 0 | 0.000% | 0 | |
| 938 | HAMDUM FINANCE COMPANY PRIVATE LIMITED | 118 | 0 | 0.000% | 0 | |
| 939 | HAMILTON & COMPANY LIMITED | 3 | 0 | 0.000% | 0 | |
| 940 | HAMIRPUR DISTRICT CO-OPERATIVE BANK LTD. | 1,454 | 2 | 0.138% | 0 | 0.000% |
| 941 | HANMASAGAR URBAN CO-OPERATIVE BANK LTD | 21,352 | 13 | 0.061% | 0 | 0.000% |
| 942 | HANUMANGARH KENDRIYA SAHKARI BANK LTD. | 5,645 | 2 | 0.035% | 0 | 0.000% |
| 943 | HANUMANT KRIPA EASY FINANCE PRIVATE LIMIT | 54,631 | 2 | 0.004% | 1 | 50.000% |
| 944 | HAPPY VALLEY PROPERTIES & INVESTMENTS PVT | 12 | 0 | 0.000% | 0 | |
| 945 | HARE KRISHNA FINANCE PRIVATE LIMITED | 17,933 | 0 | 0.000% | 0 | |
| 946 | HARITWAL FINSERVE PRIVATE LIMITED | 13,834 | 3 | 0.022% | 0 | 0.000% |
| 947 | HARRISON ORGANIC FERTILIZERS PVT. LTD. | 36 | 0 | 0.000% | 0 | |
| 948 | HARVINDER FINANCE COMPANY PVT LIMITED | 11,928 | 34 | 0.285% | 0 | 0.000% |
| 949 | HAVELI SAHAKARI BANK MARYADIT MOSHI, PIMP | 25,542 | 2 | 0.008% | 0 | 0.000% |
| 950 | HAWK CAPITAL PRIVATE LIMITED | 32 | 0 | 0.000% | 0 | |
| 951 | HCBL CO-OPERATIVE BANK LTD. | 8,324 | 5 | 0.060% | 0 | 0.000% |
| 952 | HDB FINANCIAL SERVICES LIMITED | 132,934,047 | 17,136 | 0.013% | 123 | 0.718% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 953 | HDFC BANK LTD | 624,231,770 | 136,777 | 0.022% | 0 | 0.000% |
| 954 | HEDGE FINANCE LIMITED | 190,174 | 120 | 0.063% | 0 | 0.000% |
| 955 | HELPAGE FINLEASE LIMITED | 46,987 | 23 | 0.049% | 0 | 0.000% |
| 956 | HERITAGE FINLEASE LTD | 127,974 | 3 | 0.002% | 0 | 0.000% |
| 957 | HERO FINCORP LTD. | 60,141,545 | 14,264 | 0.024% | 81 | 0.568% |
| 958 | HERO HOUSING FINANCE LIMITED | 1,151,282 | 159 | 0.014% | 24 | 15.094% |
| 959 | HET FINANCE PRIVATE LIMITED | 82 | 0 | 0.000% | 0 | |
| 960 | HEWLETT PACKARD FINANCIAL SERVICES (INDIA) | 8,495 | 16 | 0.188% | 0 | 0.000% |
| 961 | HIGHER EDUCATION FINANCING AGENCY | 664 | 0 | 0.000% | 0 | |
| 962 | HIGHNESS FINANCE PRIVATE LIMITED | 2,676 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|---|-------------|--------|---------|-----|----------|
| 963 | HIM FINCAP PRIVATE LIMITED | 74 | 0 | 0.000% | 0 | |
| 964 | HIMACHAL PRADESH GRAMIN BANK | 2,338,405 | 89 | 0.004% | 5 | 5.618% |
| 965 | HIMGIRI AUTO FINANCE PRIVATE LIMITED | 2,273 | 0 | 0.000% | 0 | |
| 966 | HIND CARPETS PRIVATE LIMITED | 16 | 0 | 0.000% | 0 | |
| 967 | HIND SECURITIES & CREDITS LIMITED | 53 | 0 | 0.000% | 0 | |
| 968 | HINDON MERCANTILE LIMITED | 88,939 | 740 | 0.832% | 17 | 2.297% |
| 969 | HINDUJA HOUSING FINANCE LIMITED | 2,439,059 | 490 | 0.020% | 11 | 2.245% |
| 970 | HINDUJA LEYLAND FINANCE LIMITED | 18,376,870 | 4,059 | 0.022% | 6 | 0.148% |
| 971 | HINDUSTHAN MICROFINANCE PRIVATE LIMITED | 0 | 71 | | 0 | 0.000% |
| 972 | HIRANANDANI FINANCIAL SERVICES PRIVATE LIM | 848,574 | 64 | 0.008% | 0 | 0.000% |
| 973 | HIRJI FINANCE PRIVATE LIMITED | 33 | 0 | 0.000% | 0 | |
| 974 | HISSAR URBAN CO-OPERATIVE BANK LTD., HISSA | 1,448 | 0 | 0.000% | 0 | |
| 975 | HI-TECH CORPORATE SERVICES LTD. | 4 | 2 | 50.000% | 0 | 0.000% |
| 976 | HI-TECH DESIGNS PVT LTD | 492 | 0 | 0.000% | 0 | |
| 977 | HIVELOOP CAPITAL PRIVATE LIMITED | 263,964 | 205 | 0.078% | 2 | 0.976% |
| 978 | HMT FINANCE PRIVATE LIMITED | 58,123 | 8 | 0.014% | 0 | 0.000% |
| 979 | HOME CREDIT INDIA FINANCE PRIVATE LIMITED | 57,847,073 | 13,429 | 0.023% | 109 | 0.812% |
| 980 | HOME FIRST FINANCE COMPANY INDIA LIMITED | 3,540,423 | 449 | 0.013% | 2 | 0.445% |
| 981 | HOMESHREE HOUSING FINANCE LIMITED | 2,709 | 2 | 0.074% | 0 | 0.000% |
| 982 | HONEYWELL FINSERVE PRIVATE LIMITED | 2,008 | 0 | 0.000% | 0 | |
| 983 | HOOF CAPITAL PRIVATE LIMITED | 24 | 0 | 0.000% | 0 | |
| 984 | HOOGHLY DISTRICT CENTRAL CO-OP BANK LTD | 35,518 | 2 | 0.006% | 0 | 0.000% |
| 985 | HOTAHOTI WOOD PRODUCTS LIMITED | 1 | 0 | 0.000% | 0 | |
| 986 | HRIDAY FINCORP PRIVATE LIMITED | 469 | 0 | 0.000% | 0 | |
| 987 | HSB LEASING PRIVATE LIMITED | 173 | 0 | 0.000% | 0 | |
| 988 | HSBC INVESTDIRECT FINANCIAL SERVICES (INDIA | 3,254 | 2 | 0.061% | 0 | 0.000% |
| 989 | HTC GLOBAL FINANCIAL SERVICES PRIVATE LIMIT | 11,451 | 3 | 0.026% | 1 | 33.3333% |
| 990 | HUDCO | 16,611 | 9 | 0.054% | 1 | 11.1111% |
| 991 | HUTATMA SAHAKARI BANK LTD. WALVA | 131,598 | 5 | 0.004% | 0 | 0.000% |
| 992 | HVRV (INDIA) PRIVATE LIMITED | 360 | 0 | 0.000% | 0 | |
| 993 | HYTONE MERCHANTS PVT. LTD. | 1,610,520 | 595 | 0.037% | 55 | 9.244% |
| 994 | I.M.SECURITIES PRIVATE LIMITED | 252 | 4 | 1.587% | 0 | 0.000% |
| 995 | IBL FINANCE LIMITED | 167,875 | 293 | 0.175% | 3 | 1.024% |
| 996 | ICHIBAAN FINANCE PVT LTD | 16,380 | 0 | 0.000% | 0 | |
| 997 | ICICI BANK LIMITED | 292,703,474 | 77,209 | 0.026% | 376 | 0.487% |
| 998 | ICICI HOME FINANCE CO. LTD. | 6,053,570 | 490 | 0.008% | 1 | 0.204% |
| 999 | ICL FINCORP LIMITED | 461,463 | 21 | 0.005% | 0 | 0.000% |
| 1000 | IDBI BANK LTD | 32,314,503 | 3,014 | 0.009% | 38 | 1.261% |
| 1001 | IDFC FIRST BANK LTD. | 454,132,963 | 93,084 | 0.020% | 488 | 0.524% |
| 1002 | IDS FINANCIAL SERVICES PRIVATE LIMITED | 12,247 | 9 | 0.073% | 1 | 11.1111% |
| 1003 | IFCI FACTORS LIMITED | 0 | 3 | | 3 | 100.000% |
| 1004 | IFCI LIMITED | 3,186 | 7 | 0.220% | 0 | 0.000% |
| 1005 | IFFCO KISAN FINANCE LIMITED | 1,624,450 | 94 | 0.006% | 0 | 0.000% |
| 1006 | IFIN SECURITIES FINANCE LIMITED | 6,470 | 1 | 0.015% | 0 | 0.000% |
| 1007 | IFL HOUSING FINANCE LIMITED | 500,672 | 25 | 0.005% | 0 | 0.000% |
| 1008 | IIFL HOME FINANCE LIMITED | 9,356,361 | 399 | 0.004% | 4 | 1.003% |
| 1009 | IIFL SAMASTA FINANCE LIMITED | 0 | 142 | | 7 | 4.930% |
| 1010 | IIFL WEALTH FINANCE LIMITED | 8,100 | 0 | 0.000% | 0 | |
| 1011 | IKF FINANCE LIMITED | 1,035,639 | 1 | 0.000% | 0 | 0.000% |
| 1012 | IKF HOME FINANCE LIMITED | 330,468 | 151 | 0.046% | 3 | 1.987% |
| 1013 | IL&FS FINANCIAL SERVICES LIMITED | 1,652 | 6 | 0.363% | 0 | 0.000% |
| 1014 | I-LOAN CREDIT PRIVATE LIMITED | 138,273 | 170 | 0.123% | 1 | 0.588% |
| 1015 | IMPACT LEASING PRIVATE LIMITED | 252,751 | 10 | 0.004% | 0 | 0.000% |
| 1016 | IMPERIAL URBAN CO-OPERATIVE BANK LTD; FAIZ | 1,398 | 0 | 0.000% | 0 | |
| 1017 | IMPHAL URBAN CO-OPERATIVE BANK LTD. | 15,258 | 0 | 0.000% | 0 | |
| 1018 | IMPRESSIVE HEIGHTS FINSTOCK LIMITED | 23,120 | 4 | 0.017% | 0 | 0.000% |
| 1019 | INCLUSION FINANCE PRIVATE LIMITED | 7 | 0 | 0.000% | 0 | |
| 1020 | INCOME-TAX DEPARTMENT COOPERATIVE BANK | 30,026 | 49 | 0.163% | 2 | 4.082% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|---|--|---|---|--|---|
| 1021 | INCRD FINANCIAL SERVICES LIMITED | 5,948,128 | 3,150 | 0.053% | 30 | 0.952% |
| 1022 | INCRD PRIME FINANCE LIMITED | 7,605 | 7,605 | 100.000% | 8 | 0.105% |
| 1023 | INDAPUR URBAN CO-OP BANK LIMITED | 6,267 | 0 | 0.000% | 0 | |
| 1024 | INDEED FINCAP PRIVATE LIMITED | 6 | 0 | 0.000% | 0 | |
| 1025 | INDEL MONEY LIMITED | 3,034,151 | 248 | 0.008% | 0 | 0.000% |
| 1026 | INDERGIRI FINANCE LIMITED | 950 | 1 | 0.105% | 0 | 0.000% |
| 1027 | INDIA FACTORING AND FINANCE SOLUTIONS PRI | 2,570 | 7 | 0.272% | 1 | 14.286% |
| 1028 | INDIA FINSEC LIMITED | 7 | 0 | 0.000% | 0 | |
| 1029 | INDIA HOME LOANS LTD. | 18,566 | 3 | 0.016% | 0 | 0.000% |
| 1030 | INDIA INFOLINE FINANCE LTD | 35,016,685 | 8,997 | 0.026% | 33 | 0.367% |
| 1031 | INDIA INFRADEBT LIMITED | 3,251 | 1 | 0.031% | 0 | 0.000% |
| 1032 | INDIA INFRASTRUCTURE FINANCE COMPANY LIM | 3,497 | 2 | 0.057% | 2 | 100.000% |
| 1033 | INDIA RESURGENCE ARC PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 1034 | INDIA SHELTA FINANCE CORPORATION LIMITED | 2,843,534 | 226 | 0.008% | 1 | 0.442% |
| 1035 | INDIA SME ASSET RECONSTRUCTION COMPANY L | 2,476 | 1 | 0.040% | 0 | 0.000% |
| 1036 | INDIABULLS ASSET RECONSTRUCTION COMPANY | 4,026,668 | 421 | 0.010% | 0 | 0.000% |
| 1037 | INDIABULLS FINANCIAL SERVICES LTD | 0 | 1 | | 0 | 0.000% |
| 1038 | INDIABULLS RURAL FINANCE PRIVATE LIMITED | 14,162 | 1 | 0.007% | 0 | 0.000% |
| 1039 | INDIAN BANK | 115,711,928 | 9,682 | 0.008% | 26 | 0.269% |
| 1040 | INDIAN BASE METALS CO. LTD | 20 | 0 | 0.000% | 0 | |
| 1041 | INDIAN CAPITAL CORPORATION LTD. | 24 | 0 | 0.000% | 0 | |
| 1042 | INDIAN MERCANTILE CO-OPERATIVE BANK LTD., | 1,836 | 0 | 0.000% | 0 | |
| 1043 | INDIAN OVERSEAS BANK | 78,669,780 | 3,553 | 0.005% | 10 | 0.281% |
| 1044 | INDIAN RENEWABLE ENERGY DEVELOPMENT AG | 7,365 | 14 | 0.190% | 0 | 0.000% |
| 1045 | INDIAN SCHOOL FINANCE COMPANY PRIVATE LIM | 109,377 | 17 | 0.016% | 0 | 0.000% |
| 1046 | INDIAVANTAGE FINCORP PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 1047 | INDIFI CAPITAL PRIVATE LIMITED | 1,297,045 | 3,133 | 0.242% | 11 | 0.351% |
| 1048 | INDIRA FINANCIALS SERVICES PRIVATE LIMITED | 240 | 0 | 0.000% | 0 | |
| 1049 | INDIRA MAHILA SAHAKARI BANK LIMITED MALE | 13,934 | 1 | 0.007% | 0 | 0.000% |
| 1050 | INDIRA MAHILA SAHAKRI BANK LTD, NANDURBA | 1,716 | 4 | 0.233% | 0 | 0.000% |
| 1051 | INDITRADE FINCORP LIMITED | 31,827 | 264 | 0.829% | 11 | 4.167% |
| 1052 | INDIUMPLUS FINANCIAL SERVICES PRIVATE LIMIT | 3,564 | 0 | 0.000% | 0 | |
| 1053 | INDO-GULF INFRASTRUCTURE AND INVESTMENT | 74 | 0 | 0.000% | 0 | |
| 1054 | INDORE CLOTH MARKET CO-OPERATIVE URBAN B | 30,321 | 2 | 0.007% | 0 | 0.000% |
| 1055 | INDORE PARASPAR SAHAKARI BANK LTD. | 72,266 | 9 | 0.012% | 0 | 0.000% |
| 1056 | INDORE PREMIER CO-OPERATIVE BANK LIMITED. | 2,756,480 | 4 | 0.000% | 0 | 0.000% |
| 1057 | INDOSTAR CAPITAL FINANCE LIMITED | 8,204,238 | 582 | 0.007% | 7 | 1.203% |
| 1058 | INDRAPRASTHA SEHKARI BANK LTD. | 13,728 | 8 | 0.058% | 0 | 0.000% |
| 1059 | INDRAYANI CO OPERATIVE BANK LIMITED | 35,868 | 9 | 0.025% | 0 | 0.000% |
| 1060 | INDRESH FINANCIAL SERVICES PRIVATE LIMITED | 11 | 0 | 0.000% | 0 | |
| 1061 | INDUS FINANCE LIMITED | 300 | 0 | 0.000% | 0 | |
| 1062 | INDUSIND BANK LIMITED | 113,242,239 | 24,286 | 0.021% | 186 | 0.766% |
| 1063 | INDUSTRIAL AND COMMERCIAL BANK OF CHINA | 112 | 0 | 0.000% | 0 | |
| 1064 | INDUSTRIAL BANK OF KOREA | 2,172 | 0 | 0.000% | 0 | |
| 1065 | INDUSTRIAL FISCAL SERVICES LIMITED | 12 | 0 | 0.000% | 0 | |
| 1066 | INDUSTRIAL INVESTMENT TRUST LIMITED | 10 | 0 | 0.000% | 0 | |
| 1067 | INFINA FINANCE PRIVATE LIMITED | 11,179 | 4 | 0.036% | 0 | 0.000% |
| 1068 | INFINITY FINCORP SOLUTIONS PRIVATE LIMITED | 564,000 | 13 | 0.002% | 0 | 0.000% |
| 1069 | INNOFIN SOLUTIONS PRIVATE LIMITED | 7,474,257 | 5,089 | 0.068% | 78 | 1.533% |
| 1070 | INNOVATIVE CO-OPERATIVE URBAN BANK LTD., D | 1,513 | 0 | 0.000% | 0 | |
| 1071 | INNOVEN CAPITAL INDIA PVT. LTD | 79 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|--|-----------|-------|----------|---|---------|
| 1072 | INSTA CAPITAL PRIVATE LIMITED | 3,822 | 14 | 0.366% | 2 | 14.286% |
| 1073 | INSURE FINANCE CAPITAL PRIVATE LIMITED | 1,020 | 0 | 0.000% | 0 | |
| 1074 | INTEC CAPITAL LTD. | 26 | 47 | 180.769% | 8 | 17.021% |
| 1075 | INTEGRAL URBAN CO-OPERATIVE BANK LIMITED | 15,187 | 3 | 0.020% | 0 | 0.000% |
| 1076 | INTEGRATED FINANCE COMPANY LTD. | 0 | 7 | | 0 | 0.000% |
| 1077 | INTEGRO FINSERV PRIVATE LIMITED | 3,810,360 | 444 | 0.012% | 0 | 0.000% |
| 1078 | INTENSIVE FINANCE PRIVATE LIMITED | 107 | 0 | 0.000% | 0 | |
| 1079 | INTER GLOBE FINANCE LTD. | 81 | 0 | 0.000% | 0 | |
| 1080 | INTERNATIONAL ASSET RECONSTRUCTION COMP | 4,916,365 | 1,093 | 0.022% | 8 | 0.732% |
| 1081 | INTERNATIONAL FINANCIAL SERVICES LIMITED | 610 | 0 | 0.000% | 0 | |
| 1082 | INVENT ASSETS SECURITISATION & RECONST PVT | 5,234 | 3 | 0.057% | 0 | 0.000% |
| 1083 | INVENTURE FINANCE PRIVATE LIMITED | 1,193 | 3 | 0.252% | 0 | 0.000% |
| 1084 | INVEST GOLD AND GENERAL FINANCE PRIVATE LI | 56,522 | 2 | 0.004% | 1 | 50.000% |
| 1085 | IPRO CAPITAL LIMITED | 24 | 0 | 0.000% | 0 | |
| 1086 | IPSA CREDIT PRIVATE LIMITED | 833 | 0 | 0.000% | 0 | |
| 1087 | IREP CREDIT CAPITAL PRIVATE LIMITED | 320,909 | 28 | 0.009% | 0 | 0.000% |
| 1088 | IRFC FINANCE PRIVATE LIMITED | 24,528 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 1089 | IRINJALAKUDA TOWN CO-OPERATIVE BANK LIM | 118,438 | 2 | 0.002% | 0 | 0.000% |
| 1090 | IRITTY CHITS FINANCE AND INVESTMENTS PRIVA | 1,182 | 0 | 0.000% | 0 | |
| 1091 | ISF LIMITED | 435 | 3 | 0.690% | 1 | 33.333% |
| 1092 | ISWAR GANGA PRIVATE LIMITED | 85 | 0 | 0.000% | 0 | |
| 1093 | ITI CREDIT LIMITED | 1,320 | 0 | 0.000% | 0 | |
| 1094 | ITI FINANCE LIMITED | 1,922,526 | 255 | 0.013% | 0 | 0.000% |
| 1095 | ITI GOLD LOANS LIMITED | 132,032 | 122 | 0.092% | 0 | 0.000% |
| 1096 | ITI HOUSING FINANCE LIMITED | 180,374 | 1 | 0.001% | 0 | 0.000% |
| 1097 | IVM INDIA FINANCE PRIVATE LIMTIED | 14 | 0 | 0.000% | 0 | |
| 1098 | IVORY FINVEST LIMITED | 24 | 0 | 0.000% | 0 | |
| 1099 | J & K GRAMEENA BANK | 2,715,371 | 114 | 0.004% | 0 | 0.000% |
| 1100 | J S MOTOR FINANCE LIMITED | 18 | 0 | 0.000% | 0 | |
| 1101 | J. P. MORGAN SECURITIES INDIA PRIVATE LIMITE | 12 | 0 | 0.000% | 0 | |
| 1102 | J. S. LOANS AND ADVANCES PRIVATE LIMITED, JA | 2,225 | 0 | 0.000% | 0 | |
| 1103 | J.C. FLOWERS ASSET RECONSTRUCTION PRIVATE | 136,572 | 98 | 0.072% | 5 | 5.102% |
| 1104 | JAAGRITI VANIYA PRIVATE LIMITED | 178 | 0 | 0.000% | 0 | |
| 1105 | JABALAPUR MAHILA NAGRIK SAHAKARI BANK M | 5,720 | 1 | 0.017% | 0 | 0.000% |
| 1106 | JACINTH FINVEST LIMITED | 19,774 | 1 | 0.005% | 0 | 0.000% |
| 1107 | JAGRAWAL CREDITS PRIVATE LIMITED | 90,370 | 3 | 0.003% | 0 | 0.000% |
| 1108 | JAGRITI INVESTMENTS PRIVATE LIMITED | 190 | 0 | 0.000% | 0 | |
| 1109 | JAGRUTI CO-OPERATIVE URBAN BANK LTD.,VAYAP | 1,470 | 0 | 0.000% | 0 | |
| 1110 | JAI BABA FINANCE COMPANY PRIVATE LIMITED | 54 | 0 | 0.000% | 0 | |
| 1111 | JAI KALIMATA MAHILA CO-OPERATIVE BANK LTD. | 1,013 | 0 | 0.000% | 0 | |
| 1112 | JAI KRISHAN FINLEASE (PRIVATE) LIMITED | 833 | 3 | 0.360% | 0 | 0.000% |
| 1113 | JAIBALAJI WORLDWIDE VENTURE FINANCE LIMIT | 382 | 0 | 0.000% | 0 | |
| 1114 | JAIHIND URBAN CO-OP BANK LIMITED | 9,998 | 1 | 0.010% | 1 | 100.000% |
| 1115 | JAIKARNI HOLDINGS PRIVATE LIMITED | 19 | 0 | 0.000% | 0 | |
| 1116 | JAIN AUTOFIN PRIVATE LIMITED | 102,400 | 53 | 0.052% | 1 | 1.887% |
| 1117 | JAIN CO-OPERATIVE BANK LTD., DARYAGANJ | 7,349 | 6 | 0.082% | 0 | 0.000% |
| 1118 | JAIN FINSCAP PRIVATE LIMITED | 8 | 0 | 0.000% | 0 | |
| 1119 | JAIN FISCAL SERVICES PVT. LTD. | 4,291 | 1 | 0.023% | 0 | 0.000% |

| | | | | | | |
|------|--|------------|-------|--------|----|----------|
| 1120 | JAIN MOTOR FINMART PRIVATE LIMITED | 36,801 | 4 | 0.011% | 0 | 0.000% |
| 1121 | JAINAND FINVEST PRIVATE LIMITED | 2,760 | 4 | 0.145% | 0 | 0.000% |
| 1122 | JAINCO FINLEASE AND INVESTMENT PRIVATE LIM | 62 | 0 | 0.000% | 0 | |
| 1123 | JAINEX SECURITIES PVT LTD | 2 | 0 | 0.000% | 0 | |
| 1124 | JAINSONS INDIA SECURITIES PRIVATE LIMITED | 7,580 | 13 | 0.172% | 1 | 7.692% |
| 1125 | JALAN CHEMICAL INDUSTRIES PVT LTD | 7,342,856 | 6,608 | 0.090% | 37 | 0.560% |
| 1126 | JALAUN DISTRICT CO-OPERATIVE BANK LIMITED , | 1,727 | 0 | 0.000% | 0 | |
| 1127 | JALGAON JANATA SAHAKARI BANK LIMITED | 587,237 | 56 | 0.010% | 0 | 0.000% |
| 1128 | JAMIA CO-OPERATIVE BANK LTD. | 25,485 | 6 | 0.024% | 0 | 0.000% |
| 1129 | JAMMU AND KASHMIR STATE FINANCIAL CORPO | 8,967 | 11 | 0.123% | 1 | 9.091% |
| 1130 | JAMMU ESS IEE FINANCE PRIVATE LIMITED | 68,061 | 41 | 0.060% | 0 | 0.000% |
| 1131 | JAMNALAL PAREKH FINANCE PRIVTE LIMITED | 5,951 | 0 | 0.000% | 0 | |
| 1132 | JAMPETA CO-OP URBAN BANK LTD | 162,974 | 7 | 0.004% | 0 | 0.000% |
| 1133 | JAMSHEDPUR URBAN CO-OPERATIVE BANK LTD., | 2,449 | 4 | 0.163% | 0 | 0.000% |
| 1134 | JANA SEVA CO-OPERATIVE BANK LIMITED,NASHI | 20,050 | 0 | 0.000% | 0 | |
| 1135 | JANA SMALL FINANCE BANK LIMITED | 28,206,991 | 880 | 0.003% | 5 | 0.568% |
| 1136 | JANAKALYAN SAHAKARI BANK LTD. | 76,919 | 31 | 0.040% | 2 | 6.452% |
| 1137 | JANALAXMI CO-OPERATIVE BANK LTD; NASHIK. | 35,644 | 16 | 0.045% | 1 | 6.250% |
| 1138 | JANASEVA SAHAKARI BANK (BORIVALI) LTD. | 113,119 | 16 | 0.014% | 0 | 0.000% |
| 1139 | JANASEVA SAHAKARI BANK LIMITED | 288,030 | 42 | 0.015% | 0 | 0.000% |
| 1140 | JANASHA FINANCE PRIVATE LIMITED | 26,495 | 6 | 0.023% | 0 | 0.000% |
| 1141 | JANATA CO-OPERATIVE BANK LTD.,MALEGAON | 8,037 | 0 | 0.000% | 0 | |
| 1142 | JANATA CO-OPERATIVE URBAN BANK LTD. DELHI | 10,555 | 4 | 0.038% | 1 | 25.000% |
| 1143 | JANATA SAHAKARI BANK LTD. | 48,199 | 2 | 0.004% | 0 | 0.000% |
| 1144 | JANATA SAHAKARI BANK LTD.,KURDUWADI. | 34,819 | 11 | 0.032% | 0 | 0.000% |
| 1145 | JANATA SAHAKARI BANK LTD.,YEOLA,TALUKA YEO | 32,382 | 0 | 0.000% | 0 | |
| 1146 | JANATA SAHAKARI BANK LTD.; PUNE | 762,905 | 147 | 0.019% | 0 | 0.000% |
| 1147 | JANATA SAHAKARI BANK LTD;AJARA | 205,411 | 7 | 0.003% | 1 | 14.286% |
| 1148 | JANATA URBAN CO-OPERATIVE BANK LTD. | 54,110 | 6 | 0.011% | 0 | 0.000% |
| 1149 | JANATHA SEVA CO-OPERATIVE BANK LTD.,BANGA | 19,473 | 1 | 0.005% | 0 | 0.000% |
| 1150 | JANKALYAN CO-OPERATIVE BANK LTD. NASHIK | 4,688 | 0 | 0.000% | 0 | |
| 1151 | JANKALYAN URBAN CO OP BANK LIMITED OSMA | 11,383 | 3 | 0.026% | 0 | 0.000% |
| 1152 | JANKI TEXTILE AND INDUSTRIES PRIVATE LIMITED | 168 | 0 | 0.000% | 0 | |
| 1153 | JANMANGAL FINANCE PRIVATE LIMITED | 19 | 0 | 0.000% | 0 | |
| 1154 | JANSEWA URBAN CO-OPERATIVE BANK LTD, NAG | 7,352 | 1 | 0.014% | 1 | 100.000% |
| 1155 | JANTA SAHAKRI BANK LTD , AMARAVATI | 6,763 | 0 | 0.000% | 0 | |
| 1156 | JARO FINCAP PRIVATE LIMITED | 155,966 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 1157 | JASSI HIRE PURCHASE LIMITED | 3,717 | 1 | 0.027% | 0 | 0.000% |
| 1158 | JATAYU TEXTILES AND INDUSTRIES LIMITED | 223 | 0 | 0.000% | 0 | |
| 1159 | JATH URBAN CO-OPERATIVE BANK LTD. JATH | 15,804 | 0 | 0.000% | 0 | |
| 1160 | JAWAHAR SAHAKARI BANK LIMITED, HUPARI | 41,320 | 19 | 0.046% | 0 | 0.000% |
| 1161 | JAY FINANCE PRIVATE LIMITED | 28 | 0 | 0.000% | 0 | |
| 1162 | JAYLAKSHMI CREDIT COMPANY LIMITED | 2,727 | 0 | 0.000% | 0 | |
| 1163 | JAYSHREE DEALERS PRIVATE LIMITED | 1,338 | 1 | 0.075% | 0 | 0.000% |
| 1164 | JEWEL ROCK HIRE PURCHASE AND LEASING PRIV | 63,956 | 0 | 0.000% | 0 | |
| 1165 | JHALAWAR KENDRIYA SAHAKARI BANK LTD., JHAL | 42,746 | 1 | 0.002% | 0 | 0.000% |
| 1166 | JHARKHAND RAJYA GRAMIN BANK | 4,939,230 | 182 | 0.004% | 6 | 3.297% |
| 1167 | JHARKHAND STATE COOPERATIVE BANK LTD. RAN | 177,453 | 22 | 0.012% | 6 | 27.273% |
| 1168 | JHARNESHWAR NAGRIK SAHAKARI BANK LTD. | 13,895 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|---|------------|-----|---------|----|---------|
| 1169 | JHUNJHUNU COMMERCE PRIVATE LIMITED | 8 | 0 | 0.000% | 0 | |
| 1170 | JHV FINANCE AND LEASING LIMITED | 34,558 | 5 | 0.014% | 1 | 20.000% |
| 1171 | JIJAMATA MAHILA SAHAKARI BANK LIMITED, BEL | 31,164 | 0 | 0.000% | 0 | |
| 1172 | JIJAMATA MAHILA SAHAKARI BANK LTD. | 150,451 | 18 | 0.012% | 3 | 16.667% |
| 1173 | JIJAMATA MAHILA SAHAKARI BANK LTD., BULDHA | 14,560 | 1 | 0.007% | 0 | 0.000% |
| 1174 | JIJAU COMMERCIAL CO-OPERATIVE BANK LTD. A | 200 | 0 | 0.000% | 0 | |
| 1175 | JILA SAHAKARI KENDRIYA BANK MARYADIT BETU | 5,782,185 | 14 | 0.000% | 0 | 0.000% |
| 1176 | JILA SAHAKARI KENDRIYA BANK MARYADIT DEWA | 6,870,075 | 87 | 0.001% | 0 | 0.000% |
| 1177 | JILA SAHAKARI KENDRIYA BANK MARYADIT GUNA | 2,041,817 | 109 | 0.005% | 8 | 7.339% |
| 1178 | JILA SAHAKARI KENDRIYA BANK MARYADIT KHAN | 5,172,035 | 18 | 0.000% | 7 | 38.889% |
| 1179 | JILA SAHAKARI KENDRIYA BANK MARYADIT KHAR | 12,109,517 | 9 | 0.000% | 0 | 0.000% |
| 1180 | JILA SAHAKARI KENDRIYA BANK MARYADIT MAN | 10,090,425 | 37 | 0.000% | 0 | 0.000% |
| 1181 | JILA SAHAKARI KENDRIYA BANK MARYADIT PANN | 1,249,953 | 9 | 0.001% | 3 | 33.333% |
| 1182 | JILA SAHAKARI KENDRIYA BANK MARYADIT RAISE | 3,003,947 | 10 | 0.000% | 0 | 0.000% |
| 1183 | JILA SAHAKARI KENDRIYA BANK MARYADIT RAJG | 5,103,316 | 79 | 0.002% | 19 | 24.051% |
| 1184 | JILA SAHAKARI KENDRIYA BANK MARYADIT RATLA | 5,386,730 | 19 | 0.000% | 2 | 10.526% |
| 1185 | JILA SAHAKARI KENDRIYA BANK MARYADIT SAGA | 2,058,781 | 31 | 0.002% | 0 | 0.000% |
| 1186 | JILA SAHAKARI KENDRIYA BANK MARYADIT SATN | 1,878,656 | 0 | 0.000% | 0 | |
| 1187 | JILA SAHAKARI KENDRIYA BANK MARYADIT SHIVP | 1,760,487 | 8 | 0.000% | 0 | 0.000% |
| 1188 | JILA SAHAKARI KENDRIYA BANK MARYADIT VIDIS | 6,451,129 | 62 | 0.001% | 1 | 1.613% |
| 1189 | JILA SAHAKARI KENDRIYA BANK MARYADIT, DAM | 1,824,277 | 12 | 0.001% | 0 | 0.000% |
| 1190 | JILA SAHAKARI KENDRIYA BANK MARYADIT, DHAR | 4,873,237 | 6 | 0.000% | 3 | 50.000% |
| 1191 | JILA SAHAKARI KENDRIYA BANK MARYADIT, HOSH | 3,542,225 | 39 | 0.001% | 4 | 10.256% |
| 1192 | JILA SAHAKARI KENDRIYA BANK MARYADIT, JABA | 2,468,218 | 15 | 0.001% | 4 | 26.667% |
| 1193 | JILA SAHAKARI KENDRIYA BANK MARYADIT, JHAB | 3,076,584 | 1 | 0.000% | 0 | 0.000% |
| 1194 | JILA SAHAKARI KENDRIYA BANK MARYADIT, MAN | 3,747,062 | 18 | 0.000% | 0 | 0.000% |
| 1195 | JILA SAHAKARI KENDRIYA BANK MARYADIT, MOR | 3,321,260 | 30 | 0.001% | 0 | 0.000% |
| 1196 | JILA SAHAKARI KENDRIYA BANK MARYADIT, NARS | 1,154,693 | 13 | 0.001% | 3 | 23.077% |
| 1197 | JILA SAHAKARI KENDRIYA BANK MARYADIT, SEHO | 6,167,651 | 102 | 0.002% | 5 | 4.902% |
| 1198 | JILA SAHAKARI KENDRIYA BANK MARYADIT, SHAH | 272,924 | 0 | 0.000% | 0 | |
| 1199 | JILA SAHAKARI KENDRIYA BANK MARYADIT, UJJAI | 6,383,664 | 62 | 0.001% | 11 | 17.742% |
| 1200 | JILA SAHAKARI KENDRIYA BANK MARYADIT, SHAJA | 8,498,737 | 93 | 0.001% | 1 | 1.075% |
| 1201 | JINDAL CAPITAL LIMITED | 7,608 | 0 | 0.000% | 0 | |
| 1202 | JINDAL CREDIT & INVESTMENT LIMITED | 30 | 0 | 0.000% | 0 | |
| 1203 | JINDAL FINCAP LIMITED | 571 | 0 | 0.000% | 0 | |
| 1204 | JIO FINANCE LIMITED | 20,049 | 60 | 0.299% | 0 | 0.000% |
| 1205 | JIO FINANCIAL SERVICES LIMITED | 6 | 0 | 0.000% | 0 | |
| 1206 | JITESH FINANCE PRIVATE LIMITED | 57 | 0 | 0.000% | 0 | |
| 1207 | JIVAJI SAHAKARI BANK LTD., ICHALKARANJI | 22,525 | 4 | 0.018% | 0 | 0.000% |
| 1208 | JIVAN COMMERCIAL CO-OPERATIVE BANK LTD. | 56,911 | 1 | 0.002% | 0 | 0.000% |
| 1209 | JM FINANCIAL ASSET RECONSTRUCTION COMPA | 703,923 | 276 | 0.039% | 3 | 1.087% |
| 1210 | JM FINANCIAL CAPITAL LIMITED | 0 | 1 | | 0 | 0.000% |
| 1211 | JM FINANCIAL CREDIT SOLUTIONS LIMITED | 1,359 | 0 | 0.000% | 0 | |
| 1212 | JM FINANCIAL HOME LOANS LIMITED | 634,294 | 26 | 0.004% | 0 | 0.000% |
| 1213 | JM FINANCIAL PRODUCTS LTD. | 591,316 | 87 | 0.015% | 2 | 2.299% |
| 1214 | JODHPUR NAGRIK SAHAKARI BANK LTD. | 40,217 | 6 | 0.015% | 2 | 33.333% |
| 1215 | JOGINDRA CENTRAL COOPERATIVE BANK LTD. | 480,326 | 13 | 0.003% | 0 | 0.000% |
| 1216 | JOGVIN LEASING & HIRE PURCHASE PVT. LTD. | 45 | 0 | 0.000% | 0 | |
| 1217 | JOHAL INVETSMENTS LIMITED | 34 | 5 | 14.706% | 0 | 0.000% |
| 1218 | JOHN DEERE FINANCIAL INDIA PVT. LTD | 3,626,030 | 184 | 0.005% | 0 | 0.000% |
| 1219 | JOTHI HOUSING AND MORTGAGE FINANCE PRIV | 14,143 | 3 | 0.021% | 0 | 0.000% |
| 1220 | JP MORGAN CHASE BANK; N.A. | 10,205 | 2 | 0.020% | 0 | 0.000% |
| 1221 | JSW ONE FINANCE LIMITED | 91 | 0 | 0.000% | 0 | |
| 1222 | JUBLEE DEALERS PRIVATE LIMITED | 16 | 0 | 0.000% | 0 | |
| 1223 | JUGALKISHOR TAPDIYA SHREE MAHESH URBAN C | 10,779 | 4 | 0.037% | 0 | 0.000% |
| 1224 | JUHIE (INDIA) PRIVATE LIMITED | 23,889 | 6 | 0.025% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|---|--|---|---|--|---|
| 1225 | JULIUS BAER CAPITAL (INDIA) PRIVATE LIMITED | 99,999 | 2 | 0.002% | 0 | 0.000% |
| 1226 | JUMBO FINVEST (INDIA) LTD. | 209,431 | 60 | 0.029% | 0 | 0.000% |
| 1227 | JUNOON CAPITAL SERVICES PRIVATE LIMITED | 1,858 | 29 | 1.561% | 0 | 0.000% |
| 1228 | JUPITER CAPITAL PRIVATE LIMITED | 173 | 0 | 0.000% | 0 | |
| 1229 | K M GLOBAL CREDIT PRIVATE LIMITED | 291,076 | 106 | 0.036% | 5 | 4.717% |
| 1230 | K. S. CAPITAL SERVICES PRIVATE LIMITED | 29,341 | 14 | 0.048% | 0 | 0.000% |
| 1231 | K. Z. LEASING AND FINANCE LIMITED | 167 | 0 | 0.000% | 0 | |
| 1232 | K.R. OVERSEAS PRIVATE LIMITED | 30 | 0 | 0.000% | 0 | |
| 1233 | KAABIL FINANCE PRIVATE LIMITED | 285,946 | 43 | 0.015% | 4 | 9.302% |
| 1234 | KADAMBA MYMONEY LIMITED | 4,395 | 3 | 0.068% | 0 | 0.000% |
| 1235 | KADANTHOTTU FINANCE PRIVATE LIMITED | 15 | 0 | 0.000% | 0 | |
| 1236 | KAI FINCAP LIMITED | 86 | 0 | 0.000% | 0 | |
| 1237 | KAIZEN CAPITAL SERVICES PRIVATE LIMITED | 69 | 0 | 0.000% | 0 | |
| 1238 | KALANDRI CAPITAL PRIVATE LIMITED | 1,906 | 16 | 0.839% | 0 | 0.000% |
| 1239 | KALEIDOFIN CAPITAL PRIVATE LIMITED | 28,091 | 1 | 0.004% | 0 | 0.000% |
| 1240 | KALLADA GENERAL FINANCE PRIVATE LIMITED | 23,320 | 6 | 0.026% | 1 | 16.667% |
| 1241 | KALLAPPANNA AWADE ICHALKARANJI JANATA SA | 450,914 | 42 | 0.009% | 0 | 0.000% |
| 1242 | KALPATARU FINCAP LIMITED | 555 | 0 | 0.000% | 0 | |
| 1243 | KALPATARU HOUSEFIN & TRADING PVT. LTD. | 37 | 0 | 0.000% | 0 | |
| 1244 | KALPAVITTA FINANCE PRIVATE LIMITED | 356 | 95 | 26.685% | 0 | 0.000% |
| 1245 | KALYAN VYAPAAR PRIVATE LIMITED | 90 | 0 | 0.000% | 0 | |
| 1246 | KAMAL AUTOFINANCE LIMITED | 0 | 4 | | 1 | 25.000% |
| 1247 | KAMAL AUTOFINANCE PRIVATE LIMITED | 204,584 | 11 | 0.005% | 0 | 0.000% |
| 1248 | KAMAL FINSERVE PRIVATE LIMITED | 54,037 | 6 | 0.011% | 2 | 33.333% |
| 1249 | KAMAL RENU CREDIT & INVEST PRIVATE LIMITED | 4,028 | 12 | 0.298% | 2 | 16.667% |
| 1250 | KAMALA CO-OPERATIVE BANK LTD.SOLAPUR | 1,740 | 0 | 0.000% | 0 | |
| 1251 | KAMINI FINANCE AND INVESTMENT COMPANY L | 36 | 0 | 0.000% | 0 | |
| 1252 | KAMOD COMMERCIAL AND FINANCE PRIVATE LI | 115,528 | 10 | 0.009% | 0 | 0.000% |
| 1253 | KANAKA MAHALAKSHMI CO-OPERATIVE BANK LT | 134,955 | 9 | 0.007% | 0 | 0.000% |
| 1254 | KANAKADURGA FINANCE LIMITED | 844,769 | 61 | 0.007% | 1 | 1.639% |
| 1255 | KANCO FINANCE PVT LTD | 37 | 0 | 0.000% | 0 | |
| 1256 | KANGRA CENTRAL CO-OPERATIVE BANK LTD. | 2,411,420 | 182 | 0.008% | 1 | 0.549% |
| 1257 | KANIKA INVESTMENT LIMITED | 2,194 | 2 | 0.091% | 0 | 0.000% |
| 1258 | KANKARIA MANINAGAR NAGARIK SAHAKARI BAN | 60,761 | 1 | 0.002% | 0 | 0.000% |
| 1259 | KANNATTU FINGOLD FINANCE PRIVATE LIMITED | 23,631 | 2 | 0.008% | 0 | 0.000% |
| 1260 | KAPILANSH VYAPAAR PRIVATE LIMITED | 78 | 0 | 0.000% | 0 | |
| 1261 | KAPILESH STOCK HOLDING PRIVATE LIMITED | 211 | 1 | 0.474% | 0 | 0.000% |
| 1262 | KARAMANA CO-OPERATIVE URBAN BANK LIMITE | 8,608 | 0 | 0.000% | 0 | |
| 1263 | KARAMJYOTI SALES PRIVATE LIMITED | 2,404 | 1 | 0.042% | 0 | 0.000% |
| 1264 | KARAN FINCAP PRIVATE LIMITED | 6 | 0 | 0.000% | 0 | |
| 1265 | KARIMNAGAR DISTRICT CO-OP. BANK LTD. | 844,922 | 62 | 0.007% | 0 | 0.000% |
| 1266 | KARINA FINCAP LIMITED | 18,162 | 15 | 0.083% | 5 | 33.333% |
| 1267 | KARNATAKA GRAMIN BANK | 22,177,045 | 187 | 0.001% | 2 | 1.070% |
| 1268 | KARNATAKA MAHILA SAHAKARA BANK NIYAMITH | 6,298 | 0 | 0.000% | 0 | |
| 1269 | KARNATAKA STATE FINANCIAL CORPORATION | 114,250 | 22 | 0.019% | 6 | 27.273% |
| 1270 | KARNATAKA VIKAS GRAMEEN BANK | 9,999,389 | 141 | 0.001% | 3 | 2.128% |
| 1271 | KARNAVATI FINANCE LIMITED | 100 | 11 | 11.000% | 0 | 0.000% |
| 1272 | KARNAWAT HIRE PURCHASE PRIVATE LIMITED | 2,447 | 0 | 0.000% | 0 | |
| 1273 | KARNI SYNTAX PRIVATE LIMITED | 589 | 0 | 0.000% | 0 | |
| 1274 | KARUNAGAPPALLY TALUK URBAN CO-OPERATIVE | 4,529 | 0 | 0.000% | 0 | |
| 1275 | KARVY FINANCIAL SERVICES LTD. | 11,171 | 157 | 1.405% | 1 | 0.637% |
| 1276 | KASAL INDIA PRIVATE LIMITED | 13,537 | 5 | 0.037% | 0 | 0.000% |
| 1277 | KASAR CREDIT & CAPITAL PRIVATE LIMITED | 50,792 | 82 | 0.161% | 0 | 0.000% |

| | | | | | | |
|------|---|--------|----|--------|---|---------|
| 1278 | KASHI CAPITAL PRIVATE LIMITED | 58,609 | 0 | 0.000% | 0 | |
| 1279 | KASHI GOMTI SAMYUT GRAMIN BANK | 0 | 1 | | 0 | 0.000% |
| 1280 | KASHIND FINANCIER LIMITED | 114 | 0 | 0.000% | 0 | |
| 1281 | KASHIPUR HOLDINGS LIMITED | 30 | 0 | 0.000% | 0 | |
| 1282 | KASHMIR MERCANTILE COOPERATIVE BANK LTD. | 18,017 | 2 | 0.011% | 1 | 50.000% |
| 1283 | KASHMIRA INVESTMENT & LEASING PRIVATE LTD | 210 | 0 | 0.000% | 0 | |
| 1284 | KASTURI AGENTS PRIVATE LIMITED | 27 | 0 | 0.000% | 0 | |
| 1285 | KASTURI ENCLAVE PRIVATE LIMITED | 7 | 0 | 0.000% | 0 | |
| 1286 | KAUNSHYA INVESTMENT PRIVATE LIMITED | 185 | 2 | 1.081% | 0 | 0.000% |
| 1287 | KAVERI HIRE PURCHASE AND DEPOSIT LIMITED | 28 | 0 | 0.000% | 0 | |
| 1288 | KAY KAY HIRE PURCHASE PRIVATE LIMITED | 238 | 2 | 0.840% | 0 | 0.000% |
| 1289 | KAYAN INVESTMENT & TRADING CO (P) LTD | 103 | 0 | 0.000% | 0 | |
| 1290 | KAYCEE FINSTOCK PRIVATE LIMITED | 60 | 0 | 0.000% | 0 | |
| 1291 | KEB HANA BANK | 1,302 | 0 | 0.000% | 0 | |
| 1292 | KEDIA FINANCIAL SERVICES PRIVATE LIMITED | 641 | 10 | 1.560% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 1293 | KEERTANA FINSERV PRIVATE LIMITED | 55 | 110 | 200.000% | 2 | 1.818% |
| 1294 | KEMEX ENGINEERING PRIVATE LIMITED | 836 | 2 | 0.239% | 0 | 0.000% |
| 1295 | KEMPEGOWDA PATTANA SOUHARDA SAHAKARI | 8,984 | 0 | 0.000% | 0 | |
| 1296 | KEONJHAR CENTRAL CO-OPERATIVE BANK LTD | 139,625 | 19 | 0.014% | 3 | 15.789% |
| 1297 | KERALA FINANCIAL CORPORATION | 576,969 | 67 | 0.012% | 0 | 0.000% |
| 1298 | KERALA GRAMIN BANK | 23,743,782 | 183 | 0.001% | 1 | 0.546% |
| 1299 | KERALA MERCANTILE CO-OPERATIVE BANK LTD | 20,393 | 1 | 0.005% | 0 | 0.000% |
| 1300 | KERALA STATE BACKWARD CLASSES DEVELOPME | 628,049 | 18 | 0.003% | 1 | 5.556% |
| 1301 | KERALA STATE INDUSTRIAL DEVELOPMENT CORP | 1,497 | 4 | 0.267% | 0 | 0.000% |
| 1302 | KESHAV SEHKARI BANK LTD. | 13,280 | 0 | 0.000% | 0 | |
| 1303 | KEWAL KIRAN FINANCE PRIVATE LIMITED. | 41 | 0 | 0.000% | 0 | |
| 1304 | KEYCORP LIMITED | 352 | 0 | 0.000% | 0 | |
| 1305 | KHALILABAD NAGAR SAHAKARI BANK LIMITED | 25,229 | 16 | 0.063% | 0 | 0.000% |
| 1306 | KHANAPUR CO-OPERATIVE BANK LIMITED , KHAN | 56,331 | 1 | 0.002% | 0 | 0.000% |
| 1307 | KHARDAH CO.OP BANK LTD | 19,551 | 0 | 0.000% | 0 | |
| 1308 | KHARGONE NAGRIK SAHAKARI BANK LIMITED, K | 1,225 | 0 | 0.000% | 0 | |
| 1309 | KHAVDA FINANCE LIMITED | 474 | 0 | 0.000% | 0 | |
| 1310 | KHAZANA TRADELINKS PRIVATE LIMITED | 14 | 0 | 0.000% | 0 | |
| 1311 | KHDT FINANCE COMPANY PRIVATE LIMITED | 472 | 0 | 0.000% | 0 | |
| 1312 | KHETAWAT FINANCIAL RESOURCES PRIVATE LIM | 98 | 4 | 4.082% | 1 | 25.000% |
| 1313 | KHIMJI FINSERVE PRIVATE LIMITED | 55,821 | 2 | 0.004% | 0 | 0.000% |
| 1314 | KHUSH HOUSING FINANCE PRIVATE LIMITED | 54,444 | 2 | 0.004% | 0 | 0.000% |
| 1315 | KHUSHBU AUTO FINANCE LTD | 397,176 | 23 | 0.006% | 0 | 0.000% |
| 1316 | KIFS HOUSING FINANCE LIMITED | 304,548 | 30 | 0.010% | 0 | 0.000% |
| 1317 | KINARA CAPITAL PRIVATE LIMITED | 2,689,574 | 246 | 0.009% | 0 | 0.000% |
| 1318 | KIRAN VYAPAR LTD. | 20 | 0 | 0.000% | 0 | |
| 1319 | KISAN NAGARI SAHAKARI BANK MARYADIT, PARB | 9,143 | 55 | 0.602% | 2 | 3.636% |
| 1320 | KISETSU SAISON FINANCE (INDIA) PRIVATE LIMIT | 27,441,703 | 11,149 | 0.041% | 95 | 0.852% |
| 1321 | KISHORI CAPITAL MARKETS PRIVATE LIMITED | 216 | 0 | 0.000% | 0 | |
| 1322 | KISSANDHAN AGRI FINANCIAL SERVICES PRIVATE | 182,424 | 5 | 0.003% | 0 | 0.000% |
| 1323 | KITTUR CHANNAMMA MAHILA SAHAKARI BANK | 7,483 | 0 | 0.000% | 0 | |
| 1324 | KIYANSH FINANCE PRIVATE LIMITED | 11 | 0 | 0.000% | 0 | |
| 1325 | KJMC FINANCIAL SERVICES LIMITED | 1,739 | 3 | 0.173% | 1 | 33.333% |

