

Regulatory Disclosures

Please Note:

Complaints registered with CICs:

- 1. TAT (Turn Around Time) for resolution of complaints is 30 days as per Credit Information Companies Regulation Act, 2005.
- 2. For complaints pertaining to issues at CIC end:
 - Most of these complaints pertain to Enquiry section (credit application history of loans & credit cards). These could be because some Consumers are unaware / do not recollect that such credit applications will add an enquiry in their CIR (Credit Information Report).
 - Various consumer education initiatives are carried out which has enabled to reduce these types of complaints in FY 23-24.

Number of records submitted by the CI during the year (B):

- 3. Certain CIs who had submitted data in the previous years may not have data submitted in the subsequent years either due to merger, amalgamation, or termination of Certificate of Registration (COR) by the Reserve Bank of India (RBI).
- 4. The data contains the total number of records ingested into respective repository maintained by TU CIBIL for the reporting cycle month.

	Complaints registered with CICs during the year ended March 31, 2022									
	Total number of complaints received by the Credit Information Company (CIC)	Complaints pertaining to issues a	t Credit Institutions (CIs) level	Complaints pertaining to is:	sues at CIC end					
					Number of complaints unresolved within TAT					
	A = B + D	(B)	(C)	(D)	(E)					
2021-2022	32,65,009	2,78,504	40,709	29,86,505	1,78,424					



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20)22	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
		TOTAL	4,99,01,74,817	2,78,504		40,709	
2021-2022	1	5 PAISA P2P LIMITED	4,759	2	0.042%	1	50.00%
2021-2022	2	A.B. LEASING & FINANCE LTD.	12,96,290	3	0.00%	0	0.00%
2021-2022	3	A.G.F. FINLEASE (INDIA) LTD	4,173	7	0.168%	5	71.429%
2021-2022	4	AADHAR HOUSING FINANCE LIMITED	45,56,243	72	0.002%	1	1.389%
2021-2022	5	AARSH FINCON LIMITED	2,96,060	15	0.005%	9	60.00%
2021-2022	7	AAVAS FINANCIERS LIMITED ABASAHEB PATIL RENDAL SAHAKARI BANK LTD , RENDAL	27,62,246 29,484	7	0.024%	3	0.00% 42.857%
2021-2022	8	ABHYUDAYA CO-OPERATIVE BANK LIMITED	12,24,065	136	0.011%	31	22.794%
2021-2022	9	ABU DHABI COMMERCIAL BANK PJSC	15	3	20.00%	3	100%
2021-2022	10	ACE FINLEASE PVT. LTD.	8,598	4	0.047%	3	75.00%
2021-2022	11	AD - MANUM FINANCE LIMITED	1	7	700.00%	0	0.00%
2021-2022	12		5,76,603	12	0.002%	10	83.333%
2021-2022	13	ADANI HOUSING FINANCE PRIVATE LIMITED	17,537	3	0.017%	3	100%
2021-2022	14	ADARSH CO-OPERATIVE BANK LTD.	65,355	15	0.023%	4	26.667%
2021-2022	15	ADARSH CO-OPERATIVE URBAN BANK LTD.,JEEDIMETLA	77,804	8	0.010%	0	0.00%
2021-2022	16	ADITSH FINTECH PVT LTD	1,667	1	0.060%	1	100%
2021-2022	17	ADITYA BIRLA FINANCE LIMITED	1,83,89,036	2,550	0.014%	507	19.882%
2021-2022	18	ADITYA BIRLA HOUSING FINANCE LIMITED	23,23,625	84	0.004%	62	73.810%
2021-2022	19	ADVOCATE SHAMRAOJI SHINDE SATYASHODHAK SAHAKAI BANK LTD., (KOLHAPUR)	24,807	7	0.028%	2	28.571%
2024 2022	20		4 22 050	200	0.4500/	2	0.0639/
2021-2022	20	AEON CREDIT SERVICE PRIVATE LIMITED AFFIRMATIVE FINANCIAL SERVICES PRIVATE LIMITED	1,32,959 257	3	0.156% 1.167%	1	0.962% 33.333%
2021-2022	22	AGROHA CO-OPERATIVE URBAN BANK LIMITED, HYDERABAD	0	1		1	100%
2021-2022	23	AHMEDNAGAR SAHAR SAHAKARI BANK MARYADIT		8	0.009%	4	50.00%
2021-2022	24	AK CAPITAL	0	2		0	0.00%
2021-2022	25	AKARA CAPITAL ADVISORS PRIVATE LIMITED	31,10,983	1,456	0.047%	47	3.228%
2021-2022	26	AKHAND ANAND CO-OPERATIVE BANK LTD.	28,214	2	0.007%	2	100%
2021-2022	27	AKME FINTRADE INDIA LTD.	7,19,924	43	0.006%	12	27.907%
2021-2022	28	AKME STAR HOUSING FINANCE LIMITED AKOLA MERCHANT CO-OPERATIVE BANK LTD.	0 620	2	0.323%	2	100%
2021-2022	30	ALAVI CO-OPERATIVE BANK LTD.	0	1		1	100%
2021-2022	31	ALEXCY TRACON PRIVATE LIMITED	9,50,998	66	0.007%	42	63.636%
2021-2022	32		5	17	340.00%	8	47.059%
2021-2022	33	ALMORA URBAN CO-OPERATIVE BANK LTD.	2,93,754	20	0.007%	1	5.000%
2021-2022	34	ALMORA ZILA SAHKARI BANK LIMITED	71,932	1	0.001%	1	100%
2021-2022	35	ALWAR GENERAL FINANCE CO. (P) LTD.	27,692	12	0.043%	0	0.00%
2021-2022	36	AMBAJOGAI PEOPLES CO-OPERATIVE BANK MARYADIT	41,449	3	0.007%	3	100%
2021-2022	37	AMBERNATH JAI HIND CO-OPERATIVE BANK LTD., AMBERNATH	95,450	9	0.009%	8	88.889%
2021-2022	38	AMBIT FINVEST PRIVATE LIMITED	1,73,449	37	0.021%	30	81.081%
2021-2022 2021-2022	39 40	AMERICAN EXPRESS BANKING CORP AMRIT MALWA CAPITAL LIMITED	1,74,65,981 28,606	1,363 24	0.008% 0.084%	6	0.660% 25.00%
2021-2022	41	ANAND MERCANTILE CO-OPERATIVE BANK LTD.	84,153	3	0.004%	2	66.667%
2021-2022	42	ANAND PROPERTY FINANCE LTD.	145	1	0.690%	1	100%
2021-2022	43	ANAND RATHI GLOBAL FINANCE LIMITED	34,375	12	0.035%	11	91.667%
2021-2022	44	ANANYA FINANCE FOR INCLUSIVE GROWTH PRIVATE LIMITED ANDAMAN & NICOBAR STATE CO-OPERATIVE	7,442	1	0.013%	1	100%
2021-2022	45	BANK LTD	81,655	7	0.009%	7	100%
2021-2022	46	ANDHRA PRADESH GRAMEENA VIKAS BANK	1,52,00,641	91	0.001%	13	14.286%
2021-2022	47	ANDHRA PRAGATHI GRAMEENA BANK	1,47,14,086	81	0.001%	14	17.284%
2021-2022	48	ANKUR TRADE LINKS PRIVATE LIMITED	54,185	10	0.018%	4	40.000%
2021-2022	49	ANNAPURNA FINANCE PRIVATE LIMITED	3,19,455	3	0.001%	3	100%
2021-2022	50	APAC FINANCIAL SERVICES PVT LTD	1,32,287	9	0.007%	2	22.222%
2021-2022	51	APANA FINVEST PRIVATE LIMITED	1,700	1	0.059%	1	100%
2021-2022	52	APHELION FINANCE PVT. LTD.	3,44,526	155	0.045%	11	7.097%



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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	53	APNA SAHAKARI BANK LTD.	2,33,446	12	0.005%	11	91.667%
2021-2022	54	APOLLO FINVEST (INDIA) LIMITED	18,50,495	1,136	0.061%	56	4.930%
2021-2022	55	APTUS FINANCE INDIA PRIVATE LIMITED	1,22,238	1	0.001%	1	100%
2021-2022	56	APTUS VALUE HOUSING FINANCE INDIA LIMITED	9,11,526	2	0.000%	2	100%
2024 2022					0.000/	10	00.000/
2021-2022	57	ARIS CAPITAL PRIVATE LIMITED	17,815	11	0.062%	10	90.909%
2021-2022	58	ARMAN FINANCIAL SERVICES LIMITED	8,75,042	5	0.001%	2	40.000%
2021-2022	59	ARNOLD HOLDINGS LTD.	47,07,027	558	0.012%	4	0.717%
2021-2022	60	AROHAN FINANCIAL SERVICES LTD.	3,66,521	25	0.007%	9	36.00%
2021-2022	61	ART HOUSING FINANCE (INDIA) LIMITED.	2,01,426	1	0.000%	1	100%
2021-2022	62	ARTHAN FINANCE PRIVATE LIMITED	0	13		13	100%
2021-2022	63	ARTHIMPACT DIGITAL LOANS PRIVATE LTD	15,54,552	2,358	0.152%	1,257	53.308%
2021-2022	64	ARTHMATE FINANCING INDIA PRIVATE LIMITED	2,03,902	33	0.016%	33	100%
2021-2022	65	ADUNA EINANCE LIMITED	97,463	2	0.002%	1	50.00%
		ARUNA FINANCE LIMITED		2		2	
2021-2022	66 67	ARUNACHAL PRADESH RURAL BANK	50,588 68,399	2	0.004%	2	100%
2021-2022		ARVIND SAHAKARI BANK LIMITED			0.003%		
2021-2022	68	ARYAVART BANK	1,71,11,796	215	0.001%	10	4.651%
2021-2022	69	ASCOM LEASING & INVESTMENTS LIMITED	905	12	1.326%	9	75.00%
2021-2022	70	ASHOK LEYLAND FINANCE LTD	0	1		1	100%
2021-2022	71	ASHV FINANCE LIMITED	1,26,082	28	0.022%	23	82.143%
2021-2022	72	ASSAM GRAMIN VIKASH BANK	38,48,661	157	0.004%	25	15.924%
2021-2022	73	ASSET RECONSTRUCTION COMPANY (INDIA) LIMITED	36,866	43	0.117%	6	13.953%
2021-2022	74		5,172	35	0.6779/	2	5.714%
		ATD FINANCIAL SERVICES PVT. LTD.	+'	35	0.677%		
2021-2022	75	ATUL ADANI FINANCIAL SERVICES PVT LTD	669	1	0.149%	1	100%
2021-2022	76	AU SMALL FINANCE BANK LIMITED	2,40,55,741	798	0.003%	40	5.013%
2021-2022	77	AUXILO FINSERVE PRIVATE LIMITED	1,05,349	2	0.002%	2	100%
2021-2022	78	AVANSE FINANCIAL SERVICES LIMITED	13,19,423	132	0.010%	12	9.091%
2021-2022	79	AVIOM INDIA HOUSING FINANCE PRIVATE LIMITED	4,12,879	1	0.000%	1	100%
2021-2022	80	AXIS BANK LTD	14,29,76,166	8,364	0.006%	1,091	13.044%
2021-2022	81	AXIS FINANCE LIMITED	7,09,594	42	0.006%	27	64.286%
2021-2022	82	AXON FINANCE AND SECURITIES LIMITED	0	1		1	100%
2021-2022	83	AYE FINANCE PRIVATE LIMITED	52,03,425	47	0.001%	0	0.00%
2021-2022	84	B.R.M LEASE & CREDIT LIMITED.	5,879	1	0.017%	1	100%
	85			5		4	<u> </u>
2021-2022		BABAJI DATE MAHILA SAHAKARI BANK LTD.	48,187	5	0.010%		80.00%
2021-2022	86	BAID LEASING AND FINANCE COMPANY LTD	73,916	7	0.009%	5	71.429%
2021-2022	87	BAJAJ FINANCE LIMITED	40,19,32,600	11,610	0.003%	570	4.910%
2021-2022	88	BAJAJ HOUSING FINANCE LIMITED	47,01,605	135	0.003%	113	83.704%
2021-2022	89	BANAS FINANCE LIMITED	1	1	100.00%	1	100%
2021-2022	90	BANDHAN BANK LIMITED	1,82,89,471	308	0.002%	182	59.091%
2021-2022	91	BANGIYA GRAMIN VIKASH BANK	27,13,741	139	0.005%	27	19.424%
2021-2022	92	BANK OF BAHRAIN & KUWAIT B S C	7,927	4	0.050%	1	25.00%
2021-2022	93	BANK OF BARODA	9,47,28,762	5,127	0.005%	240	4.681%
2021-2022	94	BANK OF INDIA	9,66,45,786	2,269	0.002%	1,641	72.323%
2021-2022	95	BANK OF MAHARASHTRA	1,81,03,507	1,274	0.007%	228	17.896%
2021-2022	96	BANK OF RAJASTHAN LTD	1,075	11	1.023%	7	63.636%
				1		<u> </u>	
2021-2022	97	BANSAL CREDITS LTD.	8,950	-	0.011%	1	100%
2021-2022	98	BARCLAYS BANK PLC RARCLAYS INVESTMENTS AND LOANS (INDIA)	2,37,917	303	0.127%	28	9.241%
2021-2022	99	BARCLAYS INVESTMENTS AND LOANS (INDIA) PRIVATE LIMITED	229	78	34.061%	5	6.410%
2021-2022	100	BARODA GUJARAT GRAMIN BANK	37,86,286	87	0.002%	0	0.00%
	101	BARODA RAJASTHAN KSHETRIYA GRAMIN BANK	52,85,713	301	0.006%	33	10.963%
2021-2022			62,19,315	186	0.003%	110	59.140%
2021-2022 2021-2022	102	BARODA U.P. BANK	,,		i .	I.	1
	102	BARODA U.P. BANK BASSEIN CATHOLIC CO-OPERATIVE BANK LIMITED	5,68,864	60	0.011%	0	0.00%
2021-2022				1	0.001%	1	0.00%
2021-2022	103	BASSEIN CATHOLIC CO-OPERATIVE BANK LIMITED	5,68,864				
2021-2022 2021-2022 2021-2022	103 104	BASSEIN CATHOLIC CO-OPERATIVE BANK LIMITED BEE PEE JAY FINANCE LIMITED BEE SECURE HOME FINANCE PRIVATE LIMITED BEED DISTRICT CENTRAL COOPERATIVE BANK	5,68,864 67,824	1	0.001%	1	100%
2021-2022 2021-2022 2021-2022 2021-2022	103 104 105	BASSEIN CATHOLIC CO-OPERATIVE BANK LIMITED BEE PEE JAY FINANCE LIMITED BEE SECURE HOME FINANCE PRIVATE LIMITED BEED DISTRICT CENTRAL COOPERATIVE BANK LIMITED, RAJURIVES BELGAUM ZILLA RANI CHANNAMMA MAHILA	5,68,864 67,824 578	1	0.001%	1	100%
2021-2022 2021-2022 2021-2022 2021-2022 2021-2022	103 104 105 106	BASSEIN CATHOLIC CO-OPERATIVE BANK LIMITED BEE PEE JAY FINANCE LIMITED BEE SECURE HOME FINANCE PRIVATE LIMITED BEED DISTRICT CENTRAL COOPERATIVE BANK LIMITED, RAJURIVES	5,68,864 67,824 578 3,075	1 3	0.001% 0.519% 0.033%	1 1 1	100% 33.333% 100%



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2021-2022	110	BEST CAPITAL SERVICES LIMITED	69,150	22	0.032%	8	36.364%
2021-2022	111	BHAGINI NIVEDITA SAHAKARI BANK MARYADIT	1,45,207	18	0.012%	3	16.667%
2021-2022	112	BHANIX FINANCE & INVESTMENT LTD	15,48,714	1,694	0.109%	5	0.295%
2021-2022	113	BHARATHIYA SAHAKARA BANK	2,569	2	0.117%	3	100%
		NIYAMITHA,CHAMRAJANAGAR		5			
2021-2022 2021-2022	114 115	BHARATI SAHAKARI BANK LTD.	2,82,195 71,509	6	0.002% 0.001%	1	16.667%
2021-2022		BHAVANI SAHAKARI BANK LTD.	71,509	1	0.001%	1	
2021-2022	116	BHILWARA URBAN CO-OPERATIVE BANK LIMITED	12,139	1	0.008%	1	100%
2021-2022	117	BHOPAL CO-OPERATIVE CENTRAL BANK LIMITED	9,40,340	22	0.002%	18	81.818%
2021-2022	118	BHORUKA CLASSIC FINANCE PVT. LTD.	19,159	5	0.026%	4	80.00%
2021-2022	119	BIBBY FINANCIAL SERVICES (INDIA) PRIVATE LIMITED	65	1	1.538%	1	100%
2021-2022	120	BIJAY FINANCE & INVESTMENT PRIVATE LIMITED	7,538	2	0.027%	2	100%
2021-2022	121	BILLION LOANS FINANCIAL SERVICES PRIVATE	3,235	1	0.031%	1	100%
2021-2022	122	BINDAWALA BANIJYA LTD	0	28		24	85.714%
2021-2022	123	BISHWANATH INDUSTRIES LIMITED	17,942	53	0.295%	39	73.585%
2021-2022	124	BIZLOAN PRIVATE LIMITED	10,598	1	0.009%	1	100%
2021-2022	125	BLACKSOIL CAPITAL PRIVATE LIMITED	9,144	1	0.011%	1	100%
2021-2022	126	BLUE JAY FINLEASE PRIVATE LIMITED	1,69,756	24	0.014%	1	4.167%
2021-2022	127	BMW INDIA FINANCIAL SERVICES PRIVATE LIMITED	1,99,482	45	0.023%	27	60.00%
2021-2022	128	BNP PARIBAS	93,987	1	0.001%	1	100%
2021-2022	129	BOB CARDS LIMITED	86,85,758	746	0.009%	9	1.206%
2021-2022	130	BOMBAY MERCANTILE CO-OPERATIVE BANK LTD	2,20,115	6	0.003%	3	50.00%
2021-2022	131	BRANCH INTERNATIONAL FINANCE SERVICES PRIVATE LIMITED	0	1,053		27	2.564%
2021-2022	132	BRIDGE FINTECH SOLUTIONS PRIVATE LIMITED	30,122	8	0.027%	2	25.00%
2021-2022	133	BULDANA DISTRICT CENTRAL COOPERATIVE BANK LTD.,	25,928	2	0.008%	2	100%
2021-2022	134	BUSINESS CO-OPERATIVE BANK MARYADIT	33,601	6	0.018%	6	100%
2021-2022	135	BWDA FINANCE LIMITED	7,59,187	1	0.000%	0	0.00%
2021-2022	136	C.H.P. FINANCE PRIVATE LIMITED	29	1	3.448%	0	0.00%
2021-2022 2021-2022	137	CANARA BANK	17,69,65,860	6,736	0.004%	846 0	12.559%
2021-2022	138 139	CANBANK FACTORS LIMITED CANFIN HOMES LTD.	6,118 41,18,912	128	0.016% 0.003%	2	0.00% 1.563%
2021-2022	140		3,12,31,042	2,054	0.007%	28	1.363%
2021-2022	141	CAPITAL FIRST HOME FINANCE PVT LIMITED	0	1	5.0270/	1	100%
2021-2022 2021-2022	142	CAPITAL FIRST LIMITED CAPITAL INDIA FINANCE LIMITED	536	27	5.037%	1	88.889%
2021-2022	143 144	CAPITAL INDIA FINANCE LIMITED CAPITAL INDIA HOME LOANS LIMITED	19,766 82,845	10	0.005% 0.012%	9	90.00%
2021-2022	144	CAPITAL INDIA HOME LOANS LIMITED CAPITAL PLUS FINANCE PVT. LTD	3	2	66.667%	2	100%
2021-2022	146	CAPITAL PLOS FINANCE PVT. LTD CAPITAL SMALL FINANCE BANK LIMITED	5,24,231	33	0.006%	29	87.879%
2021-2022	147	CAPITAL SMALL FINANCE BANK LIMITED CAPITAL TRADE LINKS LIMITED	3,19,488	254	0.080%	48	18.898%
2021-2022	148	CAPRI GLOBAL CAPITAL LIMITED	5,78,914	2	0.000%	2	100%
2021-2022	149	CAPRI GLOBAL HOUSING FINANCE PRIVATE	3,75,496	53	0.014%	0	0.00%
2021-2022	150	CARS 24 FINANCIAL SERVICES PRIVATE LIMITED	210	19	9.048%	15	78.947%
2021-2022	151	CASPIAN IMPACT INVESTMENTS PRIAVTE LIMIT	4,918	1	0.020%	0	0.00%
2021-2022	152	CEEJAY FINANCE LTD.	32,956	2	0.006%	2	100%
2021-2022	153	CENT BANK HOME FINANCE LIMITED	2,85,997	6	0.002%	5	83.333%
2021-2022	154	CENTRAL BANK OF INDIA	5,64,79,226	4,153	0.007%	1,526	36.745%
2021-2022	155	CENTRUM FINANCIAL SERVICES LTD.	22,448	3	0.013%	1	33.333%
2021-2022	156	CENTRUM HOUSING FINANCE LIMITED	1,22,855	6	0.005%	5	83.333%
2021-2022	157	CENTURION BANK OF PUNJAB LIMITED	6	28	466.667%	22	78.571%
2021-2022	158 159	CFM ASSET RECONSTRUCTION PRIVATE LIMITED	2,733	8	0.293%	2	50.00%
2021-2022	1733	CHAITANYA CO-OPERATIVE URBAN BANK	1,854	I _C	0.324/0	<u> </u>	JJ.JJJ/0



