

Regulatory Disclosures

Please Note:

Complaints registered with CICs:

- 1. TAT (Turn Around Time) for resolution of complaints is 30 days as per Credit Information Companies Regulation Act, 2005.
- 2. Data for Financial Year (FY) 2023-24 is updated until March 31, 2024. This will undergo revision by mid-May 2024 for complaints received during March 2024 and closed during April 2024.
- 3. For complaints pertaining to issues at CIC end:
 - Most of these complaints pertain to Enquiry section (credit application history of loans & credit cards). These could be because some Consumers are unaware / do not recollect that such credit applications will add an enquiry in their CIR (Credit Information Report).
 - Various consumer education initiatives are carried out which has enabled to reduce these types of complaints in FY 23-24.

Number of records submitted by the CI during the year (B):

- 4. Certain CIs who had submitted data in the previous years may not have data submitted in the subsequent years either due to merger, amalgamation, or termination of Certificate of Registration (COR) by the Reserve Bank of India (RBI).
- 5. The data contains the total number of records ingested into respective repository maintained by TU CIBIL for the reporting cycle month.
- 6. Information for the month of March 2024 reporting cycle is not included in the report since the credit information is received post March 31, 2024.
- 7. This information is extracted on April 01, 2024 and any submissions / uploaded post the cut-off date of April 01, 2024 is not considered.

	Complaints registered with CICs during the year ended March 31, 2024										
	Total number of complaints received by the Credit Information Company (CIC)	Complaints pertaining to issues a	t Credit Institutions (CIs) level	Complaints pertaining to is	sues at CIC end						
		•			Number of complaints unresolved within TAT						
	A = B + D	(B)	(C)	(D)	(E)						
2023-2024	27,96,261	6,13,385	43,171	21,82,876	18,217						



		Complaints registered	against the CIs wit	h CICs during the year	ended March 31, 20	024	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the Cl as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
		TOTAL	6,49,98,20,432	6,13,368		43,171	
2023-2024	1	121 FINANCE PRIVATE LIMITED	11,258	3	0.03%	0	0.00%
2023-2024	2	4FIN FINANCE PRIVATE LIMITED	2,157	1	0.05%	1	100.00%
2023-2024	3	5 PAISA P2P LIMITED	2,963	4	0.13%	3	75.00%
2023-2024	4	A K CAPITAL FINANCE LIMITED	12,702	2	0.02%	1	50.00%
2023-2024	5	A.B. LEASING & FINANCE LTD.	6,22,703	11	0.00%	0	0.00%
2023-2024	6	A.G.F. FINLEASE (INDIA) LTD	3,850	9	0.23%	7	77.78%
2023-2024	7	AADHAR HOUSING FINANCE LIMITED	67,43,655	116	0.00%	11	9.48%
2023-2024	8	AARAMBH SECURITIES LIMITED	13,084	1	0.01%	1	100.00%
2023-2024	9	AAVAS SINANCIERS LIMITED	3,39,198	31	0.01%	15 13	48.39%
2023-2024	10	AAVAS FINANCIERS LIMITED ABASAHEB PATIL RENDAL SAHAKARI BANK LTD ,	59,35,382	228	0.00%	13	5.70%
2023-2024	11	RENDAL	41,554	6	0.01%	4	66.67%
2023-2024	12	ABHYUDAYA CO-OPERATIVE BANK LIMITED	13,92,719	183	0.01%	10	5.46%
2023-2024	13	ACCURA CAPITAL PRIVATE LIMITED	219	3	1.37%	1	33.33%
2023-2024	14	ACE FINLEASE PVT. LTD.	8,324	4	0.05%	0	0.00%
2023-2024	15	ACHIIEVERS FINANCE INDIA PRIVATE LIMITED	17,158	30	0.17%	22	73.33%
2023-2024	16	AD - MANUM FINANCE LIMITED	43	4	9.30%	1	25.00%
2023-2024	17	ADANI CAPITAL PRIVATE LIMITED	23,14,496	24	0.00%	10	41.67%
2023-2024	18	ADANI HOUSING FINANCE PRIVATE LIMITED	2,37,406	2	0.00%	2	100.00%
2023-2024	19	ADARSH CO-OPERATIVE BANK LTD.	48,905	14	0.03%	0	0.00%
2023-2024	20	ADARSH CO-OPERATIVE URBAN BANK LTD.,JEEDIMETLA	38,169	6	0.02%	5	83.33%
2023-2024	21	ADARSH MAHILA MERCANTILE CO-OPERATIVE BANK LTD.	45,660	3	0.01%	2	66.67%
2023-2024	22	ADITYA BIRLA FINANCE LIMITED	11,49,76,619	16,539	0.01%	165	1.00%
2023-2024	23	ADITYA BIRLA HOUSING FINANCE LIMITED	33,84,208	95	0.00%	64	67.37%
2023-2024	24	ADVOCATE SHAMRAOJI SHINDE SATYASHODHAK SAHAKAI BANK LTD., (KOLHAPUR)	26,109	12	0.05%	5	41.67%
2023-2024	25	AEON CREDIT SERVICE PRIVATE LIMITED	10,71,462	346	0.03%	3	0.87%
2023-2024	26	AEROFLEX FINANCE PRIVATE LIMITED	36	3	8.33%	0	0.00%
2023-2024	27	AFFIRMATIVE FINANCIAL SERVICES PRIVATE LIMITED	273	1	0.37%	1	100.00%
2023-2024	28	AGRO INDUS CREDITS LIMITED	0	1		0	0.00%
2023-2024	29	AHALIA FINFOREX LIMITED	3,85,505	17	0.00%	9	52.94%
2023-2024	30	AHAM HOUSING FINANCE PRIVATE LIMITED	1,066	1	0.09%	1	100.00%
2023-2024	31	AHMEDNAGAR SAHAR SAHAKARI BANK MARYADIT	67,617	13	0.02%	4	30.77%
2023-2024	32	AISWARYA HIRE PURCHASE AND LEASING PRIVATET LIMITED	562	1	0.18%	1	100.00%
2023-2024	33	AJANTHA URBAN CO.OP BANK MARYADIT.	43	1	2.33%	1	100.00%
2023-2024	34	AKARA CAPITAL ADVISORS PRIVATE LIMITED	78,68,218	3,107	0.04%	121	3.89%
2023-2024	35	AKASA FINANCE LIMITED	14,05,618	20	0.00%	8	40.00%
2023-2024	36 37	AKHAND ANAND CO-OPERATIVE BANK LTD.	44,794	10 46	0.02%	2	20.00%
2023-2024	38	AKME FINTRADE INDIA LTD. AKOLA MERCHANT CO-OPERATIVE BANK LTD.	5,02,831 9,888	2	0.01%	2	78.26% 100.00%
2023-2024	39	ALCHEMIST ASSET RECONSTRUCTION COMPANY LIMITED	3,370	1	0.03%	0	0.00%
2023-2024	40	ALEXCY TRACON PRIVATE LIMITED	54	242	448.15%	98	40.50%
2023-2024	41	ALLAHABAD BANK	4	19	475.00%	11	57.89%
2023-2024	42	ALMORA URBAN CO-OPERATIVE BANK LTD.	2,08,149	29	0.01%	1	3.45%
2023-2024	43	ALMORA ZILA SAHKARI BANK LIMITED	1,05,475	1	0.00%	1	100.00%
2023-2024	44	ALTUM CREDO HOME FINANCE PRIVATE LIMITED	2,55,996	3	0.00%	0	0.00%
2023-2024	45	ALWAR GENERAL FINANCE CO. (P) LTD.	24,308	9	0.04%	0	0.00%
2023-2024	46	AMARPADMA CREDITS PRIVATE LIMITED	2,20,145	17	0.01%	6	35.29%
	47	AMBAJOGAI PEOPLES CO-OPERATIVE BANK MARYADIT	48,971	3	0.01%	1	33.33%
2023-2024		WARTABIT					
2023-2024	48	AMBERNATH JAI HIND CO-OPERATIVE BANK LTD., AMBERNATH	95,592	15	0.02%	1	6.67%



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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	50	AMERICAN EXPRESS BANKING CORP	1,39,50,074	1,280	0.01%	15	1.17%
2023-2024	51	AMICA FINANCE PRIVATE LIMITED	1,93,687	79	0.04%	30	37.97%
2023-2024	52	AMRAVATI ZILLA PARISHAD SHIKSHAK SAHAKARI BANK LTD	1,06,731	10	0.01%	6	60.00%
2023-2024	53	AMRIT MALWA CAPITAL LIMITED	5,62,475	99	0.02%	9	9.09%
2023-2024	54	AMROS COMMERCIAL PRIVATE LIMITED	7,435	13	0.17%	5	38.46%
2023-2024	55	ANAND HOUSING FINANCE PRIVATE LIMITED	3,486	1	0.03%	0	0.00%
2023-2024	56	ANAND MERCANTILE CO-OPERATIVE BANK LTD.	44,130	17	0.04%	3	17.65%
2023-2024	57	ANAND PROPERTY FINANCE LTD.	1,356	8	0.59%	6	75.00%
2023-2024	58	ANAND RATHI GLOBAL FINANCE LIMITED ANANYA FINANCE FOR INCLUSIVE GROWTH	66,020	39	0.06%	26	66.67%
2023-2024	59 60	PRIVATE LIMITED ANASHRI FINVEST LIMITED	1,97,805	2	0.00%	1	50.00%
2023-2024	61	ANDAMAN & NICOBAR STATE CO-OPERATIVE BANK LTD	5,12,225	4	0.00%	3	75.00%
2023-2024	62	ANDHRA PRADESH GRAMEENA VIKAS BANK	1,79,32,601	209	0.00%	4	1.91%
2023-2024	63	ANDHRA PRADESH STATE FINANCIAL CORP	71,954	49	0.07%	9	18.37%
2023-2024	64	ANDHRA PRAGATHI GRAMEENA BANK	1,47,73,544	133	0.00%	52	39.10%
2023-2024 2023-2024	65 66	ANKIT COMMERCE LIMITED ANKUR TRADE LINKS PRIVATE LIMITED	3,635 97,785	13	0.08%	6	66.67% 46.15%
2023-2024	67	ANMOL FINANCIAL SERVICES LTD	173	2	1.16%	1	50.00%
2023-2024	68	ANNAPURNA FINANCE PRIVATE LIMITED	9,24,943	18	0.00%	1	5.56%
2023-2024	69	ANU COLONISERS LIMITED	63,703	31	0.05%	21	67.74%
2023-2024	70	ANURADHA URBAN CO.OP BANK LTD.	16,332	1	0.01%	1	100.00%
2023-2024	71 72	ANUSUIYA CAPITAL PRIVATE LIMITED APAC FINANCIAL SERVICES PVT LTD	61,317 6,01,129	7	0.00%	3	100.00% 42.86%
2023-2024	73	APARAMPAAR FINANCE PVT LTD	2,216	10	0.45%	10	100.00%
2023-2024	74	APAROKSHA FINANCIAL SERVICES PRIVATE LIMITED	1,86,107	1	0.00%	1	100.00%
2023-2024	75	APHELION FINANCE PVT. LTD.	27,843	110	0.40%	54	49.09%
2023-2024	76	APNA SAHAKARI BANK LTD.	2,31,783	17	0.01%	13	76.47%
2023-2024 2023-2024	77 78	APOLLO FINVEST (INDIA) LIMITED APTUS FINANCE INDIA PRIVATE LIMITED	17,07,189 4,01,042	1,024	0.06%	18	1.76% 66.67%
2023-2024	79	APTUS VALUE HOUSING FINANCE INDIA LIMITED	15,79,602	37	0.00%	3	8.11%
2023-2024	80	ARDENT CAPITAL PRIVATE LIMITED	620	1	0.16%	0	0.00%
2023-2024	81	ARIHANT URBAN CO-OPERATIVE BANK LTD.	690	2	0.29%	1	50.00%
2023-2024	82	ARIS CAPITAL PRIVATE LIMITED	5,638	2	0.04%	2	100.00%
2023-2024 2023-2024	83 84	ARISTO SECURITIES PRIVATE LIMITED	3,28,631	27	0.00%	1	33.33% 3.70%
2023-2024	85	ARKA FINCAP LIMITED ARMAN FINANCIAL SERVICES LIMITED	17,394 11,41,702	29	0.00%	8	27.59%
2023-2024	86	ARNOLD HOLDINGS LTD.	24,22,288	957	0.04%	20	2.09%
2023-2024	87	AROHAN FINANCIAL SERVICES LTD.	6,502	54	0.83%	24	44.44%
2023-2024	88	ART HOUSING FINANCE (INDIA) LIMITED.	1,35,840	9	0.01%	4	44.44%
2023-2024	89	ARTH PADARTH FACTORS AND FINANCE PRIVATE LIMITED	29,559	1	0.00%	0	0.00%
2023-2024	90	ARTHAN FINANCE PRIVATE LIMITED ARTHASHASTRA EPAYLATER FINANCIAL PRIVATE	5,122	176	3.44%	12	6.82%
2023-2024	91	LIMITED	2,16,021	169	0.08%	70	41.42%
2023-2024	92	ARTHIMPACT DIGITAL LOANS PRIVATE LTD ARTHMATE FINANCING INDIA PRIVATE LIMITED	55,201 1,01,549	781	0.77%	522	2.35% 66.84%
2023-2024	94	ARTLINE VINIMAY PRIVATE LIMITED	0	1		1	100.00%
2023-2024	95	ARUNA FINANCE LIMITED	1,32,859	2	0.00%	1	50.00%
2023-2024	96	ARUNACHAL PRADESH RURAL BANK	50,306	8	0.02%	5	62.50%
2023-2024	97	ARVIND SAHAKARI BANK LIMITED	1,66,371	3	0.00%	0	0.00%
2023-2024	98	ARYADHAN FINANCIAL SOLUTIONS PRIVATE LIMITED	19,190	3	0.02%	1	33.33%
2023-2024	99	ARYAVART BANK	1,68,75,553	415	0.00%	217	52.29%
2023-2024 2023-2024	100 101	ASCEND BIZCAP PRIVATE LIMITED ASCOM LEASING & INVESTMENTS LIMITED	0	4		4	100.00% 100.00%
2023-2024	102	ASHISH FINVEST PRIVATE LIMITED	0	1		1	100.00%
	103	ASHOK FINANCE (KARUR) LIMITED	679	2	0.29%	2	100.00%



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		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	104	ASHOK LEYLAND FINANCE LTD	0	1		1	100.00%
2023-2024	105	ASHV FINANCE LIMITED	3,62,830	146	0.04%	15	10.27%
2023-2024	106	ASIRVAD MICROFINANCE PVT LTD	24,49,502	65	0.00%	32	49.23%
2023-2024	107 108	ASP FINCAP PRIVATE LIMITED	0	9	0.430/	0	100.00%
2023-2024 2023-2024	108	ASREC (INDIA) LIMITED ASSAM FINANCIAL CORPORATION	6,898 830	4	0.13%	4	0.00%
2023-2024	110	ASSAM GRAMIN VIKASH BANK	1,09,62,855	306	0.00%	35	11.44%
2023-2024	111	ASSET RECONSTRUCTION COMPANY (INDIA)	30,08,167	893	0.03%	94	10.53%
2023-2024	112	ASSETS CARE & RECONSTRUCTION ENTERPRISE LTD.	3,42,786	83	0.02%	11	13.25%
2023-2024	113	ASSOCIATE CO-OPERATIVE BANK LIMITED	21,481	1	0.00%	0	0.00%
2023-2024	114	ATD FINANCIAL SERVICES PVT. LTD.	16,147	45	0.28%	3	6.67%
2023-2024	115	ATMOS FINANCE PRIVATE LIMITED	186	95	51.08%	57	60.00%
2023-2024	116	ATUL ADANI FINANCIAL SERVICES PVT LTD	1,701	14	0.82%	11	78.57%
2023-2024	117	AU SMALL FINANCE BANK LIMITED	3,62,63,203	1,826	0.01%	49	2.68%
2023-2024	118	AURANGABAD DISTRICT CENTRAL CO-OPERATIVE BANK LTD., AURANGABAD	51,015	2	0.00%	0	0.00%
2023-2024	119	AURIOLUS FINVEST PRIVATE LIMITED	910	3	0.33%	0	0.00%
2023-2024	120 121	AUSTRALIA AND NEW ZEALAND BANKING GROUP LIMITED AUXILO FINSERVE PRIVATE LIMITED	73	9	0.00%	0	0.00%
2023-2024	122	AVANSE FINANCIAL SERVICES LIMITED	3,21,086 17,10,394	334	0.02%	31	33.33% 9.28%
2023-2024	123	AVANTI FINANCE PRIVATE LIMITED	38,16,142	11	0.00%	3	27.27%
2023-2024	124	AVIOM INDIA HOUSING FINANCE PRIVATE LIMITED	11,45,633	13	0.00%	13	100.00%
2023-2024	125	AXIS BANK LTD	23,75,93,266	23,389	0.01%	599	2.56%
2023-2024	126	AXIS FINANCE LIMITED	14,27,502	203	0.01%	13	6.40%
2023-2024	127	AXON FINANCE AND SECURITIES LIMITED	0	5		1	20.00%
2023-2024	128	AYE FINANCE PRIVATE LIMITED	87,10,984	129	0.00%	6	4.65%
2023-2024	129	BABAJI DATE MAHILA SAHAKARI BANK LTD.	139	1	0.72%	1	100.00%
2023-2024	130	BAID LEASING AND FINANCE COMPANY LTD	80,389	11	0.01%	3	27.27%
2023-2024 2023-2024	131 132	BAIRAVI FINANCE PRIVATE LIMITED	347 45,83,52,090	15 161	0.29%	2,032	0.00%
2023-2024	133	BAJAJ FINANCE LIMITED BAJAJ HOUSING FINANCE LIMITED	56,92,300	15,161 397	0.01%	105	13.40% 26.45%
2023-2024	134	BALAGERIA C CO-OP BANK LTD , CONTAI	63,475	2	0.00%	2	100.00%
2023-2024	135	BALRAJ HIRE PURCHASE PRIVATE LIMITED	3,551	1	0.03%	1	100.00%
2023-2024	136	BANDA URBAN CO-OPERATIVE BANK LTD., BANDA		2	0.05%	1	50.00%
2023-2024	137	BANDHAN BANK LIMITED	3,11,66,981	1,222	0.00%	107	8.76%
2023-2024	138	BANGIYA GRAMIN VIKASH BANK	56,84,023	217	0.00%	8	3.69%
2023-2024	139	BANK OF BAHRAIN & KUWAIT B S C	5,917	9	0.15%	7	77.78%
2023-2024	140	BANK OF BARODA	11,72,19,908	6,670	0.01%	455	6.82%
2023-2024	141	BANK OF CEYLON	513	1 . 722	0.19%	1	100.00%
2023-2024	142	BANK OF INDIA	8,04,69,996	6,732	0.01%	2,190	32.53%
2023-2024 2023-2024	143 144	BANK OF MAHARASHTRA BANK OF RAJASTHAN LTD	2,10,02,504 4	2,396	0.01% 250.00%	121	5.05% 40.00%
2023-2024	144	BANKURA DISTRICT CENTRAL CO-OPERATIVE BANK LIMITED	15,011	1	0.01%	1	100.00%
2023-2024	146	BANSAL CREDITS LTD.	29,532	6	0.02%	2	33.33%
2023-2024	147	BARAN NAGARIK SAHAKARI BANK LTD., BARAN	58,181	2	0.00%	0	0.00%
2023-2024	148	BARCLAYS BANK PLC	3,37,221	405	0.12%	30	7.41%
2023-2024	149	BARCLAYS INVESTMENTS AND LOANS (INDIA) PRIVATE LIMITED	752	121	16.09%	9	7.44%
2023-2024	150	BARODA GUJARAT GRAMIN BANK	47,19,186	58	0.00%	7	12.07%
	151	BARODA RAJASTHAN KSHETRIYA GRAMIN BANK	98,63,713	675	0.01%	131	19.41%
2023-2024			14 40 47 070	IC14	0.00%	110	17.92%
2023-2024	152	BARODA U.P. BANK	1,42,47,878	614			
	152 153 154	BARODA U.P. BANK BAROTA FINANCE LIMITED BASSEIN CATHOLIC CO-OPERATIVE BANK LIMITED	1,42,47,878 1,61,356 2,92,311	5 262	0.00%	2	40.00%
2023-2024 2023-2024	153	BAROTA FINANCE LIMITED	1,61,356	5	0.00%	2	40.00%



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2023-2024	157	BEED DISTRICT CENTRAL COOPERATIVE BANK LIMITED, RAJURIVES	9	4	44.44%	4	100.00%
2023-2024	158	BELGAUM ZILLA RANI CHANNAMMA MAHILA	69,417	6	0.01%	3	50.00%
2023-2024	159	BELL FINVEST INDIA LIMITED	0	15		11	73.33%
2023-2024	160	BELSTAR MICROFINANCE LIMITED	4,19,030	2	0.00%	1	50.00%
2023-2024	161	BERAR FINANCE LIMITED	34,95,935	107	0.00%	15	14.02%
2023-2024	162	BEST CAPITAL SERVICES LIMITED	76,559	35	0.05%	23	65.71%
2023-2024	163	BHADRADRI CO-OPERATIVE URBAN BANK LTD	1,12,251	10	0.01%	4	40.00%
2023-2024	164	BHAGINI NIVEDITA SAHAKARI BANK MARYADIT	4,50,056	7	0.00%	0	0.00%
2023-2024	165	BHALA FINANCE PRIVATE LIMITED	11,660	6	0.05%	6	100.00%
2023-2024	166	BHANIX FINANCE & INVESTMENT LTD	71,24,286		0.08%	66	1.21%
2023-2024	167	BHARAT FINANCIAL INCLUSION LIMITED	0	4		4	100.00%
2023-2024	168	BHARAT HEAVY ELECTRICALS EMPLOYEES CO- OPERATIVE BANK LTD.	1,27,553	3	0.00%	3	100.00%
2023-2024	169	BHARATHIYA SAHAKARA BANK NIYAMITHA,CHAMRAJANAGAR	6,392	2	0.03%	2	100.00%
2023-2024	170	BHARATI SAHAKARI BANK LTD.	2,60,063	14	0.01%	6	42.86%
		BHAUSAHEB BIRAJDAR NAGARI SAHAKARI (
2023-2024	171	MARYADIT) UMERGA	25,903	3	0.01%	3	100.00%
2023-2024	172	BHAVANI SAHAKARI BANK LTD.	93,327	1	0.00%	1	100.00%
2023-2024	173	BHILWARA URBAN CO-OPERATIVE BANK LIMITED	5,074	1	0.02%	1	100.00%
2023-2024	174	BHINGAR URBAN CO-OPERATIVE BANK LTD.	1,80,693	4	0.00%	4	100.00%
2023-2024	175	BHOPAL CO-OPERATIVE CENTRAL BANK LIMITED	9,28,889	6	0.00%	1	16.67%
2023-2024	176	BIGWIN INFOTECH PVT LTD	0	4		4	100.00%
2023-2024	177	BILLION LOANS FINANCIAL SERVICES PRIVATE LIMITED	5,053	2	0.04%	2	100.00%
2023-2024	178	BINDAWALA BANIJYA LTD	6	5	83.33%	3	60.00%
2023-2024	179	BISHWANATH INDUSTRIES LIMITED	8,705	24	0.28%	13	54.17%
2023-2024	180	BIZLOAN PRIVATE LIMITED	51,097	1	0.00%	1	100.00%
2023-2024	181	BLACKSOIL CAPITAL PRIVATE LIMITED	56,690	17	0.03%	12	70.59%
2023-2024	182	BLUE JAY FINLEASE PRIVATE LIMITED	46,941	29	0.06%	13	44.83%
2023-2024	183	BMW INDIA FINANCIAL SERVICES PRIVATE LIMITED	47,628	59	0.12%	36	61.02%
2023-2024	184	BOB CARDS LIMITED	1,87,20,150	2,069	0.01%	98	4.74%
2023-2024	185	BOMBAY MERCANTILE CO-OPERATIVE BANK LTD	1,98,285	32	0.02%	11	34.38%
2023-2024	186	BRAHMADEODADA MANE SAHAKARI BANK LTD.,SOLAPUR	41,609	4	0.01%	4	100.00%
2023-2024	187	BRAHMAPURI URBAN CO-OPERATIVE BANK LTD.,BRAHMAPURI	23,670	5	0.02%	5	100.00%
2023-2024	188	BRANCH INTERNATIONAL FINANCE SERVICES PRIVATE LIMITED	0	3,550		73	2.06%
2023-2024	189	BRIDGE FINTECH SOLUTIONS PRIVATE LIMITED	26,402	21	0.08%	2	9.52%
2023-2024	190	BUDAUN ZILA SAHKARI BANK LTD., BUDAUN	178	3	1.69%	3	100.00%
2023-2024	191	BULDANA DISTRICT CENTRAL COOPERATIVE BANK LTD.,	31,864		0.02%	5	83.33%
2023-2024	192	BULWARK CAPITAL PRIVATE LIMITED	8,250	3	0.04%	2	66.67%
2023-2024	193	BUSINESS CO-OPERATIVE BANK MARYADIT	37,218		0.01%	1	20.00%
2023-2024	194	BWDA FINANCE LIMITED	18		5.56%	1	100.00%
2023-2024	195	CANARA BANK	21,78,72,532		0.00%	516	5.80%
2023-2024	196	CANBANK FACTORS LIMITED	5,363	•	0.04%	1	50.00%
2023-2024	197	CANFIN HOMES LTD.	83,91,185	280	0.00%	5	1.79%
2023-2024	198	CAPARO FINANCIAL SOLUTIONS LIMITED	162	1	0.62%	1	100.00%
2023-2024	199	CAPFLOAT FINANCIAL SERVICES PRIVATE LIMITED	7,90,04,441	10,374	0.01%	23	0.22%
2023-2024	200	CAPITAL FIRST HOME FINANCE PVT LIMITED	0	1		0	0.00%
2023-2024	201	CAPITAL INDIA FINANCE LIMITED	5,04,217		0.01%	24	32.43%
2023-2024	202	CAPITAL INDIA HOME LOANS LIMITED	1,35,028		0.05%	5	7.81%
2023-2024	203	CAPITAL SMALL FINANCE BANK LIMITED	15,80,526	95	0.01%	25	26.32%



		Complaints registered	against the CIs wit	h CICs during the year	ended March 31, 2	024	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total	Number of complaints unresolved within TAT by the Cl as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	204	CAPITAL TRADE LINKS LIMITED	52,231	565	1.08%	170	30.09%
2023-2024	205	CAPITAL TRUST LIMITED	11,21,776	60	0.01%	19	31.67%
2023-2024	206	CAPRI GLOBAL CAPITAL LIMITED	14,21,665	8	0.00%	1	12.50%
2023-2024	207	CAPRI GLOBAL HOUSING FINANCE PRIVATE LIMITED	7,36,883	217	0.03%	19	8.76%
2023-2024	208	CAPSAVE FINANCE PRIVATE LIMITED	70,716	18	0.03%	4	22.22%
2023-2024	209	CARE INDIA FINVEST LIMITED	0	1		1	100.00%
2023-2024	210	CARS 24 FINANCIAL SERVICES PRIVATE LIMITED	149	28	18.79%	7	25.00%
2023-2024	211	CASPIAN IMPACT INVESTMENTS PRIAVTE LIMIT	33,191	3	0.01%	2	66.67%
2023-2024	212	CATERPILLAR FINANCIAL SERVICES INDIA PRIVATE LIMITED	9,945	1	0.01%	1	100.00%
2023-2024	213	CDL FINANCIAL SERVICES PRIVATE LIMITED	5,251	1	0.02%	1	100.00%
2023-2024	214	CEEJAY FINANCE LTD.	59,483	9	0.02%	3	33.33%
2023-2024	215	CENT BANK HOME FINANCE LIMITED	87,361	26	0.03%	14	53.85%
2023-2024	216	CENTRAL BANK OF INDIA	4,39,61,072	5,038	0.01%	360	7.15%
2023-2024	217	CENTRUM FINANCIAL SERVICES LTD.	8,632	32	0.37%	29	90.63%
2023-2024	218	CENTRUM HOUSING FINANCE LIMITED	3,88,888	8	0.00%	7	87.50%
2023-2024	219	CENTURION BANK OF PUNJAB LIMITED	2	15	750.00%	1	6.67%
2023-2024	220	CHAITANYA GODAVARI GRAMEENA BANK	96,33,123	99	0.00%	19	19.19%
2023-2024	221	CHAITANYA INDIA FIN CREDIT PRIVATE LIMITED	12,051	2	0.02%	2	100.00%
2023-2024	222	CHAITANYA MAHILA SAHAKARI BANK LTD.,BIJAPUR	22,585	1	0.00%	1	100.00%
2023-2024	223	CHAMOLI ZILA SAHAKARI BANK LIMITED	1,78,472	23	0.01%	22	95.65%
2023-2024	224	CHEMMANUR CREDITS & INVESTMENTS LTD.	10,99,875	14	0.00%	9	64.29%
2023-2024	225	CHENNAI CENTRAL CO-OPERATIVE BANK LTD	12,73,159	24	0.00%	22	91.67%
2023-2024	226	CHHATTISGARH RAJYA GRAMIN BANK	26,97,511	156	0.01%	7	4.49%
2023-2024	227	CHINMAY FINLEASE LIMITED	2,69,473	358	0.13%	6	1.68%
2023-2024	228	CHINTAMANI FINLEASE LIMITED	70,687	194	0.27%	45	23.20%
2023-2024	229	CHITTORGARH KENDRIYA SAHKARI BANK LTD.	20,579	3	0.01%	3	100.00%
2023-2024	230	CHITTORGARH URBAN COOPERATIVE BANK LTD. CHITTORGARH	18,269	3	0.02%	2	66.67%
2023-2024	231	CHOICE FINSERV PRIVATE LIMITED	96,648	8	0.01%	3	37.50%
2023-2024	232	CHOLAMANDALAM INVESMENT & FINANCE COMPANY	3,67,40,009	4,051	0.01%	192	4.74%
2023-2024	233	CHURU ZILA URBAN CO-OPERATIVE BANK LTD.,SADULPUR	15,966	2	0.01%	1	50.00%
2023-2024	234	CITIBANK N A	76,214	1,765	2.32%	327	18.53%
2023-2024	235	CITICORP FINANCE INDIA LIMITED	173	541	312.72%	318	58.78%
2023-2024	236	CITICORP MARUTI FINANCE LIMITED	7	8	114.29%	6	75.00%
2023-2024	237	CITIZEN CO-OPERATIVE BANK LIMITED, NOIDA	7,320	1	0.01%	0	0.00%
2023-2024	238	CITIZEN CREDIT CO-OPERATIVE BANK LIMITED	1,26,199	14	0.01%	8	57.14%
2023-2024	239	CITIZENS CO-OPERATIVE BANK LTD; RAJKOT	59,603	2	0.00%	0	0.00%
2023-2024	240	CITRA FINANCIALS PRIVATE LIMITED	1,03,414	222	0.21%	18	8.11%
2023-2024	241	CITY UNION BANK LIMITED	1,26,09,304	238	0.00%	27	11.34%
2023-2024	242	CKERS FINANCE PRIVATE LIMITED	5,884	1	0.02%	1	100.00%
2023-2024	243	CLIX CAPITAL SERVICES PRIVATE LIMITED	36,03,918	983	0.03%	147	14.95%
2023-2024	244	CLIX FINANCE INDIA PRIVATE LIMITED	1,301	350	26.90%	97	27.71%
2023-2024	245	CLIX HOUSING FINANCE PRIVATE LIMITED	20,532	3	0.01%	1	33.33%
2023-2024	246	CNH INDUSTRIAL CAPITAL (INDIA) PRIVATE LIMITED	9,29,957	46	0.00%	5	10.87%
2023-2024	247	COASTAL LOCAL AREA BANK LTD.	5,64,504	57	0.01%	23	40.35%
2023-2024	248	COL RD NIKAM SAINIK SAHAKARI BANK LTD. COLLECTIUS FINANCE INDIA PRIVATE LIMITED	1,25,844 85,963	25	0.00%	8	20.00%
2023-2024	250	CONATUS FINSERVE PRIVATE LIMITED	9,184	2	0.03%	1	50.00%
2023-2024	251	CONTAI CO-OPERATIVE BANK LTD., CONTAI	6,45,457	11	0.00%	10	90.91%
2023-2024	252	CO-OPERATIVE BANK OF BARODA LIMITED	0	1		1	100.00%