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|------|---|-------------|--------|--------|-----|---------|
| 1326 | KKR INDIA ASSET FINANCE LTD | 212 | 0 | 0.000% | 0 | |
| 1327 | KLAY FINVEST PRIVATE LIMITED | 198 | 0 | 0.000% | 0 | |
| 1328 | KLM AXIVA FINVEST LIMITED | 517,633 | 2 | 0.000% | 0 | 0.000% |
| 1329 | KMAP CAPITAL PRIVATE LIMITED | 1,193 | 1 | 0.084% | 0 | 0.000% |
| 1330 | KNAB FINANCE ADVISORS PRIVATE LIMITED | 35,662 | 95 | 0.266% | 10 | 10.526% |
| 1331 | KOGTA FINANCIAL (I) LTD. | 6,488,444 | 527 | 0.008% | 0 | 0.000% |
| 1332 | KOILKUNTALA CO-OPERATIVE BANK LIMITED | 53,750 | 4 | 0.007% | 2 | 50.000% |
| 1333 | KOKILA EXPORTS PRIVATE LIMITED | 39 | 0 | 0.000% | 0 | |
| 1334 | KOLHAPUR MAHILA SAHAKARI BANK LTD., KOLHA | 29,221 | 1 | 0.003% | 0 | 0.000% |
| 1335 | KOMAC INVESTMENTS & FINANCE PVT. LTD. | 293,939 | 221 | 0.075% | 0 | 0.000% |
| 1336 | KOMAF FINANCIAL SERVICES LIMITED | 121 | 0 | 0.000% | 0 | |
| 1337 | KONARK COMMERCIAL LTD. | 6,523 | 48 | 0.736% | 0 | 0.000% |
| 1338 | KONKAN MERCANTILE CO-OPERATIVE BANK LTD | 184,119 | 40 | 0.022% | 1 | 2.500% |
| 1339 | KOOKMIN BANK | 286 | 0 | 0.000% | 0 | |
| 1340 | KOSAMATTAM FINANCE PVT. LTD. | 10,857,091 | 221 | 0.002% | 3 | 1.357% |
| 1341 | KOTA AUTO FINANCE PRIVATE LIMITED | 7,278 | 2 | 0.027% | 0 | 0.000% |
| 1342 | KOTA MAHILA NAGRIK SAHAKARI BANK LTD | 10,831 | 0 | 0.000% | 0 | |
| 1343 | KOTAK MAHINDRA BANK LTD | 144,570,780 | 30,656 | 0.021% | 308 | 1.005% |
| 1344 | KOTAK MAHINDRA INVESTMENTS LIMITED | 3,475 | 5 | 0.144% | 0 | 0.000% |
| 1345 | KOTAK MAHINDRA PRIME LIMITED | 17,130,162 | 2,150 | 0.013% | 5 | 0.233% |
| 1346 | KOTESHWARA SAHAKARI BANK NIYAMITHA, BAN | 8,033 | 1 | 0.012% | 0 | 0.000% |
| 1347 | KOTHARI INVESTMENT & INDUSTRIES PVT LTD | 24 | 0 | 0.000% | 0 | |
| 1348 | KOTHARI WORLD FINANCE LIMITED | 5 | 0 | 0.000% | 0 | |
| 1349 | KOTTAYAM CO-OPERATIVE URBAN BANK LTD. NO | 148,780 | 2 | 0.001% | 0 | 0.000% |
| 1350 | KOUSHIK FINANCIAL SERVICES PRIVATE LIMITED | 923 | 0 | 0.000% | 0 | |
| 1351 | KOVAI PURANI FINANCE PRIVATE LIMITED | 10,088 | 0 | 0.000% | 0 | |
| 1352 | KOYANA SAHAKARI BANK LTD., | 102,886 | 1 | 0.001% | 0 | 0.000% |
| 1353 | KRAZYBEE SERVICES PRIVATE LIMITED | 75,993,738 | 25,770 | 0.034% | 100 | 0.388% |
| 1354 | KRCHOKSEY FINANCIAL SERVICES PRIVATE LIMITE | 423 | 0 | 0.000% | 0 | |
| 1355 | KREON FINANCIAL SERVICES LIMITED | 2,507,992 | 945 | 0.038% | 1 | 0.106% |
| 1356 | KRISHNA BHIMA SAMRUDDHI LOCAL AREA BANK | 1,196,792 | 8 | 0.001% | 0 | 0.000% |
| 1357 | KRISHNA CAPITAL AND SECURITIES LIMITED | 2 | 0 | 0.000% | 0 | |
| 1358 | KRISHNA FINMART PRIVATE LIMITED | 4,737 | 1 | 0.021% | 0 | 0.000% |
| 1359 | KRISHNA MERCANTILE CO-OPERATIVE BANK LTD. | 3,132 | 1 | 0.032% | 0 | 0.000% |
| 1360 | KRISHNA MOTOR FINANCE P LIMITED | 610 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 1361 | KRISHNA PATTANA SAHAKAR BANK NIYAMITHA,S | 25,982 | 2 | 0.008% | 0 | 0.000% |
| 1362 | KRISHNA SAHAKARI BANK LTD. | 193,753 | 7 | 0.004% | 4 | 57.143% |
| 1363 | KRISHNA SECURITIES LIMITED | 5,775 | 2 | 0.035% | 0 | 0.000% |
| 1364 | KRISHNA URBAN CO-OPERATIVE BANK LTD., KAIJ | 43,201 | 14 | 0.032% | 0 | 0.000% |
| 1365 | KRUNAL CONSTRUCTION & FINANCE LTD. | 63 | 0 | 0.000% | 0 | |
| 1366 | KRUSHISEVA URBAN CO-OPERATIVE BANK LTD., K | 16,876 | 3 | 0.018% | 0 | 0.000% |
| 1367 | KSA FINANCE PRIVATE LIMITED | 14 | 0 | 0.000% | 0 | |
| 1368 | KUBER FINLEASE PRIVATE LIMITED | 1,832 | 0 | 0.000% | 0 | |
| 1369 | KUDOS FINANCE & INVESTMENTS PVT LTD | 0 | 94 | | 4 | 4.255% |
| 1370 | KUHOO FINANCE PRIVATE LIMITED | 0 | 2 | | 0 | 0.000% |
| 1371 | KUMBHI KASARI SAHAKARI BANK LTD., KUDITRE, | 103,487 | 1 | 0.001% | 0 | 0.000% |
| 1372 | KUMKUM AGENCIES PRIVATE LIMITED | 180 | 0 | 0.000% | 0 | |
| 1373 | KUNAL FINANCE & CREDIT (P) LTD | 19 | 0 | 0.000% | 0 | |
| 1374 | KURUVILA FINANCE PRIVATE LIMITED | 532 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|--|------------|--------|--------|-----|----------|
| 1375 | KUSALAVA FINANCE LIMITED, VIJAYWADA | 10,921 | 11 | 0.101% | 0 | 0.000% |
| 1376 | KUSHAL FINANCE PRIVATE LIMITED | 214 | 0 | 0.000% | 0 | |
| 1377 | KUSHAL FINNOVATION CAPITAL PRIVATE LIMITED | 2,681 | 5 | 0.187% | 3 | 60.000% |
| 1378 | KV FOUNDATIONS INDIA LIMITED | 34 | 0 | 0.000% | 0 | |
| 1379 | L & T FINCORP LIMITED | 0 | 13 | | 0 | 0.000% |
| 1380 | L&T FINANCE LTD | 47,989,189 | 11,236 | 0.023% | 129 | 1.148% |
| 1381 | L.I.C.EMPLOYEES' CO-OPERATIVE BANK LIMITED, | 22,870 | 0 | 0.000% | 0 | |
| 1382 | LACCHMIDHAR KANSHIRAM FINSERV PRIVATE LI | 10 | 0 | 0.000% | 0 | |
| 1383 | LAKME INVESTMENT AND FINANCE LIMITED | 14 | 0 | 0.000% | 0 | |
| 1384 | LALA URBAN CO-OP BANK LIMITED, PUNE | 83,407 | 7 | 0.008% | 0 | 0.000% |
| 1385 | LALBAUG CO-OPERATIVE BANK LTD.BARODA | 2,985 | 0 | 0.000% | 0 | |
| 1386 | LANDMARK GLOBFIN LIMITED | 84 | 0 | 0.000% | 0 | |
| 1387 | LARAKSHA IMPACT FINANCE ENTERPRISE PRIVAT | 3,700 | 0 | 0.000% | 0 | |
| 1388 | LARK TRADING AND FINANCE LIMITED | 891 | 3 | 0.337% | 0 | 0.000% |
| 1389 | LATIN MANHARLAL FINANCE AND SECURITIES PR | 78 | 0 | 0.000% | 0 | |
| 1390 | LAVESH FINANCE LTD. | 218 | 0 | 0.000% | 0 | |
| 1391 | LAVU CAPITAL PRIVATE LIMITED | 125 | 0 | 0.000% | 0 | |
| 1392 | LAXMI INDIA FINANCE PRIVATE LIMITED | 671,155 | 113 | 0.017% | 0 | 0.000% |
| 1393 | LAXMI URBAN CO-OPERATIVE BANK LTD., LATUR | 18,657 | 5 | 0.027% | 0 | 0.000% |
| 1394 | LAXMI VISHNU SAHAKARI BANK LTD (KOLHAPUR) | 14,150 | 1 | 0.007% | 1 | 100.000% |
| 1395 | LAXMIBAI MAHILA NAGARIK SAHAKARI BANK MA | 25,175 | 16 | 0.064% | 2 | 12.500% |
| 1396 | LEASEINDEX INDIA LIMITED | 20,323 | 0 | 0.000% | 0 | |
| 1397 | LEELABIHARI FINANCE PRIVATE LIMITED | 118 | 0 | 0.000% | 0 | |
| 1398 | LENDING TREE HIRE PURCHASE AND FINANCE PR | 3,657 | 1 | 0.027% | 0 | 0.000% |
| 1399 | LENDINGKART FINANCE LIMITED | 2,294,477 | 7,821 | 0.341% | 53 | 0.678% |
| 1400 | LF2PEER FINANCIAL SERVICES PRIVATE LIMITED | 217 | 4 | 1.843% | 1 | 25.000% |
| 1401 | LIBORD FINANCE LIMITED | 80 | 0 | 0.000% | 0 | |
| 1402 | LIC HOUSING FINANCE LTD | 41,288,149 | 2,113 | 0.005% | 37 | 1.751% |
| 1403 | LIFE INSURANCE CORPORATION EMPLOYEES CO- | 149 | 0 | 0.000% | 0 | |
| 1404 | LIGHT MICROFINANCE PRIVATE LIMITED | 0 | 120 | | 0 | 0.000% |
| 1405 | LILUAH CO-OPERATIVE BANK LTD | 554 | 0 | 0.000% | 0 | |
| 1406 | LINEAR COMMERCIAL PRIVATE LIMITED | 1,599 | 0 | 0.000% | 0 | |
| 1407 | LIONLENDER FINANCE PRIVATE LIMITED | 2,412 | 1 | 0.041% | 0 | 0.000% |
| 1408 | LIVFIN INDIA PRIVATE LIMITED | 7,976 | 10 | 0.125% | 0 | 0.000% |
| 1409 | LOANTAP CREDIT PRODUCTS PRIVATE LIMITED | 691,674 | 531 | 0.077% | 2 | 0.377% |
| 1410 | LOANZEN FINANCE PRIVATE LIMITED | 15,872 | 1 | 0.006% | 0 | 0.000% |
| 1411 | LOGIX CORPORATE SOLUTIONS PRIVATE LIMITED | 2,765 | 0 | 0.000% | 0 | |
| 1412 | LOK SEWAK LEASING AND INVESTMENT PRIVATE | 5,808 | 17 | 0.293% | 0 | 0.000% |
| 1413 | LOK SUVIDHA FINANCE LIMITED | 967,089 | 36 | 0.004% | 0 | 0.000% |
| 1414 | LOKMANGAL CO-OPERATIVE BANK LTD., SOLAPU | 74,987 | 16 | 0.021% | 3 | 18.750% |
| 1415 | LOKNETE DATTAJI PATIL SAHAKARI BANK LTD., LA | 114,747 | 2 | 0.002% | 1 | 50.000% |
| 1416 | LOKVIKAS NAGARI SAHAKARI BANK LTD; AURANG | 68,552 | 44 | 0.064% | 0 | 0.000% |
| 1417 | LONAWALA SAHAKARI BANK MARYADIT LTD | 0 | 4 | | 0 | 0.000% |
| 1418 | LONAWALA SAHAKARI BANK MARYADIT LTD. | 70,886 | 0 | 0.000% | 0 | |
| 1419 | LONGVIEW FINANCIAL SERVICES PRIVATE LIMITE | 217 | 0 | 0.000% | 0 | |
| 1420 | LORD FINCAP LIMITED | 129,460 | 33 | 0.025% | 6 | 18.182% |
| 1421 | LORD KRISHNA FINANCIAL SERVICES LIMITED - | 43,931 | 25 | 0.057% | 1 | 4.000% |
| 1422 | LOTUS HOMES LTD. | 5 | 0 | 0.000% | 0 | |
| 1423 | LRSD SECURITIES PRIVATE LIMITED | 2 | 0 | 0.000% | 0 | |
| 1424 | LTCV CREDIT PRIVATE LIMITED | 112 | 0 | 0.000% | 0 | |
| 1425 | LUCKNOW UNIVERSITY PRIMARY CO-OPERATIVE | 96 | 0 | 0.000% | 0 | |
| 1426 | LUHARIA TECHNOLOGIES PRIVATE LIMITED | 73,763 | 7 | 0.009% | 0 | 0.000% |
| 1427 | LUHARIWALA FINANCE AND INVESTMENT PRIVA | 10,322 | 0 | 0.000% | 0 | |
| 1428 | LUHARUKA MEDIA & INFRA LIMITED | 40 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|---|--|---|---|--|---|
| 1429 | LULU FINANCIAL SERVICES (INDIA) PRIVATE LIMIT | 29,734 | 1 | 0.003% | 0 | 0.000% |
| 1430 | LYONS CORPORATE MARKET LIMITED | 28 | 0 | 0.000% | 0 | |
| 1431 | M D KOTHARI & COMPANY LTD | 7 | 0 | 0.000% | 0 | |
| 1432 | M D PAWAR PEOPLES CO-OP BANK LTD , URUN- I | 2,336 | 0 | 0.000% | 0 | |
| 1433 | M G M FINANCIERS PRIVATE LIMITED, JALANDHA | 21,441 | 0 | 0.000% | 0 | |
| 1434 | M. A. TRADING & FINANCING PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 1435 | M. R. FINLEASE LIMITED, CHANDIGARH | 17,716 | 8 | 0.045% | 0 | 0.000% |
| 1436 | M.B. FINMART PRIVATE LIMITED | 7 | 0 | 0.000% | 0 | |
| 1437 | M.L. SECURITIES AND FINANCE PRIVATE LIMITED | 66 | 0 | 0.000% | 0 | |
| 1438 | M.P. RAJYA SAHKARI BANK MARYADIT, BHOPAL | 49,229 | 5 | 0.010% | 0 | 0.000% |
| 1439 | M.S. CO-OPERATIVE BANK LTD. | 19,462 | 2 | 0.010% | 0 | 0.000% |
| 1440 | M/S CLIME FINANCE PRIVATE LIMITED | 1,099 | 4 | 0.364% | 0 | 0.000% |
| 1441 | M/S CREDITECH SOLUTIONS PRIVATE LIMITED | 2,350 | 0 | 0.000% | 0 | |
| 1442 | M/S I T L FINLEASE & SECURITIES LIMITED | 29 | 0 | 0.000% | 0 | |
| 1443 | M/S ISHIKA CAPITAL PRIVATE LIMITED | 746 | 0 | 0.000% | 0 | |
| 1444 | M/S KAMAKHIA FINANCE & LEASING PVT.LTD. | 59 | 1 | 1.695% | 0 | 0.000% |
| 1445 | M/S LOAN2GROW FINCAP PRIVATE LIMITED | 1,115 | 0 | 0.000% | 0 | |
| 1446 | M/S MAHASHAKTI FINANCIERS LIMITED | 49,033 | 100 | 0.204% | 5 | 5.000% |
| 1447 | M/S MODERATE LEASING & CAPITAL SERVICES LT | 185 | 0 | 0.000% | 0 | |
| 1448 | M/S MYLOANCARE VENTURES PRIVATE LIMITED | 26,876 | 61 | 0.227% | 0 | 0.000% |
| 1449 | M/S NAMAN FINLEASE PRIVATE LIMITED | 122 | 337 | 276.230% | 28 | 8.309% |
| 1450 | M/S NEW KMS FINANCE PVT. LTD. | 77 | 0 | 0.000% | 0 | |
| 1451 | M/S REDUX CREDIT FINANCE PRIVATE LIMITED | 0 | 6 | | 0 | 0.000% |
| 1452 | M/S SANDHU FINANCE & LEASING COMPANY PR | 74 | 1 | 1.351% | 0 | 0.000% |
| 1453 | M/S SHAKUMBARI FINANCE AND INVESTMENT P | 629 | 1 | 0.159% | 0 | 0.000% |
| 1454 | M/S SHISHIR FINSTOCK PRIVATE LIMITED | 2 | 0 | 0.000% | 0 | |
| 1455 | M/S SSA CREDITS PRIVATE LIMITED | 46 | 0 | 0.000% | 0 | |
| 1456 | M/S SURYA JYOTI LEASING AND FINANCE LIMITE | 1,419 | 1 | 0.070% | 0 | 0.000% |
| 1457 | M/S TECHAVIOM FINANCE PRIVATE LIMITED | 15,796 | 9 | 0.057% | 1 | 11.111% |
| 1458 | M/S TYCOON CREDIT AND PORTFOLIOS LIMITED | 40,883 | 316 | 0.773% | 3 | 0.949% |
| 1459 | M/S VALLABHI CAPITAL PRIVATE LIMITED | 722 | 1 | 0.139% | 0 | 0.000% |
| 1460 | M/S WELKIN COMMERCIALS PRIVATE LIMITED | 5,799 | 1 | 0.017% | 0 | 0.000% |
| 1461 | M/S. ACG SONS FINANCIERS LTD | 14,889 | 7 | 0.047% | 0 | 0.000% |
| 1462 | M/S. B. D. CREDITS LIMITED | 3,427 | 3 | 0.088% | 1 | 33.333% |
| 1463 | M/S. LE-ROY SECURITIES PRIVATE LIMITED | 637 | 0 | 0.000% | 0 | |
| 1464 | MAA PAHARI MERCANTILE PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 1465 | MAA SHARDA MAHILA NAGRIK SAHAKARI BANK | 1,414 | 0 | 0.000% | 0 | |
| 1466 | MAAN CAPITAL SERVICES PRIVATE LIMITED | 24 | 0 | 0.000% | 0 | |
| 1467 | MAANAVEEYA DEVELOPMENT & FINANCE PRIVAT | 1,594 | 2 | 0.125% | 2 | 100.000% |
| 1468 | MACH FINCAP PRIVATE LIMITED | 578 | 2 | 0.346% | 0 | 0.000% |
| 1469 | MADAN SHANTI BHANDARI FINANCE PRIVATE LI | 1,506 | 0 | 0.000% | 0 | |
| 1470 | MADHESHWARI URBAN DEVELOPMENT COOPER | 29,664 | 0 | 0.000% | 0 | |
| 1471 | MADHUBAN FINCARE PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 1472 | MADHUR INSTALMENTS PRIVATE LIMITED | 24,957 | 9 | 0.036% | 0 | 0.000% |
| 1473 | MADHYA PRADESH FINANCIAL CORPORATION | 3 | 13 | 433.333% | 0 | 0.000% |
| 1474 | MADHYA PRADESH GRAMIN BANK | 12,573,823 | 323 | 0.003% | 0 | 0.000% |
| 1475 | MADHYANCHAL GRAMIN BANK | 3,465,099 | 118 | 0.003% | 1 | 0.847% |
| 1476 | MADURA MICRO FINANCE LIMITED | 0 | 1 | | 1 | 100.000% |
| 1477 | MAG FINSERV COMPANY LIMITED | 50,581 | 13 | 0.026% | 0 | 0.000% |

| | | | | | | |
|------|--|-----------|-----|--------|---|----------|
| 1478 | MAGMA FINCORP | 0 | 2 | | 1 | 50.000% |
| 1479 | MAHABIR GMB TRADEFIN PVT. LTD | 492 | 0 | 0.000% | 0 | |
| 1480 | MAHADEV FINANCIAL SERVICES PRIVATE LIMITED | 17 | 0 | 0.000% | 0 | |
| 1481 | MAHAGANAPATI FINCORP PRIVATE LTD. | 22,842 | 14 | 0.061% | 1 | 7.143% |
| 1482 | MAHAKALI CAPITAL INVESTMENT SERVICES PRIV | 47 | 0 | 0.000% | 0 | |
| 1483 | MAHAMAYA INVESTMENT AND FINANCE PRIVAT | 53,909 | 0 | 0.000% | 0 | |
| 1484 | MAHANAGAR NAGARIK SAHAKARI BANK MARYA | 19,803 | 1 | 0.005% | 0 | 0.000% |
| 1485 | MAHANT VANIYA PRIVATE LIMITED | 1,697 | 0 | 0.000% | 0 | |
| 1486 | MAHARANA PRATAP CO-OPERATIVE URBAN BAN | 4,364 | 0 | 0.000% | 0 | |
| 1487 | MAHARASHTRA CO-OPERATIVE DEVELOPMENT C | 1 | 0 | 0.000% | 0 | |
| 1488 | MAHARASHTRA GRAMIN BANK | 9,732,394 | 260 | 0.003% | 4 | 1.538% |
| 1489 | MAHARASHTRA NAGARI SAHAKARI BANK MARYA | 9,309 | 0 | 0.000% | 0 | |
| 1490 | MAHARASHTRA RAJYA ITAR MAGAS VARGIYA VIT | 0 | 2 | | 2 | 100.000% |
| 1491 | MAHATEJAS FINANCE PRIVATE LIMITED | 72,364 | 18 | 0.025% | 3 | 16.667% |
| 1492 | MAHATMA FULE URBAN CO-OPERATIVE BANK LT | 105,421 | 4 | 0.004% | 0 | 0.000% |
| 1493 | MAHATMA PHULE BACKWARD CLASS DEVELOPM | 0 | 1 | | 0 | 0.000% |
| 1494 | MAHAVEER CO-OPERATIVE URBAN BANK LIMITE | 6,979 | 1 | 0.014% | 0 | 0.000% |
| 1495 | MAHAVEER FINANCE INDIA LIMITED | 529,567 | 43 | 0.008% | 0 | 0.000% |
| 1496 | MAHAVIRA FINLEASE LIMITED | 4,991 | 48 | 0.962% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 1497 | MAHESH SAHAKARI BANK LTD. | 30,519 | 10 | 0.033% | 0 | 0.000% |
| 1498 | MAHESH URBAN CO-OP BANK LIMITED, PARBHAN | 219,411 | 125 | 0.057% | 2 | 1.600% |
| 1499 | MAHESH URBAN CO-OPERATIVE BANK LTD | 55,032 | 19 | 0.035% | 2 | 10.526% |
| 1500 | MAHESH URBAN CO-OPERATIVE BANK LTD. SOLA | 19,326 | 1 | 0.005% | 0 | 0.000% |
| 1501 | MAHESH URBAN CO-OPERATIVE BANK LTD. PARAL | 8,571 | 1 | 0.012% | 0 | 0.000% |
| 1502 | MAHILA CO-OPERATIVE BANK LTD., BANGALORE | 44,693 | 7 | 0.016% | 0 | 0.000% |
| 1503 | MAHILA CO-OPERATIVE NAGRIK BANK LIMITED, | 14,666 | 0 | 0.000% | 0 | |
| 1504 | MAHILA NAGRIK SAHAKARI BANK MARYADIT MA | 13,562 | 0 | 0.000% | 0 | |
| 1505 | MAHINDRA & MAHINDRA FINANCIAL SERVICES L | 101,158,635 | 10,800 | 0.011% | 29 | 0.269% |
| 1506 | MAHINDRA RURAL HOUSING FINANCE LIMITED | 27,424,900 | 797 | 0.003% | 1 | 0.125% |
| 1507 | MAHISMATI NAGRIK SAHAKARI BANK LTD., MAN | 61 | 0 | 0.000% | 0 | |
| 1508 | MAHOBBA URBAN CO-OPERATIVE BANK LTD., MA | 2,771 | 1 | 0.036% | 0 | 0.000% |
| 1509 | MAINPURI DISTT CO OPERATIVE BANK LIMITED | 72 | 0 | 0.000% | 0 | |
| 1510 | MAITREYA CAPITAL AND BUSINESS SERVICES PRI | 42,796 | 14 | 0.033% | 0 | 0.000% |
| 1511 | MAJENTA HOLDINGS PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 1512 | MAJESTIC LEASING COMPANY PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 1513 | MAJESTIC SALES PROMOTINS PRIVATE LIMITED | 20 | 0 | 0.000% | 0 | |
| 1514 | MAKE EASY FINANCE LIMITED | 3,315 | 1 | 0.030% | 0 | 0.000% |
| 1515 | MAKRO LEASE PRIVATE LIMITED, JALANDHAR | 12 | 0 | 0.000% | 0 | |
| 1516 | MALDA DISTRICT CENTRAL CO-OPERATIVE BANK | 70,004 | 30 | 0.043% | 1 | 3.333% |
| 1517 | MALINDO FINANCE PRIVATE LIMITED | 816 | 4 | 0.490% | 0 | 0.000% |
| 1518 | MALOO FINVEST SERVICES PRIVATE LIMITED | 5,168 | 0 | 0.000% | 0 | |
| 1519 | MALVIYA URBAN CO-OPERATIVE BANK LTD. | 4,175 | 9 | 0.216% | 0 | 0.000% |
| 1520 | MALWA (LUDHIANA) MOTOR FINANCE LIMITED | 1 | 0 | 0.000% | 0 | |
| 1521 | MALWA LEASING AND CREDITS PRIVATE LIMITED | 50 | 0 | 0.000% | 0 | |
| 1522 | MAMASAHEB PAWAR SATYAVIJAY CO-OPERATIVE | 128,560 | 12 | 0.009% | 8 | 66.667% |
| 1523 | MAMTA HOUSING FINANCE COMPANY PRIVATE L | 6,474 | 0 | 0.000% | 0 | |
| 1524 | MANAN FINANCIAL SERVICES PVT LTD. | 0 | 3 | | 0 | 0.000% |
| 1525 | MANAPPURAM ASSET FINANCE LIMITED | 743,632 | 117 | 0.016% | 2 | 1.709% |

| | | | | | | |
|------|---|------------|-------|--------|----|--------|
| 1526 | MANAPPURAM FINANCE LIMITED | 63,480,404 | 4,593 | 0.007% | 13 | 0.283% |
| 1527 | MANAPPURAM HOME FINANCE LIMITED | 1,529,700 | 47 | 0.003% | 0 | 0.000% |
| 1528 | MANASVI CAPITAL PVT LTD | 17,412 | 1 | 0.006% | 0 | 0.000% |
| 1529 | MANBA FINANCE LTD | 2,030,175 | 219 | 0.011% | 0 | 0.000% |
| 1530 | MANDAL NAGARIK SAHAKARI BANK LTD. | 23,642 | 0 | 0.000% | 0 | |
| 1531 | MANDESHI MAHILA SAHAKARI BANK LTD., MHAS | 104,419 | 3 | 0.003% | 0 | 0.000% |
| 1532 | MANDVA ESTATE DEVELOPMENT AND INVESTME | 116 | 0 | 0.000% | 0 | |
| 1533 | MANGAL CO-OPERATIVE BANK LIMITED | 730 | 0 | 0.000% | 0 | |
| 1534 | MANGAL CREDIT AND FINCORP LIMITED | 83,598 | 23 | 0.028% | 0 | 0.000% |
| 1535 | MANGAL KESHAV CAPITAL LIMITED | 1 | 0 | 0.000% | 0 | |
| 1536 | MANGAL VEHICLE FINANCE PRIVATE LIMITED | 26,548 | 0 | 0.000% | 0 | |
| 1537 | MANGALA INFIN LIMITED | 19,309 | 4 | 0.021% | 0 | 0.000% |
| 1538 | MANGALAM INDUSTRIAL FINANCE LIMITED | 979 | 0 | 0.000% | 0 | |
| 1539 | MANGALDAI NAGAR SAMABAI BANK LTD., MANG | 4,699 | 1 | 0.021% | 0 | 0.000% |
| 1540 | MANGLAMBALAJEE FINANCE LIMITED | 9,232 | 1 | 0.011% | 0 | 0.000% |
| 1541 | MANHAR FINANCE PRIVATE LIMITED | 540 | 1 | 0.185% | 0 | 0.000% |
| 1542 | MANIBHAVNAM HOME FINANCE INDIA PRIVATE | 108,787 | 3 | 0.003% | 0 | 0.000% |
| 1543 | MANIKARAN CREDIT AND LEASING COMPANY PR | 26,376 | 51 | 0.193% | 0 | 0.000% |
| 1544 | MANIMUDRA VINCOM PRIVATE LIMITED | 380 | 0 | 0.000% | 0 | |
| 1545 | MANINAGAR CO-OPERATIVE BANK LIMITED | 12,241 | 1 | 0.008% | 0 | 0.000% |
| 1546 | MANIPAL CO-OPERATIVE BANK LTD., | 7,687 | 1 | 0.013% | 0 | 0.000% |
| 1547 | MANIPAL HOUSING FINANCE SYNDICATE LIMITED | 422,751 | 22 | 0.005% | 2 | 9.091% |
| 1548 | MANIPUR RURAL BANK | 482,626 | 11 | 0.002% | 0 | 0.000% |
| 1549 | MANIPUR STATE CO-OPERATIVE BANK LTD., MAN | 184 | 0 | 0.000% | 0 | |
| 1550 | MANJIRA FINANCE PRIVATE LIMITED | 4,260 | 0 | 0.000% | 0 | |
| 1551 | MANMANDIR COOPERATIVE BANK LTD.,VITA | 46,157 | 5 | 0.011% | 0 | 0.000% |
| 1552 | MANNA KRISHNA INVESTMENTS PRIVATE LIMITE | 20 | 0 | 0.000% | 0 | |
| 1553 | MANORAMA URBAN CO-OPERATIVE BANK LTD, S | 36,121 | 0 | 0.000% | 0 | |
| 1554 | MANORANJAN GRAH LIMITED | 9,266 | 8 | 0.086% | 0 | 0.000% |
| 1555 | MANSA MATA FINANCE PRIVATE LIMITED | 6 | 0 | 0.000% | 0 | |
| 1556 | MANSING CO-OPERATIVE BANK LTD., DUDHONDI | 18,431 | 1 | 0.005% | 0 | 0.000% |
| 1557 | MANSOON TRADING CO. LTD. | 91 | 0 | 0.000% | 0 | |
| 1558 | MANVI PATTANA SOUHARDA SAHAKARI BANK NI | 101,616 | 9 | 0.009% | 0 | 0.000% |
| 1559 | MANWATH URBAN COOPERATIVE BANK LTD., MA | 6,743 | 0 | 0.000% | 0 | |
| 1560 | MARATHA CO-OPERATIVE BANK LTD. BELGAUM | 60,311 | 2 | 0.003% | 0 | 0.000% |
| 1561 | MARCHANTS' CO-OPERATIVE BANK LTD.,TIPTUR | 4,585 | 0 | 0.000% | 0 | |
| 1562 | MARG TECHNO- PROJECTS LIMITED | 4,664 | 1 | 0.021% | 0 | 0.000% |
| 1563 | MARIVIL FINANCE LIMITED | 17,855 | 0 | 0.000% | 0 | |
| 1564 | MARKANDEY NAGARI SAHAKARI BANK LTD.NAND | 18,349 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|---|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 1565 | MARS FINCOM PRIVATE LIMITED | 16 | 0 | 0.000% | 0 | |
| 1566 | MARTINA DEVELOPERS & FINCON (P) LTD | 31 | 0 | 0.000% | 0 | |
| 1567 | MARUNA EXPORTS PRIVATE LIMITED | 59 | 0 | 0.000% | 0 | |
| 1568 | MARUTI COUNTRYWIDE AUTO FINANCIAL SERVI | 0 | 2 | | 0 | 0.000% |
| 1569 | MARWADI FINLEASE PRIVATE LIMITED | 1,976 | 0 | 0.000% | 0 | |
| 1570 | MARYADA BARTER PRIVATE LIMITED | 74 | 0 | 0.000% | 0 | |
| 1571 | MAS FINANCIAL SERVICES LIMITED | 7,092,674 | 1,754 | 0.025% | 5 | 0.285% |
| 1572 | MAS RURAL HOUSING & MORTGAGE FINANCE LI | 115,397 | 5 | 0.004% | 0 | 0.000% |
| 1573 | MASCOT PROJECTS PRIVATE LIMITED | 34,374 | 5 | 0.015% | 0 | 0.000% |

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|------|--|-----------|-----|---------|---|----------|
| 1574 | MASHREQ BANK PSC | 47 | 0 | 0.000% | 0 | |
| 1575 | MASSFIN LENDING SERVICES PRIVATE LIMITED | 357 | 0 | 0.000% | 0 | |
| 1576 | MASTER TRUST LIMITED | 2,020 | 1 | 0.050% | 0 | 0.000% |
| 1577 | MATRIX FINANCERS LIMITED | 336 | 0 | 0.000% | 0 | |
| 1578 | MATRIX FINBIZ PRIVATE LIMITED | 7,157 | 0 | 0.000% | 0 | |
| 1579 | MATRU FINANCIAL SERVICES LIMITED | 2,982 | 0 | 0.000% | 0 | |
| 1580 | MATSYA FINCAP PRIVATE LIMITED | 3,287 | 6 | 0.183% | 1 | 16.667% |
| 1581 | MAVERICK FINANCIAL SERVICES PRIVATE LIMITED | 161 | 0 | 0.000% | 0 | |
| 1582 | MAXEMO CAPITAL SERVICES PRIVATE LIMITED | 3,291 | 2 | 0.061% | 0 | 0.000% |
| 1583 | MAXIMAL FINANCE & INVESTMENTS LIMITED | 47,254 | 2 | 0.004% | 0 | 0.000% |
| 1584 | MAXIMUS ARC LIMITED | 195 | 0 | 0.000% | 0 | |
| 1585 | MAXVALUE CREDITS AND INVESTMENTS LIMITED | 4,446,554 | 27 | 0.001% | 3 | 11.111% |
| 1586 | MAYUKH CONSTRUCTION PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 1587 | MAYURBHANJ CENTRAL CO-OPERATIVE BANK LT | 82,254 | 1 | 0.001% | 0 | 0.000% |
| 1588 | MDFC FINANCIERS PRIVATE LIMITED | 137,593 | 11 | 0.008% | 0 | 0.000% |
| 1589 | MEENAKSHI MERCANTILES LIMITED | 15 | 0 | 0.000% | 0 | |
| 1590 | MEENAKSHI STEEL INDUSTRIES LIMITED | 211 | 0 | 0.000% | 0 | |
| 1591 | MEET FINANCE PRIVATE LIMITED | 0 | 7 | | 0 | 0.000% |
| 1592 | MEGH SECURITIES PRIVATE LIMITED | 4 | 0 | 0.000% | 0 | |
| 1593 | MEGHA FINLOAN PRIVATE LIMITED | 74 | 23 | 31.081% | 1 | 4.348% |
| 1594 | MEGHA HOLDINGS PRIVATE LIMITED | 107,507 | 33 | 0.031% | 0 | 0.000% |
| 1595 | MEGHALAYA RURAL BANK | 780,688 | 21 | 0.003% | 1 | 4.762% |
| 1596 | MEGHANA CORPORATES PRIVATE LIMITED | 7 | 0 | 0.000% | 0 | |
| 1597 | MEGHDOOT MERCANTILE PRIVATE LIMITED | 0 | 12 | | 0 | 0.000% |
| 1598 | MELKER FINANCE AND LEASING PRIVATE LIMITED | 4,915 | 0 | 0.000% | 0 | |
| 1599 | MENTOR FINMART PRIVATE LIMITED | 10,649 | 4 | 0.038% | 1 | 25.000% |
| 1600 | MENTOR HOME LOANS INDIA LIMITED | 132,676 | 59 | 0.044% | 2 | 3.390% |
| 1601 | MERCEDES-BENZ FINANCIAL SERVICES INDIA PVT | 612,211 | 106 | 0.017% | 2 | 1.887% |
| 1602 | MERCHANTS' LIBERAL CO-OPERATIVE BANK LTD., | 7,691 | 0 | 0.000% | 0 | |
| 1603 | MERIT CREDIT INFORMATION LIMITED | 140 | 0 | 0.000% | 0 | |
| 1604 | MERLIN ENCLAVES PRIVATE LIMITED | 48 | 0 | 0.000% | 0 | |
| 1605 | MERLIN HOLDINGS PRIVATE LIMITED | 57 | 1 | 1.754% | 0 | 0.000% |
| 1606 | METAFIN CLEANTECH FINANCE PRIVATE LIMITED | 37,523 | 5 | 0.013% | 0 | 0.000% |
| 1607 | METMIN FINANCE & HOLDINGS PRIVATE LIMITED | 9 | 0 | 0.000% | 0 | |
| 1608 | METMIN INVESTMENT & TRADING PRIVATE LIMI | 12 | 0 | 0.000% | 0 | |
| 1609 | METROCITY FINANCE PRIVATE LIMITED | 36,399 | 1 | 0.003% | 0 | 0.000% |
| 1610 | MEXMON FINANCIALS PRIVATE LIMITED | 1,946 | 2 | 0.103% | 0 | 0.000% |
| 1611 | MGC FINANCE PRIVATE LIMITED | 28,602 | 0 | 0.000% | 0 | |
| 1612 | MICRO GREEN HOUSING FINANCE PRIVATE LIMIT | 5,289 | 1 | 0.019% | 0 | 0.000% |
| 1613 | MICRO HOUSING FINANCE CORPORATION LTD | 0 | 1 | | 0 | 0.000% |
| 1614 | MICRO UNITS DEVELOPMENT & REFINANCE AGE | 532 | 1 | 0.188% | 1 | 100.000% |
| 1615 | MIDKOT INVESTMENTS PRIVATE LIMITED | 208 | 0 | 0.000% | 0 | |
| 1616 | MIDLAND MICROFIN LIMITED | 0 | 3 | | 0 | 0.000% |
| 1617 | MIKHAEL CAPITALIZE PRIVATE LIMITED | 8,896 | 0 | 0.000% | 0 | |
| 1618 | MILESTONE FINSTOCK PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 1619 | MILKY INVESTMENT AND TRADING COMPANY | 44 | 0 | 0.000% | 0 | |
| 1620 | MILLENNIUM HOLDINGS PRIVATE LIMITED | 10 | 0 | 0.000% | 0 | |
| 1621 | MINERVA CAPITAL PRIVATE LIMITED | 2,174 | 1 | 0.046% | 0 | 0.000% |
| 1622 | MINI BUILDERS PVT LTD | 159 | 0 | 0.000% | 0 | |
| 1623 | MINTIFI FINSERVE PRIVATE LIMITED | 1,062,810 | 607 | 0.057% | 2 | 0.329% |
| 1624 | MINTWALK FINTECH SERVICES PRIVATE LIMITED | 14,542 | 47 | 0.323% | 1 | 2.128% |
| 1625 | MIRAE ASSET FINANCIAL SERVICES (INDIA) PRIVA | 1,154,213 | 396 | 0.034% | 2 | 0.505% |
| 1626 | MITRATA INCLUSIVE FINANCIAL SERVICES LIMITE | 2,226 | 0 | 0.000% | 0 | |
| 1627 | MITRON CAPITAL PRIVATE LIMITED | 27,676 | 15 | 0.054% | 0 | 0.000% |
| 1628 | MITTAL FINSEC PRIVATE LIMITED | 25,652 | 6 | 0.023% | 0 | 0.000% |
| 1629 | MIZORAM CO-OPERATIVE APEX BANK LTD. | 233,833 | 24 | 0.010% | 0 | 0.000% |

| | | | | | | |
|------|----------------------------|---------|----|--------|---|--------|
| 1630 | MIZORAM RURAL BANK | 877,833 | 16 | 0.002% | 0 | 0.000% |
| 1631 | MIZUHO BANK LIMITED | 3,912 | 0 | 0.000% | 0 | |
| 1632 | MKVENTURES CAPITAL LIMITED | 12 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 1633 | MODEL CO-OP BANK LTD | 47,514 | 10 | 0.021% | 2 | 20.000% |
| 1634 | MODEL CO-OPERATIVE URBAN BANK LIMITED,DI | 4,464 | 0 | 0.000% | 0 | |
| 1635 | MODERN CREDIT PRIVATE LIMITED | 393 | 6 | 1.527% | 1 | 16.667% |
| 1636 | MOGAVEERA CO-OPERATIVE BANK LTD., BOMBA | 77,757 | 10 | 0.013% | 0 | 0.000% |
| 1637 | MOGUL FINANCE PVT. LTD. | 9,147 | 3 | 0.033% | 1 | 33.333% |
| 1638 | MOHAM CAPITAL PRIVATE LIMITED | 107,020 | 9 | 0.008% | 0 | 0.000% |
| 1639 | MOHTA CAPITAL PRIVATE LIMITED | 22 | 0 | 0.000% | 0 | |
| 1640 | MONALISHA MANAGEMENT PRIVATE LIMITED | 20 | 0 | 0.000% | 0 | |
| 1641 | MONARCH LEAFIN LIMITED | 17,366 | 3 | 0.017% | 0 | 0.000% |
| 1642 | MONARCH NETWORTH FINSERV PRIVATE LIMITE | 942 | 9 | 0.955% | 0 | 0.000% |
| 1643 | MONEDO FINANCIAL SERVICES PRIVATE LIMITED | 122,363 | 82 | 0.067% | 0 | 0.000% |
| 1644 | MONEXO FINTECH PRIVATE LIMITED | 39,849 | 87 | 0.218% | 0 | 0.000% |
| 1645 | MONEY GROWTH INVESTMENT AND CONSULTAN | 21 | 0 | 0.000% | 0 | |
| 1646 | MONEY2ME FINANCE PRIVATE LIMITED | 118,938 | 33 | 0.028% | 0 | 0.000% |
| 1647 | MONEYBOXX FINANCE LIMITED | 1,447,011 | 61 | 0.004% | 0 | 0.000% |
| 1648 | MONEYGEAR FINTECH PRIVATE LIMITED | 76,976 | 14 | 0.018% | 0 | 0.000% |
| 1649 | MONEYPLUS FINANCIAL SERVICES PRIVATE LIMIT | 37,108 | 8 | 0.022% | 0 | 0.000% |
| 1650 | MONEYWISE FINANCIAL SERVICES PVT. LTD. | 149,287 | 490 | 0.328% | 3 | 0.612% |
| 1651 | MONEYX FINSERVE PVT LTD | 1,438 | 2 | 0.139% | 0 | 0.000% |
| 1652 | MONIKA BUILDERS AND FINCON PRIVATE LIMITE | 28 | 0 | 0.000% | 0 | |
| 1653 | MONK CAPITAL PRIVATE LIMITED | 21,230 | 7 | 0.033% | 0 | 0.000% |
| 1654 | MORADABAD ZILA SAHKARI BANK LTD. | 8,791 | 10 | 0.114% | 0 | 0.000% |
| 1655 | MORNING DUE FINANCE PRIVATE LIMITED | 65 | 0 | 0.000% | 0 | |
| 1656 | MOSURACHI INDIA FINANCE PRIVATE LIMITED | 5,717 | 0 | 0.000% | 0 | |
| 1657 | MOTI URBAN CO-OPERATIVE BANK LTD., TALODA | 13,504 | 2 | 0.015% | 1 | 50.000% |
| 1658 | MOTILAL OSWAL FINVEST LIMITED | 74,860 | 12 | 0.016% | 2 | 16.667% |
| 1659 | MOTILAL OSWAL HOME FINANCE LIMITED | 1,809,504 | 101 | 0.006% | 0 | 0.000% |
| 1660 | MOTIRAM AGRAWAL JALNA MERCHANTS CO-OP | 52,215 | 9 | 0.017% | 0 | 0.000% |
| 1661 | MOULIN COMMERCIAL LIMITED | 9 | 0 | 0.000% | 0 | |
| 1662 | MOUNT INTRA FINANCE PRIVATE LIMITED | 6 | 0 | 0.000% | 0 | |
| 1663 | MPEE FINANCE PRIVATE LIMITED | 46,449 | 0 | 0.000% | 0 | |
| 1664 | MPOCKET FINANCIAL SERVICES PRIVATE LIMITED | 187,663,905 | 38,686 | 0.021% | 157 | 0.406% |
| 1665 | MS CHAPLOT INVESTMENTS PRIVATE LIMITED | 30,231 | 7 | 0.023% | 1 | 14.286% |
| 1666 | MS. FINCAP PRIVATE LIMITED | 164,546 | 28 | 0.017% | 0 | 0.000% |
| 1667 | MSFIN CREDIT PRIVATE LIMITED | 13,599 | 11 | 0.081% | 1 | 9.091% |
| 1668 | MUFG BANK LTD. | 8,848 | 2 | 0.023% | 0 | 0.000% |
| 1669 | MUFIN GREEN FINANCE LIMITED | 652,404 | 73 | 0.011% | 5 | 6.849% |
| 1670 | MUGBERIA CENTRAL CO-OPERATIVE BANK LTD.,P | 544,605 | 12 | 0.002% | 0 | 0.000% |
| 1671 | MUKESH BABU FINANCIAL SERVICES LTD. | 255 | 0 | 0.000% | 0 | |
| 1672 | MUKUND SECURITY AND INVESTMENT LIMITED | 9 | 0 | 0.000% | 0 | |
| 1673 | MUKUT FINVEST PROPERTIES PRIVATE LIMITED | 10,083 | 4 | 0.040% | 0 | 0.000% |
| 1674 | MULA SAHAKARI BANK LTD. | 1,538 | 0 | 0.000% | 0 | |
| 1675 | MULAMOOTIL FINANCIERS LIMITED | 549,385 | 20 | 0.004% | 1 | 5.000% |
| 1676 | MULTI-ACT TRADE AND INVESTMENTS PRIVATE L | 7 | 0 | 0.000% | 0 | |
| 1677 | MULTILINE SHARE MERCANTILE PRIVATE LIMITED | 12,666 | 1 | 0.008% | 0 | 0.000% |
| 1678 | MUMBAI DISTRICT CENTRAL CO-OP. BANK LTD. | 200,953 | 52 | 0.026% | 12 | 23.077% |
| 1679 | MUNDHRA FISCAL SERVICES PRIVATE LIMITED | 361 | 0 | 0.000% | 0 | |