		Complaints registered		-	-		
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2021-2022	160	CHAITANYA GODAVARI GRAMEENA BANK	66,24,375	47	0.001%	0	0.00%
2021-2022	161	CHEMMANUR CREDITS & INVESTMENTS LTD.	10,26,602	12	0.001%	12	100%
2021-2022	162 163	CHHATTISGARH RAIYA GRAMIN BANK	25,46,302	70 67	0.003%	6 38	8.571% 56.716%
2021-2022	164	CHINTAMANI FINLEASE LIMITED CHITTORGARH KENDRIYA SAHKARI BANK LTD.	45,547 13,133	2	0.147% 0.015%	2	100%
2021-2022	165	CHOLAMANDALAM INVESMENT & FINANCE COMPANY	3,17,43,323	1,035	0.003%	51	4.928%
2021-2022	166	CITIBANK N A	5,11,30,172	3,577	0.007%	193	5.396%
2021-2022	167	CITICORP FINANCE INDIA LIMITED	6,22,947	593	0.095%	25	4.216%
2021-2022	168	CITICORP FINANCE INDIA LTD.	0	1		1	100%
2021-2022	169	CITICORP MARUTI FINANCE LIMITED	42,597	34	0.080%	27	79.412%
2021-2022	170	CITIZEN CREDIT CO-OPERATIVE BANK LIMITED	31,709	17	0.054%	12	70.588%
2021-2022	171	CITRA FINANCIALS PRIVATE LIMITED	20,901	2	0.010%	0	0.00%
2021-2022	172 173	CITY UNION BANK LIMITED CLIX CAPITAL SERVICES PRIVATE LIMITED	1,17,59,551 15,19,600	82 618	0.001% 0.041%	1 185	1.220% 29.935%
2021-2022	174	CLIX FINANCE INDIA PRIVATE LIMITED	58,54,265	2,025	0.035%	914	45.136%
2021-2022	175	CLIX HOUSING FINANCE PRIVATE LIMITED	23,587	1	0.004%	0	0.00%
2021-2022	176	CNH INDUSTRIAL CAPITAL (INDIA) PRIVATE	4,47,251	14	0.003%	0	0.00%
2021-2022	177	COASTAL LOCAL AREA BANK LTD.	5,47,572	16	0.003%	16	100%
2021-2022	178	CONTYPARK FINANCE CORPORATION LIMITED	2,245	4	0.178%	3	75.00%
2021-2022	179	CO-OPERATIVE BANK OF BARODA LIMITED	3	1	33.333%	1	100%
2021-2022	180	CORPORATION BANK	17	1	5.882%	1	100%
2021-2022	181	CREDIT ONE PAYMENT SOLUTION PRIVATE LIMITED	31	1	3.226%	1	100%
2021-2022	182	CREDIT WISE CAPITAL PRIVATE LIMITED	0	8		7	87.500%
2021-2022	183	CREDITACCESS GRAMEEN LIMITED	19,47,534	8	0.000%	3	75.00%
2021-2022	184 185	CSB BANK LIMITED CSL FINANCE LIMITED	64,57,670 28,061	30	0.000% 0.107%	3	12.500% 10.00%
2021-2022	186	CTBC BANK COMPANY LIMITED	1,595	1	0.063%	0	0.00%
2021-2022	187	DAKSHIN BIHAR GRAMIN BANK	25,10,026	54	0.002%	32	59.259%
2021-2022	188	DAR CREDIT & CAPITAL LIMITED	3,34,400	7	0.002%	2	28.571%
2021-2022	189	DARJEELING DISTRICT CENTRAL CO-OPERATIVE BANK LTD.	50,094	1	0.002%	0	0.00%
2021-2022	190	DARUSSALAM CO-OP URBAN BANK LTD.	1,24,564	1	0.001%	1	100%
2021-2022	191 192	DATSON EXPORTS LIMITED DATTATRAYA MAHARAJ KALAMBE JAOLI	53,057	35	0.066%	15	65.217% 2.857%
		SAHAKARI BANK LTD	·				
2021-2022	193 194	DAUND URBAN CO-OP BANK LTD. DAUSA URBAN COOPERATIVE BANK LTD., DAUSA	6,955 1,213	1	0.043%	1	100%
2021-2022	195	DBFS FINANCE & LEASING (INDIA) LTD.	1,172	3	0.256%	0	0.00%
2021-2022	196	DBS BANK LIMITED	2,74,919	63	0.023%	41	65.079%
2021-2022	197	DCB BANK	50,66,954	447	0.009%	17	3.803%
2021-2022	198	DE LAGE LANDEN FINANCIAL SERVICES INDIA PVT. LTD.	5,29,727	35	0.007%	7	20.00%
2021-2022	199	DEALING BENEFICIAL FINANCIAL SERVICE PRIVATE LIMITED	11,381	3	0.026%	3	100%
2021-2022	200	DECCAN FINANCE LIMITED	4,121	9	0.218%	5	55.556%
2021-2022	201	DECIMUS FINANCIAL LIMITED DEENDAYAL NAGARI SAHAKARI BANK MARYADIT	1,74,471	17	0.010%	14	85.714% 82.353%
2021-2022	203	DEFENCE ACCOUNTS CO-OP BANK LTD, PUNE	29,097	4	0.014%	4	100%
2021-2022	204	·	,	13	0.009%	13	100%
2021-2022	204	DEL CAPITAL PRIVATE LIMITED DENA BANK	1,42,698 4	187	4675.00%	30	16.043%
2021-2022	206	DEOGIRI NAGARI SAHAKARI BANK LTD.; AURANGABAD.	2,36,385	16	0.007%	14	87.500%
2021-2022	207	DESTIMONEY FINANCIAL SERVICES PRIVATE LIMITED	0	1		1	100%
2021-2022	208	DEUTSCHE BANK	5,94,531	205	0.034%	55	26.829%
2021-2022	209	DEUTSCHE INVESTMENTS INDIA PRIVATE LTD.	1,226	1	0.082%	1	100%



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20)22	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	210	DEWAN HOUSING FINANCE CORPORATION LTD	49,80,374	373	0.007%	60	16.086%
2021-2022	211	DFL INFRASTRUCTURE FINANCE LTD	1	9	900.00%	9	100%
2021-2022	212	DHANALAKSHMI BANK	0	3		0	0.00%
2021-2022	213	DHANI LOANS AND SERVICES LIMITED	4,40,83,001	10,691	0.024%	61	0.571%
2021-2022	214	DHANLAXMI BANK LIMITED	16,92,350	231	0.014%	8	3.463%
2021-2022	215	DHANVARSHA FINVEST LTD.	1,42,499	65	0.046%	42	64.615%
2021-2022	216	DHARA MOTOR FINANCE LIMITED DHARAMVIR SAMBHAJI URBAN CO-OP BANK LTD.	78,064 18,858	4	0.006% 0.021%	3	75.00%
2021-2022	218	DHULE VIKAS SAHAKARI BANK LIMITED, DHULE	3,273	9	0.275%	9	100%
2021-2022	219	DIGIKREDIT FINANCE PRIVATE LIMITED	1,20,432	22	0.018%	17	77.273%
2021-2022	220	DISHA MICROFIN PRIVATE LIMITED	0	1		0	0.00%
2021-2022	221	DISTRICT CO-OPERATIVE BANK LTD., DEHRADUN	2,41,470	2	0.001%	2	100%
2021-2022	222	DITYA FINANCE PRIVATE LIMITED	11,686	6	0.051%	6	100%
2021-2022	223	DMI FINANCE PRIVATE LIMITED	1,77,34,773	5,760	0.032%	5	0.087%
2021-2022	224	DMI HOUSING FINANCE PRIVATE LIMITED	1,76,758	11	0.006%	6	54.545%
2021-2022	225	DOMBIVALI NAGARIK SAHAKARI BANK LTD.	5,78,810	30	0.005%	4	13.333%
2021-2022	226	DOVEFIN MICROFINANCE PRIVATE LIMITED	0	6		5	83.333%
2021-2022	227	DPA FINANCE PRIVATE LIMITED	0	4		4	100%
2021-2022	228	DR. APPASAHEB URF SA. RE. PATIL JAYSINGPUR UDGAON SAHAKARI BANK LTD.	1,40,093	8	0.006%	3	37.500%
2021-2022	229	DR. JAIPRAKASH MUNDADA URBAN COOPERATIVE BANK LTD., PARBHANI	21,051	1	0.005%	1	100%
2021-2022	230	DR. PUNJABRAO DESHMUKH URBAN COOPERATIVE BANK LTD.	15,896	1	0.006%	1	100%
2021-2022	231	DRP FINANCIAL SERVICES PRIVATE LIMITED	85,318	174	0.204%	24	13.793%
2021-2022	232	DSP MERRILL LYNCH CAPITAL LIMITED	29	1	3.448%	1	100%
2021-2022	233	DURGAPUR STEEL PEOPLES' CO-OP BANK LTD	45,584	4	0.009%	3	75.00%
2021-2022	234	EARLYSALARY SERVICES PRIVATE LIMITED	26,19,515	864	0.033%	108	12.500%
2021-2022	235	EASTERN AUTO INVESTO PRIVATE LIMITED	17,196	1	0.006%	1	100%
2021-2022	236	ECL FINANCE	3,27,834	112	0.034%	36	32.143%
2021-2022	237	EDC LIMITED	1,14,551	9	0.008%	9	100%
2021-2022	238	EDELWEISS ASSET RECONSTRUCTION COMPANY LIMITED	1,70,167	8	0.005%	4	50.00%
2021-2022	239	EDELWEISS RETAIL FINANCE LIMITED	84,293	125	0.148%	64	51.200%
2021-2022	240 241	EDUVANZ FINANCING PRIVATE LIMITED	78,376	21 31	0.027%	27	4.762%
2021-2022 2021-2022	241	EKAGRATA FINANCE PRIVATE LIMITED ELECTRONICA FINANCE	2,93,630	55	0.036% 0.019%	36	87.097% 65.455%
2021-2022	243	ELLAQUAI DEHATI BANK	3,11,984	7		6	85.714%
2021-2022	244	ENCORE ASSET RECONSTRUCTION COMPANY PRIVATE LIMITED	1,95,326	6	0.003%	6	100%
2021-2022	245	ENRON SECURITIES PVT LTD.	17	25	147.059%	5	20.00%
2021-2022	246	EPIMONEY PRIVATE LIMITED	1,60,833	44	0.027%	3	6.818%
2021-2022	247	EQUITAS SMALL FINANCE BANK LIMITED	1,01,23,874	159	0.002%	113	71.069%
2021-2022	248	ERNAKULAM DISTRICT CO-OPERATIVE BANK LTD.	3,67,980	11	0.003%	11	100%
2021-2022	249	ESAF SMALL FINANCE BANK LIMITED	34,05,510	28	0.001%	2	7.143%
2021-2022	250	ESS KAY AUTO FINANCE PRIVATE LIMITED	0	59		2	3.390%
2021-2022	251	ESSEL FINANCE BUSINESS LOANS LIMITED	0	4		4	100%
2021-2022	252	ETAWAH URBAN CO-OPERATIVE BANK LIMITED	6,485	1	0.015%	1	100%
2021-2022	253	ETYACOL TECHNOLOGIES PRIVATE LIMITED	25,089	60	0.239%	29	48.333%
2021-2022	254	EZCRED PRIVATE LIMITED	1,516	1	0.066%	1	100%
2021-2022	255	FAIR VINIMAY SERVICES PRIVATE LIMITED	0	4		4	100%
2021-2022	256	FAIRASSETS TECHNOLOGIES INDIA PVT LTD	1,85,518	141	0.076%	5	3.546%
2021-2022	257	FAMILY CREDIT LIMITED	15	5	33.333%	4	80.00%
2021-2022	258	FASTTRACK HOUSING FINANCE PRIVATE LIMITED	29,642	1	0.003%	1	100%
2021-2022	259	FEDBANK FINANCIAL SERVICES LIMITED	29,86,508	349	0.012%	65	18.625%
2021-2022	260	FEXPRIME FINANCE PRIVATE LIMITED	37,33,587	104	0.003%	31	29.808%
2021-2022	261	FINCARE SMALL FINANCE BANK LIMITED	10,54,600	27	0.003%	7	25.926%
2021-2022	262	FINCFRIENDS PRIVATE LIMITED	12,86,201	670	0.052%	237	35.373%
2021-2022	263	FINCRED INVESTMENTS LIMITED	2,020	1	0.050%	1	100%
2021-2022	264	FINKURVE FINANCIAL SERVICES LIMITED	1,56,760	132	0.084%	2	1.515%



Year	Sr No	Complaints registered	Number of records	Total number of	Complaints as	Number of complaints	Complaints unresolved
reui	51 140	The creat institution	submitted by the CI during the year	complaints registered against the CI during the year	Percentage of total	unresolved within TAT by the Cl as on reference date	within TAT as a % of total complaints registered against the
		(A)	(B)	(C)	(D)	(E)	(F)
2021-2022	265	FINNABLE CREDIT PRIVATE LIMITED	1	2	[C as a % of B] 200.00%	2	[E as a % of C]
2021-2022	266	FINOVA CAPITAL PRIVATE LIMITED	2,70,949	15	0.006%	1	6.667%
2021-2022	267	FINTELLIGENCE DATA SCIENCE PRIVATE LIMITED	0	1	0.000%	1	100%
2021-2022	268	FINTREE FINANCE PRIVATE LIMITED	2,284	4	0.175%	1	25.00%
2021-2022	269	FIRST ABU DHABI BANK PJSC	0	4	0.2.07.	2	50.00%
2021-2022	270	FIRSTRAND BANK LIMITED	211	1	0.474%	0	0.00%
2021-2022	271	FIVE-STAR BUSINESS FINANCE LIMITED	15,14,459	18	0.001%	15	83.333%
2021-2022	272	FORD CREDIT INDIA PRIVATE LIMITED	1,42,228	23	0.016%	18	78.261%
2021-2022	273	FORESIGHT HOLDINGS PVT. LTD	0	1		0	0.00%
2021-2022	274	FOX CAPITAL PRIVATE LIMITED	4,330	12	0.277%	8	66.667%
2021-2022	275	FUSION MICRO FINANCE LIMITED	62,750	1	0.002%	1	100%
2021-2022	276	G.R.P FINCAP LEASE PRIVATE LIMITED	0	1		1	100%
2021-2022	277	GANDHIBAG SAHAKARI BANK LTD; NAGPUR	38,100	3	0.008%	3	100%
2021-2022	278	GAUTAM SAHAKARI BANK LTD.	10,850	2	0.018%	2	100%
2021-2022	279	GAYATRI CO-OPERATIVE URBAN BANK LTD, JAGTIAL	1,10,444	12	0.011%	11	91.667%
2021-2022	280	GBR FINVEST PVT LTD	7,398	1	0.014%	1	100%
2021-2022	281	GBULANI RURAL FINANCE PRIVATE LIMITED	37,821	1	0.003%	1	100%
2021-2022	282	GEPL FINANCE PVT. LTD.	0	5		5	100%
2021-2022	283	GHALLA AND BHANSALI SECURITIES PRIVATE LIMITED	6,46,532	539	0.083%	185	34.323%
2021-2022	284	GIC HOUSING FINANCE LIMITED	27,58,491	97	0.004%	51	52.577%
2021-2022	285	GILADA FINANCE & INVESTMENT LTD.	11,087	3	0.027%	3	100%
2021-2022	286	GMAC FINANCIAL SERVICES LTD	10	32	320.00%	22	68.750%
2021-2022	287	GODAVARI URBAN CO-OP. BANK LIMITED	15,463	1	0.006%	1	100%
2021-2022	288	GODAVARI URBAN COOPERATIVE BANK LTD., VAZIRABAD, NANDED	180	2	1.111%	2	100%
2021-2022	289	GOLF LINK FINANCE AND RESORTS PRIVATE LIMITED	123	1	0.813%	1	100%
2021-2022	290	GONDAL NAGRIK SAHAKARI BANK LTD.	24,552	4	0.016%	4	100%
2021-2022	291	GOODSKILL SECURITIES AND SERVICES LIMITED	12,819	23	0.179%	23	100%
2021-2022	292	GOSREE FINANCE LIMITED	9,873	9	0.091%	7	77.778%
2021-2022	293	GP PARSIK SAHAKARI BANK LTD, KALWA, THANE	9,68,508	53	0.005%	3	5.660%
2021-2022	294	GREEN MALABAR FINANCE VENTURES LIMITED	6,205	3	0.048%	3	100%
2021-2022	295	GRIHUM HOUSING FINANCE LIMITED	10,40,994	85	0.008%	2	2.353%
2021-2022	296 297	GROMOR FINANCE PRIVATE LIMITED GUARDIAN SOUHARDA SAHAKARI BANK NIYAMITA	15,108	2	0.046%	1	71.429%
2021-2022	298	GULSHAN MERCANTILE URBAN CO-OPERATIVE	15,762	1	0.006%	1	100%
2021-2022	299	BANK LTD. GURDASPUR FINANCE & LEASING PRIVATE	181	4	2.210%	4	100%
2021-2022	300	LIMITED GYANDHAN FINANCIAL SERVICES PRIVATE	1,549	2	0.129%	2	100%
2021-2022	301	LIMITED HARVINDER FINANCE COMPANY PVT LIMITED	200	1	0.500%	1	100%
	302	HAVELI SAHAKARI BANK MARYADIT MOSHI,					100%
2021-2022	302	PIMPRI - CHINCHWAD	27,167	2	0.007%	2	100/0
2021-2022	303	HCBL CO-OPERATIVE BANK LTD.	4,498	2	0.044%	1	50.00%
2021-2022	304	HDB FINANCIAL SERVICES LIMITED	7,08,01,239	2,748	0.004%	90	3.275%
2021-2022	305	HDFC BANK LTD	46,25,36,560	16,455	0.004%	1,229	7.469%
2021-2022	306	HDFC CREDILA FINANCIAL SERVICES LIMITED	12,99,806	10	0.001%	3	30.00%
2021-2022	307	HEDGE FINANCE LIMITED	2,25,580	222	0.098%	19	8.559%
2021-2022	308	HERITAGE FINLEASE LTD	2,746	1 4 4 4 2	0.036%	1	100%
2021-2022	309	HERO FINCORP LTD.	4,88,68,754	1,143	0.002%	264	23.097%
2021-2022	310	HERO HOUSING FINANCE LIMITED	4,22,922	5	0.001%	4	80.00%
2021-2022	311	HEWLETT PACKARD FINANCIAL SERVICES (INDIA) PVT LTD	8,983	8	0.089%	2	25.00%
2021-2022	312	HIMACHAL PRADESH GRAMIN BANK	7,07,355	20	0.003%	8	40.000%
	313	HINDON MERCANTILE LIMITED	5,74,914	75	0.013%	62	82.667%
2021-2022	314	HINDUJA HOUSING FINANCE LIMITED	2,04,462	41	0.020%	27	65.854%