Year	Sr No	Name of The Credit Institution	Number of records	Total number of	Complaints as	Number of complaints	Complaints unresolved
reui	51 140	The country of the co	submitted by the CI during the year	complaints registered against the CI during the	Percentage of total	unresolved within TAT by the CI as on reference date	within TAT as a % of total complaints registered against the 0
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	253	CREDIT ONE PAYMENT SOLUTION PRIVATE LIMITED	451	6	1.33%	4	66.67%
2023-2024	254	CREDIT WISE CAPITAL PRIVATE LIMITED	0	18		11	61.11%
2023-2024	255	CREDITACCESS GRAMEEN LIMITED	13,29,931		0.00%	3	37.50%
2023-2024	256	CREDRIGHT FINANCE PRIVATE LIMITED	33,703		0.02%	4	66.67%
2023-2024	257	CSB BANK LIMITED	95,69,950		0.00%	21	31.82%
2023-2024 2023-2024	258 259	CSL FINANCE LIMITED	84,111 1,749		0.03% 0.06%	0	3.85%
2023-2024	260	CTBC BANK COMPANY LIMITED	12,541		0.08%	8	0.00% 80.00%
2023-2024	261	D. S. INTEGRATED FINSEC PVT. LTD. DAHANU ROAD JANATA CO-OP BANK LIMITED DAHANU ROAD	69,654		0.00%	0	0.00%
2023-2024	262	DAIVADNYA SHAKARA BANK NIYAMIT SHAHAPUR, BELGAUM	62,155	6	0.01%	4	66.67%
2023-2024	263	DAKSHIN BIHAR GRAMIN BANK	77,46,902	144	0.00%	35	24.31%
2023-2024	264	DAKSHINA KANNADA JILLA MAHILA COOPERATIVE BANK NIYAMITA, MANGALORE	10,585	1	0.01%	0	0.00%
2023-2024	265	DAR CREDIT & CAPITAL LIMITED	1,08,095	7	0.01%	3	42.86%
2023-2024	266	DARUSSALAM CO-OP URBAN BANK LTD.	1,69,252		0.00%	3	60.00%
2023-2024	267	DATSON EXPORTS LIMITED	0	152		44	28.95%
2023-2024	268	DATTATRAYA MAHARAJ KALAMBE JAOLI SAHAKARI BANK LTD	96,068	16	0.02%	6	37.50%
2023-2024	269	DAUND URBAN CO-OP BANK LTD.	7,285	4	0.05%	3	75.00%
2023-2024	270	DAUSA URBAN COOPERATIVE BANK LTD., DAUSA	1,501	1	0.07%	1	100.00%
2023-2024	271	DAVINTA FINANCIAL SERVICES PRIVATE LIMITED	0	17		10	58.82%
2023-2024	272	DBFS FINANCE & LEASING (INDIA) LTD.	893		0.22%	1	50.00%
2023-2024	273	DBS BANK LIMITED	1,42,03,484		0.00%	45	8.81%
2023-2024	274	DBS-BFL CO-BRANDED CARDS PROGRAMME	497	10	2.01%	0	0.00%
2023-2024	275	DCB BANK DE LAGE LANDEN FINANCIAL SERVICES INDIA PVT.	81,02,154	776	0.01%	32	4.12%
2023-2024	276 277	LTD. DECCAN FINANCE LIMITED	31,731	9	0.03%	9	9.09%
2023-2024	278	DECIMUS FINANCIAL LIMITED	9,073		0.12%	10	90.91%
2023-2024	279	DEEDI FINANCIAL SERVICES LIMITED	2,327		0.17%	4	100.00%
2023-2024	280	DEENDAYAL NAGARI SAHAKARI BANK MARYADIT	1,13,458		0.01%	12	75.00%
2023-2024	281	DEEP FINCAP PRIVATE LIMITED	6	4	66.67%	1	25.00%
2023-2024	282	DEEPAK SAHAKARI BANK LTD.,RAJAJINAGAR,BANGALORE	22,485	2	0.01%	1	50.00%
2023-2024	283	DEFENCE ACCOUNTS CO-OP BANK LTD, PUNE	19,638	2	0.01%	2	100.00%
2023-2024	284	DEL CAPITAL PRIVATE LIMITED	6,53,873		0.03%	3	1.63%
2023-2024	285	DELHI NAGRIK SEHKARI BANK LTD	86,138		0.04%	28	90.32%
2023-2024	286	DENA BANK	0	193		14	7.25%
2023-2024	287	DEOGIRI NAGARI SAHAKARI BANK LTD.; AURANGABAD.	2,72,302		0.01%	14	43.75%
2023-2024 2023-2024	288 289	DESTINY FINCO PRIVATE LIMITED	5,49,693	196	0.04%	0 49	0.00% 25.00%
2023-2024	290	DEUTSCHE BANK DEUTSCHE INVESTMENTS INDIA PRIVATE LTD.	2,900		0.03%	0	0.00%
2023-2024	291	DEVMUNI LEASING & FINANCE LIMITED	57,453	124	0.22%	22	17.74%
2023-2024	292	DEWAN HOUSING FINANCE CORPORATION LTD	0	4		0	0.00%
2023-2024	293	DFL INFRASTRUCTURE FINANCE LTD	0	3		3	100.00%
2023-2024	294	DH QUICKFIN PRIVATE LIMITED	120		2.50%	2	66.67%
2023-2024	295	DHAKURIA CO-OPERATIVE BANK LTD.	6,974		0.07%	1	20.00%
2023-2024	296	DHANALAKSHMI BANK	0	6		2	33.33%
2023-2024	297	DHANI LOANS AND SERVICES LIMITED	3,56,76,720		0.02%	36	0.42%
2023-2024	298	DHANLAXMI BANK LIMITED	21,43,577		0.00%	12	11.76%
2023-2024	299	DHANVARSHA FINVEST LTD.	6,52,715		0.03%	69	40.59%
2023-2024	300	DHARA MOTOR FINANCE LIMITED	1,54,253	16	0.01%	15	93.75%
		DHARAMVIR SAMBHAJI URBAN CO-OP BANK LTD.	8,584	13	0.15%	8	61.54%



		Complaints registered	against the CIs with	CICs during the year	ended March 31. 20	024	
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		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	302	DIAMOND CAPFIN PRIVATE LIMITED	8,386	1	0.01%	0	0.00%
2023-2024	303	DIGAMBER CAPFIN LIMITED	9,64,210	2	0.00%	1	50.00%
2023-2024	304	DIGIKREDIT FINANCE PRIVATE LIMITED	2	20	1000.00%	20	100.00%
2023-2024	305	DIGIMONEY FINANCE PRIVATE LIMITED	5,436	2	0.04%	0	0.00%
2023-2024	306	DISTRICT CENTRAL CO-OPERATIVE BANK LTD., DURG, CHATTISGARH (JILA SAHAKARI KENDRIYA BANK MYDT. DURG)	65,14,484	2	0.00%	2	100.00%
2023-2024	307	DISTRICT CENTRAL CO-OPERATIVE BANK LTD.,BILASPUR	33,63,058	4	0.00%	4	100.00%
2023-2024	308	DISTRICT CO-OPERATIVE BANK LTD., DEHRADUN	1,32,152	8	0.01%	3	37.50%
2023-2024	309	DISTRICT CO-OPERATIVE BANK LTD., PRATAPGARH		10	4.08%	9	90.00%
2023-2024	310	DITYA FINANCE PRIVATE LIMITED	58,870	12	0.02%	3	25.00%
2023-2024	311	DIWAKAR TRACOM PVT LTD	1,37,900	10.476	0.00%	152	100.00%
2023-2024 2023-2024	312 313	DMI FINANCE PRIVATE LIMITED DMI HOUSING FINANCE PRIVATE LIMITED	9,79,83,757 2,51,403	10,476 36	0.01%	152 34	1.45% 94.44%
2023-2024	314	DOLPHIN MONEY PRIVATE LIMITED	12,856	1	0.01%	0	0.00%
2023-2024	315	DOMBIVALI NAGARIK SAHAKARI BANK LTD.	4,50,104	59	0.01%	7	11.86%
2023-2024	316	DOVEFIN MICROFINANCE PRIVATE LIMITED	0	3		2	66.67%
2023-2024	317	DPA FINANCE PRIVATE LIMITED	0	1		0	0.00%
2023-2024	318	DR. APPASAHEB URF SA. RE. PATIL JAYSINGPUR UDGAON SAHAKARI BANK LTD.	1,94,204	1	0.00%	0	0.00%
2023-2024	319	DR. JAIPRAKASH MUNDADA URBAN COOPERATIVE BANK LTD., PARBHANI	7,341	3	0.04%	2	66.67%
2023-2024	320	DR. PUNJABRAO DESHMUKH URBAN COOPERATIVE BANK LTD.	9,616	4	0.04%	0	0.00%
2023-2024	321	DRP FINANCIAL SERVICES PRIVATE LIMITED	0	112		108	96.43%
2023-2024 2023-2024	322 323	DSP MERRILL LYNCH CAPITAL LIMITED	0 40,085	1	0.00%	0	100.00% 0.00%
2023-2024	324	DURGAPUR STEEL PEOPLES' CO-OP BANK LTD EARLYSALARY SERVICES PRIVATE LIMITED	84,45,063	2,658	0.03%	92	3.46%
2023-2024	325	EASTERN AUTO INVESTO PRIVATE LIMITED	22,756	3	0.01%	2	66.67%
2023-2024	326	EASY HOME FINANCE LIMITED	1,27,258	2	0.00%	2	100.00%
2023-2024	327	ECL FINANCE	1,90,519	120	0.06%	16	13.33%
2023-2024	328	ECOMARK GENERAL FINANCE AND LEASING LIMITED	1,14,222	1	0.00%	0	0.00%
2023-2024	329	EDC LIMITED	1,52,743	1	0.00%	1	100.00%
2023-2024	330	EDELWEISS ASSET RECONSTRUCTION COMPANY LIMITED	4,95,769	154	0.03%	55	35.71%
2023-2024	331	EDELWEISS RETAIL FINANCE LIMITED	70,343	97 52	0.14%	16 7	16.49%
2023-2024 2023-2024	332 333	EDUVANZ FINANCING PRIVATE LIMITED EKAGRATA FINANCE PRIVATE LIMITED	4,28,945 2,19,795	126	0.01%	4	13.46% 3.17%
2023-2024	334	ELECTRONICA FINANCE	10,94,467	149	0.01%	15	10.07%
2023-2024	335	ELLAQUAI DEHATI BANK	3,33,962	9	0.00%	9	100.00%
2023-2024	336	EMERALD LEASING FINANCE AND INVESTMENT COMPANY LTD	78,955	28	0.04%	14	50.00%
2023-2024	337	PRIVATE LIMITED	31,28,193	865	0.03%	199	23.01%
2023-2024	338	ENES FINANCE PRIVATE LIMITED	13	6	46.15%	1	16.67%
2023-2024 2023-2024	339 340	ENORME CAPITAL PRIVATE LIMITED	6,238 27	32	0.02% 118.52%	6	0.00% 18.75%
2023-2024	340	ENRON SECURITIES PVT LTD. EPIMONEY PRIVATE LIMITED	2,87,929	201	0.07%	36	17.91%
2023-2024	342		3,870	7	0.18%	5	71.43%
2023-2024	343	EQUITAS SMALL FINANCE BANK LIMITED	1,09,98,812	342	0.00%	99	28.95%
2023-2024	344		33	10	30.30%	10	100.00%
2023-2024	345	ESAF SMALL FINANCE BANK LIMITED	69,84,828	48	0.00%	6	12.50%
2023-2024	346	ESS GEE FINANCING COMPANY PRIVATE LIMITED	0	1		1	100.00%
2023-2024	347	ESSEL FINANCE BUSINESS LOANS LIMITED	0	4		4	100.00%
2023-2024	348	ETYACOL TECHNOLOGIES PRIVATE LIMITED	12,781	42	0.33%	3	7.14%
2023-2024	349	EXPORT IMPORT BANK OF INDIA	9,378	11	0.12%	3	27.27%
2023-2024	350	EZCRED PRIVATE LIMITED	315	2	0.63%	1	50.00%



		Complaints registered	against the CIS with	n CICs during the year	ended March 31, 2	U24	
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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	351	F.MEC INTERNATIONAL FINANCIAL SERVICES LTD.	3,633	3	0.08%	3	100.00%
2023-2024	352	F6 CAPITAL & FINANCE PVT LTD	15,946	1	0.01%	1	100.00%
2023-2024	353	FAIR DEAL GENERAL FINANCE COMPANY LIMITED	О	4		4	100.00%
2023-2024	354	FAIRASSETS TECHNOLOGIES INDIA PVT LTD	3,79,987	129	0.03%	14	10.85%
2023-2024	355	FAMILY CREDIT LIMITED	2	1	50.00%	1	100.00%
2023-2024	356	FARGROW FINANCE AND INVESTMENTS PVT. LTD	0	1		1	100.00%
2023-2024	357	FASHION TRADES & AGENCIES (P) LTD.	1,99,290	107	0.05%	84	78.50%
2023-2024	358	FASTTRACK HOUSING FINANCE PRIVATE LIMITED	66,736	1	0.00%	0	0.00%
2023-2024	359	FEDBANK FINANCIAL SERVICES LIMITED	50,22,036	341	0.01%	36	10.56%
2023-2024	360	FEXPRIME FINANCE PRIVATE LIMITED	19,64,502	132	0.01%	8	6.06%
2023-2024	361	FINCARE SMALL FINANCE BANK LIMITED	21,84,639	90	0.00%	3	3.33%
2023-2024	362	FINCFRIENDS PRIVATE LIMITED	53,79,415	2,654	0.05%	128	4.82%
2023-2024	363	FINCRED INVESTMENTS LIMITED	573	1	0.17%	1	100.00%
2023-2024	364	FINGROW CAPITAL PRIVATE LIMITED	3,912	8	0.20%	6	75.00%
2023-2024	365	FINKURVE FINANCIAL SERVICES LIMITED	8,09,539	896	0.11%	27	3.01%
2023-2024	366	FINNABLE CREDIT PRIVATE LIMITED	65,935	34	0.05%	8	23.53%
2023-2024 2023-2024	367 368	FINOVA CAPITAL PRIVATE LIMITED FINSTARS CAPITAL LIMITED	15,73,673 26,506	31 5	0.00%	6	19.35% 80.00%
2023-2024	369	FINTELLIGENCE DATA SCIENCE PRIVATE LIMITED	0	1	0.02%	1	100.00%
2023-2024	370	FINTREE FINANCE PRIVATE LIMITED	3,96,050	87	0.02%	41	47.13%
2023-2024	371	FINVENT FINANCE AND INVESTMENTS LIMITED	3,34,768	5	0.00%	5	100.00%
2023-2024	372	FIRST ABU DHABI BANK PJSC	0	1		1	100.00%
2023-2024	373	FIVE-STAR BUSINESS FINANCE LIMITED	32,14,362	15	0.00%	2	13.33%
2023-2024	374	FORD CREDIT INDIA PRIVATE LIMITED	2	4	200.00%	3	75.00%
2023-2024	375	FOX CAPITAL PRIVATE LIMITED	22	17	77.27%	12	70.59%
2023-2024	376	FUJI GLOBAL FINANCE PRIVATE LIMITED	639	1	0.16%	1	100.00%
2023-2024	377	FUN 'N' FOOD PRIVATE LIMITED	2,463	8	0.32%	7	87.50%
2023-2024	378 379	FUSION MICRO FINANCE LIMITED	2,94,985	13	0.00%	0	0.00%
2023-2024	380	FUTURE FINANCIAL SERVICESS LIMITED FUTURE MONEY A DIVN OF FUTURE CAPITAL HOLDINGS	0	1		1	100.00%
2023-2024	381	GADHINGLAJ URBAN CO-OPERATIVE BANK LIMITED	41,242	4	0.01%	3	75.00%
2023-2024	382	GANDHIBAG SAHAKARI BANK LTD; NAGPUR	40,874	4	0.01%	0	0.00%
2023-2024	383	GANESH GANGA INVESTMENT PVT LTD	61,472	3	0.00%	2	66.67%
2023-2024	384	GANESH LEASFIN PRIVATE LIMITED	7,128	11	0.15%	8	72.73%
2023-2024	385	GAUTAM SAHAKARI BANK LTD.	10,149	1	0.01%	1	100.00%
2023-2024	386	GAYATRI CO-OPERATIVE URBAN BANK LTD, JAGTIAL	1,59,433	50	0.03%	10	20.00%
2023-2024	387	GBR FINVEST PVT LTD	5,173	32	0.62%	27	84.38%
2023-2024	388	GEO VPL FINANCE PRIVATE LIMITED	4,837	1	0.02%	0	0.00%
2023-2024	389	GEOJIT CREDITS PRIVATE LIMITED	7,525	1	0.01%	0	0.00%
2023-2024	390 391	GEPL FINANCE PVT. LTD. GHALLA AND BHANSALI SECURITIES PRIVATE	2,02,803	3 328	0.16%	49	14.94%
2023-2024	391	LIMITED GIC HOUSING FINANCE LIMITED	49,37,415	106	0.00%	14	13.21%
2023-2024	393	GIRDHAR FINLEASE PRIVATE LIMITED	66,351	100	0.15%	15	15.00%
2023-2024	394	GIRNAR CAPITAL PRIVATE LIMITED	23,939	1	0.00%	1	100.00%
	395	GMAC FINANCIAL SERVICES LTD	0	19		14	73.68%
2023-2024	396	GODAVARI URBAN CO-OP. BANK LIMITED	27,197	3	0.01%	1	33.33%
2023-2024 2023-2024	1	GODAVARI URBAN COOPERATIVE BANK LTD.,	9,094	5	0.05%	2	40.00%
	397	VAZIRABAD, NANDED	3,034				
2023-2024 2023-2024 2023-2024	397 398	VAZIRABAD, NANDED GODREJ FINANCE LIMITED	67,088	17	0.03%	2	11.76%
2023-2024 2023-2024 2023-2024 2023-2024	397 398 399	VAZIRABAD, NANDED GODREJ FINANCE LIMITED GODREJ HOUSING FINANCE LIMITED	67,088 2,53,585	16	0.01%	7	43.75%
2023-2024 2023-2024 2023-2024 2023-2024 2023-2024	397 398 399 400	VAZIRABAD, NANDED GODREJ FINANCE LIMITED GODREJ HOUSING FINANCE LIMITED GOLDLINE FINANCE PRIVATE LIMITED	67,088 2,53,585 59,215	16 119	0.01% 0.20%	7 74	43.75% 62.18%
2023-2024 2023-2024 2023-2024 2023-2024	397 398 399	VAZIRABAD, NANDED GODREJ FINANCE LIMITED GODREJ HOUSING FINANCE LIMITED	67,088 2,53,585	16	0.01%	7	43.75%



Vaar	Cr. NI	Name of The Credit Institution	Number of seconds	Total number of	Complaints	Number of complaints Complaints upreschool	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the 0
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	403	GOODSKILL SECURITIES AND SERVICES LIMITED	80,885	374	0.46%	94	25.13%
2023-2024	404	GOPINATH PATIL PARSIK JANATA SAHAKARI	0	1		1	100.00%
2023-2024	405	GOSREE FINANCE LIMITED	32,996	5	0.02%	2	40.00%
2023-2024	406	GOVE FINANCE LIMITED	33,485	5	0.01%	4	80.00%
2023-2024	407	GOYAL ASSOCIATES LIMITED	36,750	48	0.13%	32	66.67%
2023-2024	408	GP PARSIK SAHAKARI BANK LTD, KALWA, THANE	6,37,262	14	0.00%	6	42.86%
2023-2024	409	GREAT MEERA FINLEASE PRIVATE LIMITED, CHENNAI	2,771	14	0.51%	13	92.86%
2023-2024	410	GREEN MALABAR FINANCE VENTURES LIMITED	12,634	11	0.09%	5	45.45%
2023-2024	411	GRIHUM HOUSING FINANCE LIMITED	16,91,092	66	0.00%	2	3.03%
2023-2024	412 413	GRJ TRADES AND FINANCE LIMITED	1,32,470 13,064	46 72	0.03%	36 8	78.26% 11.11%
2023-2024	413	GROMOR FINANCE PRIVATE LIMITED GROW MONEY CAPITAL PRIVATE LIMITED	4,03,278	65	0.55%	11	11.11%
2023-2024	415	GROWW CREDITSERV TECHNOLOGY PRIVATE	1,50,144	28	0.02%	1	3.57%
2023-2024	416	GS MAHANAGAR CO-OPERATIVE BANK LIMITED, MUMBAI	2,67,323	2	0.00%	0	0.00%
2023-2024	417	GSD TRADING AND FINANCE SERVICE PRIVATE LIMITED	85,716	13	0.02%	13	100.00%
2023-2024	418	GUARDIAN SOUHARDA SAHAKARI BANK NIYAMITA	20,502	7	0.03%	7	100.00%
2023-2024	419	GUJARAT AMBUJA CO-OPERATIVE BANK LTD	16,597	1	0.01%	0	0.00%
2023-2024	420	GULEDGUDD LAXMI COOPERATIVE BANK LTD., GULEDGUDD, KARNATAKA	53,315	1	0.00%	1	100.00%
2023-2024	421	GULSHAN MERCANTILE URBAN CO-OPERATIVE BANK LTD.	12,126	2	0.02%	1	50.00%
2023-2024	422	GUNA NAGARIK SAHAKARI BANK MARYADIT, GUNA	5,480	2	0.04%	2	100.00%
2023-2024	423	GYANDHAN FINANCIAL SERVICES PRIVATE LIMITED	32,694	6	0.02%	3	50.00%
2023-2024	424	H.L.A. INVESTMENTS PRIVATE LIMITED	0	2		1	50.00%
2023-2024	425	HABITAT MICRO BUILD INDIA HOUSING FINANCE CO.P.LTD	4,839	1	0.02%	1	100.00%
2023-2024	426	HARE KRISHNA FINANCE PRIVATE LIMITED	9,764	1	0.01%	1	100.00%
2023-2024	427	HARVINDER FINANCE COMPANY PVT LIMITED	46,535	12	0.03%	9	75.00%
2023-2024	428	HAVELI SAHAKARI BANK MARYADIT MOSHI, PIMPRI - CHINCHWAD	21,877	7	0.03%	1	14.29%
2023-2024	429	HCBL CO-OPERATIVE BANK LTD.	6,447	5	0.08%	2	40.00%
2023-2024	430	HDB FINANCIAL SERVICES LIMITED	8,41,94,544	4,903	0.01%	149	3.04%
2023-2024 2023-2024	431 432	HDFC BANK LTD HDFC CREDILA FINANCIAL SERVICES LIMITED	53,16,77,709 29,46,607	33,589 24	0.01%	34 15	0.10% 62.50%
2023-2024	433	HEDGE FINANCE LIMITED	2,34,051	101	0.04%	3	2.97%
2023-2024	434	HERITAGE FINLEASE LTD	13,087	1	0.01%	0	0.00%
2023-2024	435	HERO FINCORP LTD.	4,57,92,472	5,307	0.01%	47	0.89%
2023-2024	436	HERO HOUSING FINANCE LIMITED	7,31,701	12	0.00%	10	83.33%
2023-2024	437	HEWLETT PACKARD FINANCIAL SERVICES (INDIA) PVT LTD	8,063	10	0.12%	3	30.00%
2023-2024	438	HIMACHAL PRADESH GRAMIN BANK	16,38,085	94	0.01%	10	10.64%
2023-2024 2023-2024	439 440	HINDON MERCANTILE LIMITED	2,65,265 13,16,487	1,073 176	0.40%	338 35	31.50% 19.89%
2023-2024	441	HINDUJA HOUSING FINANCE LIMITED HINDUJA LEYLAND FINANCE LIMITED	1,62,35,840	2,470	0.02%	111	4.49%
2023-2024	442	HIRANANDANI FINANCIAL SERVICES PRIVATE LIMITED	4,97,326	6	0.00%	0	0.00%
2023-2024	443	HIVELOOP CAPITAL PRIVATE LIMITED	4,97,142	131	0.03%	1	0.76%
2023-2024	444	HOME CREDIT INDIA FINANCE PRIVATE LIMITED	3,93,37,198	3,499	0.01%	65	1.86%
2023-2024	445	HOME FIRST FINANCE COMPANY INDIA LIMITED	22,97,708	34	0.00%	4	11.76%
2023-2024	446	HOMESHREE HOUSING FINANCE LIMITED	1,519	3	0.20%	3	100.00%
	1	HOOGHLY DISTRICT CENTRAL CO-OP BANK LTD	3,164	1	0.03%	1	100.00%



			submitted by the CI during the year	complaints registered against the CI during the year	Percentage of total records submitted by the CI	unresolved within TAT by the CI as on reference date	within TAT as a % of total complaints registered against the 0
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	448	HOUSING DEVELOPMENT FINANCE CORPORATION LTD	81,96,998	736	0.01%	22	2.99%
2023-2024	449	HSBC INVESTDIRECT FINANCIAL SERVICES (INDIA)	2,140	2	0.09%	1	50.00%
2023-2024	450	HTC GLOBAL FINANCIAL SERVICES PRIVATE LIMITED	9,294	3	0.03%	0	0.00%
2023-2024	451	HUDCO	6,240	4	0.06%	3	75.00%
2023-2024	452	HUTATMA SAHAKARI BANK LTD. WALVA	94,507	2	0.00%	2	100.00%
2023-2024	453	HYTONE MERCHANTS PVT. LTD.	0	132		49	37.12%
2023-2024	454	IBL FINANCE LIMITED	6,83,232	184	0.03%	3	1.63%
2023-2024	455	ICICI BANK LIMITED	24,63,18,962	26,808	0.01%	588	2.19%
2023-2024	456	ICICI HOME FINANCE CO. LTD.	27,66,731	794	0.03%	26	3.27%
2023-2024	457	ICL FINCORP LIMITED	4,77,139	26	0.01%	7	26.92%
2023-2024	458	IDBI BANK LTD	2,61,96,954	1,366	0.01%	128	9.37%
2023-2024	459	IDBI HOME FINANCE LIMITED	0	1		1	100.00%
2023-2024	460	IDFC FIRST BANK LTD.	38,51,15,866	43,645	0.01%	1,685	3.86%
2023-2024	461	IDFC LIMITED	0	9		0	0.00%
2023-2024	462	IDS FINANCIAL SERVICES PRIVATE LIMITED	10,900	1	0.01%	0	0.00%
2023-2024	463	IDUKKI DISTRICT CO-OPERATIVE BANK LTD; IDUKKI		3		3	100.00%
2023-2024	464	IFCI LIMITED	4,118	4	0.10%	2	50.00%
2023-2024	465	IFFCO KISAN FINANCE LIMITED	8,89,328	36	0.00%	5	13.89%
2023-2024	466	IFIN SECURITIES FINANCE LIMITED	3,245	1	0.03%	1	100.00%
2023-2024	467		3,63,682	3	0.00%	3	100.00%
	468	IFL HOUSING FINANCE LIMITED	8,93,525	44			70.45%
2023-2024	469	IIFL SAMASTA FINANCE LIMITED	0,93,525	44	0.00%	0	+
2023-2024	470	IKF FINANCE	2,19,512	71	0.030/	17	0.00%
2023-2024		IKF HOUSING FINANCE PRIVATE LIMITED,	0	/1	0.03%	1	
2023-2024	471	IL&FS FINANCIAL SERVICES LIMITED		1 20	0.050/	-	100.00%
2023-2024	472	I-LOAN CREDIT PRIVATE LIMITED	57,292	28	0.05%	2	7.14%
2023-2024	473 474	IMPACT LEASING PRIVATE LIMITED INCOME-TAX DEPARTMENT COOPERATIVE BANK	1,89,935 14,203	138	0.00%	8	5.80%
2023-2024	475	INCRED FINANCIAL SERVICES LIMITED	26,85,370	1,069	0.04%	53	4.96%
2023-2024	476	INCRED PRIME FINANCE LIMITED	9,10,410	1,057	0.12%	8	0.76%
2023-2024	477	INDAPUR URBAN CO-OP BANK LIMITED	3,713	2	0.05%	2	100.00%
2023-2024	478	INDEL MONEY LIMITED	23,81,057	184	0.01%	53	28.80%
2023-2024	479	INDIA FACTORING AND FINANCE SOLUTIONS PRIVATE LTD	1,335	2	0.15%	1	50.00%
2023-2024	480		14,625	1	0.01%	1	100.00%
	1	INDIA HOME LOANS LTD.	<u> </u>	2 400		+-	
2023-2024	481	INDIA INFOLINE HOUSING FINANCE LIMITED	65,89,370	2,498	0.04%	89	3.56%
2023-2024	482	INDIA INFOLINE HOUSING FINANCE LIMITED INDIA INFRASTRUCTURE FINANCE COMPANY	81,05,143	32	0.00%	13	40.63%
2023-2024	483	LIMITED	2,898	3	0.10%	2	66.67%
2023-2024	484	INDIA RESURGENCE ARC PRIVATE LIMITED	897	1	0.11%	1	100.00%
2023-2024	485	INDIA SHELTAR FINANCE CORPORATION LIMITED	20,01,644	50	0.00%	7	14.00%
2023-2024	486	INDIABULLS ASSET RECONSTRUCTION COMPANY	23,49,999	425	0.02%	23	5.41%
		LIMITED					
2023-2024	487	INDIABULLS COMMERCIAL CREDIT LIMITED	2,62,315	42	0.02%	9	21.43%
2023-2024	488	INDIABULLS FINANCIAL SERVICES LTD	0	2		2	100.00%
2023-2024	489	INDIABULLS HOUSING FINANCE LIMITED	39,23,788	658	0.02%	24	3.65%
2023-2024	490	INDIABULLS RURAL FINANCE PRIVATE LIMITED	14,729	2	0.01%	1	50.00%
2023-2024	491	INDIAN BANK	10,85,36,945	5,323	0.00%	41	0.77%
2023-2024	492	INDIAN OVERSEAS BANK	6,10,56,777	1,294	0.00%	682	52.70%
2023-2024	493	INDIAN RENEWABLE ENERGY DEVELOPMENT AGENCY LTD.	3,742	3	0.08%	1	33.33%
2023-2024	494	INDIAN SCHOOL FINANCE COMPANY PRIVATE LIMITED	2,46,667	40	0.02%	2	5.00%
2023-2024	495	INDIFI CAPITAL PRIVATE LIMITED	5,01,874	96	0.02%	3	3.13%
	496	INDIRA MAHILA SAHAKRI BANK LTD, NANDURBAR		4	0.49%	2	50.00%
2023-2024							A CONTRACTOR OF THE CONTRACTOR
2023-2024	497	INDITRADE FINCORP LIMITED	24,916	146	0.59%	41	28.08%