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|------|--|-------------|--------|--------|-----|---------|
| 1680 | MURLI IMPEX PRIVATE LIMITED | 53 | 0 | 0.000% | 0 | |
| 1681 | MURSHIDABAD DISTRICT CENTRAL CO-OPERATIV | 10,570 | 4 | 0.038% | 0 | 0.000% |
| 1682 | MUTHA GOLD FINANCE PRIVATE LIMITED | 87,425 | 0 | 0.000% | 0 | |
| 1683 | MUTHOOT CAPITAL SERVICES LTD | 9,658,940 | 459 | 0.005% | 1 | 0.218% |
| 1684 | MUTHOOT FINANCE LIMITED (FORMERLY MUTH | 117,070,731 | 10,855 | 0.009% | 114 | 1.050% |
| 1685 | MUTHOOT FINCORP LIMITED | 44,443,124 | 2,462 | 0.006% | 15 | 0.609% |
| 1686 | MUTHOOT HOMEFIN (INDIA) LIMITED | 337,288 | 37 | 0.011% | 3 | 8.108% |
| 1687 | MUTHOOT HOUSING FINANCE COMPANY LIMITE | 838,503 | 28 | 0.003% | 0 | 0.000% |
| 1688 | MUTHOOT MERCANTILE LIMITED | 568,478 | 31 | 0.005% | 4 | 12.903% |
| 1689 | MUTHOOT MICROFIN LIMITED | 8,407,236 | 34 | 0.000% | 0 | 0.000% |
| 1690 | MUTHOOT MONEY LIMITED | 2,518,687 | 55 | 0.002% | 0 | 0.000% |
| 1691 | MUTHOOT VEHICLE & ASSET FINANCE LTD. | 654,415 | 29 | 0.004% | 0 | 0.000% |
| 1692 | MUTHOOTU MINI FINANCIERS LIMITED | 2,635,503 | 254 | 0.010% | 1 | 0.394% |
| 1693 | MUZAFFARNAGAR DISTRICT CO-OPERATIVE BAN | 13,365 | 1 | 0.007% | 0 | 0.000% |
| 1694 | MY FINANCE CLUB LIMITED | 93,962 | 12 | 0.013% | 1 | 8.333% |
| 1695 | MYNAKAM GENERAL FINANCE PRIVATE LIMITED | 89,829 | 0 | 0.000% | 0 | |
| 1696 | MYND SOLUTIONS PRIVATE LIMITED | 0 | 6 | | 0 | 0.000% |
| 1697 | MYSORE MERCHANTS' CO-OPERATIVE BANK LTD. | 36,714 | 0 | 0.000% | 0 | |
| 1698 | MYSORE ZILLA MAHILA SAHAKARA BANK NIYAMI | 5,175 | 19 | 0.367% | 1 | 5.263% |
| 1699 | N K A FINANCIAL SERVICES PRIVATE LIMITED | 70 | 0 | 0.000% | 0 | |
| 1700 | N M FINANCIERS PRIVATE LIMITED | 351,887 | 80 | 0.023% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|---|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 1701 | N S M K INVESTMENT PRIVATE LIMITED | 1,864 | 13 | 0.697% | 1 | 7.692% |
| 1702 | NABAGRAM PEOPLE'S CO-OPERATIVE CREDIT BA | 5,119 | 0 | 0.000% | 0 | |
| 1703 | NABFINS LIMITED | 386 | 0 | 0.000% | 0 | |
| 1704 | NABKISAN FINANCE LIMITED | 8,627 | 10 | 0.116% | 0 | 0.000% |
| 1705 | NABSAMRUDDHI FINANCE LIMITED | 1,569 | 0 | 0.000% | 0 | |
| 1706 | NADIA DISTRICT CENTRAL COOPERATIVE BANK LT | 55,121 | 29 | 0.053% | 1 | 3.448% |
| 1707 | NAGA DHUNSERI GROUP LTD. | 10 | 0 | 0.000% | 0 | |
| 1708 | NAGALAND RURAL BANK | 37,716 | 7 | 0.019% | 2 | 28.571% |
| 1709 | NAGAR SAHAKARI BANK LTD , ETAWAH | 1,120 | 0 | 0.000% | 0 | |
| 1710 | NAGAR SAHAKARI BANK LTD., MAHARAJGANJ, U. | 8,302 | 8 | 0.096% | 0 | 0.000% |
| 1711 | NAGAR URBAN CO-OPERATIVE BANK LTD. | 0 | 8 | | 0 | 0.000% |
| 1712 | NAGAR VIKAS SAHKARI BANK LIMITED., HARDOI | 11,512 | 9 | 0.078% | 3 | 33.333% |
| 1713 | NAGARIK SAHAKARI BANK LTD. DURG | 16,663 | 0 | 0.000% | 0 | |
| 1714 | NAGARIK SAHAKARI BANK LTD; BHIWANDI | 14,727 | 0 | 0.000% | 0 | |
| 1715 | NAGARIK SAHAKARI BANK MARYADIT GWALIOR | 66,988 | 4 | 0.006% | 0 | 0.000% |
| 1716 | NAGARIK SAHAKARI BANK MARYADIT RAJGARH B | 1,836 | 0 | 0.000% | 0 | |
| 1717 | NAGARIK SAMABAY BANK LTD.GUWAHATI | 21,272 | 17 | 0.080% | 0 | 0.000% |
| 1718 | NAGPUR URBAN CO-OPERATIVE BANK LTD. | 9,473 | 4 | 0.042% | 0 | 0.000% |
| 1719 | NAGINA URBAN COOPERATIVE BANK LIMITED , N | 4,077 | 0 | 0.000% | 0 | |
| 1720 | NAGNATH URBAN CO-OPERATIVE BANK LTD. HIN | 32,768 | 1 | 0.003% | 0 | 0.000% |
| 1721 | NAGPUR MAHANAGAR PALIKA KARMACHARI SA | 14,761 | 1 | 0.007% | 0 | 0.000% |
| 1722 | NAGPUR NAGARIK SAHAKARI BANK LTD | 295,448 | 55 | 0.019% | 0 | 0.000% |
| 1723 | NAGRIK SAHAKARI BANK LIMITED RAIPUR (CHHA | 1,056 | 0 | 0.000% | 0 | |
| 1724 | NAGRIK SAHAKARI BANK LTD., BABRA , DIST. AM | 2,067 | 0 | 0.000% | 0 | |
| 1725 | NAGRIK SAHAKARI BANK LTD., LUCKNOW | 672 | 0 | 0.000% | 0 | |
| 1726 | NAGRIK SAHAKARI BANK MARYADIT,JAGDALPUR. | 560 | 3 | 0.536% | 0 | 0.000% |
| 1727 | NAGRIK SAHAKARI BANK MARYADIT,VIDISHA(M.P | 15,992 | 5 | 0.031% | 0 | 0.000% |
| 1728 | NAHAR CAPITAL AND FINANCIAL SERVICES LIMIT | 25 | 0 | 0.000% | 0 | |

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|------|--|---------|-------|------------|-----|---------|
| 1729 | NAHAR CREDITS PRIVATE LIMITED | 13 | 7,145 | 54961.538% | 292 | 4.087% |
| 1730 | NAINI FINCAP LIMITED | 19,042 | 12 | 0.063% | 0 | 0.000% |
| 1731 | NAINITAL ZILA SAHAKARI BANK LTD (NAINITAL DI | 214,366 | 23 | 0.011% | 3 | 13.043% |
| 1732 | NALBARI URBAN CO-OPERATIVE BANK LTD, NALB | 6,062 | 0 | 0.000% | 0 | |
| 1733 | NALIN LEASE FINANCE LIMITED | 68,761 | 8 | 0.012% | 0 | 0.000% |
| 1734 | NAMAKKAL ANDAVAR BUSINESS CREDITS LIMITE | 42 | 0 | 0.000% | 0 | |
| 1735 | NAMASTE MANAGEMENT PVT LTD | 31 | 0 | 0.000% | 0 | |
| 1736 | NAMDEV FINVEST PRIVATE LIMITED | 722,742 | 109 | 0.015% | 1 | 0.917% |
| 1737 | NAMDEV LEASING & FINANCE PVT. LTD | 8,068 | 0 | 0.000% | 0 | |
| 1738 | NANAYASURABHI AFFORDABLE HOUSING FINAN | 2,892 | 0 | 0.000% | 0 | |
| 1739 | NANDANI SAHAKARI BANK LTD. (KOLHAPUR) | 116,557 | 2 | 0.002% | 0 | 0.000% |
| 1740 | NANDURBAR MERCHANTS CO-OPERATIVE BANK | 36,736 | 0 | 0.000% | 0 | |
| 1741 | NANDWANA FINANCE PRIVATE LIMITED | 230 | 0 | 0.000% | 0 | |
| 1742 | NANDWANI FINANCE AND INVESTMENT PVT LTD | 33 | 0 | 0.000% | 0 | |
| 1743 | NAP MOTORS AND FINANCE PRIVATE LIMITED | 1,916 | 2 | 0.104% | 0 | 0.000% |
| 1744 | NARAINSONS INVESTMENTS FINANCE CONSULTA | 308,542 | 311 | 0.101% | 7 | 2.251% |
| 1745 | NARANTAK DEALCOMM LIMITED | 256 | 0 | 0.000% | 0 | |
| 1746 | NARAYANA GURU URBAN CO-OPERATIVE BANK L | 0 | 6 | | 1 | 16.667% |
| 1747 | NARBHERAM FINANCE CO. LTD. | 0 | 1 | | 0 | 0.000% |
| 1748 | NARENDRA FINANCE COMPANY PRIVATE LIMITED | 79,490 | 5 | 0.006% | 0 | 0.000% |
| 1749 | NARNAUNDIA FINANCIAL SERVICES PRIVATE LIMI | 808 | 0 | 0.000% | 0 | |
| 1750 | NARODA NAGRIK COOPERATIVE BANK LTD., AHM | 47,381 | 6 | 0.013% | 5 | 83.333% |
| 1751 | NAROTTAMKA MERCANTILE PRIVATE LIMITED | 42 | 0 | 0.000% | 0 | |
| 1752 | NASHIK ZILHA SARKARI AND PARISHAD KARMAC | 126,514 | 5 | 0.004% | 1 | 20.000% |
| 1753 | NASIK DISTRICT CENTRAL CO-OPERATIVE BANK LI | 214,235 | 4 | 0.002% | 0 | 0.000% |
| 1754 | NASIK DISTRICT INDUSTRIAL AND MERCANTILE C | 4,075 | 0 | 0.000% | 0 | |
| 1755 | NASIK FINANCE PVT. LTD. | 52,461 | 9 | 0.017% | 1 | 11.111% |
| 1756 | NATIONAL ASSET RECONSTRUCTION COMPANY LI | 7,083 | 54 | 0.762% | 0 | 0.000% |
| 1757 | NATIONAL BANK FOR FINANCING INFRASTRUCTU | 0 | 1 | | 0 | 0.000% |
| 1758 | NATIONAL HOUSING BANK | 47 | 0 | 0.000% | 0 | |
| 1759 | NATIONAL INSURANCE EMPLOYEES' CO-OPERATI | 6,795 | 0 | 0.000% | 0 | |
| 1760 | NATIONAL SKILL DEVELOPMENT CORPORATION P | 10,331 | 3 | 0.029% | 0 | 0.000% |
| 1761 | NATIONAL TRUST HOUSING FINANCE LIMITED | 0 | 2 | | 0 | 0.000% |
| 1762 | NATIONAL URBAN CO-OPERATIVE BANK LIMITED | 76 | 3 | 3.947% | 0 | 0.000% |
| 1763 | NATIONAL URBAN CO-OPERATIVE BANK LTD., DE | 303 | 0 | 0.000% | 0 | |
| 1764 | NATIONALBANK FOR AGRICULTURE AND RURAL | 3,219 | 6 | 0.186% | 0 | 0.000% |
| 1765 | NATWEST MARKETS PLC | 142 | 168 | 118.310% | 1 | 0.595% |
| 1766 | NAVABHARAT CO-OPERATIVE URBAN BANK LTD. | 1,937 | 0 | 0.000% | 0 | |
| 1767 | NAVADHAN CAPITAL PRIVATE LTD | 556,777 | 4 | 0.001% | 0 | 0.000% |
| 1768 | NAVANAGARA URBAN CO-OPERATIVE BANK LTD | 117,531 | 21 | 0.018% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|---------------------------------------|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 1769 | NAVARATHNA FINANCIAL SERVICES LIMITED | 0 | 8 | | 0 | 0.000% |
| 1770 | NAVARATHNA HOUSING FINANCE LIMITED | 34,507 | 2 | 0.006% | 1 | 50.000% |
| 1771 | NAVDEEP INVESTMENT PRIVATE LIMITED | 2 | 0 | 0.000% | 0 | |
| 1772 | NAVI FINSERV LIMITED | 18,871,927 | 24,257 | 0.129% | 212 | 0.874% |
| 1773 | NAVI FINSERV PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 1774 | NAVI MUMBAI CO-OPERATIVE BANK LTD | 76,339 | 23 | 0.030% | 0 | 0.000% |
| 1775 | NAVILAN MERCHANTS PRIVATE LIMITED | 194 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|---|------------|-------|--------|----|----------|
| 1776 | NAVIN BROS. PRIVATE LIMITED | 0 | 14 | | 0 | 0.000% |
| 1777 | NAVSARJAN INDSUTRIAL COOPERATIVE BANK LT | 10,021 | 2 | 0.020% | 0 | 0.000% |
| 1778 | NAWANAGAR CO-OPERATIVE BANK LTD. | 48,844 | 1 | 0.002% | 0 | 0.000% |
| 1779 | NAWNEET MARKETING PRIVATE LIMITED | 3 | 0 | 0.000% | 0 | |
| 1780 | NCML FINANCE PRIVATE LIMITED | 893 | 4 | 0.448% | 0 | 0.000% |
| 1781 | NDX P2P PRIVATE LIMITED | 23,073,252 | 9,552 | 0.041% | 26 | 0.272% |
| 1782 | NEDUMPILLIL FINANCIAL COMPANY LIMITED | 0 | 3 | | 0 | 0.000% |
| 1783 | NEELA KRISHNA CO-OPERATIVE URBAN BANK LT | 1,053 | 0 | 0.000% | 0 | |
| 1784 | NEELGAGAN FINANCE LIMITED | 1,120 | 0 | 0.000% | 0 | |
| 1785 | NEELKANTH COOPERATIVE BANK LTD., SOLAPUR | 19,635 | 3 | 0.015% | 3 | 100.000% |
| 1786 | NEELKANTH FINBUILD LIMITED | 6 | | | | |
| 1787 | NEENDOOR HIRE PURCHASE AND CREDITS PRIVA | 800 | 0 | 0.000% | 0 | |
| 1788 | NEEV CREDIT LIMITED | 34,209 | 20 | 0.058% | 0 | 0.000% |
| 1789 | NEGOLICE INDIA LIMITED | 4 | 0 | 0.000% | 0 | |
| 1790 | NEIL INDUSTRIES LIMITED | 62 | 0 | 0.000% | 0 | |
| 1791 | NEOGROWTH CREDIT PRIVATE LIMITED | 858,581 | 558 | 0.065% | 4 | 0.717% |
| 1792 | NEOWORTH COMMERCIAL PRIVATE LIMITED | 11 | 0 | 0.000% | 0 | |
| 1793 | NETAFIM AGRICULTURAL FINANCING AGENCY PV | 4,989 | 11 | 0.221% | 0 | 0.000% |
| 1794 | NETZERO FINANCE PRIVATE LIMITED | 12,071 | 0 | 0.000% | 0 | |
| 1795 | NEUZEN FINANCE PRIVATE LIMITED | 954 | 0 | 0.000% | 0 | |
| 1796 | NEW INDIA CO-OPERATIVE BANK LTD | 235,636 | 36 | 0.015% | 2 | 5.556% |
| 1797 | NEWTAP FINANCE PRIVATE LIMITED | 2,927,310 | 629 | 0.021% | 0 | 0.000% |
| 1798 | NEZONE TRADERS PRIVATE LIMITED | 55 | 0 | 0.000% | 0 | |
| 1799 | NICE FINANCE AND LEASING PRIVATE LIMITED | 1,921 | 3 | 0.156% | 1 | 33.333% |
| 1800 | NIDHI CO-OPERATIVE BANK LTD. | 27,702 | 0 | 0.000% | 0 | |
| 1801 | NIDHI LAKSHMI FINANCE PRIVATE LIMITED | 15,782 | 15 | 0.095% | 3 | 20.000% |
| 1802 | NIDO HOME FINANCE LIMITED | 576,546 | 84 | 0.015% | 0 | 0.000% |
| 1803 | NIIF INFRASTRUCTURE FINANCE LIMITED | 2,404 | 0 | 0.000% | 0 | |
| 1804 | NIKITA RESOURCES PRIVATE LTD. | 126 | 0 | 0.000% | 0 | |
| 1805 | NIKON COMMERCIAL PRIVATE LIMITED | 57 | 0 | 0.000% | 0 | |
| 1806 | NIKON FINLEASE PRIVATE LIMITED | 0 | 2 | | 2 | 100.000% |
| 1807 | NIKUNG PROPERTIES PRIVATE LIMITED | 3 | 0 | 0.000% | 0 | |
| 1808 | NILESHWAR CO-OPERATIVE URBAN BANK LIMITE | 47,441 | 0 | 0.000% | 0 | |
| 1809 | NILKAMAL PROPERTIES PVT LTD | 429 | 0 | 0.000% | 0 | |
| 1810 | NIMBUS (INDIA) LIMITED | 90 | 0 | 0.000% | 0 | |
| 1811 | NIMISHA FINANCE INDIA PRIVATE LIMITED | 0 | 2 | | 0 | 0.000% |
| 1812 | NION VYAPAAR PRIVATE LIMITED | 40 | 0 | 0.000% | 0 | |
| 1813 | NIPUN PROJECTS AND FINANCE PRIVATE LIMITED | 7,914 | 4 | 0.051% | 0 | 0.000% |
| 1814 | NIRALA LEASING & FINANCE COMPANY PRIVATE | 133 | 0 | 0.000% | 0 | |
| 1815 | NIRMA CREDIT AND CAPITAL PRIVATE LIMITED | 64 | 0 | 0.000% | 0 | |
| 1816 | NIRMAL BANG FINANCIAL SERVICES PVT. LTD. | 8,756 | 0 | 0.000% | 0 | |
| 1817 | NIRMAL URBAN COOPERATIVE BANK LTD | 15,639 | 5 | 0.032% | 0 | 0.000% |
| 1818 | NIRNAYA HIRE PURCHASE AND LEASING PRIVATE | 1,715 | 0 | 0.000% | 0 | |
| 1819 | NISHIGANDHA SAHAKARI BANK LIMITED, PANDH | 35,327 | 3 | 0.008% | 0 | 0.000% |
| 1820 | NISSAN RENAULT FINANCIAL SERVICES INDIA PRI | 1,627,979 | 150 | 0.009% | 0 | 0.000% |
| 1821 | NISUS FINCAP PRIVATE LIMITED | 11 | 0 | 0.000% | 0 | |
| 1822 | NITIN FINANCE AND INVESTMENT PRIVATE LIMIT | 52 | 0 | 0.000% | 0 | |
| 1823 | NITSTONE FINSERV PRIVATE LIMITED | 11,180 | 54 | 0.483% | 1 | 1.852% |
| 1824 | NIVARA HOME FINANCE LIMITED | 428,290 | 5 | 0.001% | 0 | 0.000% |
| 1825 | NIWAS HOUSING FINANCE PRIVATE LIMITED | 986,840 | 48 | 0.005% | 0 | 0.000% |
| 1826 | NIYOGIN FINTECH LIMITED | 268,127 | 155 | 0.058% | 0 | 0.000% |
| 1827 | NJ CAPITAL PRIVATE LIMITED | 342,368 | 25 | 0.007% | 0 | 0.000% |
| 1828 | NJT FINANCE PRIVATE LIMITED | 3,152 | 4 | 0.127% | 1 | 25.000% |
| 1829 | NKC FINANCE PRIVATE LIMITED | 5,171 | 2 | 0.039% | 0 | 0.000% |
| 1830 | NKGSB CO-OPERATIVE BANK LTD. | 530,832 | 51 | 0.010% | 0 | 0.000% |
| 1831 | NOBLE CO-OPERATIVR BANK LIMITED | 2,215 | 3 | 0.135% | 0 | 0.000% |

| | | | | | | |
|------|---|-------|---|--------|---|--------|
| 1832 | NOETIC FINANCE PRIVATE LIMITED | 14 | 0 | 0.000% | 0 | |
| 1833 | NOIDA COMMERCIAL CO-OPERATIVE BANK LTD. | 4,834 | 1 | 0.021% | 0 | 0.000% |
| 1834 | NOMURA CAPITAL (INDIA) PRIVATE LIMITED | 103 | 1 | 0.971% | 0 | 0.000% |
| 1835 | NONGHYUP BANK | 34 | 0 | 0.000% | 0 | |
| 1836 | NORFIOX VINCOM PRIVATE LIMITED | 63 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|---|--|---|---|--|---|
| 1837 | NORTH EAST SMALL FINANCE BANK LIMITED | 8,515,570 | 2,835 | 0.033% | 16 | 0.564% |
| 1838 | NORTH EASTERN DEVELOPMENT FINANCE CORP. | 214,433 | 25 | 0.012% | 7 | 28.000% |
| 1839 | NORTHERN ARC CAPITAL LIMITED | 20,352,486 | 7,639 | 0.038% | 15 | 0.196% |
| 1840 | NORTHERN RAILWAY MULTI STATE PRIMARY CO- | 119,605 | 24 | 0.020% | 1 | 4.167% |
| 1841 | NOVATIS FINOVATIVE LIMITED | 1,948 | 0 | 0.000% | 0 | |
| 1842 | NOVEL SUPPLIERS PRIVATE LIMITED | 4 | 0 | 0.000% | 0 | |
| 1843 | NOVELTY FINANCE LIMITED | 8,568 | 9 | 0.105% | 1 | 11.111% |
| 1844 | NPR FINANCE LIMITED | 1,110 | 0 | 0.000% | 0 | |
| 1845 | NTC FINANCE PRIVATE LIMITED | 91,319 | 3 | 0.003% | 0 | 0.000% |
| 1846 | NUPUR FINVEST PRIVATE LIMITED | 65 | 0 | 0.000% | 0 | |
| 1847 | NUTAN NAGARIK SAHAKARI BANK LTD. | 124,369 | 2 | 0.002% | 0 | 0.000% |
| 1848 | NUVAMA WEALTH FINANCE LIMITED | 43,439 | 14 | 0.032% | 0 | 0.000% |
| 1849 | O D FINANCE AND INVESTMENT PRIVATE LIMITE | 8 | 0 | 0.000% | 0 | |
| 1850 | OARSMAN CREDIT PRIVATE LIMITED | 10 | 0 | 0.000% | 0 | |
| 1851 | OASIS CAPITAL SERVICES PRIVATE LIMITED | 0 | 2 | | 1 | 50.000% |
| 1852 | OASIS SECURITIES LTD. | 102 | 0 | 0.000% | 0 | |
| 1853 | OCEAN CAPITAL MARKET LIMITED | 96 | 1 | 1.042% | 0 | 0.000% |
| 1854 | OCTAL FINANCE PRIVATE LIMITED | 50,850 | 0 | 0.000% | 0 | |
| 1855 | ODISHA GRAMYA BANK | 7,939,418 | 96 | 0.001% | 0 | 0.000% |
| 1856 | ODYSSEY CAPITAL PVT LTD | 376 | 0 | 0.000% | 0 | |
| 1857 | OH MY LOAN PRIVATE LTD | 50 | 3 | 6.000% | 1 | 33.333% |
| 1858 | OLYMPIAA FINANCIERS KARUR PRIVATE LIMITED | 4,603 | 1 | 0.022% | 0 | 0.000% |
| 1859 | OM FINANCIAL SERVICES INDIA LIMITED | 50,326 | 11 | 0.022% | 0 | 0.000% |
| 1860 | OM SHREE RAM FINCAP PRIVATE LIMITED | 34,466 | 4 | 0.012% | 0 | 0.000% |
| 1861 | OMERGA JANATA SAHAKARI BANK LTD. | 15,096 | 0 | 0.000% | 0 | |
| 1862 | OMKAAR FINMAX PRIVATE LIMITED | 205 | 0 | 0.000% | 0 | |
| 1863 | OMKAR NAGARIYA SAHAKARI BANK LTD. KANPU | 3,478 | 1 | 0.029% | 0 | 0.000% |
| 1864 | OMKARA ASSETS RECONSTRUCTION PRIVATE LIM | 1,684,887 | 116 | 0.007% | 0 | 0.000% |
| 1865 | OMPRAKASH DEORA PEOPLES CO-OP BANK LTD., | 18,540 | 46 | 0.248% | 0 | 0.000% |
| 1866 | ONE CAPITAL LTD | 0 | 53 | | 14 | 26.415% |
| 1867 | ONKAR INVESTMENTS PRIVATE LIMITED | 1,257 | 1 | 0.080% | 0 | 0.000% |
| 1868 | ONLINE PSB LOANS LIMITED | 0 | 1,741 | | 16 | 0.919% |
| 1869 | ONTARIO CONSTRUCTION & INVESTMENT PVT LT | 12 | 0 | 0.000% | 0 | |
| 1870 | OPTACREDIT FINTECH PRIVATE LIMITED | 0 | 2 | | 0 | 0.000% |
| 1871 | OPTIMUS FINANCE LIMITED | 5,825 | 14 | 0.240% | 4 | 28.571% |
| 1872 | ORA FINANCE PRIVATE LIMITED | 1,579 | 0 | 0.000% | 0 | |
| 1873 | ORACLE MARKETING PRIVATE LIMITED | 20,867 | 2 | 0.010% | 1 | 50.000% |
| 1874 | ORANGE CITY HOUSING FINANCE PRIVATE LIMIT | 4,260 | 3 | 0.070% | 0 | 0.000% |
| 1875 | ORANGE RETAIL FINANCE INDIA PRIVATE LIMITED | 1,468,348 | 77 | 0.005% | 3 | 3.896% |
| 1876 | ORBIT UDYOG PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 1877 | ORCHID CREDITS PRIVATE LIMITED | 6,235 | 0 | 0.000% | 0 | |
| 1878 | ORICRED FINSERV PRIVATE LIMITED | 7,363 | 6 | 0.081% | 0 | 0.000% |
| 1879 | ORIENTAL FINSTOCK SERVICES PRIVATE LIMITED | 8 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|--|-----------|-------|--------|----|--------|
| 1880 | ORIGA LEASE FINANCE PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 1881 | ORIGINAL FINSERV PRIVATE LIMITED | 44 | 0 | 0.000% | 0 | |
| 1882 | ORIGO FINANCE PRIVATE LIMITED | 112,162 | 1 | 0.001% | 0 | 0.000% |
| 1883 | ORIX LEASING & FINANCIAL SERVICES INDIA LIM | 91,250 | 49 | 0.054% | 0 | 0.000% |
| 1884 | ORRISH FINANCE PRIVATE LIMITED | 9,959 | 1 | 0.010% | 0 | 0.000% |
| 1885 | ORRISH FINANCE PRIVATE LIMITED | 0 | 22 | | 1 | 4.545% |
| 1886 | OSMANABAD DISTRICT CENTRAL CO-OPERATIVE | 273,785 | 0 | 0.000% | 0 | |
| 1887 | OSMANABAD JANATA SAHAKARI BANK LTD., OSM | 128,199 | 16 | 0.012% | 0 | 0.000% |
| 1888 | OVINGTON FINANCE PRIVATE LIMITED | 4,822 | 1 | 0.021% | 0 | 0.000% |
| 1889 | OXYZO FINANCIAL SERVICES LIMITED | 3,002,096 | 1,296 | 0.043% | 4 | 0.309% |
| 1890 | P C FINANCIAL SERVICES PRIVATE LIMITED | 0 | 566 | | 45 | 7.951% |
| 1891 | P G NAHAR FINANCE LIMITED | 342 | 0 | 0.000% | 0 | |
| 1892 | P H FINANCIAL AND INVESTMENT CONSULTANTS | 22 | 0 | 0.000% | 0 | |
| 1893 | P.B. FINVEST PRIVATE LIMITED | 558 | 1 | 0.179% | 0 | 0.000% |
| 1894 | P.C. CHANDRAS FINANCIAL SERVICES PRIVATE LIM | 850 | 0 | 0.000% | 0 | |
| 1895 | P.S.N FINANCE PRIVATE LIMITED | 6,155 | 0 | 0.000% | 0 | |
| 1896 | PACEMAN SALES PROMOTION PRIVATE LIMITED | 459 | 0 | 0.000% | 0 | |
| 1897 | PADMALAYA FINSERVE PRIVATE LIMITED | 23 | 1 | 4.348% | 0 | 0.000% |
| 1898 | PADMASAI FINANCE PRIVATE LIMITED | 0 | 24 | | 0 | 0.000% |
| 1899 | PADMAVATHI CO-OPERATIVE URBAN BANK LIMIT | 12,365 | 0 | 0.000% | 0 | |
| 1900 | PADMAWATI CAPITAL SERVICES PRIVATE LIMITED | 182 | 1 | 0.549% | 0 | 0.000% |
| 1901 | PAHAL FINANCIAL SERVICES PRIVATE LIMITED | 597,327 | 4 | 0.001% | 0 | 0.000% |
| 1902 | PAISABUDDY FINANCE PRIVATE LIMITED | 146,852 | 13 | 0.009% | 0 | 0.000% |
| 1903 | PAISALO DIGITAL LIMITED | 4,380,832 | 227 | 0.005% | 16 | 7.048% |
| 1904 | PALA URBAN CO-OPERATIVE BANK LTD. | 33,850 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 1905 | PALLI PRAGOTI FINANCIAL SERVICES PRIVATE LIM | 78,721 | 1 | 0.001% | 0 | 0.000% |
| 1906 | PALUS SAHAKARI BANK LTD. | 48,074 | 11 | 0.023% | 0 | 0.000% |
| 1907 | PANAJI FINANCE LIMITED | 1,509 | 0 | 0.000% | 0 | |
| 1908 | PANCHSHEEL MERCANTILE CO-OPERATIVE BANK | 13,339 | 0 | 0.000% | 0 | |
| 1909 | PANDHARPUR MERCHANTS CO-OPERATIVE BANK | 63,911 | 5 | 0.008% | 0 | 0.000% |
| 1910 | PANDIANAD FINANCE COMPANY LIMITED | 29,160 | 0 | 0.000% | 0 | |
| 1911 | PANIPAT CENTRAL COOPERATIVE BANK LTD. | 9,732 | 1 | 0.010% | 1 | 100.000% |
| 1912 | PANIPAT URBAN CO OP BANK LIMITED | 1,841 | 1 | 0.054% | 0 | 0.000% |
| 1913 | PANTHOIBI HOUSING FINANCE COMPANY LTD | 236 | 0 | 0.000% | 0 | |
| 1914 | PANTOMATH FINANCE PRIVATE LIMITED | 140 | 0 | 0.000% | 0 | |
| 1915 | PAPANASAM CO-OPERATIVE URBAN BANK LIMIT | 0 | 1 | | 0 | 0.000% |
| 1916 | PARAGON FINANCE LIMITED | 224 | 1 | 0.446% | 0 | 0.000% |
| 1917 | PARAKH BROTHERS PRIVATE LIMITED | 3 | 0 | 0.000% | 0 | |
| 1918 | PARAS CAPFIN COMPANY PRIVATE LIMITED | 19,362 | 4 | 0.021% | 0 | 0.000% |
| 1919 | PARASNATH FINANCE (INDAI) LIMITED , CHENNA | 1,182 | 0 | 0.000% | 0 | |
| 1920 | PARASPAR SAHAYAK CO-OP BANK LTD. | 18,421 | 1 | 0.005% | 0 | 0.000% |
| 1921 | PARGRO INVESTMENTS PVT. LTD. | 656 | 0 | 0.000% | 0 | |
| 1922 | PARIKA INVESTMENTS PRIVATE LIMITED | 4,358 | 0 | 0.000% | 0 | |
| 1923 | PARISHEK FINANCE PRIVATE LIMITED | 110 | 0 | 0.000% | 0 | |
| 1924 | PARMATMA INDIA PRIVATE LIMITED | 22 | 0 | 0.000% | 0 | |
| 1925 | PARNAMI FINANCE LIMITED | 3,371 | 2 | 0.059% | 0 | 0.000% |
| 1926 | PARNER TALUKA SAINIK SAHAKARI BANK LTD. | 26,530 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|--|------------|--------|--------|-----|---------|
| 1927 | PARRAMI FINANCE PVT LTD | 605 | 0 | 0.000% | 0 | |
| 1928 | PARSHWA CREDIT AND FINANCE PRIVATE LIMITE | 171 | 0 | 0.000% | 0 | |
| 1929 | PARSHWANATH CO-OP BANK LTD. | 39,307 | 3 | 0.008% | 0 | 0.000% |
| 1930 | PASA CREDIT & INVESTMENT LIMITED | 136 | 1 | 0.735% | 0 | 0.000% |
| 1931 | PASCHIM BANGA GRAMIN BANK | 8,439,740 | 171 | 0.002% | 3 | 1.754% |
| 1932 | PATAN NAGARIK SAHAKARI BANK LTD., PATAN | 29,893 | 0 | 0.000% | 0 | |
| 1933 | PATHETIC FINANCE AND INVESTMENT PRIVATE LI | 44 | 0 | 0.000% | 0 | |
| 1934 | PATRON LEASING & FINANCE PVT. LTD. | 3,040 | 0 | 0.000% | 0 | |
| 1935 | PAUL MERCHANTS FINANCE PRIVATE LIMITED | 1,783,268 | 302 | 0.017% | 13 | 4.305% |
| 1936 | PAYAL COMMERCIAL COMPANY LIMITED | 74 | 0 | 0.000% | 0 | |
| 1937 | PAYAL PORTFOLIO PRIVATE LIMITED | 1,641 | 0 | 0.000% | 0 | |
| 1938 | PAYME INDIA FINANCIAL SERVICES PRIVATE LIMIT | 717,825 | 1,339 | 0.187% | 6 | 0.448% |
| 1939 | PAYU FINANCE INDIA PRIVATE LIMITED | 30,070,286 | 20,133 | 0.067% | 578 | 2.871% |
| 1940 | PEEJAY FINANCE COMPANY LIMITED | 1,279 | 4 | 0.313% | 0 | 0.000% |
| 1941 | PEER INVESTMENTS PRIVATE LIMITED | 2,508 | 3 | 0.120% | 0 | 0.000% |
| 1942 | PEERLESS FINANCIAL SERVICES LIMITED | 2,671 | 9 | 0.337% | 0 | 0.000% |
| 1943 | PEGASUS ASSETS RECONSTRUCTION PRIVATE LIM | 49,718 | 9 | 0.018% | 0 | 0.000% |
| 1944 | PEOPLES CO-OPERATIVE BANK LTD., DHOLKA | 34,958 | 1 | 0.003% | 0 | 0.000% |
| 1945 | PEOPLE'S COOPERATIVE BANK LTD.DEULGAON | 9,568 | 1 | 0.010% | 0 | 0.000% |
| 1946 | PERFECT CAPITAL SERVICES LIMITED | 368,934 | 83 | 0.022% | 4 | 4.819% |
| 1947 | PERFECT COMMERCE PRIVATE LIMITED | 2,244 | 1 | 0.045% | 0 | 0.000% |
| 1948 | PERFECT FINSEC PRIVATE LIMITED | 132,913 | 39 | 0.029% | 4 | 10.256% |
| 1949 | PERKIN DEALERS PRIVATE LIMITED | 15 | 0 | 0.000% | 0 | |
| 1950 | PETIT MOYEN KAPITAL PRIVATE LIMITED | 18 | 0 | 0.000% | 0 | |
| 1951 | PHILLAUR FINANCE CO PRIVATE LIMITED | 58,845 | 13 | 0.022% | 0 | 0.000% |
| 1952 | PHILLIP FINANCE & INVESTMENT SERV. INDIA PV | 13,168 | 93 | 0.706% | 2 | 2.151% |
| 1953 | PHOENIX ARC PRIVATE LIMITED | 6,929,685 | 2,136 | 0.031% | 9 | 0.421% |
| 1954 | PICO CAPITAL PRIVATE LIMITED | 20 | 0 | 0.000% | 0 | |
| 1955 | PIJ PEOPLES CO-OPERATIVE BANK LIMITED, KHED | 7,630 | 0 | 0.000% | 0 | |
| 1956 | PILANI INVESTMENT AND INDUSTRIES CORPORA | 20 | 0 | 0.000% | 0 | |
| 1957 | PIMPRI CHINCHWAD SAHAKARI BANK MARYADIT | 42,619 | 16 | 0.038% | 0 | 0.000% |
| 1958 | PINK CITY FINCAP PRIVATE LIMITED | 50,159 | 26 | 0.052% | 0 | 0.000% |
| 1959 | PINNACLE CAPITAL SOLUTIONS PRIVATE LIMITED | 35,908 | 378 | 1.053% | 10 | 2.646% |
| 1960 | PINWHEEL FINANCE LIMITED | 23,899 | 4 | 0.017% | 0 | 0.000% |
| 1961 | PIONEER AUTO & CREDIT PRIVATE LIMITED | 4,304 | 0 | 0.000% | 0 | |
| 1962 | PIONEER FINANCE COMPANY PVT. LTD. | 103,569 | 10 | 0.010% | 0 | 0.000% |
| 1963 | PIRAMAL CAPITAL & HOUSING FINANCE LIMITED | 17,854,897 | 9,796 | 0.055% | 49 | 0.500% |
| 1964 | PIRAMAL ENTERPRISES LIMITED | 28,985 | 0 | 0.000% | 0 | |
| 1965 | PITHORAGARH DISTRICT CO-OPERATIVE BANK LT | 147,973 | 5 | 0.003% | 0 | 0.000% |
| 1966 | PJ CREDIT CAPITAL PRIVATE LIMITED | 8,670 | 0 | 0.000% | 0 | |
| 1967 | PKF FINANCE LIMITED | 64,680 | 4 | 0.006% | 0 | 0.000% |
| 1968 | PLACID LTD. | 4 | 0 | 0.000% | 0 | |
| 1969 | PLEASANT NIRYAT PRIVATE LIMITED | 217 | 0 | 0.000% | 0 | |
| 1970 | PLEBGRAPH FINANCE PRIVATE LIMITED | 16,046 | 17 | 0.106% | 1 | 5.882% |
| 1971 | PM FINCAP LIMITED | 279 | 0 | 0.000% | 0 | |
| 1972 | PNB GILTS LIMITED | 83 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|---|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 1973 | PNB HOUSING FINANCE LIMITED | 8,192,955 | 779 | 0.010% | 8 | 1.027% |
| 1974 | PNY SABHA FINANCE LIMITED | 214,519 | 3 | 0.001% | 0 | 0.000% |
| 1975 | POCHAMPALLY CO-OPERATIVE URBAN BANK LTD . | 98,974 | 21 | 0.021% | 0 | 0.000% |
| 1976 | PODS FINSERV PRIVATE LIMITED | 22 | 142 | 645.455% | 4 | 2.817% |