	1-		against the CIs with				
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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	316	HIRANANDANI FINANCIAL SERVICES PRIVATE LIMITED	93,442	2	0.002%	2	100%
2021-2022	317	HIVELOOP CAPITAL PRIVATE LIMITED	6,21,451	114	0.018%	6	5.263%
2021-2022	318	HOME CREDIT INDIA FINANCE PRIVATE LIMITED	4,31,81,081	1,700	0.004%	2	0.118%
2021-2022	319	HOME FIRST FINANCE COMPANY INDIA LIMITED	14,29,512	14	0.001%	0	0.00%
2021-2022	320	HOMESHREE HOUSING FINANCE LIMITED	838	1	0.119%	1	100%
2021-2022	321	HOUSING DEVELOPMENT FINANCE CORPORATION LTD	7,60,76,741	1,632	0.002%	87	5.331%
2021-2022	322	HTC GLOBAL FINANCIAL SERVICES PRIVATE LIMITED	11,752	5	0.043%	5	100%
2021-2022	323	HUDCO	27,737	6	0.022%	5	83.333%
2021-2022 2021-2022	324 325	HUTATMA SAHAKARI BANK LTD. WALVA	1,26,851	3	0.001%	3	100%
2021-2022	325	HYTONE MERCHANTS PVT. LTD. IBL FINANCE LIMITED	71,879	3	0.004%	0	0.00%
2021-2022	327	ICICI BANK LIMITED	19,83,14,394	18,712	0.009%	1,037	5.542%
2021-2022	328	ICICI HOME FINANCE CO. LTD.	16,89,387	420	0.025%	210	50.00%
2021-2022	329	ICL FINCORP LIMITED	4,71,315	15	0.003%	13	86.667%
2021-2022	330	IDBI BANK LTD	3,00,47,060	988	0.003%	136	13.765%
2021-2022	331	IDBI HOME FINANCE LIMITED IDFC FIRST BANK LTD.	0	2	0.0000/	2	100%
2021-2022	332 333	IDFC FIRST BANK LTD.	15,63,18,631 11	12,090 6	0.008% 54.545%	1,347 5	11.141% 83.333%
2021-2022	334	IDS FINANCIAL SERVICES PRIVATE LIMITED	8,265	2	0.024%	0	0.00%
2021-2022	335	IFCI LIMITED	98	1	1.020%	1	100%
2021-2022	336	IFFCO KISAN FINANCE LIMITED	3,94,707	7	0.002%	1	14.286%
2021-2022	337	IFL HOUSING FINANCE LIMITED	1,13,408	2	0.002%	2	100%
2021-2022	338	IIFL WEALTH FINANCE LIMITED	12,214	4	0.033%	1	25.00%
2021-2022 2021-2022	339 340	IKF HOUSING FINANCE PRIVATE LIMITED, I-LOAN CREDIT PRIVATE LIMITED	27,832 62,443	58 13	0.208% 0.021%	6 12	10.345% 92.308%
2021-2022	341	IMPACT LEASING PRIVATE LIMITED	1,00,607	1	0.001%	1	100%
2021-2022	342	INCOME-TAX DEPARTMENT COOPERATIVE BANK LTD., BOMBAY	22,598	10	0.044%	0	0.00%
2021-2022	343	INCRED FINANCIAL SERVICES LIMITED	442	54	12.217%	39	72.222%
2021-2022	344	INCRED PRIME FINANCE LIMITED	50,59,075	4,357	0.086%	85	1.951%
2021-2022	345	INDEL MONEY LIMITED	3,89,432	18	0.005%	10	55.556%
2021-2022	346	INDIA HOME LOANS LTD.	35,303	3	0.008%	2	66.667%
2021-2022 2021-2022	347 348	INDIA INFOLINE FINANCE LTD	34,93,899	1,399	0.040% 0.001%	536 17	38.313% 58.621%
2021-2022	349	INDIA INFOLINE HOUSING FINANCE LIMITED INDIA INFRASTRUCTURE FINANCE COMPANY	38,40,267 0	1	0.001%	0	0.00%
2021-2022	350	INDIA RESURGENCE ARC PRIVATE LIMITED	1,375	1	0.073%	1	100%
2021-2022	351	INDIA SHELTAR FINANCE CORPORATION LIMITED	12,30,515	20	0.002%	1	5.000%
2021-2022	352	INDIABULLS ASSET RECONSTRUCTION COMPANY LIMITED	38,56,636	220	0.006%	6	2.727%
2021-2022	353	INDIABULLS COMMERCIAL CREDIT LIMITED	1,79,530	29	0.016%	10	34.483%
2021-2022	354	INDIABULLS FINANCIAL SERVICES LTD	0	3		1	33.333%
2021-2022	355	INDIABULLS HOUSING FINANCE LIMITED	48,73,883	593	0.012%	112	18.887%
2021-2022	356	INDIAN BANK	7,97,51,855	2,335	0.003%	1,443	61.799%
2021-2022	357 358	INDIAN OVERSEAS BANK INDIAN SCHOOL FINANCE COMPANY PRIVATE	1,80,094	1,067	0.002%	273 3	25.586% 30.00%
2021-2022	359	LIMITED INDIFI CAPITAL PRIVATE LIMITED	3,07,922	76	0.025%	2	2.632%
2021-2022	360	INDITRADE FINCORP LIMITED	6,74,173	288	0.043%	42	14.583%
2021-2022	361	INDORE PARASPAR SAHAKARI BANK LTD.	28,192	6	0.021%	6	100%
2021-2022	362	INDOSTAR CAPITAL FINANCE LIMITED	38,82,170	132	0.003%	74	56.061%
2021-2022	363	INDOSTAR HOME FINANCE PRIVATE LIMITED	4,19,409	1	0.000%	1	100%
2021-2022 2021-2022	364 365	INDRAYANI CO OPERATIVE BANK LIMITED INDUSIND BANK LIMITED	9,03,84,926	3,964	0.008% 0.004%	322	0.00% 8.123%
2021-2022	366 367	INFINITY FINCORP SOLUTIONS PRIVATE LIMITED ING VYSYA BANK LTD	1,248	17	0.006% 1.362%	17	100%
2021-2022	368	INNOFIN SOLUTIONS PRIVATE LIMITED	14,14,323	486	0.034%	3	0.617%
2021-2022	369	INSTA CAPITAL PRIVATE LIMITED	1,264	20	1.582%	19	95.000%
2021-2022	370	INTEC CAPITAL LTD.	19,494	21	0.108%	5	23.810%



					Cs during the year ended March 31, 2022				
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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]		
2021-2022	371	INTELLECASH MICROFINANCE NETWORK COMPANY PRIVATE LIMITED	25	2	8.000%	2	100%		
2021-2022	372	INTERNATIONAL AUTOTRAC FINANCE LIMITED	1	3	300.00%	3	100%		
2021-2022	373	INVEST GOLD AND GENERAL FINANCE PRIVATE LIMITED	20,469	1	0.005%	1	100%		
2021-2022	374	IPSA CREDIT PRIVATE LIMITED	598	1	0.167%	1	100%		
2021-2022	375	ITI FINANCE LIMITED	9,92,026	34	0.003%	13	38.235%		
2021-2022	376	ITI GOLD LOANS LIMITED	38,230	103	0.269%	37	35.922%		
2021-2022	377	J & K GRAMEENA BANK	7,62,482	45	0.006%	7	15.556%		
2021-2022	378	JACINTH FINVEST LIMITED	6,451	1	0.016%	1	100%		
2021-2022	379	JAIN AUTOFIN PRIVATE LIMITED	87,169	1	0.001%	1	100%		
2021-2022	380	JAIN CO-OPERATIVE BANK LTD., DARYAGANJ	14,497	1	0.007%	1	100%		
2021-2022	381	JAINSONS INDIA SECURITIES PRIVATE LIMITED	4,693	1	0.021%	1	100%		
2021-2022	382	JALAN CHEMICAL INDUSTRIES PVT LTD	1,15,39,761	3,659	0.032%	390	10.659%		
2021-2022	383	JALGAON JANATA SAHAKARI BANK LIMITED	3,53,808	16	0.005%	1	6.250%		
2021-2022	384	JAMIA CO-OPERATIVE BANK LTD.	26,756	9	0.034%	7	77.778%		
2021-2022	385	JAMMU ESS IEE FINANCE PRIVATE LIMITED	0	6		6	100%		
2021-2022	386	JAMPETA CO-OP URBAN BANK LTD	49,564	2	0.004%	2	100%		
2021-2022	387	JANA SMALL FINANCE BANK LIMITED	1,12,07,921	70	0.001%	10	14.286%		
2021-2022	388	JANAKALYAN SAHAKARI BANK LTD.	1,29,849	12	0.009%	12	100%		
2021-2022	389	JANALAXMI CO-OPERATIVE BANK LTD; NASHIK.	25,029	4	0.016%	4	100%		
2021-2022	390	IAMACEVA CALIAKADI DANK (DODIVALI) LED	60,160	24	0.040%	10	41.667%		
2021-2022	391	JANASEVA SAHAKARI BANK (BORIVALI) LTD. JANASEVA SAHAKARI BANK LIMITED	1,76,699	8	0.005%	6	75.00%		
2021-2022	392		61,306	5	0.008%	5	100%		
		JANATA SAHAKARI BANK LTD.		45					
2021-2022	393	JANATA JURBAN CO ORERATIVE RANKLER	9,62,958	3	0.005%	42	93.333%		
2021-2022	394	JANATA URBAN CO-OPERATIVE BANK LTD.	54,163	3	0.006%	3	100%		
2021-2022	395	JANKALYAN URBAN CO OP BANK LIMITED OSMANABAD	13,588	1	0.007%	1	100%		
2021-2022	396	JARO FINCAP PRIVATE LIMITED	2,06,338	1	0.000%	1	100%		
2021-2022	397	JATH URBAN CO-OPERATIVE BANK LTD. JATH	33,501	3	0.009%	3	100%		
2021-2022	398	JAWAHAR SAHAKARI BANK LIMITED, HUPARI	42,765	9	0.021%	8	88.889%		
2021-2022	399	JHARKHAND RAJYA GRAMIN BANK	40,82,641	53	0.001%	30	56.604%		
2021-2022	400	JHARKHAND STATE COOPERATIVE BANK LTD. RANCHI	74,015	13	0.018%	13	100%		
2021-2022	401	JHURIA FINANCIAL SERVICES PRIVATE LIMITED	О	2		2	100%		
2021-2022	402	JIJAMATA MAHILA SAHAKARI BANK LTD.	1,39,490	25	0.018%	9	36.00%		
2021-2022	403	JILA SAHAKARI KENDRIYA BANK MARYADIT BETUL	24,77,871	4	0.000%	4	100%		
2021-2022	404	JILA SAHAKARI KENDRIYA BANK MARYADIT DEWAS	28,61,672	7	0.000%	7	100%		
2021-2022	405	JILA SAHAKARI KENDRIYA BANK MARYADIT GUNA	6,94,806	4	0.001%	4	100%		
2021-2022	406	JILA SAHAKARI KENDRIYA BANK MARYADIT MANDSAUR	21,44,691	1	0.000%	0	0.00%		
2021-2022	407	JILA SAHAKARI KENDRIYA BANK MARYADIT RAISEN	9,99,649	1	0.000%	1	100%		
2021-2022	408	JILA SAHAKARI KENDRIYA BANK MARYADIT, HOSHANGABAD	17,00,863	6	0.000%	6	100%		
2021-2022	409	JILA SAHAKARI KENDRIYA BANK MARYADIT, NARSINGHPUR	4,69,013	3	0.001%	3	100%		
2021-2022	410	JIVAJI SAHAKARI BANK LTD., ICHALKARANJI	8,758	1	0.011%	1	100%		
2021-2022			2,673	1	0.037%	1	100%		
	411	JIVAN COMMERCIAL CO-OPERATIVE BANK LTD.	l ·			1	1		
2021-2022		JIVAN COMMERCIAL CO-OPERATIVE BANK LTD. JM FINANCIAL ASSET RECONSTRUCTION COMPANY LIMITED	0	15		13	86.667%		
2021-2022 2021-2022 2021-2022	411 412	JM FINANCIAL ASSET RECONSTRUCTION COMPANY LIMITED		15	0.052%				
2021-2022	411	JM FINANCIAL ASSET RECONSTRUCTION COMPANY LIMITED JM FINANCIAL CREDIT SOLUTIONS LIMITED	0 1,935 1,61,447	15 1 2	0.052% 0.001%	13 1 2	86.667% 100% 100%		
2021-2022 2021-2022 2021-2022 2021-2022	411 412 413	JM FINANCIAL ASSET RECONSTRUCTION COMPANY LIMITED JM FINANCIAL CREDIT SOLUTIONS LIMITED JM FINANCIAL HOME LOANS LIMITED	1,935	1		1	100%		
2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022	411 412 413 414 415	JM FINANCIAL ASSET RECONSTRUCTION COMPANY LIMITED JM FINANCIAL CREDIT SOLUTIONS LIMITED JM FINANCIAL HOME LOANS LIMITED JM FINANCIAL PRODUCTS LTD.	1,935 1,61,447 1,12,739	1 2 5	0.001% 0.004%	1 2 3	100% 100% 60.00%		
2021-2022 2021-2022 2021-2022 2021-2022 2021-2022	411 412 413 414	JM FINANCIAL ASSET RECONSTRUCTION COMPANY LIMITED JM FINANCIAL CREDIT SOLUTIONS LIMITED JM FINANCIAL HOME LOANS LIMITED	1,935 1,61,447	1 2	0.001%	1 2	100% 100%		
2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022	411 412 413 414 415 416	JM FINANCIAL ASSET RECONSTRUCTION COMPANY LIMITED JM FINANCIAL CREDIT SOLUTIONS LIMITED JM FINANCIAL HOME LOANS LIMITED JM FINANCIAL PRODUCTS LTD. JODHPUR NAGRIK SAHAKARI BANK LTD.	1,935 1,61,447 1,12,739 25,816	1 2 5 6	0.001% 0.004% 0.023%	1 2 3 5	100% 100% 60.00% 83.333%		



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Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the C
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	420	JULIUS BAER CAPITAL (INDIA) PRIVATE LIMITED	4,00,232	1	0.000%	0	0.00%
2021-2022	421	JUMBO FINVEST (INDIA) LTD.	2,91,307	21	0.007%	3	14.286%
2021-2022	422	K M GLOBAL CREDIT PRIVATE LIMITED	63,227	14	0.022%	7	50.00%
2021-2022	423	K. S. CAPITAL SERVICES PRIVATE LIMITED	27,081	4	0.015%	4	100%
2021-2022	424	KALLAPPANNA AWADE ICHALKARANJI JANATA SAHAKARIBANK	1,80,587	21	0.012%	6	28.571%
2021-2022	425	KALPAVITTA FINANCE PRIVATE LIMITED	606	69	11.386%	19	27.536%
2021-2022	426	KAMAL FINSERVE PRIVATE LIMITED	332	1	0.301%	0	0.00%
2021-2022	427	KANAKA MAHALAKSHMI CO-OPERATIVE BANK LTD.,	57,045	1	0.002%	1	100%
2021-2022	428	KANAKADURGA FINANCE LIMITED	5,00,683	33	0.007%	25	75.758%
2021-2022	429	KANGRA CENTRAL CO-OPERATIVE BANK LTD.	15,78,915	17	0.001%	16	94.118%
2021-2022	430	KANIKA INVESTMENT LIMITED	39,834	3	0.008%	3	100%
2021-2022	431	KANKARIA MANINAGAR NAGARIK SAHAKARI BANK LTD	51,570	10	0.019%	8	80.00%
2021-2022	432	KARIMNAGAR DISTRICT CO-OP. BANK LTD.	28,593	18	0.063%	11	61.111%
2021-2022	433	KARINA FINCAP LIMITED	5,440	5	0.092%	3	60.00%
2021-2022	434	KARNATAKA GRAMIN BANK	2,09,99,648	29	0.000%	5	17.241%
2021-2022	435	KARNATAKA STATE FINANCIAL CORPORATION	88,301	2	0.002%	1	50.00%
2021-2022	436	KARNATAKA VIKAS GRAMEEN BANK	75,40,651	110	0.001%	5	4.545%
2021-2022	437	KARVY FINANCIAL SERVICES LTD.	14,867	120	0.807%	0	0.00%
2021-2022	438	KASHI GOMTI SAMYUT GRAMIN BANK	3,47,871	10	0.003%	3	30.00%
2021-2022	439	KERALA FINANCIAL CORPORATION	3,54,146	30	0.008%	11	36.667%
2021-2022	440	KERALA GRAMIN BANK	2,03,46,962	139	0.001%	32	23.022%
2021-2022	441	KHUSH HOUSING FINANCE LIMITED	34,264	5	0.015%	0	0.00%
2021-2022	442	KHUSHBU AUTO FINANCE LTD	1,03,136	4	0.004%	4	100%
2021-2022	443	KIFS HOUSING FINANCE LIMITED	1,12,495	67	0.002%	0	100%
2021-2022	444	KINARA CAPITAL PRIVATE LIMITED KISETSU SAISON FINANCE (INDIA) PRIVATE	10,19,420	492	0.007%	5	1.016%
		LIMITED					
2021-2022	446	KIMC FINANCIAL SERVICES LIMITED	8,845	3	0.034%	3	100%
2021-2022 2021-2022	447 448	KNAB FINANCE ADVISORS PRIVATE LIMITED KOGTA FINANCIAL (I) LTD.	6,716 14,02,113	13 58	0.194% 0.004%	9	69.231% 3.448%
2021-2022	449	KOLHAPUR MAHILA SAHAKARI BANK LTD.,	6,504	5	0.077%	1	20.00%
2021-2022	450	KOLHAPUR KONKAN MERCANTILE CO-OPERATIVE BANK LTD	46,658	1	0.002%	1	100%
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2021-2022	451	KOTAK MAHINDRA BANK LTD	8,30,49,517	5,854	0.007%	887	15.152%
2021-2022	452	KOTAK MAHINDRA DRIMAS HAMITED	30,939	5	0.016% 0.007%	5 176	100%
2021-2022	453 454	KOTAK MAHINDRA PRIME LIMITED KOTTAYAM DISTRICT CO-OPERATIVE BANK LTD.,	85,20,655 3,31,632	14	0.004%	10	29.630% 71.429%
2021-2022	455	KOTTAYAM KOZHIKODE DISTRICT CO-OPERATIVE BANK LTD.	2,78,422	11	0.004%	11	100%
2021-2022	456	KRAZYBEE SERVICES PRIVATE LIMITED	2,69,56,462	1,802	0.007%	18	0.999%
2021-2022	457	KREON FINNANCIAL SERVICES LIMITED	3,39,557	91	0.027%	0	0.00%
2021-2022	458	KRISHNA BHIMA SAMRUDDHI LOCAL AREA BANK	6,89,980	2	0.000%	1	50.00%
2021-2022	459	KRISHNA MERCANTILE CO-OPERATIVE BANK LTD., BHOPAL	1,907	2	0.105%	0	0.00%
2021-2022	460	KRISHNA SAHAKARI BANK LTD.	85,726	2	0.002%	2	100%
2021-2022	461	KUDOS FINANCE & INVESTMENTS PVT LTD	1,74,069	103	0.059%	17	16.505%
2021-2022	462	KUMBHI KASARI SAHAKARI BANK LTD., KUDITRE, KOLHAPUR	32,687	4	0.012%	4	100%
2021-2022	463	L & T FINCORP LIMITED	21	4	19.048%	4	100%
2021-2022	464	L&T FINANCE LTD	3,62,35,653	966	0.003%	343	35.507%
2021-2022	465	L&T HOUSING FINANCE LIMITED	1,21,877	28	0.023%	12	42.857%
2021-2022	466		64	1	1.563%	1	100%
		L.I.C.EMPLOYEES' CO-OPERATIVE BANK LIMITED,		-			
2021-2022	467	UDUPI	24,625	6	0.024%	2	100%
2021-2022	468 469	LALA URBAN CO-OP BANK LIMITED, PUNE LAXMI INDIA FINANCE PRIVATE LIMITED	84,362 2,07,414	10	0.002% 0.005%	10	100%