		Complaints registered	against the CIs wit	h CICs during the year	ended March 31, 20	024	
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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	499	INDORE PARASPAR SAHAKARI BANK LTD.	54,017	2	0.00%	2	100.00%
2023-2024	500	INDOSTAR CAPITAL FINANCE LIMITED	39,01,740	200	0.01%	50	25.00%
2023-2024	501	INDOSTAR HOME FINANCE PRIVATE LIMITED	5,46,964	17	0.00%	8	47.06%
2023-2024	502	INDUSIND BANK LIMITED	9,18,84,261	7,559	0.01%	257	3.40%
2023-2024	503	INFINA FINANCE PRIVATE LIMITED	3,095	1	0.03%	0	0.00%
2023-2024	504	INFINITY FINCORP SOLUTIONS PRIVATE LIMITED	1,68,267	2	0.00%	2	100.00%
2023-2024	505	ING VYSYA BANK LTD	0	18		1	5.56%
2023-2024	506	INNOFIN SOLUTIONS PRIVATE LIMITED	58,65,265	6,685	0.11%	74	1.11%
2023-2024	507	INSTA CAPITAL PRIVATE LIMITED	2,628	11	0.42%	6	54.55%
2023-2024	508	INTEC CAPITAL LTD.	3,961	23	0.58%	20	86.96%
2023-2024	509	INTEGRAL URBAN CO-OPERATIVE BANK LIMITED (LIMITED TO STANDARD)	11,255	11	0.10%	1	9.09%
2023-2024	510	INTEGRATED FINANCE COMPANY LTD.	0	1		1	100.00%
2023-2024	511	INTEGRATED FINANCE COMPANY LTD. INTEGRO FINSERV PRIVATE LIMITED	30,90,429	561	0.02%	5	0.89%
2023-2024	512	INTEGRO FINSERV PRIVATE LIMITED INTELLECASH MICROFINANCE NETWORK COMPANY PRIVATE LIMITED	0	4		4	100.00%
2023-2024	513	INTERNATIONAL ASSET RECONSTRUCTION COMPANY PVT LTD	17,89,144	71	0.00%	17	23.94%
2023-2024	514	INVENT ASSETS SECURITISATION & RECONST PVT LIMITED	3,263	2	0.06%	1	50.00%
2023-2024	515	INVEST GOLD AND GENERAL FINANCE PRIVATE LIMITED	18,882	1	0.01%	1	100.00%
2023-2024	516	IREP CREDIT CAPITAL PRIVATE LIMITED	2,32,517	4	0.00%	3	75.00%
2023-2024	517	IRFC FINANCE PRIVATE LIMITED	13,504	1	0.01%	0	0.00%
2023-2024	518	IRINJALAKUDA TOWN CO-OPERATIVE BANK LIMITED	64,053	4	0.01%	4	100.00%
2023-2024	519	ISF LIMITED	20	2	10.00%	2	100.00%
2023-2024	520	ITI FINANCE LIMITED	12,67,757	66	0.01%	30	45.45%
2023-2024	521	ITI GOLD LOANS LIMITED	28,454	90	0.32%	6	6.67%
2023-2024	522	J & K GRAMEENA BANK	18,33,795	30	0.00%	6	20.00%
2023-2024	523	J.C. FLOWERS ASSET RECONSTRUCTION PRIVATE LIMITED	7	1	14.29%	1	100.00%
2023-2024	524	JACINTH FINVEST LIMITED	11,426	1	0.01%	1	100.00%
2023-2024	525	JAIN AUTOFIN PRIVATE LIMITED	71,450	10	0.01%	6	60.00%
2023-2024	526	JAIN CO-OPERATIVE BANK LTD., DARYAGANJ	6,377	1	0.02%	1	100.00%
2023-2024	527	JAIN FISCAL SERVICES PVT. LTD.	4,008	2	0.05%	1	50.00%
2023-2024	528	JAIN MOTOR FINMART PRIVATE LIMITED	25,264	4	0.02%	1	25.00%
2023-2024	529	JAINSONS INDIA SECURITIES PRIVATE LIMITED	5,468	7	0.13%	7	100.00%
2023-2024	530	JALAN CHEMICAL INDUSTRIES PVT LTD	54,69,542	4,844	0.09%	142	2.93%
2023-2024	531	JALGAON JANATA SAHAKARI BANK LIMITED	4,92,120	44	0.01%	11	25.00%
2023-2024	532	JAMIA CO-OPERATIVE BANK LTD.	12,178	2	0.02%	2	100.00%
2023-2024	533	JAMMU AND KASHMIR DEVELOPMENT FINANCE CORPORATION LIMITED	0	1		1	100.00%
2023-2024	534	JAMMU AND KASHMIR STATE FINANCIAL CORPORATION	5,099	5	0.10%	5	100.00%
2023-2024	535	JAMMU ESS IEE FINANCE PRIVATE LIMITED	0	13		10	76.92%
2023-2024	536	JAMPETA CO-OP URBAN BANK LTD	1,04,394	3	0.00%	3	100.00%
2023-2024	537	JANA SMALL FINANCE BANK LIMITED	2,01,32,545	312	0.00%	31	9.94%
2023-2024	538	JANAKALYAN SAHAKARI BANK LTD.	79,652	3	0.03%	3	91.67%
2023-2024	540	JANALAXMI CO-OPERATIVE BANK LTD; NASHIK. JANASEVA SAHAKARI BANK (BORIVALI) LTD.	74,646	14	0.01%	12	85.71%
2023-2024	541	JANASEVA SAHAKARI BANK LIMITED	2,11,694	39	0.02%	3	7.69%
2023-2024	542	JANATA SAHAKARI BANK LTD.	53,421	1	0.00%	1	100.00%
2023-2024	543	JANATA SAHAKARI BANK LTD.,KURDUWADI.	21,601	1	0.00%	1	100.00%
2023-2024	544	JANATA SAHAKARI BANK LTD.; PUNE	6,38,965	100	0.02%	6	6.00%
2023-2024	545	JANATA SAHAKARI BANK LTD;AJARA	1,64,332	12	0.01%	8	66.67%
2023-2024	546	JANATA URBAN CO-OPERATIVE BANK LTD.	38,332	3	0.01%	1	33.33%
2023-2024	547	JANATHA SEVA CO-OPERATIVE BANK LTD.,BANGALORE	16,256	3	0.02%	0	0.00%
2023-2024	548	JANTA SAHAKRI BANK LTD , AMARAVATI	4,711	2	0.04%	2	100.00%
2023-2024	549	JARO FINCAP PRIVATE LIMITED	1,21,250	8	0.01%	8	100.00%
2023-2024	550	JATH URBAN CO-OPERATIVE BANK LTD. JATH	22,274	2	0.01%	2	100.00%



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20	024	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the C
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	551	JAWAHAR SAHAKARI BANK LIMITED, HUPARI	39,267	4	0.01%	1	25.00%
2023-2024	552	JHALAWAR KENDRIYA SAHAKARI BANK LTD., JHALRAPATAN	19,338	1	0.01%	0	0.00%
2023-2024	553	JHARKHAND RAJYA GRAMIN BANK	28,30,206	128	0.00%	46	35.94%
2023-2024	554	JHARKHAND STATE COOPERATIVE BANK LTD. RANCHI	90,031	27	0.03%	12	44.44%
2023-2024	555	JHV FINANCE AND LEASING LIMITED	23,054	2	0.01%	2	100.00%
2023-2024	556	JIJAMATA MAHILA SAHAKARI BANK LTD.	1,24,413	23	0.02%	23	100.00%
2023-2024	557	JILA SAHAKARI KENDRIYA BANK MARYADIT BETUL	34,37,240	3	0.00%	3	100.00%
2023-2024	558	JILA SAHAKARI KENDRIYA BANK MARYADIT DEWAS	14,34,415	11	0.00%	3	27.27%
2023-2024	559	JILA SAHAKARI KENDRIYA BANK MARYADIT GUNA	6,67,590	7	0.00%	7	100.00%
2023-2024	560	JILA SAHAKARI KENDRIYA BANK MARYADIT KHANDWA	24,01,301	5	0.00%	5	100.00%
2023-2024	561	JILA SAHAKARI KENDRIYA BANK MARYADIT KHARGONE	62,72,894	6	0.00%	4	66.67%
2023-2024	562	JILA SAHAKARI KENDRIYA BANK MARYADIT MANDSAUR	47,56,939	9	0.00%	9	100.00%
2023-2024	563	JILA SAHAKARI KENDRIYA BANK MARYADIT RAISEN	20,36,958	22	0.00%	22	100.00%
2023-2024	564	JILA SAHAKARI KENDRIYA BANK MARYADIT RAJGARH BIORA	12,76,339	12	0.00%	12	100.00%
2023-2024	565	JILA SAHAKARI KENDRIYA BANK MARYADIT RATLAM	26,49,596	1	0.00%	1	100.00%
2023-2024	566	JILA SAHAKARI KENDRIYA BANK MARYADIT SAGAR	12,04,385	1	0.00%	0	0.00%
2023-2024	567	JILA SAHAKARI KENDRIYA BANK MARYADIT VIDISHA	38,26,277	3	0.00%	3	100.00%
2023-2024	568	JILA SAHAKARI KENDRIYA BANK MARYADIT, HOSHANGABAD	14,29,970	4	0.00%	4	100.00%
2023-2024	569	JILA SAHAKARI KENDRIYA BANK MARYADIT, JABALPUR	8,57,205	5	0.00%	5	100.00%
2023-2024	570	JILA SAHAKARI KENDRIYA BANK MARYADIT, JHABUA	24,43,585	2	0.00%	2	100.00%
2023-2024	571	JILA SAHAKARI KENDRIYA BANK MARYADIT, MORENA	4,82,056	1	0.00%	0	0.00%
2023-2024	572	JILA SAHAKARI KENDRIYA BANK MARYADIT, NARSINGHPUR	9,19,960	3	0.00%	3	100.00%
2023-2024	573	JILA SAHAKARI KENDRIYA BANK MARYADIT, SEHORE	28,82,083	4	0.00%	4	100.00%
2023-2024	574	JILA SAHAKARI KENDRIYA BANK MARYADIT,SHAJAPUR	44,18,675	6	0.00%	2	33.33%
2023-2024	575	JIVAN COMMERCIAL CO-OPERATIVE BANK LTD.	47,253	2	0.00%	1	50.00%
2023-2024	576	JM FINANCIAL ASSET RECONSTRUCTION COMPANY LIMITED	0	88		35	39.77%
2023-2024	577	JM FINANCIAL CREDIT SOLUTIONS LIMITED	1,241	1	0.08%	0	0.00%
2023-2024	578	JM FINANCIAL HOME LOANS LIMITED	4,24,905	4	0.00%	1	25.00%
2023-2024	579	JM FINANCIAL PRODUCTS LTD.	3,26,404	13	0.00%	12	92.31%
2023-2024	580 581	JODHPUR NAGRIK SAHAKARI BANK LTD. JOGINDRA CENTRAL COOPERATIVE BANK LTD.	28,803 3,44,570	9	0.00%	4	25.00% 44.44%
2023-2024	582	JOHAL INVETSMENTS LIMITED	35	2	5.71%	2	100.00%
2023-2024	583	JOHN DEERE FINANCIAL INDIA PVT. LTD	32,86,319	104	0.00%	10	9.62%
2023-2024	584	JP MORGAN CHASE BANK; N.A.	5,785	2	0.03%	0	0.00%
2023-2024	585	JUHIE (INDIA) PRIVATE LIMITED	14,432	1	0.01%	1	100.00%
2023-2024	586	JUMBO FINVEST (INDIA) LTD.	1,93,012	21	0.01%	11	52.38%
2023-2024	587	K M GLOBAL CREDIT PRIVATE LIMITED	2,83,294	29	0.01%	22	75.86%
2023-2024	588	K. S. CAPITAL SERVICES PRIVATE LIMITED	14,449	2	0.01%	1	50.00%
2023-2024	589	KAABIL FINANCE PRIVATE LIMITED	91,959	11	0.01%	4	36.36%
2023-2024	590	KALANDRI CAPITAL PRIVATE LIMITED	8,498	9	0.11%	/	77.78%
2023-2024	591	KALLAPPANNA AWADE ICHALKARANJI JANATA SAHAKARIBANK	3,62,859	48	0.01%	2	4.17%



Year	Sr No	Name of The Credit Institution	Number of records	Total number of	Complaints as	Number of complaints	Complaints unresolved
Year	Sr No	Name of The Credit Institution	submitted by the CI during the year	complaints registered against the CI during the year	Percentage of total	unresolved within TAT by the CI as on reference date	within TAT as a % of total complaints registered against the C
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	592	KALPAVITTA FINANCE PRIVATE LIMITED	16,633	113	0.68%	0	0.00%
2023-2024	593	KAMAL FINSERVE PRIVATE LIMITED	17,087	9	0.05%	3	33.33%
2023-2024	594	KAMAL RENU CREDIT & INVEST PRIVATE LIMITED	623	1	0.16%	1	100.00%
2023-2024	595	KAMOD COMMERCIAL AND FINANCE PRIVATE LIMITED	92,084	1	0.00%	0	0.00%
2023-2024	596	KANAKA MAHALAKSHMI CO-OPERATIVE BANK	83,991	49	0.06%	24	48.98%
2023-2024	597	LTD., KANAKADURGA FINANCE LIMITED	9,13,641	44	0.00%	7	15.91%
2023-2024	598	KANGRA CENTRAL CO-OPERATIVE BANK LTD.	14,22,867	82	0.01%	25	30.49%
2023-2024	599	KANIKA INVESTMENT LIMITED	2,038	1	0.05%	1	100.00%
2023-2024	600	KARIMNAGAR DISTRICT CO-OP. BANK LTD.	1,58,346	56	0.04%	6	10.71%
2023-2024	601	KARNATAKA GRAMIN BANK	1,54,10,363	80	0.00%	34	42.50%
2023-2024	602	KARNATAKA STATE FINANCIAL CORPORATION	1,30,462	3	0.00%	3	100.00%
2023-2024	603	KARNATAKA VIKAS GRAMEEN BANK	68,45,492	81	0.00%	34	41.98%
2023-2024	604 605	KARNAVATI FINANCE LIMITED KARVY FINANCIAL SERVICES LTD.	9,784	133	1.36%	3 16	50.00% 12.03%
2023-2024	606	KASAL INDIA PRIVATE LIMITED	5,287	1	0.02%	1	100.00%
2023-2024	607	KASHI CAPITAL PRIVATE LIMITED	66,131	1	0.00%	1	100.00%
2023-2024	608	KASHMIR MERCANTILE COOPERATIVE BANK LTD.	9,991	1	0.01%	1	100.00%
2023-2024	609	KEDIA FINANCIAL SERVICES PRIVATE LIMITED	2,830	2	0.07%	2	100.00%
2023-2024	610	KEERTANA FINSERV PRIVATE LIMITED	20,30,624	14	0.00%	14	100.00%
2023-2024	611	KEONJHAR CENTRAL CO-OPERATIVE BANK LTD	10,273	1	0.01%	1	100.00%
2023-2024 2023-2024	612 613	KERALA FINANCIAL CORPORATION	4,61,045 1,59,65,104	97	0.00%	5	21.74% 10.31%
		KERALA GRAMIN BANK KERALA STATE BACKWARD CLASSES	1,59,65,104				
2023-2024	614	DEVELOPMENT CORPORATION LIMITED	6,79,965	14	0.00%	9	64.29%
2023-2024	615	KHALILABAD NAGAR SAHAKARI BANK LIMITED	18,440	8	0.04%	6	75.00%
2023-2024	616	KHUSH HOUSING FINANCE LIMITED	54,400	7	0.01%	4	57.14%
2023-2024	617	KHUSHBU AUTO FINANCE LTD	2,94,740	32	0.01%	12	37.50%
2023-2024	618 619	KIFS HOUSING FINANCE LIMITED KINARA CAPITAL PRIVATE LIMITED	1,18,372 12,17,833	115	0.00%	8	33.33% 6.96%
2023-2024	620	KISAN NAGARI SAHAKARI BANK MARYADIT, PARBHANI	8,179	46	0.56%	14	30.43%
2023-2024	621	KISETSU SAISON FINANCE (INDIA) PRIVATE LIMITED	1,24,98,594	2,970	0.02%	136	4.58%
2023-2024	622	KISSANDHAN AGRI FINANCIAL SERVICES PRIVATE LIMITED	2,230	3	0.13%	2	66.67%
2023-2024	623	KNAB FINANCE ADVISORS PRIVATE LIMITED	12,474	47	0.38%	22	46.81%
2023-2024	624	KOGTA FINANCIAL (I) LTD.	34,31,832	139	0.00%	12	8.63%
2023-2024	625 626	KOILKUNTLA CO-OPERATIVE BANK LIMITED KOLHAPUR MAHILA SAHAKARI BANK LTD.,	21,393	6	0.00%	3	0.00% 50.00%
2023-2024	627	KOLHAPUR KONKAN MERCANTILE CO-OPERATIVE BANK LTD	1,33,463	21	0.02%	10	47.62%
2023-2024	628	KOSAMATTAM FINANCE PVT. LTD.	56,99,287	173	0.00%	14	8.09%
2023-2024	629	KOTAK MAHINDRA BANK LTD	12,59,17,180	11,413	0.01%	382	3.35%
2023-2024	630	KOTAK MAHINDRA INVESMENTS LIMITED	10,011	6	0.06%	5	83.33%
2023-2024	631	KOTAK MAHINDRA PRIME LIMITED KOTESHWARA SAHAKARI BANK NIYAMITHA,	1,21,18,927 6,019	707	0.01%	38	5.37%
2023-2024	633	BANGALORE KOTTAYAM CO-OPERATIVE URBAN BANK LTD. NO. 421	33,084	1	0.00%	1	100.00%
2023-2024	634	KOTTAYAM DISTRICT CO-OPERATIVE BANK LTD., KOTTAYAM	66	8	12.12%	7	87.50%
2023-2024	635	KOYANA SAHAKARI BANK LTD.,	44,972	3	0.01%	2	66.67%
2023-2024	636	KOZHIKODE DISTRICT CO-OPERATIVE BANK LTD.	14	12	85.71%	11	91.67%
2023-2024	637	KRAZYBEE SERVICES PRIVATE LIMITED	4,98,31,460	7,583	0.02%	55	0.73%



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20	024	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	638	KREON FINNANCIAL SERVICES LIMITED	15,33,857	416	0.03%	6	1.44%
2023-2024	639	KRISHNA BHIMA SAMRUDDHI LOCAL AREA BANK	7,22,121	13	0.00%	1	7.69%
2023-2024	640	KRISHNA FINMART PRIVATE LIMITED	1,740	2	0.11%	2	100.00%
2023-2024 2023-2024	641 642	KRISHNA MOTOR FINANCE P LIMITED KRISHNA SAHAKARI BANK LTD.	389 70,032	24	0.26% 0.03%	19	100.00% 79.17%
2023-2024	643	KRISHNA SECURITIES LIMITED	2,809	1	0.04%	1	100.00%
2023-2024	644	KRISHNA URBAN CO-OPERATIVE BANK LTD., KAIJ	28,173	3	0.01%	1	33.33%
2023-2024	645	KUDOS FINANCE & INVESTMENTS PVT LTD	43	81	188.37%	56	69.14%
2023-2024	646	KUMBHI KASARI SAHAKARI BANK LTD., KUDITRE, KOLHAPUR	77,999	1	0.00%	0	0.00%
2023-2024	647	KURUVILA FINANCE PRIVATE LIMITED	439	3	0.68%	3	100.00%
2023-2024	648	KUTCH CO-OPERATIVE BANK LTD.	0	5	250.00%	4	80.00%
2023-2024 2023-2024	649 650	L&T FINCORP LIMITED L&T FINANCE LTD	0 3,56,69,753	1,816	0.01%	6 78	75.00% 4.30%
2023-2024	651	L.I.C.EMPLOYEES' CO-OPERATIVE BANK LIMITED, UDUPI	32,416	10	0.03%	3	30.00%
2023-2024	652	LALA URBAN CO-OP BANK LIMITED, PUNE	62,796	2	0.00%	1	50.00%
2023-2024	653	LAXMI INDIA FINANCE PRIVATE LIMITED	6,25,646	14	0.00%	12	85.71%
2023-2024	654	LAXMI URBAN CO-OPERATIVE BANK LTD., LATUR	18,997	4	0.02%	0	0.00%
2023-2024	655	LAXMIBAI MAHILA NAGARIK SAHAKARI BANK MARYADIT, GWALIOR	25,256	3	0.01%	3	100.00%
2023-2024	656	LENDING TREE HIRE PURCHASE AND FINANCE PRIVATE LIMITED	4,202	1	0.02%	1	100.00%
2023-2024	657	LENDINGKART FINANCE LIMITED	22,92,150	704	0.03%	8	1.14%
2023-2024	658 659	LF2PEER FINANCIAL SERVICES PRIVATE LIMITED	821 2,30,43,980	3	0.37%	51	33.33%
2023-2024	660	LIC HOUSING FINANCE LTD LIGHT MICROFINANCE PRIVATE LIMITED	8,87,322	1,630 90	0.01%	2	2.22%
2023-2024	661	LIVFIN INDIA PRIVATE LIMITED	10,449	3	0.03%	2	66.67%
2023-2024	662	LOANTAP CREDIT PRODUCTS PRIVATE LIMITED	3,85,805	289	0.07%	2	0.69%
2023-2024	663	LOANZEN FINANCE PRIVATE LIMITED	32,086	1	0.00%	1	100.00%
2023-2024	664	LOK SEWAK LEASING AND INVESTMENT PRIVATE LIMITED	2,949	1	0.03%	0	0.00%
2023-2024	665	LOK SUVIDHA FINANCE LIMITED	6,64,082	21	0.00%	3	14.29%
2023-2024	666	LOKMANGAL CO-OPERATIVE BANK LTD., SOLAPUR	71,589	15	0.02%	13	86.67%
2023-2024	667	LOKNETE DATTAJI PATIL SAHAKARI BANK LTD., LASALGAON	23,694	15	0.06%	5	33.33%
2023-2024	668	LOKVIKAS NAGARI SAHAKARI BANK LTD; AURANGABAD	54,889	31	0.06%	9	29.03%
2023-2024	669	LORD FINCAP LIMITED	65,530	6	0.01%	3	50.00%
2023-2024	670	LORD KRISHNA FINANCIAL SERVICES LIMITED -	19,595	15	0.08%	14	93.33%
2023-2024	671	M G M FINANCIERS PRIVATE LIMITED, JALANDHAR	0	6		3	50.00%
2023-2024	672	M. R. FINLEASE LIMITED, CHANDIGARH	15,284	4	0.03%	1	25.00%
2023-2024	673	M.P. RAJYA SAHKARI BANK MARYADIT, BHOPAL	34,758	2	0.01%	2	100.00%
2023-2024	674	M/S MAHASHAKTI FINANCIERS LIMITED	3,701	/	0.19%	7	100.00%
2023-2024	675	M/S MYLOANCARE VENTURES PRIVATE LIMITED	14,539	13	0.09%	6	46.15%
2023-2024	676	M/S NAMAN FINLEASE PRIVATE LIMITED	4,794	136	2.84%	115	84.56%
2023-2024	677	M/S TYCOON CREDIT AND PORTFOLIOS LIMITED	460	1	0.22%	1	100.00%
2023-2024	678	MAA SHARDA MAHILA NAGRIK SAHAKARI BANK MYDT, MAHAR	0	1		1	100.00%
2023-2024	679	MAANAVEEYA DEVELOPMENT & FINANCE PRIVATE LIMITED	1,526	1	0.07%	1	100.00%
2023-2024	680	MACH FINCAP PRIVATE LIMITED	456	2	0.44%	0	0.00%
2023-2024	681	MADHYA PRADESH FINANCIAL CORPORATION	0	3		0	0.00%



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Year	Sr NO	Name of 1 ne Credit Institution	submitted by the CI during the year	complaints registered against the CI during the year	Percentage of total	unresolved within TAT by the CI as on reference date	within TAT as a % of total complaints registered against the C
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	682	MADHYA PRADESH GRAMIN BANK	2,19,99,222	189	0.00%	8	4.23%
2023-2024	683	MADHYANCHAL GRAMIN BANK	23,87,224	26	0.00%	12	46.15%
2023-2024	684	MADURA MICRO FINANCE LIMITED	0	3	0.000/	2	66.67%
2023-2024 2023-2024	685 686	MAG FINSERV COMPANY LIMITED	56,392 26,823	4	0.00%	3	50.00% 75.00%
2023-2024	687	MAHAGANAPATI FINCORP PRIVATE LTD. MAHALAXMI AUTOFIN PRIVATE LIMITED	0	1	0.01%	1	100.00%
2023-2024	688	MAHANAGAR NAGARIK SAHAKARI BANK MARYADIT	16,189	1	0.01%	0	0.00%
2023-2024	689	MAHANT VANIJYA PRIVATE LIMITED	1,156	2	0.17%	2	100.00%
2023-2024	690	MAHARASHTRA GRAMIN BANK	79,25,360	128	0.00%	44	34.38%
2023-2024	691	MAHARASHTRA NAGARI SAHAKARI BANK	6,345	2	0.03%	2	100.00%
2023-2024	692	MARYADIT MAHATEJAS FINANCE PRIVATE LIMITED	79,060	3	0.00%	2	66.67%
2023-2024	693	MAHATMA FULE URBAN CO-OPERATIVE BANK LTD., AMARAVTI	70,300	14	0.02%	7	50.00%
2023-2024	694	MAHAVEER CO-OPERATIVE URBAN BANK LIMITED	4,724	4	0.08%	2	50.00%
2023-2024	695	MAHAVEER FINANCE INDIA LIMITED	3,91,033	37	0.01%	4	10.81%
2023-2024	696	MAHAVIRA FINLEASE LIMITED	24,815	55	0.22%	29	52.73%
2023-2024	697	MAHESH SAHAKARI BANK LTD.	26,700	4	0.01%	1	25.00%
2023-2024	698	MAHESH URBAN CO-OP BANK LIMITED,PARBHANI	1,27,909	104	0.08%	20	19.23%
2023-2024	699	MAHESH URBAN CO-OPERATIVE BANK LTD	36,889	22	0.06%	7	31.82%
2023-2024	700	MAHESH URBAN CO-OPERATIVE BANK LTD. SOLAPUR	10,192	2	0.02%	1	50.00%
2023-2024	701	MAHILA CO-OPERATIVE BANK LTD.,BANGALORE	19,557	1	0.01%	1	100.00%
2023-2024	702	MAHINDRA & MAHINDRA FINANCIAL SERVICES LTD.	7,02,59,009	4,789	0.01%	123	2.57%
2023-2024	703	MAHINDRA RURAL HOUSING FINANCE LIMITED	2,49,60,535	335	0.00%	8	2.39%
2023-2024	704	MAITREYA CAPITAL AND BUSINESS SERVICES PRIVATE LIMITED	38,189	4	0.01%	1	25.00%
2023-2024	705	MALDA DISTRICT CENTRAL CO-OPERATIVE BANK LTD., DISTRICT MALDA	26,247	21	0.08%	20	95.24%
2023-2024	706	MALOO FINVEST SERVICES PRIVATE LIMITED	4,439	2	0.05%	1	50.00%
2023-2024	707	MALWA (LUDHIANA) MOTOR FINANCE LIMITED	0	1		1	100.00%
2023-2024	708	MANAPPURAM ASSET FINANCE LIMITED	86,248	10	0.01%	9	90.00%
2023-2024	709	MANAPPURAM FINANCE LIMITED	5,51,30,431	2,638	0.00%	275	10.42%
2023-2024	710	MANAPPURAM HOME FINANCE LIMITED	8,51,795	18	0.00%	4	22.22%
2023-2024	711	MANASVI CAPITAL PVT LTD	9,507	1	0.01%	1	100.00%
2023-2024	712 713	MANBA FINANCE LTD MANDESHI MAHILA SAHAKARI BANK LTD.,	14,06,691 73,929	3	0.01%	3	3.78%
		MHASWAD	,	3		1	
2023-2024	714 715	MANGAL CREDIT AND FINCORP LIMITED MANGALA INFIN LIMITED	19,892	1	0.02%	1	33.33% 100.00%
2023-2024	716	MANIBHAVNAM HOME FINANCE INDIA PRIVATE LIMITED	20,267 63,594	3	0.00%	1	33.33%
2023-2024	717	MANIKARAN CREDIT AND LEASING COMPANY PRIVATE LIMITED	10,715	10	0.09%	6	60.00%
2023-2024	718	MANIPAL CO-OPERATIVE BANK LTD.,	6,986	2	0.03%	0	0.00%
2023-2024	719	MANIPAL HOUSING FINANCE SYNDICATE LIMITED	3,04,110	8	0.00%	2	25.00%
2023-2024	720	MANIPUR RURAL BANK	1,69,961	7	0.00%	5	71.43%
2023-2024	721	MANTHA URBAN CO-OPERATIVE BANK LTD	0	1		1	100.00%
2023-2024	722	MANVI PATTANA SOUHARDA SAHAKARI BANK NI.	82,236	1	0.00%	0	0.00%
2023-2024	723	MARATHA CO-OPERATIVE BANK LTD. BELGAUM	1,02,131	4	0.00%	2	50.00%
2023-2024	724	MARG TECHNO- PROJECTS LIMITED	1,384	1	0.07%	1	100.00%
2023-2024	725	MARGADARSHAK FINANCIAL SERVICES LIMITED	0	4		3	75.00%
2023-2024	726	MARKANDEY NAGARI SAHAKARI BANK LTD.NANDED	15,166	1	0.01%	0	0.00%



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real	31 140	Hame of the creat histiation	submitted by the CI during the year	complaints registered against the CI during the year	Percentage of total	unresolved within TAT by the CI as on reference date	within TAT as a % of total complaints registered against the 0
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	727	MARUTI COUNTRYWIDE AUTO FINANCIAL SERVICES LTD	2	6	300.00%	2	33.33%
2023-2024	728	MAS FINANCIAL SERVICES LIMITED	43,80,856	1,096	0.03%	31	2.83%
2023-2024	729	MAS RURAL HOUSING & MORTGAGE FINANCE LIMITED	72,755	1	0.00%	0	0.00%
2023-2024	730	MASCOT PROJECTS PRIVATE LIMITED	0	2		2	100.00%
2023-2024	731	MATSYA FINCAP PRIVATE LIMTIED	1,228	1	0.08%	1	100.00%
2023-2024	732	MAX LIFE INSURANCE COMPANY LIMITED	0	1		1	100.00%
2023-2024	733	MAXVALUE CREDITS AND INVESTMENTS LIMITED	22,49,501	15	0.00%	9	60.00%
2023-2024	734	MDFC FINANCIERS PRIVATE LIMITED	589	1	0.17%	0	0.00%
2023-2024	735	MEGHA FINLOAN PRIVATE LIMITED	15,809	10	0.06%	6	60.00%
2023-2024	736	MEGHA HOLDINGS PRIVATE LIMITED	52,632	18	0.03%	13	72.22% 100.00%
2023-2024 2023-2024	737 738	MEGHALAYA RURAL BANK MENTOR HOME LOANS INDIA LIMITED	2,89,721 91,789	38	0.00%	2 22	100.00% 57.89%
2023-2024	739	MERCEDES-BENZ FINANCIAL SERVICES INDIA PVT.	7,78,486	191	0.02%	6	3.14%
2023-2024	740	LTD. METAFIN CLEANTECH FINANCE PRIVATE LIMITED	0	2		2	100.00%
2023-2024	741	MICRO UNITS DEVELOPMENT & REFINANCE	783	2	0.26%	2	100.00%
		AGENCY LIMITED					
2023-2024	742 743	MINTIFI FINSERVE PRIVATE LIMITED MINTWALK FINTECH SERVICES PRIVATE LIMITED	3,09,319	408 26	0.13%	182	44.61% 69.23%
2023-2024	744	MIRAE ASSET FINANCIAL SERVICES (INDIA)	8,64,146	141	0.02%	16	11.35%
		PRIVATE LIMITED					
2023-2024 2023-2024	745 746	MITRON CAPITAL PRIVATE LIMITED	24,926 12,425	37	0.15%	27	72.97% 100.00%
2023-2024	746	MITTAL FINSEC PRIVATE LIMITED MIZORAM CO-OPERATIVE APEX BANK LTD.	1,75,727	23	0.01%	4	17.39%
2023-2024	748	MIZORAM RURAL BANK	4,41,024	22	0.00%	11	50.00%
2023-2024	749	MODEL CO-OP BANK LTD	40,640	4	0.01%	1	25.00%
2023-2024	750	MOGAVEERA CO-OPERATIVE BANK LTD., BOMBAY	70,460	4	0.01%	3	75.00%
2023-2024	751	MOGUL FINANCE PVT. LTD.	9,459	1	0.01%	1	100.00%
2023-2024	752	MOHAM CAPITAL PRIVATE LIMITED	45,778	5	0.01%	4	80.00%
2023-2024	753	MONARCH LEAFIN LIMITED	13,505	1	0.01%	0	0.00%
2023-2024	754	MONARCH NETWORTH FINSERV PRIVATE LIMITED	166	2	1.20%	2	100.00%
2023-2024	755	MONEDO FINANCIAL SERVICES PRIVATE LIMITED	51,286	41	0.08%	20	48.78%
2023-2024	756	MONEXO FINTECH PRIVATE LIMITED	28,157	73	0.26%	12	16.44%
2023-2024	757	MONEY2ME FINANCE PRIVATE LIMITED	40,528	36	0.09%	4	11.11%
2023-2024	758	MONEYBOXX FINANCE LIMITED	4,95,193	5	0.00%	1	20.00%
2023-2024	759	MONEYPLUS FINANCIAL SERVICES PRIVATE LIMITED	11,978	4	0.03%	0	0.00%
2023-2024	760	MONEYWISE FINANCIAL SERVICES PVT. LTD.	2,23,345	345	0.15%	24	6.96%
2023-2024	761	MORADABAD ZILA SAHKARI BANK LTD.	2,020	5	0.25%	4	80.00%
2023-2024	762	MOTI URBAN CO-OPERATIVE BANK LTD., TALODA,	8,184	5	0.06%	1	20.00%
2023-2024	763	MOTILAL OSWAL FINVEST LIMITED	57,762	4	0.01%	4	100.00%
2023-2024	764	MOTILAL OSWAL HOME FINANCE LIMITED	12,28,035	24	0.00%	2	8.33%
2023-2024	765	MOTIRAM AGRAWAL JALNA MERCHANTS CO- OPERATIVE BANK LTD., JALNA	31,543	11	0.03%	7	63.64%
2023-2024	766	MPOKKET FINANCIAL SERVICES PRIVATE LIMITED	10,32,51,796	22,199	0.02%	168	0.76%
2023-2024	767	MS CHAPLOT INVESTMENTS PRIVATE LIMITED	9,980	2	0.02%	2	100.00%
2023-2024	768	MS. FINCAP PRIVATE LIMITED	76,318	12	0.02%	9	75.00%
2023-2024	769	MSFIN CREDIT PRIVATE LIMITED	10,646	4	0.04%	4	100.00%
2023-2024	770	MUFIN GREEN FINANCE LIMITED	3,13,829	6	0.00%	6	100.00%
2023-2024	771	MUGBERIA CENTRAL CO-OPERATIVE BANK LTD.,P.O MUGBERIA	3,86,926	29	0.01%	8	27.59%
						+	+
2023-2024	772	MULAMOOTTIL FINANCIERS LIMITED	0	5		4	80.00%