| | | | | | | |
|------|--|------------|--------|---------|----|----------|
| 1977 | POONAWALLA CREDIT PRIVATE LIMITED | 0 | 7 | | 2 | 28.571% |
| 1978 | POONAWALLA FINANCE PVT LTD | 13,156 | 55 | 0.418% | 1 | 1.818% |
| 1979 | POONAWALLA FINCORP LIMITED | 27,325,240 | 22,046 | 0.081% | 89 | 0.404% |
| 1980 | POORNAWADI NAGRIK SAHAKARI BANK M. BEED | 181,167 | 26 | 0.014% | 0 | 0.000% |
| 1981 | PORBANDAR COMMERCIAL CO-OPERATIVE BANK | 6,117 | 1 | 0.016% | 0 | 0.000% |
| 1982 | PORBANDAR VIGBHAGIYA NAGRIK SAHAKARI BA | 63,548 | 0 | 0.000% | 0 | |
| 1983 | POWER FINANCE CORPORATION LTD. | 416 | 0 | 0.000% | 0 | |
| 1984 | PRABHAT FINANCE PRIVATE LIMITED | 25 | 0 | 0.000% | 0 | |
| 1985 | PRABHUDAS LILLADHER FINANCIAL SERVICES PV | 1,557 | 0 | 0.000% | 0 | |
| 1986 | PRACHAY CAPITAL PRIVATE LIMITED | 2,735 | 0 | 0.000% | 0 | |
| 1987 | PRADAKSHANA FINTECH PRIVATE LIMITED | 121,001 | 8 | 0.007% | 0 | 0.000% |
| 1988 | PRAGATHI CO-OPERATIVE BANK LTD. | 11,054 | 0 | 0.000% | 0 | |
| 1989 | PRAGATHI KRISHNA GRAMIN BANK | 0 | 1 | | 0 | 0.000% |
| 1990 | PRAGATI MAHILA CO-OPERATIVE BANK | 22,589 | 2 | 0.009% | 0 | 0.000% |
| 1991 | PRAGATI SAHAKARI BANK LTD | 25,880 | 1 | 0.004% | 0 | 0.000% |
| 1992 | PRAGYA MERCANTILE PRIVATE LIMITED | 440 | 0 | 0.000% | 0 | |
| 1993 | PRAHARSHITA FINANCE PRIVATE LIMITED | 25,736 | 0 | 0.000% | 0 | |
| 1994 | PRAKASAPURAM CO-OPERATIVE BANK LTD. | 14 | 12 | 85.714% | 1 | 8.333% |
| 1995 | PRANAV FINANCIAL SERVICES PRIVATE LIMITED | 111 | 0 | 0.000% | 0 | |
| 1996 | PRATAM FINSERVE PRIVATE LIMITED | 20,301 | 0 | 0.000% | 0 | |
| 1997 | PRATEEK SECURITIES PRIVATE LIMITED | 36,235 | 29 | 0.080% | 0 | 0.000% |
| 1998 | PRATHAMA BANK | 0 | 116 | | 0 | 0.000% |
| 1999 | PRATHAMA UP GRAMIN BANK | 20,566,810 | 535 | 0.003% | 5 | 0.935% |
| 2000 | PRATHMIK SHIKSHAK SAHAKARI BANK LIMITED,S | 768,070 | 3 | 0.000% | 0 | 0.000% |
| 2001 | PRATYANCHA FINANCIAL SERVICES LIMITED | 8,052 | 2 | 0.025% | 2 | 100.000% |
| 2002 | PRAVARA SAHAKARI BANK LTD. | 135,911 | 12 | 0.009% | 0 | 0.000% |
| 2003 | PRAVEEN CAPITAL PRIVATE LIMITED | 136,035 | 3 | 0.002% | 0 | 0.000% |
| 2004 | PRAYAAN CAPITAL PRIVATE LIMITED | 67,430 | 5 | 0.007% | 0 | 0.000% |
| 2005 | PRAYAG CAPITALS INDIA LIMITED | 25 | 0 | 0.000% | 0 | |
| 2006 | PRECISE FINANCE & INVESTMENT LIMITED | 1,259 | 0 | 0.000% | 0 | |
| 2007 | PREKSHA FINANCE PRIVATE LIMITED | 215 | 0 | 0.000% | 0 | |
| 2008 | PREMIER FERRO ALLOYS & SECURITIES LTD. | 66 | 0 | 0.000% | 0 | |
| 2009 | PREMJEE TRUCK FINANCE CO. PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 2010 | PRERANA CO-OPERATIVE BANK LTD. | 114,871 | 21 | 0.018% | 0 | 0.000% |
| 2011 | PRERNA NAGARI SAHAKARI BANK LTD | 5,810 | 2 | 0.034% | 0 | 0.000% |
| 2012 | PRIDHVI ASSET RECONSTRUCTION AND SECURITI | 1,633 | 6 | 0.367% | 0 | 0.000% |
| 2013 | PRIHA FINLEASE PRIVATE LIMITED | 6,231 | 0 | 0.000% | 0 | |
| 2014 | PRIMAX FISCAL SERVICES LIMITED | 857 | 0 | 0.000% | 0 | |
| 2015 | PRIME CO-OPERATIVE BANK LTD.,SURAT | 319,842 | 18 | 0.006% | 0 | 0.000% |
| 2016 | PRIME HOLDINGS PRIVATE LIMITED | 1 | 0 | 0.000% | 0 | |
| 2017 | PRITHVI FINLEASE INDIA LIMITED | 408 | 0 | 0.000% | 0 | |
| 2018 | PRIYA PURNIMA CREDITS PRIVATE LIMITED | 223 | 0 | 0.000% | 0 | |
| 2019 | PRIYADARSHANI MAHILA NAGARI SAHAKARI BAN | 35,564 | 1 | 0.003% | 0 | 0.000% |
| 2020 | PRIYADARSHANI NAGARI SAHAKARI BANK MARY | 118,612 | 10 | 0.008% | 0 | 0.000% |
| 2021 | PRIYADARSHANI URBAN CO-OPERATIVE BANK LT | 37,017 | 0 | 0.000% | 0 | |
| 2022 | PRIYADARSHINI MAHILA URBAN SAHAKARI BANK | 5,832 | 0 | 0.000% | 0 | |
| 2023 | PRIYANKA FINANCE PRIVATE LIMITED | 445 | 0 | 0.000% | 0 | |
| 2024 | PROBUILD TREXIM(P) LTD. | 76 | 0 | 0.000% | 0 | |
| 2025 | PRODIGEE FINANCE LIMITED | 346,845 | 12 | 0.003% | 0 | 0.000% |
| 2026 | PROFECTUS CAPITAL PRIVATE LIMITED | 296,890 | 58 | 0.020% | 1 | 1.724% |
| 2027 | PROFESSIONAL INVESMENT & SECURITIES LIMITE | 6 | 0 | 0.000% | 0 | |
| 2028 | PROGFIN PRIVATE LIMITED | 265,392 | 101 | 0.038% | 2 | 1.980% |
| 2029 | PROGRESSIVE CO-OPERATIVE BANK LTD. | 2,694 | 2 | 0.074% | 0 | 0.000% |
| 2030 | PROGRESSIVE GLOBAL FINANCE PVT. LTD. | 122 | 0 | 0.000% | 0 | |
| 2031 | PROLEND FINSERVE PRIVATE LIMITED | 31,485 | 0 | 0.000% | 0 | |
| 2032 | PROLIFIC FINVEST PRIVATE LIMITED | 248 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|---|-----------|-------|--------|---|--------|
| 2033 | PROSPER HOUSING FINANCE LIMITED | 3,004 | 0 | 0.000% | 0 | |
| 2034 | PROTIUM FINANCE LIMITED | 2,685,167 | 2,127 | 0.079% | 5 | 0.235% |
| 2035 | PRUDENT ARC LIMITED, NEW DELHI | 110 | 0 | 0.000% | 0 | |
| 2036 | PT BANK MAYBANK INDONESIA TBK | 2,389 | 0 | 0.000% | 0 | |
| 2037 | PTC INDIA FINANCIAL SERVICES LIMITED | 310 | 0 | 0.000% | 0 | |
| 2038 | PUDUVAI BHARATHIAR GRAMA BANK | 1,370,443 | 30 | 0.002% | 0 | 0.000% |
| 2039 | PUJA VANIJYA VINIYOG LIMITED | 14 | 0 | 0.000% | 0 | |
| 2040 | PUJAN INVESTMENT & FINANCE PRIVATE LIMITE | 28,316 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|--|--|---|---|--|---|
| 2041 | PULIKOT CREDITS AND INVESTMENTS PRIVATE LI | 4,260 | 0 | 0.000% | 0 | |
| 2042 | PUNARVASU FINANCIAL SERVICES PRIVATE LIMIT | 2 | 1 | 50.000% | 0 | 0.000% |
| 2043 | PUNE CANTONMENT SAHAKARI BANK LIMITED, P | 94,147 | 6 | 0.006% | 2 | 33.333% |
| 2044 | PUNE COMMERCIAL BANK LIMITED | 0 | 2 | | 0 | 0.000% |
| 2045 | PUNE DISTRICT CENTRAL CO-OPERATIVE BANK LI | 699,701 | 13 | 0.002% | 0 | 0.000% |
| 2046 | PUNE MERCHANTS CO-OP BANK LTD. | 48,833 | 1 | 0.002% | 0 | 0.000% |
| 2047 | PUNE MUNICIPAL CORP. SERVANTS CO-OP URBA | 193,952 | 2 | 0.001% | 0 | 0.000% |
| 2048 | PUNE PEOPLE'S CO-OP. BANK LTD, PUNE | 487,686 | 0 | 0.000% | 0 | |
| 2049 | PUNE PEOPLE'S CO-OP. BANK LTD, PUNE | 0 | 33 | | 0 | 0.000% |
| 2050 | PUNE SAHAKARI BANK LTD. | 0 | 5 | | 2 | 40.000% |
| 2051 | PUNE URBAN CO-OPERATIVE BANK LTD. | 42,520 | 8 | 0.019% | 0 | 0.000% |
| 2052 | PUNJAB AND MAHARASHTRA CO-OPERATIVE BA | 175 | 13 | 7.429% | 0 | 0.000% |
| 2053 | PUNJAB AND SIND BANK | 15,625,790 | 1,339 | 0.009% | 20 | 1.494% |
| 2054 | PUNJAB GRAMIN BANK | 6,293,194 | 385 | 0.006% | 1 | 0.260% |
| 2055 | PUNJAB KASHMIR FINANCE LIMITED | 80,416 | 11 | 0.014% | 2 | 18.182% |
| 2056 | PUNJAB NATIONAL BANK | 145,518,637 | 16,649 | 0.011% | 81 | 0.487% |
| 2057 | PUNJAB RELIABLE INVESTMENTS PVT. LTD. | 1,025 | 0 | 0.000% | 0 | |
| 2058 | PURAN ASSOCIATES PRIVATE LIMITED | 41 | 0 | 0.000% | 0 | |
| 2059 | PURBASHA RESOURCES LTD | 22 | 0 | 0.000% | 0 | |
| 2060 | PURPLE FINANCE LIMITED | 30,248 | 1 | 0.003% | 0 | 0.000% |
| 2061 | PURSHOTTAM INVESTOFIN LTD | 2,014 | 1 | 0.050% | 0 | 0.000% |
| 2062 | PURVAJA FINCAP PRIVATE LIMITED | 23,887 | 0 | 0.000% | 0 | |
| 2063 | PURVANCHAL BANK | 0 | 4 | | 0 | 0.000% |
| 2064 | PURVANCHAL INVESTMENT AND TRADING COM | 50 | 0 | 0.000% | 0 | |
| 2065 | PURVOTTAR FINANCIAL SERVICES LIMITED | 68 | 0 | 0.000% | 0 | |
| 2066 | PUSHPADANT COMMERCIAL PVT. LTD. | 30 | 0 | 0.000% | 0 | |
| 2067 | PUSHPAK COMMERCIAL FINANCE PRIVATE LIMIT | 31 | 0 | 0.000% | 0 | |
| 2068 | PUSHPAK FINCAP PVT. LTD. | 29 | 0 | 0.000% | 0 | |
| 2069 | PYRAMID FINANCE PRIVATE LIMITED | 214 | 0 | 0.000% | 0 | |
| 2070 | PYRAMID FINSERVE PRIVATE LIMITED | 362,080 | 16 | 0.004% | 0 | 0.000% |
| 2071 | PYXIS FINVEST LIMITED | 64 | 0 | 0.000% | 0 | |
| 2072 | Q - FACTOR FINANCE & INVESTMENTS PVT. LTD. | 26,700 | 9 | 0.034% | 1 | 11.111% |
| 2073 | QATAR NATIONAL BANK (Q.P.S.C.) | 327 | 0 | 0.000% | 0 | |
| 2074 | QGO FINANCE LIMITED | 42 | 0 | 0.000% | 0 | |
| 2075 | QRG INVESTMENTS AND HOLDINGS LIMITED. | 89 | 1 | 1.124% | 0 | 0.000% |
| 2076 | QUADRILLION FINANCE PRIVATE LIMITED | 26,363,095 | 4,293 | 0.016% | 46 | 1.072% |
| 2077 | QUEENCO'S (HOMOEEO) LABORATORIES PRIVATE | 91 | 0 | 0.000% | 0 | |
| 2078 | QUEST CAPITAL MARKETS LIMITED | 16 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|--|-----------|-------|--------|----|----------|
| 2079 | R G CREDIT PRIVATE LIMITED | 2 | 0 | 0.000% | 0 | |
| 2080 | R K B SERVICES PRIVATE LIMITED | 0 | 2 | | 1 | 50.000% |
| 2081 | R K FINANCE LTD | 3,737 | 1 | 0.027% | 0 | 0.000% |
| 2082 | R. K BANSAL FINANCE LIMITED | 2,202,176 | 5,522 | 0.251% | 2 | 0.036% |
| 2083 | R.G.FINLEASE PVT LTD | 22,725 | 2 | 0.009% | 1 | 50.000% |
| 2084 | R.V. INVESTMENT & DEALERS LTD | 8 | 0 | 0.000% | 0 | |
| 2085 | RADHAKRISHNA FINANCE PRIVATE LIMITED | 544,682 | 4 | 0.001% | 0 | 0.000% |
| 2086 | RADIANT (INTERNATIONAL) PRIVATE LTD | 4 | 0 | 0.000% | 0 | |
| 2087 | RADIANT FINANCIAL SERVICES LTD. | 169 | 0 | 0.000% | 0 | |
| 2088 | RAGHUBAR AUTOMOBILE AND GENERAL FINANC | 0 | 4 | | 1 | 25.000% |
| 2089 | RAGINI FINANCE PRIVATE LIMITED | 11 | 0 | 0.000% | 0 | |
| 2090 | RAHIMATPUR SAHAKARI BANK LTD., RAHIMATPU | 12,156 | 0 | 0.000% | 0 | |
| 2091 | RAIGAD DISTRICT CENTRAL CO-OPERATIVE BANK | 202,743 | 9 | 0.004% | 1 | 11.111% |
| 2092 | RAIGAD SAHAKARI BANK LIMITED | 1,246 | 0 | 0.000% | 0 | |
| 2093 | RAIGARH NAGRIK SAHAKARI BANK MARYADIT, R | 1,583 | 0 | 0.000% | 0 | |
| 2094 | RAILWAY EMPLOYEES CO-OPERATIVE BANK | 432,879 | 34 | 0.008% | 6 | 17.647% |
| 2095 | RAILWAY EMPLOYEES COOPERATIVE BANKING SO | 26,929 | 4 | 0.015% | 0 | 0.000% |
| 2096 | RAILWAY SHRAMIK SAHAKARI BANK LTD. | 63,960 | 12 | 0.019% | 0 | 0.000% |
| 2097 | RAINBOW DIGITAL SERVICES PRIVATE LIMITED | 4,139 | 0 | 0.000% | 0 | |
| 2098 | RAINBOW INVESTMENTS LIMITED | 12 | 0 | 0.000% | 0 | |
| 2099 | RAJADHANI CO-OP URBAN BANK LTD | 23,592 | 0 | 0.000% | 0 | |
| 2100 | RAJAGOPAL FINANCE AND LEASING PRIVATE LIM | 17,882 | 0 | 0.000% | 0 | |
| 2101 | RAJARAMBAPU SAHAKARI BANK LTD | 539,953 | 61 | 0.011% | 0 | 0.000% |
| 2102 | RAJARSHI SHAHU GOVERNMENT SERVANTS CO-O | 121,037 | 7 | 0.006% | 1 | 14.286% |
| 2103 | RAJASHRI SHAHU SAHAKARI BANK MARYADIT | 288,535 | 16 | 0.006% | 0 | 0.000% |
| 2104 | RAJASTHAN FC | 1,824 | 7 | 0.384% | 0 | 0.000% |
| 2105 | RAJASTHAN GLOBAL SECURITIES PRIVATE LIMITE | 278 | 0 | 0.000% | 0 | |
| 2106 | RAJASTHAN MARUDHARA GRAMIN BANK | 5,330,762 | 523 | 0.010% | 13 | 2.486% |
| 2107 | RAJASTHAN STATE POWER FINANCE AND FINANC | 252 | 0 | 0.000% | 0 | |
| 2108 | RAJDHANI NAGAR SAHAKARI BANK LTD. | 6,419 | 2 | 0.031% | 2 | 100.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|---|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 2109 | RAJE VIKRAMSINH GHATAGE CO-OPERATIVE BAN | 378,585 | 12 | 0.003% | 1 | 8.333% |
| 2110 | RAJEEV TRADING AND HOLDINGS PRIVATE LIMIT | 137,908 | 8 | 0.006% | 0 | 0.000% |
| 2111 | RAJGURUNAGAR SAHAKARI BANK LTD, PUNE | 488,623 | 20 | 0.004% | 0 | 0.000% |
| 2112 | RAJKAMAL LEASING & INVESTMENTS PRIVATE LI | 0 | 1 | | 0 | 0.000% |
| 2113 | RAJKOT NAGARIK SAHAKARI BANK LTD. | 2,081,885 | 98 | 0.005% | 0 | 0.000% |
| 2114 | RAJKOT PEOPLES CO-OPERATIVE BANK LTD. RAJK | 57,306 | 0 | 0.000% | 0 | |
| 2115 | RAJLAXMI URBAN CO-OPERATIVE BANK LIMITED | 7,866 | 3 | 0.038% | 0 | 0.000% |
| 2116 | RAJMATA URBAN CO-OPERATIVE BANK LTD.MAN | 21,675 | 1 | 0.005% | 0 | 0.000% |
| 2117 | RAJPIPLA NAGRIK SAHAKARI BANK LTD., RAJPIPL | 19,946 | 0 | 0.000% | 0 | |
| 2118 | RAJPUTANA MAHILA URBAN CO-OPERATIVE BAN | 9,644 | 1 | 0.010% | 0 | 0.000% |
| 2119 | RAJSHREE FINVEST LIMITED | 84 | 0 | 0.000% | 0 | |
| 2120 | RAJSI INFIN CONSULTANTS PRIVATE LIMITED | 1,692 | 4 | 0.236% | 0 | 0.000% |
| 2121 | RAJVIR SECURITIES AND FINANCE PVT LTD | 674 | 0 | 0.000% | 0 | |
| 2122 | RAKESH CREDITS LIMITED | 102,471 | 0 | 0.000% | 0 | |
| 2123 | RAMAIAH CAPITAL PRIVATE LIMITED | 74,014 | 1 | 0.001% | 0 | 0.000% |
| 2124 | RAMANATHAPURAM DISTRICT CENTRAL CO-OPE | 1,023,204 | 35 | 0.003% | 0 | 0.000% |
| 2125 | RAMBLE HIRE PURCHASE PVT. LTD., JALANDHAR | 40,283 | 4 | 0.010% | 0 | 0.000% |
| 2126 | RAMESHWAR CO-OPERATIVE BANK LTD. | 4,779 | 13 | 0.272% | 7 | 53.846% |

| | | | | | | |
|------|---|------------|-------|--------|----|----------|
| 2127 | RAMGARHIA CO-OPERATIVE BANK LTD. | 2,357 | 4 | 0.170% | 1 | 25.000% |
| 2128 | RAMKRISHNA FINLEASE PRIVATE LIMITED (SENT | 1,081 | 0 | 0.000% | 0 | |
| 2129 | RAMPUR ZILA SAHKARI BANK LTD. RAMPUR | 5,922 | 0 | 0.000% | 0 | |
| 2130 | RAMRAJYA SAHAKARI BANK LTD. | 79,923 | 3 | 0.004% | 0 | 0.000% |
| 2131 | RAMSONS PROJECTS LIMITED | 92 | 0 | 0.000% | 0 | |
| 2132 | RAMTIRTH LEASING AND FINANCE COMPANY PR | 32,921 | 20 | 0.061% | 0 | 0.000% |
| 2133 | RANAGHAT PEOPLE'S CO-OPERATIVE BANK LIMIT | 18,815 | 0 | 0.000% | 0 | |
| 2134 | RANDER PEOPLE'S CO-OPERATIVE BANK LTD., SU | 7,851 | 1 | 0.013% | 0 | 0.000% |
| 2135 | RANEKA FINCOM PRIVATE LIMITED | 11 | 0 | 0.000% | 0 | |
| 2136 | RANG DE P2P FINANCIAL SERVICES PRIVATE LIM | 56,970 | 2 | 0.004% | 0 | 0.000% |
| 2137 | RANGA REDDY CO-OPERATIVE URBAN BANK LTD. | 867 | 0 | 0.000% | 0 | |
| 2138 | RANI LAXMIBAI URBAN CO-OPERATIVE BANK LTD | 4,771 | 0 | 0.000% | 0 | |
| 2139 | RANIGANJ CO-OPERATIVE BANK LTD, RANIGANJ | 14,179 | 0 | 0.000% | 0 | |
| 2140 | RANJIT SECURITIES LIMITED | 48,060 | 6 | 0.012% | 0 | 0.000% |
| 2141 | RANNI GENERAL FINANCE AND HIRE PURCHASE | 4,496 | 0 | 0.000% | 0 | |
| 2142 | RAR FINCARE LIMITED | 5,569 | 1 | 0.018% | 0 | 0.000% |
| 2143 | RARE ASSET RECONSTRUCTION LIMITED | 41,416 | 3 | 0.007% | 0 | 0.000% |
| 2144 | RASHI FINCORP LIMITED | 275 | 0 | 0.000% | 0 | |
| 2145 | RATNA COMMERCIAL ENTERPRISES PRIVATE LIM | 8 | 0 | 0.000% | 0 | |
| 2146 | RATNAAFIN CAPITAL PRIVATE LIMITED | 344,261 | 41 | 0.012% | 0 | 0.000% |
| 2147 | RATNABALI INVESTMENT PVT LTD | 9 | 0 | 0.000% | 0 | |
| 2148 | RATNAGIRI DISTRICT CENTRAL CO-OPERATIVE BA | 983,032 | 19 | 0.002% | 2 | 10.526% |
| 2149 | RATTANINDIA FINANCE PRIVATE LIMITED | 38,313 | 66 | 0.172% | 1 | 1.515% |
| 2150 | RAVI COMMERCIAL URBAN CO-OPERATIVE BANK | 121 | 0 | 0.000% | 0 | |
| 2151 | RAVI FINCORP LIMITED | 25,386 | 0 | 0.000% | 0 | |
| 2152 | RAVINA EXPORTS PRIVATE LIMITED | 40 | 0 | 0.000% | 0 | |
| 2153 | RAVISAGAR AUTO FINANCE PRIVATE LIMITED | 16,007 | 0 | 0.000% | 0 | |
| 2154 | RB MONEY FINANCIAL SERVICES PRIVATE LIMITE | 3,285 | 8 | 0.244% | 0 | 0.000% |
| 2155 | RBA FINANCE PVT. LIMITED | 33,045 | 47 | 0.142% | 1 | 2.128% |
| 2156 | RBL BANK | 88,346,026 | 6,832 | 0.008% | 17 | 0.249% |
| 2157 | RBL-BFL CO-BRANDED CARDS PROGRAMME | 0 | 6,933 | | 11 | 0.159% |
| 2158 | RBSG CAPITAL PRIVATE LIMITED | 175,684 | 23 | 0.013% | 1 | 4.348% |
| 2159 | RCF FINANCE PRIVATE LIMITED | 27,919 | 8 | 0.029% | 0 | 0.000% |
| 2160 | RDG CAPITAL PRIVATE LIMITED | 8 | 0 | 0.000% | 0 | |
| 2161 | RDK GLOBAL FINANCE PRIVATE LIMITED | 116,862 | 11 | 0.009% | 4 | 36.364% |
| 2162 | RE CAPITAL INDIA PRIVATE LIMITED | 2,602 | 0 | 0.000% | 0 | |
| 2163 | REAL TOUCH FINANCE LIMITED | 54,542 | 2 | 0.004% | 0 | 0.000% |
| 2164 | REC LIMITED | 99,817 | 1 | 0.001% | 0 | 0.000% |
| 2165 | RECAPITA FINANCE PRIVATE LIMITED | 68,654 | 0 | 0.000% | 0 | |
| 2166 | RED FORT CAPITAL FINANCE COMPANY PRIVATE | 2,439 | 6 | 0.246% | 0 | 0.000% |
| 2167 | REDICO VANIJYA PRIVATE LIMITED | 4,109 | 0 | 0.000% | 0 | |
| 2168 | REGENCY FINCORP LIMITED | 667 | 3 | 0.450% | 0 | 0.000% |
| 2169 | REGENCY SHARES & HOLDINGS P. LTD. | 20,058 | 254 | 1.266% | 0 | 0.000% |
| 2170 | REGENT ESTATES LIMITED | 11 | 0 | 0.000% | 0 | |
| 2171 | RELIABLE AGRO ENGINEERING SERVICES PVT. LTD | 392 | 0 | 0.000% | 0 | |
| 2172 | RELIANCE ASSET RECONSTRUCTION COMPANY LI | 4,750,057 | 672 | 0.014% | 31 | 4.613% |
| 2173 | RELIANCE CAPITAL LIMITED | 849,753 | 260 | 0.031% | 46 | 17.692% |
| 2174 | RELIANCE CONSUMER FINANCE PRIVATE LIMITED | 0 | 670 | | 16 | 2.388% |
| 2175 | RELIANCE HOME FINANCE LIMITED (RELIANCE H | 0 | 18 | | 5 | 27.778% |
| 2176 | RELIANCE RETAIL FINANCE LTD. | 0 | 1 | | 1 | 100.000% |

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|-------|---|--|---|---|--|---|
| 2177 | RELIANCE VENTURES LIMITED | 31 | 0 | 0.000% | 0 | |
| 2178 | RELIANT CREDITS (INDIA) LIMITED | 212,051 | 0 | 0.000% | 0 | |
| 2179 | RELIGARE FINVEST LIMITED | 191,490 | 106 | 0.055% | 0 | 0.000% |
| 2180 | RELIGARE HOUSING DEVELOPMENT FINANCE CO | 108,657 | 7 | 0.006% | 0 | 0.000% |
| 2181 | RENUKA NAGRIK SAHAKARI BANK MARYADIT,AM | 781 | 0 | 0.000% | 0 | |
| 2182 | RENTROL DEALCOMM PRIVATE LIMITED | 36 | 0 | 0.000% | 0 | |
| 2183 | REPCO HOME FINANCE LTD. | 3,092,190 | 283 | 0.009% | 2 | 0.707% |
| 2184 | RESERVE BANK EMPLOYEES COOPERATIVE BANK | 13,770 | 8 | 0.058% | 0 | 0.000% |
| 2185 | RESERVE BANK OF INDIA EMPLOYEES' COOPERAT | 1,787 | 0 | 0.000% | 0 | |
| 2186 | RESPO FINANCIAL CAPITAL PRIVATE LIMITED | 1,223,910 | 775 | 0.063% | 2 | 0.258% |
| 2187 | RHINO FINANCE PRIVATE LIMITED | 0 | 505 | | 47 | 9.307% |
| 2188 | RICAVI FINANCE LIMITED | 35,232 | 0 | 0.000% | 0 | |
| 2189 | RICHBOND CAPITAL PRIVATE LIMITED | 1,918 | 12 | 0.626% | 0 | 0.000% |
| 2190 | RICHCREDIT FINANCE PRIVATE LIMITED | 58,489 | 43 | 0.074% | 5 | 11.628% |
| 2191 | RICHLINE FINANCE LIMITED, COIMBATORE | 24,879 | 3 | 0.012% | 1 | 33.333% |
| 2192 | RIDHI FINCAP PRIVATE LIMITED | 45 | 0 | 0.000% | 0 | |
| 2193 | RIDHI SIDHI FINANCIAL SERVICES PRIVATE LIMITE | 8 | 0 | 0.000% | 0 | |
| 2194 | RIKALP CAPITAL PRIVATE LIMITED | 57,242 | 6 | 0.010% | 0 | 0.000% |
| 2195 | RINKPI FINANCE & CONSULTANTS PRIVATE LIMIT | 525,465 | 54 | 0.010% | 3 | 5.556% |
| 2196 | RISHAV HIRE PURCHASE AND FINANCER PRIVATE | 669 | 0 | 0.000% | 0 | |
| 2197 | RISHIGANGA FINANCE LIMITED | 3,028 | 0 | 0.000% | 0 | |
| 2198 | RITWIK FINANCE ENTERPRISES PRIVATE LIMITED | 29,143 | 1 | 0.003% | 0 | 0.000% |
| 2199 | RIVAZ FINANCE LIMITED | 9,813 | 5 | 0.051% | 0 | 0.000% |
| 2200 | RIWAAZ INVESTMENTS PRIVATE LIMITED | 80 | 0 | 0.000% | 0 | |
| 2201 | RKP FINANCE PRIVATE LIMITED | 41,638 | 9 | 0.022% | 0 | 0.000% |
| 2202 | RMK FINCORP PRIVATE LIMITEDE | 93,764 | 30 | 0.032% | 0 | 0.000% |
| 2203 | RNVP TECHNOLOGY PRIVATE LIMITED | 941,042 | 629 | 0.067% | 0 | 0.000% |
| 2204 | ROCKLAND FINSTOCK LIMITED | 128 | 0 | 0.000% | 0 | |
| 2205 | RODRIFUES IMPEX PRIVATE LIMITED | 47 | 0 | 0.000% | 0 | |
| 2206 | ROHA HOUSING FINANCE PRIVATE LIMITED | 365,229 | 36 | 0.010% | 0 | 0.000% |
| 2207 | ROHINI MERCANTILE PRIVATE LIMITED | 25 | 0 | 0.000% | 0 | |
| 2208 | ROOPA-SONA INVESTMENTS & TRADING CO. PVT | 930 | 0 | 0.000% | 0 | |
| 2209 | ROOT FINSERV PRIVATE LIMITED | 2,009 | 0 | 0.000% | 0 | |
| 2210 | ROSE BUD UDYOG AND VINIYOG LIMITED | 69 | 0 | 0.000% | 0 | |
| 2211 | ROSE FINANCIERS AND COMMERCIALS PVT LTD | 9 | 0 | 0.000% | 0 | |
| 2212 | ROSE VALLEY HOUSING DEVELOPMENT FINANCE | 0 | 2 | | 2 | 100.000% |
| 2213 | ROSEBERRY MERCANTILE PRIVATE LIMITED | 78 | 0 | 0.000% | 0 | |
| 2214 | ROVER FINANCE LIMITED | 110 | 0 | 0.000% | 0 | |
| 2215 | ROYAL INSTALLMENT LIMITED | 30 | 0 | 0.000% | 0 | |
| 2216 | ROYAL SECURITIES LIMITED | 242,641 | 310 | 0.128% | 0 | 0.000% |
| 2217 | RPN FINTRALEASE & SECURITIES PRIVATE LIMITE | 141,352 | 146 | 0.103% | 2 | 1.370% |
| 2218 | RSA FINCORP PRIVATE LIMITED | 83 | 0 | 0.000% | 0 | |
| 2219 | RSECURED FINANCE & CAPITAL PRIVATE LIMITED | 293 | 0 | 0.000% | 0 | |
| 2220 | RSM BUILDERS AND SECURITIES PRIVATE LIMITED | 16 | 0 | 0.000% | 0 | |
| 2221 | RTF FINANCIAL SERVICES PVT LTD | 56,139 | 3 | 0.005% | 0 | 0.000% |
| 2222 | RUDRAKSH GOLD SECURITIES PRIVATE LIMITED | 45,348 | 0 | 0.000% | 0 | |
| 2223 | RUKMANI RESOURCES PRIVATE LIMITED | 40 | 0 | 0.000% | 0 | |
| 2224 | RULOANS FINANCIAL SERVICES PRIVATE LIMITED | 161,568 | 85 | 0.053% | 0 | 0.000% |
| 2225 | RUPEE CO-OPERATIVE BANK LTD. | 0 | 2 | | 0 | 0.000% |

| | | | | | | |
|------|--|-----------|-----|--------|---|--------|
| 2226 | RUPEEK CAPITAL PRIVATE LIMITED | 1,143,790 | 321 | 0.028% | 0 | 0.000% |
| 2227 | RUPITOL FINANCE PRIVATE LIMITED | 228,040 | 16 | 0.007% | 0 | 0.000% |
| 2228 | RUPTOK CAPITAL PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 2229 | RUSHIKA CAPITAL PRIVATE LIMITED | 866 | 0 | 0.000% | 0 | |
| 2230 | RUSSELL CREDIT LIMITED | 12 | 0 | 0.000% | 0 | |
| 2231 | RYDAK ENTERPRISES & INVESTMENT LTD. | 3 | 0 | 0.000% | 0 | |
| 2232 | S C I L CAPITAL INDIA PRIVATE LIMITED | 12,209 | 7 | 0.057% | 0 | 0.000% |
| 2233 | S I CAPITAL AND FINANCIAL SERVICES LIMITED | 21,429 | 0 | 0.000% | 0 | |
| 2234 | S M L FINANCE LIMITED | 46,921 | 10 | 0.021% | 0 | 0.000% |
| 2235 | S T F T FINANCE PRIVATE LIMITED | 55,731 | 3 | 0.005% | 0 | 0.000% |
| 2236 | S.M.R. LEASING & FINANCE LIMITED | 3,243 | 3 | 0.093% | 0 | 0.000% |
| 2237 | S.S.K. CO-OPERATIVE BANK LTD. HUBLI | 0 | 1 | | 0 | 0.000% |
| 2238 | S.W.H. INDIA PRIVATE LIMITED | 6,177 | 1 | 0.016% | 0 | 0.000% |
| 2239 | SABI VINIYOG PVT. LTD. | 186 | 0 | 0.000% | 0 | |
| 2240 | SABRIMALA FINTECH PRIVATE LIMITED | 26,701 | 1 | 0.004% | 0 | 0.000% |
| 2241 | SACHETNA FINANCE PRIVATE LIMITED | 796 | 0 | 0.000% | 0 | |
| 2242 | SADBHAV NAGRIK SAHAKARI BANK MARYADIT, C | 3,821 | 1 | 0.026% | 0 | 0.000% |
| 2243 | SADGURU GAHININATH URBAN CO-OPERATIVE B | 10,702 | 0 | 0.000% | 0 | |
| 2244 | SADGURU NAGRIK SAHAKARI BANK MARYADIT | 26,083 | 2 | 0.008% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|---|--|---|---|--|---|
| 2245 | SADHANA SAHAKARI BANK LIMITED | 131,415 | 6 | 0.005% | 0 | 0.000% |
| 2246 | SADHANA SAHAKARI BANK LTD | 18,583 | 2 | 0.011% | 0 | 0.000% |
| 2247 | SAFE FINLEASE PRIVATE LIMITED | 19,513 | 10 | 0.051% | 0 | 0.000% |
| 2248 | SAFECAP FINANCE PRIVATE LIMITED | 412 | 7 | 1.699% | 1 | 14.286% |
| 2249 | SAFEGUARD FINANCE LIMITED | 111 | 0 | 0.000% | 0 | |
| 2250 | SAGAR DEPOSITS & ADVANCES LIMITED | 112,870 | 40 | 0.035% | 1 | 2.500% |
| 2251 | SAHAL BUSSINESS PRIVATE LIMITED | 64 | 0 | 0.000% | 0 | |
| 2252 | SAHARA HOUSINGFINA CORPORATION LIMITED | 22,859 | 7 | 0.031% | 0 | 0.000% |
| 2253 | SAHAYOG URBAN COOPERATIVE BANK LTD., UDG | 111,599 | 8 | 0.007% | 2 | 25.000% |
| 2254 | SAHAYYA FINSERVE PRIVATE LIMITED | 205 | 0 | 0.000% | 0 | |
| 2255 | SAHYADRI MAHILA URBAN CO-OP BANK LIMITED | 1,117 | 0 | 0.000% | 0 | |
| 2256 | SAHYOG FINCAP PRIVATE LIMITED | 310 | 0 | 0.000% | 0 | |
| 2257 | SAI POINT FINANCE CORPORATION LIMITED | 279,661 | 33 | 0.012% | 4 | 12.121% |
| 2258 | SAI ROSHNI CAPITAL PRIVATE LIMITED | 481,880 | 154 | 0.032% | 2 | 1.299% |
| 2259 | SAIBABA JANATA SAHAKARI BANK LTD. | 642 | 0 | 0.000% | 0 | |
| 2260 | SAIBABA NAGARI SAHAKARI BANK MARYADIT | 144,380 | 31 | 0.021% | 0 | 0.000% |
| 2261 | SAIDAPET COOPERATIVE BANK LIMITED | 14 | 5 | 35.714% | 0 | 0.000% |
| 2262 | SAILOK FINANCE PRIVATE LIMITED | 11,172 | 0 | 0.000% | 0 | |
| 2263 | SAINIK FINANCE & INDUSTRIES LIMITED | 182 | 0 | 0.000% | 0 | |
| 2264 | SAINTY FINANCIAL SERVICES PRIVATE LIMITED | 11 | 0 | 0.000% | 0 | |
| 2265 | SAJILEE CREDIT AND INVESTMENT PRIVATE LIMIT | 6,193 | 2 | 0.032% | 0 | 0.000% |
| 2266 | SAKTHI FINANCE LIMITED | 340,278 | 6 | 0.002% | 0 | 0.000% |
| 2267 | SALEM ERODE INVESTMENTS LTD. | 43,853 | 0 | 0.000% | 0 | |
| 2268 | SALORA CAPITAL LIMITED | 82,772 | 48 | 0.058% | 0 | 0.000% |
| 2269 | SAMAARU FINANCE PRIVATE LIMITED | 25,043 | 0 | 0.000% | 0 | |
| 2270 | SAMARTH SAHAKARI BANK LTD, SOLAPUR | 1,059,552 | 31 | 0.003% | 0 | 0.000% |
| 2271 | SAMARTH SAHAKARI BANK MARYADIT, JALNA | 335,530 | 7 | 0.002% | 0 | 0.000% |
| 2272 | SAMATA CO-OPERATIVE DEVELOPMENT BANK LT | 9,298 | 4 | 0.043% | 0 | 0.000% |
| 2273 | SAMATA SAHAKARI BANK LTD. | 12,787 | 0 | 0.000% | 0 | |
| 2274 | SAMMAAN CAPITAL LIMITED | 3,908,483 | 1,243 | 0.032% | 18 | 1.448% |

| | | | | | | |
|------|--|-----------|-------|--------|---|--------|
| 2275 | SAMMAAN FINSERVE LIMITED | 363,485 | 57 | 0.016% | 1 | 1.754% |
| 2276 | SAMPADA SAHAKARI BANK LTD., PUNE | 66,069 | 8 | 0.012% | 0 | 0.000% |
| 2277 | SAMPARK FIN SERVICES PRIVATE LIMITED | 1,186 | 0 | 0.000% | 0 | |
| 2278 | SAMPATHI CREDITS PRIVATE LIMITED | 255,972 | 12 | 0.005% | 0 | 0.000% |
| 2279 | SAMPATI SECURITIES LIMITED | 451,864 | 1,484 | 0.328% | 0 | 0.000% |
| 2280 | SAMPURN VYAPAR PRIVATE LIMITED | 13 | 0 | 0.000% | 0 | |
| 2281 | SAMRAT FINCAP PRIVATE LIMITED | 1,114 | 0 | 0.000% | 0 | |
| 2282 | SAMRAT MOTOR FINANCE LIMITED | 1,154 | 3 | 0.260% | 0 | 0.000% |
| 2283 | SAMRUDDHI CO-OPERATIVE BANK LIMITED ,NAG | 7,575 | 0 | 0.000% | 0 | |
| 2284 | SAMRUTHI FINCREDIT PRIVATE LIMITED | 1,410 | 1 | 0.071% | 0 | 0.000% |
| 2285 | SAMUNNATI FINANCIAL INTERMEDIATION & SER | 1,678,391 | 145 | 0.009% | 3 | 2.069% |
| 2286 | SANAWAD NAGARIK SAHAKARI BANK MARYADIT, | 12,490 | 0 | 0.000% | 0 | |
| 2287 | SANCHETNA FINANCIAL SERVICES PRIVATE LIMIT | 16,930 | 7 | 0.041% | 0 | 0.000% |
| 2288 | SANDUR PATTANA SAHAKARI BANK NIYAMITHA, | 18,982 | 0 | 0.000% | 0 | |
| 2289 | SANGAM FINSERV LIMITED | 3,816 | 1 | 0.026% | 0 | 0.000% |
| 2290 | SANGHAI COMMERCIAL AND CREDIT PVT LTD | 55 | 0 | 0.000% | 0 | |
| 2291 | SANGLI DISTRICT CENTRAL CO-OPERATIVE BANK | 133,638 | 1 | 0.001% | 0 | 0.000% |
| 2292 | SANGLI DISTRICT PRIMARY TEACHERS CO-OPERA | 160,293 | 1 | 0.001% | 0 | 0.000% |
| 2293 | SANGLI SAHAKARI BANK LTD., BOMBAY | 1,199 | 3 | 0.250% | 0 | 0.000% |
| 2294 | SANGLI URBAN CO-OPERATIVE BANK LTD. | 222,561 | 73 | 0.033% | 3 | 4.110% |
| 2295 | SANGOLA URBAN CO OP BANK LIMITED SANGOL | 142,456 | 20 | 0.014% | 0 | 0.000% |
| 2296 | SANGRAHALAYA TIMBER AND CRAFTS LIMITED | 9 | 0 | 0.000% | 0 | |
| 2297 | SANJAY SECURITIES LIMITED | 25,061 | 1 | 0.004% | 0 | 0.000% |
| 2298 | SANKALP CAPITAL PRIVATE LIMITED | 118 | 0 | 0.000% | 0 | |
| 2299 | SANKALP FINSEC PRIVATE LIMITED | 53,755 | 9 | 0.017% | 0 | 0.000% |
| 2300 | SANMATI SAHAKARI BANK LTD.,ICHALKARANJI | 102,629 | 6 | 0.006% | 0 | 0.000% |
| 2301 | SANMITRA MAHILA NAGARI SAHAKARI BANK MA | 22,637 | 0 | 0.000% | 0 | |
| 2302 | SANMITRA SAHAKARI BANK LIMITED, PUNE, MA | 36,258 | 1 | 0.003% | 0 | 0.000% |
| 2303 | SANMUKH LEASING FINANCE (INDIA) LIMITED | 1,301 | 0 | 0.000% | 0 | |
| 2304 | SANT SOPANKAKA SAHAKARI BANK LTD. | 172,736 | 22 | 0.013% | 0 | 0.000% |
| 2305 | SANTOSH INDUSTRIES LIMITED | 491 | 0 | 0.000% | 0 | |
| 2306 | SANTRAGACHI CO-OPERATIVE BANK LTD.,SANTR | 0 | 1 | | 0 | 0.000% |
| 2307 | SANVIN FINCAP PRIVATE LIMITED | 16,398 | 1 | 0.006% | 0 | 0.000% |
| 2308 | SAPTAGIRI GRAMEENA BANK | 8,325,642 | 52 | 0.001% | 0 | 0.000% |
| 2309 | SARAKARI NAUKARARA SAHAKARI BANK NIYAMI | 267,509 | 78 | 0.029% | 0 | 0.000% |
| 2310 | SARASPUR NAGRIK CO-OPERATIVE BANK LTD., SA | 108,583 | 0 | 0.000% | 0 | |
| 2311 | SARASWAT CO-OP BANK LTD | 3,960,647 | 475 | 0.012% | 0 | 0.000% |
| 2312 | SARASWATI COMMERCIAL (INDIA) LTD. | 72 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|---|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 2313 | SARASWATI SAHAKARI BANK LTD, OZAR | 4,023 | 0 | 0.000% | 0 | |
| 2314 | SARASWATI SECURITIES PRIVATE LIMITED | 172 | 0 | 0.000% | 0 | |
| 2315 | SARDA RESOURCES PRIVATE LIMITED | 1,660 | 1 | 0.060% | 1 | 100.000% |
| 2316 | SARDAR SINGH NAGARIK SAHAKARI BANK MARY | 10,392 | 0 | 0.000% | 0 | |
| 2317 | SARDARGANJ MERCANTILE CO-OPERATIVE BANK | 24,326 | 1 | 0.004% | 0 | 0.000% |
| 2318 | SARJERAODADA NAIK SHIRALA SAHAKARI BANK L | 0 | 3 | | 0 | 0.000% |
| 2319 | SARVA HARYANA GRAMIN BANK | 7,419,996 | 1,546 | 0.021% | 6 | 0.388% |
| 2320 | SARVAGRAM FINCARE PRIVATE LIMITED | 1,270,338 | 8 | 0.001% | 0 | 0.000% |
| 2321 | SARVASVA CAPITAL FINANCE PRIVATE LIMITED | 34,128 | 1 | 0.003% | 0 | 0.000% |
| 2322 | SARVJAN INDIA FINTECH PRIVATE LIMITED | 9,067 | 2 | 0.022% | 0 | 0.000% |
| 2323 | SARVODAYA COMMERCIAL CO-OPERATIVE BANK | 182,465 | 20 | 0.011% | 0 | 0.000% |
| 2324 | SARVODAYA CO-OPERATIVE BANK LTD., BHANDU | 10,633 | 4 | 0.038% | 1 | 25.000% |