Year	Sr No	Name of The Credit Institution	Number of records	Total number of	Complaints as	Number of complaints	Complaints unresolved
real	Si No	Name of the credit institution	submitted by the Cl during the year	complaints registered against the CI during the year	Percentage of total	unresolved within TAT by the CI as on reference date	within TAT as a % of total complaints registered against the C
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	470	LAXMI URBAN CO-OPERATIVE BANK LTD., LATUR	21,268	3	0.014%	2	66.667%
2021-2022	471	LENDINGKART FINANCE LIMITED	17,74,132	553	0.031%	2	0.362%
2021-2022	472	LIC HOUSING FINANCE LTD	4,46,91,269	812	0.002%	24	2.956%
2021-2022	473	LIGHT MICROFINANCE PRIVATE LIMITED	4,74,672	2	0.000%	2	100%
2021-2022	474	LION FINANCIAL SERVICES LIMITED	0	1		1	100%
2021-2022	475	LOANTAP CREDIT PRODUCTS PRIVATE LIMITED	3,40,363	301	0.088%	4	1.329%
2021-2022	476	LOK SEWAK LEASING AND INVESTMENT PRIVATE	2,303	4	0.174%	3	75.00%
2021-2022	477	LOK SUVIDHA FINANCE LIMITED	6,21,901	17	0.003%	16	94.118%
2021-2022	478	LOKMANGAL CO-OPERATIVE BANK LTD., SOLAPUR	44,310	10	0.023%	10	100%
2021-2022	479	LOKNETE DATTAJI PATIL SAHAKARI BANK LTD., LASALGAON	70,630	3	0.004%	3	100%
2021-2022	480	LOKVIKAS NAGARI SAHAKARI BANK LTD; AURANGABAD	85,642	18	0.021%	15	83.333%
2021-2022	481	LORD FINCAP LIMITED	57,675	2	0.003%	2	100%
2021-2022	482	LORD KRISHNA FINANCIAL SERVICES LIMITED -	17,158	5	0.029%	5	100%
2021-2022	483	M. R. FINLEASE LIMITED, CHANDIGARH	17,738	6	0.034%	4	66.667%
2021-2022	484	M/S NAMAN FINLEASE PRIVATE LIMITED	33,624	142	0.422%	54	38.028%
2021-2022	485	MADHYA PRADESH GRAMIN BANK	83,39,466	95	0.001%	10	10.526%
2021-2022	486	MADHYANCHAL GRAMIN BANK	14,48,740	12	0.001%	10	83.333%
2021-2022	487	MADURA MICRO FINANCE LIMITED	44,172	5	0.011%	5	100%
2021-2022	488	MAGMA HOUSING	0	1	0.011/0	0	0.00%
2021-2022	489	MAGMA ITL FINANCE LIMITED	0	287		12	4.181%
2021-2022	490	MAHALAXMI AUTOFIN PRIVATE LIMITED	0	1		1	100%
2021-2022	491	MAHARASHTRA GRAMIN BANK	86,54,169	97	0.001%	35	36.082%
2021-2022	492	MAHAVEER CO-OPERATIVE URBAN BANK LIMITED		4	0.259%	4	100%
2021-2022	493	MAHAVEER FINANCE INDIA LIMITED	2,33,061	19	0.008%	0	0.00%
2021-2022	494	MAHAVIRA FINLEASE LIMITED	2,496	1	0.040%	1	100%
2021-2022	495		19,185	E	0.026%	3	60.00%
2021-2022	496	MAHESH SAHAKARI BANK LTD. MAHESH URBAN CO-OP BANK LIMITED,PARBHANI	42,338	16	0.038%	11	68.750%
2021-2022	497	MAHESH URBAN CO-OPERATIVE BANK LTD	47,781	6	0.013%	2	33.333%
2021-2022	498	MAHILA CO-OPERATIVE BANK LTD.,BANGALORE	16,051	2	0.012%	2	100%
2021-2022	499	MAHINDRA & MAHINDRA FINANCIAL SERVICES		_			
2021-2022	499	LTD.	6,31,45,899	2,053	0.003%	50	2.435%
2021-2022	500	MAHINDRA RURAL HOUSING FINANCE LIMITED MAHOBA URBAN CO-OPERATIVE BANK LTD.,	3,09,87,290	220	0.001%	32	14.545%
2021-2022	501	манова	1,067	1	0.094%	1	100%
2021-2022	502	MAITREYA CAPITAL AND BUSINESS SERVICES PRIVATE LIMITED	36,879	4	0.011%	1	25.00%
2021-2022	503	MALOO FINVEST SERVICES PRIVATE LIMITED	2,264	1	0.044%	1	100%
2021-2022	504	MALVIYA URBAN CO-OPERATIVE BANK LTD. MALWA (LUDHIANA) MOTOR FINANCE LIMITED	2	2	0.293% 100.00%	2	100%
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2021-2022	506	MANAN FINANCIAL SERVICES PVT LTD.	0	1		1	100%
2021-2022	507	MANAPPURAM ASSET FINANCE LIMITED	3,577	1	0.028%	1	100%
2021-2022	508	MANAPPURAM FINANCE LIMITED	2,13,32,383	991	0.005%	813	82.038%
2021-2022	509	MANAPPURAM HOME FINANCE LIMITED	3,22,389	5	0.002%	5	100%
2021-2022	510	MANBA FINANCE LTD	7,40,901	169	0.023%	39	23.077%
2021-2022	511	MANGAL CREDIT AND FINCORP LIMITED	7,019	3	0.043%	0	0.00%
2021-2022	512	MANGALA INFIN LIMITED MANGALDAI NAGAR SAMABAI BANK LTD.,	1 172	1	100.00%	1	100%
2021-2022	513	MANGALDAI MANIBHAVNAM HOME FINANCE INDIA PRIVATE	1,172	2	0.171%	2	100%
2021-2022	514	LIMITED	43,329	2	0.005%	2	100%
2021-2022	515	MANINAGAR CO-OPERATIVE BANK LIMITED	1,363	2	0.147%	2	100%
2021-2022	516	MANIPAL CO-OPERATIVE BANK LTD.,	4,882	7	0.143%	4	57.143%
2021-2022	517	MANIPAL HOUSING FINANCE SYNDICATE LIMITED	2,62,661	4	0.002%	4	100%



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20)22	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the CI
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	518	MANSING CO-OPERATIVE BANK LTD., DUDHONDI, DIST. SANGLI	4,274	1	0.023%	1	100%
2021-2022	519	MANVI PATTANA SOUHARDA SAHAKARI BANK NI.	1,63,709	4	0.002%	4	100%
2021-2022	520	MAPAKSHI FINANCE LIMITED	0	1		1	100%
2021-2022	521	MARATHA CO-OPERATIVE BANK LTD. BELGAUM	65,539	4	0.006%	4	100%
2021-2022	522	MARGADARSHAK FINANCIAL SERVICES LIMITED	0	1		1	100%
2021-2022	523	MARUTI COUNTRYWIDE AUTO FINANCIAL SERVICES LTD	О	6		6	100%
2021-2022	524	MAS FINANCIAL SERVICES LIMITED	14,00,657	167	0.012%	4	2.395%
2021-2022	525	MASCOT PROJECTS PRIVATE LIMITED	0	2		2	100%
2021-2022	526	MATSYA FINCAP PRIVATE LIMTIED	4,325	1	0.023%	1	100%
2021-2022	527	MAXVALUE CREDITS AND INVESTMENTS LIMITED	25,52,280	14	0.001%	11	78.571%
2021-2022	528	MEGHA FINLOAN PRIVATE LIMITED	59,344	4	0.007%	4	100%
2021-2022	529 530	MEGHA HOLDINGS PRIVATE LIMITED MENTOR HOME LOANS INDIA LIMITED	31,109 45,259	12	0.006%	12	100%
2021-2022	531	MERCEDES-BENZ FINANCIAL SERVICES INDIA PVT. LTD.	7,77,329	184	0.024%	2	1.087%
2021-2022	532	MICRO UNITS DEVELOPMENT & REFINANCE	1,141	3	0.263%	0	0.00%
2021-2022	533	AGENCY LIMITED MINTIFI FINSERVE PRIVATE LIMITED	22,952	28	0.122%	0	0.00%
2021-2022	534	MINTWALK FINTECH SERVICES PRIVATE LIMITED	45,752	3	0.007%	3	100%
2021-2022	535	MITRON CAPITAL PRIVATE LIMITED	16,513	16	0.097%	9	56.250%
2021-2022	536	MIZORAM RURAL BANK	4,64,304	4	0.001%	3	75.00%
2021-2022	537	MODEL CO-OP BANK LTD	25,546	1	0.004%	0	0.00%
2021-2022	538	MOGAVEERA CO-OPERATIVE BANK LTD., BOMBAY	50,801	3	0.006%	3	100%
2021-2022	539	MOGUL FINANCE PVT. LTD.	3,925	3	0.076%	3	100%
2021-2022	540	MONEDO FINANCIAL SERVICES PRIVATE LIMITED	9,928	7	0.071%	2	28.571%
2021-2022	541	MONEXO FINTECH PRIVATE LIMITED	27,403	32	0.117%	18	56.250%
2021-2022 2021-2022	542 543	MONEYAWISE FINANCIAL SERVICES BY LITE	6,668 2,67,635	181	0.015% 0.068%	6	0.00% 3.315%
2021-2022	544	MONEYWISE FINANCIAL SERVICES PVT. LTD. MORADABAD ZILA SAHKARI BANK LTD.	0	5	0.068%	5	100%
2021-2022	545	MOTI URBAN CO-OPERATIVE BANK LTD., TALODA,	10,581	2	0.019%	2	100%
2021-2022	546	MOTILAL OSWAL FINANCIAL SERVICES LTD.	0	1		1	100%
2021-2022	547	MOTILAL OSWAL FINVEST LIMITED	16,477	2	0.012%	2	100%
2021-2022	548	MOTILAL OSWAL HOME FINANCE LIMITED MOTIRAM AGRAWAL JALNA MERCHANTS CO-	18,89,543	10	0.001%	7	70.00%
2021-2022	549	OPERATIVE BANK LTD., JALNA	41,613	1	0.002%	1	100%
2021-2022	550	MPOKKET FINANCIAL SERVICES PRIVATE LIMITED	2,35,23,300	3,046	0.013%	17	0.558%
2021-2022	551	MS CHAPLOT INVESTMENTS PRIVATE LIMITED	16,756	3	0.018%	3	100%
2021-2022	552	MS. FINCAP PRIVATE LIMITED	28,496	6	0.021%	5	83.333%
2021-2022 2021-2022	553 554	MSFIN CREDIT PRIVATE LIMITED MULAMOOTTIL FINANCIERS LIMITED	17,225 0	2	0.006%	2	100%
	555	MUMBAI DISTRICT CENTRAL CO-OP. BANK LTD.	1,11,919	33	0.029%	28	84.848%
2021-2022			74.00.776	147	0.002%	0	0.00%
2021-2022	556	MUTHOOT CAPITAL SERVICES LTD	74,99,776				
	556 557	MUTHOOT CAPITAL SERVICES LTD MUTHOOT FINANCE LIMITED (FORMERLY MUTHOOT FINANCE PRIVATE LIMITED)	6,84,39,976	1,034	0.002%	288	27.853%
2021-2022		MUTHOOT FINANCE LIMITED (FORMERLY		1,034 620	0.002%	288	27.853% 0.323%
2021-2022 2021-2022 2021-2022 2021-2022	557 558 559	MUTHOOT FINANCE LIMITED (FORMERLY MUTHOOT FINANCE PRIVATE LIMITED) MUTHOOT FINCORP LIMITED MUTHOOT HOMEFIN (INDIA) LIMITED	6,84,39,976 1,55,83,110 6,44,299	620 11	0.004% 0.002%	2 1	0.323% 9.091%
2021-2022 2021-2022 2021-2022 2021-2022 2021-2022	557 558 559 560	MUTHOOT FINANCE LIMITED (FORMERLY MUTHOOT FINANCE PRIVATE LIMITED) MUTHOOT FINCORP LIMITED MUTHOOT HOMEFIN (INDIA) LIMITED MUTHOOT HOUSING FINANCE COMPANY LIMITED	6,84,39,976 1,55,83,110 6,44,299 6,32,744	620	0.004% 0.002% 0.001%	2 1 6	0.323% 9.091% 66.667%
2021-2022 2021-2022 2021-2022 2021-2022	557 558 559	MUTHOOT FINANCE LIMITED (FORMERLY MUTHOOT FINANCE PRIVATE LIMITED) MUTHOOT FINCORP LIMITED MUTHOOT HOMEFIN (INDIA) LIMITED	6,84,39,976 1,55,83,110 6,44,299	620 11 9	0.004% 0.002%	2 1	0.323% 9.091%
2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022	557 558 559 560 561 562 563	MUTHOOT FINANCE LIMITED (FORMERLY MUTHOOT FINANCE PRIVATE LIMITED) MUTHOOT FINCORP LIMITED MUTHOOT HOMEFIN (INDIA) LIMITED MUTHOOT HOUSING FINANCE COMPANY LIMITED MUTHOOT MONEY LIMITED	6,84,39,976 1,55,83,110 6,44,299 6,32,744 81,356 1,88,834 12,67,653	620 11 9 4 19 20	0.004% 0.002% 0.001% 0.005% 0.010% 0.002%	2 1 6 4 16 20	0.323% 9.091% 66.667% 100% 84.211% 100%
2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022 2021-2022	557 558 559 560 561 562	MUTHOOT FINANCE LIMITED (FORMERLY MUTHOOT FINANCE PRIVATE LIMITED) MUTHOOT FINCORP LIMITED MUTHOOT HOMEFIN (INDIA) LIMITED MUTHOOT HOUSING FINANCE COMPANY LIMITED MUTHOOT MONEY LIMITED MUTHOOT VEHICLE & ASSET FINANCE LTD.	6,84,39,976 1,55,83,110 6,44,299 6,32,744 81,356 1,88,834	620 111 9 4 19	0.004% 0.002% 0.001% 0.005% 0.010%	2 1 6 4 16	0.323% 9.091% 66.667% 100% 84.211%



	-	Complaints registered				-	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the 0
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	567	NADIA DISTRICT CENTRAL COOPERATIVE BANK LTD	60,796	2	0.003%	2	100%
2021-2022	568	NAGARIK SAHAKARI BANK LTD. DURG NAGARIK SAHAKARI BANK MARYADIT RAJGARH	3,292	1	0.030%	1	100%
2021-2022	569	BIAORA	799	1	0.125%	1	100%
2021-2022	570	NAGPUR NAGARIK SAHAKARI BANK LTD	95,848	11	0.011%	10	90.909%
2021-2022	571	NAHAR CREDITS PRIVATE LIMITED	1,15,485	271	0.235%	49	18.081%
2021-2022	572	NAINI FINCAP LIMITED NAINITAL ZILA SAHAKARI BANK LTD (NAINITAL DISTRICT CO-OPERATIVE BANK LTD	6,002 49,221	3	0.006%	3	100%
2021-2022	574	NAMDEV FINVEST PRIVATE LIMITED	81,242	1	0.001%	1	100%
2021-2022	F 7 F	NARODA NAGRIK COOPERATIVE BANK LTD.,		0		2	27 500%
	575	AHMEDABAD NASHIK ZILHA SARKARI AND PARISHAD	42,121	8	0.019%	3	37.500%
2021-2022	576	KARMACHARI SAHAKRI BANK NIYAMIT	1,20,972	1	0.001%	1	100%
2021-2022	577	NASIK DISTRICT CENTRAL CO-OPERATIVE BANK LIMITED	16,83,227	1	0.000%	0	0.00%
2021-2022	578	NASIK FINANCE PVT. LTD.	64,299	1	0.002%	1	100%
2021-2022	579	NATIONAL SKILL DEVELOPMENT CORPORATION PRIVATE LTD	4,073	3	0.074%	0	0.00%
2021-2022	580	NATIONAL TRUST HOUSING FINANCE LIMITED	1,04,063	9	0.009%	8	88.889%
2021-2022	581	NATWEST MARKETS PLC	558	18	3.226%	8	44.444%
2021-2022	582	NAVARATHNA FINANCIAL SERVICES LIMITED	9,857	16	0.162%	0	0.00%
2021-2022	583	NAVI FINSERV LIMITED	20,75,813	369	0.018%	20	5.420%
2021-2022 2021-2022	584 585	NAVI MUMBAI CO-OPERATIVE BANK LTD	54,095 34,723	6	0.011%	2	66.667% 100%
2021-2022	586	NAWANAGAR CO-OPERATIVE BANK LTD. NDX P2P PRIVATE LIMITED	13,48,189	608	0.045%	1	0.164%
2021-2022	587	NEELKANTH COOPERATIVE BANK LTD., SOLAPUR	10,189	2	0.020%	2	100%
2021-2022	588	NEEV CREDIT PRIVATE LIMITED	28,461	15	0.053%	0	0.00%
2021-2022	589	NEOGROWTH CREDIT PRIVATE LIMITED	6,92,451	228	0.033%	21	9.211%
2021-2022	590	NEW INDIA CO-OPERATIVE BANK LTD	1,16,411	20	0.017%	18	90.00%
2021-2022	591	NICE FINANCE AND LEASING PRIVATE LIMITED	6,121	1	0.016%	1	100%
2021-2022	592	NIDO HOME FINANCE LIMITED	4,94,823	42	0.008%	10	23.810%
2021-2022	593	NIKON FINLEASE PRIVATE LIMITED	0	4		4	100%
2021-2022 2021-2022	594 595	NIMISHA FINANCE INDIA PRIVATE LIMITED NIRMAL URBAN COOPERATIVE BANK LTD	12,298	1	0.008%	1	100%
2021-2022	596	NISSAN RENAULT FINANCIAL SERVICES INDIA	12,31,734	85	0.007%	1	1.176%
2021-2022	597	PRIVATE LIMITED NIVARA HOME FINANCE LIMITED	1.38.645	 c	0.004%	0	0.00%
2021-2022	598	NIYOGIN FINTECH LIMITED	13,250	5	0.038%	3	60.00%
2021-2022	599	NJ CAPITAL PRIVATE LIMITED	0	4		4	100%
2021-2022	600	NKC FINANCE PRIVATE LIMITED	1,965	1	0.051%	1	100%
2021-2022	601	NKGSB CO-OPERATIVE BANK LTD.	4,31,165	64	0.015%	15	23.438%
2021-2022	602	NORTH EAST SMALL FINANCE BANK LIMITED	9,72,828	11	0.001%	10	90.909%
2021-2022	603	NORTH EASTERN DEVELOPMENT FINANCE CORP. LTD.	37,409	1	0.003%	1	100%
2021-2022	604	NORTHERN ARC CAPITAL LIMITED	23,20,343	1,134	0.049%	6	0.529%
2021-2022	605	NORTHERN RAILWAY MULTI STATE PRIMARY CO- OP BANK LTD, LUCKNOW	43,531	26	0.060%	26	100%
2021-2022	606	NUTAN NAGARIK SAHAKARI BANK LTD.	96,525	7	0.007%	2	42.857%
2021-2022 2021-2022	607 608	ODISHA GRAMYA BANK	28,873 45,73,773	28	0.007%	1	100% 3.571%
2021-2022	609	OH MY LOAN PRIVATE LTD	15,343	61	0.398%	0	0.00%
2021-2022	610	OM FINANCIAL SERVICES INDIA LIMITED	68,694	6	0.009%	5	83.333%
2021-2022	611	OMKARA ASSETS RECONSTRUCTION PRIVATE	7,77,445	22	0.003%	19	86.364%
2021-2022	612	OMPRAKASH DEORA PEOPLES CO-OP BANK LTD., HINGOLI	2,105	28	1.330%	28	100%
2021-2022	613	ONE CAPITALL LTD	104	52	50.00%	15	28.846%
2021-2022	614	OPTACREDIT FINTECH PRIVATE LIMITED	0	3		3	100%
2021-2022	615	OPTIMUS FINANCE LIMITED	4	2	50.00%	2	100%