Year	Sr No	Complaints registered a	Number of records	Total number of	Complaints as	Number of complaints	Complaints unresolved
Year	Sr No	Name of The Credit Institution	submitted by the CI during the year	complaints registered against the CI during the year	Percentage of total	unresolved within TAT by the CI as on reference date	within TAT as a % of total complaints registered against the C
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	774	MUTHA GOLD FINANCE PRIVATE LIMITED	38,801	2	0.01%	2	100.00%
2023-2024	775	MUTHOOT CAPITAL SERVICES LTD MUTHOOT FINANCE LIMITED (FORMERLY	70,75,097	317	0.00%	4	1.26%
2023-2024	776	MUTHOOT FINANCE PRIVATE LIMITED)	7,62,50,582	3,733	0.00%	259	6.94%
2023-2024	777	MUTHOOT FINCORP LIMITED	3,21,92,812	1,435	0.00%	40	2.79%
2023-2024	778	MUTHOOT HOMEFIN (INDIA) LIMITED	3,54,880	14	0.00%	6	42.86%
2023-2024	779	MUTHOOT HOUSING FINANCE COMPANY LIMITED	7,83,986	6	0.00%	1	16.67%
2023-2024	780	MUTHOOT MICROFIN LIMITED	25,13,415	2	0.00%	1	50.00%
2023-2024	781	MUTHOOT MONEY LIMITED	2,37,100	12	0.01%	5	41.67%
2023-2024	782	MUTHOOT VEHICLE & ASSET FINANCE LTD.	2,95,346	27	0.01%	15	55.56%
2023-2024	783 784	MUTHOOTTU MINI FINANCIERS LIMITED MY FINANCE CLUB LIMITED	24,60,263 1,09,824	93	0.00%	42	45.16% 44.44%
2023-2024	785	MYSORE MERCHANTS' CO-OPERATIVE BANK LTD.,MYSORE	32,578	9	0.03%	5	55.56%
2023-2024	786	MYSORE ZILLA MAHILA SAHAKARA BANK NIYAMITHA, MYSORE	2,915	13	0.45%	10	76.92%
2023-2024	787	N M FINANCIERS PRIVATE LIMITED	3,71,109	52	0.01%	2	3.85%
2023-2024 2023-2024	788 789	NABKISAN FINANCE LIMITED NABSAMRUDDHI FINANCE LIMITED	9,712 416	2	0.04%	0	0.00%
2023-2024	790	NADIA DISTRICT CENTRAL COOPERATIVE BANK LTD	78,022	16	0.02%	7	43.75%
2023-2024	791	NAGALAND RURAL BANK	18,474	3	0.02%	3	100.00%
2023-2024	792	NAGAR SAHAKARI BANK LTD , ETAWAH	1,161	3	0.26%	1	33.33%
2023-2024	793 794	NAGAR SAHAKARI BANK LTD., MAHARAJGANJ, U.P. NAGAR URBAN CO-OPERATIVE BANK LTD.	12,761 97,396	17	0.03%	9	50.00%
2023-2024	795 796	NAGAR VIKAS SAHKARI BANK LIMITED., HARDOI NAGARIK SAHAKARI BANK MARYADIT GWALIOR	9,297 43,928	5	0.05%	0	0.00%
			·	-			
2023-2024 2023-2024	797 798	NAGARIK SAMABAY BANK LTD.GUWAHATI NAGAUR URBAN CO-OPERATIVE BANK LTD.	15,189 538	3	0.01% 0.56%	2	50.00% 66.67%
		NAGNATH URBAN CO-OPERATIVE BANK LTD.		-			
2023-2024	799	HINGOLI	15,416	2	0.01%	2	100.00%
2023-2024	800	NAGPUR NAGARIK SAHAKARI BANK LTD	1,79,975	67	0.04%	45	67.16%
2023-2024	801	NAGRIK SAHAKARI BANK LIMITED RAIPUR (CHHATTISGARH)	5,331	1	0.02%	1	100.00%
2023-2024	802	NAGRIK SAHAKARI BANK MARYADIT, VIDISHA(M.P)	10,349	2	0.02%	2	100.00%
2023-2024	803	NAHAR CREDITS PRIVATE LIMITED	6,85,245	634	0.09%	58	9.15%
2023-2024	804	NAINI FINCAP LIMITED NAINITAL ZILA SAHAKARI BANK LTD (NAINITAL DISTRICT CO-OPERATIVE BANK LTD	1,33,133	6	0.00%	4	66.67%
2023-2024	806	NALBARI URBAN CO-OPERATIVE BANK LTD,	5,255	1	0.02%	0	0.00%
2023-2024	807	NALBARI NAMDEV FINVEST PRIVATE LIMITED	3,14,875	18	0.01%	5	27.78%
2023-2024	808	NANDANI SAHAKARI BANK LTD. (KOLHAPUR)	64,239	7	0.01%	5	71.43%
2023-2024	809	NARAINSONS INVESTMENTS FINANCE CONSULTANCY PRIVATE LIMITED	1,01,800	41	0.04%	16	39.02%
2023-2024	810	NARAYANA GURU URBAN CO-OPERATIVE BANK LIMITED NARODA NAGRIK COOPERATIVE BANK LTD.,	0	2		2	100.00%
2023-2024	811	NARODA NAGRIK COOPERATIVE BANK LTD., AHMEDABAD NASHIK ZILHA SARKARI AND PARISHAD	30,561	3	0.01%	3	100.00%
2023-2024	812	KARMACHARI SAHAKRI BANK NIYAMIT NASIK DISTRICT CENTRAL CO-OPERATIVE BANK	92,655	1	0.00%	0	0.00%
2023-2024	813	LIMITED	1,33,045	14	0.01%	14	100.00%
2023-2024	814	NASIK FINANCE PVT. LTD.	63,784	8	0.01%	8	100.00%
2023-2024	815	NATIONAL TRUST HOUSING FINANCE LIMITED NATIONALBANK FOR AGRICULTURE AND RURAL	52	11	21.15%	8	72.73%
2023-2024	816	DEVELOPMENT	1,243	3	0.24%	1	33.33%



Vaar Sc No Name of The Credit Institution Number of records Total number of Complaints as Number of complaints Com									
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the C		
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]		
2023-2024	817	NATWEST MARKETS PLC	126	37	29.37%	4	10.81%		
2023-2024	818	NAVANAGARA URBAN CO-OPERATIVE BANK LTD . KRISHNARAJANAGAR	89,010	54	0.06%	6	11.11%		
2023-2024	819	NAVARATHNA FINANCIAL SERVICES LIMITED	0	6		6	100.00%		
2023-2024	820	NAVI FINSERV LIMITED	1,57,83,751	2,320	0.01%	80	3.45%		
2023-2024 2023-2024	821 822	NAVI MUMBAI CO-OPERATIVE BANK LTD	42,304 763	7	0.02%	0	0.00% 50.00%		
2023-2024	823	NCML FINANCE PRIVATE LIMITED NDX P2P PRIVATE LIMITED	1,36,23,163	5,411	0.04%	22	0.41%		
2023-2024	824	NEDUMPILLIL FINANCIAL COMPANY LIMITED	0	4	0.0470	4	100.00%		
2023-2024	825	NEELKANTH COOPERATIVE BANK LTD., SOLAPUR	15,004	1	0.01%	1	100.00%		
2023-2024	826	NEENDOOR HIRE PURCHASE AND CREDITS PRIVATE LIMITED	371	2	0.54%	2	100.00%		
2023-2024	827	NEEV CREDIT PRIVATE LIMITED	26,096	34	0.13%	5	14.71%		
2023-2024	828	NEOGROWTH CREDIT PRIVATE LIMITED	6,40,077	370	0.06%	8	2.16%		
2023-2024	829	NETAFIM AGRICULTURAL FINANCING AGENCY PVT. LTD	55,237	10	0.02%	4	40.00%		
2023-2024	830	NEW INDIA CO-OPERATIVE BANK LTD	1,92,088	37	0.02%	15	40.54%		
2023-2024	831	NEWTAP FINANCE PRIVATE LIMITED	6,06,222	56	0.01%	6	10.71%		
2023-2024	832 833	NIDHI CO-OPERATIVE BANK LTD. NIDHI LAKSHMI FINANCE PRIVATE LIMITED	19,249 16,598	14	0.01%	4	100.00% 28.57%		
2023-2024	834	NIDO HOME FINANCE LIMITED	3,39,363	37	0.01%	3	8.11%		
2023-2024	835	NIKON FINLEASE PRIVATE LIMITED	0	2	0.0270	2	100.00%		
2023-2024	836	NILESHWAR CO-OPERATIVE URBAN BANK LIMITED	8,250	1	0.01%	1	100.00%		
2023-2024	837	NIRMAL BANG FINANCIAL SERVICES PVT. LTD.	4,110	1	0.02%	1	100.00%		
2023-2024	838	NIRMAL URBAN COOPERATIVE BANK LTD	9,111	16	0.18%	16	100.00%		
2023-2024	839	NISSAN RENAULT FINANCIAL SERVICES INDIA PRIVATE LIMITED	15,49,132	94	0.01%	4	4.26%		
2023-2024	840	NITSTONE FINSERV PRIVATE LIMITED	5,653	3	0.05%	0	0.00%		
2023-2024	841	NIVARA HOME FINANCE LIMITED	2,60,189	31	0.01%	0	0.00%		
2023-2024	842	NIYOGIN FINTECH LIMITED	1,32,342	25	0.02%	5	20.00%		
2023-2024	843	NJ CAPITAL PRIVATE LIMITED	19	11	57.89%	4	36.36%		
2023-2024	844	NJT FINANCE PRIVATE LIMITED	2,506	72	0.08%	54	100.00%		
2023-2024	845 846	NKGSB CO-OPERATIVE BANK LTD. NORTH EAST SMALL FINANCE BANK LIMITED	5,08,484 5,10,326	69	0.01%	20	75.00% 28.99%		
2023-2024	847	NORTH EASTERN DEVELOPMENT FINANCE CORP.	84,356	5	0.01%	1	20.00%		
2023-2024	848	NORTHERN ARC CAPITAL LIMITED	99,81,930	3,626	0.04%	66	1.82%		
2023-2024	849	NORTHERN RAILWAY MULTI STATE PRIMARY CO- OP BANK LTD. LUCKNOW	1,27,086	13	0.01%	10	76.92%		
2023-2024	850	NOVELTY FINANCE LIMITED	0	6		6	100.00%		
2023-2024	851	NUTAN NAGARIK SAHAKARI BANK LTD.	1,13,101	3	0.00%	0	0.00%		
2023-2024	852	NUVAMA WEALTH FINANCE LIMITED	28,589	3	0.01%	1	33.33%		
2023-2024	853	ODISHA GRAMYA BANK	55,12,873	70	0.00%	16	22.86%		
2023-2024	854	OH MY LOAN PRIVATE LTD	3,085	2	0.06%	1	50.00%		
2023-2024	855 856	OM FINANCIAL SERVICES INDIA LIMITED OMKAR NAGARIYA SAHAKARI BANK LTD. KANPUR	49,607 2,594	10	0.02%	1	30.00%		
2023-2024	857	OMKARA ASSETS RECONSTRUCTION PRIVATE	9,01,635	36	0.00%	23	63.89%		
	858	LIMITED OMPRAKASH DEORA PEOPLES CO-OP BANK LTD.,							
2023-2024	858	HINGOLI ONE CAPITALL LTD	6,133	54	1800.00%	6	31.71%		
2023-2024	860	ONLINE PSB LOANS LIMITED	0	9	2500.00/0	5	55.56%		
2023-2024	861	ORANGE CITY HOUSING FINANCE LIMITED	2,205	2	0.09%	2	100.00%		
2023-2024	862	ORANGE RETAIL FINANCE INDIA PRIVATE LIMITED	15,86,292	39	0.00%	5	12.82%		
2023-2024	863	ORICRED FINSERV PRIVATE LIMITED	7,357	5	0.07%	0	0.00%		
2023-2024	864	ORIENTAL BANK OF COMMERCE	3	7	233.33%	1	14.29%		
2023-2024	865	ORIGO FINANCE PRIVATE LIMITED	1,47,283	3	0.00%	1	33.33%		
	866	ORIX AUTO INFRASTRUCTURE SERVICES LIMITED	0		I	0	0.00%		



Complaints registered against the Cls with ClCs during the year ended March 31, 2024 Year St No Name of The Credit Institution Number of records Total number of Complaints as Number of complaints Unresolved										
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the C			
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]			
2023-2024	867	ORIX LEASING & FINANCIAL SERVICES INDIA	98,152	24	0.02%	4	16.67%			
2023-2024	868	ORRISH FINANCE PRIVATE LIMITED	9,702	13	0.13%	4	30.77%			
2023-2024	869	OSMANABAD DISTRICT CENTRAL CO-OPERATIVE BANK LTD.	2,55,657	2	0.00%	2	100.00%			
2023-2024	870	OSMANABAD JANATA SAHAKARI BANK LTD., OSMANABAD	1,06,627	7	0.01%	1	14.29%			
2023-2024	871	OXYZO FINANCIAL SERVICES PRIVATE LIMITED	1,34,911	31	0.02%	15	48.39%			
2023-2024	872	P C FINANCIAL SERVICES PRIVATE LIMITED	0	744		245	32.93%			
2023-2024	873	PADMASAI FINANCE PRIVATE LIMITED	0	24		5	20.83%			
2023-2024	874	PAHAL FINANCIAL SERVICES PRIVATE LIMITED	1,09,871	1	0.00%	0	0.00%			
2023-2024	875	PAISABUDDY FINANCE PRIVATE LIMITED	50,338	1	0.00%	1	100.00%			
2023-2024	876 877	PAISALO DIGITAL LIMITED PALAKKAD DISTRICT CO-OPERATIVE BANK LTD.	21,98,041	2	200.00%	2	100.00%			
2023-2024	878	PANIPAT CENTRAL COOPERATIVE BANK LTD.	4,362	1	0.02%	1	100.00%			
2023-2024	879	PARAGON FINANCE LIMITED	314	4	1.27%	2	50.00%			
2023-2024	880 881	PARAS CAPFIN COMPANY PRIVATE LIMITED PARASNATH FINANCE (INDAI) LIMITED , CHENNAI	15,233 262	5	0.03%	2	100.00%			
2023-2024	882	PARASPAR SAHAYAK CO-OP BANK LTD.	9,312	2	0.02%	2	100.00%			
2023-2024	883	PARIKA INVESTMENTS PRIVATE LIMITED	4,273	4	0.09%	3	75.00%			
2023-2024	884	PARSHWANATH CO-OP BANK LTD.	10,568	4	0.04%	2	50.00%			
2023-2024	885	PASCHIM BANGA GRAMIN BANK PATHANAMTHITTA DISTRICT CO-OPERATIVE BANK	58,80,377	43	0.00%	6	13.95%			
2023-2024	886	LTD., PATHANMTHITTA	7	9	128.57%	2	22.22%			
2023-2024	887	PATRON LEASING & FINANCE PVT. LTD.	2,229	2	0.09%	1	50.00%			
2023-2024	888	PAUL MERCHANTS FINANCE PRIVATE LIMITED PAYME INDIA FINANCIAL SERVICES PRIVATE	76	59	77.63%	45	76.27%			
2023-2024	889	LIMITED	0	1,376		248	18.02%			
2023-2024	890	PAYU FINANCE INDIA PRIVATE LIMITED	1,64,48,439	6,746	0.04%	234	3.47%			
2023-2024	891	PEERLESS FINANCIAL SERVICES LIMITED	16,189	2	0.01%	0	0.00%			
2023-2024	892	PEGASUS ASSETS RECONSTRUCTION PRIVATE LIMITED	18,342	7	0.04%	3	42.86%			
2023-2024	893	PERFECT CAPITAL SERVICES LIMITED	3,73,564	28	0.01%	19	67.86%			
2023-2024	894 895	PERFECT FINSEC PRIVATE LIMITED PHF LEASING LIMITED	1,34,494 88,515	18	0.01%	5	27.78% 100.00%			
2023-2024	896	PHILLAUR FINANCE CO PRIVATE LIMITED	0	1	0.0070	1	100.00%			
2023-2024	897	PHILLIP FINANCE & INVESTMENT SERV. INDIA PVT. LTD.	0	6		5	83.33%			
2023-2024	898	PHOENIX ARC PRIVATE LIMITED	59,22,528	1,368	0.02%	247	18.06%			
2023-2024	899	PIMPRI CHINCHWAD SAHAKARI BANK MARYADIT	27,336	10	0.04%	3	30.00%			
2023-2024	900	PINK CITY FINCAP PRIVATE LIMITED	49,033	4	0.01%	3	75.00%			
2023-2024	901	PINNACLE CAPITAL SOLUTIONS PRIVATE LIMITED	1,89,763	295	0.16%	24	8.14%			
2023-2024	902	PIONEER FINANCE COMPANY PVT. LTD.	71,684	11	0.02%	3	27.27%			
2023-2024	903	PIRAMAL CAPITAL & HOUSING FINANCE LIMITED	1,43,26,291	4,597	0.03%	193	4.20%			
2023-2024	904	PIRAMAL FINANCE LIMITED PITHORAGARH DISTRICT CO-OPERATIVE BANK	0	4	0.018/	2	50.00%			
2023-2024	905	LTD.,PITHORAGARH	1,31,102	8	0.01%	0	0.00%			
2023-2024 2023-2024	906 907	PKF FINANCE LIMITED PLEBGRAPH FINANCE PRIVATE LIMITED	21,142 16,188	3 11	0.01%	6	33.33% 54.55%			
2023-2024	908	PNB HOUSING FINANCE LIMITED	67,97,988	404	0.01%	26	6.44%			
2023-2024	909	PNY SABHA FINANCE LIMITED	1,55,911	2	0.00%	2	100.00%			
2022 2024	910	POCHAMPALLY CO-OPERATIVE URBAN BANK LTD.,POCHAMPALLY	79,098	7	0.01%	7	100.00%			
2023-2024		LTD.,FOCHAMFALL	<u> </u>							
2023-2024 2023-2024 2023-2024	911 912	PODS FINSERV PRIVATE LIMITED POONAWALLA CREDIT PRIVATE LIMITED	1,099	64	5.82%	27 3	42.19% 75.00%			



		Complaints registered	against the CIs wit	h CICs during the year	ended March 31, 20	024	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	against the CI during the	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	914	POONAWALLA FINCORP LIMITED	2,89,23,350	8,879	0.03%	410	4.62%
2023-2024	915	POORAM FINSERV PRIVATE LIMITED	0	1		1	100.00%
2023-2024	916	POORNAWADI NAGRIK SAHAKARI BANK M. BEED	95,030	22	0.02%	10	45.45%
2023-2024	917	PORBANDAR COMMERCIAL CO-OPERATIVE BANK LTD., PORBANDAR	3,218	1	0.03%	1	100.00%
2023-2024	918	PRADAKSHANA FINTECH PRIVATE LIMITED	32,137		0.02%	5	71.43%
2023-2024	919	PRAGATI MAHILA CO-OPERATIVE BANK	14,668		0.03%	4	100.00%
2023-2024	920	PRATHAMA UP GRAMIN BANK	1,59,45,646		0.00%	30	13.45%
2023-2024	921	PRAVARA SAHAKARI BANK LTD.	62,450		0.01%	5	55.56%
2023-2024 2023-2024	922 923	PRAVEEN CAPITAL PRIVATE LIMITED	1,31,341	3	0.00%	3	0.00%
2023-2024	923	PRAYAAN CAPITAL PRIVATE LIMITED PRERANA CO-OPERATIVE BANK LTD.	89,268		0.01%	10	100.00% 90.91%
2023-2024	925	PRERNA NAGARI SAHAKARI BANK LTD	1,039		0.38%	4	100.00%
2023-2024	926	PRIME CO-OPERATIVE BANK LTD.,SURAT	1,97,571		0.03%	0	0.00%
2023-2024	927	PRITHVI FINLEASE INDIA LIMITED	187		0.53%	1	100.00%
2023-2024	928	PRIYADARSHANI MAHILA NAGARI SAHAKARI BANK LTD.BEED	23,951		0.00%	1	100.00%
2023-2024	929	PRIYADARSHANI NAGARI SAHAKARI BANK MARYADIT; JALNA	81,182	11	0.01%	2	18.18%
2023-2024	930	PRIYADARSHANI URBAN CO-OPERATIVE BANK LTD., KALLAM	23,209		0.01%	2	100.00%
2023-2024	931	PRODIGEE FINANCE LIMITED	86,763		0.01%	3	33.33%
2023-2024	932	PROFECTUS CAPITAL PRIVATE LIMITED	1,56,271		0.01%	16	88.89%
2023-2024	933	PROGFIN PRIVATE LIMITED	0	14		11	78.57%
2023-2024	934	PROGRESSIVE CO-OPERATIVE BANK LTD.	6,444		0.02%	0	0.00%
2023-2024	935	PROTIUM FINANCE LIMITED	27,95,259	614 27	0.02%	20	3.26%
2023-2024	936 937	PUDUVAI BHARATHIAR GRAMA BANK PUNE CANTONMENT SAHAKARI BANK LIMITED, PUNE	1,17,602		0.00%	0	77.78% 0.00%
2023-2024	938	PUNE DISTRICT CENTRAL CO-OPERATIVE BANK LIMITED	6,63,839	8	0.00%	0	0.00%
2023-2024	939	PUNE MERCHANTS CO-OP BANK LTD.	47,021	2	0.00%	1	50.00%
2023-2024	940	PUNE MUNICIPAL CORP. SERVANTS CO-OP URBAN BANK LTD	1,31,568	2	0.00%	2	100.00%
2023-2024	941	PUNE PEOPLE'S CO-OP. BANK LTD, PUNE	3,70,556	23	0.01%	3	13.04%
2023-2024	942	PUNE SAHAKARI BANK LTD.	309	7	2.27%	5	71.43%
2023-2024	943	PUNE URBAN CO-OPERATIVE BANK LTD.	31,584	40	0.13%	1	2.50%
2023-2024	944	PUNJAB AND MAHARASHTRA CO-OPERATIVE BANK LTD.	1,726	132	7.65%	12	9.09%
2023-2024	945	PUNJAB AND SIND BANK	1,28,62,884		0.00%	139	29.89%
2023-2024	946	PUNJAB GRAMIN BANK	40,51,098		0.00%	22	15.49%
2023-2024	947	PUNJAB KASHMIR FINANCE LIMITED	21,314		0.01%	2	100.00%
2023-2024 2023-2024	948 949	PUNJAB NATIONAL BANK	10,47,30,299 80	<u> </u>	0.01% 7.50%	1,002	11.56% 66.67%
2023-2024	950	PUPIL FINANCE PRIVATE LIMITED PURSHOTTAM INVESTOFIN LTD	1,627		0.06%	1	100.00%
2023-2024	951	PYRAMID FINSERVE PRIVATE LIMITED	0	5	0.00%	5	100.00%
2023-2024	952	Q - FACTOR FINANCE & INVESTMENTS PVT. LTD.	16,368		0.03%	5	100.00%
2023-2024 2023-2024	953 954	QUADRILLION FINANCE PRIVATE LIMITED R K B SERVICES PRIVATE LIMITED	0	3,441	400.00%	37	1.08% 75.00%
2023-2024	955	R. K BANSAL FINANCE LIMITED	50,906	· ·	0.59%	122	40.67%
2023-2024	956	RADHAKRISHNA FINANCE ERIVATE LIMITED	5,22,531		0.00%	1	100.00%
2023-2024	957	RAIGAD DISTRICT CENTRAL CO-OPERATIVE BANK LTD	96,342		0.00%	1	100.00%
2023-2024	958	RAIGAD SAHAKARI BANK LIMITED	717	1	0.14%	1	100.00%
2023-2024	959	RAILWAY EMPLOYEES CO-OPERATIVE BANK	2,35,333		0.00%	2	28.57%
2023-2024	960	RAILWAY EMPLOYEES COOPERATIVE BANKING SOCIETY LTD. JODHPUR	16,027		0.01%	1	100.00%
	961	RAJARAMBAPU SAHAKARI BANK LTD	4,47,597	56	0.01%	10	17.86%
2023-2024		RAJARSHI SHAHU GOVERNMENT SERVANTS CO-			0.049/	4	40.00%
2023-2024	962	OP BANK LTD	74,656	10	0.01%		1010070
	962 963 964		1,43,459 0		0.00%	3	60.00% 57.14%



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20)24	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	against the CI during the	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	965	RAJASTHAN MARUDHARA GRAMIN BANK	38,60,924	194	0.01%	76	39.18%
2023-2024	966	RAJASTHAN STATE INDUSTRIAL DEVELOPMENT AND INVESTMENT CORPORATION LIMITED	266	1	0.38%	1	100.00%
2023-2024	967	RAJDHANI NAGAR SAHAKARI BANK LTD.	4,932	1	0.02%	0	0.00%
2023-2024	968	RAJE VIKRAMSINH GHATAGE CO-OPERATIVE BANK LTD	2,72,829	13	0.00%	1	7.69%
2023-2024	969	RAJEEV TRADING AND HOLDINGS PRIVATE LIMITED	33,704		0.01%	2	100.00%
2023-2024	970	RAJGURUNAGAR SAHAKARI BANK LTD, PUNE	94,841		0.01%	3	42.86%
2023-2024	971 972	RAJKOT NAGARIK SAHAKARI BANK LTD. RAMAIAH CAPITAL PRIVATE LIMITED	19,44,605 18,381		0.00% 0.02%	13	16.25% 25.00%
2023-2024	973	RAMANATHAPURAM DISTRICT CENTRAL CO- OPERATIVE BANK LTD	7,04,201		0.00%	8	100.00%
2023-2024	974	RAMBLE HIRE PURCHASE PVT. LTD., JALANDHAR	19,408	3	0.02%	3	100.00%
2023-2024	975	RAMESHWAR CO-OPERATIVE BANK LTD.	4,812	4	0.08%	2	50.00%
2023-2024	976	RAMGARHIA CO-OPERATIVE BANK LTD.	112		6.25%	6	85.71%
2023-2024	977 978	RAMRAJYA SAHAKARI BANK LTD. RAMTIRTH LEASING AND FINANCE COMPANY	63,126 25,368		0.01%	8	57.14% 88.89%
		PRIVATE LIMITED	·				
2023-2024 2023-2024	979 980	RAR FINCARE LIMITED RATNAAFIN CAPITAL PRIVATE LIMITED	2,547 42,446		0.04% 0.02%	7	100.00% 77.78%
2023-2024	981	RATNAGIRI DISTRICT CENTRAL CO-OPERATIVE BANK LTD , RATNAGIRI	6,48,212		0.00%	11	91.67%
2023-2024	982	RATTANINDIA FINANCE PRIVATE LIMITED	23,996	34	0.14%	3	8.82%
2023-2024	983	RB MONEY FINANCIAL SERVICES PRIVATE LIMITED	3,488	1	0.03%	1	100.00%
2023-2024	984	RBA FINANCE PVT. LIMITED	1,00,933	18	0.02%	11	61.11%
2023-2024	985	RBL BANK	2,45,52,919	L'	0.01%	153	5.29%
2023-2024 2023-2024	986 987	RBL-BFL CO-BRANDED CARDS PROGRAMME	5,71,78,932 30,834	<u> </u>	0.01% 0.06%	25 14	0.85% 73.68%
2023-2024	988	RBSG CAPITAL PRIVATE LIMITED RDK GLOBAL FINANCE PRIVATE LIMITED	1,34,935		0.01%	8	40.00%
2023-2024	989	REC LIMITED	70,629		0.00%	1	100.00%
2023-2024	990	REGENCY SHARES & HOLDINGS P. LTD.	14,803	131	0.88%	13	9.92%
2023-2024	991	RELIANCE ASSET RECONSTRUCTION COMPANY LIMITED	30,75,382	387	0.01%	15	3.88%
2023-2024	992	RELIANCE CAPITAL LIMITED	7,45,367		0.01%	44	72.13%
2023-2024	993 994	RELIANCE COMMERCIAL FINANCE LIMITED RELIANCE CONSUMER FINANCE PRIVATE LIMITED	0	519		150	28.90%
2023-2024	995	RELIANCE HOME FINANCE LIMITED (RELIANCE HOME FINANCE PRIVATE LIMITED)	1,50,368	82	0.05%	14	17.07%
2023-2024	996	RELIGARE FINVEST LIMITED	1,54,311	72	0.05%	5	6.94%
2023-2024	997	RELIGARE HOUSING DEVELOPMENT FINANCE CORP. LTD.	81,064		0.01%	4	50.00%
2023-2024	998	REPCO HOME FINANCE LTD.	19,45,467	162	0.01%	96	59.26%
2023-2024	999	RESERVE BANK EMPLOYEES COOPERATIVE BANK LTD., BANGALORE	5,921	10	0.17%	5	50.00%
2023-2024	1000	RESPO FINANCIAL CAPITAL PRIVATE LIMITED	1,49,934		0.03%	33	76.74%
2023-2024 2023-2024	1001	RHINO FINANCE PRIVATE LIMITED RICHBOND CAPITAL PRIVATE LIMITED	0 85	401 6	7.06%	110	27.43% 33.33%
2023-2024		INICHDUND CAPITAL PRIVATE LINITED			0.05%	8	80.00%
	1002		18.387	110			1
2023-2024	1002	RICHCREDIT FINANCE PRIVATE LIMITED	18,387 16,535			0	0.00%
2023-2024	1003		18,387 16,535 52,813	1	0.01% 0.01%		100.00%
	1003 1004	RICHCREDIT FINANCE PRIVATE LIMITED RICHLINE FINANCE LIMITED, COIMBATORE RINKPI FINANCE & CONSULTANTS PRIVATE	16,535	1 3 2	0.01%	0	
2023-2024 2023-2024 2023-2024	1003 1004 1005 1006 1007	RICHCREDIT FINANCE PRIVATE LIMITED RICHLINE FINANCE LIMITED, COIMBATORE RINKPI FINANCE & CONSULTANTS PRIVATE LIMITED RISHIGANGA FINANCE LIMITED RITONA VINIMAY PVT. LTD.	16,535 52,813 1,225 4	1 3 2 2	0.01% 0.01% 0.16% 50.00%	0 3 2 0	100.00% 100.00% 0.00%
2023-2024 2023-2024 2023-2024 2023-2024	1003 1004 1005 1006 1007 1008	RICHCREDIT FINANCE PRIVATE LIMITED RICHLINE FINANCE LIMITED, COIMBATORE RINKPI FINANCE & CONSULTANTS PRIVATE LIMITED RISHIGANGA FINANCE LIMITED RITONA VINIMAY PVT. LTD. RIVAZ FINANCE LIMITED	16,535 52,813 1,225 4 8,292	1 3 2 2 2	0.01% 0.01% 0.16% 50.00% 0.02%	0 3 2 0 1	100.00% 100.00% 0.00% 50.00%
2023-2024 2023-2024 2023-2024 2023-2024 2023-2024	1003 1004 1005 1006 1007 1008 1009	RICHCREDIT FINANCE PRIVATE LIMITED RICHLINE FINANCE LIMITED, COIMBATORE RINKPI FINANCE & CONSULTANTS PRIVATE LIMITED RISHIGANGA FINANCE LIMITED RITONA VINIMAY PVT. LTD. RIVAZ FINANCE LIMITED RKP FINANCE PRIVATE LIMITED	16,535 52,813 1,225 4 8,292 26,504	1 3 2 2 2 2	0.01% 0.01% 0.16% 50.00% 0.02% 0.00%	0 3 2 0 1	100.00% 100.00% 0.00% 50.00%
2023-2024 2023-2024 2023-2024 2023-2024	1003 1004 1005 1006 1007 1008	RICHCREDIT FINANCE PRIVATE LIMITED RICHLINE FINANCE LIMITED, COIMBATORE RINKPI FINANCE & CONSULTANTS PRIVATE LIMITED RISHIGANGA FINANCE LIMITED RITONA VINIMAY PVT. LTD. RIVAZ FINANCE LIMITED	16,535 52,813 1,225 4 8,292	1 3 2 2 2 2 1 22	0.01% 0.01% 0.16% 50.00% 0.02%	0 3 2 0 1	100.00% 100.00% 0.00% 50.00%
2023-2024 2023-2024 2023-2024 2023-2024 2023-2024 2023-2024	1003 1004 1005 1006 1007 1008 1009 1010	RICHCREDIT FINANCE PRIVATE LIMITED RICHLINE FINANCE LIMITED, COIMBATORE RINKPI FINANCE & CONSULTANTS PRIVATE LIMITED RISHIGANGA FINANCE LIMITED RITONA VINIMAY PVT. LTD. RIVAZ FINANCE LIMITED RKP FINANCE PRIVATE LIMITED RMK FINCORP PRIVATE LIMITEDE	16,535 52,813 1,225 4 8,292 26,504 46,874	1 3 2 2 2 2 1 1 22 83 6	0.01% 0.01% 0.16% 50.00% 0.02% 0.00% 0.05%	0 3 2 0 1 0 5	100.00% 100.00% 0.00% 50.00% 0.00% 22.73%