| | | | | | | |
|------|---|-------------|--------|--------|-----|---------|
| 2325 | SARVODAYA NAGARIK SAHAKARI BANK LTD., HIM | 43,298 | 0 | 0.000% | 0 | |
| 2326 | SARVOTTAM FINCAP LIMITED | 0 | 23 | | 7 | 30.435% |
| 2327 | SARVP FINANCIAL SERVICES PRIVATE LIMITED | 24,475 | 11 | 0.045% | 0 | 0.000% |
| 2328 | SASHI ENTERPRISES LIMITED | 4,430 | 31 | 0.700% | 0 | 0.000% |
| 2329 | SASWITHA HOME FINANCE PRIVATE LIMITED | 59,822 | 5 | 0.008% | 0 | 0.000% |
| 2330 | SATARA DISTRICT CENTRAL CO-OPERATIVE BANK | 804,840 | 8 | 0.001% | 0 | 0.000% |
| 2331 | SATIN CREDITCARE NETWORK LTD. | 7,407 | 8 | 0.108% | 0 | 0.000% |
| 2332 | SATIN FINSERVE LIMITED | 640,759 | 16 | 0.002% | 0 | 0.000% |
| 2333 | SATIN HOUSING FINANCE LIMITED | 264,549 | 54 | 0.020% | 2 | 3.704% |
| 2334 | SATYA CAPITAL SERVICES PRIVATE LIMITED | 21 | 0 | 0.000% | 0 | |
| 2335 | SATYA MICRO HOUSING FINANCE PRIVATE LIMIT | 76,298 | 18 | 0.024% | 0 | 0.000% |
| 2336 | SATYA MICROCAPITAL LIMITED | 25,763 | 25 | 0.097% | 0 | 0.000% |
| 2337 | SATYAM FINANCIAL SERVICES LIMITED | 10 | 0 | 0.000% | 0 | |
| 2338 | SAURASHTRA GRAMIN BANK | 4,746,276 | 58 | 0.001% | 0 | 0.000% |
| 2339 | SAVANI FINANCIALS LIMITED | 930 | 0 | 0.000% | 0 | |
| 2340 | SAVANTIKA VANIYA PRIVATE LIMITED | 958 | 13 | 1.357% | 0 | 0.000% |
| 2341 | SAVE FINANCIAL PRIVATE LIMITED | 95,257 | 19 | 0.020% | 0 | 0.000% |
| 2342 | SAVE HOUSING FINANCE LIMITED | 76,179 | 11 | 0.014% | 0 | 0.000% |
| 2343 | SAWAI FINANCE PRIVATE LIMITED | 4,678 | 0 | 0.000% | 0 | |
| 2344 | SAWAI MADHOPUR URBAN CO-OP BANK LTD. | 6,317 | 3 | 0.047% | 0 | 0.000% |
| 2345 | SAWALRAM LEASING AND FINANCING LIMITED | 42 | 0 | 0.000% | 0 | |
| 2346 | SAWALSHA LEASING & FINANCE PRIVATE LIMITE | 62,888 | 403 | 0.641% | 6 | 1.489% |
| 2347 | SAWANTWADI URBAN CO-OPERATIVE BANK LTD | 29,098 | 0 | 0.000% | 0 | |
| 2348 | SAYYAM INVESTMENTS PRIVATE LIMITED | 6,505,006 | 3,963 | 0.061% | 38 | 0.959% |
| 2349 | SBERBANK | 80 | 0 | 0.000% | 0 | |
| 2350 | SBFC FINANCE LIMITED | 4,209,282 | 725 | 0.017% | 25 | 3.448% |
| 2351 | SBI CARDS AND PAYMENT SERVICES PVT LTD | 265,708,384 | 64,322 | 0.024% | 323 | 0.502% |
| 2352 | SBI COMMERCIAL & INVESTMENTS | 0 | 2 | | 0 | 0.000% |
| 2353 | SBI GLOBAL FACTORS LIMITED | 5,787 | 9 | 0.156% | 0 | 0.000% |
| 2354 | SBM BANK (INDIA) LIMITED | 4,773,540 | 3,592 | 0.075% | 15 | 0.418% |
| 2355 | SBPP COOP BANK LTD | 200,830 | 14 | 0.007% | 0 | 0.000% |
| 2356 | SBS CREDIT CAPITAL PRIVATE LIMITED | 0 | 2 | | 0 | 0.000% |
| 2357 | SEHORE NAGRIK SAHAKARI BANK LTD. SEHORE (| 17,230 | 6 | 0.035% | 0 | 0.000% |
| 2358 | SELFIN INDIA FINANCIAL SERVICES PRIVATE LIMIT | 471,321 | 14 | 0.003% | 0 | 0.000% |
| 2359 | SETIA AUTO FINANCE PRIVATE LIMITED | 233,084 | 21 | 0.009% | 0 | 0.000% |
| 2360 | SEVEN HILLS CO-OPERATIVE URBAN BANK LTD., H | 3,853 | 1 | 0.026% | 0 | 0.000% |
| 2361 | SEWA GRIH RIN LIMITED | 1,045,519 | 53 | 0.005% | 0 | 0.000% |
| 2362 | SEYAD SHARIAT FINANCE LIMITED | 78,953 | 7 | 0.009% | 0 | 0.000% |
| 2363 | SFI FINANCIAL SERVICES PRIVATE LIMITED | 88,476 | 2 | 0.002% | 0 | 0.000% |
| 2364 | SG FINSERVE LIMITED | 543 | 1 | 0.184% | 0 | 0.000% |
| 2365 | SGROYAL CAPITAL PRIVATE LIMITED | 17,649 | 7 | 0.040% | 0 | 0.000% |
| 2366 | SHAAN FINANCE LIMITED | 1,150 | 4 | 0.348% | 0 | 0.000% |
| 2367 | SHABRI INVESTMENTS PRIVATE LIMITED | 10,033 | 1 | 0.010% | 0 | 0.000% |
| 2368 | SHACHI FINANCE AND INVESTMENTS PRIVATE LI | 14 | 0 | 0.000% | 0 | |
| 2369 | SHAH MEHTA HOLDINGS PRIVATE LIMITED | 172 | 0 | 0.000% | 0 | |
| 2370 | SHAHA FINLEASE PRIVATE LIMITED | 1,732,387 | 685 | 0.040% | 5 | 0.730% |
| 2371 | SHAHJI FINTECH PRIVATE LIMITED | 1,671 | 1 | 0.060% | 0 | 0.000% |
| 2372 | SHAKUNTAM SECURITIES PRIVATE LIMITED | 9,330 | 0 | 0.000% | 0 | |
| 2373 | SHALIBHADRA FINANCE LIMITED | 396,247 | 12 | 0.003% | 0 | 0.000% |
| 2374 | SHALINI SAHAKARI BANK LTD | 888 | 1 | 0.113% | 0 | 0.000% |
| 2375 | SHANKAR NAGARI SAHAKARI BANK LTD. , NANDE | 9,373 | 8 | 0.085% | 0 | 0.000% |
| 2376 | SHANKARRAO MOHITE-PATIL SAHAKARI BANK LT | 6,375 | 5 | 0.078% | 0 | 0.000% |
| 2377 | SHAPOORJI PALLONJI FINANCE PRIVATE LIMITED | 6,570 | 0 | 0.000% | 0 | |
| 2378 | SHARAD FINLEASE PRIVATE LIMITED | 4,517 | 1 | 0.022% | 0 | 0.000% |
| 2379 | SHARAD INVESTMENT AND FINANCE COMPANY | 882 | 0 | 0.000% | 0 | |
| 2380 | SHARAD SAHAKARI BANK LTD, PUNE | 328,666 | 61 | 0.019% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 2381 | SHARADA COMMERCE PRIVATE LIMITED | 30 | 0 | 0.000% | 0 | |
| 2382 | SHARE INDIA FINCAP PRIVATE LIMITED | 518,557 | 2 | 0.000% | 0 | 0.000% |
| 2383 | SHAREKHAN BNP PARIBAS FINANCIAL SERVICES L | 50,666 | 10 | 0.020% | 0 | 0.000% |
| 2384 | SHARMA GANDHI HIRE PURCHASE PRIVATE LIMIT | 1 | 0 | 0.000% | 0 | |
| 2385 | SHEEN METALS TRADING PRIVATE LIMITED | 56 | 0 | 0.000% | 0 | |
| 2386 | SHELTER FINANCE LIMITED | 5,315 | 0 | 0.000% | 0 | |
| 2387 | SHETH FINCAP SERVICE PVT. LTD. | 126 | 0 | 0.000% | 0 | |
| 2388 | SHIELD FINANCE PRIVATE LIMITED | 425 | 0 | 0.000% | 0 | |
| 2389 | SHIHORI NAGARIK SAHAKARI BANK LTD. SHIHORI | 18,054 | 0 | 0.000% | 0 | |
| 2390 | SHIKSHA FINANCIAL SERVICES INDIA PRIVATE LIM | 609,015 | 54 | 0.009% | 0 | 0.000% |
| 2391 | SHIKSHAK SAHAKARI BANK LTD | 77,812 | 7 | 0.009% | 0 | 0.000% |
| 2392 | SHINE BLUE HIRE PURCHASE LIMITED | 12,549 | 7 | 0.056% | 0 | 0.000% |
| 2393 | SHINE STAR BUILD-CAP PRIVATE LIMITED | 2,292 | 0 | 0.000% | 0 | |
| 2394 | SHINHAN BANK | 97,637 | 47 | 0.048% | 2 | 4.255% |
| 2395 | SHINKOLITE FINANCE LIMITED | 156 | 0 | 0.000% | 0 | |
| 2396 | SHIPRA FINSEC PRIVATE LIMITED | 3 | 0 | 0.000% | 0 | |
| 2397 | SHIRPUR PEOPLE'S CO-OPERATIVE BANK LTD. SHI | 63,500 | 3 | 0.005% | 0 | 0.000% |
| 2398 | SHIV PARVATI JANAKALYAN FINANCE LIMITED | 461 | 0 | 0.000% | 0 | |
| 2399 | SHIV VANIJAY CAPSEC PRIVATE LIMITED | 120 | 1 | 0.833% | 0 | 0.000% |
| 2400 | SHIVA SAHAKARI BANK NIYAMITA | 6,168 | 4 | 0.065% | 0 | 0.000% |
| 2401 | SHIVAJI NAGARI SAHAKARI BANK LTD., PAITHAN | 48,201 | 2 | 0.004% | 0 | 0.000% |
| 2402 | SHIVAKARI FINANCE PRIVATE LIMITED | 56,408 | 15 | 0.027% | 0 | 0.000% |
| 2403 | SHIVALIK SMALL FINANCE BANK LIMITED | 549,470 | 158 | 0.029% | 0 | 0.000% |
| 2404 | SHIVANGINI PROPERTIES PRIVATE LIMITED | 221 | 0 | 0.000% | 0 | |
| 2405 | SHIVANI VANIJYA PRIVATE LIMITED | 32 | 0 | 0.000% | 0 | |
| 2406 | SHIVAYA CAPITAL PRIVATE LIMITED | 71,921 | 10 | 0.014% | 0 | 0.000% |
| 2407 | SHIVDAULAT SAHAKARI BANK LTD.,MALHARPETH | 77,762 | 1 | 0.001% | 0 | 0.000% |
| 2408 | SHIVSHAKTI URBAN CO-OPERATIVE BANK LTD. | 45,018 | 0 | 0.000% | 0 | |
| 2409 | SHREE AMAR RAJ FINANCE PRIVATE LIMITED | 3,643 | 0 | 0.000% | 0 | |
| 2410 | SHREE ANK FINHOLD PRIVATE LIMITED | 1,854 | 0 | 0.000% | 0 | |
| 2411 | SHREE BASAVESHWAR CO-OPERATIVE BANK LTD. | 28,329 | 2 | 0.007% | 0 | 0.000% |
| 2412 | SHREE BASAVESHWAR URBAN CO-OPERATIVE BA | 4,545 | 0 | 0.000% | 0 | |
| 2413 | SHREE BHARAT CO-OPERATIVE BANK LIMITED | 11,787 | 2 | 0.017% | 0 | 0.000% |
| 2414 | SHREE BHAVNAGAR NAGRIK SAHAKARI BANK LTD | 52,512 | 2 | 0.004% | 0 | 0.000% |
| 2415 | SHREE BOTAD MERCANTILE CO-OPERATIVE BANK | 15,615 | 0 | 0.000% | 0 | |
| 2416 | SHREE CAPITAL SERVICES LIMITED | 12 | 0 | 0.000% | 0 | |
| 2417 | SHREE CHHANI NAGRIK SAHAKARI BANK LTD. | 29,577 | 0 | 0.000% | 0 | |
| 2418 | SHREE CO-OPERATIVE BANK LTD. | 11,476 | 6 | 0.052% | 0 | 0.000% |
| 2419 | SHREE DHARATI CO-OPERATIVE BANK LTD | 14,319 | 0 | 0.000% | 0 | |
| 2420 | SHREE GAJANAN URBAN CO-OPERATIVE BANK LT | 3,679 | 0 | 0.000% | 0 | |
| 2421 | SHREE GANESH STOCK PRIVATE LIMITED | 8,824 | 0 | 0.000% | 0 | |
| 2422 | SHREE GANGA FINANCE PRIVATE LIMITED | 33,415 | 13 | 0.039% | 0 | 0.000% |
| 2423 | SHREE GAVISIDDHESHWAR URBAN CO-OPERATIV | 10,130 | 0 | 0.000% | 0 | |
| 2424 | SHREE GOVINDAM FINANCE PRIVATE LIMITED | 2,218 | 2 | 0.090% | 0 | 0.000% |
| 2425 | SHREE KADI NAGARIK SAHAKARI BANK LTD. | 174,810 | 9 | 0.005% | 0 | 0.000% |
| 2426 | SHREE LAXMI CO-OPERATIVE BANK LTD. | 10,674 | 0 | 0.000% | 0 | |
| 2427 | SHREE LODRA NAGRIK SAHAKARI BANK LTD., LOD | 2,431 | 1 | 0.041% | 0 | 0.000% |
| 2428 | SHREE MAHABIR MANAGEMENT SERVICES PRIVA | 48 | 0 | 0.000% | 0 | |
| 2429 | SHREE MAHALAKSHMI CO-OPERATIVE BANK LTD. | 52,379 | 37 | 0.071% | 7 | 18.919% |
| 2430 | SHREE MAHALAXMI URBAN CO-OPERATIVE CRED | 9,419 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|---|---------|---|--------|---|--------|
| 2431 | SHREE MAHAVIR SAHAKARI BANK MARYADIT, JAL | 801 | 0 | 0.000% | 0 | |
| 2432 | SHREE MAHAYOGI LAKSHMAMMA CO-OPERATIV | 133,119 | 3 | 0.002% | 0 | 0.000% |
| 2433 | SHREE MAHESH CO-OPERATIVE BANK LTD., NASH | 26,663 | 1 | 0.004% | 0 | 0.000% |
| 2434 | SHREE MAHUVA NAGRIK SHAKARI BANK LTD. | 47,255 | 1 | 0.002% | 0 | 0.000% |
| 2435 | SHREE MORBI NAGARIK SAHAKARI BANK LIMITE | 1,883 | 0 | 0.000% | 0 | |
| 2436 | SHREE NAIVEDYA FINCOM PRIVATE LIMITED | 51 | 0 | 0.000% | 0 | |
| 2437 | SHREE PANCHAGANGA NAGARI SAHAKARI BANK | 141,300 | 2 | 0.001% | 0 | 0.000% |
| 2438 | SHREE PARSWANATH CO-OPERATIVE BANK LTD., | 5,167 | 0 | 0.000% | 0 | |
| 2439 | SHREE SAATHI FINANCE LIMITED | 3,185 | 0 | 0.000% | 0 | |
| 2440 | SHREE SAMARTH SAHAKARI BANK LTD., NASHIK | 37,958 | 3 | 0.008% | 0 | 0.000% |
| 2441 | SHREE SATYANARAYAN INVESTMENTS COMPANY | 24 | 0 | 0.000% | 0 | |
| 2442 | SHREE SAVARKUNDLA NAGRIK SAHAKARI BANK L | 12,072 | 0 | 0.000% | 0 | |
| 2443 | SHREE SINGHAM FINANCE PRIVATE LIMITED | 16,991 | 2 | 0.012% | 0 | 0.000% |
| 2444 | SHREE TALAJA NAGARIK SAHAKARI BANK LTD. | 66,588 | 6 | 0.009% | 0 | 0.000% |
| 2445 | SHREE TUKARAM CO-OPERATIVE BANK LIMITED | 16,030 | 0 | 0.000% | 0 | |
| 2446 | SHREE VARDHAMAN SAHAKARI BANK LTD, BARO | 21,993 | 2 | 0.009% | 0 | 0.000% |
| 2447 | SHREE VIRPUR URBAN SAHAKARI BANK LTD. | 3 | 0 | 0.000% | 0 | |
| 2448 | SHREE VYAS DHANVARSHA SAHAKARI BANK LTD., | 15,833 | 1 | 0.006% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 2449 | SHREE WARANA SAHAKARI BANK LIMITED | 368,353 | 26 | 0.007% | 0 | 0.000% |
| 2450 | SHREEJI BHATIA CO-OPERATIVE BANK LIMITED | 7 | 0 | 0.000% | 0 | |
| 2451 | SHREELEKHA GLOBAL FINANCE LIMITED | 9 | 0 | 0.000% | 0 | |
| 2452 | SHREEVATSAA FINANCE AND LEASING LIMITED | 60 | 0 | 0.000% | 0 | |
| 2453 | SHREM INVESTMENTS PRIVATE LIMITED | 27 | 0 | 0.000% | 0 | |
| 2454 | SHRI AARISHT FINANCE PRIVATE LIMITED | 82,735 | 0 | 0.000% | 0 | |
| 2455 | SHRI ADINATH CO-OPERATIVE BANK LTD., ICHALK | 65,788 | 1 | 0.002% | 0 | 0.000% |
| 2456 | SHRI AGRASEN CO-OPERATIVE BANK LTD. | 1,868 | 0 | 0.000% | 0 | |
| 2457 | SHRI ANAND NAGARI SAHAKARI BANK LIMITED | 31,707 | 2 | 0.006% | 0 | 0.000% |
| 2458 | SHRI ARIHANT CO-OPERATIVE BANK LIMITED | 23,235 | 1 | 0.004% | 0 | 0.000% |
| 2459 | SHRI BALAJI URBAN CO-OPERATIVE BANK LTD; SA | 3,423 | 1 | 0.029% | 0 | 0.000% |
| 2460 | SHRI BARIA NAGARIK SAHAKARI BANK LTD., DEV | 23,568 | 0 | 0.000% | 0 | |
| 2461 | SHRI BASAVESHWAR URBAN CO-OPERATIVE BAN | 323,008 | 14 | 0.004% | 0 | 0.000% |
| 2462 | SHRI BHARAT URBAN COOP BANK LIMITED, JAISI | 116,612 | 14 | 0.012% | 1 | 7.143% |
| 2463 | SHRI BHAUSAHEB THORAT AMRUTVAHINI SAHAK | 27,750 | 7 | 0.025% | 5 | 71.429% |
| 2464 | SHRI BHUTAL FINANCIAL COMPANY PRIVATE LIM | 16,852 | 0 | 0.000% | 0 | |
| 2465 | SHRI CHHATRAPATI RAJASHRI SHAHU URBAN CO- | 185,850 | 32 | 0.017% | 0 | 0.000% |
| 2466 | SHRI D T PATIL CO-OPERATIVE BANK LTD, CHIKOD | 120,540 | 11 | 0.009% | 0 | 0.000% |
| 2467 | SHRI DURGADEVI MAHILA SAHAKARI BANK NIYA | 17,586 | 3 | 0.017% | 1 | 33.333% |
| 2468 | SHRI GAJANAN LOKSEVA SAHAKARI BANK MARYA | 15,870 | 0 | 0.000% | 0 | |
| 2469 | SHRI GAJANAN MAHARAJ URBAN COOPERATIVE | 66,627 | 2 | 0.003% | 0 | 0.000% |
| 2470 | SHRI GAJANAN NAGARI SAHAKARI BANK LTD., BE | 52,696 | 161 | 0.306% | 11 | 6.832% |
| 2471 | SHRI GANESH SAHAKARI BANK LTD. | 13,970 | 6 | 0.043% | 0 | 0.000% |
| 2472 | SHRI GOVARDHANSINGHI RAGHUVANSHI SAHAK | 10,394 | 9 | 0.087% | 0 | 0.000% |
| 2473 | SHRI GURUDEV BRAHMANAND PATTANA SAHAK | 8,947 | 0 | 0.000% | 0 | |
| 2474 | SHRI KANYAKA NAGARI SAHAKARI BANK LTD. | 85,518 | 9 | 0.011% | 0 | 0.000% |
| 2475 | SHRI KRIPA FINLEASE AND MARKETING PRIVATE L | 2 | 1 | 50.000% | 0 | 0.000% |
| 2476 | SHRI LAXMI KRUPA URBAN CO-OPERATIVE BANK | 13,899 | 0 | 0.000% | 0 | |
| 2477 | SHRI LAXMI MAHILA SAHAKARI BANK LTD | 9,152 | 4 | 0.044% | 0 | 0.000% |
| 2478 | SHRI MAHILA SEWA SAHAKARI BANK LTD., AHME | 1,320,485 | 26 | 0.002% | 3 | 11.538% |
| 2479 | SHRI PATNESHWAR URBAN CO-OP BANK LTD | 18,006 | 1 | 0.006% | 1 | 100.000% |

| | | | | | | |
|------|---|-------------|--------|--------|----|---------|
| 2480 | SHRI PRAGATI PATTAN SAHAKARI BANK NIYAMIT | 31,344 | 0 | 0.000% | 0 | |
| 2481 | SHRI RAJKOT DISTRICT CENTRAL CO-OPERATIVE B | 1,152,919 | 4 | 0.000% | 0 | 0.000% |
| 2482 | SHRI RAM FINANCE CORPORATION PVT LTD | 5,239,127 | 383 | 0.007% | 3 | 0.783% |
| 2483 | SHRI RUKMINI SAHAKARI BANK LTD; SHRIGONDA | 37,578 | 3 | 0.008% | 0 | 0.000% |
| 2484 | SHRI SHIDDESHWAR CO-OPERATIVE BANK LTD., B | 103,873 | 26 | 0.025% | 4 | 15.385% |
| 2485 | SHRI SHIVAYOGI MURUGHENDRA SWAMI URBAN | 40,641 | 0 | 0.000% | 0 | |
| 2486 | SHRI SHIVESHWAR NAGRI SAHKARI BANK LTD., B | 112,383 | 8 | 0.007% | 0 | 0.000% |
| 2487 | SHRI SIHOR NAGRIK SAHAKARI BANK LTD. | 81,439 | 0 | 0.000% | 0 | |
| 2488 | SHRI SWAMI SAMARTH SAHAKARI BANK LTD. | 83,699 | 0 | 0.000% | 0 | |
| 2489 | SHRI VEER PULIKESHI CO-OPERATIVE BANK LIMIT | 152,800 | 3 | 0.002% | 0 | 0.000% |
| 2490 | SHRI VEERSHAIV CO-OP BANK LTD. | 249,719 | 22 | 0.009% | 0 | 0.000% |
| 2491 | SHRI VINAYAK SAHAKARI BANK LTD. | 2,255 | 0 | 0.000% | 0 | |
| 2492 | SHRI VYANKTESH CO-OPERATIVE BANK LIMITED | 6,772 | 0 | 0.000% | 0 | |
| 2493 | SHRI YASHWANT SAHAKARI BANK MARYADIT.KU | 146,106 | 28 | 0.019% | 16 | 57.143% |
| 2494 | SHRICHAKRA FINANCE AND CREDITS (MADRAS) P | 20,317 | 0 | 0.000% | 0 | |
| 2495 | SHRIJEET FINANCE PRIVATE LIMITED | 51,065 | 0 | 0.000% | 0 | |
| 2496 | SHRI-KRISHNA CO-OPERATIVE BANK MARYADIT | 39,545 | 0 | 0.000% | 0 | |
| 2497 | SHRIMANT MALOJIRAJE SAHAKARI BANK LTD. | 187,840 | 16 | 0.009% | 0 | 0.000% |
| 2498 | SHRINIKA CAPITAL FINANCE PRIVATE LIMITED | 27,703 | 1 | 0.004% | 0 | 0.000% |
| 2499 | SHRINITHI CAPITAL PRIVATE LIMITED | 175,491 | 6 | 0.003% | 1 | 16.667% |
| 2500 | SHRIPATRAODADA SAHAKARI BANK LTD(KOLHAP | 55,012 | 0 | 0.000% | 0 | |
| 2501 | SHRIRAM CREDIT COMPANY LIMITED | 1,441 | 3 | 0.208% | 0 | 0.000% |
| 2502 | SHRIRAM FINANCE LIMITED | 145,417,443 | 13,203 | 0.009% | 39 | 0.295% |
| 2503 | SHRIRAM URBAN CO-OPERATIVE BANK LTD.; NAG | 19,900 | 3 | 0.015% | 1 | 33.333% |
| 2504 | SHROFF CHEMICALS PRIVATE LIMITED | 86 | 0 | 0.000% | 0 | |
| 2505 | SHUBH SURYA EASYLOANS PRIVATE LIMITED | 327 | 0 | 0.000% | 0 | |
| 2506 | SHUBHAM HOUSING DEVELOPMENT FINANCE C | 1,703,868 | 78 | 0.005% | 4 | 5.128% |
| 2507 | SHUBHARAMBH CAPITAL FINANCE PRIVATE LIM | 333 | 0 | 0.000% | 0 | |
| 2508 | SHUBHLAKSHMI MAHILA CO-OPERATIVE BANK LT | 3,403 | 0 | 0.000% | 0 | |
| 2509 | SICOM LIMITED | 47,996 | 52 | 0.108% | 2 | 3.846% |
| 2510 | SICREVA CAPITAL SERVICES PVT. LTD. | 31,944,447 | 30,112 | 0.094% | 0 | 0% |
| 2511 | SIDDAGANGA URBAN COOPERATIVE BANK LTD. T | 67,289 | 0 | 0.000% | 0 | |
| 2512 | SIDDHESHWAR SAHAKARI BANK LTD. | 11,426 | 3 | 0.026% | 0 | 0.000% |
| 2513 | SIDDHESHWAR URBAN CO-OP BANK MARYADIT, | 27,540 | 2 | 0.007% | 0 | 0.000% |
| 2514 | SIDDHI VINAYAK FINCAP LIMITED | 29,755 | 12 | 0.040% | 0 | 0.000% |
| 2515 | SIDENY VINCOM PRIVATE LIMITED | 27 | 0 | 0.000% | 0 | |
| 2516 | SIDHANT FINANCIAL SERVICES LTD | 28 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 2517 | SIEMENS FACTORING PRIVATE LIMITED | 6,150 | 1 | 0.016% | 0 | 0.000% |
| 2518 | SIEMENS FINANCIAL SERVICES PRIVATE LIMITED | 50,231 | 77 | 0.153% | 0 | 0.000% |
| 2519 | SIGNATUREGLOBAL CAPITAL PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 2520 | SIGNET MERCHANDISE PVT LTD | 99 | 0 | 0.000% | 0 | |
| 2521 | SIHL FINCAP LIMITED | 192 | 0 | 0.000% | 0 | |
| 2522 | SIHOR MERCANTILE CO-OPERATIVE BANK LTD. | 31,059 | 0 | 0.000% | 0 | |
| 2523 | SIKKIM STATE CO-OPERATIVE BANK LTD. | 14,705 | 1 | 0.007% | 0 | 0.000% |
| 2524 | SIL INVESTMENTS LIMITED | 1 | 0 | 0.000% | 0 | |
| 2525 | SILVER FINANCE AND LEASING LIMITED | 1,845 | 2 | 0.108% | 2 | 100.000% |
| 2526 | SILVER STAR FINANCE AND LEASING LIMITED | 121,836 | 6 | 0.005% | 0 | 0.000% |
| 2527 | SILVERSON TRACOM PRIVATE LIMITED | 53 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|--|------------|--------|--------|-----|----------|
| 2528 | SIMANDHAR FINLEASE PRIVATE LIMITED | 147,963 | 1 | 0.001% | 0 | 0.000% |
| 2529 | SIMPLEPAY FINANCE PRIVATE LIMITED | 0 | 25 | | 1 | 4.000% |
| 2530 | SINDHUDURG DISTRICT CENTRAL CO-OPERATIVE | 1,054,175 | 10 | 0.001% | 0 | 0.000% |
| 2531 | SINDHUDURG SAHAKARI BANK LTD | 7,573 | 0 | 0.000% | 0 | |
| 2532 | SINDHUJA MICROCREDIT PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 2533 | SINGER CAPITAL PRIVATE LIMITED | 12,415 | 2 | 0.016% | 0 | 0.000% |
| 2534 | SINGH FINLEASE PRIVATE LIMITED | 5,525 | 11 | 0.199% | 0 | 0.000% |
| 2535 | SINGHI FINANCE PRIVATE LIMITED | 10,230 | 3 | 0.029% | 0 | 0.000% |
| 2536 | SINGODWALA FINTECH PRIVATE LIMITED | 83 | 8 | 9.639% | 0 | 0.000% |
| 2537 | SINGULARITY CREDIT WORLD PRIVATE LIMITED | 90,900 | 14 | 0.015% | 0 | 0.000% |
| 2538 | SINGULARITY HOLDINGS LIMITED | 216 | 0 | 0.000% | 0 | |
| 2539 | SIR M. VISHWESHWARAIAH SAHAKAR BANK NIYA | 5,884 | 0 | 0.000% | 0 | |
| 2540 | SIR M. VISVESVARAYA CO-OP. BANK LTD. | 32,625 | 4 | 0.012% | 0 | 0.000% |
| 2541 | SIRMOUR FINANCIAL SERVICES LIMITED, CHANDI | 524 | 3 | 0.573% | 2 | 66.667% |
| 2542 | SIROHI HOME PRODUCTS PRIVATE LIMITED | 12,453 | 0 | 0.000% | 0 | |
| 2543 | SITNEM TRADING AND INVESTMENT PRIVATE LIM | 27 | 0 | 0.000% | 0 | |
| 2544 | SIVAGANGAI DISTRICT CENTRAL CO-OP. BANK LT | 597,340 | 24 | 0.004% | 0 | 0.000% |
| 2545 | SK FINANCE LIMITED | 13,563,773 | 1,399 | 0.010% | 4 | 0.286% |
| 2546 | SKP INVESTMENTS PVT. LTD. | 405 | 0 | 0.000% | 0 | |
| 2547 | SM SQUARE CREDIT SERVICES PRIVATE LIMITED | 69,979 | 7 | 0.010% | 0 | 0.000% |
| 2548 | SMALL INDUSTRIES DEVELOPMENT BANK OF IND | 2,579,511 | 606 | 0.023% | 2 | 0.330% |
| 2549 | SMART CREDIT INDIA FINANCE LIMITED | 5,171 | 0 | 0.000% | 0 | |
| 2550 | SMART FINSEC LIMITED | 7 | 0 | 0.000% | 0 | |
| 2551 | SMART LEASING LIMITED | 33 | 0 | 0.000% | 0 | |
| 2552 | SMART PRISM FINCAP PRIVATE LIMITED | 7,607 | 10 | 0.131% | 1 | 10.000% |
| 2553 | SMART TECHNOLOGIES PRIVATE LIMITED | 40 | 0 | 0.000% | 0 | |
| 2554 | SMEINTELLECT GROWTH CAPITAL PRIVATE LIMIT | 12,311 | 6 | 0.049% | 0 | 0.000% |
| 2555 | SMFG INDIA CREDIT COMPANY LIMITED | 46,545,470 | 13,028 | 0.028% | 132 | 1.013% |
| 2556 | SMFG INDIA HOME FINANCE COMPANY LIMITED | 1,724,147 | 12 | 0.001% | 0 | 0.000% |
| 2557 | SMITI HOLDING AND TRADING COMPANY PRIVAT | 22 | 0 | 0.000% | 0 | |
| 2558 | SMRITI NAGRIK SAHAKARI BANK MARYADIT | 160,296 | 21 | 0.013% | 0 | 0.000% |
| 2559 | SNAPMINT FINANCIAL SERVICES PRIVATE LIMITE | 11,001,629 | 2,624 | 0.024% | 4 | 0.152% |
| 2560 | SOCIETE GENERALE | 4,893 | 0 | 0.000% | 0 | |
| 2561 | SOLAPUR JANATA SAHAKARI BANK LTD | 362,139 | 54 | 0.015% | 0 | 0.000% |
| 2562 | SOLAPUR SIDDHESHWAR SAHAKARI BANK LTD., | 195,417 | 23 | 0.012% | 0 | 0.000% |
| 2563 | SOLEOS FINANCE PRIVATE LIMITED | 47 | 0 | 0.000% | 0 | |
| 2564 | SOLEX COMMERCIAL & CREDIT PRIVATE LIMITED | 137 | 0 | 0.000% | 0 | |
| 2565 | SOLOMON CAPITAL LIMITED | 81,958 | 93 | 0.113% | 1 | 1.075% |
| 2566 | SOM CONSTRUCTION AND DEVELOPERS LIMITED | 32 | 0 | 0.000% | 0 | |
| 2567 | SOM CREDINVEST PRIVATE LIMITED | 38 | 0 | 0.000% | 0 | |
| 2568 | SOMANI SONS PRIVATE LIMITED | 21 | 0 | 0.000% | 0 | |
| 2569 | SONALI BANK PLC | 36 | 0 | 0.000% | 0 | |
| 2570 | SONBHADRA NAGAR SAHKARI BANK LIMITED | 3,277 | 0 | 0.000% | 0 | |
| 2571 | SONU MARKETING PRIVATE LIMITED | 2,907 | 34 | 1.170% | 0 | 0.000% |
| 2572 | SOUBHAGYA MAHILA SOUHARDA SAHAKAR BAN | 12,588 | 2 | 0.016% | 1 | 50.000% |
| 2573 | SOUND FINANCE PRIVATE LIMITED | 599 | 0 | 0.000% | 0 | |
| 2574 | SOUTH INDIAN CREDITS LTD. | 2,068 | 0 | 0.000% | 0 | |
| 2575 | SOUTH KERALA GENERAL FINANCE PRIVATE LIMI | 0 | 3 | | 1 | 33.333% |
| 2576 | SOUTH MALABAR GRAMIN BANK | 0 | 2 | | 0 | 0.000% |
| 2577 | SOUTHERN HIGTECH CAPITAL PRIVATE LIMITED | 15 | 0 | 0.000% | 0 | |
| 2578 | SPAN HOLDINGS PRIVATE LIMITED | 71 | 1 | 1.408% | 1 | 100.000% |
| 2579 | SPANDANA SPHOORTY FINANCIAL SERVICES LIMI | 2,206 | 14 | 0.635% | 0 | 0.000% |
| 2580 | SPECIFIED UNDERTAKING OF UNIT TRUST OF IND | 0 | 1 | | 0 | 0.000% |
| 2581 | SPEEL FINANCE COMPANY PRIVATE LIMITED | 3,049,811 | 1,573 | 0.052% | 59 | 3.751% |
| 2582 | SPHEETI FINTECH PRIVATE LIMITED | 3,577 | 4 | 0.112% | 0 | 0.000% |
| 2583 | SPINNY CAPITAL PRIVATE LIMITED | 3,341 | 1 | 0.030% | 0 | 0.000% |
| 2584 | SPINSTAR FINVEST PRIVATE LIMITED | 72 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|--|--|---|---|--|---|
| 2585 | SPOTBOY TRACOM PRIVATE LIMITED | 3 | 0 | 0.000% | 0 | |
| 2586 | SPS FINQUEST PVT. LTD. | 94 | 0 | 0.000% | 0 | |
| 2587 | SRAJAN CAPITAL LIMITED | 7,597 | 12 | 0.158% | 0 | 0.000% |
| 2588 | SREE BHYRAVESHWARA SAHAKARA BANK NMT, T | 4,915 | 1 | 0.020% | 0 | 0.000% |
| 2589 | SREE CHARAN SOUHARDHA CO-OPERATIVE BANK | 27,052 | 1 | 0.004% | 0 | 0.000% |
| 2590 | SREE CO-OP URBAN BANK LIMITED | 377 | 0 | 0.000% | 0 | |
| 2591 | SREE NARAYANA GURU CO - OPERATIVE BANK LI | 10,442 | 10 | 0.096% | 2 | 20.000% |
| 2592 | SREE SUBRAMANYESWARA CO-OPERATIVE BANK | 44,970 | 90 | 0.200% | 6 | 6.667% |
| 2593 | SREE THYAGARAJA CO-OPERATIVE BANK LTD. | 181,682 | 39 | 0.021% | 0 | 0.000% |
| 2594 | SREENIDHI SOUHARDA SAHAKARI BANK NIYAMIT | 37,492 | 0 | 0.000% | 0 | |
| 2595 | SREENIVASA PADMAVATHI CO-OPERATIVE URBAN | 657 | 0 | 0.000% | 0 | |
| 2596 | SREERAGH GENERAL FINANCE LTD. | 20,974 | 0 | 0.000% | 0 | |
| 2597 | SREI EQUIPMENT FINANCE LTD. | 895,045 | 379 | 0.042% | 3 | 0.792% |
| 2598 | SRESTHA FINVEST LIMITED | 605 | 0 | 0.000% | 0 | |
| 2599 | SRG HOUSING FINANCE LIMITED | 499,618 | 51 | 0.010% | 0 | 0.000% |
| 2600 | SRG SECURITIES FINANCE LIMITED | 1,548 | 11 | 0.711% | 3 | 27.273% |
| 2601 | SRGK FINANCIAL SERVICES PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 2602 | SRI AMBA BHAWANI URBAN COOPERATIVE BANK | 797 | 0 | 0.000% | 0 | |
| 2603 | SRI AMMAN FINANCE PRIVATE LIMITED | 5,325 | 7 | 0.131% | 2 | 28.571% |
| 2604 | SRI ANAIYAN FINANCE PRIVATE LIMITED | 1,385 | 0 | 0.000% | 0 | |
| 2605 | SRI BANASHANKARI MAHILA CO-OPERATIVE BAN | 16,555 | 12 | 0.072% | 0 | 0.000% |
| 2606 | SRI BASAVESHWAR PATTANA SAHAKARI BANK NI | 9,441 | 0 | 0.000% | 0 | |
| 2607 | SRI CHANNABASAVASWAMY SOUHARDHA SAHA | 14,792 | 0 | 0.000% | 0 | |
| 2608 | SRI GANAPATHI CO-OPERATIVE BANK LTD.SAGAR | 36,996 | 1 | 0.003% | 1 | 100.000% |
| 2609 | SRI GANESH CO-OPERATIVE BANK LIMITED, GULB | 1,518 | 0 | 0.000% | 0 | |
| 2610 | SRI GAYATRI CO-OPERATIVE URBAN BANK LTD | 592 | 0 | 0.000% | 0 | |
| 2611 | SRI GBK RESOURCES PRIVATE LIMITED | 68 | 0 | 0.000% | 0 | |
| 2612 | SRI GOKARNANATH CO-OPERATIVE BANK LIMITE | 258,860 | 7 | 0.003% | 0 | 0.000% |
| 2613 | SRI KALIDASA SAHAKARA BANK NIYAMITHA | 712 | 0 | 0.000% | 0 | |
| 2614 | SRI KALPATARU INVESTMENTS PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 2615 | SRI KANNIKAPARAMESWARI CO-OPERATIVE BAN | 46,260 | 2 | 0.004% | 2 | 100.000% |
| 2616 | SRI KANNIKAPARAMESWARI CO-OPERATIVE BAN | 7,121 | 4 | 0.056% | 0 | 0.000% |
| 2617 | SRI KANYAKAPARMESHWARI CO-OPERATIVE BAN | 8,449 | 0 | 0.000% | 0 | |
| 2618 | SRI LAKSHMI MAHILA SAHAKARA BANK NIYAMIT | 3,200 | 0 | 0.000% | 0 | |
| 2619 | SRI LAKSHMI NARAYANA CO-OPERATIVE BANK LT | 7,118 | 0 | 0.000% | 0 | |
| 2620 | SRI NARAYAN MERCHANTILES PVT LTD | 82 | 0 | 0.000% | 0 | |
| 2621 | SRI PARSHWANATHA SAHAKARA BANK NIYAMITH | 3,124 | 0 | 0.000% | 0 | |
| 2622 | SRI POTTI SRI RAMULU NELLORE DISTRICT COOP | 125,997 | 7 | 0.006% | 0 | 0.000% |
| 2623 | SRI RAMA CO-OPERATIVE BANK LTD., BANGALOR | 10,964 | 3 | 0.027% | 0 | 0.000% |
| 2624 | SRI RAMACHANDRA ENTERPRISES PRIVATE LIMIT | 11 | 0 | 0.000% | 0 | |
| 2625 | SRI RAMANAGAR PATTANA SAHAKAR BANK NIYA | 15,476 | 4 | 0.026% | 0 | 0.000% |
| 2626 | SRI SAGAR CAPITAL PRIVATE LIMITED | 3,418 | 0 | 0.000% | 0 | |
| 2627 | SRI SATHYA SAI NAGARIK SAHAKARI BANK MARY | 2,339 | 0 | 0.000% | 0 | |
| 2628 | SRI SUDHA CO-OPERATIVE BANK LTD. | 33,445 | 16 | 0.048% | 3 | 18.750% |
| 2629 | SRI VIJAYARAM HIRE PURCHASE AND LEASING FI | 3,310 | 0 | 0.000% | 0 | |
| 2630 | SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA , | 2,059 | 0 | 0.000% | 0 | |
| 2631 | SRINIDHI CREDIT PRIVATE LIMITED | 398 | 5 | 1.256% | 0 | 0.000% |

| | | | | | | |
|------|--|-------------|--------|--------|-----|--------|
| 2632 | SRNG FINANCE PRIVATE LIMITED | 31,556 | 5 | 0.016% | 0 | 0.000% |
| 2633 | SSA FINSERV PRIVATE LIMITED | 1,275 | 0 | 0.000% | 0 | |
| 2634 | SSK FINANCE PRIVATE LIMITED | 35,112 | 8 | 0.023% | 0 | 0.000% |
| 2635 | STAMBHADRI CO-OPERATIVE URBAN BANK LIMIT | 15,353 | 0 | 0.000% | 0 | |
| 2636 | STANDARD ASSET MANAGEMENT PRIVATE LIMIT | 1 | 0 | 0.000% | 0 | |
| 2637 | STANDARD CAPITAL MARKETS LIMITED | 65 | 1 | 1.538% | 0 | 0.000% |
| 2638 | STANDARD CHARTERED BANK | 21,309,225 | 7,511 | 0.035% | 110 | 1.465% |
| 2639 | STANDARD CHARTERED CAPITAL LIMITED | 59,019 | 149 | 0.252% | 11 | 7.383% |
| 2640 | STANDARD URBAN CO OP BANK (AURANGABAD) | 21,781 | 0 | 0.000% | 0 | |
| 2641 | STANWORTH FINANCE (P) LIMITED, HYDERABAD | 87 | 0 | 0.000% | 0 | |
| 2642 | STAR FINSERV INDIA LIMITED | 14 | 0 | 0.000% | 0 | |
| 2643 | STAR HOUSING FINANCE LIMITED | 118,466 | 12 | 0.010% | 0 | 0.000% |
| 2644 | STARLAA FINANCE AND HIRE PURCHASE PRIVATE | 92,715 | 0 | 0.000% | 0 | |
| 2645 | STARLIGHT HOLDINGS PRIVATE LIMITED | 234 | 0 | 0.000% | 0 | |
| 2646 | STARTECK FINANCE LIMITED | 374 | 0 | 0.000% | 0 | |
| 2647 | STATE BANK OF INDIA | 572,045,242 | 61,741 | 0.011% | 425 | 0.688% |
| 2648 | STATUS LEASING AND FINANCE LIMITED | 8,605 | 1 | 0.012% | 0 | 0.000% |
| 2649 | STCI FINANCE LIMITED | 1,567 | 0 | 0.000% | 0 | |
| 2650 | STEADFAST CORPORATE MANAGEMENT PRIVATE | 70 | 0 | 0.000% | 0 | |
| 2651 | STEEL CITY FINANCIAL SERVICES PRIVATE LIMITE | 455 | 0 | 0.000% | 0 | |
| 2652 | STERLING INVESTMENT CORPORATION PVT. LTD. | 43 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|---|--|---|---|--|---|
| 2653 | STERLING URBAN CO-OPERATIVE BANK LTD. | 5,701 | 4 | 0.070% | 2 | 50.000% |
| 2654 | STK CREDIT PRIVATE LIMITED | 64,643 | 0 | 0.000% | 0 | |
| 2655 | STOCK GUARDIANS (INDIA) PRIVATE LIMITED | 21 | 0 | 0.000% | 0 | |
| 2656 | STRIDE ONE CAPITAL PRIVATE LIMITED | 23,320 | 45 | 0.193% | 0 | 0.000% |
| 2657 | SU1 CAPITAL PRIVATE LIMITED | 23 | 0 | 0.000% | 0 | |
| 2658 | SUBHAM CAPITAL PRIVATE LIMITED | 76 | 0 | 0.000% | 0 | |
| 2659 | SUBHKAM VENTURES (I) PRIVATE LIMITED, | 41 | 0 | 0.000% | 0 | |
| 2660 | SUBHKIRAN CAPITAL LIMITED | 105,581 | 10 | 0.009% | 0 | 0.000% |
| 2661 | SUBHLAKSHMI FINANCE PRIVATE LIMITED | 1,642,721 | 194 | 0.012% | 6 | 3.093% |
| 2662 | SUCO SOUHARDA SAHAKARI BANK LTD., BELLARY | 225,826 | 8 | 0.004% | 0 | 0.000% |
| 2663 | SUDHA CO-OPERATIVE URBAN BANK LTD | 52,241 | 0 | 0.000% | 0 | |
| 2664 | SUGALI FINLEASE PRIVATE LIMITED | 7 | 0 | 0.000% | 0 | |
| 2665 | SUGMYA FINANCE PRIVATE LIMITED | 2,149,001 | 17 | 0.001% | 0 | 0.000% |
| 2666 | SUKHCHAIN HIRE PURCHASE PRIVATE LIMITED | 29,168 | 1 | 0.003% | 0 | 0.000% |
| 2667 | SULAIMANI CO-OPERATIVE BANK LTD., BARODA | 10,474 | 7 | 0.067% | 0 | 0.000% |
| 2668 | SUMAN HIRE PURCHASE PRIVATE LIMITED | 902 | 1 | 0.111% | 0 | 0.000% |
| 2669 | SUMANGAL PORTFOLIO PRIVATE LIMITED | 139 | 0 | 0.000% | 0 | |
| 2670 | SUMERPUR MERCANTILE URBAN COOPERATIVE | 0 | 5 | | 0 | 0.000% |
| 2671 | SUMITOMO MITSUI BANKING CORPORATION | 8,119 | 0 | 0.000% | 0 | |
| 2672 | SUMOTO COMMERCIAL PRIVATE LIMITED | 31 | 0 | 0.000% | 0 | |
| 2673 | SUN INVESTMENTS PRIVATE LIMITED | 15 | 0 | 0.000% | 0 | |
| 2674 | SUNDARAM FINANCE LIMITED | 15,930,236 | 1,369 | 0.009% | 2 | 0.146% |
| 2675 | SUNDARAM HOME FINANCE LIMITED | 1,787,248 | 114 | 0.006% | 2 | 1.754% |
| 2676 | SUNDARLAL SAWJI URBAN CO-OPERATIVE BANK | 357,553 | 45 | 0.013% | 2 | 4.444% |
| 2677 | SUNEET FINMAN PRIVATE LIMITED | 74,090 | 3 | 0.004% | 0 | 0.000% |
| 2678 | SUNGLOW FININVEST PRIVATE LIMITED | 2,555 | 2 | 0.078% | 0 | 0.000% |