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				year	the CI	reference date	registered against the
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	616	ORANGE RETAIL FINANCE INDIA PRIVATE LIMITED	11,91,168	10	0.001%	5	50.00%
	617	ORICRED FINSERV PRIVATE LIMITED	695	1	0.144%	1	100%
	618	ORIENTAL BANK OF COMMERCE	2	4	200.00%	3	75.00%
	619	ORIGA LEASE FINANCE PRIVATE LIMITED	4,883	5	0.102%	4	80.00%
2021-2022	620	ORIGO FINANCE PRIVATE LIMITED	94,352	1	0.001%	1	100%
2021-2022	621	ORIX LEASING & FINANCIAL SERVICES INDIA LIMITED	1,62,354	5	0.003%	2	40.000%
2021-2022	622	OSMANABAD JANATA SAHAKARI BANK LTD., OSMANABAD	1,35,746	2	0.001%	2	100%
2021-2022	623	OXY FINCORP	0	1		0	0.00%
2021-2022	624	OXYZO FINANCIAL SERVICES PRIVATE LIMITED	17,084	10	0.059%	8	80.00%
2021-2022	625	P C FINANCIAL SERVICES PRIVATE LIMITED	0	549		163	29.690%
	626	PADMASAI FINANCE PRIVATE LIMITED	1,952	10	0.512%	7	70.00%
2021-2022	627	PAISABUDDY FINANCE PRIVATE LIMITED	16,716	2	0.012%	2	100%
2021-2022	628	PAISALO DIGITAL LIMITED	11,83,209	46	0.004%	7	15.217%
2021-2022	629	PALLAVAN GRAMA BANK	0	1		0	0.00%
	630	PALUS SAHAKARI BANK LTD.	26,383	4	0.015%	2	50.00%
2021-2022	631	PARAGON FINANCE LIMITED	551	1	0.181%	0	0.00%
2021-2022	632	PARAS CAPFIN COMPANY PRIVATE LIMITED	95,134	2	0.002%	2	100%
2021-2022	633	PARIKA INVESTMENTS PRIVATE LIMITED	0	1		1	100%
2021-2022	634	PARNAMI FINANCE LIMITED	2,693	1	0.037%	1	100%
2021-2022	635	PARSHWANATH CO-OP BANK LTD.	19,182	2	0.010%	2	100%
2021-2022	636	PASCHIM BANGA GRAMIN BANK	16,84,030	25	0.001%	11	44.00%
2021-2022	637	PATHANAMTHITTA DISTRICT CO-OPERATIVE BANK LTD., PATHANMTHITTA	18,39,061	16	0.001%	14	87.500%
2021-2022	638	PATRON LEASING & FINANCE PVT. LTD.	2,669	2	0.075%	2	100%
2021-2022	639	PAUL MERCHANTS FINANCE PRIVATE LIMITED	66,807	14	0.021%	9	64.286%
2021-2022	640	PAYME INDIA FINANCIAL SERVICES PRIVATE	0	548		206	37.591%
2021-2022	641	PAYU FINANCE INDIA PRIVATE LIMITED	18,32,119	608	0.033%	324	53.289%
	642	PERFECT CAPITAL SERVICES LIMITED	2,66,627	24	0.009%	1	4.167%
2021-2022	643	PERFECT FINSEC PRIVATE LIMITED	1,18,852	15	0.013%	4	26.667%
2021-2022	644	PHOENIX ARC PRIVATE LIMITED	65,76,947	1,108	0.017%	58	5.235%
2021-2022	645	PIMPRI CHINCHWAD SAHAKARI BANK MARYADIT	73,448	2	0.003%	2	100%
2021-2022	646	PINK CITY FINCAP PRIVATE LIMITED	15,783	1	0.006%	1	100%
	647		16,922	80	0.473%	20	25.00%
2021-2022	648	PIONEER AUTO & CREDIT PRIVATE LIMITED	2,249	3	0.133%	3	100%
2021-2022	649	PIONEER FINANCE COMPANY PVT. LTD.	1,46,467	16	0.011%	13	81.250%
	650	PIRAMAL CAPITAL & HOUSING FINANCE LIMITED	10,81,848	145	0.013%	5	3.448%
2021-2022	651	PITHORAGARH DISTRICT CO-OPERATIVE BANK LTD.,PITHORAGARH	1,14,198	13	0.011%	7	53.846%
2021-2022	652	PNB HOUSING FINANCE LIMITED	59,59,096	316	0.005%	52	16.456%
	653	PNY SABHA FINANCE LIMITED	1,65,564	4	0.002%	4	100%
	654	PODS FINSERV PRIVATE LIMITED	5,645	51	0.903%	11	21.569%
	655	POOJA FINLEASE LIMITED	0	46	0.505/0	12	26.087%
	656	POONAWALLA CREDIT PRIVATE LIMITED	9,678	37	0.382%	31	83.784%
2021-2022	657	POONAWALLA CREDIT FRIVATE EIMITED	79,857	68	0.085%	0	0.00%
	658	POONAWALLA FINCORP LIMITED	1,10,51,544	434	0.004%	6	1.382%
2021-2022	659	POORNAWADI NAGRIK SAHAKARI BANK M. BEED	1,55,680	10	0.006%	0	0.00%
2021-2022	660	PRADAKSHANA FINTECH PRIVATE LIMITED	1,45,769	55	0.038%	24	43.636%
	661	PRATHAMA UP GRAMIN BANK	1,91,75,343	58	0.000%	41	70.690%
	662	PRAVARA SAHAKARI BANK LTD.	59,598	2	0.003%	2	100%
	663	PRAVEEN CAPITAL PRIVATE LIMITED	60,949	5	0.008%	5	100%
	664	PRERANA CO-OPERATIVE BANK LTD.	22,911	6	0.026%	2	33.333%
	665	PRIME CO-OPERATIVE BANK LTD., SURAT	3,12,398	4	0.001%	3	75.00%
2021-2022	666	PRIYADARSHANI MAHILA NAGARI SAHAKARI BANK LTD.BEED	8,485	1	0.012%	1	100%
2021-2022	667	PRIYADARSHANI URBAN CO-OPERATIVE BANK	25,676	1	0.004%	1	100%



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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	668	PROFECTUS CAPITAL PRIVATE LIMITED	81,020	3	0.004%	1	33.333%
2021-2022	669	PROGRESSIVE CO-OPERATIVE BANK LTD.	16,366	2	0.012%	2	100%
2021-2022	670	PROTIUM FINANCE LIMITED	5,31,413	77	0.014%	65	84.416%
2021-2022	671	PUNE CANTONMENT SAHAKARI BANK LIMITED, PUNE	1,01,773	2	0.002%	0	0.00%
2021-2022	672	PUNE PEOPLE'S CO-OP. BANK LTD, PUNE	2,72,871	20	0.007%	2	10.00%
2021-2022	673	PUNE URBAN CO-OPERATIVE BANK LTD.	58,523	17	0.029%	17	100%
2021-2022	674	PUNJAB AND MAHARASHTRA CO-OPERATIVE BANK LTD.	1,95,583	70	0.036%	4	5.714%
2021-2022	675	PUNJAB AND SIND BANK	91,15,808	177	0.002%	122	68.927%
2021-2022	676	PUNJAB GRAMIN BANK	25,75,060	58	0.002%	3	5.172%
2021-2022	677	PUNJAB NATIONAL BANK	10,76,68,604	8,132	0.008%	1,068	13.133%
2021-2022	678	PUNJAB RELIABLE INVESTMENTS PVT. LTD.	5,496	1	0.018%	1	100%
2021-2022	679	PUPIL FINANCE PRIVATE LIMITED	0	3		3	100%
2021-2022	680	PURVANCHAL BANK	28,64,422	17	0.001%	17	100%
2021-2022	681	Q - FACTOR FINANCE & INVESTMENTS PVT. LTD.	8,394	7	0.083%	7	100%
2021-2022	682	QUADRILLION FINANCE PRIVATE LIMITED	0	327		69	21.101%
2021-2022	683	R K B SERVICES PRIVATE LIMITED	0	3	0.000/	3	100%
2021-2022 2021-2022	684 685	RADHAKRISHNA FINANCE PRIVATE LIMITED RAIGAD SAHAKARI BANK LIMITED	2,74,358 1,304	2	0.000% 0.153%	2	100%
2021-2022	686	RAILWAY EMPLOYEES CO-OPERATIVE BANK	1,72,801	17	0.010%	16	94.118%
		RAILWAY EMPLOYEES CO-OPERATIVE BANKING	1,72,001	17	0.010%	10	94.110%
2021-2022	687	SOCIETY LTD. JODHPUR	19,512	2	0.010%	0	0.00%
2021-2022	688	RAINBOW DIGITAL SERVICES PRIVATE LIMITED	4,653	1	0.021%	1	100%
2021-2022	689	RAJARAMBAPU SAHAKARI BANK LTD	85,861	17	0.020%	6	35.294%
2021-2022	690	RAJARSHI SHAHU GOVERNMENT SERVANTS CO- OP BANK LTD	81,497	5	0.006%	5	100%
2021-2022	691	RAJASHRI SHAHU SAHAKARI BANK MARYADIT	58,443	3	0.005%	3	100%
2021-2022	692	RAJASTHAN FC	7,418	2	0.027%	1	50.00%
2021-2022	693	RAJASTHAN MARUDHARA GRAMIN BANK	45,26,298	67	0.001%	27	40.299%
2021-2022	694	RAJDHANI NAGAR SAHAKARI BANK LTD. RAJE VIKRAMSINH GHATAGE CO-OPERATIVE BANK	1,135	1	0.088%	0	0.00%
2021-2022	695	LTD	2,29,167	8	0.003%	8	100%
2021-2022	696	RAJGURUNAGAR SAHAKARI BANK LTD, PUNE	2,77,420	14	0.005%	8	57.143%
2021-2022	697	RAJKAMAL LEASING & INVESTMENTS PRIVATE LIMITED	78	1	1.282%	1	100%
2021-2022	698	RAJKOT NAGARIK SAHAKARI BANK LTD.	12,85,361	64	0.005%	17	26.563%
2021-2022	699		5,345	1	0.019%	1	100%
2021-2022	700	RAJMATA URBAN CO-OPERATIVE BANK	7,709	3	0.039%	3	100%
2021-2022	701	LTD.MANGALWEDHA RAMANATHAPURAM DISTRICT CENTRAL CO-	8,88,975	1	0.000%	1	100%
		OPERATIVE BANK LTD	, ,	4			
2021-2022	702	RAMGARHIA CO-OPERATIVE BANK LTD. RAMTIRTH LEASING AND FINANCE COMPANY	2,718	4	0.147%	2	50.00%
2021-2022	703	PRIVATE LIMITED	12	5	41.667%	5	100%
2021-2022	704	RANJIT FINTRADE PRIVATE LIMITED	0	4		4	100%
2021-2022	705	RATNAGIRI DISTRICT CENTRAL CO-OPERATIVE BANK LTD , RATNAGIRI	5,89,795	7	0.001%	7	100%
2021-2022	706	RATTANINDIA FINANCE PRIVATE LIMITED	75,281	56	0.074%	7	12.500%
2021-2022	707	RAVI FINCORP LIMITED	15,737	2	0.013%	0	0.00%
2021-2022	708	RB MONEY FINANCIAL SERVICES PRIVATE LIMITED	7,386	5	0.068%	4	80.00%
2021-2022	709	RBA FINANCE PVT. LIMITED	34,939	2	0.006%	2	100%
2021-2022	710	RBL BANK	2,05,70,115	2,069	0.010%	248	11.986%
2021-2022	711	RBL-BFL CO-BRANDED CARDS PROGRAMME	3,27,16,130	1,885	0.006%	1	0.053%
2021-2022	712	RBSG CAPITAL PRIVATE LIMITED	19,313	1	0.005%	1	100%
2021-2022	713	REGENCY SHARES & HOLDINGS P. LTD.	8,202	55	0.671%	8	14.545%
2021-2022	714	RELIANCE ASSET RECONSTRUCTION COMPANY LIMITED	31,77,044	252	0.008%	1	0.397%
2021-2022	715	RELIANCE CAPITAL LIMITED	8,82,589	35	0.004%	28	80.00%
2021-2022	716	RELIANCE CONSUMER FINANCE PRIVATE LIMITED	0	478		229	47.908%



		Complaints registered	against the CIs wit	n CICs during the year	ended iviarch 31, 2	022	
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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	717	RELIANCE HOME FINANCE LIMITED (RELIANCE HOME FINANCE PRIVATE LIMITED)	2,95,446	124	0.042%	1	0.806%
2021-2022	718	RELIGARE FINVEST LIMITED	2,56,954	103	0.040%	5	4.854%
2021-2022	719	RELIGARE HOUSING DEVELOPMENT FINANCE CORP. LTD.	1,57,011	20	0.013%	1	5.000%
2021-2022	720	REPCO HOME FINANCE LTD.	18,82,794	77	0.004%	60	77.922%
2021-2022	721	RHINO FINANCE PRIVATE LIMITED	55	683	1241.818%	245	35.871%
2021-2022	722	RICAVI FINANCE LIMITED	38,045	4	0.011%	3	75.00%
2021-2022	723	RISHIGANGA FINANCE LIMITED	611	1	0.164%	1	100%
2021-2022	724	RIVAZ FINANCE LIMITED	11,794	5	0.042%	5	100%
2021-2022 2021-2022	725 726	RMK FINCORP PRIVATE LIMITEDE RNVP TECHNOLOGY PRIVATE LIMITED	28,574 1,97,870	6 14	0.021% 0.007%	3	50.00% 71.429%
2021-2022	727	ROYAL SECURITIES LIMITED	17,51,815	20	0.001%	12	60.00%
2021-2022	728	RSA FINCORP PRIVATE LIMITED	1,313	1	0.076%	1	100%
2021-2022	729	RTF FINANCIAL SERVICES PVT LTD	14,802	2	0.014%	2	100%
2021-2022	730	RUPEEK CAPITAL PRIVATE LIMITED	19,26,817	108	0.006%	0	0.00%
2021-2022	731	RUPITOL FINANCE PRIVATE LIMITED	37,559	1	0.003%	1	100%
2021-2022	732	SADGURU NAGRIK SAHAKARI BANK MARYADIT	20,173	1	0.005%	1	100%
2021-2022	733	SADHANA SAHAKARI BANK LIMITED	97,736	7	0.007%	4	57.143%
2021-2022	734	SAFE FINLEASE PRIVATE LIMITED	4,038	6	0.149%	5	83.333%
2021-2022	735	SAGAR DEPOSITS & ADVANCES LIMITED	996	3	0.301%	3	100%
2021-2022	736	SAHARA HOUSINGFINA CORPORATION LIMITED	8,622	1	0.012%	1	100%
2021-2022	737	SAI POINT FINANCE CORPORATION LIMITED	11,34,494	21	0.002%	21	100%
2021-2022	738	SAI ROSHNI CAPITAL PRIVATE LIMITED	77,972	27	0.035%	15	55.556%
2021-2022	739	SAIBABA NAGARI SAHAKARI BANK MARYADIT	81,474	9	0.011%	9	100%
2021-2022	740	SAINIK FINANCE & INDUSTRIES LIMITED	0	1		1	100%
2021-2022	741	SAMARTH SAHAKARI BANK LTD, SOLAPUR	3,99,225	9	0.002%	4	44.444%
2021-2022	742	SAMARTH SAHAKARI BANK MARYADIT, JALNA	71,184	2	0.003%	2	100%
2021-2022	743	SAMPADA SAHAKARI BANK LTD., PUNE	28,579	22	0.077%	6	27.273%
2021-2022	744	SAMPATHI CREDITS PRIVATE LIMITED	92,776	13	0.014%	12	92.308%
2021-2022	745	SAMPATI SECURITIES LIMITED	65	1	1.538%	1	100%
2021-2022	746	SAMRUDDHI CO-OPERATIVE BANK LIMITED ,NAGPUR	4,974	4	0.080%	4	100%
2021-2022	747	SAMUNNATI FINANCIAL INTERMEDIATION & SERVICES PRIVATE LIMITED	22,12,601	5	0.000%	3	60.00%
2021-2022	748	SANGLI DISTRICT CENTRAL CO-OPERATIVE BANK LIMITED	38,060	2	0.005%	2	100%
2021-2022	749	SANGLI DISTRICT PRIMARY TEACHERS CO- OPERATIVE BANK LTD.,SANGLI	96,279	10	0.010%	9	90.00%
2021-2022	750	SANGLI URBAN CO-OPERATIVE BANK LTD.	2,75,909	87	0.032%	5	5.747%
2021-2022	751	SANGOLA URBAN CO OP BANK LIMITED SANGOLA	93,185	4	0.004%	0	0.00%
2021-2022	752	SANJAY SECURITIES LIMITED	21,733	2	0.009%	1	50.00%
2021-2022	753	SANMITRA SAHAKARI BANK LIMITED, PUNE,	24,867	7	0.028%	7	100%
		MAHARASHTRA STATE		<u>'</u>		ľ	
2021-2022	754	SANT SOPANKAKA SAHAKARI BANK LTD.	1,27,953	11	0.009%	2	18.182%
2021-2022	755 756	SAPTAGIRI GRAMEENA BANK SARAKARI NAUKARARA SAHAKARI BANK	28,45,243 62,469	26	0.001%	17	10.00% 65.385%
2021-2022		NIYAMIT,VIJAYAPUR	· ·	103	0.004%		
2021-2022	757 758	SARASWAT CO-OP BANK LTD SARDA RESOURCES PRIVATE LIMITED	23,51,789 1,293	1	0.004%	1	5.825%
2021-2022	759	SARJERAODADA NAIK SHIRALA SAHAKARI BANK	7,532	2	0.027%	2	100%
2021-2022	760	LTD., SHIRALA SARVA HARYANA GRAMIN BANK	35,84,622	287	0.008%	78	27.178%
2021-2022	761	SARVODAYA COMMERCIAL CO-OPERATIVE BANK	91,625	53	0.058%	20	37.736%
2021-2022	762	LIMITED SARVODAYA CO-OPERATIVE BANK LTD., BHANDUP	15,933	2	0.013%	2	100%
		(WEST) MUMBAI		3		2	
2021-2022	763	SARVOTTAM FINCAP LIMITED SATARA DISTRICT CENTRAL CO-OPERATIVE BANK	0	3		3	100%
	764		7,02,701	6	0.001%	1	16.667%
2021-2022	1,	LTD.	',-=,=	ľ			



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Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the C
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	766	SATIN HOUSING FINANCE LIMITED	69,561	2	0.003%	2	100%
2021-2022	767	SAURASHTRA GRAMIN BANK	30,32,263	94	0.003%	1	1.064%
2021-2022	768	SAVE FINANCIAL PRIVATE LIMITED	15,770	4	0.006%	0	0.00%
2021-2022 2021-2022	769 770	SAVE HOUSING FINANCE LIMITED	22,160 1,85,849	5	0.018% 0.003%	5	50.00% 100%
2021-2022	771	SAYYAM INVESTMENTS PRIVATE LIMITED SBFC FINANCE LIMITED	15,86,723	193	0.012%	10	5.181%
2021-2022	772	SBI CARDS AND PAYMENT SERVICES PVT LTD	18,96,48,444	9,460	0.005%	336	3.552%
2021-2022	773	SBI COMMERCIAL & INVESTMENTS	1	2	200.00%	1	50.00%
2021-2022	774	SBI GLOBAL FACTORS LIMITED	3,278	1	0.031%	0	0.00%
2021-2022	775	SBM BANK (INDIA) LIMITED	3,98,850	274	0.069%	28	10.219%
2021-2022	776 777	SBPP COOP BANK LTD SELFIN INDIA FINANCIAL SERVICES PRIVATE	1,77,343	2	0.001%	2	100%
	///	LIMITED		2			
2021-2022	778	SEWA GRIH RIN LIMITED	45,020	1	0.002%	1	100%
2021-2022	779	SEYAD SHARIAT FINANCE LIMITED	80,167	3	0.004%	3	100%
2021-2022	780	SHAHA FINLEASE PRIVATE LIMITED	1,62,959	157	0.096%	109	69.427%
2021-2022	781 782	SHAKUNTLAM SECURITIES PRIVATE LIMITED SHANKAR NAGARI SAHAKARI BANK LTD. , NANDED	4,708	6	2.703%	6	100%
2021-2022	783	SHANKARRAO MOHITE-PATIL SAHAKARI BANK LTD.AKLUJ	5,344	5	0.094%	4	80.00%
2021-2022	784	SHARAD SAHAKARI BANK LTD, PUNE	2,18,949	12	0.005%	2	16.667%
2021-2022	785	SHARE INDIA FINCAP PRIVATE LIMITED	75	5	6.667%	3	60.00%
2021-2022	786	SHAREKHAN BNP PARIBAS FINANCIAL SERVICES LIMITED	12,047	2	0.017%	2	100%
2021-2022	787	SHIKSHA FINANCIAL SERVICES INDIA PRIVATE LIMITED	12,75,806	17	0.001%	9	52.941%
2021-2022	788	SHIKSHAK SAHAKARI BANK LTD	50,322	3	0.006%	2	66.667%
2021-2022	789	SHINE BLUE HIRE PURCHASE LIMITED	1,519	1	0.066%	1	100%
2021-2022	790 791	SHINHAN BANK SHIRPUR PEOPLE'S CO-OPERATIVE BANK LTD.	80,055 63,145	1	0.015%	0	0.00%
2021-2022	792	SHIRPUR SHIVAJI NAGARI SAHAKARI BANK LTD., PAITHAN	44,385	6	0.014%	1	16.667%
2021-2022	793	SHIVAJIRAO BHOSALE SAHAKARI BANK LTD	0	3		3	100%
2021-2022	794	SHIVALIK SMALL FINANCE BANK LIMITED	3,41,181	21	0.006%	2	9.524%
2021-2022	795	SHIVDAULAT SAHAKARI BANK LTD.,MALHARPETH,TAL.PATAN	79,177	3	0.004%	3	100%
2021-2022	796	SHREE BHAVNAGAR NAGRIK SAHAKARI BANK LTD.	80,426	1	0.001%	1	100%
2021-2022	797	SHREE CO-OPERATIVE BANK LTD.	3,675	9	0.245%	9	100%
2021-2022	798	SHREE GANGA FINANCE PRIVATE LIMITED	2,743	1	0.036%	1	100%
2021-2022	799 800	SHREE KADI NAGARIK SAHAKARI BANK LTD. SHREE MAHALAKSHMI CO-OPERATIVE BANK LTD.	1,12,232 34,744	4	0.001%	4	100%
2021-2022	801	SHREE MAHESH CO-OPERATIVE BANK LTD.,	16,265	1	0.006%	1	100%
2021-2022	802	NASHIK SHREE PANCHAGANGA NAGARI SAHAKARI BANK	1,07,372	1	0.001%	1	100%
2021-2022	803	LTD., KOLHAPUR SHREE SHARADA SAHAKARI BANK LTD.	98,723	6	0.006%	1	16.667%
2021-2022	804	SHREE SHAKADA SAHAKARI BANK LTD, BARODA	21,853	4	0.018%	4	100%
2021-2022	805	SHREE WARANA SAHAKARI BANK LIMITED	2,82,001	16	0.006%	10	62.50%
2021-2022	806	SHRI ANAND NAGARI SAHAKARI BANK LIMITED	20,012	2	0.010%	2	100%
2021-2022	807	SHRI BASAVESHWAR URBAN CO-OPERATIVE BANK LTD.	2,33,186	17	0.007%	16	94.118%
2021-2022	808	SHRI BHARAT URBAN COOP BANK LIMITED, JAISINGPUR	16,032	2	0.012%	2	100%
2021-2022	809	SHRI CHHATRAPATI RAJASHRI SHAHU URBAN CO- OP BANK LTD; BEED	1,61,858	10	0.006%	4	40.000%
2021-2022	810	SHRI GAJANAN NAGARI SAHAKARI BANK LTD., BEED	2,016	3	0.149%	2	66.667%
2021-2022	811	SHRI GANESH SAHAKARI BANK LTD.	15,443	6	0.039%	6	100%
2021-2022	812	SHRI KANYAKA NAGARI SAHAKARI BANK LTD.	90,485	5	0.006%	4	80.00%