V	C+ No	Name of The Credit Institution	Normalian of naconda	Total number of	Compleints as	Niverbay of saveniaints	Complaints upresolved
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1014	RPN FINTRALEASE & SECURITIES PRIVATE LIMITED	38,129	48	0.13%	45	93.75%
2023-2024	1015	RTF FINANCIAL SERVICES PVT LTD	20,048	1	0.00%	1	100.00%
2023-2024	1016	RUPEE CO-OPERATIVE BANK LTD.	0	3		1	33.33%
2023-2024	1017	RUPEEK CAPITAL PRIVATE LIMITED	12,14,499	195	0.02%	6	3.08%
2023-2024	1018	RUPITOL FINANCE PRIVATE LIMITED	73,462	6	0.01%	6	100.00%
2023-2024	1019	S C I L CAPITAL INDIA PRIVATE LIMITED SADBHAV NAGRIK SAHAKARI BANK MARYADIT, CHHATARPUR	5,581 3,221	1	0.05%	1	100.00%
2023-2024	1021	SADGURU NAGRIK SAHAKARI BANK MARYADIT	21,356	1	0.00%	1	100.00%
2023-2024	1022	SADHANA SAHAKARI BANK LIMITED	1,25,781	2	0.00%	0	0.00%
2023-2024	1023	SADHANA SAHAKARI BANK LIVITLD	3,535	1	0.03%	1	100.00%
2023-2024	1024	SAFE FINLEASE PRIVATE LIMITED	12,187	3	0.02%	3	100.00%
2023-2024	1025	SAFECAP FINANCE PRIVATE LIMITED	512	2	0.39%	0	0.00%
2023-2024	1026	SAGAR DEPOSITS & ADVANCES LIMITED	32,158	8	0.02%	8	100.00%
2023-2024	1027	SAHARA HOUSINGFINA CORPORATION LIMITED	20,649	5	0.02%	1	20.00%
2023-2024	1028	SAHAYOG URBAN COOPERATIVE BANK LTD., UDGIR	78,006	3	0.00%	3	100.00%
2023-2024	1029	SAI POINT FINANCE CORPORATION LIMITED	2,73,006	21	0.01%	18	85.71%
2023-2024	1030	SAI ROSHNI CAPITAL PRIVATE LIMITED	4,02,123	75	0.02%	2	2.67%
2023-2024	1031	SAIBABA NAGARI SAHAKARI BANK MARYADIT	94,944	19	0.02%	14	73.68%
2023-2024	1032	SAKTHI FINANCE LIMITED	2,03,238	2	0.00%	1	50.00%
2023-2024	1033	SAMARTH SAHAKARI BANK LTD, SOLAPUR SAMARTH SAHAKARI BANK MARYADIT, JALNA	1,48,421	1	0.00%	1	0.00%
2023-2024	1035	SAMATA CO-OPERATIVE DEVELOPMENT BANK	8,744	7	0.08%	1	14.29%
2023-2024	1036	SAMATA SAHAKARI BANK LTD.	7,623	2	0.03%	2	100.00%
2023-2024	1037	SAMPADA SAHAKARI BANK LTD., PUNE	35,738	4	0.01%	4	100.00%
2023-2024	1038	SAMPATHI CREDITS PRIVATE LIMITED	1,25,197	39	0.03%	12	30.77%
2023-2024	1039	SAMPATI SECURITIES LIMITED	53,083	145	0.27%	38	26.21%
2023-2024	1040	SAMRUDDHI CO-OPERATIVE BANK LIMITED ,NAGPUR	5,375	4	0.07%	2	50.00%
2023-2024	1041	SAMUNNATI FINANCIAL INTERMEDIATION & SERVICES PRIVATE LIMITED	17,19,049	58	0.00%	8	13.79%
2023-2024	1042	SANCHETNA FINANCIAL SERVICES PRIVATE LIMITED	1,761	3	0.17%	3	100.00%
2023-2024	1043	SANGLI DISTRICT CENTRAL CO-OPERATIVE BANK LIMITED	1,44,610	1	0.00%	0	0.00%
2023-2024	1044	SANGLI DISTRICT PRIMARY TEACHERS CO- OPERATIVE BANK LTD.,SANGLI	1,14,513	2	0.00%	2	100.00%
2023-2024 2023-2024	1045 1046	SANGLI URRAN CO OPERATIVE BANK LTD	15,141 2,06,553	87	0.02%	3 13	100.00% 14.94%
2023-2024	1046	SANGLI URBAN CO-OPERATIVE BANK LTD. SANGOLA URBAN CO OP BANK LIMITED SANGOLA		20	0.02%	8	40.00%
2023-2024	1048	SANMATI SAHAKARI BANK LTD.,ICHALKARANJI	67,596	1	0.00%	1	100.00%
2023-2024	1049	SANMITRA MAHILA NAGARI SAHAKARI BANK MARYADIT , CHANDRAPUR	8,673	2	0.02%	1	50.00%
2023-2024	1050	SANMITRA SAHAKARI BANK LIMITED, PUNE, MAHARASHTRA STATE	32,436	10	0.03%	7	70.00%
2023-2024	1051	SANMUKH LEASING FINANCE (INDIA) LIMITED	0	1		1	100.00%
2023-2024	1052	SANT SOPANKAKA SAHAKARI BANK LTD.	1,13,410	18	0.02%	4	22.22%
2023-2024	1053 1054	SAPTAGIRI GRAMEENA BANK SARAKARI NAUKARARA SAHAKARI BANK	58,81,543 2,16,518	65 48	0.00%	8	6.15% 16.67%
		NIYAMIT,VIJAYAPUR					
2023-2024	1055	SARASWAT CO-OP BANK LTD	30,94,558	266	0.01%	10	3.76%
2023-2024	1056	SARJERAODADA NAIK SHIRALA SAHAKARI BANK LTD., SHIRALA CADYA HARYANA GRAMIN BANK	6,450	505	0.03%	2	100.00%
2025-2024	1057	SARVA HARYANA GRAMIN BANK	57,33,675	2	0.0170	101	20.00%



	C., N.	No	Na	Takal musikan af	C	No. and a second state	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the 0
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1059	SARVODAYA COMMERCIAL CO-OPERATIVE BANK LIMITED	1,29,836	15	0.01%	2	13.33%
2023-2024	1060	SARVODAYA CO-OPERATIVE BANK LTD., BHANDUP (WEST) MUMBAI	9,943	10	0.10%	7	70.00%
2023-2024	1061	SASVITHA HOME FINANCE PRIVATE LIMITED SATARA DISTRICT CENTRAL CO-OPERATIVE BANK	36,034	2	0.01%	1	50.00%
2023-2024	1062 1063	LTD. SATIN CREDITCARE NETWORK LTD.	3,59,909 10,269	13 15	0.00%	9	69.23% 66.67%
2023-2024	1064	SATIN HOUSING FINANCE LIMITED	2,05,709	8	0.00%	5	62.50%
2023-2024	1065	SATYA MICROCAPITAL LIMITED	12,428	1	0.01%	1	100.00%
	+			145		1	
2023-2024	1066	SAURASHTRA GRAMIN BANK	20,77,816	145	0.01%	-	0.69%
2023-2024	1067	SAVE FINANCIAL PRIVATE LIMITED	59,850	3	0.01%	0	0.00%
2023-2024	1068	SAVE HOUSING FINANCE LIMITED	38,154	8	0.02%	3	37.50%
2023-2024	1069	SAWAI FINANCE PRIVATE LIMITED	0	2		1	50.00%
2023-2024	1070	SAWALSHA LEASING & FINANCE PRIVATE LIMITED	22,002	99	0.45%	34	34.34%
2023-2024	1071	SAWANTWADI URBAN CO-OPERATIVE BANK LTD , SAWANTWADI	50,902	5	0.01%	5	100.00%
2023-2024	1072	SAYYAM INVESTMENTS PRIVATE LIMITED	20,31,187	1,133	0.06%	26	2.29%
2023-2024	1073	SBFC FINANCE LIMITED	30,68,237	295	0.01%	6	2.03%
2023-2024	1074	SBI CARDS AND PAYMENT SERVICES PVT LTD	24,33,34,420	16,730	0.01%	433	2.59%
	1075		4,694	10,730	0.06%	1	
2023-2024		SBI GLOBAL FACTORS LIMITED		3		1	33.33%
2023-2024	1076	SBM BANK (INDIA) LIMITED	45,29,207	3,059	0.07%	9	0.29%
2023-2024	1077	SBPP COOP BANK LTD	1,61,331	8	0.00%	5	62.50%
2023-2024	1078	SEHORE NAGRIK SAHAKARI BANK LTD. SEHORE (M.P.)	12,194	3	0.02%	2	66.67%
2023-2024	1079	SELFIN INDIA FINANCIAL SERVICES PRIVATE LIMITED	0	14		3	21.43%
2023-2024	1080	SETIA AUTO FINANCE PRIVATE LIMITED	1,24,491	14	0.01%	7	50.00%
2023-2024	1081	SEWA GRIH RIN LIMITED	4,95,869	23	0.00%	4	17.39%
2023-2024	1082	SFI FINANCIAL SERVICES PRIVATE LIMITED	0	1		1	100.00%
2023-2024	1083	SGROYAL CAPITAL PRIVATE LIMITED	2,446	2	0.08%	2	100.00%
2023-2024	1084	SHAHA FINLEASE PRIVATE LIMITED	4,93,657	403	0.08%	225	55.83%
2023-2024	1085	SHALIBHADRA FINANCE LIMITED	1,75,932	12	0.01%	2	16.67%
2023-2024	1086	SHANKAR NAGARI SAHAKARI BANK LTD., NANDED		15	0.36%	11	73.33%
2023-2024	1087	SHANKARRAO MOHITE-PATIL SAHAKARI BANK LTD.AKLUJ	6,987	2	0.03%	1	50.00%
2023-2024	1088	SHARAD SAHAKARI BANK LTD, PUNE	2,22,424	35	0.02%	2	5.71%
2023-2024	1089	SHAREKHAN BNP PARIBAS FINANCIAL SERVICES LIMITED	15,480	4	0.03%	0	0.00%
2023-2024	1090	SHIKSHA FINANCIAL SERVICES INDIA PRIVATE LIMITED	6,17,596	33	0.01%	13	39.39%
2023-2024	1091	SHIKSHAK SAHAKARI BANK LTD	54,452	22	0.04%	21	95.45%
2023-2024	1092	SHINE BLUE HIRE PURCHASE LIMITED	5,118	1	0.02%	1	100.00%
2023-2024	1093	SHINHAN BANK	50,240	17	0.03%	15	88.24%
2023-2024	1094	SHIRPUR PEOPLE'S CO-OPERATIVE BANK LTD. SHIRPUR	61,260	4	0.01%	3	75.00%
2023-2024	1095	SHIVA SAHAKARI BANK NIYAMITA	11,638	1	0.01%	0	0.00%
2023-2024	1096	SHIVAJI NAGARI SAHAKARI BANK LTD., PAITHAN	36,203	1	0.00%	1	100.00%
2023-2024	1097	SHIVAJIRAO BHOSALE SAHAKARI BANK LTD	0	2		2	100.00%
2023-2024	1098	SHIVAKARI FINANCE PRIVATE LIMITED	14,988	4	0.03%	3	75.00%
2023-2024	1099	SHIVALIK SMALL FINANCE BANK LIMITED	12,10,695	76	0.01%	7	9.21%
2023-2024	1100	SHIVDAULAT SAHAKARI BANK LTD.,MALHARPETH,TAL.PATAN	73,056	1	0.00%	1	100.00%
2023-2024	1101	SHIVJI FINANCE AND INVESTMENT PRIVATE LIMITED	0	1		1	100.00%
2023-2024	1102	SHIVSHAKTI URBAN CO-OPERATIVE BANK LTD.	20,898	4	0.02%	4	100.00%
2023-2024	1103	SHREE ANK FINHOLD PRIVATE LIMITED	548	1	0.18%	1	100.00%
2023-2024	1104	SHREE CHHANI NAGRIK SAHAKARI BANK LTD.	17,217	2	0.01%	0	0.00%
2023-2024	1105	SHREE CO-OPERATIVE BANK LTD.	9,119	8	0.09%	5	62.50%
	1106	SHREE GANGA FINANCE PRIVATE LIMITED	21,368	8	0.04%	8	100.00%



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20	024	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total	Number of complaints unresolved within TAT by the Cl as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the Cl
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1107	SHREE GOVINDAM FINANCE PRIVATE LIMITED	0	1		1	100.00%
2023-2024 2023-2024	1108 1109	SHREE KADI NAGARIK SAHAKARI BANK LTD. SHREE LAXMI CO-OPERATIVE BANK LTD.	1,42,195 10,490	12	0.00%	2	100.00%
2023-2024	1110	SHREE MAHALAKSHMI CO-OPERATIVE BANK LTD.	75,219	23	0.03%	19	82.61%
		SHREE MAHALAXMI URBAN CO-OPERATIVE					
2023-2024	1111	CREDIT BNAK LTD., GOKAK	6,930	1	0.01%	0	0.00%
2023-2024	1112	SHREE SAMARTH SAHAKARI BANK LTD., NASHIK	24,748	11	0.04%	8	72.73%
2023-2024	1113	SHREE SHARADA SAHAKARI BANK LTD.	16 3,332	25	156.25%	21	84.00%
2023-2024 2023-2024	1114 1115	SHREE VIRPUR URBAN SAHAKARI BANK LTD. SHREE WARANA SAHAKARI BANK LIMITED	1,93,740	59	0.03%	8	100.00% 13.56%
2023-2024	1116	SHREM INVESTMENTS PRIVATE LIMITED	69	1	1.45%	1	100.00%
2023-2024	1117	SHRI ADINATH CO OP BANK, ICHALKARANJI	32,627	7	0.02%	3	42.86%
2023-2024	1118	SHRI ANAND NAGARI SAHAKARI BANK LIMITED	21,144	7	0.03%	7	100.00%
2023-2024	1119	SHRI ARIHANT CO-OPERATIVE BANK LIMITED	21,740	5	0.02%	3	60.00%
2023-2024	1120	SHRI BASAVESHWAR URBAN CO-OPERATIVE BANK LTD.	2,14,553	18	0.01%	5	27.78%
2023-2024	1121	SHRI BHARAT URBAN COOP BANK LIMITED, JAISINGPUR	90,009	2	0.00%	2	100.00%
2023-2024	1122	SHRI BHAUSAHEB THORAT AMRUTVAHINI	18,606	3	0.02%	3	100.00%
2023-2024	1123	SAHAKARI BANK LTD. SHRI CHHATRAPATI RAJASHRI SHAHU URBAN CO- OP BANK LTD; BEED	1,62,125	30	0.02%	11	36.67%
2023-2024	1124	SHRI GAJANAN NAGARI SAHAKARI BANK LTD.,	18,166	142	0.78%	35	24.65%
2023-2024	1125	BEED SHRI GANESH SAHAKARI BANK LTD.	13,007	17	0.13%	7	41.18%
2023-2024	1126	SHRI KANYAKA NAGARI SAHAKARI BANK LTD.	73,931	3	0.00%	2	66.67%
2023-2024	1127	SHRI LAXMI KRUPA URBAN CO-OPERATIVE BANK LIMITED,PUNE	13,882	4	0.03%	4	100.00%
2023-2024	1128	SHRI LAXMI MAHILA SAHAKARI BANK LTD	8,343	1	0.01%	1	100.00%
2023-2024	1129	SHRI MAHILA SEWA SAHAKARI BANK LTD., AHMEDABAD	4,13,357	26	0.01%	26	100.00%
2023-2024	1130	SHRI RAM FINANCE CORPORATION PVT LTD	11,77,757	47	0.00%	29	61.70%
2023-2024	1131	SHRI SHIDDESHWAR CO-OPERATIVE BANK LTD., BIJAPUR	28,632	25	0.09%	18	72.00%
2023-2024	1132	SHRI SHIVESHWAR NAGRI SAHKARI BANK LTD.,	52,656	9	0.02%	1	11.11%
2023-2024		BASMATHNAGAR SHRI SWAMI SAMARTH SAHAKARI BANK LTD.	28,499	6	0.02%	4	66.67%
			,				
2023-2024	1134 1135	SHRI VINAYAK SAHAKARI BANK LTD. SHRI YASHWANT SAHAKARI BANK	1,24,310	2	0.29%	4	50.00%
		MARYADIT.KUDITRE		4			
2023-2024	1136	SHRI-KRISHNA CO-OPERATIVE BANK MARYADIT	31,261	1	0.00%	0	0.00%
2023-2024	1137	SHRIMANT MALOJIRAJE SAHAKARI BANK LTD.	1,31,314	19	0.01%	6	31.58%
2023-2024	1138	SHRINIKA CAPITAL FINANCE PRIVATE LIMITED	0	4	0.019/	4	100.00%
2023-2024 2023-2024	1139 1140	SHRINITHI CAPITAL PRIVATE LIMITED SHRIRAM CITY UNION FINANCE LIMITED	1,10,363 0	8 289	0.01%	3 18	37.50% 6.23%
2023-2024	1141	SHRIRAM EQUIPMENT FINANCE COMPANY LIMITED	0	883		6	0.68%
2023-2024	1142	SHRIRAM FINANCE LIMITED	7,50,48,150	4,424	0.01%	161	3.64%
2023-2024	1143	SHRIRAM HOUSING FINANCE LIMITED	7,68,474	89	0.01%	17	19.10%
2023-2024	1144	SHRIRAM URBAN CO-OPERATIVE BANK LTD.;	17,183	2	0.01%	2	100.00%
		NAGPUR SHUBHAM HOUSING DEVELOPMENT FINANCE					
2023-2024	1145	COMPANY PVT. LTD.	10,47,175	34	0.00%	7	52.94%
ZUZ3-ZUZ4	1146	SICOM LIMITED	30,144	11	0.04%	96	63.64%



		Complaints registered	against the CIs wit	h CICs during the year	ended March 31, 20	024	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1148	SIDDAGANGA URBAN COOPERATIVE BANK LTD. TUMKUR	18,177	1	0.01%	1	100.00%
2023-2024	1149	SIDDESHWAR SAHAKARI BANK LTD.	25,680	2	0.01%	2	100.00%
2023-2024	1150	SIDDHESHWAR URBAN CO-OP BANK MARYADIT,	18,839	2	0.01%	0	0.00%
2023-2024	1151	SILLOD SIDDHI VINAYAK FINCAP LIMITED	0	1		0	0.00%
2023-2024	1152	SIEMENS FINANCIAL SERVICES PRIVATE LIMITED	44,225	27	0.06%	12	44.44%
2023-2024	1153	SIHL FINCAP LIMITED	125	1	0.80%	1	100.00%
2023-2024	1154	SILVER FINANCE AND LEASING LIMITED	1,262	3	0.24%	3	100.00%
2023-2024	1155	SILVER STAR FINANCE AND LEASING LIMITED	32,878	1	0.00%	0	0.00%
2023-2024	1156	SIMANDHAR FINLEASE PRIVATE LIMITED	66,386	2	0.00%	1	50.00%
2023-2024	1157	SINGH FINLEASE PRIVATE LIMITED	2,006	4	0.20%	4	100.00%
2023-2024	1158	SINGODWALA FINTECH PRIVATE LIMITED	70	7	10.00%	4	57.14%
2023-2024	1159	SIR M. VISHWESHWARAIAH SAHAKAR BANK NIYAMITHA ,GULBARGA	3,980	3	0.08%	2	66.67%
2023-2024	1160	SIR M. VISVESVARYA CO-OP. BANK LTD.	34,296	10	0.03%	4	40.00%
2023-2024	1161	SIRMOUR FINANCIAL SERVICES LIMITED, CHANDIGARH	1,463	1	0.07%	1	100.00%
2023-2024	1162	SIVAGANGAI DISTRICT CENTRAL CO-OP. BANK LTD., SIVAGANGAI	2,95,463	8	0.00%	6	75.00%
2023-2024	1163	SK FINANCE LIMITED	65,99,543	359	0.01%	2	0.56%
2023-2024	1164	SMALL INDUSTRIES DEVELOPMENT BANK OF	12,70,513	79	0.01%	27	34.18%
2023-2024	1165	INDIA SMART PRISM FINCAP PRIVATE LIMITED	2,440	9	0.37%	5	55.56%
2023-2024	1166	SMFG INDIA CREDIT COMPANY LIMITED	3,98,41,608	5,875	0.01%	330	5.62%
2023-2024	1167	SMFG INDIA HOME FINANCE COMPANY LIMITED	0	25		10	40.00%
2023-2024	1168	SMRITI NAGRIK SAHAKARI BANK MARYADIT	74,128	13	0.02%	3	23.08%
2023-2024	1169	SNAPMINT FINANCIAL SERVICES PRIVATE LIMITED	0	1,012		121	11.96%
2023-2024	1170	SOLAPUR JANATA SAHAKARI BANK LTD	3,80,546	69	0.02%	4	5.80%
2023-2024	1171	SOLAPUR SIDDHESHWAR SAHAKARI BANK LTD.,	1,39,833	9	0.01%	2	22.22%
2023-2024	1172	SONBHADRA NAGAR SAHKARI BANK LIMITED	1,982	3	0.15%	2	66.67%
2023-2024	1173	SOUBHAGYA MAHILA SOUHARDA SAHAKAR BANK NIYAMITHA, GADAG	6,959	1	0.01%	0	0.00%
2023-2024	1174	SOUTH KERALA GENERAL FINANCE PRIVATE LIMITED	0	1		1	100.00%
2023-2024	1175	SOUTH MALABAR GRAMIN BANK	0	6		6	100.00%
2023-2024	1176	SPANDANA SPHOORTY FINANCIAL SERVICES LIMITED	31	13	41.94%	11	84.62%
2023-2024	1177	SPECIFIED UNDERTAKING OF UNIT TRUST OF INDIA	0	1		1	100.00%
2023-2024	1178	SPEEL FINANCE COMPANY PRIVATE LIMITED	18	999	5550.00%	16	1.60%
2023-2024	1179	SPHEETI FINTECH PRIVATE LIMITED	2,449	4	0.16%	4	100.00%
2023-2024	1180	SRAJAN CAPITAL LIMITED SREE CHARAN SOUHARDHA CO-OPERATIVE BANK	3,609	4	0.11%	3	75.00%
2023-2024	1181	LTD. BANGALORE	19,231	1	0.01%	0	0.00%
2023-2024	1182	SREE SUBRAMANYESWARA CO-OPERATIVE BANK LTD.,BANGALORE	7,172	30	0.42%	16	53.33%
2023-2024	1183	SREE THYAGARAJA CO-OPERATIVE BANK LTD.	1,21,832	27	0.02%	22	81.48%
2023-2024	1184	SREENIDHI SOUHARDA SAHAKARI BANK NIYAMITHA SREENIVASA PADMAVATHI CO-OPERATIVE URBAN	11,464	4	0.03%	4	100.00%
2023-2024	1185	BANK LIMITED, SAROORNAGAR	344	2	0.58%	2	100.00%
2023-2024	1186	SREERAGH GENERAL FINANCE LTD.	7,574	1	0.01%	1	100.00%
2023-2024	1187	SREI EQUIPMENT FINANCE LTD.	8,65,512	359	0.04%	27	7.52%
2023-2024	1188	SRG HOUSING FINANCE LIMITED	4,58,245	28	0.01%	13	46.43%
2023-2024	1189 1190	SRG SECURITIES FINANCE LIMITED SRI AMBA BHAWANI URBAN COOPERATIVE BANK LIMITED, DAVANAGERE	1,661	1	0.21%	1	100.00%
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Year Sr N 2023-2024 119: 2023-2024 119: 2023-2024 119: 2023-2024 119: 2023-2024 119: 2023-2024 119: 2023-2024 119: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 121:	(A) SRI BANASHANKARI MAHILA CO-OPERATIVE BANI LTD, BANGALORE SRI BASAVESHWAR PATTANA SAHAKARI BANK NIYAMIT.,SINDGI SRI GANAPATHI CO-OPERATIVE BANK LTD.SAGAR SRI GOKARNANATH CO-OPERATIVE BANK LIMITEE MANGALORE SRI KANYAKAPARMESHWARI CO-OPERATIVE BAN LITD, MYSORE SRI LAKSHMI MAHILA SAHAKARA BANK NIYAMITHA SRI LAKSHMI NARAYANA CO-OPERATIVE BANK LT SRI POTTI SRI RAMULU NELLORE DISTRICT COOPERATIVE CENTRAL BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRI SINSERV PRIVATE LIMITED STANDARD CHARTERED BANK STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED,HYDERABAD STARAGRI FINANCE AND HIRE PURCHASE PRIVATE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF HYDERABAD STATE BANK OF FOAURASHTRA STATE BANK OF FOAURASHTRA STATE BANK OF FOAURASHTRA	11,058 8,029 25,114 0, 1,75,957 3,617 2,443	Total number of complaints registered against the CI during the year (C) 2 7 2 4 27 3 2 6 19 7 7 2,995 65 1 7 1 1 31,005	Complaints as Percentage of total records submitted by the Cl (D) [C as a % of B] 0.02% 0.09% 0.01% 0.00% 0.48% 0.12% 0.04% 0.01% 0.07% 0.38% 1.15% 0.02% 0.15% 4.17% 0.01%	Number of complaints unresolved within TAT by the CI as on reference date (E) 1 0 2 2 8 2 4 5 7 5 983 39 1 7 1 1	Complaints unresolved within TAT as a % of total complaints registered against the Cl (F) [E as a % of C] 50.00% 0.00% 100.00% 50.00% 29.63% 66.67% 100.00% 66.67% 100.00% 71.43% 32.82% 60.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00% 100.00%
2023-2024 119: 2023-2024 119: 2023-2024 119: 2023-2024 119: 2023-2024 119: 2023-2024 119: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 121:	SRI BANASHANKARI MAHILA CO-OPERATIVE BANI LTD, BANGALORE SRI BASAVESHWAR PATTANA SAHAKARI BANK NIYAMIT.,SINDGI SRI GANAPATHI CO-OPERATIVE BANK LTD.SAGAR SRI GOKARNANATH CO-OPERATIVE BANK LIMITED MANGALORE SRI KANYAKAPARMESHWARI CO-OPERATIVE BAN LTD , MYSORE SRI LAKSHMI MAHILA SAHAKARA BANK NIYAMITHA SRI LAKSHMI NARAYANA CO-OPERATIVE BANK LT SRI POTTI SRI RAMULU NELLORE DISTRICT COOPERATIVE CENTRAL BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA, BANGALORE SSA FINSERV PRIVATE LIMITED STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED,HYDERABAD STARAGRI FINANCE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDIORE STATE BANK OF SAURASHTRA	11,058 8,029 25,114 2,175,957 5,617 2,443 5,215 86,564 26,071 1,865 608 1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	2 7 2 4 27 3 2 6 19 7 7 2,995 65 1 7 1	[C as a % of B] 0.02% 0.09% 0.01% 0.00% 0.48% 0.12% 0.04% 0.01% 0.07% 0.38% 1.15% 0.02% 0.15% 4.17%	1 0 2 2 8 2 4 5 7 5 983 39 1 7 1	[E as a % of C] 50.00% 0.00% 100.00% 50.00% 29.63% 66.67% 100.00% 71.43% 32.82% 60.00% 100.00% 100.00% 100.00%
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2023-2024 1199 2023-2024 1199 2023-2024 1199 2023-2024 1199 2023-2024 1199 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1210	NIYAMIT.,SINDGI SRI GANAPATHI CO-OPERATIVE BANK LTD.SAGAR SRI GOKARNANATH CO-OPERATIVE BANK LIMITED MANGALORE SRI KANYAKAPARMESHWARI CO-OPERATIVE BAN LTD, MYSORE SRI LAKSHMI MAHILA SAHAKARA BANK NIYAMITHA SRI LAKSHMI NARAYANA CO-OPERATIVE BANK LT COOPERATIVE CENTRAL BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA, BANGALORE SSA FINSERV PRIVATE LIMITED STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STARAGRI FINANCE (P) LIMITED,HYDERABAD STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STARLA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF INDIA STATE BANK OF INDIA STATE BANK OF INDIORE	25,114 0, 1,75,957 3,617 2,443 0, 5,215 86,564 26,071 1,865 608 1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	4 27 3 2 6 19 7 7 2,995 65 1 7 1	0.01% 0.00% 0.48% 0.12% 0.04% 0.01% 0.07% 0.38% 1.15% 0.02% 0.15%	2 8 2 2 4 5 7 5 983 39 1	100.00% 50.00% 29.63% 66.67% 100.00% 66.67% 26.32% 100.00% 71.43% 32.82% 60.00% 100.00% 100.00% 100.00%
2023-2024 1199 2023-2024 1199 2023-2024 1199 2023-2024 1199 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1210	SRI GOKARNANATH CO-OPERATIVE BANK LIMITEE MANGALORE SRI KANYAKAPARMESHWARI CO-OPERATIVE BAN LTD , MYSORE SRI LAKSHMI MAHILA SAHAKARA BANK NIYAMITHA SRI LAKSHMI NARAYANA CO-OPERATIVE BANK LT COOPERATIVE CENTRAL BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA, BANGALORE SSA FINSERV PRIVATE LIMITED STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STARWORTH FINANCE (P) LIMITED,HYDERABAD STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDIA	7, 1,75,957 3, 1,75,957 4,75,957 5,617 2,443 5,215 86,564 26,071 1,865 608 1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	4 27 3 2 6 19 7 7 2,995 65 1 7 1	0.00% 0.48% 0.12% 0.04% 0.01% 0.07% 0.38% 1.15% 0.02% 0.15%	2 8 2 2 4 5 7 5 983 39 1 7	50.00% 29.63% 66.67% 100.00% 66.67% 26.32% 100.00% 71.43% 32.82% 60.00% 100.00% 100.00% 100.00%
2023-2024 1199 2023-2024 1199 2023-2024 1199 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1210	MANGALORE SRI KANYAKAPARMESHWARI CO-OPERATIVE BAN LTD , MYSORE SRI LAKSHMI MAHILA SAHAKARA BANK NIYAMITHA SRI LAKSHMI NARAYANA CO-OPERATIVE BANK LTD SRI POTTI SRI RAMULU NELLORE DISTRICT COOPERATIVE CENTRAL BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA, BANGALORE SSA FINSERV PRIVATE LIMITED STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED, HYDERABAD STARAGRI FINANCE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDIORE STATE BANK OF SAURASHTRA	1,75,957 (5,617 2,443 D 5,215 86,564 26,071 1,865 608 1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	3 2 6 19 7 7 2,995 65 1 7	0.48% 0.12% 0.04% 0.01% 0.07% 0.38% 1.15% 0.02% 0.15% 4.17%	8 2 2 4 5 5 7 5 983 39 1 7 1 1	29.63% 66.67% 100.00% 66.67% 26.32% 100.00% 71.43% 32.82% 60.00% 100.00% 100.00%
2023-2024 1199 2023-2024 1199 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1210	LTD , MYSORE SRI LAKSHMI MAHILA SAHAKARA BANK NIYAMITHA SRI LAKSHMI NARAYANA CO-OPERATIVE BANK LT SRI POTTI SRI RAMULU NELLORE DISTRICT COOPERATIVE CENTRAL BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA, BANGALORE SSA FINSERV PRIVATE LIMITED STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED, HYDERABAD STARAGRI FINANCE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STARLE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDIA STATE BANK OF SAURASHTRA	2,443 2,443 5,215 86,564 26,071 1,865 608 1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	3 2 6 19 7 7 2,995 65 1 7	0.12% 0.04% 0.01% 0.07% 0.38% 1.15% 0.02% 0.15% 4.17%	2 2 4 5 7 5 983 39 1 7 7 1	66.67% 100.00% 66.67% 26.32% 100.00% 71.43% 32.82% 60.00% 100.00% 100.00% 100.00%
2023-2024 1199 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1200 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210 2023-2024 1210	NIYAMITHA SRI LAKSHMI NARAYANA CO-OPERATIVE BANK LT SRI POTTI SRI RAMULU NELLORE DISTRICT COOPERATIVE CENTRAL BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA, BANGALORE SSA FINSERV PRIVATE LIMITED STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED, HYDERABAD STARAGRI FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDIORE STATE BANK OF SAURASHTRA	5,215 86,564 26,071 1,865 608 1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	2 6 19 7 7 2,995 65 1 7	0.04% 0.01% 0.07% 0.38% 1.15% 0.02% 0.15% 4.17%	2 4 5 7 5 983 39 1 7	100.00% 66.67% 26.32% 100.00% 71.43% 32.82% 60.00% 100.00% 100.00%
2023-2024 120 2023-2024 121 2023-2024 121	SRI POTTI SRI RAMULU NELLORE DISTRICT COOPERATIVE CENTRAL BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA, BANGALORE SSA FINSERV PRIVATE LIMITED STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED,HYDERABAD STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STARLE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDIA STATE BANK OF SAURASHTRA	86,564 26,071 1,865 608 1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	6 19 7 7 2,995 65 1 7	0.01% 0.07% 0.38% 1.15% 0.02% 0.15% 4.17%	4 5 7 5 983 39 1 7	66.67% 26.32% 100.00% 71.43% 32.82% 60.00% 100.00% 100.00% 100.00%
2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 121 2023-2024 121	COOPERATIVE CENTRAL BANK LTD. SRI SUDHA CO-OPERATIVE BANK LTD. SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA, BANGALORE SSA FINSERV PRIVATE LIMITED STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED, HYDERABAD STARAGRI FINANCE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDIA STATE BANK OF SAURASHTRA	26,071 1,865 608 1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	19 7 7 2,995 65 1 7 1	0.07% 0.38% 1.15% 0.02% 0.15% 4.17%	5 7 5 983 39 1 7	26.32% 100.00% 71.43% 32.82% 60.00% 100.00% 100.00% 100.00%
2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 121 2023-2024 121	SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA, BANGALORE SSA FINSERV PRIVATE LIMITED STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED,HYDERABAD STARAGRI FINANCE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDIA STATE BANK OF SAURASHTRA	1,865 608 1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	7 7 2,995 65 1 7 1	0.38% 1.15% 0.02% 0.15% 4.17%	7 5 983 39 1 7	100.00% 71.43% 32.82% 60.00% 100.00% 100.00% 100.00%
2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121:	SSA FINSERV PRIVATE LIMITED STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED, HYDERABAD STARAGRI FINANCE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDORE STATE BANK OF SAURASHTRA	608 1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	65 1 7 1	1.15% 0.02% 0.15% 4.17%	983 39 1 7	71.43% 32.82% 60.00% 100.00% 100.00% 100.00%
2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 120: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121:	STANDARD CHARTERED BANK STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED, HYDERABAD STARAGRI FINANCE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDORE STATE BANK OF SAURASHTRA	1,91,60,775 43,673 24 47,057 0 0 41,40,83,429	65 1 7 1	0.02% 0.15% 4.17%	983 39 1 7	32.82% 60.00% 100.00% 100.00% 100.00%
2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 121 2023-2024 121	LOANS (I) LTD. STANWORTH FINANCE (P) LIMITED,HYDERABAD STARAGRI FINANCE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDORE STATE BANK OF SAURASHTRA	24 47,057 0 0 41,40,83,429	1 7 1 1 1 1	4.17%	1 7 1	100.00% 100.00% 100.00% 100.00%
2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 120 2023-2024 121 2023-2024 121	STARAGRI FINANCE LIMITED STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDORE STATE BANK OF SAURASHTRA	47,057 0 0 41,40,83,429	1 7 1 1 1 31 005	· ·	7	100.00% 100.00% 100.00%
2023-2024 120 2023-2024 120 2023-2024 121 2023-2024 121	STARLAA FINANCE AND HIRE PURCHASE PRIVATE LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDORE STATE BANK OF SAURASHTRA	0 0 41,40,83,429	7 1 1 31 005	0.01%	1	100.00%
2023-2024 120 2023-2024 120 2023-2024 121 2023-2024 121	LIMITED STATE BANK OF HYDERABAD STATE BANK OF INDIA STATE BANK OF INDORE STATE BANK OF SAURASHTRA	0 41,40,83,429	1 1 31 005			100.00%
2023-2024 1202 2023-2024 1212 2023-2024 1212 2023-2024 1212 2023-2024 1212 2023-2024 1212 2023-2024 1212 2023-2024 1212 2023-2024 1212 2023-2024 1212 2023-2024 1212 2023-2024 1212 2023-2024 1212 2023-2024 1212	STATE BANK OF INDIA STATE BANK OF INDORE STATE BANK OF SAURASHTRA	41,40,83,429	31 005		1	
2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121:	STATE BANK OF INDORE STATE BANK OF SAURASHTRA			0.01%	4,582	14.78%
2023-2024 121 2023-2024 121	STATE BANK OF SAURASHTRA		84	0.01%	79	94.05%
2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121:	STATE BANK OF TRAVANCORE	0	19		13	68.42%
2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121:		0	1		0	0.00%
2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121: 2023-2024 121:	STCI FINANCE LIMITED	1,276	3	0.24%	0	0.00%
2023-2024 121 2023-2024 121 2023-2024 121 2023-2024 121	STRIDE ONE CAPITAL PRIVATE LIMITED SU1 CAPITAL PRIVATE LIMITED	11,729 0	14	0.12%	1	14.29% 100.00%
2023-2024 121 2023-2024 121 2023-2024 121	SUBHADRA LOCAL AREA BANK LIMITED	0	2		2	100.00%
2023-2024 1219	SUBHKIRAN CAPITAL LIMITED	1,82,728	2	0.00%	1	50.00%
	SUBHLAKSHMI FINANCE PRIVATE LIMITED	7,38,234	43	0.01%	28	65.12%
2023-2024 1220	·	<u> </u>	5	0.00%	3	60.00%
2023-2024 122		5,512	2	0.02%	0	0.00% 50.00%
2023-2024 122	SUGMYA FINANCE PRIVATE LIMITED	0	11		11	100.00%
2023-2024 1223	SUMERPUR MERCANTILE URBAN COOPERATIVE BANK LTD., SUMERPUR (DISTT. PALI)	1,223	1	0.08%	1	100.00%
2023-2024 1224	SUNDARAM FINANCE LIMITED	1,27,50,603	698	0.01%	97	13.90%
2023-2024 122		11,95,513	34	0.00%	9	26.47%
2023-2024 122	LTD. JINTUR	3,69,585	64	0.02%	17	26.56%
2023-2024 122 2023-2024 122	SUNEET FINMAN PRIVATE LIMITED SUNIDHI CAPITAL PRIVATE LIMITED	11,240 2,04,052	3 570	0.03%	11	33.33% 1.93%
2023-2024 1225	SUNIRMAY VINIMAY PRIVATE LIMITED	8,892	3	0.03%	1	33.33%
2023-2024 1230	SUNITA FINLEASE LIMITED	4,378	1	0.02%	0	0.00%
2023-2024 123	SUPRA PACIFIC MANAGEMENT CONSULTANCY LIMITED	0	26		22	84.62%
2023-2024 123	SUPREME HOUSING FINANCE LIMITED	4,63,702	3	0.00%	3	100.00%
2023-2024 123	SURABHI FINANCE CORPORATION LIMITED	501	2	0.40%	2	100.00%
2023-2024 123 2023-2024 123		1,57,257	10 33	0.01%	13	0.00% 39.39%
2023-2024 123 2023-2024 123	DODLE DINE PURCHASE PRIVATE LIMITED	l ^o	الال	+	13	
2023-2024 123		1	5	500.00%	4	80.00%