| | | | | | | |
|------|---|------------|-----|----------|---|----------|
| 2679 | SUNGOLD CAPITAL LIMITED | 199 | 1 | 0.503% | 0 | 0.000% |
| 2680 | SUNGRACE FINVEST PVT LTD | 32 | 0 | 0.000% | 0 | |
| 2681 | SUNIDHI CAPITAL PRIVATE LIMITED | 466 | 632 | 135.622% | 4 | 0.633% |
| 2682 | SUNIRMAY VINIMAY PRIVATE LIMITED | 11,722 | 1 | 0.009% | 0 | 0.000% |
| 2683 | SUNITA FINLEASE LIMITED | 7,379 | 1 | 0.014% | 0 | 0.000% |
| 2684 | SUPER GROWTH INVESTMENTS PRIVATE LIMITED | 718 | 24 | 3.343% | 0 | 0.000% |
| 2685 | SUPERIOR FINLEASE PRIVATE LIMITED | 60 | 0 | 0.000% | 0 | |
| 2686 | SUPERTECH FINANCIAL SERVICES PRIVATE LIMITE | 291 | 0 | 0.000% | 0 | |
| 2687 | SUPRA FINLEASE LIMITED | 1 | 0 | 0.000% | 0 | |
| 2688 | SUPRA PACIFIC FINANCIAL SERVICES LIMITED | 277,488 | 29 | 0.010% | 0 | 0.000% |
| 2689 | SUPREET VYAPAAR PRIVATE LIMITED | 8 | 0 | 0.000% | 0 | |
| 2690 | SUPREME CREDIT CORPORATION LIMITED | 216 | 1 | 0.463% | 0 | 0.000% |
| 2691 | SUPREME FINCORP PRIVATE LIMITED | 13,023 | 4 | 0.031% | 0 | 0.000% |
| 2692 | SUPREME HOUSING FINANCE LIMITED | 851,393 | 15 | 0.002% | 0 | 0.000% |
| 2693 | SURABHI FINANCE CORPORATION LIMITED | 835 | 3 | 0.359% | 1 | 33.333% |
| 2694 | SURAJ FINVEST PRIVATE LIMITED | 90 | 0 | 0.000% | 0 | |
| 2695 | SURAKSHA ASSET RECONSTRUCTION LIMITED | 792 | 0 | 0.000% | 0 | |
| 2696 | SURAT NATIONAL CO-OPERATIVE BANK LTS | 215,156 | 2 | 0.001% | 0 | 0.000% |
| 2697 | SURJIT HIRE PURCHASE PRIVATE LIMITED | 172,690 | 41 | 0.024% | 1 | 2.439% |
| 2698 | SURPRISE LEASING AND CREDIT PRIVATE LIMITED | 62 | 0 | 0.000% | 0 | |
| 2699 | SURYA SHAKTI VYAPAAR PRIVATE LIMITED | 0 | 3 | | 0 | 0.000% |
| 2700 | SURYODAY SMALL FINANCE BANK LIMITED | 17,695,861 | 327 | 0.002% | 1 | 0.306% |
| 2701 | SUSEE FINANCE & LEASING PRIVATE LIMITED | 189,409 | 4 | 0.002% | 0 | 0.000% |
| 2702 | SUSHIL CAPITAL PRIVATE LIMITED | 1,613 | 1 | 0.062% | 0 | 0.000% |
| 2703 | SUSTAINABLE AGRO-COMMERCIAL FINANCE LIM | 87,958 | 33 | 0.038% | 0 | 0.000% |
| 2704 | SUVARNA CO-OPERATIVE BANK LIMITED | 8,997 | 0 | 0.000% | 0 | |
| 2705 | SUVERNAYUG SAHAKARI BANK LIMITED | 139,964 | 48 | 0.034% | 1 | 2.083% |
| 2706 | SUVIDHAA CREDIT FINANCE PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 2707 | SV CREDITLINE LIMITED | 380 | 1 | 0.263% | 1 | 100.000% |
| 2708 | SVAKARMA FINANCE PRIVATE LIMITED | 171,611 | 37 | 0.022% | 0 | 0.000% |
| 2709 | SVASTI MICRO FINANCE PRIVATE LIMITED | 0 | 6 | | 0 | 0.000% |
| 2710 | SVATANTRA MICRO HOUSING FINANCE CORPORA | 1,458,074 | 53 | 0.004% | 0 | 0.000% |
| 2711 | SVC CO-OPERATIVE BANK LTD. | 724,453 | 109 | 0.015% | 4 | 3.670% |
| 2712 | SVERA CAPITAL SERVICES LIMITED | 13 | 0 | 0.000% | 0 | |
| 2713 | SWADHA FINLEASE PRIVATE LIMITED | 17,170 | 0 | 0.000% | 0 | |
| 2714 | SWADHAAR FINSERVE PVT. LTD. | 0 | 4 | | 1 | 25.000% |
| 2715 | SWAGAT HOUSING FINANCE COMPANY LIMITED | 11,410 | 2 | 0.018% | 0 | 0.000% |
| 2716 | SWANTANTRYA SENANI LATE SHRIPAL ALASE KAK | 213,550 | 1 | 0.000% | 0 | 0.000% |
| 2717 | SWARA FINCARE LIMITED | 194,625 | 4 | 0.002% | 0 | 0.000% |
| 2718 | SWARNA PRAGATI HOUSING MICROFINANCE PRI | 728,655 | 12 | 0.002% | 0 | 0.000% |
| 2719 | SWASTIK FINANCE LIMITED | 14 | 0 | 0.000% | 0 | |
| 2720 | SWASTIKA FIN-MART PRIVATE LIMITED | 10,386 | 11 | 0.106% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 2721 | SWEETY TRADE AND AGENCY PRIVATE LIMITED | 25 | 0 | 0.000% | 0 | |
| 2722 | SWEL FINVEST PVT. LTD. | 1,800 | 0 | 0.000% | 0 | |
| 2723 | SWIFT BUILDERS LTD. | 4 | 0 | 0.000% | 0 | |
| 2724 | SYKES & RAY EQUITIES (MUMBAI) PVT. LIMITED | 210 | 0 | 0.000% | 0 | |
| 2725 | SYMPHONY MERCHANTS PRIVATE LIMITED | 238 | 0 | 0.000% | 0 | |
| 2726 | SYSTEMATIX FINCORP INDIA LIMITED | 25 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|--|------------|--------|--------|-------|---------|
| 2727 | SYSTEMATIX FINVEST PRIVATE LIMITED | 35 | 0 | 0.000% | 0 | |
| 2728 | T J FINANCIAL CONSULTANCY AND INVESTMENTS | 16,101 | 2 | 0.012% | 0 | 0.000% |
| 2729 | TADPATRI CO-OP TOWN BANK LTD | 899 | 1 | 0.111% | 0 | 0.000% |
| 2730 | TAKMIN TRADING PRIVATE LIMITED | 54 | 0 | 0.000% | 0 | |
| 2731 | TAKSH FINANCE PRIVATE LIMITED | 405 | 0 | 0.000% | 0 | |
| 2732 | TALIPARAMABA COOPERATIVE URBAN BANK LTD | 6,528 | 0 | 0.000% | 0 | |
| 2733 | TAMIL NADU GRAMA BANK | 27,319,872 | 204 | 0.001% | 1 | 0.490% |
| 2734 | TAMILNAD MERCANTILE BANK LIMITED | 18,501,056 | 681 | 0.004% | 0 | 0.000% |
| 2735 | TAMILNADU INDUSTRIAL INVESTMENT CORPORA | 153,198 | 81 | 0.053% | 8 | 9.877% |
| 2736 | TAMKORE INVESTMENT PRIVATE LIMITED | 10 | 0 | 0.000% | 0 | |
| 2737 | TANOT FINANCE LIMITED | 157 | 0 | 0.000% | 0 | |
| 2738 | TANVI FINANCIAL SERVICES PVT. LTD. | 119 | 0 | 0.000% | 0 | |
| 2739 | TAPSTART CAPITAL PRIVATE LIMITED | 1,240,810 | 715 | 0.058% | 1 | 0.140% |
| 2740 | TARA AUTO FINANCE PRIVATE LIMITED | 5 | 0 | 0.000% | 0 | |
| 2741 | TARAPUR CO-OPERATIVE URBAN BANK LTD. | 11,848 | 0 | 0.000% | 0 | |
| 2742 | TARU AGENCIES AND INVESTMENTS PRIVATE LIM | 108,137 | 7 | 0.006% | 0 | 0.000% |
| 2743 | TATA CAPITAL HOUSING FINANCE LTD. | 7,716,683 | 508 | 0.007% | 2 | 0.394% |
| 2744 | TATA CAPITAL LIMITED | 28,270,135 | 18,510 | 0.065% | 1,723 | 9.308% |
| 2745 | TATA MOTORS FINANCE LIMITED | 11,941,171 | 1,333 | 0.011% | 8 | 0.600% |
| 2746 | TATKAL LOAN INDIA PRIVATE LIMITED | 520,255 | 325 | 0.062% | 1 | 0.308% |
| 2747 | TAVARGERA PATTAN SAHAKARI BANK NIYAMITH | 27,980 | 4 | 0.014% | 0 | 0.000% |
| 2748 | TCK FINANCE AND LEASING PRIVATE LIMITED | 72 | 0 | 0.000% | 0 | |
| 2749 | TDS FINCAP PRIVATE LIMITED | 9,197 | 1 | 0.011% | 0 | 0.000% |
| 2750 | TEACHERS CO-OPERATIVE BANK LTD | 158,635 | 33 | 0.021% | 0 | 0.000% |
| 2751 | TECHFINO CAPITAL PRIVATE LIMITED | 244,760 | 58 | 0.024% | 1 | 1.724% |
| 2752 | TEHRI GARHWAL ZILA SAHAKARI BANK LTD., NEW | 154,006 | 27 | 0.018% | 0 | 0.000% |
| 2753 | TEJASWI VINIMAY PRIVATE LIMITED | 52 | 0 | 0.000% | 0 | |
| 2754 | TELANGANA GRAMEENA BANK | 11,300,578 | 113 | 0.001% | 1 | 0.885% |
| 2755 | TELANGANA INDUSTRIAL HEALTH CLINIC LIMITED | 267 | 0 | 0.000% | 0 | |
| 2756 | TERRA FINANCIAL SERVICES PRIVATE LIMITED | 127,597 | 27 | 0.021% | 0 | 0.000% |
| 2757 | TEXTILE CO-OPERATIVE BANK LTD.,BANGALORE | 98,491 | 4 | 0.004% | 0 | 0.000% |
| 2758 | TEXTILE TRADERS CO-OPERATIVE BANK LIMITED. | 41,104 | 4 | 0.010% | 0 | 0.000% |
| 2759 | THAINADU FINANCE PRIVATE LIMITED | 1,299 | 0 | 0.000% | 0 | |
| 2760 | THAKUR FININVEST PVT LTD | 202 | 0 | 0.000% | 0 | |
| 2761 | THANE BHARAT SAHAKARI BANK LTD | 284,716 | 46 | 0.016% | 0 | 0.000% |
| 2762 | THANE DISTRICT CENTRAL CO-OPERATIVE BANK | 1,080,213 | 35 | 0.003% | 0 | 0.000% |
| 2763 | THANGAM CAPITAL PRIVATE LIMITED | 3,844 | 0 | 0.000% | 0 | |
| 2764 | THANVIR BROS (P) LTD | 0 | 1 | | 0 | 0.000% |
| 2765 | THAR COMMERCIAL FINANCE PRIVATE LIMITED | 48,616 | 36 | 0.074% | 2 | 5.556% |
| 2766 | THAZHAYIL FINANCE PRIVATE LIMITED | 57,690 | 6 | 0.010% | 1 | 16.667% |
| 2767 | THE A P JANATA CO-OPERATIVE URBAN BANK LTD | 5,811 | 2 | 0.034% | 0 | 0.000% |
| 2768 | THE ABHINAV SAHAKARI BANK LTD. | 100,136 | 32 | 0.032% | 0 | 0.000% |
| 2769 | THE ACCOUNTANT GENERAL'S OFFICE EMPLOYEE | 17,734 | 0 | 0.000% | 0 | |
| 2770 | THE ADARSHA PATTANA SOU HARDA SAHAKARI B | 13,748 | 0 | 0.000% | 0 | |
| 2771 | THE ADILABAD DISTRICT COOPERATIVE CENTRAL | 304,136 | 18 | 0.006% | 0 | 0.000% |
| 2772 | THE ADINATH COOPERATIVE BANK LTD., SURAT | 1,364 | 0 | 0.000% | 0 | |
| 2773 | THE AGRASEN CO-OPERATIVE URBAN BANK LTD | 23,347 | 16 | 0.069% | 3 | 18.750% |
| 2774 | THE AGRASEN NAGARI SAHAKARI BANK LIMITED | 2,630 | 0 | 0.000% | 0 | |
| 2775 | THE AHMEDABAD DISTRICT CO-OPERATIVE BANK | 201,867 | 9 | 0.004% | 0 | 0.000% |
| 2776 | THE AHMEDABAD MERCANTILE COOPERATIVE B | 280,022 | 11 | 0.004% | 0 | 0.000% |
| 2777 | THE AHMEDNAGAR DISTRICT CENTRAL CO-OPER | 84,126 | 0 | 0.000% | 0 | |
| 2778 | THE AHMEDNAGAR MERCHANTS CO-OPERATIVE | 88,968 | 18 | 0.020% | 0 | 0.000% |
| 2779 | THE AJARA URBAN CO-OP BANK LTD;AJARA | 465,952 | 16 | 0.003% | 1 | 6.250% |
| 2780 | THE AKOLA DISTRICT CENTRAL CO-OPERATIVE BA | 639,352 | 24 | 0.004% | 0 | 0.000% |
| 2781 | THE AKOLA JANATA COMMERCIAL CO-OPERATIVE | 134,982 | 10 | 0.007% | 0 | 0.000% |
| 2782 | THE AKOLA URBAN CO-OPERATIVE BANK LTD. | 404,457 | 33 | 0.008% | 0 | 0.000% |
| 2783 | THE ALMEL URBAN CO-OPERATIVE BANK LTD | 11,416 | 0 | 0.000% | 0 | |
| 2784 | THE ALWAYE URBAN CO-OPERATIVE BANK LIMITE | 22,572 | 4 | 0.018% | 0 | 0.000% |
| 2785 | THE AMALAPURAM CO-OPERATIVE TOWN BANK | 798 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|--|--------|---|--------|---|--------|
| 2786 | THE AMALNER CO-OPERATIVE URBAN BANK LTD. | 35,025 | 1 | 0.003% | 0 | 0.000% |
| 2787 | THE AMBALA CENTRAL CO-OPERATIVE BANK LTD | 52 | 1 | 1.923% | 0 | 0.000% |
| 2788 | THE AMBICA MAHILA SAHAKARI BANK LTD.AHM | 71,015 | 6 | 0.008% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 2789 | THE AMRAVATI MERCHANTS SAHAKARI BANK LT | 12,711 | 1 | 0.008% | 0 | 0.000% |
| 2790 | THE AMRELI JILLA MADHYASTHA SAHAKARI BAN | 1,223,192 | 8 | 0.001% | 0 | 0.000% |
| 2791 | THE AMRITSAR CENTRAL CO-OPERATIVE BANK LT | 442,781 | 40 | 0.009% | 1 | 2.500% |
| 2792 | THE ANANTAPUR DISTRICT COOPERATIVE CENTR | 180,606 | 2 | 0.001% | 0 | 0.000% |
| 2793 | THE ANDHRA PRADESH MAHESH CO-OPERATIVE | 37,248 | 13 | 0.035% | 0 | 0.000% |
| 2794 | THE ANDHRA PRADESH STATE CO-OPERATIVE BA | 360,134 | 36 | 0.010% | 0 | 0.000% |
| 2795 | THE ANGUL UNITED CENTRAL CO-OPERATIVE BA | 25,793 | 0 | 0.000% | 0 | |
| 2796 | THE ANKOLA URBAN CO-OPERATIVE BANK LTD., | 101,570 | 5 | 0.005% | 0 | 0.000% |
| 2797 | THE ANNASAHEB SAVANT CO-OP URBAN BANK M | 513,015 | 33 | 0.006% | 0 | 0.000% |
| 2798 | THE ARNI CO-OPERATIVE TOWN BANK LTD., ARNI | 27,272 | 0 | 0.000% | 0 | |
| 2799 | THE ARYA VAISHYA CO-OPERATIVE BANK LIMITED | 12,408 | 0 | 0.000% | 0 | |
| 2800 | THE ASHTA PEOPLE'S CO-OPERATIVE BANK LTD., | 161,149 | 6 | 0.004% | 0 | 0.000% |
| 2801 | THE ASSAM CO-OPERATIVE APEX BANK LTD. | 253,445 | 47 | 0.019% | 3 | 6.383% |
| 2802 | THE BABASAHEB DESHMUKH SAHAKARI BANK LT | 49,823 | 6 | 0.012% | 0 | 0.000% |
| 2803 | THE BADAGARA CO-OPERATIVE BANK LTD. | 8,490 | 0 | 0.000% | 0 | |
| 2804 | THE BAGALKOT DISTRICT CENTRAL CO-OP BANK | 344,984 | 5 | 0.001% | 0 | 0.000% |
| 2805 | THE BAGHAT URBAN CO-OPERATIVE BANK LTD | 327 | 0 | 0.000% | 0 | |
| 2806 | THE BAIDYABATI SHEORAPHULI CO-OPERATIVE B | 2,829 | 0 | 0.000% | 0 | |
| 2807 | THE BAILHONGAL URBAN CO-OPERATIVE BANK L | 48,313 | 6 | 0.012% | 0 | 0.000% |
| 2808 | THE BALASINOR NAGRIK SAHAKARI BANK LTD. | 19,614 | 0 | 0.000% | 0 | |
| 2809 | THE BALASORE BHADRAK CENTRAL CO-OPERATIV | 222,825 | 7 | 0.003% | 1 | 14.286% |
| 2810 | THE BALASORE CO-OPERATIVE URBAN BANK LTD | 24,598 | 0 | 0.000% | 0 | |
| 2811 | THE BALUSERRY CO-OPERATIVE URBAN BANK LT | 20,920 | 0 | 0.000% | 0 | |
| 2812 | THE BANASKANTHA DISTRICT CENTRAL CO-OPER | 1,071,977 | 0 | 0.000% | 0 | |
| 2813 | THE BANASKANTHA MERCANTILE CO-OP BANK L | 70,752 | 5 | 0.007% | 0 | 0.000% |
| 2814 | THE BANGALORE CITY CO-OPERATIVE BANK LTD. | 128,384 | 5 | 0.004% | 0 | 0.000% |
| 2815 | THE BANK EMPLOYEES COOPERATIVE BANK LTD. | 494 | 0 | 0.000% | 0 | |
| 2816 | THE BANK OF NOVA SCOTIA | 194 | 0 | 0.000% | 0 | |
| 2817 | THE BANKURA TOWN CO-OPERATIVE BANK LIMIT | 11,682 | 0 | 0.000% | 0 | |
| 2818 | THE BANSWARA CENTRAL CO-OPERATIVE BANK L | 14,525 | 1 | 0.007% | 0 | 0.000% |
| 2819 | THE BANTRA CO-OPERATIVE BANK LIMITED | 484 | 0 | 0.000% | 0 | |
| 2820 | THE BAPUNAGAR MAHILA CO-OPERATIVE BANK | 7,331 | 0 | 0.000% | 0 | |
| 2821 | THE BARAMATI SAHAKARI BANK LTD, BRAMATI | 219,310 | 29 | 0.013% | 6 | 20.690% |
| 2822 | THE BARDOLI NAGRIK SAHAKARI BANK LTD.,BAR | 91,783 | 7 | 0.008% | 1 | 14.286% |
| 2823 | THE BARMER CENTRAL CO-OPERATIVE BANK LTD | 60,322 | 6 | 0.010% | 0 | 0.000% |
| 2824 | THE BARODA CENTRAL CO-OP BANK LTD | 399,800 | 12 | 0.003% | 0 | 0.000% |
| 2825 | THE BARODA CITY CO-OPERATIVE BANK LTD. | 50,134 | 10 | 0.020% | 1 | 10.000% |
| 2826 | THE BASTI ZILA SAHAKARI BANK LTD | 794 | 0 | 0.000% | 0 | |
| 2827 | THE BATHINDA CENTRAL COOPERATIVE BANK LT | 511,084 | 90 | 0.018% | 4 | 4.444% |
| 2828 | THE BAVLA NAGRIK SAHAKARI BANK LTD. | 21,837 | 0 | 0.000% | 0 | |
| 2829 | THE BECHARAJI NAGARIK SAHAKAI BANK LTD., B | 11,759 | 1 | 0.009% | 0 | 0.000% |
| 2830 | THE BEGUSARAI CENTRAL COOPERATIVE BANK LT | 380,933 | 4 | 0.001% | 1 | 25.000% |
| 2831 | THE BELGAUM DISTRICT CENTRAL CO-OPERATIVE | 254,034 | 0 | 0.000% | 0 | |
| 2832 | THE BELGAUM DISTRICT REVENUE EMPLOYEES' C | 1,054 | 0 | 0.000% | 0 | |
| 2833 | THE BELGAUM INDUSTRIAL CO-OPERATIVE BANK | 9,390 | 0 | 0.000% | 0 | |
| 2834 | THE BELLAD BAGEWADI URBAN SOUHARDA SAH | 22,257 | 1 | 0.004% | 0 | 0.000% |

| | | | | | | |
|------|---|---------|-----|--------|---|---------|
| 2835 | THE BELLARY DISTRICT CO-OPERATIVE CENTRAL | 739,546 | 3 | 0.000% | 0 | 0.000% |
| 2836 | THE BERHAMPORE CO-OPERATIVE CENTRAL BAN | 34,933 | 1 | 0.003% | 0 | 0.000% |
| 2837 | THE BERHAMPUR CO-OPERATIVE URBAN BANK L | 1,509 | 0 | 0.000% | 0 | |
| 2838 | THE BETUL NAGRIK SAHAKARI BANK MARYADIT, | 12,010 | 3 | 0.025% | 0 | 0.000% |
| 2839 | THE BHABHAR VIBHAG NAGRIK SAHAKARI BANK | 15,421 | 0 | 0.000% | 0 | |
| 2840 | THE BHADGAON PEOPLES' COOPERATIVE BANK | 557 | | | | |
| 2841 | THE BHADRAN PEOPLE CO-OPERATIVE BANK LTD | 7,423 | 0 | 0.000% | 0 | |
| 2842 | THE BHAGALPUR CENTRAL CO-OPERATIVE BANK | 70 | 0 | 0.000% | 0 | |
| 2843 | THE BHAGYALAKSHMI MAHILA SAHAKARI BANK L | 139,730 | 68 | 0.049% | 0 | 0.000% |
| 2844 | THE BHAGYODAYA COOPERATIVE BANK LTD. | 33,814 | 6 | 0.018% | 5 | 83.333% |
| 2845 | THE BHANDARA DISTRICT CENTRAL CO-OP BANK | 61,773 | 2 | 0.003% | 0 | 0.000% |
| 2846 | THE BHANDARA URBAN CO-OPERATIVE BANK LT | 214,119 | 16 | 0.007% | 0 | 0.000% |
| 2847 | THE BHARAT CO-OPERATIVE BANK (MUMBAI) LIM | 670,208 | 117 | 0.017% | 1 | 0.855% |
| 2848 | THE BHARAT CO-OPERATIVE BANK LIMITED BAN | 15,688 | 13 | 0.083% | 1 | 7.692% |
| 2849 | THE BHARATPUR CENTRAL CO-OPERATIVE BANK | 1,391 | 0 | 0.000% | 0 | |
| 2850 | THE BHARUCH DISTRICT CENTRAL CO-OPERATIVE | 353,335 | 0 | 0.000% | 0 | |
| 2851 | THE BHATKAL URBAN CO-OP. BANK LTD. | 164,949 | 12 | 0.007% | 1 | 8.333% |
| 2852 | THE BHAVANA RISHI CO-OPERATIVE URBAN BAN | 13,588 | 2 | 0.015% | 0 | 0.000% |
| 2853 | THE BHAVASARA KSHATRIYA CO-OPERATIVE BAN | 25,067 | 8 | 0.032% | 0 | 0.000% |
| 2854 | THE BHAVNAGAR DISTRICT CO-OPERATIVE BANK | 20,557 | 0 | 0.000% | 0 | |
| 2855 | THE BHILAI NAGARIK SAHKARI BANK LIMITED, BH | 8,613 | 0 | 0.000% | 0 | |
| 2856 | THE BHIWANI CENTRAL CO-OPERATIVE BANK LTD | 92,195 | 30 | 0.033% | 1 | 3.333% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|---|--|---|---|--|---|
| 2857 | THE BHUJ COMMERCIAL CO-OPERATIVE BANK LT | 973 | 0 | 0.000% | 0 | |
| 2858 | THE BHUJ MERCANTILE CO-OP. BANK LTD. | 22,667 | 29 | 0.128% | 2 | 6.897% |
| 2859 | THE BICHOLIM URBAN CO-OPERATIVE BANK LTD. | 23,505 | 1 | 0.004% | 0 | 0.000% |
| 2860 | THE BIG KANCHEEPURAM CO-OPERATIVE TOWN | 7 | 7 | 100.000% | 0 | 0.000% |
| 2861 | THE BIHAR AWAMI CO-OPERATIVE BANK LTD. | 1,500 | 0 | 0.000% | 0 | |
| 2862 | THE BIHAR STATE CO-OPERATIVE BANK | 32,617 | 5 | 0.015% | 0 | 0.000% |
| 2863 | THE BIJAPUR DISTRICT CENTRAL CO-OPERATIVE B | 433,667 | 4 | 0.001% | 0 | 0.000% |
| 2864 | THE BIJNOR URBAN CO-OPERATIVE BANK LIMITE | 21,170 | 1 | 0.005% | 1 | 100.000% |
| 2865 | THE BISHNUPUR TOWN CO-OPERATIVE BANK LTD | 15,467 | 2 | 0.013% | 0 | 0.000% |
| 2866 | THE BOTAD PEOPLES CO-OPERATIVE BANK LTD. | 0 | 1 | | 0 | 0.000% |
| 2867 | THE BOUDH COOPERATIVE CENTRAL BANK LTD | 12,350 | 0 | 0.000% | 0 | |
| 2868 | THE BUNDI CENTRAL CO-OPERATIVE BANK LTD., | 0 | 1 | | 1 | 100.000% |
| 2869 | THE BUNDI URBAN CO-OPERATIVE BANK LTD. BU | 14,712 | 2 | 0.014% | 0 | 0.000% |
| 2870 | THE BURDWAN CENTRAL CO-OPERATIVE BANK LT | 341,377 | 17 | 0.005% | 1 | 5.882% |
| 2871 | THE C.K.P CO-OPERATIVE BANK LIMITED | 0 | 8 | | 0 | 0.000% |
| 2872 | THE CALICUT CO-OPERATIVE URBAN BANK LTD | 115,986 | 7 | 0.006% | 0 | 0.000% |
| 2873 | THE CANNANORE CO-OPERATIVE URBAN BANK L | 41,634 | 2 | 0.005% | 0 | 0.000% |
| 2874 | THE CENTRAL CO-OPERATIVE BANK LTD., BIKANE | 34,664 | 4 | 0.012% | 1 | 25.000% |
| 2875 | THE CHAMBA URBAN CO OPERATIVE BANK LTD, | 7,238 | 3 | 0.041% | 0 | 0.000% |
| 2876 | THE CHANASMA COMMERCIAL COOPERATIVE BA | 24,149 | 2 | 0.008% | 0 | 0.000% |
| 2877 | THE CHANASMA NAGRIK SAHAKARI BANK LTD. | 32,129 | 0 | 0.000% | 0 | |
| 2878 | THE CHANDGAD URBAN CO-OP BANK LTD | 2,558 | 0 | 0.000% | 0 | |
| 2879 | THE CHANDIGARH STATE CO-OPERATIVE BANK LT | 16,922 | 4 | 0.024% | 1 | 25.000% |
| 2880 | THE CHANDRAPUR DISTRICT CENTRAL CO-OPERA | 310,596 | 6 | 0.002% | 1 | 16.667% |
| 2881 | THE CHANDWAD MERCHANTS CO-OPERATIVE BA | 49,109 | 0 | 0.000% | 0 | |
| 2882 | THE CHARADA NAGARIK SAHAKARI BANK LTD., C | 37,597 | 0 | 0.000% | 0 | |
| 2883 | THE CHEMBUR NAGARIK SAHAKARI BANK LTD. | 54,926 | 7 | 0.013% | 0 | 0.000% |

| | | | | | | |
|------|---|-----------|-----|--------|---|---------|
| 2884 | THE CHENNAI PORT TRUST EMPLOYEES CO-OPER | 0 | 2 | | 0 | 0.000% |
| 2885 | THE CHERPALCHERI CO-OPERATIVE URBAN BANK | 150,651 | 3 | 0.002% | 0 | 0.000% |
| 2886 | THE CHHAPI NAGRIK SAHAKARI BANK LTD. | 118,477 | 0 | 0.000% | 0 | |
| 2887 | THE CHHATTISGARH STATE CO-OPERATIVE BANK | 1,001 | 1 | 0.100% | 0 | 0.000% |
| 2888 | THE CHIKHLI URBAN CO-OPERATIVE BANK LTD., C | 33,177 | 16 | 0.048% | 1 | 6.250% |
| 2889 | THE CHIKMAGALUR DISTRICT CO-OPERATIVE CEN | 248,203 | 4 | 0.002% | 0 | 0.000% |
| 2890 | THE CHIPLUN URBAN CO-OPERATIVE BANK LTD | 249,388 | 20 | 0.008% | 0 | 0.000% |
| 2891 | THE CHITNAVISPURA SAHAKARI BANK LTD. NAGP | 56,867 | 4 | 0.007% | 0 | 0.000% |
| 2892 | THE CHITRADURGA DISTRICT CO-OPERATIVE CEN | 303,491 | 6 | 0.002% | 1 | 16.667% |
| 2893 | THE CHITTOOR CO-OPERATIVE TOWN BANK , LTD | 32,884 | 0 | 0.000% | 0 | |
| 2894 | THE CHITTOOR DISTRICT CO-OPERATIVE CENTRA | 297,879 | 17 | 0.006% | 1 | 5.882% |
| 2895 | THE CHOPDA PEOPLES URBAN CO-OPERATIVE BA | 57,354 | 4 | 0.007% | 0 | 0.000% |
| 2896 | THE CHURU CENTRAL CO-OPERATIVE BANK LTD., | 27,105 | 3 | 0.011% | 0 | 0.000% |
| 2897 | THE CITIZEN CO-OPERATIVE BANK LIMITED | 0 | 3 | | 0 | 0.000% |
| 2898 | THE CITIZEN CO-OPERATIVE BANK LIMITED, NEW | 6,002 | 2 | 0.033% | 0 | 0.000% |
| 2899 | THE CITIZEN COOPERATIVE BANK LTD. JAMMU | 18,410 | 4 | 0.022% | 0 | 0.000% |
| 2900 | THE CITIZEN CO-OPERATIVE BANK LTD.,RAJAJINA | 12,116 | 1 | 0.008% | 0 | 0.000% |
| 2901 | THE CITIZENS URBAN CO-OPERATIVE BANK LTD., | 31,329 | 4 | 0.013% | 1 | 25.000% |
| 2902 | THE CITY CO-OPERATIVE BANK LTD, DADAR, BOM | 0 | 6 | | 1 | 16.667% |
| 2903 | THE COASTAL URBAN CO-OPERATIVE BANK LIMIT | 265,073 | 0 | 0.000% | 0 | |
| 2904 | THE COIMBATORE CITY CO-OPERATIVE BANK LTD | 12,997 | 3 | 0.023% | 0 | 0.000% |
| 2905 | THE COIMBATORE DISTRICT CENTRAL CO-OPERA | 579,003 | 10 | 0.002% | 0 | 0.000% |
| 2906 | THE COMMERCIAL CO-OP. BANK LTD, KOLHAPUR | 83,537 | 2 | 0.002% | 0 | 0.000% |
| 2907 | THE COMMERCIAL CO-OPERATIVE BANK LTD. | 10,393 | 0 | 0.000% | 0 | |
| 2908 | THE COMPTROLLERS OFFICE CO-OPERATIVE BAN | 15,019 | 0 | 0.000% | 0 | |
| 2909 | THE COONOR CO-OPERATIVE URBAN BANK LIM | 15,242 | 1 | 0.007% | 0 | 0.000% |
| 2910 | THE CO-OPERATIVE BANK OF MEHSANA LTD. | 73,592 | 3 | 0.004% | 0 | 0.000% |
| 2911 | THE CO-OPERATIVE BANK OF RAJKOT LTD. | 117,675 | 7 | 0.006% | 0 | 0.000% |
| 2912 | THE COOPERATIVE CITY BANK LTD. | 32,247 | 6 | 0.019% | 0 | 0.000% |
| 2913 | THE CO-OPERATIVE URBAN BANK LIMITED, KOTT | 54,601 | 0 | 0.000% | 0 | |
| 2914 | THE CORDITE FACTORY CO-OPERATIVE BANK LTD | 0 | 1 | | 0 | 0.000% |
| 2915 | THE COSMOS CO-OPERATIVE BANK LTD. | 2,113,630 | 234 | 0.011% | 2 | 0.855% |
| 2916 | THE CUDDALORE DISTRICT CENTRAL COOPERATI | 853,800 | 41 | 0.005% | 2 | 4.878% |
| 2917 | THE CUMBUM CO-OPERATIVE TOWN BANK LTD , | 10,041 | 0 | 0.000% | 0 | |
| 2918 | THE DADASAHEB RAMRAO PATIL CO-OPERATIVE | 23,811 | 0 | 0.000% | 0 | |
| 2919 | THE DAHOD MERCANTILE CO-OPERATIVE BANK L | 65,909 | 2 | 0.003% | 0 | 0.000% |
| 2920 | THE DAMAN & DIU STATE CO-OPERATIVE BANK L | 47 | 0 | 0.000% | 0 | |
| 2921 | THE DAVANGERE HARIHAR URBAN SAHAKARA BA | 46,201 | 0 | 0.000% | 0 | |
| 2922 | THE DAVANGERE URBAN CO-OPERATIVE BANK LT | 21,590 | 3 | 0.014% | 0 | 0.000% |
| 2923 | THE DECCAN CO-OPERATIVE URBAN BANK LIMIT | 2,789 | 0 | 0.000% | 0 | |
| 2924 | THE DECCAN MERCHANTS CO-OPERATIVE BANK | 27,561 | 24 | 0.087% | 3 | 12.500% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|---|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 2925 | THE DELHI SAFE DEPOSIT COMPANY LIMITED | 713 | 0 | 0.000% | 0 | |
| 2926 | THE DELHI STATE CO-OPERATIVE BANK LTD., NEW | 190,409 | 47 | 0.025% | 3 | 6.383% |
| 2927 | THE DEVGAD URBAN CO-OPERATIVE BANK LTD, D | 35,083 | 11 | 0.031% | 1 | 9.091% |
| 2928 | THE DHANBAD CENTRAL CO-OPERATIVE BANK LT | 11,402 | 2 | 0.018% | 0 | 0.000% |
| 2929 | THE DHARAMAVARAM CO-OPERATIVE BANK LTD | 8,833 | 0 | 0.000% | 0 | |
| 2930 | THE DHARMAJ PEOPLES CO-OPERATIVE BANK LT | 13,951 | 2 | 0.014% | 0 | 0.000% |
| 2931 | THE DHARMAPURI DISTRICT CENTRAL COOPERAT | 1,339,839 | 95 | 0.007% | 6 | 6.316% |
| 2932 | THE DHOLPUR URBAN CO-OP BANK LIMITED, DH | 5,756 | 1 | 0.017% | 1 | 100.000% |
| 2933 | THE DIAMOND COMPANY LTD | 12 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|--|------------|-------|----------|----|---------|
| 2934 | THE DINDIGUL DISTRICT CENTRAL CO-OPERATIVE | 401,005 | 65 | 0.016% | 10 | 15.385% |
| 2935 | THE DISTRICT CENTRAL CO-OPERATIVE BANK LTD | 4,495,636 | 6 | 0.000% | 0 | 0.000% |
| 2936 | THE DISTRICT CENTRAL CO-OPERATIVE BANK LTD | 7,401,107 | 17 | 0.000% | 0 | 0.000% |
| 2937 | THE DISTRICT CO-OPERATIVE BANK LTD; ELURU | 364,142 | 2 | 0.001% | 1 | 50.000% |
| 2938 | THE DISTRICT COOPERATIVE CENTRAL BANK LTD. | 250,266 | 9 | 0.004% | 0 | 0.000% |
| 2939 | THE DISTRICT COOPERATIVE CENTRAL BANK LTD. | 137,453 | 12 | 0.009% | 0 | 0.000% |
| 2940 | THE DISTRICT COOPERATIVE CENTRAL BANK LTD. | 308,439 | 6 | 0.002% | 0 | 0.000% |
| 2941 | THE DISTRICT COOPERATIVE CENTRAL BANK LTD. | 390,491 | 4 | 0.001% | 0 | 0.000% |
| 2942 | THE DISTRICT COOPERATIVE CENTRAL BANK LTD. | 429,668 | 22 | 0.005% | 0 | 0.000% |
| 2943 | THE DISTRICT COOPERATIVE CENTRAL BANK LTD. | 675,196 | 9 | 0.001% | 0 | 0.000% |
| 2944 | THE DISTRICT COOPERATIVE CENTRAL BANK LTD. | 526,006 | 24 | 0.005% | 0 | 0.000% |
| 2945 | THE DISTRICT COOPERATIVE CENTRAL BANK LTD. | 326,720 | 10 | 0.003% | 0 | 0.000% |
| 2946 | THE DUNGARPUR CENTRAL CO-OPERATIVE BANK | 1,681 | 1 | 0.059% | 0 | 0.000% |
| 2947 | THE EASTERN RAILWAY EMPLOYEES CO-OPERATI | 392,390 | 51 | 0.013% | 2 | 3.922% |
| 2948 | THE EENADU CO-OP URBAN BANK LTD | 622 | 0 | 0.000% | 0 | |
| 2949 | THE ELURI CO-OPERATIVE BANK LTD , GUNTUR | 11,325 | 0 | 0.000% | 0 | |
| 2950 | THE ELURU CO-OPERATIVE URBAN BANK LTD | 50,841 | 0 | 0.000% | 0 | |
| 2951 | THE ERODE DISTRICT CENTRAL CO-OPERATIVE BA | 603,673 | 14 | 0.002% | 0 | 0.000% |
| 2952 | THE FARIDKOT CENTRAL COOPERATIVE BANK LTD | 805,589 | 47 | 0.006% | 0 | 0.000% |
| 2953 | THE FATEHABAD CENTRAL COOPERATIVE BANK L | 10,150 | 15 | 0.148% | 0 | 0.000% |
| 2954 | THE FATEHGARH SAHIB CENTRAL CO-OPERATIVE | 143,354 | 33 | 0.023% | 2 | 6.061% |
| 2955 | THE FAZILKA CENTRAL CO-OPERATIVE BANK LTD. | 515,226 | 34 | 0.007% | 4 | 11.765% |
| 2956 | THE FEDERAL BANK LIMITED | 48,260,813 | 2,753 | 0.006% | 16 | 0.581% |
| 2957 | THE FEROKE CO-OPERATIVE URBAN BANK LIMITE | 50,921 | 0 | 0.000% | 0 | |
| 2958 | THE FEROPUR CENTRAL CO-OPERATIVE BANK L | 675,486 | 37 | 0.005% | 0 | 0.000% |
| 2959 | THE FINANCIAL CO-OPERATIVE BANK LTD. SURAT | 9,990 | 0 | 0.000% | 0 | |
| 2960 | THE GADCHIROLI DISTRICT CENTRAL CO-OEPRAT | 328,367 | 7 | 0.002% | 0 | 0.000% |
| 2961 | THE GANDEVI PEOPLE'S CO-OPERATIVE BANK LTD | 103,766 | 2 | 0.002% | 0 | 0.000% |
| 2962 | THE GANDHI CO-OPERATIVE URBAN BANK LTD.,V | 161,642 | 4 | 0.002% | 0 | 0.000% |
| 2963 | THE GANDHIDHAM CO-OPERATIVE BANK LTD. AD | 84,028 | 14 | 0.017% | 0 | 0.000% |
| 2964 | THE GANDHIDHAM MERCANTILE CO-OPERATIVE | 37,810 | 3 | 0.008% | 0 | 0.000% |
| 2965 | THE GANDHIGUNJ CO-OP BANK LIMITED | 0 | 1 | | 0 | 0.000% |
| 2966 | THE GANDHINAGAR NAGARIK CO-OPERATIVE BA | 37,552 | 11 | 0.029% | 3 | 27.273% |
| 2967 | THE GANDHINAGAR URBAN CO-OPERATIVE BAN | 19,230 | 0 | 0.000% | 0 | |
| 2968 | THE GANESH SAHAKARI BANK LIMITED, KURUND | 1,431 | 0 | 0.000% | 0 | |
| 2969 | THE GANGA MERCANTILE URBAN CO-OP BANK L | 25,265 | 2 | 0.008% | 0 | 0.000% |
| 2970 | THE GANGANAGAR KENDRIYA SAHAKARI BANK L | 913 | 9 | 0.986% | 2 | 22.222% |
| 2971 | THE GAUHATI CO-OPERATIVE URBAN BANK LTD., | 14 | 4 | 28.571% | 0 | 0.000% |
| 2972 | THE GENERAL INVESTMENT AND COMMERCIAL C | 325 | 15 | 4.615% | 1 | 6.667% |
| 2973 | THE GENERAL INVESTMENT COMPANY LIMITED | 3 | 0 | 0.000% | 0 | |
| 2974 | THE GHATAL PEOPLE'S CO-OPERATIVE BANK LIMI | 2,040 | 0 | 0.000% | 0 | |
| 2975 | THE GOA STATE CO-OPERATIVE BANK LTD | 350,102 | 13 | 0.004% | 2 | 15.385% |
| 2976 | THE GOA URBAN CO-OP BANK LTD | 126,418 | 17 | 0.013% | 0 | 0.000% |
| 2977 | THE GOBICHETTIPALAYAM CO-OPERATIVE URBAN | 15,327 | 2 | 0.013% | 0 | 0.000% |
| 2978 | THE GODHRA URBAN CO-OPERATIVE BANK LTD. | 18,279 | 4 | 0.022% | 0 | 0.000% |
| 2979 | THE GOKAK URBAN CO-OPERATIVE CREDIT BANK | 0 | 2 | | 0 | 0.000% |
| 2980 | THE GOPALGANJ CENTRAL CO-OPERATIVE BANK | 157,653 | 7 | 0.004% | 1 | 14.286% |
| 2981 | THE GRAIN MERCHANTS' CO-OPERATIVE BANK LT | 4 | 4 | 100.000% | 0 | 0.000% |
| 2982 | THE GREATER BOMBAY CO-OPERATIVE BANK LIM | 636,508 | 119 | 0.019% | 0 | 0.000% |
| 2983 | THE GUJARAT RAJYA KARMACHARI CO-OP BANK | 5,840 | 1 | 0.017% | 0 | 0.000% |
| 2984 | THE GUJARAT STATE CO-OPERATIVE BANK LTD | 33,060 | 2 | 0.006% | 0 | 0.000% |
| 2985 | THE GUNTUR CO-OPERATIVE URBAN BANK LTD., | 104,332 | 7 | 0.007% | 0 | 0.000% |
| 2986 | THE GUNTUR DISTRICT COOPERATIVE CENTRAL B | 486,868 | 32 | 0.007% | 2 | 6.250% |
| 2987 | THE GURDASPUR CENTRAL CO-OPERATIVE BANK | 358,654 | 33 | 0.009% | 1 | 3.030% |
| 2988 | THE GURGAON CENTRAL CO-OPERATIVE BANK LT | 13,224 | 0 | 0.000% | 0 | |
| 2989 | THE HALOL MERCANTILE CO-OPERATIVE BANK LT | 26,379 | 1 | 0.004% | 0 | 0.000% |
| 2990 | THE HANSOT NAGARIK SAHAKARI BANK LTD. | 12,891 | 0 | 0.000% | 0 | |
| 2991 | THE HANUMANTHANAGAR CO-OPERATIVE BANK | 9,658 | 0 | 0.000% | 0 | |
| 2992 | THE HARIJ NAGRIK SAHAKARI BANK LTD., HARIJ | 2,456 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 2993 | THE HARYANA STATE CO-OPERATIVE APEX BANK | 16,876 | 6 | 0.036% | 0 | 0.000% |
| 2994 | THE HASSAN DISTRICT CO-OPERATIVE CENTRAL B | 37,245 | 38 | 0.102% | 0 | 0.000% |
| 2995 | THE HASTI CO-OPERATIVE BANK LIMITED | 242,818 | 18 | 0.007% | 0 | 0.000% |
| 2996 | THE HIMACHAL PRADESH STATE CO-OPERATIVE B | 1,442,093 | 177 | 0.012% | 0 | 0.000% |
| 2997 | THE HIMATNAGAR NAGRIK SAHAKARI BANK LTD. | 20,776 | 1 | 0.005% | 0 | 0.000% |
| 2998 | THE HINDU CO-OPERATIVE BANK LIMITED, PATHA | 3,800 | 2 | 0.053% | 0 | 0.000% |
| 2999 | THE HINDUSTAN SHIPYARD STAFF CO-OPERTAIVE | 2 | 0 | 0.000% | 0 | |
| 3000 | THE HINDUSTHAN CO-OPERATIVE BANK LTD.,BO | 268,723 | 12 | 0.004% | 0 | 0.000% |
| 3001 | THE HISAR CENTRAL CO-OPERATIVE BANK LTD. H | 36,135 | 6 | 0.017% | 0 | 0.000% |
| 3002 | THE HONGKONG AND SHANGHAI BANKING CORP | 9,631,540 | 4,296 | 0.045% | 24 | 0.559% |
| 3003 | THE HOOGLY CO-OP CREDIT BANK LIMITED | 26,945 | 3 | 0.011% | 0 | 0.000% |
| 3004 | THE HOSHIARPUR CENTRAL COOPERATIVE BANK | 261,419 | 78 | 0.030% | 11 | 14.103% |
| 3005 | THE HOTEL INDUSTRIALISTS CO-OPERATIVE BANK | 21,402 | 2 | 0.009% | 0 | 0.000% |
| 3006 | THE HOWRAH DISTRICT CENTRAL CO-OPERATRIV | 19,081 | 1 | 0.005% | 0 | 0.000% |
| 3007 | THE HUBLI URBAN CO-OPERATIVE BANK LTD | 98,379 | 7 | 0.007% | 1 | 14.286% |
| 3008 | THE HYDERABAD DISTRICT COOPERATIVE CENTR | 151,105 | 1 | 0.001% | 0 | 0.000% |
| 3009 | THE ICHALKARANJI MERCHANTS CO-OP BANK LI | 29,376 | 1 | 0.003% | 0 | 0.000% |
| 3010 | THE IDAR NAGRIK SAHAKARI BANK LTD.; IDAR | 184 | 0 | 0.000% | 0 | |
| 3011 | THE INDUSTRIAL CO-OP BANK LTD | 7,211 | 0 | 0.000% | 0 | |
| 3012 | THE INNESPETA CO-OPERATIVE URBAN BANK LTD | 245 | 0 | 0.000% | 0 | |
| 3013 | THE ISLAMPUR URBAN CO-OPERATIVE BANK LTD | 27,342 | 1 | 0.004% | 0 | 0.000% |
| 3014 | THE JAIPUR CENTRAL CO-OPERATIVE BANK LTD. | 122,152 | 8 | 0.007% | 0 | 0.000% |
| 3015 | THE JALGAON DISTRICT CENTRAL CO-OPERATIVE | 3,721,616 | 13 | 0.000% | 2 | 15.385% |
| 3016 | THE JALGAON PEOPLES COOPERATIVE BANK LTD, | 385,438 | 23 | 0.006% | 1 | 4.348% |
| 3017 | THE JALNA PEOPLES' CO-OPERATIVE BANK LTD., J | 17,716 | 3 | 0.017% | 0 | 0.000% |
| 3018 | THE JALORE NAGRIK SAHAKARI BANK LTD. | 93,378 | 14 | 0.015% | 0 | 0.000% |
| 3019 | THE JALPAIGURI CENTRAL CO-OPERATIVE BANK L | 4,428 | 1 | 0.023% | 0 | 0.000% |
| 3020 | THE JAMKHANDI URBAN CO-OPERATIVE BANK LT | 33,794 | 1 | 0.003% | 0 | 0.000% |
| 3021 | THE JAMMU & KASHMIR STATE CO-OPERATIVE B | 476,451 | 3 | 0.001% | 0 | 0.000% |
| 3022 | THE JAMMU AND KASHMIR BANK LIMITED | 38,128,789 | 2,977 | 0.008% | 79 | 2.654% |
| 3023 | THE JAMNAGAR DISTRICT CO-OPERATIVE BANK L | 865 | 0 | 0.000% | 0 | |
| 3024 | THE JAMNAGAR MAHILA SAHAKARI BANK LTD. | 11,430 | 0 | 0.000% | 0 | |
| 3025 | THE JAMNAGAR PEOPLES CO-OPERATIVE BANK L | 5,724 | 0 | 0.000% | 0 | |
| 3026 | THE JANATA CO-OPERATIVE BANK LTD, SADALGA, | 114,118 | 13 | 0.011% | 0 | 0.000% |
| 3027 | THE JANATHA CO-OPERATIVE BANK LTD., BANGA | 66,434 | 25 | 0.038% | 0 | 0.000% |
| 3028 | THE JAWHAR URBAN CO-OP BANK LTD. | 82,100 | 44 | 0.054% | 0 | 0.000% |
| 3029 | THE JHAJJAR CENTRAL CO-OPERATIVE BANK LTD. | 5,016 | 1 | 0.020% | 0 | 0.000% |
| 3030 | THE JHALAWAR NAGRIK SAHAKARI BANK LTD. | 26,582 | 2 | 0.008% | 0 | 0.000% |
| 3031 | THE JHALOD URBAN CO-OPERATIVE BANK LTD. | 17,909 | 2 | 0.011% | 0 | 0.000% |
| 3032 | THE JIND CENTRAL CO-OPERATIVE BANK LTD. | 25,861 | 35 | 0.135% | 1 | 2.857% |
| 3033 | THE JODHPUR CENTRAL CO-OPERATIVE BANK LT | 14,315 | 0 | 0.000% | 0 | |
| 3034 | THE JULLUNDUR CENTRAL CO-OPERATIVE BANK | 599,286 | 53 | 0.009% | 1 | 1.887% |
| 3035 | THE JUNAGADH COMERCIAL CO-OPERATIVE BAN | 129,657 | 3 | 0.002% | 0 | 0.000% |
| 3036 | THE JUNAGADH JILLA SAHAKARI BANK LTD. | 1,097,802 | 0 | 0.000% | 0 | |
| 3037 | THE KACHCHH DISTRICT CENTRAL CO-OPERATIVE | 102,777 | 0 | 0.000% | 0 | |
| 3038 | THE KADAPA DISTRICT CO-OPERATIVE CENTRAL B | 397,186 | 19 | 0.005% | 0 | 0.000% |
| 3039 | THE KADUTHURUTHY URBAN CO-OPERATIVE BA | 81,771 | 2 | 0.002% | 0 | 0.000% |
| 3040 | THE KAIRA DISTRICT CENTRAL CO-OPERATIVE BA | 521,971 | 25 | 0.005% | 0 | 0.000% |
| 3041 | THE KAITHAL CENTRAL CO-OPERATIVE BANK LTD . | 2,114 | 0 | 0.000% | 0 | |
| 3042 | THE KAKINADA CO-OPERATIVE TOWN BANK LIMI | 95,338 | 4 | 0.004% | 0 | 0.000% |
| 3043 | THE KALNA TOWN CREDIT CO-OPERATIVE BANK | 35,229 | 1 | 0.003% | 0 | 0.000% |
| 3044 | THE KALOL NAGARIK SAHAKARI BANK LTD., KALO | 93,005 | 0 | 0.000% | 0 | |
| 3045 | THE KALUPUR COMMERCIAL CO-OP BANK LTD | 1,619,727 | 84 | 0.005% | 3 | 3.571% |