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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	813	SHRI RAJKOT DISTRICT CENTRAL CO-OPERATIVE BANK LTD	4,82,750	3	0.001%	3	100%
2021-2022	814	SHRI SHIDDESHWAR CO-OPERATIVE BANK LTD., BIJAPUR	46,359	2	0.004%	2	100%
2021-2022	815	SHRI VEERSHAIV CO-OP BANK LTD.	6,03,935	10	0.002%	9	90.00%
2021-2022	816	SHRI YASHWANT SAHAKARI BANK MARYADIT.KUDITRE	72,508	9	0.012%	8	88.889%
2021-2022	817	SHRIJEET FINANCE PRIVATE LIMITED	26,490	1	0.004%	1	100%
2021-2022	818	SHRIRAM CITY UNION FINANCE LIMITED	0	503		5	0.994%
2021-2022	819	SHRIRAM EQUIPMENT FINANCE COMPANY	90	1,361	1512.222%	11	0.808%
2021-2022	820	LIMITED CURINANCE UNAITED	3,21,01,844	58	0.000%	6	10.345%
2021-2022	821	SHRIRAM FINANCE LIMITED SHRIRAM HOUSING FINANCE LIMITED	3,29,220	32	0.010%	29	90.625%
		SHRIRAM URBAN CO-OPERATIVE BANK LTD.;					
2021-2022	822	NAGPUR SHUBHAM HOUSING DEVELOPMENT FINANCE	15,495	2	0.013%	1	50.00%
2021-2022	823	COMPANY PVT. LTD.	10,53,717	32	0.003%	2	6.250%
2021-2022	824	SICOM LIMITED	3,415	3	0.088%	3	100%
2021-2022	825	SICREVA CAPITAL SERVICES PVT. LTD.	1,79,79,439	1,830	0.010%	2	0.109%
2021-2022	826	SIDDAGANGA URBAN COOPERATIVE BANK LTD. TUMKUR	17,836	1	0.006%	1	100%
2021-2022	827	SIDDESHWAR SAHAKARI BANK LTD.	21,994	1	0.005%	1	100%
2021-2022	828	SIEMENS FINANCIAL SERVICES PRIVATE LIMITED	1,52,404	15	0.010%	8	53.333%
2021-2022	829	SIGNATUREGLOBAL CAPITAL PRIVATE LIMITED	0	1		1	100%
2021-2022	830	SIHOR MERCANTILE CO-OPERATIVE BANK LTD.	15,938	1	0.006%	1	100%
2021-2022	831	SILVER FINANCE AND LEASING LIMITED	1,728	2	0.116%	2	100%
2021-2022	832	SIMANDHAR FINLEASE PRIVATE LIMITED	50,272	1	0.002%	1	100%
2021-2022	833	SINGH FINLEASE PRIVATE LIMITED	4,673	1 12	0.021%	3	100%
2021-2022 2021-2022	834 835	SIR M. VISVESVARYA CO-OP. BANK LTD. SIRI IN FINLEASE PVT LTD	37,695 67	1	0.032% 1.493%	1	25.00% 100%
2021-2022	836	SIRMOUR FINANCIAL SERVICES LIMITED,	1,636	2	0.122%	1	50.00%
2021-2022	837	CHANDIGARH SIROHI HOME PRODUCTS PRIVATE LIMITED	12,298	10	0.081%	2	20.00%
2021-2022	838	SIVAGANGAI DISTRICT CENTRAL CO-OP. BANK	6,11,942	1	0.000%	1	100%
2021-2022	839	LTD., SIVAGANGAI SK FINANCE LIMITED	42,41,920	49	0.001%	0	0.00%
2021-2022	840	SMALL INDUSTRIES DEVELOPMENT BANK OF	4,27,286	28	0.007%	18	64.286%
2021-2022	841	INDIA SMFG INDIA CREDIT COMPANY LIMITED	2,04,75,477	1,388	0.007%	117	8.429%
2021-2022	842	SMFG INDIA HOME FINANCE COMPANY LIMITED	0	14	0.00770	13	92.857%
2021-2022	843	CMADITI NIAGDIK SAHAKADI DANK MADVADIT	11,816	3	0.025%	3	100%
2021-2022	844	SMRITI NAGRIK SAHAKARI BANK MARYADIT SNAPMINT FINANCIAL SERVICES PRIVATE LIMITED	, , , , , , , , , , , , , , , , , , ,	105	0.023/0	68	64.762%
2021-2022	845	SOLAPUR JANATA SAHAKARI BANK LTD	5,01,849	83	0.017%	8	9.639%
2021-2022	846	SOUTH MALABAR GRAMIN BANK	180	5	2.778%	5	100%
2021-2022	847	SPANDANA SPHOORTY FINANCIAL SERVICES LIMITED	1,14,071	4	0.004%	4	100%
2021-2022	848	SPECIFIED UNDERTAKING OF UNIT TRUST OF	0	1		1	100%
2021-2022	849	INDIA SPEEL FINANCE COMPANY PRIVATE LIMITED	0	91		66	72.527%
		SREE SUBRAMANYESWARA CO-OPERATIVE BANK					
2021-2022	850	LTD.,BANGALORE	37,242	2	0.005%	2	100%
2021-2022	851	SREE THYAGARAJA CO-OPERATIVE BANK LTD.	70,691	2	0.003%	2	100%
2021-2022	852	SREI EQUIPMENT FINANCE LTD.	19,52,975	273	0.014%	110	40.293%
2021-2022 2021-2022	853 854	SRG HOUSING FINANCE LIMITED	2,95,482 2,137	15 6	0.005% 0.281%	3	20.00% 0.00%
		SRG SECURITIES FINANCE LIMITED SRI KANYAKAPARMESHWARI CO-OPERATIVE BANK					
2021-2022	855	LTD , MYSORE	3,632	7	0.193%	7	100%
2021-2022	856	SRI LAKSHMI MAHILA SAHAKARA BANK NIYAMITHA	1,077	1	0.093%	1	100%
2021-2022	857	SRI POTTI SRI RAMULU NELLORE DISTRICT COOPERATIVE CENTRAL BANK LTD.	1,447	1	0.069%	1	100%



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	0.110	Table of the creat institution	submitted by the CI during the year	complaints registered against the CI during the	Percentage of total records submitted by	unresolved within TAT by the CI as on	within TAT as a % of total complaints
				year	the CI	reference date	registered against the C
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	858	SRI SUDHA CO-OPERATIVE BANK LTD.	15,378	13	0.085%	10	76.923%
2021-2022	859	SRIMATHA MAHILA SAHAKARI BANK NIYAMITHA,	1,284	2	0.156%	2	100%
		BANGALORE	1,284		0.156%	2	
2021-2022	860	STANDARD CHARTERED BANK	1,91,52,347	2,696	0.014%	286	10.608%
2021-2022	861	STANDARD CHARTERED INVESTMENTS AND LOANS (I) LTD.	10,121	34	0.336%	27	79.412%
2021-2022	862	STARAGRI FINANCE LIMITED	42,760	11	0.026%	8	72.727%
2021-2022	863	STATE BANK OF INDIA	46,19,49,341	17,291	0.004%	5,537	32.022%
2021-2022	864	STATE BANK OF INDORE	180	53	29.444%	48	90.566%
2021-2022	865	STATE BANK OF SAURASHTRA	59	13	22.034%	13	100%
2021-2022	866 867	SUBHKIRAN CAPITAL LIMITED	4,59,424	6	0.000%	6	100%
2021-2022	867	SUBHLAKSHMI FINANCE PRIVATE LIMITED	1,72,446	Ь	0.003%	Ь	100%
2021-2022	868	SUCO SOUHARDA SAHAKARI BANK LTD., BELLARY	42,136	2	0.005%	1	50.00%
2021-2022	869	SUDHA CO-OPERATIVE URBAN BANK LTD	12,683	3	0.024%	0	0.00%
2021-2022	870 871	SUGAM COMMODEAL PRIVATE LIMITED	0	1 7		7	100%
2021-2022	8/1	SUGMYA FINANCE PRIVATE LIMITED	0	/		/	100%
2021-2022	872	SUKHCHAIN HIRE PURCHASE PRIVATE LIMITED	20,452	2	0.010%	2	100%
2021-2022	873	SULAIMANI CO-OPERATIVE BANK LTD., BARODA	8,874	1	0.011%	1	100%
2021-2022	874	SUNDARAM FINANCE LIMITED	1,29,47,414	658	0.005%	11	1.672%
2021-2022	875	SUNDARAM HOME FINANCE LIMITED	12,31,918	32	0.003%	7	21.875%
2021-2022	876	SUNDARLAL SAWJI URBAN CO-OPERATIVE BANK LTD. JINTUR	97,594	32	0.033%	19	59.375%
2021-2022	877	SUNEET FINMAN PRIVATE LIMITED	5,263	3	0.057%	3	100%
2021-2022	878	SUNIDHI CAPITAL PRIVATE LIMITED	25,203	327	1.297%	3	0.917%
2021-2022	879	SUNITA FINLEASE LIMITED	5,762	1	0.017%	1	100%
2021-2022	880	SUPREME HOUSING FINANCE LIMITED	39,564	1	0.003%	1	100%
2021-2022	881	SURYODAY MICRO FINANCE PRIVATE LIMITED	0	1		1	100%
2021-2022	882	SURYODAY SMALL FINANCE BANK LIMITED	6,11,758	17	0.003%	12	70.588%
2021-2022	883	SUSTAINABLE AGRO-COMMERCIAL FINANCE LIMITED	1,35,978	39	0.029%	0	0.00%
2021-2022	884	SUVARNAYUG SAHAKARI BANK LIMITED	1,41,782	7	0.005%	6	85.714%
2021-2022	885	SV CREDITLINE LIMITED	0	1		1	100%
2021-2022	886	SVATANTRA MICRO HOUSING FINANCE CORPORATION LIMITED	2,69,021	1	0.000%	0	0.00%
2021-2022	887	SVC CO-OPERATIVE BANK LTD.	6,47,870	15	0.002%	14	93.333%
2021-2022	888	SWADHAAR FINSERVE PVT. LTD.	0	3		3	100%
2021-2022	889	SWARNA PRAGATI HOUSING MICROFINANCE PRIVATE LIMITED	4,12,184	2	0.000%	2	100%
2021-2022	890	SWASTIKA FIN-MART PRIVATE LIMITED	7,470	2	0.027%	2	100%
2021-2022	891	SWATANTRYA SENANI LATE SHRIPAL ALASE KURUNDWAD	О	3		0	0.00%
2021-2022	892	SWIKRUTEE FINANCE PRIVATE LIMITED	0	1		1	100%
2021-2022	893	SYNDICATE BANK	281	455	161.922%	17	3.736%
2021-2022	894	TAB CAPITAL PRIVATE LIMITED	3,703	3	0.081%	2	66.667%
2021-2022	895	TAMIL NADU GRAMA BANK	1,62,19,321	65	0.000%	20	30.769%
2021-2022	896 897	TAMILNAD MERCANTILE BANK LIMITED TAMILNADU INDUSTRIAL INVESTMENT	1,45,88,139 2,41,197	226 11	0.002%	11	11.947%
		CORPORATION					
2021-2022	898	TAPSTART CAPITAL PRIVATE LIMITED	1,75,897	23	0.013%	20	86.957%
2021-2022	899	TATA CAPITAL HOUSING FINANCE LTD	17.44.056	1,176	0.0139/	74	6.293%
2021-2022	900	TATA CAPITAL LIMITED	17,44,056	235 30	0.013% 0.011%	25 8	10.638% 26.667%
2021-2022	901	TATA CAPITAL LIMITED TATA MOTORS FINANCE LIMITED	2,83,402 24,43,467	192	0.008%	64	33.333%
2021-2022	902	TATKAL LOAN INDIA PRIVATE LIMITED	16,373	6	0.037%	0	0.00%
2021-2022	904	TEHRI GARHWAL ZILA SAHAKARI BANK LTD., NEW	1,40,641	1	0.001%	1	100%
2021 2022	905	TEHRI, (UTTARAKHAND)		06		18	19.750%
2021-2022	905	TELANGANA GRAMEENA BANK TEXTILE TRADERS CO-OPERATIVE BANK LIMITED.	72,39,043 47,845	3	0.001%	3	18.750%
2021-2022	907	THANE BHARAT SAHAKARI BANK LTD	1,72,894	23	0.013%	10	43.478%
2021 2022	000	THANE DISTRICT CENTRAL CO-OPERATIVE BANK	11 44 046	27	0.0039/	26	07 2079/
2021-2022	908	LTD.	11,44,046	37	0.003%	36	97.297%



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			during the year	against the CI during the year	the CI	by the CI as on reference date	total complaints registered against the C
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2021-2022	909	THE A P JANATA CO-OPERATIVE URBAN BANK LTD	2,775	1	0.036%	1	100%
2021-2022	910	THE ABHINAV SAHAKARI BANK LTD.	40,254	13	0.032%	2	15.385%
2021-2022	911	THE AGRASEN CO-OPERATIVE URBAN BANK LTD	9,594	6	0.063%	6	100%
2021-2022	912	THE AHMEDABAD DISTRICT CO-OPERATIVE BANK LTD	6,04,153	2	0.000%	0	0.00%
2021-2022	913	THE AHMEDABAD MERCANTILE COOPERATIVE BANK LTD.	47,926	1	0.002%	1	100%
2021-2022	914	THE AHMEDNAGAR MERCHANTS CO-OPERATIVE BANK LTD.	25,316	6	0.024%	2	33.333%
2021-2022	915	THE AJARA URBAN CO-OP BANK LTD;AJARA	3,10,934	78	0.025%	8	10.256%
		THE AKOLA DISTRICT CENTRAL CO-OPERATIVE		3			
2021-2022	916	BANK LTD. THE AKOLA JANATA COMMERCIAL CO-OPERATIVE	2,23,717		0.001%	0	0.00%
2021-2022	917	BANK LTD	95,997	12	0.013%	11	91.667%
2021-2022	918	THE AKOLA URBAN CO-OPERATIVE BANK LTD.	2,95,403	14	0.005%	10	71.429%
2021-2022	919	THE AMRELI JILLA MADHYASTHA SAHAKARI BANK LTD	8,65,340	7	0.001%	7	100%
2021-2022	920	THE AMRITSAR CENTRAL CO-OPERATIVE BANK LTD.	21,964	4	0.018%	4	100%
2021-2022	921	THE ANDHRA BANK EMPLOYEE'S CO-OPERATIVE BANK LIMITED	0	5		4	80.00%
2021-2022	922	THE ANDHRA PRADESH MAHESH CO-OPERATIVE BANK LTD.	8,933	2	0.022%	1	50.00%
2021-2022	923	THE ANNASAHEB SAVANT CO-OP URBAN BANK MAHAD LTD.	2,27,081	4	0.002%	2	50.00%
2021-2022	924	THE ASHTA PEOPLE'S CO-OPERATIVE BANK LTD., ASHTA	31,104	2	0.006%	2	100%
2021-2022	925	THE BAGALKOT DISTRICT CENTRAL CO-OP BANK	29,293	2	0.007%	2	100%
2021-2022	926	THE BANASKANTHA MERCANTILE CO-OP BANK LTD.	45,863	5	0.011%	4	80.00%
2021-2022	927	THE BANGALORE CITY CO-OPERATIVE BANK LTD.	96,899	2	0.002%	1	50.00%
2021-2022	928	THE BANK OF NOVA SCOTIA	397	1	0.252%	1	100%
2021-2022	929	THE BARAMATI SAHAKARI BANK LTD, BRAMATI	74,535	1	0.001%	1	100%
2021-2022	930	THE BATHINDA CENTRAL COOPERATIVE BANK LTD.	18,202	1	0.005%	1	100%
2021-2022	931	THE BECHARAJI NAGARIK SAHAKAI BANK LTD., BECHARAJI	16,229	3	0.018%	3	100%
2021-2022	932	THE BELLARY DISTRICT CO-OPERATIVE CENTRAL	96,146	2	0.002%	2	100%
2021-2022	933	BANK LTD. THE BETUL NAGRIK SAHAKARI BANK MARYADIT,	14,207	1	0.007%	1	100%
2021-2022	934	THE BHAGYALAKSHMI MAHILA SAHAKARI BANK	1,60,671	61	0.038%	7	11.475%
2021-2022	935	THE BHAGYODAYA COOPERATIVE BANK LTD.	35,162	1	0.003%	1	100%
2021-2022	936	THE BHANDARA URBAN CO-OPERATIVE BANK LTD.		6	0.005%	4	66.667%
2021-2022	937	THE BHARAT CO-OPERATIVE BANK (MUMBAI)	6,81,825	119	0.017%	9	7.563%
2021-2022	938	THE BHARAT CO-OPERATIVE BANK LIMITED	13,163	3	0.023%	3	100%
2021-2022	939	BANGALORE THE BHARUCH DISTRICT CENTRAL CO-OPERATIVE	2,68,511	1	0.000%	1	100%
	940	BANK LTD THE BHIWANI CENTRAL CO-OPERATIVE BANK LTD.	46,101	11		10	90.909%
2021-2022	940	BHIWANI THE BHUJ MERCANTILE CO-OP. BANK LTD.	24,971	1	0.024%	10	100%
2021-2022	942	THE BIJAPUR DISTRICT CENTRAL CO-OPERATIVE BANK LTD	3,79,956	6	0.002%	5	83.333%
2021-2022	943	THE BUNDI URBAN CO-OPERATIVE BANK LTD. BUNDI	7,195	1	0.014%	0	0.00%
2021-2022	944	THE C.K.P CO-OPERATIVE BANK LIMITED	49	7	14.286%	5	71.429%