		Complaints registered	against the CIs wit	h CICs during the year	ended March 31, 20	024	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1238	SUSTAINABLE AGRO-COMMERCIAL FINANCE LIMITED	1,05,526	17	0.02%	2	11.76%
2023-2024	1239	SUVARNAYUG SAHAKARI BANK LIMITED	1,02,287	29	0.03%	13	44.83%
2023-2024	1240	SV CREDITLINE LIMITED	0	1	0.0370	1	100.00%
2023-2024	1241	SVAKARMA FINANCE PRIVATE LIMITED	1,27,124	1	0.00%	0	0.00%
2023-2024	1242	SVASTI MICRO FINANCE PRIVATE LIMITED	34,899	1	0.00%	1	100.00%
2023-2024	1243	SVATANTRA MICRO HOUSING FINANCE CORPORATION LIMITED	4,66,936	11	0.00%	3	27.27%
2023-2024	1244	SVC CO-OPERATIVE BANK LTD.	6,52,351	36	0.01%	30	83.33%
2023-2024	1245	SWADHAAR FINSERVE PVT. LTD.	0	3		3	100.00%
2023-2024	1246	SWAGAT HOUSING FINANCE COMPANY LIMITED	11,815	3	0.03%	2	66.67%
2023-2024	1247	SWARNA PRAGATI HOUSING MICROFINANCE PRIVATE LIMITED	6,41,017	18	0.00%	1	5.56%
2023-2024	1248	SWASTIKA FIN-MART PRIVATE LIMITED	6,115	4	0.07%	1	25.00%
2023-2024	1249	SWATANTRYA SENANI LATE SHRIPAL ALASE KURUNDWAD	0	1		1	100.00%
2023-2024	1250	SYNDICATE BANK	1	2	200.00%	2	100.00%
2023-2024	1251	T J FINANCIAL CONSULTANCY AND INVESTMENTS PRIVATE LIMITED	4,653	1	0.02%	0	0.00%
2023-2024	1252	TAB CAPITAL PRIVATE LIMITED	0	5		2	40.00%
2023-2024	1253	TAMIL NADU GRAMA BANK	1,97,85,867	79	0.00%	26	32.91%
2023-2024	1254	TAMILNAD MERCANTILE BANK LIMITED	1,39,05,079	311	0.00%	78	25.08%
2023-2024	1255	TAMILNADU INDUSTRIAL INVESTMENT CORPORATION	1,11,331	27	0.02%	9	33.33%
2023-2024	1256	TAPSTART CAPITAL PRIVATE LIMITED	1,29,914	77	0.06%	27	35.06%
2023-2024	1257	TARU AGENCIES AND INVESTMENTS PRIVATE LIMITED	60,766	2	0.00%	2	100.00%
2023-2024	1258	TATA CAPITAL FINANCIAL SERVICES LIMITED	0	1,814		149	8.21%
2023-2024	1259	TATA CAPITAL HOUSING FINANCE LTD.	52,49,362	156	0.00%	20	12.82%
2023-2024	1260	TATA CAPITAL LIMITED	29,59,351	80	0.00%	29	36.25%
2023-2024 2023-2024	1261 1262	TATA MOTORS FINANCE LIMITED TATKAL LOAN INDIA PRIVATE LIMITED	71,75,035 2,72,544	476 111	0.01%	30	6.30% 9.91%
2023-2024	1263	TDS FINCAP PRIVATE LIMITED	3,477	4	0.12%	4	100.00%
2023-2024	1264	TEACHERS CO-OPERATIVE BANK LTD	1,38,034	27	0.02%	12	44.44%
2023-2024	1265	TECHFINO CAPITAL PRIVATE LIMITED	0	28		18	64.29%
2023-2024	1266	TEHRI GARHWAL ZILA SAHAKARI BANK LTD., NEW TEHRI, (UTTARAKHAND)	1,47,096	4	0.00%	4	100.00%
2023-2024	1267	TELANGANA GRAMEENA BANK	51,10,576	129	0.00%	7	5.43%
2023-2024	1268	TEXTILE CO-OPERATIVE BANK LTD.,BANGALORE	81,352	9	0.01%	3	33.33%
2023-2024	1269	TEXTILE TRADERS CO-OPERATIVE BANK LIMITED.	27,125	5	0.02%	5	100.00%
2023-2024	1270	THANE BHARAT SAHAKARI BANK LTD	2,49,854	18	0.01%	10	55.56%
2023-2024	1271	THANE DISTRICT CENTRAL CO-OPERATIVE BANK	10,65,708	16	0.00%	13	81.25%
2023-2024	1272	LTD. THAR COMMERCIAL FINANCE PRIVATE LIMITED	19,963	7	0.04%	5	71.43%
2023-2024	1273	THAZHAYIL FINANCE PRIVATE LIMITED	0	1		1	100.00%
2023-2024	1274	THE A P JANATA CO-OPERATIVE URBAN BANK LTD	3,330	1	0.03%	1	100.00%
2023-2024	1275	THE ABHINAV SAHAKARI BANK LTD.	40,293	26	0.06%	13	50.00%
2023-2024	1276	THE ADILABAD DISTRICT COOPERATIVE CENTRAL BANK LTD., ADILABAD	1,10,377	8	0.01%	5	62.50%
	1277	THE AGRASEN CO-OPERATIVE URBAN BANK LTD	9,360	15	0.16%	13	86.67%
2023-2024				7	0.00%	1	14.29%
	1278	THE AHMEDABAD DISTRICT CO-OPERATIVE BANK	[3,83,018		1	i .	1
2023-2024		THE AHMEDABAD DISTRICT CO-OPERATIVE BANK LTD THE AHMEDABAD MERCANTILE COOPERATIVE	3,83,018	3	0.00%	2	66 67%
2023-2024	1279	LTD	86,429	3	0.00%	2	66.67%
2023-2024 2023-2024 2023-2024	1279 1280	LTD THE AHMEDABAD MERCANTILE COOPERATIVE BANK LTD. THE AHMEDNAGAR MERCHANTS CO-OPERATIVE BANK LTD.	86,429 31,080	13	0.04%	9	69.23%
2023-2024	1279	LTD THE AHMEDABAD MERCANTILE COOPERATIVE BANK LTD. THE AHMEDNAGAR MERCHANTS CO-OPERATIVE	86,429				



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20)24	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the Cl
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1283	THE AKOLA JANATA COMMERCIAL CO-OPERATIVE BANK LTD	1,13,086	14	0.01%	5	35.71%
2023-2024	1284	THE AKOLA URBAN CO-OPERATIVE BANK LTD.	3,87,062	22	0.01%	8	36.36%
2023-2024	1285	THE ALWAYE URBAN CO-OPERATIVE BANK LIMITED	19,677	1	0.01%	1	100.00%
2023-2024	1286	THE AMALNER CO-OPERATIVE URBAN BANK LTD.	17,084	1	0.01%	0	0.00%
2023-2024	1287	THE AMBICA MAHILA SAHAKARI BANK LTD.AHMEDNAGAR	43,439	1	0.00%	1	100.00%
2023-2024	1288	THE AMRAVATI MERCHANTS SAHAKARI BANK	10,379	1	0.01%	1	100.00%
2023-2024	1289	LTD.,AMRAVATI THE AMRELI JILLA MADHYASTHA SAHAKARI BANK	6,59,741	3	0.00%	3	100.00%
2023-2024	1290	THE AMRITSAR CENTRAL CO-OPERATIVE BANK	1,35,112	11	0.01%	11	100.00%
2023-2024	1291	LTD. THE ANDHRA PRADESH MAHESH CO-OPERATIVE	20,468	11	0.05%	1	9.09%
2023-2024	1292	BANK LTD. THE ANDHRA PRADESH STATE CO-OPERATIVE	2,37,093	56	0.02%	3	5.36%
2023-2024	1293	BANK LIMITED THE ANNASAHEB SAVANT CO-OP URBAN BANK	2,36,599	15	0.01%	8	53.33%
2023-2024	1294	MAHAD LTD. THE ASHTA PEOPLE'S CO-OPERATIVE BANK LTD.,	1,24,564	22	0.02%	16	72.73%
2023-2024	1294	ASHTA THE ASSAM CO-OPERATIVE APEX BANK LTD.	80,305	8	0.01%	8	100.00%
2023-2024	1296	THE BABASAHEB DESHMUKH SAHAKARI BANK LTD., ATPADI	38,970	2	0.01%	2	100.00%
2023-2024	1297	THE BAGALKOT DISTRICT CENTRAL CO-OP BANK	1,60,586	2	0.00%	1	50.00%
2023-2024	1298	THE BALASINOR NAGRIK SAHAKARI BANK LTD.	14,521	2	0.01%	2	100.00%
2023-2024	1299	THE BALUSERRY CO-OPERATIVE URBAN BANK LTD.,	15,251	1	0.01%	0	0.00%
2023-2024	1300	THE BANASKANTHA DISTRICT CENTRAL CO- OPERATIVE BANK LTD	6,94,242	1	0.00%	1	100.00%
2023-2024	1301	THE BANASKANTHA MERCANTILE CO-OP BANK LTD.	42,932	2	0.00%	0	0.00%
2023-2024	1302	THE BANGALORE CITY CO-OPERATIVE BANK LTD.	59,050	3	0.01%	2	66.67%
2023-2024	1303	THE BARAMATI SAHAKARI BANK LTD, BRAMATI	1,78,600	18	0.01%	13	72.22%
2023-2024	1304	THE BARDOLI NAGRIK SAHAKARI BANK	82,471	4	0.00%	4	100.00%
2023-2024	1305	LTD.,BARDOLI THE BARMER CENTRAL CO-OPERATIVE BANK LTD.	41,228	1	0.00%	1	100.00%
2023-2024	1306	THE BARODA CENTRAL CO-OP BANK LTD	2,08,473	2	0.00%	0	0.00%
2023-2024	1307	THE BARODA CITY CO-OPERATIVE BANK LTD.	40,337	3	0.01%	3	100.00%
2023-2024	1308	THE BATHINDA CENTRAL COOPERATIVE BANK LTD.	4,70,792	8	0.00%	8	100.00%
2023-2024	1309	THE BELGAUM INDUSTRIAL CO-OPERATIVE BANK LTD.,BELGAUM	9,054	3	0.03%	2	66.67%
2023-2024	1310	THE BELLAD BAGEWADI URBAN SOUHARDA SAHAKARI BANK NIYAMIT,BELLAD BAGEWADI	860	3	0.35%	3	100.00%
2023-2024	1311	THE BELLARY DISTRICT CO-OPERATIVE CENTRAL BANK LTD.	2,43,463	4	0.00%	4	100.00%
2023-2024	1312	THE BETUL NAGRIK SAHAKARI BANK MARYADIT, BETUL	16,013	10	0.06%	9	90.00%
2023-2024	1313	THE BHAGYALAKSHMI MAHILA SAHAKARI BANK LTD.	1,40,862	38	0.03%	9	23.68%
2023-2024	1314	THE BHAGYODAYA COOPERATIVE BANK LTD.	15,457	2	0.01%	1	50.00%
2023-2024	1315	THE BHANDARA DISTRICT CENTRAL CO-OP BANK LTD.	58,559	2	0.00%	0	0.00%
2023-2024	1316	THE BHANDARA URBAN CO-OPERATIVE BANK LTD.	1,36,795	39	0.03%	21	53.85%



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20)24	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the Cl
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1317	THE BHARAT CO-OPERATIVE BANK (MUMBAI) LIMITED	5,55,671	95	0.02%	12	12.63%
2023-2024	1318	THE BHARAT CO-OPERATIVE BANK LIMITED BANGALORE	12,577	2	0.02%	2	100.00%
2023-2024	1319	THE BHATKAL URBAN CO-OP. BANK LTD.	86,011	2	0.00%	1	50.00%
2023-2024	1320	THE BHIWANI CENTRAL CO-OPERATIVE BANK LTD. BHIWANI	61,423	12	0.02%	3	25.00%
2023-2024	1321	THE BHUJ MERCANTILE CO-OP. BANK LTD.	7,248	4	0.06%	1	25.00%
2023-2024	1322	THE BIHAR STATE CO-OPERATIVE BANK THE BIJAPUR DISTRICT CENTRAL CO-OPERATIVE	17,223	2	0.02%	1	0.00%
		BANK LTD	3,73,934	2			
2023-2024	1324	THE BIJNOR URBAN CO-OPERATIVE BANK LIMITED	13,535	1	0.01%	1	100.00%
2023-2024	1325	THE BURDWAN CENTRAL CO-OPERATIVE BANK LTD	25,183	1	0.00%	1	100.00%
2023-2024	1326	THE C.K.P CO-OPERATIVE BANK LIMITED	0	12	0.018/	6	50.00%
2023-2024	1327	THE CENTRAL CO-OPERATIVE BANK LTD., BIKANER THE CHAMBA URBAN CO OPERATIVE BANK LTD,		1	0.01%	1	100.00%
2023-2024	1328	СНАМВА	6,123	1	0.02%	1	100.00%
2023-2024	1329	THE CHANDIGARH STATE CO-OPERATIVE BANK LTD.	18,111	6	0.03%	3	50.00%
2023-2024	1330	THE CHANDRAPUR DISTRICT CENTRAL CO- OPERATIVE BANK LTD., CHANDRAPUR	3,15,086	17	0.01%	8	47.06%
2023-2024	1331	THE CHARADA NAGARIK SAHAKARI BANK LTD., CHARADA	15,109	3	0.02%	3	100.00%
2023-2024	1332	THE CHEMBUR NAGARIK SAHAKARI BANK LTD.	65,064	16	0.02%	4	25.00%
2023-2024	1333	THE CHENNAI PORT TRUST EMPLOYEES CO- OPERATIVE BANK LTD	3,301	1	0.03%	0	0.00%
2023-2024	1334	THE CHIKMAGALUR DISTRICT CO-OPERATIVE CENTRAL BANK LTD.	1,64,553	1	0.00%	1	100.00%
2023-2024	1335	THE CHIPLUN URBAN CO-OPERATIVE BANK LTD	1,97,334	15	0.01%	11	73.33%
2023-2024	1336	THE CHITNAVISPURA SAHAKARI BANK LTD. NAGPUR	53,138	2	0.00%	2	100.00%
2023-2024	1337	THE CHITRADURGA DISTRICT CO-OPERATIVE CENTRAL BANK LTD.	1,97,045	2	0.00%	2	100.00%
2023-2024	1338	THE CHITTOOR DISTRICT CO-OPERATIVE CENTRAL BANK LTD;	2,67,499	10	0.00%	6	60.00%
2023-2024	1339	THE CHURU CENTRAL CO-OPERATIVE BANK LTD., CHURU	12,584	3	0.02%	0	0.00%
2023-2024	1340	THE CITIZEN CO-OPERATIVE BANK LIMITED	11,608	3	0.03%	3	100.00%
2023-2024	1341	THE CITIZEN COOPERATIVE BANK LTD. JAMMU	23,481	14	0.06%	13	92.86%
2023-2024	1342	THE CITIZEN CO-OPERATIVE BANK LTD.,RAJAJINAGAR	5,180	2	0.04%	2	100.00%
2023-2024	1343	THE CITIZENS URBAN CO-OPERATIVE BANK LTD., JALANDHAR	21,091	1	0.00%	1	100.00%
2023-2024	1344	THE CITY CO-OPERATIVE BANK LTD, DADAR, BOMBAY	985	3	0.30%	3	100.00%
2023-2024	1345	THE COIMBATORE DISTRICT CENTRAL CO- OPERATIVE BANK LTD.	2,93,391	15	0.01%	14	93.33%
2023-2024	1346	THE COMMERCIAL CO-OP. BANK LTD, KOLHAPUR	55,620	4	0.01%	0	0.00%
2023-2024	1347	THE COMPTROLLERS OFFICE CO-OPERATIVE BANK LIMITED, BANGALORE	0	17		7	41.18%
2023-2024	1348	THE COONOOR CO-OPERATIVE URBAN BANK LIMITED	9,206	4	0.04%	4	100.00%
2023-2024	1349	THE CO-OPERATIVE BANK OF RAJKOT LTD.	38,037	6	0.02%	0	0.00%
2023-2024	1350	THE COOPERATIVE CITY BANK LTD.	24,066	1	0.00%	1	100.00%
2023-2024	1351	THE CO-OPERATIVE URBAN BANK LIMITED, KOTTARAKARA	46,346	2	0.00%	1	50.00%
2023-2024	1352	THE COSMOS CO-OPERATIVE BANK LTD.	14,73,604	169	0.01%	30	17.75%