| | | | | | | |
|------|---|-----------|-------|--------|----|---------|
| 3046 | THE KALWAN MERCHANTS' CO-OP BANK LTD., KA | 38,129 | 0 | 0.000% | 0 | |
| 3047 | THE KALYAN JANATA SAHAKARI BANK LTD. | 474,288 | 104 | 0.022% | 3 | 2.885% |
| 3048 | THE KANARA DISTRICT CENTRAL CO-OPERATIVE | 446,768 | 23 | 0.005% | 0 | 0.000% |
| 3049 | THE KANCHEEPURAM DISTRICT CENTRAL CO-OP | 1,394,298 | 120 | 0.009% | 2 | 1.667% |
| 3050 | THE KANGRA CO-OPERATIVE BANK LTD. PAHARG | 249,876 | 79 | 0.032% | 18 | 22.785% |
| 3051 | THE KANYAKUMARI DISTRICT CENTRAL COOPERA | 429,757 | 7 | 0.002% | 0 | 0.000% |
| 3052 | THE KAPOL CO-OP BANK LTD. | 0 | 2 | | 0 | 0.000% |
| 3053 | THE KAPURTHALA CENTRAL COOPERATIVE BANK | 157,805 | 14 | 0.009% | 2 | 14.286% |
| 3054 | THE KARAD URBAN CO-OPERATIVE BANK LTD. | 687,487 | 38 | 0.006% | 0 | 0.000% |
| 3055 | THE KARAN URBAN CO-OP BANK LIMITED | 87 | 0 | 0.000% | 0 | |
| 3056 | THE KARNAL CENTRAL CO-OPERATIVE BANK LTD. | 13,696 | 0 | 0.000% | 0 | |
| 3057 | THE KARNATAKA BANK LIMITED | 9,954,761 | 1,299 | 0.013% | 18 | 1.386% |
| 3058 | THE KARNATAKA CENTRAL CO-OPERATIVE BANK | 423,373 | 4 | 0.001% | 2 | 50.000% |
| 3059 | THE KARNATAKA STATE CO-OPERATIVE APEX BAN | 598,923 | 46 | 0.008% | 1 | 2.174% |
| 3060 | THE KARNAVATI CO-OPERATIVE BANK LTD., AHM | 33,567 | 6 | 0.018% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 3061 | THE KARUNTATTANGUDI DRAVIDIAN CO-OPERAT | 4,806 | 0 | 0.000% | 0 | |
| 3062 | THE KARUR VYSYA BANK | 107,866,125 | 28,510 | 0.026% | 41 | 0.144% |
| 3063 | THE KASARAGOD CO-OPERATIVE TOWN BANK LT | 116,272 | 2 | 0.002% | 0 | 0.000% |
| 3064 | THE KASHIPUR URBAN CO-OPERATIVE BANK LTD. | 32,450 | 15 | 0.046% | 0 | 0.000% |
| 3065 | THE KATHIHAR DISTRICT CENTRAL CO-OPERATIVE | 40,173 | 1 | 0.002% | 0 | 0.000% |
| 3066 | THE KAVERIPATNAM CO-OPERATIVE TOWN BANK | 8,535 | 1 | 0.012% | 0 | 0.000% |
| 3067 | THE KENDRAPARA URBAN CO-OPERATIVE BANK L | 14,803 | 2 | 0.014% | 0 | 0.000% |
| 3068 | THE KERALA STATE CO-OPERATIVE BANK LIMITED | 12,190,156 | 205 | 0.002% | 0 | 0.000% |
| 3069 | THE KHAGARIA DISTRICT CENTRAL CO-OPERATIV | 91,838 | 8 | 0.009% | 0 | 0.000% |
| 3070 | THE KHAMBHAT NAGRIK SAHAKARI BANK LTD. K | 10,541 | 0 | 0.000% | 0 | |
| 3071 | THE KHAMGAON URBAN CO-OPERATIVE BANK LT | 148,443 | 15 | 0.010% | 2 | 13.333% |
| 3072 | THE KHATRI CO-OPERATIVE URBAN BANK LTD. | 38,041 | 8 | 0.021% | 0 | 0.000% |
| 3073 | THE KHURDA CENTRAL CO-OPERATIVE BANK LTD | 111,587 | 0 | 0.000% | 0 | |
| 3074 | THE KODAGU DISTRICT CO-OPERATIVE CENTRAL | 316,079 | 1 | 0.000% | 1 | 100.000% |
| 3075 | THE KODINAR NAGRIK SAHAKARI BANK LTD., KOD | 7,868 | 0 | 0.000% | 0 | |
| 3076 | THE KODINAR TALUKA CO-OPERATIVE BANKING | 424,691 | 1 | 0.000% | 0 | 0.000% |
| 3077 | THE KODUNGALLUR TOWN CO-OPERATIVE BANK | 300,140 | 1 | 0.000% | 0 | 0.000% |
| 3078 | THE KOLAR & CHIKBALLAPURA DIST COOP CENTR | 210,797 | 0 | 0.000% | 0 | |
| 3079 | THE KOLHAPUR DISTRICT CENTRAL CO-OP BANK | 165,453 | 9 | 0.005% | 0 | 0.000% |
| 3080 | THE KOLHAPUR URBAN CO-OP BANK LTD, KOLHA | 383,165 | 28 | 0.007% | 0 | 0.000% |
| 3081 | THE KONARK URBAN CO-OPERATIVE BANK LIMIT | 752 | 3 | 0.399% | 2 | 66.667% |
| 3082 | THE KOPARGAON PEOPLE'S CO-OPERATIVE BANK | 40,305 | 1 | 0.002% | 0 | 0.000% |
| 3083 | THE KOSAMBA MERCANTILE CO-OPERATIVE BAN | 8,702 | 0 | 0.000% | 0 | |
| 3084 | THE KOTA CENTRAL CO-OPERATIVE BANK LTD., K | 22,531 | 0 | 0.000% | 0 | |
| 3085 | THE KOTTAKKAL CO-OPERATIVE URBAN BANK LIM | 561,037 | 10 | 0.002% | 0 | 0.000% |
| 3086 | THE KOVVUR CO-OPERATIVE URBAN BANK LIMIT | 313 | 0 | 0.000% | 0 | |
| 3087 | THE KOYLANCHAL URBAN CO-OPERATIVE BANK L | 13,515 | 1 | 0.007% | 0 | 0.000% |
| 3088 | THE KRANTHI CO-OPERATIVE URBAN BANK LTD | 8,133 | 1 | 0.012% | 0 | 0.000% |
| 3089 | THE KRISHNA DISTRICT COOPERATIVE CENTRAL B | 654,904 | 24 | 0.004% | 1 | 4.167% |
| 3090 | THE KRISHNAGAR CITY CO-OPERATIVE BANK LIM | 5,904 | 0 | 0.000% | 0 | |
| 3091 | THE KUKARWADA NAGRIK SAHAKARI BANK LTD. | 116,179 | 9 | 0.008% | 0 | 0.000% |
| 3092 | THE KUMBAKONAM CENTRAL CO-OPERATIVE BA | 1,057,635 | 58 | 0.005% | 1 | 1.724% |
| 3093 | THE KUMTA URBAN CO-OPERATIVE BANK LTD., K | 21,870 | 0 | 0.000% | 0 | |
| 3094 | THE KUNBI SAHAKARI BANK LTD.; MUMBAI | 9,250 | 5 | 0.054% | 0 | 0.000% |
| 3095 | THE KURLA NAGRIK SAHAKARI BANK LTD. | 236,248 | 31 | 0.013% | 3 | 9.677% |
| 3096 | THE KURMANCHAL NAGAR SAHKARI BANK LTD | 143,962 | 39 | 0.027% | 1 | 2.564% |

| | | | | | | |
|------|--|---------|----|----------|---|---------|
| 3097 | THE KURUKSHETRA CENTRAL CO-OPERATIVE BAN | 26,609 | 4 | 0.015% | 1 | 25.000% |
| 3098 | THE KURUKSHETRA URBAN CO-OP BANK LIMITED | 6,179 | 3 | 0.049% | 0 | 0.000% |
| 3099 | THE LASALGAON MERCHANTS CO-OP BANK LTD | 88,962 | 1 | 0.001% | 0 | 0.000% |
| 3100 | THE LATUR DISTRICT CENTRAL CO-OPERATIVE BA | 2 | 3 | 150.000% | 0 | 0.000% |
| 3101 | THE LATUR URBAN CO-OP BANK LTD. | 174,194 | 28 | 0.016% | 9 | 32.143% |
| 3102 | THE LAXMI CO-OPERATIVE BANK LTD.,SOLAPUR | 0 | 11 | | 0 | 0.000% |
| 3103 | THE LAXMI URBAN CO-OPERATIVE BANK LIMITED | 5,273 | 0 | 0.000% | 0 | |
| 3104 | THE LIFE INSURANCE CORPORATION OF INDIA ST | 23,336 | 0 | 0.000% | 0 | |
| 3105 | THE LIMBASI URBAN CO-OPERATIVE BANK LTD. | 15,899 | 7 | 0.044% | 0 | 0.000% |
| 3106 | THE LIMDI URBAN CO-OPERATIVE BANK LTD | 59,921 | 0 | 0.000% | 0 | |
| 3107 | THE LUDHIANA CENTRAL CO-OPERATIVE BANK LT | 913,273 | 67 | 0.007% | 4 | 5.970% |
| 3108 | THE LUNAWADA PEOPLE'S CO-OP BANK LTD, LUN | 38,881 | 0 | 0.000% | 0 | |
| 3109 | THE MADANAPALLE CO-OPERATIVE TOWN BANK | 41,491 | 5 | 0.012% | 0 | 0.000% |
| 3110 | THE MADURAI DISTRICT CENTRAL CO-OPERATIVE | 853,266 | 22 | 0.003% | 0 | 0.000% |
| 3111 | THE MAGADH CENTRAL CO-OPERATIVE BANK LTD | 252 | 0 | 0.000% | 0 | |
| 3112 | THE MAHALAKSHMI CO-OPERATIVE BANK LTD.,U | 75,212 | 29 | 0.039% | 3 | 10.345% |
| 3113 | THE MAHARASHTRA MANTRALAYA ALLIED OFFIC | 113,749 | 30 | 0.026% | 0 | 0.000% |
| 3114 | THE MAHARASHTRA STATE CO-OPERATIVE BANK | 70,548 | 21 | 0.030% | 1 | 4.762% |
| 3115 | THE MAHAVEER CO-OPERATIVE BANK LTD., BELG | 47,182 | 0 | 0.000% | 0 | |
| 3116 | THE MAHENDRAGARH CENTRAL CO-OPERATIVE | 275 | 0 | 0.000% | 0 | |
| 3117 | THE MAHILA URBAN CO-OPERATIVE BANK LTD., G | 15,002 | 0 | 0.000% | 0 | |
| 3118 | THE MAHILA VIKAS CO-OPERATIVE BANK LTD., A | 0 | 2 | | 0 | 0.000% |
| 3119 | THE MAHUDHA NAGRIK SAHAKARI BANK LTD | 24,481 | 2 | 0.008% | 0 | 0.000% |
| 3120 | THE MAKARPURA INDUSTRIAL ESTATE CO-OP BA | 793 | 0 | 0.000% | 0 | |
| 3121 | THE MALAD SAHAKARI BANK LIMITED | 50,138 | 4 | 0.008% | 0 | 0.000% |
| 3122 | THE MALAPPURAM DISTRICT CO-OPERATIVE BAN | 680,872 | 11 | 0.002% | 0 | 0.000% |
| 3123 | THE MALEGAON MERCHANTS CO-OP BANK LIMI | 17,740 | 0 | 0.000% | 0 | |
| 3124 | THE MALKAPUR URBAN CO-OPERATIVE BANK LT | 0 | 3 | | 0 | 0.000% |
| 3125 | THE MALLAPUR URBAN CO-OPERATIVE BANK LTD | 104,792 | 0 | 0.000% | 0 | |
| 3126 | THE MALLESWARAM CO-OPERATIVE BANK LTD | 22,509 | 0 | 0.000% | 0 | |
| 3127 | THE MANDI URBAN CO-OPERATIVE BANK LTD., M | 2,123 | 0 | 0.000% | 0 | |
| 3128 | THE MANDVI MERCANTILE CO-OPERATIVE BANK | 14,318 | 1 | 0.007% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|---|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 3129 | THE MANDVI NAGRIK SAHAKARI BANK LTD., MAN | 83,873 | 0 | 0.000% | 0 | |
| 3130 | THE MANGALORE CATHOLIC CO-OPERATIVE BAN | 70,317 | 13 | 0.018% | 0 | 0.000% |
| 3131 | THE MANGALORE CO-OPERATIVE TOWN BANK LT | 39,915 | 8 | 0.020% | 0 | 0.000% |
| 3132 | THE MANIPUR WOMEN'S COOPERATIVE BANK LT | 4,523 | 0 | 0.000% | 0 | |
| 3133 | THE MANJERI COOPERATIVE URBAN BANK LTD.,K | 51,753 | 0 | 0.000% | 0 | |
| 3134 | THE MANSA CENTRAL COOPERATIVE BANK LTD. | 697,863 | 36 | 0.005% | 1 | 2.778% |
| 3135 | THE MANSA NAGARIK SAHAKARI BANK LTD, | 9,589 | 1 | 0.010% | 1 | 100.000% |
| 3136 | THE MAPUSA URBAN CO-OPERATIVE BANK OF G | 0 | 2 | | 0 | 0.000% |
| 3137 | THE MARKET YARD COMMERCIAL COOPERATIVE | 28,742 | 0 | 0.000% | 0 | |
| 3138 | THE MATTANCHERRY SARVAJANIK CO-OPERATIVE | 72,758 | 1 | 0.001% | 0 | 0.000% |
| 3139 | THE MECHANICAL DEPARTMENT PRIMARY CO-O | 0 | 1 | | 0 | 0.000% |
| 3140 | THE MEENACHIL EAST URBAN CO-OPERATIVE BA | 42,205 | 0 | 0.000% | 0 | |
| 3141 | THE MEGHALAYA CO-OPERATIVE APEX BANK LTD | 468,561 | 12 | 0.003% | 0 | 0.000% |
| 3142 | THE MEGHRAJ NAGRIK SAHAKARI BANK LTD. | 36,644 | 0 | 0.000% | 0 | |
| 3143 | THE MEHKAR URBAN CO-OP BANK LIMITED | 4,237 | 1 | 0.024% | 0 | 0.000% |
| 3144 | THE MEHSANA DISTRICT CENTRAL CO-OP BANK L | 959,620 | 5 | 0.001% | 0 | 0.000% |

| | | | | | | |
|------|---|---------|-----|--------|---|----------|
| 3145 | THE MEHSANA JILLA PACHAYAT KARMACHARI CO | 44,171 | 2 | 0.005% | 0 | 0.000% |
| 3146 | THE MEHSANA NAGRIK SAHAKARI BANK LTD. | 49,740 | 1 | 0.002% | 0 | 0.000% |
| 3147 | THE MEHSANA URBAN CO-OP BANK LTD. | 462,246 | 37 | 0.008% | 0 | 0.000% |
| 3148 | THE MERCANTILE CO-OP URBAN BANK (SECUND | 963 | 0 | 0.000% | 0 | |
| 3149 | THE METTUPALAYAM CO-OPERATIVE URBAN BAN | 43 | 0 | 0.000% | 0 | |
| 3150 | THE MODASA NAGARIK SAHAKARI BANK LTD. | 84,867 | 2 | 0.002% | 0 | 0.000% |
| 3151 | THE MOGA DISTRICT CENTRAL COOPERATIVE BA | 931,890 | 42 | 0.005% | 4 | 9.524% |
| 3152 | THE MOIRANG PRIMARY CO-OPERATIVE BANK LT | 3,665 | 0 | 0.000% | 0 | |
| 3153 | THE MOTIHARI CENTRAL CO-OPERATIVE BANK LT | 509,804 | 1 | 0.000% | 0 | 0.000% |
| 3154 | THE MUDALAGI CO-OPERATIVE BANK LTD | 50,926 | 1 | 0.002% | 0 | 0.000% |
| 3155 | THE MUKTSAR CENTRAL COOPERATIVE BANK LTD | 901,165 | 99 | 0.011% | 2 | 2.020% |
| 3156 | THE MUMBAI MAHANAGAR PALIKA SHIKSHAN VI | 59,464 | 10 | 0.017% | 0 | 0.000% |
| 3157 | THE MUNICIPAL CO-OPERATIVE BANK LTD. | 151,896 | 242 | 0.159% | 7 | 2.893% |
| 3158 | THE MUSLIM CO-OPERATIVE BANK LTD. PUNE | 160,578 | 5 | 0.003% | 0 | 0.000% |
| 3159 | THE MUVATTUPUZHA URBAN CO-OPERATIVE BA | 103,568 | 0 | 0.000% | 0 | |
| 3160 | THE MUZAFFARPUR CENTRAL CO-OPERATIVE BA | 116,915 | 3 | 0.003% | 0 | 0.000% |
| 3161 | THE MYSORE SILK CLOTH MERCHANTS CO-OP BA | 14,439 | 4 | 0.028% | 0 | 0.000% |
| 3162 | THE NABADWIP CO-OPERATIVE CREDIT BANK LTD | 17,265 | 3 | 0.017% | 0 | 0.000% |
| 3163 | THE NADIAD PEOPLE'S CO-OPERATIVE BANK LIM | 17,420 | 0 | 0.000% | 0 | |
| 3164 | THE NAGALAND STATE CO-OPERATIVE BANK LIM | 25,705 | 10 | 0.039% | 0 | 0.000% |
| 3165 | THE NAGAR SAHAKARI BANK LTD , GORAKHPUR | 1,526 | 0 | 0.000% | 0 | |
| 3166 | THE NAGARIK SAHAKARI BANK MARYADIT,JHABU | 10,748 | 0 | 0.000% | 0 | |
| 3167 | THE NAGPUR CENTRAL CO-OPERATIVE BANK LTD | 33,507 | 9 | 0.027% | 1 | 11.111% |
| 3168 | THE NAGPUR DISTRICT CENTRAL CO-OPERATIVE | 31,258 | 0 | 0.000% | 0 | |
| 3169 | THE NAGRIK SAHAKARI BANK LTD.,KOTA | 157,289 | 4 | 0.003% | 0 | 0.000% |
| 3170 | THE NAGRIK SAHAKARI BANK MARYADIT LTD., SH | 1,711 | 0 | 0.000% | 0 | |
| 3171 | THE NAINITAL BANK | 786,729 | 409 | 0.052% | 6 | 1.467% |
| 3172 | THE NAKODAR HINDU URBAN CO-OPERATIVE BA | 2,236 | 0 | 0.000% | 0 | |
| 3173 | THE NALANDA CENTRAL CO-OPERATIVE BANK LT | 14,774 | 0 | 0.000% | 0 | |
| 3174 | THE NALGONDA DISTRICT COOPERATIVE CENTRA | 105,933 | 6 | 0.006% | 0 | 0.000% |
| 3175 | THE NANDED MERCHANTS COOPERATIVE BANK L | 85,608 | 27 | 0.032% | 0 | 0.000% |
| 3176 | THE NANDURA URBAN CO-OPERATIVE BANK LTD | 234,949 | 2 | 0.001% | 0 | 0.000% |
| 3177 | THE NASHIK MERCHANT'S CO-OPERATIVE BANK L | 114,584 | 45 | 0.039% | 0 | 0.000% |
| 3178 | THE NASIK JILLHA MAHILA SAHAKARI BANK LIM | 152,208 | 4 | 0.003% | 0 | 0.000% |
| 3179 | THE NASIK ROAD DEOLALI VYAPARI SAHAKARI BA | 358,786 | 19 | 0.005% | 0 | 0.000% |
| 3180 | THE NATIONAL COOPERATIVE BANK LIMITED | 0 | 12 | | 0 | 0.000% |
| 3181 | THE NATIONAL CO-OPERATIVE BANK LIMITED | 53,321 | 7 | 0.013% | 0 | 0.000% |
| 3182 | THE NATIONAL SMALL INDUSTRIES CORPORATIO | 26,564 | 216 | 0.813% | 1 | 0.463% |
| 3183 | THE NAVAL DOCKYARD CO-OPERATIVE BANK LTD | 197,105 | 9 | 0.005% | 3 | 33.333% |
| 3184 | THE NAVJEEVAN CO-OPERATIVE BANK LIMITED | 51,204 | 8 | 0.016% | 0 | 0.000% |
| 3185 | THE NAVNIRMAN CO-OPERATIVE BANK LTD. | 41,516 | 0 | 0.000% | 0 | |
| 3186 | THE NAWANSHAHR CENTRAL COOPERATIVE BAN | 530,307 | 41 | 0.008% | 1 | 2.439% |
| 3187 | THE NEDUMANGAL CO-OPERATIVE URBAN BANK | 11,566 | 0 | 0.000% | 0 | |
| 3188 | THE NEHRUNAGAR CO-OPERATIVE BANK LIMITE | 5,408 | 1 | 0.018% | 1 | 100.000% |
| 3189 | THE NELLORE CO-OPERATIVE URBAN BANK LTD , | 223 | 0 | 0.000% | 0 | |
| 3190 | THE NEMMARA CO OPERATIVE URBAN BANK LTD | 404 | 0 | 0.000% | 0 | |
| 3191 | THE NEW AGRA URBAN CO-OPERATIVE BANK LTD | 2,146 | 0 | 0.000% | 0 | |
| 3192 | THE NEW URBAN CO-OPERATIVE BANK LTD., RAM | 105,528 | 35 | 0.033% | 0 | 0.000% |
| 3193 | THE NEYYATTINKARA CO-OPERATIVE BANK LTD. | 4,097 | 0 | 0.000% | 0 | |
| 3194 | THE NILAMBUR CO-OPERATIVE URBAN BANK LTD | 94,154 | 1 | 0.001% | 0 | 0.000% |
| 3195 | THE NILGRIS DISTRICT CENTRAL CO-OPERATIVE B | 574,331 | 7 | 0.001% | 0 | 0.000% |
| 3196 | THE NIPHAD URBAN CO-OPERATIVE BANK LTD.,N | 41,679 | 11 | 0.026% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 3197 | THE NIZAMABAD DISTRICT COOPERATIVE CENTR | 394,126 | 10 | 0.003% | 1 | 10.000% |
| 3198 | THE ODE URBAN CO-OPERATIVE BANK LTD. | 10,762 | 0 | 0.000% | 0 | |
| 3199 | THE ODISHA STATE CO-OPERATIVE BANK LIMITED | 77,956 | 7 | 0.009% | 0 | 0.000% |
| 3200 | THE OJHAR MERCHANT CO-OP BANK LIMITED | 140,653 | 3 | 0.002% | 0 | 0.000% |
| 3201 | THE OTTAPALAM CO-OPERATIVE URBAN BANK LT | 44,935 | 2 | 0.004% | 0 | 0.000% |
| 3202 | THE PACHORA PEOPLES CO-OPERATIVE BANK LTD | 17,705 | 0 | 0.000% | 0 | |
| 3203 | THE PADRA NAGAR NAGARIK SAHAKARI BANK LT | 33,796 | 1 | 0.003% | 0 | 0.000% |
| 3204 | THE PALAMoor CO-OPERATIVE URBAN BANK LT | 4,548 | 1 | 0.022% | 0 | 0.000% |
| 3205 | THE PALGHAT CO-OPERATIVE URBAN BANK LIMIT | 257,192 | 8 | 0.003% | 0 | 0.000% |
| 3206 | THE PALI CENTRAL COOPERATIVE BANK LTD | 0 | 1 | | 0 | 0.000% |
| 3207 | THE PANCHKULA CENTRAL CO-OPERATIVE BANK | 12,334 | 0 | 0.000% | 0 | |
| 3208 | THE PANCHKULA URBAN COOPERATIVE BANK LT | 268 | 0 | 0.000% | 0 | |
| 3209 | THE PANCHMAHAL DISTRICT CO-OPERATIVE BAN | 518,835 | 5 | 0.001% | 0 | 0.000% |
| 3210 | THE PANDHARPUR URBAN CO-OPERATIVE BANK | 365,516 | 19 | 0.005% | 0 | 0.000% |
| 3211 | THE PANVEL CO-OP URBAN BANK LIMITED | 10,962 | 4 | 0.036% | 0 | 0.000% |
| 3212 | THE PARBHANI DISTRICT CENTRAL CO-OPERATIV | 41,429 | 2 | 0.005% | 0 | 0.000% |
| 3213 | THE PARWANOO URBAN CO-OPERATIVE BANK LT | 10,184 | 2 | 0.020% | 0 | 0.000% |
| 3214 | THE PATAN CO-OPERATIVE BANK LTD | 7,870 | 0 | 0.000% | 0 | |
| 3215 | THE PATAN URBAN COOPERATIVE BANK LTD., PAT | 70,605 | 2 | 0.003% | 0 | 0.000% |
| 3216 | THE PATDI NAGARIK SAHAKARI BANK LTD.PATDI | 18,868 | 0 | 0.000% | 0 | |
| 3217 | THE PATIALA CENTRAL CO-OPERATIVE BANK LTD. | 1,858,661 | 119 | 0.006% | 4 | 3.361% |
| 3218 | THE PATLIPUTRA CENTRAL CO-OPERATIVE BANK | 32,645 | 1 | 0.003% | 0 | 0.000% |
| 3219 | THE PAVANA SAHAKARI BANK LIMITED | 63,266 | 4 | 0.006% | 1 | 25.000% |
| 3220 | THE PAYANGADI URBAN CO-OPERATIVE BANK LT | 10,804 | 3 | 0.028% | 0 | 0.000% |
| 3221 | THE PAYANUR CO-OPERATIVE TOWN BANK LIMI | 146,562 | 0 | 0.000% | 0 | |
| 3222 | THE PAYYOLI CO-OPERATIVE URBAN BANK LIMITE | 90,939 | 0 | 0.000% | 0 | |
| 3223 | THE PEOPLES' URBAN CO-OPERATIVE BANK LTD., | 210,210 | 9 | 0.004% | 2 | 22.222% |
| 3224 | THE PIMPALGAON MERCHANTS CO-OPERATIVE B | 80,308 | 9 | 0.011% | 0 | 0.000% |
| 3225 | THE PIONEER URBAN CO-OPERATIVE BANK LTD., | 75,378 | 2 | 0.003% | 0 | 0.000% |
| 3226 | THE PONANI CO-OPERATIVE URBAN BANK LTD.,P | 79,216 | 0 | 0.000% | 0 | |
| 3227 | THE PONDICHERRY CO-OPERATIVE URBAN BANK | 50,133 | 23 | 0.046% | 0 | 0.000% |
| 3228 | THE POSTAL & R.M.S.EMPLOYEES' CO-OPERATIVE | 26,989 | 20 | 0.074% | 0 | 0.000% |
| 3229 | THE PRAGATI CO-OPERATIVE BANK LTD., THARA | 44,141 | 0 | 0.000% | 0 | |
| 3230 | THE PRAGATI URBAN CO-OPERATIVE BANK LIMIT | 41,302 | 0 | 0.000% | 0 | |
| 3231 | THE PRAKASAM DISTRICT COOPERATIVE CENTRA | 264,222 | 4 | 0.002% | 0 | 0.000% |
| 3232 | THE PRATAP CO-OPERATIVE BANK LTD., | 13,777 | 0 | 0.000% | 0 | |
| 3233 | THE PRATHAMIK SHIKSHAK SAHAKARI BANK LTD. | 127,580 | 1 | 0.001% | 0 | 0.000% |
| 3234 | THE PRIYADARSHINI MAHILA SAHAKARI BANK LT | 1,280 | 0 | 0.000% | 0 | |
| 3235 | THE PRIYADARSHINI URBAN CO-OPERATIVE BANK | 4,566 | 0 | 0.000% | 0 | |
| 3236 | THE PROGRESSIVE MERCANTILE CO-OPERATIVE | 23,251 | 0 | 0.000% | 0 | |
| 3237 | THE PROGRESSIVE MERCANTILEæ CO-OPERATIVE | 0 | 3 | | 0 | 0.000% |
| 3238 | THE PROGRESSIVE URBAN CO-OPERATIVE BANK | 5,979 | 0 | 0.000% | 0 | |
| 3239 | THE PUDUCHERRY STATE COOPERATIVE BANK LT | 323,502 | 12 | 0.004% | 0 | 0.000% |
| 3240 | THE PUDUKOTTAI DISTRICT CENTRAL CO-OPERAT | 647,513 | 27 | 0.004% | 1 | 3.704% |
| 3241 | THE PUNJAB STATE CO-OPERATIVE BANK LTD; CH | 34,723 | 7 | 0.020% | 2 | 28.571% |
| 3242 | THE PURNEA DISTRICT CENTRAL CO-OPERATIVE | 0 | 1 | | 0 | 0.000% |
| 3243 | THE PUSAD URBAN CO-OPERATIVE BANK LIMITE | 128,017 | 6 | 0.005% | 0 | 0.000% |
| 3244 | THE PUTTUR CO-OPERATIVE TOWN BANK LTD.,P | 22,376 | 1 | 0.004% | 0 | 0.000% |
| 3245 | THE QUILON CO-OPERATIVE URBAN BANK LTD | 205,634 | 3 | 0.001% | 0 | 0.000% |
| 3246 | THE RADDI SAHAKARA BANK NIYAMITHA, DHAR | 242,859 | 41 | 0.017% | 0 | 0.000% |
| 3247 | THE RADHASOAMI URBAN CO-OPERATIVE BANK | 5,055 | 0 | 0.000% | 0 | |
| 3248 | THE RAICHUR DISTRICT CENTRAL CO-OPERATIVE | 297,856 | 6 | 0.002% | 0 | 0.000% |
| 3249 | THE RAIGANJ CENTRAL CO-OPERATIVE BANK LTD | 213,447 | 17 | 0.008% | 0 | 0.000% |

| | | | | | | |
|------|---|---------|---|--------|---|--------|
| 3250 | THE RAIPUR URBAN MERCANTILE CO-OPERATIVE | 8,036 | 6 | 0.075% | 0 | 0.000% |
| 3251 | THE RAJ LAXMI MAHILA URBAN CO-OPERATIVE B | 1,365 | 1 | 0.073% | 0 | 0.000% |
| 3252 | THE RAJAPUR URBAN CO-OPERATIVE BANK LIMIT | 369,350 | 7 | 0.002% | 0 | 0.000% |
| 3253 | THE RAJASTHAN STATE CO-OPERATIVE BANK LTD . | 36,694 | 2 | 0.005% | 0 | 0.000% |
| 3254 | THE RAJASTHAN URBAN CO-OPERATIVE BANK LI | 3,399 | 1 | 0.029% | 0 | 0.000% |
| 3255 | THE RAJKOT COMMERCIAL CO-OPERATIVE BANK | 18,372 | 0 | 0.000% | 0 | |
| 3256 | THE RAJSAMAND URBAN CO-OPERATIVE BANK LI | 19,418 | 0 | 0.000% | 0 | |
| 3257 | THE RAJULA NAGARIK SAHAKARI BANK LTD., RAJ | 19,935 | 1 | 0.005% | 0 | 0.000% |
| 3258 | THE RANUJ NAGRIK SAHAKARI BANK LTD. | 42,490 | 1 | 0.002% | 0 | 0.000% |
| 3259 | THE RAVER PEOPLES CO-OPERATIVE BANK LTD.,R | 18,589 | 4 | 0.022% | 0 | 0.000% |
| 3260 | THE RAYAT SEVAK CO OPERATIVE BANK LTD. | 507,439 | 0 | 0.000% | 0 | |
| 3261 | THE REPALLE CO OPERATIVE BANK LTD | 3,172 | 3 | 0.095% | 0 | 0.000% |
| 3262 | THE REVDANDA URBAN CO-OPERATIVE BANK LTD | 70,626 | 0 | 0.000% | 0 | |
| 3263 | THE REWARI CENTRAL CO-OPERATIVE BANK LTD. | 31,927 | 2 | 0.006% | 0 | 0.000% |
| 3264 | THE ROHTAK CENTRAL CO OPERATIVE BANK LIM | 0 | 3 | | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|---|--|---|---|--|---|
| 3265 | THE ROPAR CENTRAL CO-OP BANK LTD. ROPAR | 575,031 | 34 | 0.006% | 4 | 11.765% |
| 3266 | THE SABARKANTHA DISTRICT CENTRAL CO-OPER | 1,462,880 | 4 | 0.000% | 0 | 0.000% |
| 3267 | THE SAHYADRI SAHAKARI BANK LIMITED, MUMB | 68,208 | 2 | 0.003% | 0 | 0.000% |
| 3268 | THE SALEM DISTRICT CENTRAL CO-OPERATIVE BA | 1,299,901 | 63 | 0.005% | 1 | 1.587% |
| 3269 | THE SAMASTIPUR DISTRICT CENTRAL CO-OPERAT | 203,841 | 8 | 0.004% | 1 | 12.500% |
| 3270 | THE SAMATA SAHAKARI BANK SEEMIT DEWAS | 16,235 | 1 | 0.006% | 0 | 0.000% |
| 3271 | THE SAMBALPUR DISTRICT CO-OPERATIVE CENTR | 29,229 | 2 | 0.007% | 0 | 0.000% |
| 3272 | THE SANGAMNER MERCHANTS CO-OP BANK LTD | 51,624 | 17 | 0.033% | 0 | 0.000% |
| 3273 | THE SANGHAMITRA CO-OP URBAN BANK LTD | 105 | 0 | 0.000% | 0 | |
| 3274 | THE SANGRUR CENTRAL CO-OPERATIVE BANK LT | 2,778,617 | 152 | 0.005% | 3 | 1.974% |
| 3275 | THE SANKHEDA NAGRIK SAHAKARI BANK LTD | 18,135 | 1 | 0.006% | 0 | 0.000% |
| 3276 | THE SANTRAMPUR URBAN CO-OPERATIVE BANK | 68,472 | 8 | 0.012% | 0 | 0.000% |
| 3277 | THE SARANGPUR CO-OPERATIVE BANK LTD. AHM | 13,150 | 2 | 0.015% | 0 | 0.000% |
| 3278 | THE SARDAR GUNJ MERCANTILE COOPERATIVE B | 34,886 | 2 | 0.006% | 0 | 0.000% |
| 3279 | THE SARDAR VALLABHBHAI SAHAKARI BANK LTD. | 30,350 | 0 | 0.000% | 0 | |
| 3280 | THE SARVODAYA SAHAKARI BANK LTD, SURAT | 161,631 | 6 | 0.004% | 0 | 0.000% |
| 3281 | THE SARVODAYA SAHAKARI BANK LTD., MODASA | 21,896 | 10 | 0.046% | 0 | 0.000% |
| 3282 | THE SAS NAGAR CENTRAL COOPERATIVE BANK LT | 21,339 | 28 | 0.131% | 2 | 7.143% |
| 3283 | THE SASARAM BHABHUA CENTRAL CO-OPERATIV | 1,524 | 0 | 0.000% | 0 | |
| 3284 | THE SATARA SAHAKARI BANK LTD. | 42,207 | 11 | 0.026% | 1 | 9.091% |
| 3285 | THE SATHAMBA PEOPLES CO-OPERATIVE BANK L | 2,244 | 0 | 0.000% | 0 | |
| 3286 | THE SAURASHTRA CO-OPERATIVE BANK LTD. | 68,458 | 2 | 0.003% | 0 | 0.000% |
| 3287 | THE SAVANUR URBAN CO-OPERATIVE BANK LIM | 9,654 | 0 | 0.000% | 0 | |
| 3288 | THE SECUNDERABAD CO-OPERATIVE URBAN BAN | 601 | 0 | 0.000% | 0 | |
| 3289 | THE SEVALIA URBAN CO-OPERATIVE BANK LTD. | 14,035 | 0 | 0.000% | 0 | |
| 3290 | THE SHAHADA PEOPLE'S CO-OPERATIVE BANK LT | 14,465 | 1 | 0.007% | 0 | 0.000% |
| 3291 | THE SHEDBAL URBAN CO-OPERATIVE BANK LTD., | 68,774 | 1 | 0.001% | 0 | 0.000% |
| 3292 | THE SHILLONG CO-OPERATIVE URBAN BANK LTD. | 55,860 | 1 | 0.002% | 0 | 0.000% |
| 3293 | THE SHIMLA URBAN COOPERATIVE BANK LTD., S | 9,648 | 0 | 0.000% | 0 | |
| 3294 | THE SHIMOGA ARECANUT MANDY MERCHANTS | 15,573 | 0 | 0.000% | 0 | |
| 3295 | THE SHIMOGA DISTRICT CO-OPERATIVE CENTRAL | 308,608 | 13 | 0.004% | 0 | 0.000% |
| 3296 | THE SHIRPUR MERCHANTS' CO-OPERATIVE BANK | 19,520 | 2 | 0.010% | 1 | 50.000% |
| 3297 | THE SHORANUR CO-OPERATIVE URBAN BANK LT | 40,852 | 0 | 0.000% | 0 | |
| 3298 | THE SHRMIK NAGRIK SAHAKARI BANK LTD. | 4,975 | 0 | 0.000% | 0 | |
| 3299 | THE SHREERAM SAHAKARI BANK LTD.MUMBAI | 2,572 | 1 | 0.039% | 0 | 0.000% |
| 3300 | THE SIKAR KENDRIYA SAHKARI BANK LTD., SIKAR | 99,823 | 2 | 0.002% | 0 | 0.000% |

| | | | | | | |
|------|--|------------|-----|--------|---|----------|
| 3301 | THE SIND CO-OPERATIVE URBAN BANK LTD. | 1,485 | 0 | 0.000% | 0 | |
| 3302 | THE SINDGI URBAN CO-OPERATIVE BANK LTD.,SI | 21,867 | 1 | 0.005% | 0 | 0.000% |
| 3303 | THE SINOR NAGRIK SAHAKARI BANK LTD., SINOR | 22,864 | 4 | 0.017% | 0 | 0.000% |
| 3304 | THE SIRCILLA CO-OPERATIVE URBAN BANK LIMIT | 10,955 | 0 | 0.000% | 0 | |
| 3305 | THE SIRSA CENTRAL CO-OPERATIVE BANK LTD. | 21,892 | 18 | 0.082% | 0 | 0.000% |
| 3306 | THE SIRSI URBAN SAHAKARI BANK LTD. | 357,902 | 49 | 0.014% | 0 | 0.000% |
| 3307 | THE SITAMARHI CENTRAL CO-OPERATIVE BANK L | 3,198 | 0 | 0.000% | 0 | |
| 3308 | THE SOCIAL CO-OPERATIVE BANK LIMITED | 9,005 | 1 | 0.011% | 1 | 100.000% |
| 3309 | THE SOLAPUR DISTRICT CENTRAL CO-OP BANK LT | 1,320,703 | 9 | 0.001% | 0 | 0.000% |
| 3310 | THE SONEPAT URBAN CO-OP BANK LIMITED , SO | 4,436 | 0 | 0.000% | 0 | |
| 3311 | THE SOUTH CANARA DISTRICT CENTRAL CO-OP B | 2,054,409 | 294 | 0.014% | 0 | 0.000% |
| 3312 | THE SOUTH INDIAN BANK LIMITED | 24,673,675 | 723 | 0.003% | 4 | 0.553% |
| 3313 | THE SOUTH KANARA GOVERNMENT OFFICERS C | 12,230 | 3 | 0.025% | 0 | 0.000% |
| 3314 | THE SULTAN'S BATTERY CO-OPERATIVE URBAN B | 151,063 | 2 | 0.001% | 0 | 0.000% |
| 3315 | THE SUNDARGARH DISTRICT CENTRAL CO-OPERA | 30,593 | 1 | 0.003% | 0 | 0.000% |
| 3316 | THE SURAT DISTRICT CO-OPERATIVE BANK LTD | 140,564 | 4 | 0.003% | 0 | 0.000% |
| 3317 | THE SURAT MERCANTILE CO-OPERATIVE BANK LT | 67,869 | 4 | 0.006% | 1 | 25.000% |
| 3318 | THE SURAT PEOPLES CO-OPERATIVE BANK LTD. | 154,996 | 8 | 0.005% | 0 | 0.000% |
| 3319 | THE SUTEX COOPERATIVE BANK LTD. SURAT | 197,046 | 18 | 0.009% | 0 | 0.000% |
| 3320 | THE SWASAKTHI MERCANTILE CO-OPERATIVE UR | 2,646 | 1 | 0.038% | 1 | 100.000% |
| 3321 | THE TALIKOTI SAHAKARI BANK NIYAMIT | 110,070 | 2 | 0.002% | 0 | 0.000% |
| 3322 | THE TAMILNADU INDUSTRIAL CO-OPERATIVE BA | 797,871 | 30 | 0.004% | 0 | 0.000% |
| 3323 | THE TAMILNADU STATE APEX COOPERATIVE BAN | 1,286,866 | 101 | 0.008% | 0 | 0.000% |
| 3324 | THE TAMLUK GHATAL CENTRAL CO-OPERATIVE B | 230,110 | 7 | 0.003% | 1 | 14.286% |
| 3325 | THE TAPINDU URBAN CO-OPERATIVE BANK LTD | 6,326 | 3 | 0.047% | 0 | 0.000% |
| 3326 | THE TARN TARAN CENTRAL COOPERATIVE BANK | 305,128 | 103 | 0.034% | 6 | 5.825% |
| 3327 | THE TASGAON URBAN CO-OPERATIVE BANK LTD., | 43,626 | 4 | 0.009% | 0 | 0.000% |
| 3328 | THE TELANGANA STATE CO-OPERATIVE APEX BAN | 69,862 | 15 | 0.021% | 0 | 0.000% |
| 3329 | THE TELLICHERRY CO-OPERATIVE URBAN BANK L | 84,366 | 0 | 0.000% | 0 | |
| 3330 | THE TEXTILE MANUFACTURERS COOPERATIVE BA | 5,968 | 0 | 0.000% | 0 | |
| 3331 | THE THANJAVUR CENTRAL CO-OPERATIVE BANK | 712,922 | 5 | 0.001% | 0 | 0.000% |
| 3332 | THE THASRA PEOPLES' CO-OPERATIVE BANK LIMI | 8,638 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|---|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 3333 | THE THIRUVALLUVAR TOWN CO-OPERATIVE BAN | 4,185 | 0 | 0.000% | 0 | |
| 3334 | THE THOOTHUKUDI DISTRICT CENTRAL CO-OPER | 651,767 | 34 | 0.005% | 2 | 5.882% |
| 3335 | THE THOUDUPUZHA URBAN CO-OPERATIVE BAN | 7,187 | 1 | 0.014% | 0 | 0.000% |
| 3336 | THE TIRUCHIRAPALLI DISTRICT CENTRAL CO-OPE | 1,575,851 | 99 | 0.006% | 0 | 0.000% |
| 3337 | THE TIRUPATI CO-OPERATIVE BANK LIMITED,TIRU | 11,329 | 0 | 0.000% | 0 | |
| 3338 | THE TIRUVALLA EAST CO-OP BANK LIMITED | 46,118 | 0 | 0.000% | 0 | |
| 3339 | THE TIRUVANNAMALAI DISTRICT CENTRAL CO-O | 779,659 | 22 | 0.003% | 0 | 0.000% |
| 3340 | THE TOWN CO-OPERATIVE BANK LTD., HOSKOTE | 34,555 | 6 | 0.017% | 0 | 0.000% |
| 3341 | THE TRICHUR URBAN CO OPERATIVE BANK LIMIT | 32,939 | 4 | 0.012% | 0 | 0.000% |
| 3342 | THE TURA URBAN CO-OPERATIVE BANK LTD., TU | 7,105 | 23 | 0.324% | 2 | 8.696% |
| 3343 | THE UDAIPUR MAHILA SAMRIDHI URBAN CO-OP. | 14,259 | 2 | 0.014% | 0 | 0.000% |
| 3344 | THE UDAIPUR MAHILA URBAN CO-OP. BANK LTD. | 29,372 | 1 | 0.003% | 0 | 0.000% |
| 3345 | THE UDAIPUR URBAN CO-OPERATIVE BANK LTD. | 91,228 | 9 | 0.010% | 0 | 0.000% |
| 3346 | THE UDHAGAMANDALAM COOPERATIVE URBAN | 21,366 | 0 | 0.000% | 0 | |
| 3347 | THE UDIPI CO-OPERATIVE TOWN BANK LTD. | 204,858 | 19 | 0.009% | 0 | 0.000% |
| 3348 | THE UMA CO-OPERATIVE BANK LTD. | 7,122 | 0 | 0.000% | 0 | |
| 3349 | THE UMRETH URBAN COOPERATIVE BANK LTD., | 23,433 | 6 | 0.026% | 3 | 50.000% |
| 3350 | THE UNA PEOPLES COOPERATIVE BANK LTD. | 8,830 | 0 | 0.000% | 0 | |
| 3351 | THE UNAVA NAGRIK SAHAKARI BANK LTD., UNAV | 6,461 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|---|---------|----|----------|---|----------|
| 3352 | THE UNION CO-OPERATIVE BANK LIMITED | 17,839 | 0 | 0.000% | 0 | |
| 3353 | THE UNION CO-OPERATIVE BANK LTD. NARODA | 63,133 | 2 | 0.003% | 0 | 0.000% |
| 3354 | THE UNITED CO-OPERATIVE BANK LTD. AHMEDA | 6,969 | 4 | 0.057% | 1 | 25.000% |
| 3355 | THE UNITED MERCANTILE CO-OPERATIVE BANK L | 3,169 | 6 | 0.189% | 0 | 0.000% |
| 3356 | THE URBAN CO OPERATIVE BANK LIMITED, DHAR | 80,564 | 3 | 0.004% | 0 | 0.000% |
| 3357 | THE URBAN CO-OPERATIVE BANK LIMITED | 29,464 | 0 | 0.000% | 0 | |
| 3358 | THE URBAN CO-OPERATIVE BANK LTD, LAKHIMPU | 39,373 | 6 | 0.015% | 0 | 0.000% |
| 3359 | THE URBAN CO-OPERATIVE BANK LTD, PERINTHA | 351,914 | 26 | 0.007% | 0 | 0.000% |
| 3360 | THE URBAN CO-OPERATIVE BANK LTD., PALI | 38,140 | 2 | 0.005% | 1 | 50.000% |
| 3361 | THE URBAN CO-OPERATIVE BANK LTD., SAHARAN | 3,656 | 0 | 0.000% | 0 | |
| 3362 | THE URBAN CO-OPERATIVE BANK LTD.CUTTACK. | 174,545 | 18 | 0.010% | 1 | 5.556% |
| 3363 | THE URBAN CO-OPERATIVE BANK LTD; BASTI (UT | 22,822 | 14 | 0.061% | 0 | 0.000% |
| 3364 | THE UTHAMAPALAYAM CO-OPERATIVE URBAN B | 1 | 1 | 100.000% | 1 | 100.000% |
| 3365 | THE UTKAL CO-OPERATIVE BANK LTD.,BHUBANES | 40,445 | 0 | 0.000% | 0 | |
| 3366 | THE UTTARSANDA PEOPLES CO-OPERATIVE BANK | 9,360 | 9 | 0.096% | 0 | 0.000% |
| 3367 | THE VAIDYANATH CO-OPERATIVE URBAN BANK L | 50,918 | 30 | 0.059% | 0 | 0.000% |
| 3368 | THE VAIJAPUR MERCHANT'S CO-OPERATIVE BAN | 60,970 | 2 | 0.003% | 0 | 0.000% |
| 3369 | THE VAISH COOPERATIVE ADARSH BANK LTD | 40,799 | 11 | 0.027% | 0 | 0.000% |
| 3370 | THE VAISH CO-OPERATIVE NEW BANK LTD. | 4,380 | 0 | 0.000% | 0 | |
| 3371 | THE VAISHALI DISTRICT CENTRAL CO-OPERATIVE | 20,790 | 2 | 0.010% | 0 | 0.000% |
| 3372 | THE VAISHALI SHAHARI VIKAS CO-OPERATIVE BA | 0 | 29 | | 6 | 20.690% |
| 3373 | THE VALLABH VIDYANAGAR COMMERCIAL CO-OP | 46,225 | 4 | 0.009% | 0 | 0.000% |
| 3374 | THE VALSAD DISTRICT CENTRAL CO-OPERATIVE B | 71,091 | 0 | 0.000% | 0 | |
| 3375 | THE VALSAD MAHILA NAGRIK SAHAKARI BANK LT | 3,292 | 0 | 0.000% | 0 | |
| 3376 | THE VARACHHA CO-OP. BANK LTD. | 740,998 | 28 | 0.004% | 0 | 0.000% |
| 3377 | THE VELLORE DISTRICT CENTRAL CO-OP BANK LT | 667,178 | 4 | 0.001% | 0 | 0.000% |
| 3378 | THE VEPAR UDHYOG VIKAS SAHKARI BANK LTD. | 14,583 | 2 | 0.014% | 1 | 50.000% |
| 3379 | THE VERAVAL MERCANTILE CO-OP. BANK LTD. | 142,996 | 9 | 0.006% | 0 | 0.000% |
| 3380 | THE VIJAY CO-OPERATIVE BANK LIMITED | 116,854 | 1 | 0.001% | 0 | 0.000% |
| 3381 | THE VIKRAMADITYA NAGARIK SAHAKARI BANK M | 13,689 | 8 | 0.058% | 0 | 0.000% |
| 3382 | THE VILLUPURAM DISTRICT CENTRAL CO-OPERAT | 725,122 | 16 | 0.002% | 0 | 0.000% |
| 3383 | THE VIRAMGAM MERCANTILE CO-OPERATIVE BA | 5,738 | 2 | 0.035% | 0 | 0.000% |
| 3384 | THE VIRUDHUNAGAR DISTRICT CENTRAL CO-OPE | 806,531 | 10 | 0.001% | 0 | 0.000% |
| 3385 | THE VISAKHAPATNAM COOPERATIVE BANK LTD. | 803,901 | 4 | 0.000% | 1 | 25.000% |
| 3386 | THE VISHWESHWAR SAHAKARI BANK LIMITED | 287,305 | 33 | 0.011% | 0 | 0.000% |
| 3387 | THE VITA MERCHANTS COOPERATIVE BANK LTD, | 402,441 | 6 | 0.001% | 0 | 0.000% |
| 3388 | THE VYAVSAYIK SAHAKARI BANK LTD, RAIPUR | 5,457 | 3 | 0.055% | 0 | 0.000% |
| 3389 | THE WAI URBAN CO-OPERATIVE BANK LTD., WAI | 108,805 | 48 | 0.044% | 0 | 0.000% |
| 3390 | THE WARANGAL DISTRICT COOPERATIVE CENTRA | 140,656 | 17 | 0.012% | 1 | 5.882% |
| 3391 | THE WARDHA DISTRICT CENTRAL CO OPERATIVE | 9,266 | 0 | 0.000% | 0 | |
| 3392 | THE WASHIM URBAN CO-OPERATIVE BANK LTD. | 69,031 | 2 | 0.003% | 0 | 0.000% |
| 3393 | THE WEST BENGAL STATE CO-OPERATIVE BANK L | 348,069 | 3 | 0.001% | 0 | 0.000% |
| 3394 | THE YAMUNANAGAR CENTRAL CO-OPERATIVE BA | 4,623 | 0 | 0.000% | 0 | |
| 3395 | THE YASHWANT CO-OP BANK LTD; PHALTAN | 22,569 | 0 | 0.000% | 0 | |
| 3396 | THE YAVATMAL DISTRICT CENTRAL CO-OPERATIV | 287,682 | 26 | 0.009% | 1 | 3.846% |
| 3397 | THE YAVATMAL URBAN CO-OP. BANK LTD., YAVAT | 326,592 | 49 | 0.015% | 0 | 0.000% |
| 3398 | THE YEMMIGANUR COOPERATIVE TOWN BANK L | 18,702 | 2 | 0.011% | 0 | 0.000% |
| 3399 | THE ZORASTRIAN CO-OPERATIVE BANK LIMITED | 50,793 | 6 | 0.012% | 0 | 0.000% |
| 3400 | THERMIC STEEL COMPANY PRIVATE LIMITED | 209 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution | Number of records submitted by the CI during the year | Total number of complaints registered against the CI during the year | Complaints as Percentage of total records submitted by the CI | Number of complaints unresolved within TAT by the CI as on reference date | Complaints unresolved within TAT as a % of total complaints registered against the CI |
|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 3401 | THREE65 FINANCIAL SERVICES PRIVATE LIMITED | 19,750 | 5 | 0.025% | 1 | 20.000% |
| 3402 | TIFFANY FINANCE PRIVATE LIMITED | 44,157 | 3 | 0.007% | 0 | 0.000% |
| 3403 | TINNEVELLY TUTICORIN INVESTMENTS LTD. | 7 | 0 | 0.000% | 0 | |