		Complaints registered	against the CIs with	CICs during the year	ended March 31, 20	022	
Year	Sr No	Name of The Credit Institution	Number of records submitted by the CI during the year	Total number of complaints registered against the CI during the year	Complaints as Percentage of total records submitted by the CI	Number of complaints unresolved within TAT by the CI as on reference date	Complaints unresolved within TAT as a % of total complaints registered against the C
		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	945	THE CHANDIGARH STATE CO-OPERATIVE BANK LTD.	52,515	4	0.008%	3	75.00%
2021-2022	946	THE CHANDWAD MERCHANTS CO-OPERATIVE BANK LIMITED	33,339	1	0.003%	1	100%
2021-2022	947	THE CHEMBUR NAGARIK SAHAKARI BANK LTD.	96,116	5	0.005%	4	80.00%
2021-2022	948	THE CHHAPI NAGRIK SAHAKARI BANK LTD.	84,388	4	0.005%	4	100%
2021-2022	949	THE CHIPLUN URBAN CO-OPERATIVE BANK LTD	88,123	5	0.006%	2	40.000%
2021-2022	950	THE CHITNAVISPURA SAHAKARI BANK LTD. NAGPUR	84,393	4	0.005%	4	100%
2021-2022	951	THE CITIZEN COOPERATIVE BANK LTD. JAMMU	39,153	9	0.023%	5	55.556%
2021-2022	952	THE CITIZEN CO-OPERATIVE BANK LTD.,RAJAJINAGAR	9,288	2	0.022%	2	100%
2021-2022	953	THE CITIZENS URBAN CO-OPERATIVE BANK LTD., JALANDHAR	11,507	1	0.009%	1	100%
2021-2022	954	THE COIMBATORE DISTRICT CENTRAL CO- OPERATIVE BANK LTD.	5,35,726	10	0.002%	10	100%
2021-2022	955	THE CO-OPERATIVE BANK OF RAJKOT LTD.	1,25,005	27	0.022%	0	0.00%
2021-2022	956 957	THE COOPERATIVE CITY BANK LTD. THE COSMOS CO-OPERATIVE BANK LTD.	19,209 12,26,754	6 279	0.031% 0.023%	21	50.00% 7.527%
2021-2022	958	THE DAHOD MERCANTILE CO-OPERATIVE BANK	43,654	4	0.009%	2	50.00%
2021-2022	959	LTD. THE DAVANGERE URBAN CO-OPERATIVE BANK	7,505	1	0.013%	1	100%
2021-2022	960	LTD.DAVANGERE THE DECCAN MERCHANTS CO-OPERATIVE BANK	30,756	19	0.062%	17	89.474%
2021-2022	961	LTD THE DELHI STATE CO-OPERATIVE BANK LTD., NEW DELHI	3,12,050	31	0.010%	0	0.00%
2021-2022	962	THE DEVGAD URBAN CO-OPERATIVE BANK LTD, DEVGAD	54,763	1	0.002%	1	100%
2021-2022	963	THE DHANBAD CENTRAL CO-OPERATIVE BANK LTD.	1,787	1	0.056%	1	100%
2021-2022	964	THE DHARMAPURI DISTRICT CENTRAL COOPERATIVE BANK LTD.	10,07,636	2	0.000%	2	100%
2021-2022	965	THE DHOLPUR URBAN CO-OP BANK LIMITED, DHOLPUR	1,619	1	0.062%	1	100%
2021-2022	966	THE DINDIGUL DISTRICT CENTRAL CO-OPERATIVE BANK LTD.	7,77,082	4	0.001%	4	100%
2021-2022	967	THE DISTRICT CENTRAL CO-OPERATIVE BANK LTD., JAGDALPUR	14,35,131	2	0.000%	2	100%
2021-2022	968	THE DISTRICT CENTRAL CO-OPERATIVE BANK LTD., RAJNANDGAON	32,22,232	1	0.000%	1	100%
2021-2022	969	THE DISTRICT CO-OPERATIVE BANK LTD; ELURU	89,112	13	0.015%	11	84.615%
2021-2022	970	THE DISTRICT COOPERATIVE CENTRAL BANK LTD. KURNOOL	37,474	3	0.008%	3	100%
2021-2022	971	THE DISTRICT COOPERATIVE CENTRAL BANK LTD., KAKINADA	86,787	2	0.002%	2	100%
2021-2022	972	THE DISTRICT COOPERATIVE CENTRAL BANK LTD., VIZIANAGARAM	38,340	2	0.005%	2	100%
2021-2022	973	THE ERODE DISTRICT CENTRAL CO-OPERATIVE BANK LTD.	3,32,637	5	0.002%	5	100%
2021-2022	974	THE FARIDKOT CENTRAL COOPERATIVE BANK LTD., FARIDKOT	28,735	2	0.007%	2	100%
2021-2022	975	THE FATEHABAD CENTRAL COOPERATIVE BANK LTD.	1,585	2	0.126%	2	100%
2021-2022	976	THE FATEHGARH SAHIB CENTRAL CO-OPERATIVE BANK LTD.	78,688	2	0.003%	2	100%
2021-2022	977	THE FEDERAL BANK LIMITED	2,98,28,544	906	0.003%	10	1.104%
2021-2022	978	THE FEROZEPUR CENTRAL CO-OPERATIVE BANK LTD.	45,065	4	0.009%	3	75.00%
2021-2022	979	THE FINANCIAL CO-OPERATIVE BANK LTD. SURAT	9,812	2	0.020%	2	100%
2021-2022	980	THE GADCHIROLI DISTRICT CENTRAL CO- OEPRATIVE BANK LTD.	89,811	1	0.001%	1	100%



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		(A)	(B)	(c)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	981	THE GANDEVI PEOPLE'S CO-OPERATIVE BANK LTD., GANDEVI	83,680	2	0.002%	2	100%
2021-2022	982	THE GANDHI CO-OPERATIVE URBAN BANK LTD.,VIJAYAWADA	55,230	12	0.022%	7	58.333%
2021-2022	983	THE GANDHIDHAM CO-OPERATIVE BANK LTD. ADIPUR	43,385	1	0.002%	1	100%
2021-2022	984	THE GANDHINAGAR NAGARIK CO-OPERATIVE BANK LTD.	33,085	15	0.045%	11	73.333%
2021-2022	985	THE GANDHINAGAR URBAN CO-OPERATIVE BANK LTD., GANDHINAGAR	31,583	7	0.022%	7	100%
2021-2022	986	THE GENERAL INVESTMENT AND COMMERCIAL CORPORATION LIMITED	464	13	2.802%	12	92.308%
2021-2022	987	THE GOA URBAN CO-OP BANK LTD	1,03,056	3	0.003%	2	66.667%
2021-2022	988	THE GOPALGANJ CENTRAL CO-OPERATIVE BANK LTD., GOPALGANJ	82,185	1	0.001%	1	100%
2021-2022	989	THE GREATER BOMBAY CO-OPERATIVE BANK LIMITED	7,10,516	34	0.005%	28	82.353%
2021-2022	990	THE GUJARAT INDUSTRIAL CO-OPERATIVE BANK LTD.	0	1		1	100%
2021-2022	991	THE GUJARAT STATE CO-OPERATIVE BANK LTD THE GURDASPUR CENTRAL CO-OPERATIVE BANK	1,17,954	1	0.001%	1	100%
2021-2022	992	LTD. GURDASPUR	57,776	2	0.003%	2	100%
2021-2022	993	THE HARYANA STATE CO-OPERATIVE APEX BANK	23,196	2	0.009%	2	100%
2021-2022	994	THE HASSAN DISTRICT CO-OPERATIVE CENTRAL BANK LTD.	2,94,752	4	0.001%	2	50.00%
2021-2022	995	THE HASTI CO-OPERATIVE BANK LIMITED THE HIMACHAL PRADESH STATE CO-OPERATIVE	1,06,068	11	0.010%	0	0.00%
2021-2022	996	BANK LIMITED THE HINDU CO-OPERATIVE BANK LIMITED,	3,25,457	19	0.006%	19	100%
2021-2022	997	PATHANKOT THE HINDUSTHAN CO-OPERATIVE BANK	6,049	13	0.215%	3	23.077%
2021-2022	998	LTD.,BOMBAY THE HONGKONG AND SHANGHAI BANKING	1,39,772	5	0.004%	5	100%
2021-2022	999	CORPORATION LTD	1,68,65,822	1,828	0.011%	20	1.094%
2021-2022	1000	THE HOOGHLY CO-OP CREDIT BANK LIMITED	19,751	2	0.010%	2	100%
2021-2022	1001	THE HOSHIARPUR CENTRAL COOPERATIVE BANK LTD. HOSHIARPUR	1,53,647	5	0.003%	5	100%
2021-2022	1002	THE HOTEL INDUSTRIALISTS CO-OPERATIVE BANK LIMITED	29,635	3	0.010%	1	33.333%
2021-2022	1003	THE ISLAMPUR URBAN CO-OPERATIVE BANK LTD., ISLAMPUR	28,302	2	0.007%	2	100%
2021-2022	1004	THE JALGAON DISTRICT CENTRAL CO-OPERATIVE BANK LTD.	19,46,926	7	0.000%	7	100%
2021-2022	1005	THE JALGAON PEOPLES COOPERATIVE BANK LTD, JALGAON	94,009	12	0.013%	12	100%
2021-2022	1006	THE JALNA PEOPLES' CO-OPERATIVE BANK LTD., JALNA	10,028	2	0.020%	2	100%
2021-2022	1007	THE JALORE NAGRIK SAHAKARI BANK LTD. THE JAMMU & KASHMIR BANK LTD., SRINAGAR	0	2	0.010%	0	0.00%
2021-2022	1009	THE JAMMU AND KASHMIR BANK LIMITED	3,11,32,202	693	0.002%	2	0.289%
2021-2022	1010	THE JANATHA CO-OPERATIVE BANK LTD., BANGALORE	50,908	26	0.051%	14	53.846%
2021-2022	1011	THE JAWHAR URBAN CO-OP BANK LTD.	48,671	9	0.018%	9	100%
2021-2022	1012	THE JHALOD URBAN CO-OPERATIVE BANK LTD.	16,455	1	0.006%	1	100%
2021-2022	1013	THE JIND CENTRAL CO-OPERATIVE BANK LTD.	7,108	7	0.098%	7	100%
2021-2022	1014	THE JULLUNDUR CENTRAL CO-OPERATIVE BANK LTD.	2,30,945	8	0.003%	7	87.500%
2021-2022	1015	THE KAIRA DISTRICT CENTRAL CO-OPERATIVE BANK LTD., NADIAD	98,570	3	0.003%	2	66.667%
2021-2022	1016	THE KAKINADA CO-OPERATIVE TOWN BANK LIMITED	1,80,114	9	0.005%	8	88.889%



		Complaints registered			-		
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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	1017	THE KALNA TOWN CREDIT CO-OPERATIVE BANK LTD., KALNA	33,168	1	0.003%	1	100%
2021-2022	1018	THE KALUPUR COMMERCIAL CO-OP BANK LTD	15,68,077	63	0.004%	44	69.841%
2021-2022	1019	THE KALYAN JANATA SAHAKARI BANK LTD.	3,97,114	48	0.012%	6	12.500%
2021-2022	1020	THE KANARA DISTRICT CENTRAL CO-OPERATIVE BANK LTD.	2,09,331	5	0.002%	О	0.00%
2021-2022	1021	THE KANCHEEPURAM DISTRICT CENTRAL CO- OPERATIVE BANK LTD.	4,07,731	20	0.005%	18	90.00%
2021-2022	1022	THE KANGRA CO-OPERATIVE BANK LTD. PAHARGANJ	58,158	16	0.028%	2	12.500%
2021-2022	1023	THE KAPURTHALA CENTRAL COOPERATIVE BANK LTD. KAPURTHALA	74,967	13	0.017%	13	100%
2021-2022	1024	THE KARAD URBAN CO-OPERATIVE BANK LTD.	4,95,434	112	0.023%	87	77.679%
2021-2022	1025	THE KARNATAKA CENTRAL CO OPERATIVE BANK	67,07,890	710	0.011%	17	2.394%
2021-2022	1026	THE KARNATAKA CENTRAL CO-OPERATIVE BANK LTD; DHARWAD	2,08,604	2	0.001%	2	100%
2021-2022	1027	THE KARNATAKA STATE CO-OPERATIVE APEX BANK LTD.	2,23,934	37	0.017%	19	51.351%
2021-2022	1028	THE KARNAVATI CO-OPERATIVE BANK LTD., AHMEDABAD	26,092	2	0.008%	2	100%
2021-2022	1029	THE KARUR VYSYA BANK	2,55,59,412	1,468	0.006%	351	23.910%
2021-2022	1030	THE KASARAGOD CO-OPERATIVE TOWN BANK LTD. THE KASARAGOD DISTRICT CO-OPERATIVE BANK	1,34,690	1	0.001%	1	100%
2021-2022	1031	LTD., KASARAGOD	2,96,085	1	0.000%	1	100%
2021-2022	1032	THE KASHIPUR URBAN CO-OPERATIVE BANK LTD. KASHIPUR	35,458	4	0.011%	3	75.00%
2021-2022	1033	THE KERALA STATE CO-OPERATIVE BANK LIMITED	4,01,929	14	0.003%	1	7.143%
2021-2022	1034	THE KHAMGAON URBAN CO-OPERATIVE BANK LTD.	1,50,066	4	0.003%	4	100%
2021-2022	1035	THE KHATRI CO-OPERATIVE URBAN BANK LTD.	32,722	1	0.003%	1	100%
2021-2022	1036	THE KODAGU DISTRICT CO-OPERATIVE CENTRAL BANK LTD., MADIKERI THE KODINAN TALLIKA CO OPERATIVE PANKING	1,32,494	2	0.002%	1	50.00%
2021-2022	1037	THE KODINAR TALUKA CO-OPERATIVE BANKING UNION LTD.	2,71,207	2	0.001%	2	100%
2021-2022	1038	THE KODUNGALLUR TOWN CO-OPERATIVE BANK LTD	81,733	1	0.001%	1	100%
2021-2022	1039	THE KOLHAPUR DISTRICT CENTRAL CO-OP BANK LTD, KOLHAPUR LTD, KOLHAPUR LIPPAN CO OP PANK LTD	1,58,479	9	0.006%	9	100%
2021-2022	1040	THE KOLHAPUR URBAN CO-OP BANK LTD, KOLHAPUR	1,94,191	18	0.009%	16	88.889%
2021-2022	1041	THE KOLHAPUR URBAN CO-OP BANK LTD. THE KOLLAM DISTRICT CO-OPERATIVE BANK LTD.,	29	1	3.448%	1	100%
2021-2022	1042	KOLLAM	2,19,739	20	0.009%	17	85.00%
2021-2022	1043	THE KRISHNA DISTRICT COOPERATIVE CENTRAL BANK LTD. MANCHILIPATNAM	1,03,906	6	0.006%	6	100%
2021-2022	1044		59,472	5	0.008%	5	100%
2021-2022	1045	THE KURLA NAGRIK SAHAKARI BANK LTD. THE KURMANCHAL NAGAR SAHKARI BANK LTD	1,23,371 65,680	8	0.006%	8	100%
			·				
2021-2022	1047 1048	THE LAKSHMI VILAS BANK LTD.	38,37,537	142	0.004%	8	2.113% 80.00%
2021-2022	1048	THE LATUR URBAN CO-OP BANK LTD. THE LAXMI CO-OPERATIVE BANK LTD., SOLAPUR	76,967 1,40,754	33	0.013%	6	18.182%
2021-2022	1050	THE LUDHIANA CENTRAL CO-OPERATIVE BANK LTD. LUDHIANA	1,20,625	6	0.005%	6	100%
2021-2022	1051	THE MADGAUM URBAN CO-OPERATIVE BANK LTD	881	5	0.568%	4	80.00%
2021-2022	1052	THE MADURAI DISTRICT CENTRAL CO-OPERATIVE	5,20,870	5	0.001%	5	100%
	1	BANK LTD THE MAHALAKSHMI CO-OPERATIVE BANK					94.737%



	la			CICs during the year	-		
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		(A)	(B)	(C)	(D) [C as a % of B]	(E)	(F) [E as a % of C]
2021-2022	1054	THE MAHANAGAR CO-OPERATIVE URBAN BANK LTD	0	26		21	80.769%
2021-2022	1055	THE MAHARASHTRA STATE CO-OPERATIVE BANK LIMITED	64,113	1	0.002%	1	100%
2021-2022	1056	THE MAHILA VIKAS CO-OPERATIVE BANK LTD., AHMEDABAD	18	8	44.444%	4	50.00%
2021-2022	1057	THE MALAD SAHAKARI BANK LIMITED	18,898	17	0.090%	17	100%
2021-2022	1058	THE MALAPPURAM DISTRICT CO-OPERATIVE BANK LIMITED	2,84,365	9	0.003%	5	55.556%
2021-2022	1059	THE MANDVI NAGRIK SAHAKARI BANK LTD., MANDVI	76,761	11	0.014%	11	100%
2021-2022	1060	THE MANGALORE CATHOLIC CO-OPERATIVE BANK LIMITED	27,354	8	0.029%	5	62.50%
2021-2022	1061	THE MANJERI COOPERATIVE URBAN BANK LTD.,KERALA STATE	50,553	1	0.002%	1	100%
2021-2022	1062	THE MANSA CENTRAL COOPERATIVE BANK LTD.	30,607	2	0.007%	2	100%
2021-2022	1063	THE MAPUSA URBAN CO-OPERATIVE BANK OF GOA LIMITED	14,103	4	0.028%	2	50.00%
2021-2022	1064	THE MEENACHIL EAST URBAN CO-OPERATIVE BANK LTD	22,630	1	0.004%	0	0.00%
2021-2022	1065	THE MEGHALAYA CO-OPERATIVE APEX BANK LTD.	2,60,712	2	0.001%	2	100%
2021-2022	1066	THE MEHKAR URBAN CO-OP BANK LIMITED	1,752	1	0.057%	1	100%
2021-2022	1067	THE MEHSANA URBAN CO-OP BANK LTD.	1,39,693	13	0.009%	10	76.923%
2021-2022	1068	THE MOGA DISTRICT CENTRAL COOPERATIVE BANK LTD., MOGA	1,61,342	4	0.002%	0	0.00%
2021-2022	1069	THE MUKTSAR CENTRAL COOPERATIVE BANK LTD, MUKTSAR	25,681	1	0.004%	1	100%
2021-2022	1070	THE MUMBAI MAHANAGAR PALIKA SHIKSHAN VIBHAG SAHAKARI BANK LIMITED	20,500	1	0.005%	1	100%
2021-2022	1071	THE MUNICIPAL CO-OPERATIVE BANK LTD.	4,07,523	44	0.011%	12	27.273%
2021-2022	1072	THE MUSLIM CO-OPERATIVE BANK LTD. PUNE	76,004	8	0.011%	7	87.500%
2021-2022	1073	THE MUVATTUPUZHA URBAN CO-OPERATIVE BANK LTD., MUVATTUPUZHA	68,814	1	0.001%	1	100%
2021-2022	1074	THE MYSORE SILK CLOTH MERCHANTS CO-OP BANK LTD	3,568	2	0.056%	2	100%
2021-2022	1075	THE NAGRIK SAHAKARI BANK LTD.,KOTA	44,082	6	0.014%	3	50.00%
2021-2022	1076 1077	THE NAINITAL BANK THE NANDED MERCHANTS COOPERATIVE BANK	7,29,988 21,183	2	0.0022%	0	65.605% 0.00%
2021-2022	1078	LTD. THE NANDURA URBAN CO-OPERATIVE BANK LTD.,	2,17,372	13	0.006%	3	23.077%
2021-2022	1079	NANDURA THE NASHIK MERCHANT'S CO-OPERATIVE BANK	1,37,742	41	0.030%	23	56.098%
2021-2022	1080	THE NASIK ROAD DEOLALI VYAPARI SAHAKARI	3,72,555	10	0.003%	8	80.00%
2021-2022	1081	BANK LTD., NASIK ROAD THE NATIONAL COOPERATIVE BANK LIMITED	39,301	14	0.036%	4	28.571%
2021-2022	1082	THE NATIONAL CO-OPERATIVE BANK LIMITED	36,642	10	0.027%	9	90.00%
2021-2022	1083	THE NAVAL DOCKYARD CO-OPERATIVE BANK LTD., BOMBAY	1,62,636	5	0.003%	5	100%
2021-2022	1084	THE NAVJEEVAN CO-OPERATIVE BANK LIMITED	6,357	2	0.031%	2	100%
2021-2022	1085	THE NAWANSHAHR CENTRAL COOPERATIVE BANK LTD., NAWANSHAHR	91,036	4	0.004%	4	100%
2021-2022	1086	THE NEW URBAN CO-OPERATIVE BANK LTD., RAMPUR	98,610	4	0.004%	0	0.00%
2021-2022	1087	THE NILGRIS DISTRICT CENTRAL CO-OPERATIVE BANK LTD., UDHAGAMANDALAM	2,60,074	4	0.002%	4	100%
2021-2022	1088	THE OTTAPALAM CO-OPERATIVE URBAN BANK LTD.,	57,821	4	0.007%	3	75.00%
2021-2022	1089	THE PADRA NAGAR NAGARIK SAHAKARI BANK	32,861	1	0.003%	1	100%