Page			Complaints registered	against the CIs with	CICs during the year	ended March 31, 20)24	
1.033 1.034 1.035 1.03	Year	Sr No	Name of The Credit Institution	submitted by the CI	complaints registered against the CI during the	Percentage of total records submitted by	unresolved within TAT by the CI as on	
2023-2024 3154 THE COMPARTMENT SAME LED. NEW 2023-2024 3155 THE COMPARTMENT SAME LED. NEW 2023-2024 3156 THE DETAILS COMPARTIVE BANK LED. NEW 2023-2024 3157 THE COMPARTMENT SAME LED. NEW 2023-2024 3158 THE COMPARTMENT SAME LED. NEW 2023-2024 3159 THE COMPA			(A)	(B)	(c)		(E)	
2023 2024 1956 SARASAHER ARAMAN PERTATURE CO-PREATIVE BANK 10,922 7	2023-2024	1353		4,16,943	23	0.01%	14	60.87%
2023-2024 1355 THE DECKAM MERCHANIS CO-OPERATIVE BANK LTD. NEW OLY	2023-2024	1354	THE DADASAHEB RAMRAO PATIL CO-OPERATIVE	17,127	1	0.01%	1	100.00%
2023-2024 1356 THE DELISTATIC CO-OPERATIVE BANK LTD., NEW DELH 1	2023-2024	1355	THE DECCAN MERCHANTS CO-OPERATIVE BANK	10,924	7	0.06%	6	85.71%
2022-2024 359 THE DEVIACO URBAN CO-OPERATIVE DANK LTD. 619.071 45 0.01% 17 37.78% 100.00% 130 170 177.88% 1202-2024 1360 170	2023-2024	1356	THE DELHI STATE CO-OPERATIVE BANK LTD., NEW	1,81,416	26	0.01%	2	7.69%
2022-2024 358 THE INFARMAPURI DISTRICT CENTRAL COOPERATIVE STATE 5.512 2 0.06% 2 100.00% 2 100.00% 3 2022-2024 359 3 7 1 1 1 1 1 1 1 1 1	2023-2024	1357	THE DEVGAD URBAN CO-OPERATIVE BANK LTD,	45,461	1	0.00%	0	0.00%
2023-2024 3150 THE FORMIC COPERATIVE CENTRAL CO-OPERATIVE BANK LTD. 10.00%	2023-2024	1358	THE DHARMAPURI DISTRICT CENTRAL	6,19,071	45	0.01%	17	37.78%
2023-2024 1360 THE DISTRICT CONTRAL CO_OPERATIVE 2,97,615 21 0.01% 16 76,19% 2023-2024 1361 THE DISTRICT CENTRAL CO_OPERATIVE SANK LTD. 13,86,007 3 0.00% 2 66,67% 2023-2024 1362 THE DISTRICT CENTRAL CO_OPERATIVE SANK LTD. 13,86,007 3 0.00% 6 85,71% 2023-2024 1363 THE DISTRICT COOPERATIVE SANK LTD. 14,96,110 11 0.01% 3 27,27% 2023-2024 1364 THE DISTRICT COOPERATIVE SANK LTD. 14,96,110 11 0.01% 3 27,27% 2023-2024 1365 THE DISTRICT COOPERATIVE CENTRAL BANK LTD. 1,76,420 2 0.00% 0 0.00% 0 0.00% 2,24% 2023-2024 1365 THE DISTRICT COOPERATIVE CENTRAL BANK LTD. 1,76,420 2 0.00% 0 0.00%	2023-2024	1359	THE DHOLPUR URBAN CO-OP BANK LIMITED,	3,512	2	0.06%	2	100.00%
2023-2024 1363 THE DISTRICT CENTRAL CO-OPERATIVE BANK LTD. 13,88,007 3 0.00% 2 66,67%	2023-2024	1360	THE DINDIGUL DISTRICT CENTRAL CO-OPERATIVE	2,97,615	21	0.01%	16	76.19%
2023-2024 362 THE DISTRICT CENTRAL CO-OPERATIVE BANK LTD. 2077-013 7	2023-2024	1361	THE DISTRICT CENTRAL CO-OPERATIVE BANK LTD.,	13,88,007	3	0.00%	2	66.67%
2023-2024 3363 THE DISTRICT CO-OPERATIVE BANK LTD. 2,66,232 13 0.00% 10 76,92%	2023-2024	1362	THE DISTRICT CENTRAL CO-OPERATIVE BANK LTD.,	37,77,613	7	0.00%	6	85.71%
2023-2024 3365 KURNOOL 1.99-6.01 1.1 0.01% 3 27.27%	2023-2024	1363		2,66,232	13	0.00%	10	76.92%
2023-2024 1365 The DISTRICT COOPERATIVE CENTRAL BANK LTD 1,76,420 2 0.00% 0	2023-2024	1364		1,94,610	11	0.01%	3	27.27%
2023-2024 1366 THE DISTRICT COOPERATIVE CENTRAL BANK LTD.	2023-2024	1365	THE DISTRICT COOPERATIVE CENTRAL BANK LTD.	1,76,420	2	0.00%	0	0.00%
2023-2024 1367 THE DISTRICT COOPERATIVE CENTRAL BANK LTD.	2023-2024	1366	THE DISTRICT COOPERATIVE CENTRAL BANK LTD.,	4,02,129	17	0.00%	9	52.94%
2023-2024 1368 SRIKAKULAM 116 DISTRICT COOPERATIVE CENTRAL BANK LTD. 2,34,736 22 0.01% 2 9.09%	2023-2024	1367	THE DISTRICT COOPERATIVE CENTRAL BANK LTD.,	45,433	6	0.01%	6	100.00%
2023-2024 1369 THE DISTRICT COPERATIVE CENTRAL BANK LTD., VIZIANAGARAM 10 0.01% 9 90.00%	2023-2024	1368	THE DISTRICT COOPERATIVE CENTRAL BANK LTD.,	2,34,736	22	0.01%	2	9.09%
1370 THE EASTERN RAILWAY EMPLOYEES CO- 21,8,680 47 0.02% 39 82,98% 2023-2024 1371 THE ELURU CO-OPERATIVE URBAN BANK LTD 37,880 5 0.01% 4 80.00% 2023-2024 1372 THE ELORD CO-OPERATIVE URBAN BANK LTD 2,83,911 5 0.00% 5 100.00% 2023-2024 1373 THE FARIDKOT CENTRAL CO-OPERATIVE BANK LTD 3,99,008 14 0.00% 13 92,86% 2023-2024 1374 THE FATEHABAD CENTRAL COOPERATIVE BANK LTD 17,900 19 0.21% 9 47,37% 2023-2024 1375 THE FATEHABAD CENTRAL CO-OPERATIVE BANK LTD 3,89,173 8 0.00% 8 100.00% 2023-2024 1376 THE FAZILKA CENTRAL CO-OPERATIVE BANK LTD 4,800 ABOHAR 3,87,36,130 1,200 0.00% 5 83,33% 2023-2024 1377 THE FEDERAL BANK LIMITED 3,87,36,130 1,200 0.00% 76 6,33% 2023-2024 1378 THE FEROKE CO-OPERATIVE BANK LIMITED 3,87,36,130 1,200 0.00% 4 100.00% 2023-2024 1380 THE FINANCIAL CO-OPERATIVE BANK LTD 5,63,338 4 0.00% 4 100.00% 2023-2024 1380 THE FINANCIAL CO-OPERATIVE BANK LTD 5,63,338 4 0.00% 4 100.00% 2023-2024 1381 THE GADCHIROLI DISTRICT CENTRAL CO-OPERATIVE BANK LTD 2,39,042 5 0.00% 2 40.00% 2023-2024 1381 THE GANDHILOLI DISTRICT CENTRAL CO-OPERATIVE BANK LTD 2,39,042 5 0.00% 2 2 2,500% 2023-2024 1383 THE GANDHILOLO-OPERATIVE BANK LTD 1,74,96 8 0.01% 2 2,500% 2023-2024 1383 THE GANDHILOLO-OPERATIVE BANK LTD 1,74,96 8 0.01% 2 2,500% 2023-2024 1385 THE GANDHILOLO-OPERATIVE BANK LTD 1,74,96 8 0.01% 2 2,500% 2023-2024 1386 THE GANDHILOHAM MERCANTILE CO-OPERATIVE BANK LTD 1,74,96 8 0.01% 2 2,500% 2023-2024 1387 THE GANDHILOHAM MERCANTILE CO-OPERATIVE BANK LTD 1,74,96 8 0.01% 2 2,500% 2023-2024 1387 THE GANDHILOHAM MERCANTILE CO-OPERATIVE BANK LTD 1,74,96 8 0.01% 2 2,500% 2023-2024 1388 THE GANDHILOHAM MERCANTILE CO-OPERATIVE BANK LTD 1,74,96 8 0.01% 1,74,96 8 0.01% 1,74,96	2023-2024	1369	THE DISTRICT COOPERATIVE CENTRAL BANK LTD.,	1,36,684	10	0.01%	9	90.00%
2023-2024 1371 THE ELURU CO-OPERATIVE URBAN BANK LTD 37,880 5 0.01% 4 80.00%	2023-2024	1370	THE EASTERN RAILWAY EMPLOYEES CO-	2,18,680	47	0.02%	39	82.98%
2023-2024 1372 BANK LTD. 2,83,911 5 0.00% 5 100.00%	2023-2024	1371		37,880	5	0.01%	4	80.00%
2023-2024 1374 THE FATEHABAD CENTRAL COOPERATIVE BANK LTD. 2023-2024 1375 THE FATEHGARH SAHIB CENTRAL CO-OPERATIVE BANK LTD. 2023-2024 1376 THE FAZILKA CENTRAL CO-OPERATIVE BANK LTD. ABONKAR 17376 THE FAZILKA CENTRAL CO-OPERATIVE BANK LTD. ABONKAR 17377 THE FEDERAL BANK LIMITED 3,87,36,130 1,200 0.00% 76 6.33% 183.33	2023-2024	1372	BANK ITO		5	0.00%	5	100.00%
2023-2024 1374 LTD. 1375 THE FATEHGARH SAHIB CENTRAL CO-OPERATIVE 3,89,173 8 0.00% 8 100.00%	2023-2024	1373	THE FARIDKOT CENTRAL COOPERATIVE BANK LTD., FARIDKOT	3,99,008	14	0.00%	13	92.86%
2023-2024 1375 BANK LTD. 3,89,173 8 0.00% 8 100.00% 2023-2024 1376 THE FAZILKA CENTRAL CO-OPERATIVE BANK LTD. 2,86,934 6 0.00% 5 83.33% 2023-2024 1377 THE FEDERAL BANK LIMITED 3,87,36,130 1,200 0.00% 76 6.33% 2023-2024 1378 THE FEROKE CO-OPERATIVE URBAN BANK LIMITED 30,326 2 0.01% 1 50.00% 2023-2024 1379 THE FEROZEPUR CENTRAL CO-OPERATIVE BANK LTD. 5,63,338 4 0.00% 4 100.00% 2023-2024 1380 THE FINANCIAL CO-OPERATIVE BANK LTD. SURAT 6,842 1 0.01% 1 100.00% 2023-2024 1381 THE GADCHIROLI DISTRICT CENTRAL CO-OPERATIVE BANK LTD. 2,39,042 5 0.00% 2 40.00% 2023-2024 1382 THE GANDEVI PEOPLE'S CO-OPERATIVE BANK B9,353 2 0.00% 2 100.00% 2023-2024 1383 THE GANDHI CO-OPERATIVE URBAN BANK LTD. 4,17,496 8 0.01% 2 25.00% 2023-2024 1384 THE GANDHI CO-OPERATIVE URBAN BANK LTD. 4,019 PUR CO-OPERATIVE BANK LTD. 5,589 2 0.00% 0 0.00% 2023-2024 1385 THE GANDHIDHAM MERCANTILE CO-OPERATIVE 23,820 9 0.04% 8 88.889%	2023-2024	1374		9,200	19	0.21%	9	47.37%
2023-2024 1376 ABOHAR 2,86,934 6 0.00% 5 83.33% 2023-2024 1377 THE FEDERAL BANK LIMITED 3,87,36,130 1,200 0.00% 76 6.33% 2023-2024 1378 THE FEROKE CO-OPERATIVE URBAN BANK LIMITED 30,326 2 0.01% 1 50.00% 2023-2024 1379 THE FEROZEPUR CENTRAL CO-OPERATIVE BANK LTD. SURAT 6,842 1 0.00% 4 100.00% 2023-2024 1380 THE FINANCIAL CO-OPERATIVE BANK LTD. SURAT 6,842 1 0.01% 1 100.00% 2023-2024 1381 THE GADCHIROLI DISTRICT CENTRAL CO-OPERATIVE BANK LTD. 2,39,042 5 0.00% 2 40.00% 2023-2024 1382 THE GANDEVI PEOPLE'S CO-OPERATIVE BANK LTD. GANDEVI 1 100.00% 2023-2024 1383 THE GANDHICO-OPERATIVE URBAN BANK LTD. GANDEVI 1,17,496 8 0.01% 2 25.00% 2023-2024 1384 THE GANDHIDHAM CO-OPERATIVE BANK LTD. ADIPUR 31,589 2 0.00% 0 0.00% 2023-2024 1385 THE GANDHIDHAM MERCANTILE CO-OPERATIVE 23,820 9 0.04% 8 88,89% 88,89%	2023-2024	1375		3,89,173	8	0.00%	8	100.00%
2023-2024 1378 THE FEROKE CO-OPERATIVE URBAN BANK LIMITED 30,326 2 0.01% 1 50.00%	2023-2024	1376		2,86,934	6	0.00%	5	83.33%
2023-2024 1379 THE FEROZEPUR CENTRAL CO-OPERATIVE BANK LTD. 5,63,338 4 0 0.00% 4 100.00% 1 2023-2024 1380 THE FINANCIAL CO-OPERATIVE BANK LTD. SURAT 6,842 1 0.01% 1 100.00% 1 2023-2024 1381 THE GADCHIROLI DISTRICT CENTRAL CO-OPERATIVE BANK LTD. 2,39,042 5 0.00% 2 40.00% 1 2023-2024 1382 THE GANDEVI PEOPLE'S CO-OPERATIVE BANK LTD. 89,353 2 0.00% 2 100.00% 1 2023-2024 1383 THE GANDHI CO-OPERATIVE URBAN BANK LTD. 7,17,496 8 0.01% 2 25.00% 1 2023-2024 1384 THE GANDHIDHAM CO-OPERATIVE BANK LTD. ADIPUR 81,589 2 0.00% 0 0.00% 1 2023-2024 1385 THE GANDHIDHAM MERCANTILE CO-OPERATIVE 23,820 9 0.04% 8 88,89%	2023-2024	1377		3,87,36,130	1,200	0.00%	76	6.33%
2023-2024 1379 LTD. 5,63,338 4 0.00% 4 100.00%	2023-2024	1378	THE FEROKE CO-OPERATIVE URBAN BANK LIMITED	30,326	2	0.01%	1	50.00%
2023-2024 1380 THE FINANCIAL CO-OPERATIVE BANK LTD. SURAT 6,842 1 0.01% 1 100.00% 2023-2024 1381 THE GADCHIROLI DISTRICT CENTRAL CO-OEPRATIVE BANK LTD. 2,39,042 5 0.00% 2 40.00% 2023-2024 1382 THE GANDEVI PEOPLE'S CO-OPERATIVE BANK LTD., GANDEVI 89,353 2 0.00% 2 100.00% 2023-2024 1383 THE GANDHI CO-OPERATIVE URBAN BANK LTD., JUJAYAWADDA 1,17,496 8 0.01% 2 25.00% 2023-2024 1384 THE GANDHIDHAM CO-OPERATIVE BANK LTD., ADIPUR 81,589 2 0.00% 0 0.00% 2023-2024 1385 THE GANDHIDHAM MERCANTILE CO-OPERATIVE 23,820 9 0.04% 8 88,89%	2023-2024	1379		5,63,338	4	0.00%	4	100.00%
2023-2024 1381 OEPRATIVE BANK LTD. 2,39,042 5 0.00% 2 40.00%	2023-2024	1380	THE FINANCIAL CO-OPERATIVE BANK LTD. SURAT	6,842	1	0.01%	1	100.00%
2023-2024 1382 THE GANDEVI PEOPLE'S CO-OPERATIVE BANK LTD., GANDEVI 2 100.00%	2023-2024	1381		2,39,042	5	0.00%	2	40.00%
2023-2024 1383 THE GANDHI CO-OPERATIVE URBAN BANK LTD., VIJAYAWADA 1,17,496 8 0.01% 2 25.00% 2023-2024 1384 THE GANDHIDHAM CO-OPERATIVE BANK LTD. ADIPUR 2023-2024 1385 THE GANDHIDHAM MERCANTILE CO-OPERATIVE 23.820 9 0.04% 8 88.89%	2023-2024	1382	THE GANDEVI PEOPLE'S CO-OPERATIVE BANK	89,353	2	0.00%	2	100.00%
2023-2024 1384 THE GANDHIDHAM CO-OPERATIVE BANK LTD. ADIPUR 81,589 2 0.00% 0 0	2023-2024	1383	THE GANDHI CO-OPERATIVE URBAN BANK	1,17,496	8	0.01%	2	25.00%
2023-2024 1385 THE GANDHIDHAM MERCANTILE CO-OPERATIVE 23.820 9 0.04% 8 88.89%	2023-2024	1384	THE GANDHIDHAM CO-OPERATIVE BANK LTD.	81,589	2	0.00%	0	0.00%
	2023-2024	1385		23,820	9	0.04%	8	88.89%



Year :	Complaints registered against the CIs with CICs during the year ended March 31, 2024								
	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI		
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]		
2023-2024	1386	THE GANDHINAGAR NAGARIK CO-OPERATIVE BANK LTD.	46,313	22	0.05%	7	31.82%		
2023-2024	1387	THE GANGA MERCANTILE URBAN CO-OP BANK	15,290	5	0.03%	3	60.00%		
2023-2024	1388	THE GANGANAGAR KENDRIYA SAHAKARI BANK LTD.	1,499	2	0.13%	2	100.00%		
2023-2024	1389	THE GENERAL INVESTMENT AND COMMERCIAL	230	10	4.35%	9	90.00%		
2023-2024	1390	CORPORATION LIMITED THE GOA URBAN CO-OP BANK LTD	1,03,556	2	0.00%	0	0.00%		
2023-2024	1391	THE GODHRA URBAN CO-OPERATIVE BANK LTD.	33,201	3	0.01%	3	100.00%		
2023-2024	1392	THE GOPALGANJ CENTRAL CO-OPERATIVE BANK	26,811	2	0.01%	2	100.00%		
	1393	LTD., GOPALGANJ THE GRAIN MERCHANTS' CO-OPERATIVE BANK	2,439	1	0.04%	0	0.00%		
		LTD THE GREATER BOMBAY CO-OPERATIVE BANK	,	26					
	1394	LIMITED	3,74,473	36	0.01%	27	75.00%		
2023-2024	1395	THE GUJARAT STATE CO-OPERATIVE BANK LTD	96,477	5	0.01%	4	80.00%		
2023-2024	1396	THE GUNTUR CO-OPERATIVE URBAN BANK LTD., GUNTUR	79,692	23	0.03%	0	0.00%		
2023-2024	1397	THE GUNTUR DISTRICT COOPERATIVE CENTRAL BANK LTD. TENALI	1,50,345	5	0.00%	4	80.00%		
2023-2024	1398	THE GURDASPUR CENTRAL CO-OPERATIVE BANK LTD. GURDASPUR	2,44,466	5	0.00%	3	60.00%		
2023-2024	1399	THE HALOL MERCANTILE CO-OPERATIVE BANK LTD., HALOL	16,735	1	0.01%	1	100.00%		
2023-2024	1400	THE HARIJ NAGRIK SAHAKARI BANK LTD., HARIJ	3,605	1	0.03%	1	100.00%		
2023-2024	1401	THE HARYANA STATE CO-OPERATIVE APEX BANK	15,935	1	0.01%	1	100.00%		
2023-2024	1402	THE HASSAN DISTRICT CO-OPERATIVE CENTRAL BANK LTD.	3,06,340	6	0.00%	2	33.33%		
2023-2024	1403	THE HASTI CO-OPERATIVE BANK LIMITED	1,65,719	4	0.00%	1	25.00%		
2023-2024	1404	THE HIMACHAL PRADESH STATE CO-OPERATIVE BANK LIMITED	2,38,822	293	0.12%	0	0.00%		
2023-2024	1405	THE HINDU CO-OPERATIVE BANK LIMITED, PATHANKOT	3,012	1	0.03%	1	100.00%		
2023-2024	1406	THE HINDUSTHAN CO-OPERATIVE BANK LTD.,BOMBAY	2,34,348	18	0.01%	3	16.67%		
2023-2024	1407	THE HONGKONG AND SHANGHAI BANKING	1,27,00,498	2,143	0.02%	27	1.26%		
2023-2024	1408	CORPORATION LTD THE HOSHIARPUR CENTRAL COOPERATIVE BANK	3,81,880	7	0.00%	7	100.00%		
	1409	LTD. HOSHIARPUR THE HOTEL INDUSTRIALISTS CO-OPERATIVE BANK	15,987	1	0.01%	1	100.00%		
	1410	LIMITED THE HUBLI URBAN CO-OPERATIVE BANK LTD	61,632	32	0.05%	5	15.63%		
	1411	THE ICHALKARANJI MERCHANTS CO-OP BANK	15,637	3	0.02%	3	100.00%		
2023-2024	1412	LIMITED, ICHALKARANJI THE JALGAON DISTRICT CENTRAL CO-OPERATIVE	25,26,131	4	0.00%	3	75.00%		
2023-2024	1413	BANK LTD. THE JALGAON PEOPLES COOPERATIVE BANK LTD,	1,47,043	12	0.01%	8	66.67%		
2023-2024	1414	JALGAON THE JALNA PEOPLES' CO-OPERATIVE BANK LTD.,	17,160	4	0.02%	3	75.00%		
	1415	JALNA THE JALORE NAGRIK SAHAKARI BANK LTD.	63,313	4	0.01%	3	75.00%		
	1416	THE JAMKHANDI URBAN CO-OPERATIVE BANK	24,277	30	0.12%	30	100.00%		
	1417	LTD.,JAMKHANDI THE JAMMU AND KASHMIR BANK LIMITED	2,93,81,179	992	0.00%	34	3.43%		
	1418	THE JAMNAGAR MAHILA SAHAKARI BANK LTD.	9,965	7	0.07%	0	0.00%		
2023-2024	1419	THE JANATA CO-OPERATIVE BANK LTD, SADALGA,	71,194	6	0.01%	6	100.00%		
2023-2024	1420	BELGAUM THE JANATHA CO-OPERATIVE BANK LTD., BANGALORE	69,544	26	0.04%	2	7.69%		



Year Sr N 2023-2024 142 2023-2024 142	No Name of The Credit Institution (A)	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the	Complaints as Percentage of total	Number of complaints unresolved within TAT	Complaints unresolved within TAT as a % of
	(A)		year	records submitted by the CI	by the CI as on reference date	total complaints registered against the CI
		(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024 142	THE JAWHAR URBAN CO-OP BANK LTD.	46,525	44	0.09%	23	52.27%
	THE JHAJJAR CENTRAL CO-OPERATIVE BANK LTD.	13,995	2	0.01%	2	100.00%
2023-2024 142	THE JIND CENTRAL CO-OPERATIVE BANK LTD.	53	11	20.75%	10	90.91%
2023-2024 142	THE JULLUNDUR CENTRAL CO-OPERATIVE BANK LTD.	6,15,728	18	0.00%	6	33.33%
2023-2024 142	THE JUNAGADH COMERCIAL CO-OPERATIVE BANK	63,313	5	0.01%	0	0.00%
2023-2024 142	THE KADADA DISTRICT CO-OPERATIVE CENTRAL	1,20,542	2	0.00%	1	50.00%
2023-2024 142	THE KADLITHLIBLITHY LIBBAN CO-OPERATIVE	37,969	1	0.00%	0	0.00%
2023-2024 142	THE KAIRA DISTRICT CENTRAL CO-OPERATIVE	3,16,047	3	0.00%	1	33.33%
2023-2024 142	BANK LTD., NADIAD THE KAKINADA CO-OPERATIVE TOWN BANK	1,05,379	6	0.01%	3	50.00%
2023-2024 143	LIMITED THE KALNA TOWN CREDIT CO-OPERATIVE BANK	26,176	3	0.01%	2	66.67%
2023-2024 143	LTD., KALNA THE KALUPUR COMMERCIAL CO-OP BANK LTD	13,22,825	34	0.00%	10	29.41%
2023-2024 143		3,48,134	47	0.01%	12	25.53%
2023-2024 143	THE KANARA DISTRICT CENTRAL CO-OPERATIVE	2,60,946	12	0.00%	2	16.67%
2023-2024 143	THE KANCHEEPLIRAM DISTRICT CENTRAL CO-	3,60,741	65	0.02%	16	24.62%
2023-2024 143	THE KANGRA CO-OPERATIVE BANK LTD	1,73,743	62	0.04%	9	14.52%
2023-2024 143	THE KANYAKI IMARI DISTRICT CENTRAL	2,56,500	4	0.00%	2	50.00%
2023-2024 143	THE KAPLIRTHALA CENTRAL COOPERATIVE BANK	74,572	16	0.02%	11	68.75%
2023-2024 143		4,61,210	22	0.00%	10	45.45%
2023-2024 143	39 THE KARNAL CENTRAL CO-OPERATIVE BANK LTD.	6,123	2	0.03%	1	50.00%
2023-2024 144	40 THE KARNATAKA BANK LIMITED	79,34,537	981	0.01%	85	8.66%
2023-2024 144	THE KARNATAKA CENTRAL CO-OPERATIVE BANK LTD; DHARWAD	3,08,347	7	0.00%	6	85.71%
2023-2024 144	ΤΗΕ ΚΑΡΝΑΤΑΚΑ STATE CO-OPERATIVE APEX	2,77,153	57	0.02%	29	50.88%
2023-2024 144	THE KARNAVATI CO-OPERATIVE BANK LTD	11,524	2	0.02%	2	100.00%
2023-2024 144		8,32,82,709	9,501	0.01%	172	1.81%
2023-2024 144	THE KASARAGOD DISTRICT CO-OPERATIVE BANK	0	7		5	71.43%
2023-2024 144	THE KASHIPUR URBAN CO-OPERATIVE BANK LTD. KASHIPUR	25,859	11	0.04%	2	18.18%
2023-2024 144	47 THE KERALA STATE CO-OPERATIVE BANK LIMITED	47,32,407	163	0.00%	42	25.77%
2023-2024 144	THE KHAMGAON URBAN CO-OPERATIVE BANK LTD.	1,54,313	15	0.01%	9	60.00%
2023-2024 144		28,528	4	0.01%	0	0.00%
2023-2024 145	THE KHURDA CENTRAL CO-OPERATIVE BANK LTD.	20,747	1	0.00%	1	100.00%
2023-2024 145	THE KODAGU DISTRICT CO-OPERATIVE CENTRAL BANK LTD., MADIKERI	1,69,569	8	0.00%	6	75.00%
2023-2024 145	THE KODINAR NAGRIK SAHAKARI BANK LTD	6,273	1	0.02%	1	100.00%
2023-2024 145	THE KODUNGALLUR TOWN CO-OPERATIVE BANK	2,99,993	6	0.00%	2	33.33%
2023-2024 145	THE KOLAR & CHIKRALLAPLIRA DIST COOP	1,01,882	3	0.00%	1	33.33%



		· · · · · · · · · · · · · · · · · · ·	against the Cis with	CICs during the year	ended Warch 31, 20	J24	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the 0
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1455	THE KOLHAPUR URBAN CO-OP BANK LTD, KOLHAPUR	3,29,713	21	0.01%	5	23.81%
2023-2024	1456	THE KOLHAPUR URBAN CO-OP BANK LTD.	15	7	46.67%	7	100.00%
2023-2024	1457	THE KOLLAM DISTRICT CO-OPERATIVE BANK LTD., KOLLAM	28	15	53.57%	15	100.00%
2023-2024	1458	THE KOTTAKKAL CO-OPERATIVE URBAN BANK LIMITED	326	2	0.61%	2	100.00%
2023-2024	1459	THE KOYLANCHAL URBAN CO-OPERATIVE BANK LTD., DHANBAD	6,279	2	0.03%	2	100.00%
2023-2024	1460	THE KRANTHI CO-OPERATIVE URBAN BANK LTD	4,086	7	0.17%	7	100.00%
2023-2024	1461	THE KRISHNA DISTRICT COOPERATIVE CENTRAL BANK LTD. MANCHILIPATNAM	1,97,549	26	0.01%	11	42.31%
2023-2024	1462	THE KUKARWADA NAGRIK SAHAKARI BANK LTD.	61,480	1	0.00%	0	0.00%
2023-2024	1463	THE KUMBAKONAM CENTRAL CO-OPERATIVE BANK LTD.	8,99,490	11	0.00%	11	100.00%
2023-2024	1464	THE KURLA NAGRIK SAHAKARI BANK LTD.	1,80,860	14	0.01%	9	64.29%
2023-2024	1465	THE KURMANCHAL NAGAR SAHKARI BANK LTD	96,983	35	0.04%	19	54.29%
2023-2024	1466	THE KURUKSHETRA CENTRAL CO-OPERATIVE BANK LTD., KURUKSHETRA	20,152	2	0.01%	2	100.00%
2023-2024	1467	THE KURUKSHETRA URBAN CO-OP BANK LIMITED	2,144	1	0.05%	1	100.00%
2023-2024	1468	THE LAKSHMI VILAS BANK LTD.	62	207	333.87%	22	10.63%
2023-2024	1469	THE LASALGAON MERCHANTS CO-OP BANK LTD	54,852	2	0.00%	2	100.00%
2023-2024	1470	THE LATUR DISTRICT CENTRAL CO-OPERATIVE BANK LTD.	1,39,747	4	0.00%	4	100.00%
2023-2024	1471	THE LATUR URBAN CO-OP BANK LTD.	88,670	26	0.03%	20	76.92%
2023-2024	1472	THE LAXMI CO-OPERATIVE BANK LTD., SOLAPUR	180	19	10.56%	13	68.42%
2023-2024	1473	THE LIMDI URBAN CO-OPERATIVE BANKL LTD	43,670	2	0.00%	1	50.00%
2023-2024	1474	THE LUDHIANA CENTRAL CO-OPERATIVE BANK LTD. LUDHIANA THE LUNAWARDA DECORETS CO. OR DANK LTD.	6,62,695	21	0.00%	17	80.95%
2023-2024	1475	THE LUNAWADA PEOPLE'S CO-OP BANK LTD, LUNAWADA	21,061	4	0.02%	3	75.00%
2023-2024	1476	THE MADGAUM URBAN CO-OPERATIVE BANK LTD	0	6		2	33.33%
2023-2024	1477	THE MADURAI DISTRICT CENTRAL CO-OPERATIVE BANK LTD	5,29,232	16	0.00%	5	31.25%
2023-2024	1478	THE MAHALAKSHMI CO-OPERATIVE BANK LTD.,UDUPI	52,239	22	0.04%	3	13.64%
2023-2024	1479	THE MAHANAGAR CO-OPERATIVE URBAN BANK LTD	0	67		14	20.90%
2023-2024	1480	THE MAHARASHTRA MANTRALAYA ALLIED OFFICES CO-OPERATIVE BANK LTD.,BOMBAY.	60,156	9	0.01%	4	44.44%
2023-2024	1481	THE MAHARASHTRA STATE CO-OPERATIVE BANK LIMITED	71,188	4	0.01%	2	50.00%
2023-2024	1482	THE MAHUDHA NAGRIK SAHAKARI BANK LTD	20	9	45.00%	9	100.00%
2023-2024	1483	THE MALAD SAHAKARI BANK LIMITED	40,179	7	0.02%	7	100.00%
2023-2024	1484	THE MALAPPURAM DISTRICT CO-OPERATIVE BANK LIMITED	3,69,860	10	0.00%	3	30.00%
2023-2024	1485	THE MALEGAON MERCHANTS CO-OP BANK LIMITED	16,871	1	0.01%	1	100.00%
2023-2024	1486	THE MALKAPUR URBAN CO-OPERATIVE BANK LTD.	6,381	1	0.02%	1	100.00%
2023-2024	1487	THE MALLESWARAM CO-OPERATIVE BANK LTD	8,160	3	0.04%	2	66.67%
2023-2024	1488	THE MANDVI NAGRIK SAHAKARI BANK LTD., MANDVI	67,077	1	0.00%	0	0.00%
2023-2024	1489	THE MANGALORE CATHOLIC CO-OPERATIVE BANK LIMITED	23,318	11	0.05%	4	36.36%



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20	024	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the 0
		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1490	THE MANSA CENTRAL COOPERATIVE BANK LTD.	6,05,205	6	0.00%	2	33.33%
2023-2024	1491	THE MAPUSA URBAN CO-OPERATIVE BANK OF GOA LIMITED	0	8		8	100.00%
2023-2024	1492	THE MARKET YARD COMMERCIAL COOPERATIVE BANK LTD.	22,108	1	0.00%	1	100.00%
2023-2024	1493	THE MEGHALAYA CO-OPERATIVE APEX BANK LTD.	2,05,351	4	0.00%	3	75.00%
2023-2024	1494	THE MEHSANA DISTRICT CENTRAL CO-OP BANK	4,11,183	7	0.00%	3	42.86%
2023-2024	1495	THE MEHSANA NAGRIK SAHAKARI BANK LTD.	41,453	1	0.00%	0	0.00%
2023-2024	1496	THE MEHSANA URBAN CO-OP BANK LTD.	3,32,184	14	0.00%	10	71.43%
2023-2024	1497	THE MOGA DISTRICT CENTRAL COOPERATIVE BANK LTD., MOGA	66,240	2	0.00%	1	50.00%
2023-2024	1498	THE MOTIHARI CENTRAL CO-OPERATIVE BANK LTD., MOTIHARI	2,99,970	1	0.00%	1	100.00%
2023-2024	1499	THE MUKTSAR CENTRAL COOPERATIVE BANK LTD, MUKTSAR	5,08,629	24	0.00%	9	37.50%
2023-2024	1500	THE MUMBAI MAHANAGAR PALIKA SHIKSHAN VIBHAG SAHAKARI BANK LIMITED	69,836	7	0.01%	7	100.00%
2023-2024	1501	THE MUNICIPAL CO-OPERATIVE BANK LTD.	2,67,322	35	0.01%	7	20.00%
2023-2024	1502	THE MYSORE SILK CLOTH MERCHANTS CO-OP BANK LTD	9,666	3	0.03%	3	100.00%
2023-2024	1503	THE NAGALAND STATE CO-OPERATIVE BANK LIMITED	21,982	1	0.00%	0	0.00%
2023-2024	1504	THE NAGRIK SAHAKARI BANK LTD.,KOTA	93,126	6	0.01%	0	0.00%
2023-2024	1505	THE NAIL CONDA DISTRICT COORERATIVE CENTRAL	6,55,221	357	0.05%	173	48.46%
2023-2024	1506	THE NALGONDA DISTRICT COOPERATIVE CENTRAL BANK LTD., NALGONDA THE NANDED MERCHANTS COOPERATIVE BANK	71,331	4	0.01%	2	50.00%
2023-2024	1507	LTD.	61,638	16	0.03%	1	6.25%
2023-2024	1508	THE NANDURA URBAN CO-OPERATIVE BANK LTD., NANDURA	1,83,782	6	0.00%	0	0.00%
2023-2024	1509	THE NASHIK MERCHANT'S CO-OPERATIVE BANK LTD.	3,05,435	48	0.02%	4	8.33%
2023-2024	1510	THE NASIK JILLHA MAHILA SAHAKARI BANK LIMITED	80,236	8	0.01%	3	37.50%
2023-2024	1511	THE NASIK ROAD DEOLALI VYAPARI SAHAKARI BANK LTD., NASIK ROAD	2,54,975	7	0.00%	5	71.43%
2023-2024	1512	THE NATIONAL COOPERATIVE BANK LIMITED	25,760	17	0.07%	4	23.53%
2023-2024	1513	THE NATIONAL CO-OPERATIVE BANK LIMITED	38,376	5	0.01%	5	100.00%
2023-2024	1514	THE NATIONAL SMALL INDUSTRIES CORPORATION LIMITED	21,346	70	0.33%	28	40.00%
2023-2024	1515	THE NAVAL DOCKYARD CO-OPERATIVE BANK LTD., BOMBAY	1,40,306	7	0.00%	7	100.00%
2023-2024	1516	THE NAVJEEVAN CO-OPERATIVE BANK LIMITED	34,065	10	0.03%	3	30.00%
2023-2024	1517	THE NAWANSHAHR CENTRAL COOPERATIVE BANK LTD., NAWANSHAHR	3,17,708	6	0.00%	5	83.33%
2023-2024	1518	THE NEHRUNAGAR CO-OPERATIVE BANK LIMITED, BANGALORE	5,021	15	0.30%	15	100.00%
2023-2024	1519	THE NEW URBAN CO-OPERATIVE BANK LTD., RAMPUR	38,689	17	0.04%	7	41.18%
	1520	THE NILAMBUR CO-OPERATIVE URBAN BANK LTD., NILAMBUR	74,602	3	0.00%	3	100.00%
2023-2024	1	THE NILGRIS DISTRICT CENTRAL CO-OPERATIVE	3,53,546	4	0.00%	4	100.00%
2023-2024	1521	BANK LTD., UDHAGAMANDALAM	5,55,515				
	1521 1522	BANK LTD., UDHAGAMANDALAM THE NIPHAD URBAN CO-OPERATIVE BANK LTD.,NIPHAD	26,290	3	0.01%	2	66.67%