| | | | | | | |
|------|---|------------|--------|--------|-----|----------|
| 3404 | TIRUCHENGODE CO-OPERATIVE URBAN BANK LT | 4,645 | | | | |
| 3405 | TIRUMALA CO-OPERATIVE URBAN BANK LIMITED | 2,546 | 1 | 0.039% | 0 | 0.000% |
| 3406 | TIRUMALA SALES PRIVATE LIMITED | 68 | 0 | 0.000% | 0 | |
| 3407 | TIRUMANI INVESTMENT PRIVATE LIMITED | 3 | 0 | 0.000% | 0 | |
| 3408 | TIRUNELVELI DISTRICT CENTRAL CO-OPERATIVE B | 688,635 | 8 | 0.001% | 4 | 50.000% |
| 3409 | TIRUPATI URBAN CO-OP BANK | 64,084 | 8 | 0.012% | 0 | 0.000% |
| 3410 | TIRUR URBAN CO-OPERATIVE BANK LTD. TIRUR | 295,378 | 1 | 0.000% | 0 | 0.000% |
| 3411 | TITEC FINANCE LTD | 0 | 4 | | 4 | 100.000% |
| 3412 | TJSB SAHAKARI BANK LIMITED | 677,387 | 51 | 0.008% | 0 | 0.000% |
| 3413 | TML INVESTMENTS PRIVATE LIMITED | 17 | 1 | 5.882% | 0 | 0.000% |
| 3414 | TODI INVESTORS (INDIA) PRIVATE LIMITED | 8,218 | 16 | 0.195% | 2 | 12.500% |
| 3415 | TOMORROW CAPITAL ENTERPRISES PRIVATE LIM | 24 | 0 | 0.000% | 0 | |
| 3416 | TOOR FINANCE COMPANY LIMITED | 17 | 0 | 0.000% | 0 | |
| 3417 | TOPGAIN FINANCE PRIVATE LIMITED | 1,683 | 0 | 0.000% | 0 | |
| 3418 | TOPLINE FINVEST PRIVATE LIMITED | 3 | 0 | 0.000% | 0 | |
| 3419 | TOTAL HOLDINGS & FINVEST PVT. LTD. | 409 | 0 | 0.000% | 0 | |
| 3420 | TOURISM FINANCE CORPORATION OF INDIA LTD | 1,101 | 6 | 0.545% | 0 | 0.000% |
| 3421 | TOYOTA FINANCIAL SERVICES INDIA LIMITED | 3,044,097 | 393 | 0.013% | 4 | 1.018% |
| 3422 | TRADEWELL CAPFIN PRIVATE LIMITED | 243 | 0 | 0.000% | 0 | |
| 3423 | TRANSACTREE TECHNOLOGIES PRIVATE LIMITED | 39,034,058 | 26,731 | 0.068% | 189 | 0.707% |
| 3424 | TRANSPORT CO-OPERATIVE BANK LTD | 5,891 | 0 | 0.000% | 0 | |
| 3425 | TRANSWARRANTY FINANCE LIMITED | 125,570 | 16 | 0.013% | 1 | 6.250% |
| 3426 | TRICHUR FINANCIAL SERVICES (P) LTD | 23,904 | 0 | 0.000% | 0 | |
| 3427 | TRICKLE FLOOD TECHNOLOGIES PRIVATE LIMITED | 230,803 | 2 | 0.001% | 0 | 0.000% |
| 3428 | TRICOLOUR FINANCIAL SERVICES PRIVATE LIMITE | 5,340 | 4 | 0.075% | 0 | 0.000% |
| 3429 | TRIDENT MICROFIN PRIVATE LIMITED | 0 | 111 | | 6 | 5.405% |
| 3430 | TRIGGER WEB PORTAL | 0 | 1,384 | | 20 | 1.445% |
| 3431 | TRILLIONLOANS FINTECH PRIVATE LIMITED | 2,500,239 | 1,387 | 0.055% | 1 | 0.072% |
| 3432 | TRIMPLEX MARKETING (P) LIMITED | 94 | 0 | 0.000% | 0 | |
| 3433 | TRIMUDRA TRADE AND HOLDINGS PRIVATE LIM | 47 | 0 | 0.000% | 0 | |
| 3434 | TRINETRA ELECTRONICS LTD. | 10 | 0 | 0.000% | 0 | |
| 3435 | TRINIDHI FINANCE PRIVATE LIMITED | 198 | 0 | 0.000% | 0 | |
| 3436 | TRINITY FINLEASE PRIVATE LIMITED | 3,016 | 0 | 0.000% | 0 | |
| 3437 | TRINITY FINSEC PRIVATE LIMITED | 54 | 0 | 0.000% | 0 | |
| 3438 | TRIPOLI MANAGEMENT PRIVATE LIMITED | 10,915 | 11 | 0.101% | 0 | 0.000% |
| 3439 | TRIPURA GRAMIN BANK | 3,437,263 | 135 | 0.004% | 7 | 5.185% |
| 3440 | TRIPURA STATE CO-OPERATIVE BANK LTD., | 7,809 | 0 | 0.000% | 0 | |
| 3441 | TRIVANDRUM CO-OPERATIVE URBAN BANK LTD, | 14,552 | 1 | 0.007% | 0 | 0.000% |
| 3442 | TRUE CREDITS PRIVATE LIMITED | 16,200,971 | 16,548 | 0.102% | 62 | 0.375% |
| 3443 | TRUE LINK FINANCE LIMITED | 45,665 | 38 | 0.083% | 1 | 2.632% |
| 3444 | TRUHOME FINANCE LIMITED | 2,053,140 | 228 | 0.011% | 11 | 4.825% |
| 3445 | TRUST LENDERS CAPITAL PRIVATE LIMITED | 3,275 | 4 | 0.122% | 0 | 0.000% |
| 3446 | TS CHEEMA FINANCE PRIVATE LIMITED | 7,161 | 0 | 0.000% | 0 | |
| 3447 | TSC FINSERV PRIVATE LIMITED | 427 | 0 | 0.000% | 0 | |
| 3448 | TULSYAN & SONS PRIVATE LIMITED | 30 | 0 | 0.000% | 0 | |
| 3449 | TUMKUR GRAIN MERCHANTS CO-OPERATIVE BA | 66,941 | 12 | 0.018% | 0 | 0.000% |
| 3450 | TUMKUR VEERASHAIVA CO-OPERATIVE BANK LTD | 31,639 | 1 | 0.003% | 0 | 0.000% |
| 3451 | TUSHAR LEASING AND INVESTMENT PRIVATE LIM | 0 | 357 | | 24 | 6.723% |
| 3452 | TVS CREDIT SERVICES LIMITED | 98,025,983 | 7,094 | 0.007% | 23 | 0.324% |
| 3453 | TYGER HOME FINANCE PRIVATE LIMITED | 463,003 | 10 | 0.002% | 0 | 0.000% |
| 3454 | U.P. POSTAL PRIMARY CO-OPERATIVE BANK LIM | 57,035 | 1 | 0.002% | 0 | 0.000% |
| 3455 | U.Y. FINCORP LIMITED | 0 | 1 | | 0 | 0.000% |
| 3456 | UBS FINANCE INDIA PRIVATE LIMITED | 2,925 | 0 | 0.000% | 0 | |
| 3457 | UC INCLUSIVE CREDIT PRIVATE LIMITED | 6,957 | 7 | 0.101% | 0 | 0.000% |
| 3458 | UCA FINVEST PRIVATE LIMITED | 77,817 | 514 | 0.661% | 3 | 0.584% |
| 3459 | UCO BANK | 48,307,476 | 5,596 | 0.012% | 168 | 3.002% |
| 3460 | UDAIPUR COTTON MILLS COMPANY LIMITED | 18 | 0 | 0.000% | 0 | |

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|------|--|-----------|-------|--------|---|--------|
| 3461 | UDAYACHAL VINIYOG PRIVATE LIMITED | 2 | 0 | 0.000% | 0 | |
| 3462 | UDHAM SINGH NAGAR DISTRICT CO-OPERATIVE | 276,560 | 16 | 0.006% | 0 | 0.000% |
| 3463 | UDHYAM FINANCIAL SERVICES PRIVATE LIMITED | 3,501 | 0 | 0.000% | 0 | |
| 3464 | UDYAM VIKAS SAHAKARI BANK LTD. | 15,080 | 2 | 0.013% | 0 | 0.000% |
| 3465 | UGRO CAPITAL LIMITED | 3,403,836 | 1,151 | 0.034% | 5 | 0.434% |
| 3466 | UJJAIN AUDHYOGIK VIKAS NAGARIK SAHAKARI B | 4,879 | 0 | 0.000% | 0 | |
| 3467 | UJJAIN NAGRIK SAHAKARI BANK MARYADIT,UJJAI | 3,124 | 3 | 0.096% | 0 | 0.000% |
| 3468 | UJJAIN PARASPAR SAHAKARI BANK MARYADIT , U | 5,523 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|---|--|---|---|--|---|
| 3469 | UJJAWAL FISCAL SERVICES PRIVATE LIMITED | 2,638 | 0 | 0.000% | 0 | |
| 3470 | UJJIVAN FINANCIAL SERVICES LIMITED (OLD NAM | 0 | 5 | | 0 | 0.000% |
| 3471 | UJJIVAN SMALL FINANCE BANK LIMITED | 18,110,251 | 561 | 0.003% | 2 | 0.357% |
| 3472 | ULTIMATE INVESTOFIN LIMITED | 51 | 0 | 0.000% | 0 | |
| 3473 | ULTIMO CREDIT PVT LTD | 119,507 | 27 | 0.023% | 0 | 0.000% |
| 3474 | ULTRA PORTFOLIO MANAGEMENT PRIVATE LIM | 18 | 0 | 0.000% | 0 | |
| 3475 | UMB SECURITIES LIMITED | 0 | 6 | | 1 | 16.667% |
| 3476 | UMIYA URBAN CO-OPERATIVE BANK MARYADIT, | 29,296 | 0 | 0.000% | 0 | |
| 3477 | UMMEED HOUSING FINANCE PRIVATE LIMITED | 953,980 | 62 | 0.006% | 0 | 0.000% |
| 3478 | UNI P2P PLATFORM PRIVATE LIMITED | 630 | 1 | 0.159% | 0 | 0.000% |
| 3479 | UNICO HOUSING FINANCE PRIVATE LIMITED | 30,761 | 9 | 0.029% | 0 | 0.000% |
| 3480 | UNI-COM FINCORP PRIVATE LIMITED | 114,463 | 2 | 0.002% | 0 | 0.000% |
| 3481 | UNIDOR FINCORP PRIVATE LIMITED | 1,179 | 0 | 0.000% | 0 | |
| 3482 | UNIFINZ CAPITAL INDIA LIMITED | 545,972 | 562 | 0.103% | 0 | 0.000% |
| 3483 | UNIGOLD FINANCE LIMITED | 241,984 | 0 | 0.000% | 0 | |
| 3484 | UNIMONI FINANCIAL SERVICES LIMITED | 632,217 | 78 | 0.012% | 0 | 0.000% |
| 3485 | UNION BANK OF INDIA | 181,647,456 | 10,710 | 0.006% | 327 | 3.053% |
| 3486 | UNIQUE AUTO FINANCE AND LEASING PRIVATE L | 3 | 19 | 633.333% | 2 | 10.526% |
| 3487 | UNIQUE SECURITIES PRIVATE LIMITED | 10 | 0 | 0.000% | 0 | |
| 3488 | UNITED FINANCE AND LEASING PRIVATE LIMITED | 1,709 | 6 | 0.351% | 0 | 0.000% |
| 3489 | UNITED OVERSEAS BANK LIMITED | 213 | | | | |
| 3490 | UNITY SMALL FINANCE BANK LIMITED | 2,657,595 | 1,194 | 0.045% | 1 | 0.084% |
| 3491 | UNIVERSAL CO-OPERATIVE URBAN BANK LIMITE | 43,961 | 10 | 0.023% | 2 | 20.000% |
| 3492 | UNIVERSAL FINGROWTH PRIVATE LIMITED | 85,196 | 4 | 0.005% | 1 | 25.000% |
| 3493 | UNIWORTH SECFIN PRIVATE LIMITED | 305 | 0 | 0.000% | 0 | |
| 3494 | UNJHA NAGARIK SAHAKARI BANK LTD. | 53,793 | 0 | 0.000% | 0 | |
| 3495 | UNNATI MICROFIN PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 3496 | UNNATTI FINSERV PRIVATE LIMITED | 58,592 | 1 | 0.002% | 0 | 0.000% |
| 3497 | UNNAYAN BHARAT FINANCE CORPORATION PRIV | 14,074 | 1 | 0.007% | 0 | 0.000% |
| 3498 | UP MONEY LIMITED | 2,518,409 | 267 | 0.011% | 1 | 0.375% |
| 3499 | UPHAR FINVEST LIMITED | 1,120 | 29 | 2.589% | 5 | 17.241% |
| 3500 | UPKAR LEASING & FINANCE COMPANY PRIVATE L | 5,299 | 0 | 0.000% | 0 | |
| 3501 | UPMOVE CAPITAL PRIVATE LIMITED | 6,515,947 | 2,594 | 0.040% | 9 | 0.347% |
| 3502 | UPSURGE INVESTMENT & FINANCE LTD. | 51 | 0 | 0.000% | 0 | |
| 3503 | UPWARDS CAPITAL PRIVATE LIMITED | 24,534 | 362 | 1.476% | 3 | 0.829% |
| 3504 | URBAN CO-OPERATIVE BANK LIMITED,MAINPURI | 1,549 | 27 | 1.743% | 4 | 14.815% |
| 3505 | URBAN CO-OPERATIVE BANK LTD | 645 | 0 | 0.000% | 0 | |
| 3506 | URBAN CO-OPERATIVE BANK LTD. | 59,347 | 13 | 0.022% | 0 | 0.000% |
| 3507 | URBAN COOPERATIVE BANK LTD., SIDDHARTHNA | 4,787 | 2 | 0.042% | 0 | 0.000% |
| 3508 | URBAN CO-OPERATIVE BANK LTD; DEHRADUN | 3,979 | 11 | 0.276% | 1 | 9.091% |
| 3509 | URBAN LIVING FINANCE PRIVATE LIMITED | 78,896 | 8 | 0.010% | 0 | 0.000% |

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|------|--|------------|-------|--------|----|---------|
| 3510 | URVEE INVESTMENT PVT. LTD. | 12 | 0 | 0.000% | 0 | |
| 3511 | USHA FINANCIAL SERVICES LIMITED | 65,975 | 24 | 0.036% | 1 | 4.167% |
| 3512 | USHAFINLEASE INDIA PRIVATE LIMITED | 8,162 | 2 | 0.025% | 0 | 0.000% |
| 3513 | USHAKIRAN FINANCE LIMITED, HYDERABAD | 140 | 0 | 0.000% | 0 | |
| 3514 | USHIKA MERCHANTS PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 3515 | UTKAL GRAMIN BANK | 6,427,181 | 163 | 0.003% | 1 | 0.613% |
| 3516 | UTKARSH SMALL FINANCE BANK LIMITED | 1,795,507 | 694 | 0.039% | 2 | 0.288% |
| 3517 | UTTAM FINALEASE PRIVATE LIMITED | 22 | 0 | 0.000% | 0 | |
| 3518 | UTTAR BIHAR GRAMIN BANK | 11,728,451 | 1,171 | 0.010% | 0 | 0.000% |
| 3519 | UTTAR PRADESH CO-OPERATIVE BANK LIMITED | 65,019 | 9 | 0.014% | 0 | 0.000% |
| 3520 | UTTARAKHAND GRAMIN BANK | 1,680,971 | 73 | 0.004% | 0 | 0.000% |
| 3521 | UTTARAKHAND STATE CO-OPERATIVE BANK LTD | 127,129 | 14 | 0.011% | 2 | 14.286% |
| 3522 | UTTARBANGA KSHETRIYA GRAMIN BANK | 1,597,889 | 219 | 0.014% | 19 | 8.676% |
| 3523 | UTTARKASHI ZILA SAHAKARI BANK LTD., UTTARK | 128,216 | 12 | 0.009% | 1 | 8.333% |
| 3524 | UTTRAKHAND COOPERATIVE BANK LTD., RISHIKES | 27,714 | 1 | 0.004% | 0 | 0.000% |
| 3525 | UV ASSET RECONSTRUCTION COMPANY LIMITED | 1,200 | 2 | 0.167% | 0 | 0.000% |
| 3526 | V K MERCANTILE PRIVATE LIMITED | 55 | 0 | 0.000% | 0 | |
| 3527 | V N CREDITS LIMITED | 275 | 4 | 1.455% | 1 | 25.000% |
| 3528 | V. J. FINVEST SERVICES PVT. LTD. | 13 | 0 | 0.000% | 0 | |
| 3529 | V.K. FINVEST PRIVATE LIMITED | 14 | 0 | 0.000% | 0 | |
| 3530 | V.N FINANCE PRIVATE LIMITED | 3,105 | 5 | 0.161% | 0 | 0.000% |
| 3531 | VACMET FINANCE & INVESTMENTS LIMITED , AG | 16 | 0 | 0.000% | 0 | |
| 3532 | VADAKKEMURIYIL FINANCE COMPANY (INDIA) LI | 177,598 | 0 | 0.000% | 0 | |
| 3533 | VADNAGAR NAGRIK SAHAKARI BANK LTD. | 11,257 | 0 | 0.000% | 0 | |
| 3534 | VAGMI CAPITAL SERVICES PVT LTD | 4,053 | 3 | 0.074% | 0 | 0.000% |
| 3535 | VAHANI INVESTMENTS PRIVATE LIMITED | 120 | 0 | 0.000% | 0 | |
| 3536 | VAIBHAV VINIMAY PRIVATE LIMITED | 20 | 0 | 0.000% | 0 | |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

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|-------|--|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |
| 3537 | VAIBHAV VYAPAAR PRIVATE LIMITED | 1,512,380 | 557 | 0.037% | 7 | 1.257% |
| 3538 | VAIJANATH APPA SARAF MARATHWADA NAGARI | 29,893 | 24 | 0.080% | 0 | 0.000% |
| 3539 | VAIKOM URBAN CO-OPERATIVE BANK LIMITED | 9,254 | 0 | 0.000% | 0 | |
| 3540 | VAISHYA NAGARI SAHAKARI BANK LIMITED | 8,512 | 10 | 0.117% | 0 | 0.000% |
| 3541 | VAISHYA SAHAKARI BANK LTD. | 42,982 | 8 | 0.019% | 0 | 0.000% |
| 3542 | VAIYAGAM FINANCE LIMITED | 786 | 0 | 0.000% | 0 | |
| 3543 | VALGAA FINANCIAL SERVICES LIMITED | 254,887 | 3 | 0.001% | 0 | 0.000% |
| 3544 | VALMIKI URBAN COOP. BANK LTD., PATHARI | 75,573 | 37 | 0.049% | 0 | 0.000% |
| 3545 | VALUEFIN INDIA CREDIT SERVICES PRIVATE LIMIT | 8 | 0 | 0.000% | 0 | |
| 3546 | VANCHAL FINVEST PRIVATE LIMITED | 2,415 | 0 | 0.000% | 0 | |
| 3547 | VANCHINAD FINANCE PRIVATE LIMITED | 445,473 | 10 | 0.002% | 0 | 0.000% |
| 3548 | VANDEEP SUPPLIERS PVT.LTD. | 2,639 | 0 | 0.000% | 0 | |
| 3549 | VARA FINANCE PRIVATE LIMITED | 1,374 | 0 | 0.000% | 0 | |
| 3550 | VARASHAKTI HOUSING FINANCE PRIVATE LIMITE | 261,579 | 7 | 0.003% | 0 | 0.000% |
| 3551 | VARDAN FINLEASE LIMITED | 16,117 | 1 | 0.006% | 0 | 0.000% |
| 3552 | VARDHAMAN (MAHILA) CO-OPERATIVE URBAN B | 48,546 | 7 | 0.014% | 0 | 0.000% |
| 3553 | VARDHAN LTD | 36 | 0 | 0.000% | 0 | |
| 3554 | VARIABLE PLAZA (P) LTD. | 44 | 0 | 0.000% | 0 | |
| 3555 | VARTHANA FINANCE PRIVATE LIMITED | 758,557 | 89 | 0.012% | 2 | 2.247% |
| 3556 | VASAI JANATA SAHKARI BANK LIMITED | 95,757 | 15 | 0.016% | 0 | 0.000% |
| 3557 | VASAI VIKAS SAHAKARI BANK LTD. | 119,984 | 17 | 0.014% | 0 | 0.000% |
| 3558 | VASANTDADA SHETKARI SAHAKARI BANK LTD., S | 368 | 4 | 1.087% | 0 | 0.000% |

| | | | | | | |
|------|---|-----------|-----|--------|---|----------|
| 3559 | VASANTI FINVEST PVT. LTD. | 1,771 | 0 | 0.000% | 0 | |
| 3560 | VASTU FINSERVE INDIA PRIVATE LIMITED | 1,852,923 | 205 | 0.011% | 0 | 0.000% |
| 3561 | VASTU HOUSING FINANCE CORPORATION LIMITE | 2,898,691 | 135 | 0.005% | 0 | 0.000% |
| 3562 | VASUD FINANCE PRIVATE LIMITED | 3,897 | 0 | 0.000% | 0 | |
| 3563 | VDCAP FINSERV PRIVATE LIMITED | 23,029 | 0 | 0.000% | 0 | |
| 3564 | VEDIKA CREDIT CAPITAL LIMITED | 509,488 | 68 | 0.013% | 0 | 0.000% |
| 3565 | VEDIKA FINCORP PRIVATE LIMITED | 567,635 | 53 | 0.009% | 7 | 13.208% |
| 3566 | VEER ENTERPRISES LIMITED | 10 | 0 | 0.000% | 0 | |
| 3567 | VEERASHAIVA SAHKARI BANK LTD., BANGALORE | 22,244 | 1 | 0.004% | 0 | 0.000% |
| 3568 | VELICHAM FINANCE PRIVATE LIMITED | 17,867 | 0 | 0.000% | 0 | |
| 3569 | VENKATACHALAM FINANCIAL SERVICES PRIVATE | 1,005 | 1 | 0.100% | 0 | 0.000% |
| 3570 | VENKATESH COMMERCIAL FINANCE PRIVATE LIM | 32,172 | 1 | 0.003% | 0 | 0.000% |
| 3571 | VENKATESHWARA HIRE PURCHASE LTD | 8,036 | 0 | 0.000% | 0 | |
| 3572 | VENKATESWARA FINANCIERS HYDERABAD PRIVA | 220 | 0 | 0.000% | 0 | |
| 3573 | VENUS INDIA ASSET FINANCE PVT. LTD. | 4,879 | 0 | 0.000% | 0 | |
| 3574 | VENUS PORTFOLIO & FINANCE PRIVATE LIMITED | 3 | 0 | 0.000% | 0 | |
| 3575 | VERAVAL PEOPLE'S CO-OPERATIVE BANK LTD., VE | 66,456 | 0 | 0.000% | 0 | |
| 3576 | VERITAS FINANCE PRIVATE LIMITED | 5,939,263 | 215 | 0.004% | 8 | 3.721% |
| 3577 | VG LEASING AND FINANCE LTD. MUKTSAR | 11,975 | 4 | 0.033% | 4 | 100.000% |
| 3578 | VIBHUTI INTEGRATED FINANCE PRIVATE LIMITED | 201 | 0 | 0.000% | 0 | |
| 3579 | VIC ENTERPRISES PRIVATE LIMITED | 138 | 0 | 0.000% | 0 | |
| 3580 | VICKY ELECTRONICS PRIVATE LIMITED | 2,046 | 0 | 0.000% | 0 | |
| 3581 | VIDARBHA MERCHANTS URBAN CO-OPERATIVE B | 37,734 | 0 | 0.000% | 0 | |
| 3582 | VIDHARBHA KONKAN GRAMIN BANK | 4,655,894 | 104 | 0.002% | 2 | 1.923% |
| 3583 | VIDYA SAHAKARI BANK LTD. | 113,807 | 35 | 0.031% | 1 | 2.857% |
| 3584 | VIDYANAND CO-OPERATIVE BANK LTD., SOLAPUR | 16,480 | 4 | 0.024% | 0 | 0.000% |
| 3585 | VIDYASAGAR CENTRAL CO-OPERATIVE BANK LTD. | 239,579 | 4 | 0.002% | 0 | 0.000% |
| 3586 | VIG K FINANCE PRIVATE LIMITED | 6,854 | 7 | 0.102% | 1 | 14.286% |
| 3587 | VIJAY COMMERCIAL CO-OPERATIVE BANK LTD. | 81,063 | 4 | 0.005% | 0 | 0.000% |
| 3588 | VIJAY HEMANT FINANCE AND ESTATES LIMITED | 15,477 | 16 | 0.103% | 0 | 0.000% |
| 3589 | VIJAYPATH MANAGEMENT PRIVATE LIMITED | 33 | 0 | 0.000% | 0 | |
| 3590 | VIKAS MONEY LIMITED | 191,426 | 1 | 0.001% | 0 | 0.000% |
| 3591 | VIKAS SAHAKARI BANK LTD. | 16,489 | 0 | 0.000% | 0 | |
| 3592 | VIKAS SOUHARDA CO-OPERATIVE BANK LTD. | 114,839 | 3 | 0.003% | 0 | 0.000% |
| 3593 | VIKAS URBAN CO-OP BANK NIYAMITHA | 42,872 | 0 | 0.000% | 0 | |
| 3594 | VIKASDEEP SALES PRIVATE LIMITED | 21 | 0 | 0.000% | 0 | |
| 3595 | VILAS CO-OPERATIVE BANK LTD., LATUR | 16,654 | 0 | 0.000% | 0 | |
| 3596 | VILLAGE FINANCIAL SERVICE LIMITED | 0 | 1 | | 0 | 0.000% |
| 3597 | VIMAL INFIN PRIVATE LIMITED | 749 | 0 | 0.000% | 0 | |
| 3598 | VINAYAK DEALER PRIVATE LIMITED | 21 | 0 | 0.000% | 0 | |
| 3599 | VINAYAKA CAPSEC PVT LTD | 18,541 | 1 | 0.005% | 0 | 0.000% |
| 3600 | VINAYAKA FINLEASE PRIVATE LIMITED | 27 | 0 | 0.000% | 0 | |
| 3601 | VINAYANA INVESTMENT AND FINANCE PRIVATE L | 0 | 1 | | 0 | 0.000% |
| 3602 | VINDYA AGENCIES (P) LTD. | 4 | 0 | 0.000% | 0 | |
| 3603 | VINI INVESTMENTS PRIVATE LIMITED | 3 | 0 | 0.000% | 0 | |
| 3604 | VINNY TEXTILES PRIVATE LIMITED | 2 | 0 | 0.000% | 0 | |

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|-------|--------------------------------|---|--|---|---|---|
| | (A) | (B) | (C) | (D) [C as a % of B] | (E) | (F) [E as a % of C] |

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|------|--|------------|-------|--------|----|----------|
| 3605 | VINZEN FINANCE PRIVATE LIMITED | 194 | 0 | 0.000% | 0 | |
| 3606 | VINZOL CAPITAL & FINANCE LTD. | 41 | 0 | 0.000% | 0 | |
| 3607 | VIREN INVESTMENTS PRIVATE LIMITED | 6 | 0 | 0.000% | 0 | |
| 3608 | VIRIDIAN CAPITAL AND FINANCIAL SERVICES PRIV | 47 | 0 | 0.000% | 0 | |
| 3609 | VIRTUE FINANCE LIMITED | 59 | 0 | 0.000% | 0 | |
| 3610 | VIRTUE FINANCIAL SERVES PRIVATE LIMITED | 33 | 0 | 0.000% | 0 | |
| 3611 | VISCO TRADE ASSOCIATES LTD | 12 | 0 | 0.000% | 0 | |
| 3612 | VISHAKHA TRADECOM PRIVATE LIMITED | 674 | 0 | 0.000% | 0 | |
| 3613 | VISHAWAS FINVEST PRIVATE LIMITED | 66,155 | 11 | 0.017% | 0 | 0.000% |
| 3614 | VISHWAKARMA SAHAKARA BANK LIMITED, MAN | 41,446 | 8 | 0.019% | 0 | 0.000% |
| 3615 | VISHWANATHRAO PATIL MURGUD SAHAKARI BA | 44,997 | 0 | 0.000% | 0 | |
| 3616 | VISHWAS CO-OP. BANK LTD.; NASHIK | 70,280 | 32 | 0.046% | 1 | 3.125% |
| 3617 | VISIONARY FINANCEPEER PRIVATE LIMITED | 78,131 | 196 | 0.251% | 12 | 6.122% |
| 3618 | VISISTH CHAY VYAPAR LIMITED | 30 | 0 | 0.000% | 0 | |
| 3619 | VISL EMPLOYEES CO-OPERATIVE BANK LIMITED | 3,791 | 0 | 0.000% | 0 | |
| 3620 | VISOLENT INDIA PRIVATE LIMITED | 34 | 0 | 0.000% | 0 | |
| 3621 | VISTAAR FINANCIAL SERVICES PRIVATE LIMITED | 2,499,793 | 140 | 0.006% | 12 | 8.571% |
| 3622 | VITA URBAN CO-OPERATIVE BANK LTD. | 28,168 | 0 | 0.000% | 0 | |
| 3623 | VIVA HOME FINANCE LIMITED | 3,996 | 1 | 0.025% | 0 | 0.000% |
| 3624 | VIVEKANAND NAGRIK SAHAKARI BANK MARYADI | 6,302 | 4 | 0.063% | 0 | 0.000% |
| 3625 | VIVIFI INDIA FINANCE PRIVATE LIMITED | 5,265,651 | 5,394 | 0.102% | 26 | 0.482% |
| 3626 | VIVRITI CAPITAL LIMITED | 13,461,542 | 5,796 | 0.043% | 20 | 0.345% |
| 3627 | VM VINIMAY PRIVATE LIMITED | 12 | 0 | 0.000% | 0 | |
| 3628 | VOLEX FINANCE & INDUSTRIES LTD. | 0 | 3 | | 1 | 33.333% |
| 3629 | VOLITION CREDIT & HOLDINGS PRIVATE LIMITED | 0 | 9 | | 3 | 33.333% |
| 3630 | VOLKSWAGEN FINANCE PVT.LTD | 0 | 15 | | 7 | 46.667% |
| 3631 | VOLVO ASSET FINANCE INDIA PRIVATE LIMITED (| 57,119 | 25 | 0.044% | 0 | 0.000% |
| 3632 | VREEDHI FINANCIAL SERVICES PRIVATE LIMITED | 76,523 | 2 | 0.003% | 0 | 0.000% |
| 3633 | VRIDHI FINSERV HOME FINANCE LIMITED | 76,476 | 0 | 0.000% | 0 | |
| 3634 | VRINDA FINLEASE PRIVATE LIMITED | 46,651 | 107 | 0.229% | 1 | 0.935% |
| 3635 | VSG LEASING AND FINANCE COMPANY LIMITED | 185 | 0 | 0.000% | 0 | |
| 3636 | VSJ INVESTMENTS PRIVATE LIMITED | 180 | 7 | 3.889% | 1 | 14.286% |
| 3637 | VYAPARAVIJAYAM TRADES AND AGENCIES PRIVAT | 34,385 | 0 | 0.000% | 0 | |
| 3638 | VYAPARI SAHAKARI BANK MARYADIT, SOLAPUR | 46,086 | 1 | 0.002% | 0 | 0.000% |
| 3639 | VYAPARIK AUDHYOGIK SAHAKARI BANK LTD.,IND | 5,347 | 0 | 0.000% | 0 | |
| 3640 | VYAVSAYIK EVAM AUDYOGIK SAHAKARI BANK LT | 31,511 | 8 | 0.025% | 0 | 0.000% |
| 3641 | VYENKATESHWARA SAHAKARI BANK LTD., ICHALK | 18,173 | 6 | 0.033% | 2 | 33.333% |
| 3642 | VYSYA CO-OPERATIVE BANK LTD. TUMKUR | 21,017 | 0 | 0.000% | 0 | |
| 3643 | WALCHANDNAGAR SAHAKARI BANK LTD., WALCH | 1,457 | 0 | 0.000% | 0 | |
| 3644 | WALL STREET FINCAP SERVICES PRIVATE LIMITED | 0 | 1 | | 0 | 0.000% |
| 3645 | WAMPUM FINANCE PRIVATE LIMITED | 1,137 | 1 | 0.088% | 1 | 100.000% |
| 3646 | WAQT FINANCE PRIVATE LIMITED | 96 | 0 | 0.000% | 0 | |
| 3647 | WARANGAL URBAN CO OPERATIVE BANK LTD | 31,439 | 3 | 0.010% | 0 | 0.000% |
| 3648 | WARDHA DISTRICT ASHIRWAD MAHILA NAGARI | 12,486 | 0 | 0.000% | 0 | |
| 3649 | WARDHA NAGARI SAHAKARI ADHIKOSH (BANK) | 44,566 | 18 | 0.040% | 0 | 0.000% |
| 3650 | WARDHA ZILLA PARISHAD EMPLOYEES (URBAN) | 51,198 | 3 | 0.006% | 2 | 66.667% |
| 3651 | WARDHAMAN URBAN CO-OPERATIVE BANK LIMI | 5,068 | 3 | 0.059% | 0 | 0.000% |
| 3652 | WARUD URBAN CO-OPERATIVE BANK LTD.,WARU | 2,221 | 3 | 0.135% | 0 | 0.000% |
| 3653 | WEALTH DISCOVERY FINANCE PRIVATE LIMITED | 91 | 0 | 0.000% | 0 | |
| 3654 | WELL WISHER SALES PROMOTION PRIVATE LIMIT | 39,814 | 2 | 0.005% | 0 | 0.000% |
| 3655 | WELLWORTH FINANCIAL SERVICES LIMITED | 2,866 | 0 | 0.000% | 0 | |
| 3656 | WELQUIN SUPPLIERS PRIVATE LIMITED | 116 | 0 | 0.000% | 0 | |
| 3657 | WEPAY FINANCE PRIVATE LIMITED | 3,462 | 3 | 0.087% | 0 | 0.000% |
| 3658 | WESBEN ENTERPRISES PRIVATE LIMITED | 1,505 | 0 | 0.000% | 0 | |
| 3659 | WESGHATS MICRO FINANCE LIMITED | 816 | 0 | 0.000% | 0 | |
| 3660 | WEST BENGAL FINANCIAL CORPORATION | 26,871 | 2 | 0.007% | 0 | 0.000% |

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|------|--|------------|--------|---------|----|---------|
| 3661 | WEST BENGAL INFRASTRUCTURE DEVELOPMENT | 60 | 0 | 0.000% | 0 | |
| 3662 | WEST END HOUSING FINANCE LIMITED | 7,181 | 1 | 0.014% | 0 | 0.000% |
| 3663 | WEST END INVESTMENT & FINANCE CONSULTAN | 46 | 0 | 0.000% | 0 | |
| 3664 | WESTERN CAPITAL ADVISORS PRIVATE LIMITED | 615,092 | 497 | 0.081% | 3 | 0.604% |
| 3665 | WESTERN INDIA TRANSPORT FINANCE COMPANY | 77 | 32 | 41.558% | 3 | 9.375% |
| 3666 | WESTERN LOANS AND REAL ESTATES PRIVATE LIM | 231,415 | 3 | 0.001% | 1 | 33.333% |
| 3667 | WHEELSEMI PRIVATE LIMITED | 4,289,078 | 492 | 0.011% | 2 | 0.407% |
| 3668 | WHITE ELEPHANT FINANCE LIMITED | 86 | 0 | 0.000% | 0 | |
| 3669 | WHITESTONE CONSULTANTS PVT. LTD. | 30 | 0 | 0.000% | 0 | |
| 3670 | WHIZDM FINANCE PRIVATE LIMITED | 14,709,315 | 11,181 | 0.076% | 72 | 0.644% |
| 3671 | WINDY INVESTMENTS PRIVATE LIMITED | 4 | 0 | 0.000% | 0 | |
| 3672 | WINRO COMMERCIAL (INDIA) LTD. | 219 | 2 | 0.913% | 0 | 0.000% |

Complaints registered against the CIs with CICs during the year ended March 31, 2025

| Sr No | Name of The Credit Institution (A) | Number of records submitted by the CI during the year (B) | Total number of complaints registered against the CI during the year (C) | Complaints as Percentage of total records submitted by the CI (D) [C as a % of B] | Number of complaints unresolved within TAT by the CI as on reference date (E) | Complaints unresolved within TAT as a % of total complaints registered against the CI (F) [E as a % of C] |
|-------|--|--|---|---|--|---|
| 3673 | WONDER HOME FINANCE LIMITED | 566,187 | 36 | 0.006% | 0 | 0.000% |
| 3674 | WOOD CAPITAL FINANCE LIMITED | 2,647 | 3 | 0.113% | 1 | 33.333% |
| 3675 | WOODLAND SECURITIES LIMITED | 0 | 64 | | 2 | 3.125% |
| 3676 | WOORI BANK | 1,510 | 0 | 0.000% | 0 | |
| 3677 | WORTGAGE FINANCE PRIVATE LIMITED | 935,796 | 366 | 0.039% | 3 | 0.820% |
| 3678 | WORTH CAPITAL FINANCE PVT.LTD | 1,943 | 0 | 0.000% | 0 | |
| 3679 | X10 FINANCIAL SERVICES LIMITED | 0 | 4 | | 3 | 75.000% |
| 3680 | XANDER FINANCE PRIVATE LIMITED | 5 | 0 | 0.000% | 0 | |
| 3681 | XERAPHIN FINVEST PRIVATE LIMITED | 20,336 | 34 | 0.167% | 6 | 17.647% |
| 3682 | YADRAV CO-OPERATIVE BANK LTD.,YADRAV, KOLH | 43,021 | 15 | 0.035% | 2 | 13.333% |
| 3683 | YAMNOTRI VINIMOY PRIVATE LIMITED | 17 | 0 | 0.000% | 0 | |
| 3684 | YASHODHAM MERCHANTS PRIVATE LIMITED | 85 | 0 | 0.000% | 0 | |
| 3685 | YATISH TRADING COMPANY PVT LTD | 188 | 0 | 0.000% | 0 | |
| 3686 | YEOLA MERCHANTS CO-OPERATIVE BANK LTD YE | 89,141 | 0 | 0.000% | 0 | |
| 3687 | YES BANK LIMITED | 46,023,751 | 13,589 | 0.030% | 97 | 0.714% |
| 3688 | YESHWANT NAGARI SAHAKARI BANK LTD.,LATUR | 9,368 | 3 | 0.032% | 1 | 33.333% |
| 3689 | YESHWANT URBAN COOPERATIVE BANK LTD., LA | 27,827 | 0 | 0.000% | 0 | |
| 3690 | YOGAKSHEMAM LOANS LIMITED | 2,213,758 | 130 | 0.006% | 0 | 0.000% |
| 3691 | YORK HOLDINGS PVT. LTD. | 4 | 0 | 0.000% | 0 | |
| 3692 | YOUTH DEVELOPMENT CO-OPERATIVE BANK LTD | 58,174 | 3 | 0.005% | 0 | 0.000% |
| 3693 | YUNUS SOCIAL BUSINESS FUND BENGALURU PRI | 661 | 0 | 0.000% | 0 | |
| 3694 | YUVARAJ FINANCE PRIVATE LIMITED | 4,977,829 | 583 | 0.012% | 3 | 0.515% |
| 3695 | YUWAN FINANCIERS PRIVATE LIMITED | 48,634 | 5 | 0.010% | 0 | 0.000% |
| 3696 | ZAVRON FINANCE PRIVATE LIMITED | 0 | 266 | | 5 | 1.880% |
| 3697 | ZEAL HOLDINGS PRIVATE LIMITED | 259 | 0 | 0.000% | 0 | |
| 3698 | ZED LEAFIN PRIVATE LIMITED | 43,044 | 516 | 1.199% | 17 | 3.295% |
| 3699 | ZEN FINCORP PVT LTD | 322 | 0 | 0.000% | 0 | |
| 3700 | ZENITH CREDIT LIMITED | 6,124 | 14 | 0.229% | 0 | 0.000% |
| 3701 | ZERODHA CAPITAL PRIVATE LIMITED | 94,875 | 9 | 0.009% | 1 | 11.111% |
| 3702 | ZILA SAHAKARI BANK LIMITED , MATHURA | 121,393 | 9 | 0.007% | 0 | 0.000% |
| 3703 | ZILA SAHAKARI BANK LIMITED, UNNAO | 632 | 0 | 0.000% | 0 | |
| 3704 | ZILA SAHAKARI BANK LIMITED, VARANASI | 21,934 | 0 | 0.000% | 0 | |
| 3705 | ZILA SAHKARI BANK LIMITED, MIRZAPUR | 424 | 0 | 0.000% | 0 | |
| 3706 | ZILA SAHKARI BANK LIMITED, SHAHJAHANPUR | 10,035 | 0 | 0.000% | 0 | |
| 3707 | ZILA SAHKARI BANK LIMITED,HARIDWAR | 129,781 | 19 | 0.015% | 4 | 21.053% |
| 3708 | ZILA SAHKARI BANK LTD. BULANDSHAHAR | 6,472 | 17 | 0.263% | 0 | 0.000% |
| 3709 | ZILA SAHKARI BANK LTD. GHAZIABAD | 10,483 | 2 | 0.019% | 0 | 0.000% |

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|------|---|---------|----|--------|---|---------|
| 3710 | ZILA SAHKARI BANK LTD. JHANSI | 4,471 | 2 | 0.045% | 0 | 0.000% |
| 3711 | ZILA SAHKARI BANK LTD. LAKHIMPUR KHERI | 6,088 | 3 | 0.049% | 0 | 0.000% |
| 3712 | ZILA SAHKARI BANK LTD. MEERUT | 3,593 | 0 | 0.000% | 0 | |
| 3713 | ZILA SAHKARI BANK LTD., BIJNORE | 3,582 | 0 | 0.000% | 0 | |
| 3714 | ZILA SAHKARI BANK LTD., GARHWAL (KOTDWAR) | 175,330 | 17 | 0.010% | 1 | 5.882% |
| 3715 | ZILA SAHKARI BANK LTD., LUCKNOW (DISTRICT C | 4,606 | 0 | 0.000% | 0 | |
| 3716 | ZILA SAHKARI BANK LTD., PILIBHIT | 5,223 | 1 | 0.019% | 0 | 0.000% |
| 3717 | ZILLA SAHKARI BANK LTD., BAREILLY | 3,261 | 0 | 0.000% | 0 | |
| 3718 | ZILLA SAHKARI BANK LTD., GORAKHPUR | 17,296 | 0 | 0.000% | 0 | |
| 3719 | ZINKA LOGISTICS SOLUTIONS PRIVATE LIMITED | 0 | 3 | | 1 | 33.333% |
| 3720 | ZOHO FINANCE PRIVATE LIMITED | 614 | 0 | 0.000% | 0 | |