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2021-2022	1090	THE PANDHARPUR URBAN CO-OPERATIVE BANK LIMITED, PANDHARPUR	2,24,697	9	0.004%	7	77.778%
2021-2022	1091	THE PATIALA CENTRAL CO-OPERATIVE BANK LTD., PATIALA	56,702	3	0.005%	1	33.333%
2021-2022	1092	THE PAVANA SAHAKARI BANK LIMITED	27,075	5	0.018%	5	100%
2021-2022	1093	THE PIMPALGAON MERCHANTS CO-OPERATIVE BANK LIMITED PIMPALGAON	25,205	1	0.004%	1	100%
2021-2022	1094	THE PRAGATI CO-OPERATIVE BANK LTD., THARA	52,338	2	0.004%	2	100%
2021-2022	1095	THE PRATAP CO-OPERATIVE BANK LTD.,	0	2		2	100%
2021-2022	1096	THE PRATHAMIK SHIKSHAK SAHAKARI BANK LTD.	90,647	6	0.007%	5	83.333%
2021-2022	1097	THE PUDUKOTTAI DISTRICT CENTRAL CO- OPERATIVE BANK LTD	1	1	100%	1	100%
2021-2022	1098	THE PUNJAB STATE CO-OPERATIVE BANK LTD; CHANDIGARH	18,948	1	0.005%	1	100%
2021-2022	1099	THE PUSAD URBAN CO-OPERATIVE BANK LIMITED, PUSAD	1,76,925	43	0.024%	9	20.930%
2021-2022	1100	THE RAJSAMAND URBAN CO-OPERATIVE BANK LIMITED	2,707	1	0.037%	1	100%
2021-2022	1101	THE SABARKANTHA DISTRICT CENTRAL CO- OPERATIVE BANK LTD.	9,81,712	1	0.000%	1	100%
2021-2022	1102	THE SANGAMNER MERCHANTS CO-OP BANK LTD.	16,364	6	0.037%	2	33.333%
2021-2022	1103	THE SANGRUR CENTRAL CO-OPERATIVE BANK LTD.	88,428	3	0.003%	3	100%
2021-2022	1104	THE SARANGPUR CO-OPERATIVE BANK LTD. AHMEDABAD	4,263	4	0.094%	4	100%
2021-2022	1105	THE SARDAR GUNJ MERCANTILE COOPERATIVE BANK LTD.	4,038	1	0.025%	1	100%
2021-2022	1106	THE SAS NAGAR CENTRAL COOPERATIVE BANK LTD.	12,088	1	0.008%	1	100%
2021-2022	1107	THE SATARA SAHAKARI BANK LTD.	4,512	19	0.421%	8	42.105%
2021-2022	1108	THE SAURASHTRA CO-OPERATIVE BANK LTD.	61,367	2	0.003%	2	100%
2021-2022	1109	THE SHAHADA PEOPLE'S CO-OPERATIVE BANK LTD., SHAHADA	14,214	1	0.007%	1	100%
2021-2022	1110	THE SIRSA CENTRAL CO-OPERATIVE BANK LTD.	22,798	1	0.004%	1	100%
2021-2022 2021-2022	1111 1112	THE SIRSI URBAN SAHAKARI BANK LTD.	1,32,687 13,190	5	0.004%	5	100%
2021-2022	1113	THE SOCIAL CO-OPERATIVE BANK LIMITED THE SOLAPUR DISTRICT CENTRAL CO-OP BANK LTD		6		5	83.333%
2021-2022	1114	THE SONEPAT URBAN CO-OP BANK LIMITED ,	4,376	2	0.046%	2	100%
2021-2022	1115	SONEPAT THE SOUTH INDIAN BANK LIMITED	1,15,16,851	709	0.006%	308	43.441%
2021-2022	1116	THE SOUTH KANARA GOVERNMENT OFFICERS CO- OPERATIVE BANK LIMITED	6,456	3	0.046%	2	66.667%
2021-2022	1117	THE SURAT DISTRICT CO-OPERATIVE BANK LTD	2,37,546	5	0.002%	3	60.00%
2021-2022	1118	THE SURAT MERCANTILE CO-OPERATIVE BANK LTD.	15,828	1	0.006%	1	100%
2021-2022	1119	THE SURAT PEOPLES CO-OPERATIVE BANK LTD.	1,81,534	3	0.002%	1	33.333%
2021-2022	1120	THE TAMILNADU STATE APEX COOPERATIVE BANK LTD.	4,48,267	45	0.010%	40	88.889%
2021-2022	1121	THE TAMLUK GHATAL CENTRAL CO-OPERATIVE BANK LTD	2,05,166	13	0.006%	13	100%
2021-2022	1122	THE TAPINDU URBAN CO-OPERATIVE BANK LTD	835	1	0.120%	1	100%
2021-2022	1123	THE TARN TARAN CENTRAL COOPERATIVE BANK	68,712	1	0.001%	1	100%
2021-2022	1124	THE TELANGANA STATE CO-OPERATIVE APEX	34,185	13	0.038%	0	0.00%
2021-2022	1125	BANK LIMITED THE THANJAVUR CENTRAL CO-OPERATIVE BANK	3,72,095	1	0.000%	1	100%
2021-2022	1126	THE THIRUVANANTHAPURAM DISTRICT	47,375	1	0.002%	1	100%
7071-7077	1120	COOPERATIVE BANK LTD.	77,373	-	0.002/0	-	100/0



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2021-2022 1	1127	THE TIRUCHIRAPALLI DISTRICT CENTRAL CO- OPERATIVE BANK LTD. TIRUCHIRAPALLI	11,22,576	17	0.002%	16	94.118%
2021-2022 1	1128	THE TOWN CO-OPERATIVE BANK LTD., HOSKOTE	10,927	1	0.009%	1	100%
2021-2022 1	1129	THE UDAIPUR MAHILA URBAN CO-OP. BANK LTD.	7,783	6	0.077%	6	100%
	1130	THE UDAIPUR URBAN CO-OPERATIVE BANK LTD.	89,656	3	0.003%	2	66.667%
	1131	THE UDIPI CO-OPERATIVE TOWN BANK LTD.	56,345	9	0.016%	9	100%
2021-2022 1	1132	THE UMA CO-OPERATIVE BANK LTD.	11,566	3	0.026%	3	100%
	1133	THE UNION CO-OPERATIVE BANK LTD. NARODA	66,613	23	0.035%	0	0.00%
	1134	THE URBAN CO-OPERATIVE BANK LIMITED	24,286	8	0.033%	1	50.00%
	1135	THE URBAN CO-OPERATIVE BANK LTD., PALI THE URBAN CO-OPERATIVE BANK LTD; BASTI (23,652	1	0.004%		100%
2021-2022 1	1136	UTTAR PRADESH) THE VAIDYANATH CO-OPERATIVE URBAN BANK	20,009	2	0.010%	2	100%
	1137 1138	LTD. THE VAISH COOPERATIVE ADARSH BANK LTD	12,339 45,165	9	0.024%	8	100% 88.889%
		THE VALLABH VIDYANAGAR COMMERCIAL CO-OP				8	
2021-2022 1	1139	BANK LTD	40,198	10	0.025%	4	40.000%
2021-2022 1	1140	THE VARACHHA CO-OP. BANK LTD.	6,28,933	49	0.008%	2	4.082%
2021-2022 1	1141	THE VIRUDHUNAGAR DISTRICT CENTRAL CO- OPERATIVE BANK LTD.	7,97,932	1	0.000%	1	100%
2021-2022 1	1142	THE VISAKHAPATNAM COOPERATIVE BANK LTD.	2,36,245	14	0.006%	14	100%
2021-2022 1	1143	THE VISHWESHWAR SAHAKARI BANK LIMITED	51,080	26	0.051%	0	0.00%
2021-2022 1	1144	THE VITA MERCHANTS COOPERATIVE BANK LTD, VITA	15,932	4	0.025%	4	100%
2021-2022 1	1145	THE WAI URBAN CO-OPERATIVE BANK LTD., WAI	1,54,472	35	0.023%	18	51.429%
2021-2022 1	1146	THE WARANGAL DISTRICT COOPERATIVE CENTRAL BANK LTD., HANAMKONDA	26,545	1	0.004%	1	100%
2021-2022 1	1147	THE WASHIM URBAN CO-OPERATIVE BANK LTD. WASHIM	62,229	1	0.002%	1	100%
2021-2022 1	1148	THE WAYANAD DISTRICT CENTRAL CO-OPERATIVE BANK LTD; WAYANAD	0	23		23	100%
2021-2022 1	1149	THE WEST BENGAL STATE CO-OPERATIVE BANK LTD.	1,18,197	1	0.001%	1	100%
2021-2022 1	1150	THE YAMUNANAGAR CENTRAL CO-OPERATIVE BANK LTD.	1,264	1	0.079%	0	0.00%
2021-2022 1	1151	THE YASHWANT CO-OP BANK LTD; PHALTAN	45,231	8	0.018%	6	75.00%
2021-2022 1	1152	THE YAVATMAL DISTRICT CENTRAL CO-OPERATIVE BANK LTD., YAVATMAL	1,25,852	5	0.004%	4	80.00%
2021-2022 1	1153	THE YAVATMAL URBAN CO-OP. BANK LTD., YAVATMAL	2,03,677	24	0.012%	22	91.667%
	1154	THE ZORASTRIAN CO-OPERATIVE BANK LIMITED	19,347	7	0.036%	7	100%
2021-2022 1	1155	THIRUMENI FINANCE PRIVATE LIMITED	0	1		0	0.00%
		THRISSUR DISTRICT CO-OPERATIVE BANK LTD	5,84,683	9	0.002%	8	88.889%
	1157	TIRUPATI URBAN CO-OP BANK	18,029	2	0.011%	2	100%
2021-2022 1	1158	TJSB SAHAKARI BANK LIMITED	5,19,645	47	0.009%	4	8.511%
2021-2022 1	1159	TMF BUSINESS SERVICES LIMITED (FORMERLY TATA MOTORS FINANCE LIMITED)	1,22,92,664	7	0.000%	3	42.857%
2021-2022 1	1160	TODI INVESTORS (INDIA) PRIVATE LIMITED	777	1	0.129%	1	100%
	1161	TOYOTA FINANCIAL SERVICES INDIA LIMITED	13,70,316	126	0.009%	89	70.635%
2021-2022 1	1162	TRANSACTREE TECHNOLOGIES PRIVATE LIMITED	0	94		46	48.936%
2021-2022 1	1163	TRANSPORT CO-OPERATIVE BANK LTD	2,763	1	0.036%	1	100%
	1164	TRANSWARRANTY FINANCE LIMITED	4,864	1	0.021%	1	100%
	1165	TRIDENT MICROFIN PRIVATE LIMITED	9,947	14	0.141%	13	92.857%
	1166 1167	TRIPOLI MANAGEMENT PRIVATE LIMITED	4,653 11,72,788	25	0.021% 0.002%	1 15	100% 60.00%
2021-2022 1	1168	TRIPURA GRAMIN BANK TRUE CREDITS PRIVATE LIMITED	27,81,608	681	0.024%	247	36.270%



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2021-2022	1169	TRUE MERCANTILE PRIVATE LIMITED	0	4		3	75.00%
2021-2022	1170	TUMKUR GRAIN MERCHANTS CO-OPERATIVE BANK LTD.	48,081	1	0.002%	1	100%
2021-2022	1171	TUSHAR LEASING AND INVESTMENT PRIVATE LIMITED	8,240	123	1.493%	35	28.455%
2021-2022	1172	TVS CREDIT SERVICES LIMITED	5,02,88,727	849	0.002%	20	2.356%
2021-2022	1173	UCO BANK	4,47,26,385	2,221	0.005%	41	1.846%
2021-2022	1174 1175	UDYAM VIKAS SAHAKARI BANK LTD.	32,634	3	0.021% 0.001%	1	57.143% 33.333%
2021-2022	1176	UGRO CAPITAL LIMITED UJJAIN NAGRIK SAHAKARI BANK MARYADIT,UJJAIN	730	1	0.137%	1	100%
2024 2022	1177	LILIUVANI CAAALI, FINIANICE DANIK LINAITED	CC CC 0E3	120	0.0030/	0	0.000/
2021-2022	1177 1178	UJJIVAN SMALL FINANCE BANK LIMITED UMB SECURITIES LIMITED	66,66,953 1,447	130	0.002% 0.069%	0	0.00%
2021-2022	1178	UMIYA URBAN CO-OPERATIVE BANK MARYADIT,	1,831	1	0.055%	1	100%
2021-2022	1180	NAGPUR UMMEED HOUSING FINANCE PRIVATE LIMITED	2,34,842	1	0.000%	1	100%
				146			
2021-2022	1181 1182	UNIMONI FINANCIAL SERVICES LIMITED UNION BANK OF INDIA	3,34,758 12,97,08,074	46 6,925	0.014% 0.005%	935	17.391% 13.502%
2021-2022	1183	UNITED BANK OF INDIA	0	9	0.005%	6	66.667%
2021-2022	1184	UNIVERSAL FINGROWTH PRIVATE LIMITED	24,039	3	0.012%	3	100%
2021-2022	1185	UP MONEY LIMITED	8,41,724	23	0.003%	18	78.261%
2021-2022	1186	UPHAR FINVEST LIMITED	5,939	8	0.135%	5	62.50%
2021-2022	1187	UPWARDS CAPITAL PRIVATE LIMITED	24,179	17	0.070%	16	94.118%
2021-2022	1188	URBAN CO-OPERATIVE BANK LTD.	31,395	4	0.013%	3	75.00%
2021-2022	1189	URBAN COOPERATIVE BANK LTD., SIDDHARTHNAGAR	282	1	0.355%	1	100%
2021-2022	1190	URBAN CO-OPERATIVE BANK LTD; DEHRADUN	2,548	2	0.078%	2	100%
2021-2022	1191	URBAN LIVING FINANCE PRIVATE LIMITED	23,333	4	0.017%	4	100%
2021-2022	1192	USHA FINANCIAL SERVICES PRIVATE LIMITED	32,305	47	0.145%	25	53.191%
2021-2022	1193	UTKAL GRAMIN BANK	47,79,643	41	0.001%	32	78.049%
2021-2022	1194	UTKARSH SMALL FINANCE BANK LIMITED	3,41,856	15	0.004%	5	33.333%
2021-2022	1195	UTTAR BIHAR GRAMIN BANK	45,58,640	141	0.003%	35	24.823%
2021-2022	1196	UTTARAKHAND GRAMIN BANK	14,17,169	84	0.006%	4	4.762%
2021-2022	1197	UTTARAKHAND STATE CO-OPERATIVE BANK LTD	83,572	3	0.004%	2	66.667%
2021-2022	1198	UTTARBANGA KSHETRIYA GRAMIN BANK	14,53,488	73	0.005%	3	4.110%
2021-2022	1199	UTTARKASHI ZILA SAHAKARI BANK LTD., UTTARKASHI	86,539	2	0.002%	2	100%
2021-2022	1200	VAIBHAV VYAPAAR PRIVATE LIMITED	14,62,563	124	0.008%	4	3.226%
2021-2022	1201	VAISHYA NAGARI SAHAKARI BANK LIMITED	15,174	11	0.072%	11	100%
2021-2022	1202	VAISHYA SAHAKARI BANK LTD.	14,293	1	0.007%	1	100%
2021-2022	1203	VALMIKI URBAN COOP. BANK LTD., PATHARI	21,607	7	0.032%	7	100%
2021-2022	1204	VARTHANA FINANCE PRIVATE LIMITED	2,83,304	4	0.001%	3	75.00%
2021-2022	1205 1206	VASAI VIKAS SAHAKARI BANK LTD. VASANTDADA SHETKARI SAHAKARI BANK LTD.,	1,35,336	1	0.026%	1	5.714%
2021-2022	1207	VASTU HOUSING FINANCE CORPORATION	9,17,296	13	0.001%	0	0.00%
		LIMITED					
2021-2022 2021-2022	1208 1209	VEDIKA CREDIT CAPITAL LIMITED VEDIKA FINCORP PRIVATE LIMITED	1,19,237 2,95,028	25 26	0.021% 0.009%	11 12	44.00% 46.154%
2021-2022	1210	VEERASHAIVA SAHKARI BANK LTD., BANGALORE	22,996	1	0.004%	1	100%
2021-2022	1211	VENKATESH COMMERCIAL FINANCE PRIVATE LIMITED	12,048	2	0.017%	2	100%
2021-2022	1212	VENUS INDIA ASSET FINANCE PVT. LTD.	3,578	1	0.028%	0	0.00%
2021-2022	1213	VERAVAL PEOPLE'S CO-OPERATIVE BANK LTD., VERAVAL	1,01,296	2	0.002%	1	50.00%
2021-2022	1214	VERITAS FINANCE PRIVATE LIMITED	13,44,855	11	0.001%	8	72.727%
2021-2022	1215	VIDHARBHA KONKAN GRAMIN BANK	34,12,500	52	0.002%	2	3.846%
2021-2022	1216	VIDYA SAHAKARI BANK LTD.	29,793	9	0.030%	8	88.889%
2021-2022	1217	VIDYANAND CO-OPERATIVE BANK LTD., SOLAPUR.	22,861	2	0.009%	2	100%
2021-2022	1218	VIG K FINANCE PRIVATE LIMITED	5,696	3	0.053%	3	100%
2021-2022	1219	VIJAY COMMERCIAL CO-OPERATIVE BANK LTD.	26,064	7	0.027%	4	57.143%



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2021-2022	1220	VIJAY HEMANT FINANCE AND ESTATES LIMITED	442	3	0.679%	3	100%
2021-2022	1221	VIJAYA BANK	11	403	3663.636%	37	9.181%
2021-2022	1222	VIKAS SAHAKARI BANK LTD.	20,576	1	0.005%	1	100%
2021-2022	1223	VINAYAKA CAPSEC PVT LTD	9,976	2	0.020%	2	100%
2021-2022	1224	VISHAWAS FINVEST PRIVATE LIMITED	25,221	1	0.004%	1	100%
2021-2022	1225	VISHWAKARMA SAHAKARA BANK LIMITED, MANGALORE	1,551	10	0.645%	5	50.00%
2021-2022	1226	VISHWANATHRAO PATIL MURGUD SAHAKARI BANK LTD.KOLHAPUR	8,503	10	0.118%	6	60.00%
2021-2022	1227	VISHWAS CO-OP. BANK LTD.; NASHIK	62,429	14	0.022%	8	57.143%
2021-2022	1228	VISIONARY FINANCEPEER PRIVATE LIMITED	0	12		4	33.333%
2021-2022	1229	VISTAAR FINANCIAL SERVICES PRIVATE LIMITED	16,55,733	35	0.002%	22	62.857%
2021-2022	1230	VIVA HOME FINANCE LIMITED	1,968	1	0.051%	0	0.00%
2021-2022	1231	VIVIFI INDIA FINANCE PRIVATE LIMITED	9,54,728	493	0.052%	3	0.609%
2021-2022	1232	VIVRITI CAPITAL LIMITED	7,79,482	418	0.054%	122	29.187%
2021-2022	1233	VOLEX FINANCE & INDUSTRIES LTD.	0	4		3	75.00%
2021-2022	1234	VOLITION CREDIT & HOLDINGS PRIVATE LIMITED	58	4	6.897%	4	100%
2021-2022	1235	VOLKSWAGEN FINANCE PVT.LTD	17,84,230	54	0.003%	34	62.963%
2021 2022		VYENKATESHWARA SAHAKARI BANK LTD.,	17,04,230	34	0.00370	34	02.30370
2021-2022	1236	ICHALKARANJI WARDHA NAGARI SAHAKARI ADHIKOSH (BANK)	14,841	2	0.013%	2	100%
2021-2022	1237	MYDT. WARDHA	69,829	1	0.001%	1	100%
2021-2022	1238	WARDHA ZILLA PARISHAD EMPLOYEES (URBAN) CO-OPERATIVE BANK LTD., WARDHA	4,662	1	0.021%	1	100%
2021-2022	1239	WEST BENGAL FINANCIAL CORPORATION	15,683	2	0.013%	2	100%
2021-2022	1240	WEST END HOUSING FINANCE LIMITED	9,030	1	0.011%	1	100%
2021-2022	1241	WESTERN CAPITAL ADVISORS PRIVATE LIMITED	8,128	31	0.381%	30	96.774%
2021-2022	1242	WESTERN INDIA TRANSPORT FINANCE COMPANY PRIVATE LIMITED	56,209	13	0.023%	9	69.231%
2021-2022	1243	WHEELSEMI PRIVATE LIMITED	10,55,806	51	0.005%	13	25.490%
2021-2022	1244	WHIZDM FINANCE PRIVATE LIMITED	6,99,933	167	0.024%	145	86.826%
2021-2022	1245	WOOD CAPITAL FINANCE LIMITED	958	1	0.104%	1	100%
2021-2022	1246	WORTGAGE FINANCE PRIVATE LIMITED	4,645	8	0.172%	6	75.00%
2021-2022	1247	XERAPHIN FINVEST PRIVATE LIMITED	0	8		6	75.00%
2021-2022	1248	YADRAV CO-OPERATIVE BANK LTD., YADRAV, KOLHAPUR	17,503	3	0.017%	3	100%
2021-2022	1249	YES BANK LIMITED	2,22,19,833	1,113	0.005%	227	20.395%
2021-2022	1250	YOGAKSHEMAM LOANS LIMITED	7,89,535	9	0.001%	7	77.778%
2021-2022	1251	ZAVRON FINANCE PRIVATE LIMITED	0	21		21	100%
2021-2022	1252	ZED LEAFIN PRIVATE LIMITED	28,542	52	0.182%	44	84.615%
2021-2022	1253	ZEN FINCORP PVT LTD	141	1	0.709%	0	0.00%
2021-2022	1254	ZENITH CREDIT LIMITED	10,714	2	0.019%	2	100%
2021-2022	1255	ZERODHA CAPITAL PRIVATE LIMITED	0	1	0.013/0	1	100%
2021-2022	1256	ZILA SAHKARI BANK LIMITED,HARIDWAR	49,133	2	0.004%	2	100%
2021-2022	1257	ZILA SAHKARI BANK LTD. GHAZIABAD	3,623	1	0.028%	1	100%
2021-2022	1258	ZILA SAHKARI BANK LTD., GARHWAL (KOTDWAR)	1,60,763	5	0.003%	5	100%