		Complaints registered		-			
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		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1524	THE ODISHA STATE CO-OPERATIVE BANK LIMITED	36,326	4	0.01%	4	100.00%
2023-2024	1525	THE OJHAR MERCHANT CO-OP BANK LIMITED	77,683	2	0.00%	2	100.00%
2023-2024	1526	THE PALGHAT CO-OPERATIVE URBAN BANK LIMITED, PALGHAT	1,67,979	2	0.00%	2	100.00%
2023-2024	1527	THE PANDHARPUR URBAN CO-OPERATIVE BANK LIMITED, PANDHARPUR	2,80,208	21	0.01%	8	38.10%
2023-2024	1528	THE PATAN CO-OPERATIVE BANK LTD	4,147	1	0.02%	1	100.00%
2023-2024	1529	THE PATIALA CENTRAL CO-OPERATIVE BANK LTD.,	11,40,311	29	0.00%	20	68.97%
		PATIALA					
2023-2024	1530	THE PAYANA SAHAKARI BANK LIMITED THE PAYYANUR CO-OPERATIVE TOWN BANK	34,415	9	0.03%	6	66.67%
2023-2024	1531	LIMITED	49,628	3	0.01%	0	0.00%
2023-2024	1532	THE PEOPLES' URBAN CO-OPERATIVE BANK LTD.,TRIPUNITHURA	1,41,060	1	0.00%	1	100.00%
2023-2024	1533	THE PIMPALGAON MERCHANTS CO-OPERATIVE BANK LIMITED PIMPALGAON	40,295	2	0.00%	2	100.00%
2023-2024	1534	THE PIONEER URBAN CO-OPERATIVE BANK LTD., BELGAUM	80,828	4	0.00%	3	75.00%
2023-2024	1535	THE PRAGATI CO-OPERATIVE BANK LTD., THARA	20,154	12	0.06%	8	66.67%
2023-2024	1536	THE PRATAP CO-OPERATIVE BANK LTD.,	0	2		2	100.00%
2023-2024	1537	THE PUDUKOTTAI DISTRICT CENTRAL CO- OPERATIVE BANK LTD	5,13,756	34	0.01%	10	29.41%
2023-2024	1538	THE PUSAD URBAN CO-OPERATIVE BANK LIMITED, PUSAD	1,08,155	37	0.03%	14	37.84%
2023-2024	1539	THE RADDI SAHAKARA BANK NIYAMITHA, DHARWAD	1,88,254	47	0.02%	17	36.17%
2023-2024	1540	THE RAICHUR DISTRICT CENTRAL CO-OPERATIVE BANK LTD., RAICHUR	2,48,526	3	0.00%	2	66.67%
2023-2024	1541	THE RAIGANJ CENTRAL CO-OPERATIVE BANK LTD.	1,35,141	5	0.00%	0	0.00%
2023-2024	1542	THE RAJAPUR URBAN CO-OPERATIVE BANK LIMITED, RAJAPUR	2,76,659	8	0.00%	0	0.00%
2023-2024	1543	THE RAJASTHAN STATE CO-OPERATIVE BANK LTD.	18,658	3	0.02%	3	100.00%
2023-2024	1544	THE RANUJ NAGRIK SAHAKARI BANK LTD.	0	3		3	100.00%
2023-2024	1545	THE ROPAR CENTRAL CO-OP BANK LTD. ROPAR	4,87,786	8	0.00%	8	100.00%
2023-2024	1546	THE SABARKANTHA DISTRICT CENTRAL CO- OPERATIVE BANK LTD.	6,99,925	6	0.00%	2	33.33%
2023-2024	1547	THE SAHYADRI SAHAKARI BANK LIMITED, MUMBAI	48,120	1	0.00%	1	100.00%
2023-2024	1548	THE SALEM DISTRICT CENTRAL CO-OPERATIVE BANK LTD	8,42,784	70	0.01%	40	57.14%
2023-2024	1549	THE SAMBALPUR DISTRICT CO-OPERATIVE CENTRAL BANK LIMITED	19,235	9	0.05%	4	44.44%
2023-2024	1550	THE SANGAMNER MERCHANTS CO-OP BANK LTD.	26,145	5	0.02%	5	100.00%
2023-2024	1551	THE SANGRUR CENTRAL CO-OPERATIVE BANK LTD.	2,31,395	5	0.00%	5	100.00%
2023-2024	1552	THE SARDAR GUNJ MERCANTILE COOPERATIVE BANK LTD.	13,651	3	0.02%	2	66.67%
2023-2024	1553	THE SARVODAYA SAHAKARI BANK LTD, SURAT	60,844	16	0.03%	5	31.25%
2023-2024	1554	THE SARVODAYA SAHAKARI BANK LTD., MODASA	12,570	5	0.04%	5	100.00%
2023-2024	1555	THE SAS NAGAR CENTRAL COOPERATIVE BANK LTD.	1,03,482	13	0.01%	12	92.31%
2023-2024	1556	THE SATARA SAHAKARI BANK LTD.	3,523	3	0.09%	3	100.00%
2023-2024	1557	THE SAURASHTRA CO-OPERATIVE BANK LTD.	27,765	1	0.00%	0	0.00%
2023-2024	1558	THE SECUNDERABAD CO-OPERATIVE URBAN BANK LTD	784	1	0.13%	1	100.00%



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		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1559	THE SHIMLA URBAN COOPERATIVE BANK LTD., SHIMLA	5,377	1	0.02%	0	0.00%
2023-2024	1560	THE SHIMOGA DISTRICT CO-OPERATIVE CENTRAL BANK LTD.	1,32,945	18	0.01%	12	66.67%
2023-2024	1561	THE SHIRPUR MERCHANTS' CO-OPERATIVE BANK LTD., SHIRPUR	15,414	2	0.01%	1	50.00%
2023-2024	1562	THE SIRSA CENTRAL CO-OPERATIVE BANK LTD.	14,149	1	0.01%	1	100.00%
2023-2024	1563	THE SIRSI URBAN SAHAKARI BANK LTD.	2,73,891	28	0.01%	0	0.00%
2023-2024	1564	THE SOCIAL CO-OPERATIVE BANK LIMITED	8,844	1	0.01%	1	100.00%
2023-2024	1565	THE SOLAPUR DISTRICT CENTRAL CO-OP BANK LTD	4,54,780	6	0.00%	5	83.33%
2023-2024	1566	THE SONEPAT URBAN CO-OP BANK LIMITED , SONEPAT	3,231	1	0.03%	1	100.00%
2023-2024	1567	THE SOUTH CANARA DISTRICT CENTRAL CO-OP BANK LTD	8,74,719	124	0.01%	30	24.19%
2023-2024	1568	THE SOUTH INDIAN BANK LIMITED THE SOUTH KANARA GOVERNMENT OFFICERS CO-	1,60,34,157	402	0.00%	42	10.45%
2023-2024	1569	OPERATIVE BANK LIMITED	11,073	13	0.12%	4	30.77%
2023-2024	1570	THE SULTAN'S BATTERY CO-OPERATIVE URBAN BANK LTD. THE SUNDARGARH DISTRICT CENTRAL CO-	1,15,234	3	0.00%	2	66.67%
2023-2024	1571	OPERATIVE BANK LTD	4,339	4	0.09%	4	100.00%
2023-2024	1572	THE SURAT DISTRICT CO-OPERATIVE BANK LTD THE SURAT MERCANTILE CO-OPERATIVE BANK	1,88,076	3	0.00%	1	33.33%
2023-2024	1573	LTD.	45,347	1	0.00%	0	0.00%
2023-2024	1574	THE SURAT PEOPLES CO-OPERATIVE BANK LTD.	82,948	5	0.01%	0	0.00%
2023-2024	1575	THE SURENDRANAGAR DISTRICT CO-OPERATIVE BANK LTD.	0	1		1	100.00%
2023-2024	1576	THE SUTEX COOPERATIVE BANK LTD. SURAT	1,97,690	13	0.01%	5	38.46%
2023-2024	1577	THE TAMILNADU INDUSTRIAL CO-OPERATIVE BANK LTD., CHENNAI	3,36,146	34	0.01%	34	100.00%
2023-2024	1578	THE TAMILNADU STATE APEX COOPERATIVE BANK LTD.	6,91,277	102	0.01%	10	9.80%
2023-2024	1579	THE TAMLUK GHATAL CENTRAL CO-OPERATIVE BANK LTD	2,27,168	15	0.01%	11	73.33%
2023-2024	1580	THE TAPINDU URBAN CO-OPERATIVE BANK LTD	3,177	2	0.06%	2	100.00%
2023-2024	1581	THE TARN TARAN CENTRAL COOPERATIVE BANK LTD.	1,06,236	13	0.01%	12	92.31%
2023-2024	1582	THE TASGAON URBAN CO-OPERATIVE BANK LTD., TASGAON	26,929	2	0.01%	2	100.00%
2023-2024	1583	THE TELANGANA STATE CO-OPERATIVE APEX BANK LIMITED	43,699	17	0.04%	0	0.00%
2023-2024	1584	,	0	4		1	25.00%
2023-2024	1585	THE THANJAVUR CENTRAL CO-OPERATIVE BANK LTD.	4,68,275	4	0.00%	4	100.00%
2023-2024	1586	THE THIRUVANANTHAPURAM DISTRICT COOPERATIVE BANK LTD.	30,540	8	0.03%	7	87.50%
2023-2024	1587	THE THOOTHUKUDI DISTRICT CENTRAL CO- OPERATIVE BANK LTD.	3,48,531	1	0.00%	1	100.00%
2023-2024	1588	THE TIRUCHIRAPALLI DISTRICT CENTRAL CO- OPERATIVE BANK LTD. TIRUCHIRAPALLI	9,71,288	26	0.00%	14	53.85%
2023-2024	1589	THE TIRUVANNAMALAI DISTRICT CENTRAL CO-OP BANK LTD	3,70,879	3	0.00%	3	100.00%
2023-2024	1590	THE TOWN CO-OPERATIVE BANK LTD., HOSKOTE	30,375	6	0.02%	5	83.33%
2023-2024	1591	THE TRICHUR URBAN CO OPERATIVE BANK LIMITED	46,749	2	0.00%	2	100.00%
2023-2024	1592	THE UDAIPUR MAHILA SAMRIDHI URBAN CO-OP. BANK LTD.	9,166	2	0.02%	1	50.00%



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		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1593	THE UDAIPUR MAHILA URBAN CO-OP. BANK LTD.	8,881	1	0.01%	1	100.00%
2023-2024	1594	THE UDAIPUR URBAN CO-OPERATIVE BANK LTD.	47,291	10	0.02%	4	40.00%
2023-2024	1595	THE UDIPI CO-OPERATIVE TOWN BANK LTD.	1,06,020	19	0.02%	15	78.95%
2023-2024	1596	THE UMA CO-OPERATIVE BANK LTD.	7,312	2	0.03%	2	100.00%
2023-2024	1597	THE UMRETH URBAN COOPERATIVE BANK LTD., UMRETH	24,456	30	0.12%	4	13.33%
2023-2024	1598	THE UNION CO-OPERATIVE BANK LTD. NARODA	57,233	2	0.00%	0	0.00%
2023-2024	1599	THE UNITED CO-OPERATIVE BANK LTD. AHMEDABAD	2,067	2	0.10%	2	100.00%
2023-2024	1600	THE URBAN CO OPERATIVE BANK LIMITED, DHARNGAON	57,920	2	0.00%	2	100.00%
2023-2024	1601	THE URBAN CO-OPERATIVE BANK LIMITED	22,998	8	0.03%	5	62.50%
2023-2024	1602	THE URBAN CO-OPERATIVE BANK LTD, PERINTHALMANNA	2,68,225	14	0.01%	7	50.00%
2023-2024	1603	THE URBAN CO-OPERATIVE BANK LTD; BASTI (UTTAR PRADESH)	16,972	1	0.01%	1	100.00%
2023-2024	1604	THE VAIDYANATH CO-OPERATIVE URBAN BANK LTD.	36,098	18	0.05%	6	33.33%
2023-2024	1605	THE VAISH COOPERATIVE ADARSH BANK LTD	32,575	11	0.03%	5	45.45%
2023-2024	1606	THE VAISH CO-OPERATIVE NEW BANK LTD.	2,066	3	0.15%	3	100.00%
2023-2024	1607	THE VALLABH VIDYANAGAR COMMERCIAL CO-OP BANK LTD	30,699	2	0.01%	0	0.00%
2023-2024	1608	THE VARACHHA CO-OP. BANK LTD.	5,90,483	20	0.00%	12	60.00%
2023-2024	1609	THE VELLORE DISTRICT CENTRAL CO-OP BANK LTD	4,50,120	2	0.00%	2	100.00%
2023-2024	1610	THE VEPAR UDHYOG VIKAS SAHKARI BANK LTD.	10,718	2	0.02%	1	50.00%
2023-2024	1611	THE VERAVAL MERCANTILE CO-OP. BANK LTD.	1,40,319	4	0.00%	3	75.00%
2023-2024	1612	THE VIKRAMADITYA NAGARIK SAHAKARI BANK MARYADIT UJJAIN	4,972	10	0.20%	7	70.00%
2023-2024	1613	THE VILLUPURAM DISTRICT CENTRAL CO- OPERATIVE BANK LTD	2,75,818	1	0.00%	1	100.00%
2023-2024	1614	THE VISAKHAPATNAM COOPERATIVE BANK LTD.	3,31,494	3	0.00%	3	100.00%
2023-2024	1615	THE VISHWESHWAR SAHAKARI BANK LIMITED	1,40,436	26	0.02%	0	0.00%
2023-2024	1616	THE VITA MERCHANTS COOPERATIVE BANK LTD,	2,01,375	8	0.00%	5	62.50%
2023-2024	1617	THE WAI URBAN CO-OPERATIVE BANK LTD., WAI	1,48,665	28	0.02%	3	10.71%
2023-2024	1618	THE WARANGAL DISTRICT COOPERATIVE CENTRAL	66,241	14	0.02%	3	21.43%
2023-2024	1619	BANK LTD., HANAMKONDA THE WASHIM URBAN CO-OPERATIVE BANK LTD.	52,362	2	0.00%	1	50.00%
2023-2024	1620	WASHIM THE WAYANAD DISTRICT CENTRAL CO-OPERATIVE	0	5		5	100.00%
2023-2024	1621	BANK LTD; WAYANAD THE WEST BENGAL STATE CO-OPERATIVE BANK	2,68,252	10	0.00%	0	0.00%
2023-2024	1622	LTD. THE YAMUNANAGAR CENTRAL CO-OPERATIVE	2,729	1	0.04%	1	100.00%
		BANK LTD.	<u> </u>	1			
2023-2024	1623 1624	THE YASHWANT CO-OP BANK LTD; PHALTAN THE YAVATMAL DISTRICT CENTRAL CO-OPERATIVE	21,365 1,27,434	1 17	0.00%	1	100.00% 5.88%
2023-2024	1625	BANK LTD., YAVATMAL THE YAVATMAL URBAN CO-OP. BANK LTD.,	2,31,160	28	0.01%	25	89.29%
		YAVATMAL					
2023-2024	1626	THE ZORASTRIAN CO-OPERATIVE BANK LIMITED	33,448	4	0.01%	3	75.00%
2023-2024	1627	THREE65 FINANCIAL SERVICES PRIVATE LIMITED	10,203	4	0.04%	4	100.00%
2023-2024	1628	THRISSUR DISTRICT CO-OPERATIVE BANK LTD	5	4	80.00%	4	100.00%



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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2023-2024	1629	TIRUPATI URBAN CO-OP BANK	26,904	3	0.01%	3	100.00%
2023-2024	1630	TITEC FINANCE LTD	0	1		1	100.00%
2023-2024	1631	TJSB SAHAKARI BANK LIMITED	6,57,609	33	0.01%	10	30.30%
2023-2024	1632	TMF BUSINESS SERVICES LIMITED (FORMERLY TATA MOTORS FINANCE LIMITED)	17,52,081	3	0.00%	1	33.33%
2023-2024	1633	TODI INVESTORS (INDIA) PRIVATE LIMITED	4,273	2	0.05%	2	100.00%
2022 2024	1634	TOMORROW CAPITAL ENTERPRISES PRIVATE	23	1	4.350/	1	100.000/
2023-2024	1034	LIMITED	23	1	4.35%	1	100.00%
2023-2024	1635	TOYOTA FINANCIAL SERVICES INDIA LIMITED	23,92,602	120	0.01%	58	48.33%
2023-2024	1636	TRANSACTREE TECHNOLOGIES PRIVATE LIMITED	0	10,861		1,265	11.65%
2023-2024	1637	TRANSPORT CO-OPERATIVE BANK LTD	5,136	1	0.02%	0	0.00%
2023-2024	1638	TRANSWARRANTY FINANCE LIMITED	24,354	4	0.02%	3	75.00%
2023-2024	1639	TRICOLOUR FINANCIAL SERVICES PRIVATE	2,743	1	0.04%	1	100.00%
2023-2024	1640	TRIDENT MICROFIN PRIVATE LIMITED	0	14		11	78.57%
2023-2024	1641	TRILLIONLOANS FINTECH PRIVATE LIMITED	27,74,297	1,152	0.04%	31	2.69%
2023-2024	1642	TRIPURA GRAMIN BANK	25,75,274	124	0.00%	24	19.35%
2023-2024	1643	TRIVANDRUM CO-OPERATIVE URBAN BANK LTD, TRIVANDRUM	6,993	3	0.04%	1	33.33%
2023-2024	1644	TRUE CREDITS PRIVATE LIMITED	84,99,607	1,922	0.02%	162	8.43%
2023-2024	1645	TRUE LINK FINANCE LIMITED	14,700	6	0.04%	6	100.00%
2023-2024	1646	TUMKUR GRAIN MERCHANTS CO-OPERATIVE BANK LTD.	48,093	6	0.01%	4	66.67%
2023-2024	1647	TUMKUR VEERASHAIVA CO-OPERATIVE BANK LTD.,TUMKUR	24,493	6	0.02%	5	83.33%
2023-2024	1648 1649	TUSHAR LEASING AND INVESTMENT PRIVATE LIMITED TVS CREDIT SERVICES LIMITED	6,92,67,346	265 2,136	2208.33% 0.00%	101	38.11%
2023-2024	1650	UCA FINVEST PRIVATE LIMITED	52,767	255	0.48%	9	3.53%
2023-2024	1651	UCO BANK	3,30,02,593	3,952	0.01%	542	13.71%
2023-2024	1652	UDHAM SINGH NAGAR DISTRICT CO-OPERATIVE BANK LTD., (UTTARAKHAND)	99,154	5	0.01%	4	80.00%
2023-2024	1653	UDYAM VIKAS SAHAKARI BANK LTD.	19,142	8	0.04%	1	12.50%
2023-2024	1654	UGRO CAPITAL LIMITED	17,55,221	374	0.02%	90	24.06%
2023-2024	1655	UJJAIN NAGRIK SAHAKARI BANK MARYADIT,UJJAIN	2,945	7	0.24%	6	85.71%
2023-2024	1656	UJJIVAN FINANCIAL SERVICES PRIVATE LIMITED	0	3	0.00%	1	33.33%
2023-2024	1657 1658	UJJIVAN SMALL FINANCE BANK LIMITED ULTIMO CREDIT PVT LTD	1,41,84,157 69,734	201	0.00%	0	21.39% 0.00%
2023-2024	1658	UMB SECURITIES LIMITED	0	3	0.00%	3	100.00%
2023-2024	1660	UMMEED HOUSING FINANCE PRIVATE LIMITED	4,96,543	8	0.00%	1	12.50%
2023-2024	1661	UNIFINZ CAPITAL INDIA LIMITED	1,59,687	256	0.16%	10	3.91%
2023-2024	1662	UNIMONI FINANCIAL SERVICES LIMITED	4,33,702	30	0.01%	9	30.00%
2023-2024	1663	UNION BANK OF INDIA	13,91,92,598	8,138	0.01%	707	8.69%
2023-2024	1664	UNIQUE AUTO FINANCE AND LEASING PRIVATE LIMITED	16	20	125.00%	8	40.00%
2023-2024	1665	UNITED BANK OF INDIA	2	2	100.00%	0	0.00%
2023-2024	1666	UNITED FINANCE AND LEASING PRIVATE LIMITED	1,760	1	0.06%	1	100.00%
2023-2024	1667	UNITY SMALL FINANCE BANK LIMITED	7,39,356	107	0.01%	21	19.63%
2023-2024	1668	UNIVERSAL CO-OPERATIVE URBAN BANK LIMITED	34,597	5	0.01%	4	80.00%
2023-2024	1669	UNIVERSAL FINGROWTH PRIVATE LIMITED	27,306	1	0.00%	1	100.00%
2023-2024	1670	UNNATTI FINSERV PRIVATE LIMITED	1,38,348	2	0.00%	2	100.00%
2023-2024	1671	UP MONEY LIMITED	26,41,976	55 21	0.00%	47 19	85.45%
2023-2024 2023-2024	1672 1673	UPHAR FINVEST LIMITED UPMOVE CAPITAL PRIVATE LIMITED	25,914 50,23,645	1,989	0.08%	80	90.48%
2023-2024	1674	UPWARDS CAPITAL PRIVATE LIMITED	26,151	56	0.21%	30	53.57%
2023-2024	1675	URBAN CO-OPERATIVE BANK LTD.	42,961	8	0.02%	7	87.50%
			·		 	+	1
2023-2024	1676	URBAN COOPERATIVE BANK LTD.,	2,167	-	0.32%	7	100.00%



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2023-2024	1677	URBAN CO-OPERATIVE BANK LTD; DEHRADUN	1,053	1	0.09%	1	100.00%
2023-2024	1678	URBAN LIVING FINANCE PRIVATE LIMITED	54,617	2	0.00%	2	100.00%
2023-2024	1679	USB FINANCIAL CORPORATION LIMITED	0	2		1	50.00%
2023-2024	1680	USHA FINANCIAL SERVICES PRIVATE LIMITED	18,021	26	0.14%	18	69.23%
2023-2024	1681	USHAFINLEASE INDIA PRIVATE LIMITED	3,532	1	0.03%	13	100.00%
2023-2024 2023-2024	1682 1683	UTKAL GRAMIN BANK UTKARSH SMALL FINANCE BANK LIMITED	43,14,696 8,57,778	129 69	0.00%	13	10.08% 18.84%
2023-2024	1684	UTTAR BIHAR GRAMIN BANK	50,59,118	311	0.01%	3	0.96%
2023-2024	1685	UTTAR PRADESH CO-OPERATIVE BANK LIMITED	47,295	1	0.00%	1	100.00%
2023-2024	1686	UTTARAKHAND GRAMIN BANK	11,25,054	85	0.01%	6	7.06%
2023-2024	1687	UTTARAKHAND STATE CO-OPERATIVE BANK LTD	1,02,341	5	0.00%	4	80.00%
2023-2024	1688	UTTARBANGA KSHETRIYA GRAMIN BANK	11,37,905	96	0.01%	13	13.54%
2023-2024	1689	UTTARKASHI ZILA SAHAKARI BANK LTD., UTTARKASHI	89,130	10	0.01%	9	90.00%
2023-2024	1690	V.N FINANCE PRIVATE LIMITED	2,990	3	0.10%	3	100.00%
2023-2024	1691	VAGMI CAPITAL SERVICES PVT LTD	4,864	4	0.08%	0	0.00%
2023-2024	1692	VAIBHAV VYAPAAR PRIVATE LIMITED	12,30,504	325	0.03%	9	2.77%
2023-2024	1693	VAIJANATH APPA SARAF MARATHWADA NAGARI SAHAKARI BANK LTD.	10,469	10	0.10%	10	100.00%
2023-2024	1694	VAISHYA NAGARI SAHAKARI BANK LIMITED	9,854	4	0.04%	4	100.00%
2023-2024	1695	VAISHYA SAHAKARI BANK LTD.	21,648	9	0.04%	2	22.22%
2023-2024	1696	VALMIKI URBAN COOP. BANK LTD., PATHARI	26,456	15	0.06%	8	53.33%
2023-2024	1697 1698	VANCHAL FINVEST PRIVATE LIMITED	5,57,702	19	0.00%	7	100.00% 36.84%
2023-2024	1699	VARTHANA FINANCE PRIVATE LIMITED VASAI JANATA SAHKARI BANK LIMITED	39,145	13	0.03%	7	53.85%
2023-2024	1700	VASAI VIKAS SAHAKARI BANK LTD.	1,08,572	10	0.01%	4	40.00%
2023-2024	1701	VASANTDADA SHETKARI SAHAKARI BANK LTD., SANGLI	440	6	1.36%	4	66.67%
2023-2024	1702	VASTU FINSERVE INDIA PRIVATE LIMITED	10,64,747	34	0.00%	0	0.00%
2023-2024	1703	VASTU HOUSING FINANCE CORPORATION LIMITED	18,47,744	26	0.00%	1	3.85%
2023-2024	1704	VEDIKA CREDIT CAPITAL LIMITED	3,30,687	39	0.01%	15	38.46%
2023-2024	1705	VEDIKA FINCORP PRIVATE LIMITED	3,99,035	51	0.01%	20	39.22%
2023-2024	1706	VENUS INDIA ASSET FINANCE PVT. LTD.	3,665	1	0.03%	0	0.00%
2023-2024	1707	VERAVAL PEOPLE'S CO-OPERATIVE BANK LTD., VERAVAL	35,909	3	0.01%	3	100.00%
2023-2024	1708	VERITAS FINANCE PRIVATE LIMITED	30,77,470	51	0.00%	2	3.92%
2023-2024 2023-2024	1709 1710	VG LEASING AND FINANCE LTD. MUKTSAR VIDHARBHA KONKAN GRAMIN BANK	9,819	79	0.01% 0.00%	18	100.00% 22.78%
2023-2024	1711	VIDYA SAHAKARI BANK LTD.	36,63,807 54,503	11	0.02%	9	81.82%
2023-2024	1712	VIDYASAGAR CENTRAL CO-OPERATIVE BANK LTD. MIDNAPORE	2,31,994	3	0.00%	3	100.00%
2023-2024	1713	VIG K FINANCE PRIVATE LIMITED	4,346	10	0.23%	8	80.00%
2023-2024	1714	VIJAY COMMERCIAL CO-OPERATIVE BANK LTD.	21,251	3	0.01%	2	66.67%
2023-2024	1715	VIJAY HEMANT FINANCE AND ESTATES LIMITED	9,989	6	0.06%	4	66.67%
2023-2024	1716	VIJAYA BANK	10	316	3160.00%	20	6.33%
2023-2024	1717	VINAYAKA CAPSEC PVT LTD	12,905	1	0.01%	1	100.00%
2023-2024	1718	VISHAWAS FINVEST PRIVATE LIMITED	10,118	6	0.06%	5	83.33%
2023-2024	1719	VISHWAKARMA SAHAKARA BANK LIMITED, MANGALORE	26,968	16	0.06%	9	56.25%
2023-2024	1720	VISHWAS CO-OP. BANK LTD.; NASHIK	46,852	18	0.04%	14	77.78%
2023-2024	1721 1722	VISIONARY FINANCEPEER PRIVATE LIMITED VISTAAR FINANCIAL SERVICES PRIVATE LIMITED	14,77,501	106 47	0.00%	5	10.64%
						-	
2023-2024	1723	VIVIFI INDIA FINANCE PRIVATE LIMITED	36,60,258	1,783	0.05%	/ c=	0.39%
2023-2024 2023-2024	1724 1725	VOLEX FINANCE & INDUSTRIES LTD.	1,02,90,058	3,988	0.04%	65 0	1.63% 0.00%
2023-2024	1726	VOLITION CREDIT & HOLDINGS PRIVATE LIMITED	0	2		2	100.00%
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Complaints registered against the CIs with CICs during the year ended March 31, 2024								
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the Cl	
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]	
2023-2024	1728	VOLVO ASSET FINANCE INDIA PRIVATE LIMITED (VOLVO FINANCIAL SERVICES (INDIA) PRIVATE LIMITED	49,586	4	0.01%	0	0.00%	
2023-2024	1729	VREEDHI FINANCIAL SERVICES PRIVATE LIMITED	39,957	4	0.01%	2	50.00%	
2023-2024	1730	VRINDA FINLEASE PRIVATE LIMITED	37,655	73	0.19%	2	2.74%	
2023-2024	1731	VYAVSAYIK EVAM AUDYOGIK SAHAKARI BANK LTD	61,001	2	0.00%	1	50.00%	
2023-2024	1732	VYENKATESHWARA SAHAKARI BANK LTD., ICHALKARANJI	8,112	2	0.02%	1	50.00%	
2023-2024	1733	WARANGAL URBAN CO OPERATIVE BANK LTD	19,232	6	0.03%	0	0.00%	
2023-2024	1734	WARDHA NAGARI SAHAKARI ADHIKOSH (BANK) MYDT. WARDHA	52,244	7	0.01%	6	85.71%	
2023-2024	1735	WELL WISHER SALES PROMOTION PRIVATE LIMITED	65,085	2	0.00%	2	100.00%	
2023-2024	1736	WEST BENGAL FINANCIAL CORPORATION	11,400	3	0.03%	3	100.00%	
2023-2024	1737	WEST END HOUSING FINANCE LIMITED	7,755	2	0.03%	2	100.00%	
2023-2024	1738	WESTERN CAPITAL ADVISORS PRIVATE LIMITED	6,345	385	6.07%	15	3.90%	
2023-2024	1739	WESTERN INDIA TRANSPORT FINANCE COMPANY PRIVATE LIMITED	26,458	17	0.06%	12	70.59%	
2023-2024	1740	WESTERN LOANS AND REAL ESTATES PRIVATE LIMITED	61,984	17	0.03%	11	64.71%	
2023-2024	1741	WHEELSEMI PRIVATE LIMITED	23,47,150	189	0.01%	19	10.05%	
2023-2024	1742	WHIZDM FINANCE PRIVATE LIMITED	44,63,523	1,161	0.03%	193	16.62%	
2023-2024	1743	WILLIAMSON FINANCIAL SERVICES LIMITED	0	1		1	100.00%	
2023-2024	1744	WONDER HOME FINANCE LIMITED	2,88,020	6	0.00%	6	100.00%	
2023-2024	1745	WORTGAGE FINANCE PRIVATE LIMITED	3,11,975	20	0.01%	6	30.00%	
2023-2024	1746 1747	XERAPHIN FINVEST PRIVATE LIMITED YADRAV CO-OPERATIVE BANK LTD., YADRAV, KOLHAPUR	0 34,126	13	0.01%	3	75.00%	
2023-2024	1748	YERROW FINANCE AND INVESTMENTS PRIVATE LIMITED	0	6		2	33.33%	
2023-2024	1749	YES BANK LIMITED	2,96,36,625	2,715	0.01%	171	6.30%	
2023-2024	1750	YOGAKSHEMAM LOANS LIMITED	13,54,494	41	0.00%	2	4.88%	
2023-2024	1751	YUVARAJ FINANCE PRIVATE LIMITED	5,54,807	96	0.02%	2	2.08%	
2023-2024	1752	ZAVRON FINANCE PRIVATE LIMITED	0	265		11	4.15%	
2023-2024	1753	ZED LEAFIN PRIVATE LIMITED	18,280	153	0.84%	30	19.61%	
2023-2024	1754		224	5	2.23%	4	80.00%	
2023-2024	1755	ZEN LEFIN PRIVATE LIMITED	0	1		0	0.00%	
2023-2024	1756	ZENITH CREDIT LIMITED	5,118	5	0.10%	5	100.00%	
2023-2024	1757	ZERODHA CAPITAL PRIVATE LIMITED	24,666	6	0.02%	6	100.00%	
2023-2024	1758	ZILA SAHAKARI BANK LIMITED , MATHURA	77,188	5	0.01%	5	100.00%	
2023-2024	1759	ZILA SAHKARI BANK LIMITED,HARIDWAR	74,637	2	0.00%	1	50.00%	
2023-2024	1760	ZILA SAHKARI BANK LTD., GARHWAL (KOTDWAR)	1,57,009	6	0.00%	5	83.33%	
2023-2024	1761	ZILLA SAHKARI BANK LTD., BAREILLY	1,009	2	0.20%	2	100.00%	